

This Schedule contains the rates, terms and Conditions

Applying to the provision of

Interstate and International

Long Distance Telecommunications Services

for Business Customers

As provided by CenturyLink Communications, LLC **d/b/a Lumen Technologies Group** (C)

**Whether Offered Under That Name or** (C)

**Offered Under the Brand Names or Trade Names CenturyLink or Lumen** (C)

**Effective February 1, 20219**, this Rates and Services Schedule Interstate and International No. 10 (T)  
Replaced the Business long-distance services formerly located in the following schedules:

- CenturyLink Communications, LLC Rates and Services Schedule Interstate and International No. 1 (f/ka CenturyTel Long Distance, LLC),
- CenturyLink Communications, LLC Rates and Services Schedule International No. 2 (f/k/a Qwest Communications Company, LLC d/b/a CenturyLink QCC),
- CenturyLink Communications, LLC Rates and Services Schedule Interstate No.3 (f/k/a Qwest Communications Company, LLC d/b/a CenturyLink QCC),
- CenturyLink Communications, LLC Rates and Services Schedule Interstate and International No.4 (f/k/a Qwest LD Corp. d/b/a CenturyLink LD), and
- CenturyLink Communications, LLC Rates and Services Schedule Interstate and International No.7 (f/k/a Embarq Communications, Inc. d/b/a CenturyLink Communications).

**ADOPTION NOTICE**

**Effective September 14, 2020, CenturyLink Communications, LLC registered and began operating under the fictitious name Lumen Technologies Group. As such, CenturyLink Communications, LLC d/b/a/ Lumen Technologies Group hereby adopts, ratifies and makes its own, in every respect as if the same had been originally published by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, published or adopted by CenturyLink Communications, LLC prior to September 14, 2020.**

(N)

(N)

---

**APPLICATION AND REFERENCE**

<b>TABLE OF CONTENTS</b>	<b>PAGE</b>
<b>SECTION 1 – APPLICATION OF RATES AND SERVICES SCHEDULE .....</b>	<b>1</b>
<b>SECTION 2 – GENERAL</b>	
A. Definitions .....	1
B. Calculation of Distance .....	17
C. Timing of Calls .....	18
D. Rate Periods .....	18
E. General Terms and Conditions .....	19
1. Undertaking of the Company .....	19
2. Assignment or Transfer .....	19
3. Use .....	19
4. Liabilities of the Company .....	25
5. Use of Recording Devices .....	26
6. Legislative, Regulatory or Judicial Activity .....	26
7. Payment for Service .....	26
8. Interconnection with Other Carriers .....	30
9. Refusal or Discontinuance of Service .....	30
10. Cancellation of Application for Service .....	35
11. Inspection, Testing and Adjustment .....	35
12. Interruption of Service .....	35
13. Allowances for Interruptions .....	36
14. Natural Disaster Relief for Customers .....	38
15. Toll Free Numbers .....	39
16. Reserved for Future Use .....	40
17. Disputes .....	40
18. On-Net Facilities .....	41
19. Special Arrangements .....	42
20. Schools and Libraries Discount .....	44

**APPLICATION AND REFERENCE**

**TABLE OF CONTENTS**

**PAGE**

**SECTION 2 – GENERAL (Cont'd)**

F. Taxes, Fees and Other Charges .....	47
1. Administrative Fee .....	47
2. Administrative Expense Fee / Administrative Cost Recovery Fee .....	47
3. Calling Card Administrative Fee .....	48
4. Cost Recovery Fee / Cost recovery Fee for Business .....	48
5. Duplicate Bill Charge .....	48
6. Expedite Order Charge.....	49
7. Federal Universal Service Fund Fee (FUSF) .....	49
8. Gross Receipts Tax Surcharge .....	50
9. Long Distance Line Charge (LDLC) .....	50
10. Non-Completed Call Charge.....	51
11. Paperless Invoices.....	51
12. Property Surcharge.....	51
13. Public Pay Telephone Surcharge .....	52
14. Single Bill Fee.....	52
15. South Carolina Universal Service Charge .....	53
16. Toll Free Administrative Fee.....	53
17. <b>Obsolete/Grandfathered Services.....</b>	<b>54</b>

(N)

**SECTION 3 – INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. General .....	1
B. Casual Calling / Dial Around Calling / Default Plans .....	2
1. 10-10-505 Dial Around Service .....	2
2. 10-15-046 Dial Around Service .....	2
3. 10-10-432 Dial Around Service .....	2
4. Matchmaker .....	3
5. Commercial Message Telecommunications Service (CMTS) .....	4
C. Reserved for Future Use.....	5

**APPLICATION AND REFERENCE**

<b>TABLE OF CONTENTS</b>	<b>PAGE</b>	
<b>SECTION 3 – INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS (Cont'd)</b>		
D. Voice Long Distance Services .....	7	
1. CenturyLink Business Bundle Unlimited (CBB).....	7	
2. Business Basics III.....	10	
3. Business Unlimited .....	11	
4. Core Connect Unlimited and Unlimited Business Voice - <b>GRANDFATHERED</b> .....	13	(C)
5. Choice Unlimited - Business.....	16	
6. CenturyLink Total Advantage Express 4x4 .....	18	
7. Block of Time for PRI or Block of Time for Integrated Service .....	19	
8. Domestic Voice Service / CenturyLink Total Advantage (CTA) Agreement....	21	
9. Domestic Voice Service / CenturyLink Loyal Advantage (CLA) Agreement ...	25	
10. Connect.....	27	
11. Enhanced 8XX Features.....	28	
12. Wide Area Telecommunications Service (WATS).....	37	
13. 8XX Outbound Service .....	38	
14. CenturyLink Domestic Toll-Free (Inbound 800) Services.....	39	
15. Transactional Toll-Free Service.....	41	
16. Teleblock.....	44	
17. Project Accounting Codes (PAC) .....	45	
18. Virtual Network Services (VNS).....	46	
19. Pay Direct (1+).....	49	
20. Simply Unlimited Business .....	50	

Application and Reference

Table Of Contents	Page	
<b>SECTION 4 – International Services and Rates for Business Customers</b>		
A. Time of Day Rate Periods and Rate Steps.....	1	
B. Casual Calling / Dial Around Calling / Default Plans .....	8	
1. Reserved for Future Use .....	8	
2. Reserved for Future Use .....	9	
3. 10-10-432 Dial Around Service – <b>NO LONGER AVAILABLE</b> .....	10	(C)
4. International Direct Dial .....	17	
5. Basic International <b>Service</b> .....	25	
C. Reserved for Future Use.....	26	
D. Voice Long Distance Services .....	83	
1. Easy Talk International .....	83	
2. <b>Reserved for Future Use</b> .....	97	(C)
3. Reserved for Future Use .....	108	
4. Reserved for Future Use .....	109	
5. Reserved for Future Use .....	110	
6. Unlimited Canada .....	111	
7. Country Connections .....	112	
8. Reserved for Future Use .....	113	
9. International Direct Dialed (1+) Services.....	114	
10. International Toll-Free Services (ITFS) .....	133.1	
11. Reserved for Future Use .....	134	
12. Reserved for Future Use .....	134	
13. Reserved for Future Use .....	134	
14. International Conferencing .....	135	
<b>E. International Rate Tables for Small Business Plans.....</b>	<b>150</b>	<b>(N)</b>
<b>Section 5 – Customer Incentive and Discount Programs</b>		
A. Long Distance Competitive Response.....	1	
1. Business Customer Incentive Program .....	1	
2. Competitive Discount Program .....	3	
B. Discount Programs .....	6	
C. Promotions.....	10	

**APPLICATION AND REFERENCE**

<b>TABLE OF CONTENTS</b>	<b>PAGE</b>
<b>SECTION 6 – OPERATOR SERVICES AND DIRECTORY ASSISTANCE</b>	
A. GENERAL .....	1
B. Responsibilities of the User .....	2
C. Billing Arrangements .....	2
D. Validation of Credit.....	2
E. Billing of Calls.....	3
F. Rates .....	4
G. Miscellaneous Operator Services Charges.....	5
H. Business/Residential Operator Services.....	6
I. Carrier Services Option.....	16
<b>SECTION 7 – PRIVATE LINE SERVICES</b>	
A. General .....	1
B. Private Line Description .....	1
C. Private Line pricing.....	2
D. Private Line Terms and Conditions.....	2
E. Private Line Services Offered .....	4
F. Local Access Facilities .....	68
G. Telecommunications Service Priority (TSP) Service .....	82
H. Domestic Network Diversity Service .....	84
I. CenturyLink Voice Diversity .....	92
J. International Private Line Services .....	99
	(N)
<b>SECTION 8 – ADVANCED COMMUNICATION SERVICE OFFERINGS</b>	
A. General .....	1
B. Reserved for Future Use.....	2
C. Metro Optical Ethernet (MOE) .....	3

Application and Reference

Table Of Contents	Page	
Section 103 – Obsolete Interstate Services and Rates for Business Customers		
A. General .....	1	
B. Casual Calling / Dial Around Calling / Default Plans .....	2	
C. Travel / Calling Card Services .....	3	
D. Voice Long Distance Services .....	4	
Section 104 – Obsolete International Services and Rates for Business Customers		
A. General .....	1	
B. Casual Calling / Dial Around Calling / Default Plans .....	2	
C. Travel / Calling Card Services .....	3	
D. Voice Long Distance Services .....	4	
1. Total Advantage/Total Advantage Express/Loyal Advantage Direct Dialed Services (1+).....	4	
2. Express Direct Dialed (1+) Services.....	17	
3. WATS/800 Services.....	19	
4. <b>Transactional Toll-Free Service</b> .....	<b>23</b>	(T)
5. <b>International Direct Dialed (1+) Services</b> .....	<b>24</b>	
6. <b>International Toll-Free Services (ITFS)</b> .....	<b>43</b>	(T)
7. <b>Simple International Plus</b> .....	<b>45</b>	(M)
8. <b>Choice International</b> .....	<b>45</b>	
E. <b>International Rate Tables for Small Business Plans</b> .....	<b>46</b>	
Section 107 – Obsolete Private Line Services		
A. Reserved for Future Use.....	1	
Section 108 – Obsolete Advanced Communication Service Offerings		
A. Reserved for Future Use.....	1	

(M) Choice International previously appeared in Section 4.

Application and Reference

Table Of Contents	Page	
Section 109 – Obsolete Services II		
A. Coastal Long Distance Services - <b>DELETED</b> .....	1	(C)
B. Gallatin River Long Distance Services - <b>DELETED</b> .....	3	
C. Gulf Long Distance Services - <b>DELETED</b> .....	8	
D. Madison River Long Distance Services - <b>DELETED</b> .....	19	
E. MebTeL Long Distance Services - <b>DELETED</b> .....	20	(C)
F. El Paso Telephone County Company Long Distance Services.....	29	
G. Embarq Communications and CenturyTel Long Distance.....	31	
H. Embarq Communications (Services grandfathered prior to October 23, 2009).	38	
I. Qwest LD Corp. and Qwest Communications Company, LLC .....	225	



## Section 1 - Application of Rates and Services Schedule

This Rates and Services Schedule (RSS) contains the descriptions, terms and conditions, and rates/charges applicable to interstate telecommunication services for business customers furnished by CenturyLink Communications, LLC d/b/a Lumen Technologies Group, hereinafter referred to as the Company, between and among points within the United States, U.S. possessions or territories (Puerto Rico, Guam, Northern Mariana Islands, U.S. Virgin Islands, American Samoa, and other minor outlying islands.)

This RSS also includes the descriptions, terms and conditions, and rates/charges applicable to international telecommunications services for business customers furnished by CenturyLink Communications, LLC d/b/a Lumen Technologies Group between locations in the United States and foreign localities.

Intrastate services work in conjunction with these interstate services. This RSS also governs intrastate or in-state long distance service ("Intrastate Services"), and the defined term "Service" includes Intrastate Services provided by the Company; however, the rates, charges, and any separate provision applicable only to Intrastate Services are contained in state schedules also located on the Company's website. This RSS does not apply to Intrastate Services where (i) prohibited by law, (ii) it conflicts with tariffs/price lists/catalog pages that are effective with respect to Intrastate Services, or (iii) a separate contract with the Company applies to the Intrastate Services; however at such time, if ever, that (i), (ii) or (iii) cease to apply, then this RSS will automatically and without further notice apply to such Intrastate Services.

Except for Dial Around services, business customers must be presubscribed to the Company's Carrier Identification Codes ("CIC") 0236, 0432, 0550 or 5046. **Certain long distance plans are only available in conjunction with a particular CIC, in which instance** the long- distance plans that work in conjunction with these CIC codes are further defined under each service. (T)  
(T)

CIC 0236 (formerly assigned to Qwest LD Corp.)  
CIC 0432 (formerly assigned to Qwest Communications, LLC)  
CIC 0550 (formerly assigned to CenturyTel Long Distance, LLC)  
CIC 5046 (formerly assigned to Embarq Communications, Inc.)

All of these services are governed by the terms, conditions, discounts and provisions specified in the Company's applicable Long Distance Service Agreements, or in a signed contract or term agreement including expired contracts or term plans that are not renewed, in addition to the service specific provisions set forth in this interstate RSS and in the Company's intrastate Rate Schedules/Price Lists/Tariffs.

The contract between the customer and the Company – the terms and conditions that govern these services – are in the Company's Long Distance Service Agreements, when the service is not covered by a signed contract or term agreement, which are available at the Company's website:

<http://www.centurylink.com/Pages/AboutUs/Legal/Tariffs/displayTariffServiceAgreements.html>

### Section 1 - Application of Rates and Services Schedule

#### Trademarks, Service Marks and Trade Names

The following list of trade names, trademarks and/or service marks which may be used for services offered in this Schedule are owned by **CenturyLink Communications, LLC**. Trademark and service mark designations will not be listed hereafter in the Schedule. However, the laws regarding trademarks and service marks are applicable. (C)

Trade names, trademarks and service marks that are owned by **CenturyLink Communications, LLC**. (C) cannot be used by another party without authorization.

Service Mark/Trademark:

Trade Name:

CenturyLink®

CenturyLink

Lumen®

Lumen

Lumen Technologies®

TOTAL ADVANTAGE® (referred to hereafter as "Total Advantage")

---

## SECTION 2 - GENERAL

### A. Definitions

For purposes of this Rates and Services Schedule the following definitions shall apply.

#### Acceptance Date

The date on which a circuit (which has been tested in accordance with Qwest's parameters and is reasonably determined by Qwest to be working as ordered) is delivered to the customer or end-user of the customer. Charges for a circuit will begin to accrue from the Acceptance Date. Billing on such circuit shall commence after Qwest informs the customer that such circuit is tested and available for use.

#### Access

**Access to the Company's services is provided by one or more or a combination of the following methods: presubscription in equal access areas, direct access, 800, 950 and 10XXX dialing sequences.**

(N)  
|  
(N)

#### Access Code

A sequence of numbers that, when dialed, connects a caller to an interexchange carrier that is associated with that sequence. Dialing sequences which utilize a 950-XXXX, 1-8XX, or 101XXXX prefix are examples of access code arrangements available to customers

#### Access Line

An arrangement which connects the Subscriber's or customer's location to the Carrier's designated point of presence or network switching center.

#### Accounting Code

A code consisting of two or more digits which is available to customers for identifying individual users and thereby allocate the cost of long distance service.

#### Administrative Change

A customer-requested modification to a new or existing service that does not involve a physical change to the Service(s) being provided by the Company.

#### Affiliate

Any entity (including any natural person or entity such as a corporation or partnership) controlling, under the control of or under common control with another entity.

#### **ANI**

**A calling telephone number identification which is forwarded to a interexchange carrier by a LEC as a call is placed.**

(N)  
|  
(N)

#### Annual Period

The twelve-month period commencing on the first day of the term and on each successive anniversary thereof.

---

**SECTION 2 - GENERAL**

A. Definitions (Cont'd)

Annual Revenue

The aggregate amount, prior to the application of any discounts, charged by the Company in an Annual Period.

Application for Service

A standard order form which includes all pertinent billing, technical, administrative, and other descriptive information which will enable the Company to provide telecommunications service to a customer.

Authorization Code

Unique numeric codes (usually consisting of five or more digits), which may be made available to customers and authorized users to identify themselves as being entitled to access and use the Company's services.

Authorized User

A person, firm or corporation, or any other entity authorized by the customer or Subscriber to communicate utilizing the Company's services.

**Automatic Numbering Identification (ANI)**

**A type of signaling provided by a local exchange telephone company that automatically identifies the local exchange line from which a call originates.**

(N)  
|  
(N)

bps

Bits Per Second

---

**SECTION 2 - GENERAL**

A. Definitions (Cont'd)

Billed Party

The person or entity responsible for payment of the Company's Service(s): For a Direct Dialed Call, the person or entity responsible for payment is the customer responsible for payment for local telephone service at the telephone used to originate an intrastate call. In the case of a Travel Card call, Calling Card call or other credit card call (herein collectively the "Card"), the person or entity responsible for payment is the customer of record of the Travel Card, Calling Card or other valid and acceptable card used. In the case of a collect or third-party call the person or entity responsible for payment is the person responsible for payment for local telephone service at the telephone number that agrees to accept charges for the call. In the case of a Room Charge Call, the entity responsible for payment is the Aggregator controlling the telephone used to originate the intrastate call. In all Operator Assisted calls not involving cards, third party calls, collect calls or Room Charge calls, the person or entity responsible for payment is the customer responsible for payment for local telephone services at the telephone used to originate the intrastate call.

Broadband Circuits

Circuits with a capacity greater than DS-1 capacity or 1.544 Mbps.

Bulk Rounding

**The Company uses "Bulk Standard Rounding" to convert from the fourth decimal place to full cents. Bulk Standard Rounding rounds:**

- **up the amount billed for a call to the second decimal place, if the third and fourth decimal places of a call charge are equal to, or exceed, \$0.0050, and**
- **down the amount billed for a call to the second decimal place, if the third and fourth decimal places of a call charge are less than \$0.0050.**

**The difference between the billed charge and the actual call charge, negative or positive, is applied to the next call, and such call's actual charges plus such difference are Bulk Standard Rounded in the same manner to determine the billed charge for such call. The Company repeats this process for all calls.**

Calendar Month

The period beginning at 12:00AM (midnight) on the first day of a month and ending at 11:59PM on the last day of that month.

(N)

(N)

(M)

(M) Certain material previously appearing on this page now appears on Page 3.1 of this section.

---

**SECTION 2 - GENERAL**

A. Definitions (Cont'd)

**Called Station** (N)  
**Denotes the terminating point of a long distance telephone call (i.e. the called telephone number).** (N)

**Calling Card Call** (M)  
A Direct Dialed or Operator Assisted call for which charges are billed not to the originating telephone number, but to a LEC or interexchange carrier calling card. (M)

**Calling Station** (N)  
**Denotes the point from which a call is placed (also referred to as the originating location).** (N)

**Capacity** (M)  
The carrying ability of a private line is measured in bits per second. (M)

**Carrier** (N)  
**Any provider of intrastate interexchange telecommunications services.** (N)

**Casual Calling** (M)  
A service whereby an end-user accesses the Company's service by dialing a Company-provided access code prior to placing the call, such as 101XXXX + 1 + area code + destination number. (M)

(M) Material previously appeared on Page 3 of this section.

---

**SECTION 2 - GENERAL**

A. Definitions (Cont'd)

Cell Delay Variation (CDV)

The difference between the maximum CTD and the minimum CTD experienced on a single connection during a Sample Period.

**Channel**

**The term "Channel" denotes a path for electrical transmission between two or more points, the path having a band width designed to carry voice grade transmission.**

(N)

(N)

CIC

Carrier Identification Code

Collocation

Collocation denotes that a customer has leased space in a Company POP, a remote collocation site, or a collocation hotel per a Company Collocation Agreement.

**Commission**

**Refers to state public utilities and/or the Federal Communications Commissions as distinguished herein.**

(N)

**Common Carrier**

**A company or entity providing telecommunications services to the public.**

(N)

Company

CenturyLink Communications, LLC unless otherwise indicated by the context.

Company Domestic Network

Company Domestic Network denotes the interexchange facilities or backbone located within the 50 United States, subject to availability which may consist of transport POPs, physical media, switches, circuits, and/or ports that are operated solely by the Company.

Company Point of Presence (POP)

Company Point of Presence (POP) denotes a Company owned physical presence that lies directly on the Company's Domestic Network where direct interconnection between the Domestic Network and a third party local access provider's network is possible.

CNMI

Commonwealth of the Northern Mariana Islands.

**SECTION 2 - GENERAL**

A. Definitions (Cont'd)

Contributory Services

Those services that contribute towards the overall commitment level under CenturyLink Total Advantage but are not discountable according to the master discount schedule. By contributing towards the overall commitment level, these services will increase the discount level that is applied to the Discount Eligible category of services under the contract. These services will continue to receive discounts as designated in the individual service contracts. Contribution levels will be based on Monthly Recurring Charges (MRCs) for these services.

CNMI

Commonwealth of the Northern Mariana Islands.

**Credit Application**

**A standard form which is used by the Company to assess a customer's credit worthiness prior to the Company's arranging the installation of any facilities or the provision of any services to a customer.**

(N)  
—  
(N)

Credit Card Call

A Direct Dialed or Operator Assisted call for which charges are billed not to the originating telephone number, but to a credit commercial card, such as Visa or MasterCard.

Customer

The person or legal entity who enrolls in, uses and is responsible for payment of charges for CenturyLink Consumer long distance services provided by CenturyLink.

**Customer - Provided Facilities**

**The term "Customer - Provided Facilities" denotes all communications facilities provided by the customer and/or Authorized User other than those provided by the Company.**

(N)  
—  
(N)

**Data**

**The representation of information as characters that are in a digital or analog form and to which meaning can be assigned.**

Dedicated Access Arrangement

An arrangement whereby the facilities used between the customer's premises and the Qwest point of presence are directly linked. Such arrangements may involve interconnection facilities provided by another carrier or a local access provider.

Dedicated Access Line

Access facilities between the customer's premises and the Qwest point of presence which are used exclusively for the transmission of the customer's calls using the Company's services.

Demarcation Point

Demarcation Point denotes either the physical interface between the Company's Domestic Network and the customer telecommunications equipment; or the physical interface between a third-party carrier connecting the Company's Domestic Network to the customer's telecommunications equipment.

Digital Service (DS)

Hierarchy of digital signal speeds used to classify capacity of lines and trunks.



---

## SECTION 2 - GENERAL

### A. Definitions (Cont'd)

#### Direct Connect

Direct Connect denotes that the Company may allow a customer to extend their own fiber to the Company's fiber. When permitted it requires: a splicing of the customer's and Company's fibers, a cross-connection of individual circuits and an Executed Direct Connect Agreement.

#### Direct Dialed Station Calls (a/k/a Direct Dialed Call)

(T)

Directly dialed calls made from your home, billed to your main residential telephone account, and made without the assistance of an operator or an automated call processing system. This type of call is made by dialing 1 plus the 10-digit telephone number. Direct Dialed Station calls exclude, without limitation, the following types of calls: Operator, Calling Card, Directory Assistance, and calls to 500, 700, 800, or 900 services.

#### Discard Eligibility (DE)

A bit indicating that a frame may be discarded in preference to other frames if congestion occurs so as to maintain the CIR. It is the responsibility of the intelligent end-equipment and/or protocol to recognize the discard of a frame and respond by re-sending the frame.

#### Disconnection

The discontinuance of use of the Company's services, equipment or facilities, including, but not limited to, circuits, dedicated access lines, port connections or service components made available to a customer by the Company.

#### Discount Eligible Services

Services that contribute towards the overall commitment level and are discountable according to a master discount schedule. Discount eligible products which bill on the same billing system can aggregate towards predetermined discount levels meaning the more spent on this common group of products, the higher the customers discount will be on that suite. Contribution levels will be based on Monthly Recurring Charges (MRCs) and will be counted towards the contract commitment levels and receive term and volume discounts where applicable.

#### Distributor

Refers to a customer that purchases Prepaid cards from Qwest and agrees to sell and/or distribute them pursuant to Qwest's RSS's.

#### Domestic Service

Calls and related charges associated with calls placed within the United States. This includes the 50 United States, the District of Columbia, Puerto Rico, the U.S. Virgin island, U.S. territories and possessions.

**SECTION 2 - GENERAL**

A. Definitions (Cont'd)

DS-0

Digital Service, Level 0. Measured at 64,000 bps, it is the worldwide standard for digitizing one voice conversation using pulse code modulation (PCM).

DS-1

Digital Service, Level 1. Consists of 24 DS-0 channels and has a capacity of 1.544 Mbps. (Also called T-1)

DS-3

Digital Service, Level 3. Equivalent of 28 DS-1 channels and operating at 44.736 Mbps. (Also known as T-3)

Exchange

A unit established by the Local Telephone Company to administer communications service in a particular area (usually a city, town, or village and its surrounding areas). The exchange consists of physical equipment in the area that connects calls to the CenturyLink long distance network.

FCC

Federal Communications Commission

End User

**Any person, firm, partnership, corporation or other entity that uses the service of the Company under the terms and conditions of this Tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the customer.**

(Z)

(Z)

Equal Access

**A form of dialed access provided by local exchange companies whereby telephone calls dialed by the customer are automatically routed to the Company's network. Customers may also route calls to the Company's network by dialing an access code provided by the Company.**

(N)

(N)

Exchange Area

The geographic territory served by an exchange.

Expedited Treatment

A service order initiated at the request of the customer, plus the accompanying installation or change to related circuits that is processed more quickly than the standard service interval.

Facility (or Facilities)

**Any item or items of communications plant or equipment used to provide or connect to Company services.**

(N)

(N)

---

## SECTION 2 - GENERAL

### A. Definitions (Cont'd)

#### Fractional DS-1

Circuits with a bandwidth or capacity below DS-1 speeds with a capacity equal to "n" times 64 kbps, where "n" equals the whole number of DS-0 equivalent increments, and is less than 24 (i.e., n=4 is 4 DS-0 increments or 256 kbps).

#### Frame Check Sequence (FCS)

Bits added to the end of a frame for error detection.

#### Frame Delivery

The percentage of frames which are successfully delivered over the Qwest network, excluding frames which are not delivered due in whole or in part to factors unrelated to the Qwest network.

#### Grandfathered Service

**A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations.**

(N)  
|  
(N)

#### Holiday

One of the following federally recognized holidays: New Year's Day (January 1), Independence Day (July 4), Labor Day, Thanksgiving Day, and Christmas Day (December 25).

#### Individual Case Basis (ICB)

Individual Case Basis (ICB) determinations involve situations where nonstandard service arrangements are required to satisfy specialized customer needs. The nature of such service requirements makes it difficult or impossible to establish general Tariff provisions for such circumstances. When it becomes possible to determine specific terms and conditions for such offerings, they will be offered pursuant to such terms and conditions when set forth in writing and subscribed to by authorized representatives of the customer and authorized representative(s) of the Company.

#### Inmarsat:

Ship to shore or shore to ship calls.

---

## SECTION 2 - GENERAL

### A. Definitions (Cont'd)

#### Installation

The connection of a circuit, dedicated access line, port, or other facility for any new or additional service provided by the Company.

#### Interconnection Facilities

Circuits and/or dedicated access arrangements provided by the customer or a third party supplier to interconnect the customer with the Company's service. The customer shall have sole responsibility for the ordering, installation, maintenance and payment of such facilities.

#### International On-Net Circui

A Dedicated Leased Line Inter-Office Channel (IOC) that is provisioned; (i) entirely between a Qwest owned and operated OPO in the United States Mainland and a Qwest designated POP outside of the United States Mainland; and, (ii) utilizes only fiber optic lines owned and operated by Qwest and/or its designated affiliates.

International Private Line Network: The physical connections and media between a Point of Presence (POP), designated by the Company, for International Leased Line circuits located outside of the United States Mainland.

#### International Telecommunications Union-the Telecommunications Services Sector (ITU-T)

Formerly known as the Comite Consultatif International Telegraphique et Telephonique (CCITT), the ITU-T is a standards organization that devises and proposes recommendations for international communications.

#### **Intrastate Message Telecommunications Service ("MTS")**

The term "Intrastate Message Telecommunications Services" denotes the furnishing of direct dialed intrastate switched service to the customer for the completion of long distance voice and dial-up low speed data transmissions over voice grade channels between points wholly within ta state.

(N)  
|  
(N)

#### Joint User

An individual, firm, corporation, or other entity which is designated and authorized by a customer to access and use the Company's services and who is contingently liable for such services or facilities billed under a joint user agreement.

#### Kbps

Kilo bits per second

#### Latency

The time it takes for information to get through the network, sometimes referred to as delay.

#### LOC

CenturyLink's Local Operating Companies (CenturyTel, Embarq, or Qwest)

---

## SECTION 2 - GENERAL

### A. Definitions (Cont'd)

#### Local Access and Transport Area (LATA)

LATAs are regional calling areas. Calls between LATAs are interLATA calls and calls within LATAs are intraLATA calls. IntraLATA and interLATA calls are considered long distance calls. A geographic area established pursuant to the terms of the Modified Final Judgment in United States vs. American Telephone & Telegraph Company, Cause Number 74-1698 in the United States District Court for the District of Columbia.

#### Local Access Circuit

A dedicated circuit provided by a Local Exchange Carrier connecting the customer's presence with a POP or QPOP.

#### Local Access Provider

A local exchange carrier or other entity which furnishes interconnection facilities between the customer's premises and the Company's point of presence in a LATA.

#### Local Exchange Carrier (LEC)

A company which furnishes exchange telephone service.

#### **Location**

**A physical premises to or from which the Company provides service.**

#### Long Distance

An imprecise rate-and-tariff term that describes a call or circuit that connects two relatively distant parties or systems. A long-distance call terminates outside the central office exchange (COE) area, i.e., the serving area of a central office (CO), and outside the municipality. In the United States, an intraLATA long distance call is termed local long distance.

(N)  
(N)

#### Mainland United States

The 48 contiguous United States and the District of Columbia.

#### Mbps

Megabits per second

#### **Measured Charge**

**A charge assessed on a per-minute or incremental basis in calculating a portion of the charges due for a completed call.**

(N)  
|  
(N)

#### Message Telecommunications Service ("MTS")

The term "Message Telecommunications Services" denotes the furnishing of direct dialed and operator assisted intrastate or interstate switched service to the customer for the completion of long distance voice calls between points within the United States.

---

**SECTION 2 - GENERAL**

A. Definitions (Cont'd)

**Minimum Monthly Usage Charge**

A charge to an account that does not meet a specified minimum total amount for a service defined hereinafter. The Minimum Monthly Usage Charge will be charged only when the actual charges for the account are less than the Minimum Monthly Usage Charge during the month in question.

**Minimum Service Period**

The minimum period of time during which the customer is obligated to pay for services provided by the Company.

**Monthly Average Cell Loss Ratio (MACLR)**

The average of the CLRs obtained in one calendar month for a particular virtual connection.

**Monthly Recurring Charge**

**The charge payable each month by the customer to the Company for services provided on a continuous basis to the customer.**

**Monthly Revenue**

**Refers to the aggregate amount, prior to the application of any discounts, charged by CenturyLink in a monthly period.**

**NPA**

**Numbering Plan Area (NPA) is a geographic boundary (area code) within which no two telephones have the same seven-digit number. The area code is represented by the first three digits of a ten-digit telephone number.**

**NXX**

**The second three digits of a ten-digit telephone number, representing the central office or exchange from which a call originates.**

(N)

(N)

(M)

(M) Certain material previously appearing on this page now appears on Page 11.1 of this section.

**SECTION 2 - GENERAL**

A. Definitions (Cont'd)

Non-Completed Call

Attempted calls not completed to 'called' party.

(M)

Non-Completed Call Percentage Threshold

Based on the customer's weekly switched usage where the customer's volume of 'Non-Completed Calls' falls below or above a specified point or threshold.

(M)

**Nonrecurring Charge**

**A one-time charge payable by the customer to the Company for installation or temporary use of service facilities.**

(N)

(N)

Number Portability

Number Portability or Service Provider Portability refers to the ability of users of telecommunications services to retain, at the same location, existing telecommunications numbers without impairment of quality, reliability or convenience when switching from one telecommunications carrier to another.

(M)

(M)

**OC-3**

**A 1,544 Mbps digital transmission system equivalent to 2,016 voice frequency circuits/channels or 84 T-1 facilities.**

(N)

**OC-12**

**A 1,544 Mbps digital transmission system equivalent to 8,064 voice frequency circuits/channels or 336 T-1 facilities.**

(N)

Off- Peak Hours

Rate period for calls placed during all hours except Monday through Friday from 8:00 AM to, but not including, 5:00 PM. and on Carrier Recognized Holidays.

(M)

On-Net Circuit

A Private Line Inter-Office Channel (IOC) that is provisioned entirely between two domestic U.S. CenturyLink POPs in separate LATAs; and, utilizes only CenturyLink owned fiber optic lines.

On - On: Voice calls (between customer locations only) with dedicated access origination and dedicated access termination.

On - Off: Voice calls with dedicated access Origination and switched access termination.

Off - On: Voice calls with switched access origination and dedicated access termination.

Off - Off: Voice calls with switched access origination and switched access termination.

(M)

(M) Material previously appeared on Page 11 of this section.

---

## SECTION 2 - GENERAL

### A. Definitions (Cont'd)

#### Operator Assisted Call

A call for which the calling party must use, or chooses to use, the assistance of a Company operator or a CenturyLink automated call processing system to complete the call.

#### Operator Service Charge

A non-measured (fixed) charge that is added to a measured charge in calculating the total charges due for a completed Operator Assisted call.

#### Operator Services

Any telecommunication service that includes, as a component, any automatic or live assistance to a customer or its Authorized User to arrange for billing or completion, or both, of a telephone call through a method other than:

- automatic completion with billing to the telephone from which the call originated; or
- completion through an access code used by an Authorized User, with billing to an account previously established with the carrier by the Authorized User.

#### Optical Carrier - Level N (OC-N)

The optical interface designed to work with the STS-n signaling rate in a Synchronous Optical Network (SONET). OC-1 is a 51.840 Mbps signal. All higher levels are direct multiples of OC-1.

#### Other Common Carrier

**The term "Other Common Carrier" denotes a common carrier, other than the Company, providing domestic and/or international communications service to the public.**

#### Peak Hours

**Monday through Friday from 8:00 AM to, but not including, 5:00 PM., unless specified otherwise for a particular service.**

#### Permanent Virtual Circuit ("PVC")

**A virtual point-to-point (non-switched) logical link between two specific end-points over which packetized (frames) data can be transmitted according to defined service characteristics.**

#### Personal Identification Numbers (PINS)

**Code numbers used in connection with designated telephone numbers which allow intrastate calls to be categorized for various applications.**

#### Physical Change

A customer-requested modification of an existing service, circuit, dedicated access arrangement or port that requires a change in the manner in which service is configured.

(M) Certain material previously appearing on this page now appears on page 13 of this section.



**SECTION 2 - GENERAL**

A. Definitions (Cont'd)

Physical Layer

Includes all electrical and mechanical aspects relating to the connection of a device to a transmission medium, such as the connection of a workstation to a LAN. Included at this layer are issues specific to the manner in which a device gains physical access to the medium and how it goes about putting bits on the wire or extracting bits from the wire. As the lowest level of network processing, the Physical Layer deals with issues such as volts, amps, and pin configurations and handshaking procedures. Communications hardware (e.g., NICs and MAUs) and software drivers are specified at the Physical Layer.

(M)  
|  
(M)

Point of Presence (POP)

Qwest's physical presence in a local calling area or LATA which is used for the purpose of transmitting telephone calls or dedicated interconnection with a LEC.

**Presubscription**

**A service arrangement whereby the customer authorizes the local telephone company to route all interLATA calls to the Company.**

(N)  
|  
(N)

Premises

The space designated by a customer at its place or places of business for the provision of service.

Primary IntraLATA Toll Carrier

A Company that a Customer subscribes to as their primary carrier for local long distance in-state intraLATA calling services. Such carrier may also be referred to as Primary Local Toll Carrier or Primary Regional Toll Carrier.

**Primary Long-Distance Carrier (a/k/a Primary Interexchange Carrier)**

A Company that a Customer subscribes to as their primary interexchange carrier for long distance state-to-state and in-state interLATA calling services.

(T)

Q.Control (Qwest Control)

Qwest Control is a proprietary Web-based application that provides complete management control over a broad range of Qwest services, including Business Dial, Internet Port (formerly known as DIA), Dedicated Hosting, Managed Firewall VPN, Private Routed Network VPN, and Toll Free.

**Qualified Residential**

**Business customer's employees, listed in the product section herein as qualified residential, may subscribe to the business customer's service for satellite locations (e.g., from home). The satellite locations will receive the customer's applicable underlying business rates as defined in this Tariff. The usage of the business customer's employees' services will be invoiced to the business customer and the business customer will be financially responsible for payment of such employee's usage.**

(N)  
|  
(N)  
(M)

(M) Material previously appeared on Page 12 of this section.

(M1) Material previously appearing on this page now appears on Page 13.1.

---

**SECTION 2 - GENERAL**

A. Definitions (Cont'd)

Quality of Service (QoS)

Quality of Service is a measure of the service quality provided to the subscriber.

(M)

Rate Center

In the North American Numbering Plan, a rate center is a geographically-specified area used for determining mileage and/or usage dependent rates in the public switched telephone network.

RSS

Rates and Services Schedule

(M)

Service

**Telecommunications service provided to a customer or Authorized User by the Company.**

(N)

(N)

(M) Material previously appeared on Page 13 of this section.

---

**SECTION 2 - GENERAL**

A. Definitions (Cont'd)

(D)

(D)

Service Date

The date on which customer begins to utilize the Service or the date on which Service is made available for use by the customer or its authorized users, whichever is sooner.

Service Interruption

A "Service Interruption" is any continuous and uninterrupted period of time when Service is unavailable for use by a customer.

Service Order

The Company's standard service order form used by customers to place individual orders for Services. (Also referred to as Application For Service.)

Shelf Life

Refers to the time period that a Qwest Prepaid PIN can be activated. After this specified date, the Qwest Prepaid PIN cannot be sold or activated.

Short Call

Completed calls equal to or less than 6 seconds.

Short Call Percentage Threshold

Based on the customer's monthly switched usage where the customer's volume of 'Short Calls' falls below or above a specified point or threshold.

Special Promotional Offering

Special discounts and/or other modifications the Company's standard service offerings which may be offered, from time to time, to customers using a particular service. Special promotional offerings may be limited to certain dates, times and locations.

---

## SECTION 2 - GENERAL

### A. Definitions (Cont'd)

Special Services: International calls terminating to wireless communication devices including but not limited to; mobile/cellular phones, pagers, VoIP, personal computers and personal digital assistants or to a portable telephone number where a forwarding, tracking or other type of location service is used. In addition, foreign telephone administrations designate what are considered special services which may or may not be wireless. Special Services rates also include rates to specific foreign countries.

#### Standard Service Interval

The time period between which a service is ordered by the customer and the date on which the service is activated (i.e. Service Date). The Standard Service Interval may vary depending upon the physical requirements of the customer and the services and/or facilities to be provided by the Company or others.

#### State-to-State

Calls and their related charges from one state to a different state. This includes calls between the 50 states; from United States Mainland, Alaska, or Hawaii to Puerto Rico, U.S. Virgin Islands, American Samoa, Guam or CNMI. It includes calls between Puerto Rico and U.S. Virgin Islands; from Puerto Rico or U.S. Virgin Islands to the United States Mainland, Alaska, Hawaii, American Samoa, Guam or CNMI; from American Samoa, Guam or CNMI to the United States Mainland, Alaska, Hawaii, Puerto Rico or U.S. Virgin Islands where billing for the applicable classification of call is available.

#### Subscriber

The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of itself or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this Rates and Services Schedule. A Subscriber may also be a customer when the Subscriber uses services of the Company.

#### Switched Access

An access arrangement whereby the customer uses common lines provided by a local access provider to access Qwest's network.

#### Switched Access Termination

An access arrangement whereby the customer uses switched access to send or receive telephone calls using the Company's services.

#### Switched Virtual Circuit (SVC)

A virtual circuit connection established across a network on an as-needed basis and lasting only for the duration of the transfer. The datacom equivalent of a dialed phone call, the specific path provided in support of the SVC is determined on a call-by-call basis and in consideration of both the end points and the level of congestion in the network. SVCs contrast to Permanent Virtual Circuits (PVCs) which require manual set-up in network switching and customer premises equipment.

**SECTION 2 - GENERAL**

A. Definitions (Cont'd)

Switched WATS Termination

An access arrangement whereby the customer uses a combination of dedicated access lines and switched access service to interconnect with Qwest's network.

T-1

**A 1.544 Mbps digital transmission system equivalent to 24 voice frequency circuits/channels.**

T-3

**A 44.736 Mbps digital transmission system equivalent to 672 voice frequency circuits/channels or 28 T-1 facilities.**

Telecommunications

**The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or any other form of intelligence.**

Telecommunications Device for the Deaf (TDD)

**A machine that uses the transmission of coded signals instead of verbal communications to enable hearing impaired users to communicate with each other and with non-hearing impaired individuals.**

Telecommunications Relay Service (TRS)

An arrangement which permits persons with hearing and/or speech disabilities who use a Text Telephone (TT) or its equivalent, to communicate with hearing persons who use an ordinary telephone.

Text Telephone (TT)

A machine that employs graphic communication in transmitting coded signals through a communication system.

TransLink Service

**TransLink Service provides a high capacity channel for the transmission of 1.544 Mbps isochronous serial data having a line code of Bipolar Return-to-Zero (BPRZ). TransLink Service is provided between two points located within the contiguous United States. The required format and interface specifications are contained in Technical Reference Publications GR-54 and GR-342.**

Travel Card

A payment arrangement which enables a customer or authorized user to bill a long-distance telephone call to an authorized calling card account with Qwest. Travel card calls are usually initiated by using access code dialing and authorization code.

(M) Certain Material previously appearing on this page now appears on Page 16.1 of this section.

(N)

(N)

(N)

(N)

(M)

---

**SECTION 2 - GENERAL**

A. Definitions (Cont'd)

United States

The 50 United States, the District of Columbia, Puerto Rico, U.S. Virgin Islands, and all other U.S. territories and possessions.

(M)

United States Mainland a/k/a U.S. Mainland

(T)

The District of Columbia and the 48 contiguous states.

V & H Coordinates

Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

Virtual Circuit (VC)

A communications link - voice or data - that appears to the user to be a point-to-point circuit. VCs are two-way, software-defined data paths between two ports that act as replacements for private or dedicated leased lines in the customer's network. A virtual circuit is referred to as a logical, rather than a physical path, for a call.

(M)

(M) Material previously appeared on Page 16 of this section.

---

**SECTION 2 - GENERAL****B. Calculation of Distance**

Usage charges for mileage sensitive services vary based on the type of service subscribed to by the customer. For services utilizing switched access, mileage measurements for rate schedules are based on the distance in airline miles between rate centers associated with the originating and terminating stations.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by Telcordia, in the following manner:

- Step 1:** Obtain the "V" and "H" coordinates for the serving wire center of the customer's switch and the destination point.
- Step 2:** Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3:** Square the differences obtained in Step 2.
- Step 4:** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5:** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6:** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

**Formula:**

$$\text{Formula} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

**SECTION 2 - GENERAL**

C. Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

1. Timing for all calls begins when the called party answers the call (i.e. when two-way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
2. Chargeable time for all calls ends when one of the parties disconnects from the call.
3. Call durations and minimum calling periods are provided with each specific product as described in this Rates and Services Schedule.
4. There is no billing applied for incomplete calls.

D. Rate Periods

Unless otherwise indicated elsewhere in this Rates and Services Schedule, all usage-based rates are subject to the following time-of-day, day-of-week, and holiday rate periods:

1. Day Rate Period - Applies to that portion of a call occurring from 8:00 AM to, but not including, 5:00 PM Monday through Friday.
2. Evening Rate Period - Applies to that portion of a call occurring from 5:00 PM to, but not including, 11:00 PM Sunday through Friday.
3. Night/Weekend Rate Period - Applies to that portion of a call occurring from 11:00 PM to, but not including 8:00 AM all days, 8:00 AM to, but not including, 11:00 PM Saturday; 8:00 AM to, but not including, 5:00 PM Sunday.
4. When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.
5. The evening rate applies to the holidays listed below unless a lower rate period is in effect:

New Year's Day	**	Labor Day	*
Martin Luther King Day	*	Columbus Day	*
President's Day	*	Veteran's Day	**
Memorial Day	*	Thanksgiving Day	*
Independence Day	**	Christmas Day	**

\* = Applies to Federally recognized days only.

\*\* = If the holiday falls on a Sunday, the holiday rates are applied to the following Monday. If the holiday falls on a Saturday, the holiday rates are applied to the preceding Friday.



---

**SECTION 2 - GENERAL****E. General Terms and Conditions****1. Undertaking of the Company**

- a. The Company's services and facilities are furnished to customers for communications originating within the United States under terms of this Rates and Services Schedule. The Company's services and facilities are available twenty-four hours per day, seven days per week.
- b. The Company arranges for installation, operation, and maintenance of the communications services provided by the Company for customers in accordance with the terms and conditions set forth under this Rates and Services Schedule.

**2. Assignment or Transfer**

- a. All services provided under this Rates and Services Schedule are directly or indirectly controlled by the Company and the customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- b. Prior written permission from the Company is required before any assignment or transfer. All terms and conditions contained in this Rates and Services Schedule shall apply to all such permitted assignees or transferees, as well as all conditions of service.

**3. Use**

- a. Services provided under this Rates and Services Schedule may be used for any lawful purpose for which the service is technically suited.
- b. The provision of service will not create a partnership or joint venture between the Company and the customer nor result in joint service offerings to their respective authorized users.
- c. Joint Use

Service may be arranged and/or extended for joint use. The joint user shall be permitted to use the service subject to the following:

- (1) A joint user may be designated as the customer. The designated customer does not necessarily have to have communications requirements of his or her own. The names of all joint users must be specified in the application for service. Orders which involve the initiation, rearrangement or discontinuance of joint use service will be accepted by the Company only from the designated customer and will be subject to all regulations of this RSS.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions****3. Use****c. Joint Use (Cont'd)**

- (2) All charges for the service will be computed as if the service were to be billed to one (1) entity. The designated customer will be billed for all components of the service and will be responsible for all payments to the Company. The designated customer shall also be responsible for allocating charges to each joint user.
- (3) In the event that the designated customer fails to pay the Company for services rendered, each joint user shall be liable to the Company for charges incurred as a result of its use of the Company's service. Each joint user shall submit a letter to the Company accepting contingent liability for its portion of all charges billed by the Company. This letter must also specify that the joint user understands that the Company will receive a guaranty of payment from the designated customer.

**d. Restriction on Use of Service**

- (1) The customer shall not use nor permit others to use the service in a manner that could interfere with services provided to others, that could harm the facilities of the Company or others, or that is not consistent with any applicable law or regulation.
- (2) Customer shall at all times comply with all applicable federal, state, and local statutes, ordinances, regulations, and orders of any commission or other governmental body.
- (3) The Company's facilities and service may be used with or terminated in terminal equipment or communications systems provided by the customer or an authorized user. Such terminal equipment shall be furnished and maintained at the expense of the user, except as otherwise provided. All such costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service are the responsibility of the user of the facilities.
- (4) All customers, authorized users, and joint users shall ensure that their terminal equipment and/or system is properly interfaced with the Company facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power, and signal level for the intended use and are in compliance with the criteria set forth in this RSS and all other applicable rules, and that the signals do not damage equipment, injure any personnel, or degrade the service to other customers or users. If the Federal Communications Commission or some other appropriate certifying body certifies the terminal equipment as being technically acceptable for direct electrical connection with telecommunications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices.
- (5) The customer shall not use nor permit others to use the Service in a manner that could impede or interfere with the Services provided to others, that could harm the facilities of the Company or others, or that is inconsistent with any applicable law or regulations. Service furnished by the Company shall not be used for any unlawful purpose.
- (6) 8XX Services – The customer is prohibited from using any 8XX number or other telephone number advertised or widely understood to be toll-free, in a manner that would violate FCC Rule 47 CFR 64.1504.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions****3. Use****d. Restriction on Use of Service (Cont'd)**

- (7) The Company reserves the right to refuse to provide service to or from any location where it has not ordered access facilities, installed network interconnections, or the necessary facilities and/or equipment are not available, acceptable, or justifiable.
- (8) The Company reserves the right to make changes to equipment, service components, and/or network configurations as may be required.
- (9) The Company reserves the right to refuse the furnishing of services when necessitated by conditions beyond its control. Such conditions include, but are not limited to, a customer's having call volume or calling patterns that may result in network blockage or other service degradation which adversely affects service or other customers.
- (10) Services are offered subject to the availability of the necessary facilities and equipment to provide the services and the provisions of this RSS.
- (11) Services are subject to any required regulatory authorizations or other governmental rules.
- (12) Qwest business services are available to business customers for commercial use only at the customer's "associated" locations. Any applications, which resell or rebill this service, are expressly prohibited. An "associated" location is a location which a customer owns or leases, or which is occupied by a business enterprise in which the customer has an equity interest of 20% or more or which is occupied by a franchise of the customer.
- (13) All customers, authorized users, and joint users are responsible for taking all the necessary legal steps for interconnecting their terminal equipment or communications systems with the Company facilities or services and shall secure all licenses, permits, rights-of-way and other arrangements necessary for such interconnection.
- (14) The Company reserves the right of entrance for its employees, agents, or contractors to the premises of the customer, at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of service removing the Company's equipment. The customer shall be responsible for making any necessary arrangements for the Company's entrance to the customer's premises.
- (15) The Company protects confidential customer information. Where a business has a contract with the Company and access to a dedicated account representative, the Company will verify a person's authority to discuss customer account information through communications with the person claiming to represent the account holder. Where a person seeks access to account information online, an access code will be required. The Company does not use or disclose confidential account information except to provide services or as permitted or required by law.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions****3. Use****d. Restriction on Use of Service (Cont'd)**

- (16) Using Toll-Free numbers in a manner that violates applicable pay-per-call, anti hoarding, brokering or industry number administration laws or regulations, or acquiring or seeking to acquire any Toll-Free number for the primary purpose of selling, or releasing for consideration, the Toll-Free number to another party is prohibited. Upon notice to the Customer, the Company may recover any Toll-Free Number that is not placed in actual and substantial use.
- (17) Using the service for "mass calling applications", without a prior written agreement between the Customer and the Company expressly allowing specifically described "mass calling applications" is prohibited. A "mass calling application" is an application that generates over 38 CPH (Calls Per Hour) per DS-0 switch port or voice circuit (including, for example, mass-volume inbound calling applications associated with events, promotions, polls, surveys, television or radio shows).

**e. Access Arbitrage****(1) For purposes of this provision:**

- (a) High Cost Minutes" are minutes of use that originate or terminate at numbers for which the Customer's switched exchange access per minute rate is equal to or exceeds \$0.0250.
- (b) The originating or terminating switched exchange access per minute rate charged to the Company will be the sum of the per minute charges imposed by the originating or terminating Local Exchange Carrier, plus the prorated portion of all other charges imposed by the originating or terminating Local Exchange Carrier for originating or terminating switched exchange access, expressed on a cost per minute basis.

**(2) Using any service provided by the Company in connection with Access Arbitrage is considered an abuse and is prohibited. Access Arbitrage is a scheme or device to profit by exploiting differences between the cost of originating or terminating access (as charged to interexchange) and the pricing of 1+ and 8XX long distance service provided by the Company. Access Arbitrage includes:**

- Using switching equipment or a call processing system (such as a prepaid card, calling card, or teleconferencing platform) to segregate calls and systematically route to the Company calls that are characterized by a greater discrepancy between the access cost and the price charged by the Company.

---

**SECTION 2 - GENERAL**

## E. General Terms and Conditions

## 3. Use

## e. Access Arbitrage

## (2) (Cont'd)

- Artificially stimulating calling or other usage volumes to: (a) any number advertised or intended for accessing information programs and services, including but not limited to chat lines, Interactive Voice Response programs, and Internet Access dial up services(b) routing codes or international area or city codes reserved or used by the subject telecommunications administration for Interactive Voice Response programs; (c) special routing codes, telephone numbers, or locations for which the cost of call origination or termination that is higher than that incurred for originations or terminations to other parts of the same jurisdiction or locale therefore the customer benefits because the rate charged to the customer is lower ; or (d) telephone numbers or service arrangements where the party causing the artificial stimulation derives revenues or other financial benefit from or is compensated based upon said calling or other usage volumes in a capacity other than as communications carrier, or if acting as a communications carrier, earns a surcharge or similar increment (or an entity with a common financial interest with the party stimulating the traffic earns a surcharge or similar increment) merely by virtue of the origination or termination of such calls. Such artificial stimulation may include, but is not limited to, use of electronic or other automatic means to generate such call volumes, or hiring of agents or contractors principally to make calls or otherwise generate usage to such numbers or types of services, but does not, without more, include advertising or promotion of Interactive Voice Response products or similar programming to stimulate calling by third parties with no financial or other beneficial interest in the service or called program.
- Using service provided by the Company to generate calls with the intent or effect of creating a disparity (across any Customer account) between the rate of long distance service provided by the Company and the charge to the Company for originating and/or terminating by local access providers.
- Sending calls identified as Mobile Terminated Calls, or as another termination type to which a surcharge or other differential rate for termination applies, when the called station or termination point is not in fact mobile Terminated, or the termination type as to which the surcharge or other differential rates applies.

---

**SECTION 2 - GENERAL**

## E. General Terms and Conditions

## 3. Use

## e. Access Arbitrage (Cont'd)

## (3) Access Arbitrage Fee

Access Arbitrage" includes: Using switching equipment or a call processing system (such as a prepaid card, calling card, or teleconferencing platform) to segregate calls and systematically route to CenturyLink calls that are characterized by a greater discrepancy between the access costs and the price charged by CenturyLink; routing calls through a call processing system such that the percentage of high cost minutes routed to CenturyLink using the Service is more than 11.4%; segregating calls within another carrier's network or a call processing system to systematically route calls to CenturyLink where the access costs exceed the price of long distance service provided by CenturyLink; or transporting intrastate traffic into a different state in order to cause the traffic to be rated by CenturyLink at a lower Interstate rate than would otherwise apply; or any other means to exploit or benefit from the difference between the rates for Services and the originating or terminating access charges imposed by the Local Exchange Carrier.

## (a) For contracts prior to January 18, 2017:

If CenturyLink determines the number of calls routed to CenturyLink using Access Arbitrage exceed 11.4% of customer's total call volume, CenturyLink will apply the AA Fee to 80% of their high cost minutes, then customer must pay a per minute Access Arbitrage Fee for each call-in excess of these thresholds. In addition, CenturyLink may immediately restrict, suspend, or discontinue customer's use of any Service used in connection with Access Arbitrage upon notice of such violation to customer.

**INBOUND AND OUTBOUND ACCESS ARBITRAGE FEE PER MINUTE RATE**

- Switched           \$0.10
- Dedicated         0.05

## (b) For contracts on or after January 18, 2017:

If CenturyLink determines the number of calls routed to CenturyLink using Access Arbitrage exceed 11.4% of customer's total call volume, CenturyLink will apply the AA Fee to 95% of their high cost minutes, then customer must pay a per minute Access Arbitrage Fee for each call-in excess of these thresholds. In addition, CenturyLink may immediately restrict, suspend, or discontinue customer's use of any Service used in connection with Access Arbitrage upon notice of such violation to customer.

**INBOUND AND OUTBOUND ACCESS ARBITRAGE FEE PER MINUTE RATE**

- Switched           \$0.10
- Dedicated         0.05

---

**SECTION 2 - GENERAL****E. General Terms and Conditions (Cont'd)****4. Liabilities of the Company**

- a. The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge for the period during which the faults in transmission occur.
- b. The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this Rates and Services Schedule, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- c. The Company shall not be liable for, and shall be fully indemnified and held harmless by customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this Rates and Services Schedule; or for any act or omission of the customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- d. The Company shall not be liable for any defacement of or damages to the premises of a customer or Subscriber resulting from the furnishing of service which is not the direct result of the Company's negligence.
- e. **Unauthorized Access and Hacking**

Except for physical damage to customer's transmission facilities or customer premise equipment directly caused by the Company's negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, customer's equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a tariff, schedule or other written agreement expressly states otherwise.

- f. **Indemnification**

Customer shall indemnify and hold harmless the Company, its directors, officers, employees and agents, successors, and assigns, from all damages, costs, expenses and liabilities, including all attorneys' fees and disbursements sustained by the Company in any action commenced by any third party and arising in connection with the customer's performance of its obligations and duties under this RSS; and the customer shall indemnify and hold the Company harmless from and against any and all claims arising from or relating to the Company's provision of facilities or services to customer under this RSS.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions (Cont'd)****5. Use of Recording Devices**

Customers and Authorized Users who use recording devices do so at their own risk. A customer or Authorized User may only use a recording device if the customer or Authorized User complies with the requirements of this Section and only if the customer or Authorized User is able to connect or disconnect the recording device, or turn the recording device on or off, at will.

- a. A customer or Authorized User may record a conversation if the customer or Authorized User obtains written or verbal consent to the recording of all parties to the conversation prior to or at the beginning of the conversation.
- b. A distinctive recorder tone must be repeated at intervals of approximately fifteen (15) seconds to alert all parties to the conversation that a recording device is being used.
- c. The requirements of 5.a. and 5.b. are waived for Broadcast licensees who use a recording device to record a conversation for broadcast if all parties to the conversation are aware that the conversation will be broadcast.

**6. Legislative, Regulatory or Judicial Activity**

Notwithstanding any statement to the contrary contained in this RSS, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service (Regulatory Activity), CenturyLink reserves the right, at any time and without notice to:

- Pass through to the customer all or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or,
- Modify the rates, including any rate guarantees and/or terms and conditions contained in this RSS to reflect the impact of such Regulatory Activity.

**7. Payment for Service**

- a. The customer is responsible for payment of any and all charges for services and equipment furnished to the customer or to an Authorized User of the customer by the Company. All charges due by the customer are payable to the Company or to the Company's authorized billing agent and are due upon request. Any objections to billed charges must be reported to the Company or its billing agent within sixty (60) days after receipt of bill, otherwise charges are considered valid, correct, due and payable. Adjustments to customer's bills shall be made to the extent that circumstances exist, which reasonably indicate that such changes are appropriate.



---

**SECTION 2 - GENERAL****E. General Terms and Conditions****7. Payment for Service (Cont'd)**

- b. All applicable taxes will be billed to the customer.
- c. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owned to the Company, the Company may charge the customer all such fees and expenses reasonably incurred, including a late fee on the unpaid charges.
- d. All charges incurred by the customer are due and payable to the Company upon receipt of the monthly billing statement. Payments that are not received within thirty days of the due date are deemed late. Amounts not paid within thirty (30) days after the invoice is rendered will be considered past due. Interest at the rate of up to one and one-half percent (1.5%) per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) may accrue upon any unpaid amount commencing five (5) days after the date the payment is past due. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's late payment charge applies to all past due amounts, if applicable.
- e. Returned Check Charge: A charge equivalent to the applicable state return check charge may be applied whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.
- f. CenturyLink's Calling Card customers assume responsibility for all charges related to the use of the calling card, including fraudulent and other unauthorized uses.
- g. The customer is also responsible for payment of all charges for services and equipment furnished to the customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the customer is responsible for any and all cost(s) incurred as the result of:
  - any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company;
  - any and all use of the services provided by the Company, including calls which the customer did not individually authorize;
  - any calls placed by or through the customer's equipment via any remote access feature(s) even in fraudulent situations.
- h. The customer will be responsible for charges up to the time that either (a) they inform the Company that a fraudulent situation has occurred or (b) they specify what specific lines they authorize the Company to block in relationship to fraudulent use. The customer will not be liable for any unauthorized usage after either of these notifications has been made.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions****7. Payment for Service (Cont'd)****i. Changes to Rates, Terms and Conditions**

- Qwest reserves the right to modify the rates, charges, terms and conditions under which a business or commercial service is provided by posting material changes to this RSS on its web site. Use of the service will constitute acceptance of any new rates, terms or conditions stated in this RSS.
- Qwest reserves the right to modify the rates, charges, terms and conditions under which a residential service is provided by posting material changes to this 15 days prior to the effective date of the change.
- When a change in service arrangement involves the use of facilities or services furnished by the Company, installation charges do not apply to the facilities or services continued in use. The Minimum Service Period for the facilities or services continued in use is determined by the date of the initial acceptance thereof.

**j. Deposits**

- Each applicant for service will be required to establish credit. Any applicant whose credit has not been established to the sole and exclusive satisfaction of the Company may be required to make a deposit to be held as a guarantee of payment of charges. An existing customer may be required to make a deposit or increase a deposit presently held. The deposit may be held for as long as the financial condition or credit worthiness of the customer is considered to be unsatisfactory to the Company. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's deposit terms and conditions applies.
- The fact that a deposit has been made in no way relieves the customer from the prompt payment of bills upon presentation.
- Interest on a cash deposit will be paid to a customer for the period that the cash deposit is held by the Company. The interest rate used will be simple interest, unless a different rate has been established by the appropriate legal authority in the state where the customer is billed.

**k. Advance Payments**

The Company reserves the right to require an advance payment from a customer instead of, or in addition to, a deposit. The advance payment shall be in amount equal to or less than two months estimated billing.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions****7. Payment for Service (Cont'd)****i. Charges and Billing**

- Except as otherwise provided in this RSS or a customer's Agreement with Qwest, service is provided and billed on the basis of 1 month, beginning on the Service Date and continuing until the expiration of the Minimum Service Period, or until service is otherwise canceled, by the Company. Upon expiration of the Minimum Service Period, services shall be automatically extended on a month-to-month basis until service is terminated in writing by the customer on not less than 30 day's written notice to the Company, unless otherwise provided in this RSS or customer's Agreement with Qwest.
- Customer shall accept and pay for each service for the Minimum Service Period. The Minimum Service Period for each service shall begin on the Service Date, (i.e. the date on which customer begins to utilize the service or the date service is available for use by the customer or its authorized users, whichever is sooner). If the customer: (i) notifies the Company that it believes the service is in material non-compliance with the Company's network specifications, or (ii) customer has delayed the Service Date, the Service Date may be adjusted. In the event customer provides the Company with written notice that the Service fails to meet the Company's network specifications, the Company may take such action as the Company, in its sole discretion, deems necessary to correct any such non-compliance in the Service and shall, upon correction, notify customer of a new Service Date. Customer may delay the adjusted Service Date for up to 30 days from the original Service Date by written notification to the Company at least 72 hours prior to the estimated Service Date.
- Customers who place calls from a pay telephone will incur an undiscountable payphone surcharge per call. This charge is applicable to the following types of calls which originate from a public or semi-public pay station: calling card calls, prepaid calling card calls, toll-free calls, and calls placed using a carrier access code (i.e. 10XXX-0). For applicable charges, refer elsewhere in this Section.

**m. Billing Entity Conditions**

Billing functions are performed by local exchange telephone companies, credit card companies or others on behalf of CenturyLink, and the payment conditions and regulations of such companies apply, including any applicable interest, late payment charges and/or return check charges.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions (Cont'd)****8. Interconnection with Other Carriers**

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The customer is responsible for all charges billed by other carriers for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the customer.

**9. Refusal or Discontinuance of Service**

Refusal or Discontinuance by Company:

The Company may refuse or discontinue service for non-compliance with and/or violation of any Federal, State or municipal law, ordinance or regulation pertaining to telephone service. Service may also be discontinued or refused for the following conditions:

- a. The Company reserves the right to discontinue furnishing services when necessitated by conditions beyond its control. Such conditions include, but are not limited to, a customer's having call volume or calling patterns that result or may result in network blockage or other service degradation which adversely affects service or other customers.
- b. The Company reserves the right to discontinue furnishing service when the customer is using the service in violation of the provisions of this RSS or of the law. The customer will be responsible for all charges incurred as well as any access charges the Company may incur as a result of such customer actions.
- c. For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- d. For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations.
- e. For non-payment of bills for telephone service 30 days after the bill date. Customer will be given written notice at least one week in advance of disconnection.
- f. Without notice in the event of customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions****9. Refusal or Discontinuance of Service**

## Refusal or Discontinuance by Company: (Cont'd)

- g. Without notice in the event of tampering with the equipment furnished and owned by the Company.
- h. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- i. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.
- j. Service may be discontinued by the Company, at any time and without notice to its customers, by blocking traffic to or from certain countries, cities, NXX exchanges or individual telephone stations, by blocking call origination for the Company's services, or by blocking calls using certain customer authorization codes and/or access codes, when the Company deems it necessary to take such action to prevent unlawful and/or unauthorized use of its services. In addition, the Company may take any of the foregoing actions in the case of actual or anticipated non-payment for its service. In order to control fraud, the Company may refuse to accept Calling Card, Collect Calling, and/or Third-Party calls which it reasonably believes to be unauthorized or invalid and/or may limit the use of these billing options to or from certain countries or areas including, without limitation, all or part of the United States, U.S. possession or territory.
- k. The Company may immediately discontinue the furnishing of service(s) to a customer without incurring any liability, if the Company determines that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services.
- l. The Company may immediately discontinue the furnishing of service(s) to a customer, without incurring any liability, if the customer: 1) refuses to furnish information regarding the customer's credit-worthiness, its past or current use of common carrier services or its planned use of service(s); or 2) provides false information pertaining to its credit-worthiness, its past or current use of common carrier services, or its planned use of service(s).

---

**SECTION 2 - GENERAL****E. General Terms and Conditions****9. Refusal or Discontinuance of Service**

## Refusal or Discontinuance by Company: (Cont'd)

- m. The Company may immediately discontinue the furnishing of service(s) to a customer, without incurring any liability, if the customer uses, or attempts to use, service with the intent to avoid payment, either in whole or in part, by rearranging, tampering with, or making connections to the Company's service which is not authorized by this RSS or by using tricks, schemes, false or invalid account numbers, false credit devices, electronic devices or any other fraudulent means or devices.
- n. The Company may immediately discontinue the furnishing of service(s) to a customer upon written notice, without incurring any liability, if a voluntary or involuntary proceeding is commenced by or against customer in any jurisdiction seeking liquidation, reorganization or other relief under any bankruptcy or similar law; or customer makes an assignment for the benefit of creditors which is not dismissed within 60 calendar days of filing; or customer generally does not pay its debts as they become due or is not able to pay its debts as they become due.
- o. Discontinuance of Service(s) by the Company pursuant to this Section shall not relieve the customer of any Minimum Service Period obligations or any other obligation to pay the Company for charges due and owing for facilities and/or service(s) furnished up to the time of discontinuance. In the event the Company cancels the customer's service for cause, and the customer is committed to a term or other plan for which charges apply in the event of customer early termination or termination for convenience, the Company will charge the customer, and the customer will be obligated to pay, as though it had terminated its service early or for its own convenience.
- p. The remedies set forth herein shall not be exclusive and the Company at all times shall be entitled to all rights available to it under either law or equity.
- q. The Company may, without notice, cancel service pursuant to this Section, if a business customer's account has shown no usage for one month.
- r. The Company reserves the right to deny service to any person or entity: (a) who, in the Company's judgment, presents an undue risk of nonpayment, refuses to comply with the deposit requirements set forth in this RSS; or does not pass a credit check; or (b) if the Company believes that the person's or entity's use of the service would violate the provisions of this RSS or any applicable law or regulation, or if any applicable law or regulation restricts or prohibits provision of the service to that person or entity; or (c) if the Company determines in its sole discretion that facilities are not available to provide the service; or (d) if the Company determines in its sole discretion that any order for service, letter of authorization and/or third party verification is not in conformance with any applicable law or regulation; or (e) the service requested has been discontinued; or (f) if an order for the service may be denied under the terms of any carrier, switched or independent sales representative agreement.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions****9. Refusal or Discontinuance of Service**

## Refusal or Discontinuance by Company: (Cont'd)

- s. The customer must meet the following Minimum Facility Utilization (MFU or minimum monthly requirement) per DS-1 or the equivalent thereof. The MFU requirement is 24,000 minutes of usage per circuit used by the customer for Blended or RBOC/ITC Terminating or 8XX Originating Service provisioned by the Company.

If the customer fails to meet or exceed the MFU in any monthly billing period, the Company reserves the right to terminate the underutilized circuit.

- t. For Express Service customers, following the first three calendar months after connection of a circuit, if, in any billing cycle, the customer fails to use 100,000 minutes per DS-1, or its equivalent, CenturyLink may disconnect the circuit(s) providing the service upon thirty calendar days written notice to the customer, or charge an underutilization fee of \$1,000.00 per DS-1 or its equivalent, for such billing cycle.
- u. The Company reserves the right to deny service to any person or entity: (a) who, in the Company's judgment, presents an undue risk of nonpayment, refuses to comply with the deposit requirements set forth in this RSS; or does not pass a credit check; or (b) if the Company believes that the person's or entity's use of the service would violate the provisions of this RSS or any applicable law or regulation, or if any applicable law or regulation restricts or prohibits provision of the service to that person or entity; or (c) if the Company determines in its sole discretion that facilities are not available to provide the service; or (d) if the Company determines in its sole discretion that any order for service, letter of authorization and/or third party verification is not in conformance with any applicable law or regulation; or (e) the service requested has been discontinued; or (f) if an order for the service may be denied under the terms of any carrier, switched or independent sales representative agreement.

---

**SECTION 2 - GENERAL**

## E. General Terms and Conditions

## 9. Refusal or Discontinuance of Service (Cont'd)

## Cancellation of Service by Customer:

- a. A customer may discontinue service, either in part or in its entirety, upon 30 days written notice to the Company, provided that the customer has fulfilled all Minimum Service Period obligations, unless otherwise provided in this RSS or a customer's Agreement with Qwest.
- b. If a customer cancels an order, in part or its entirety, prior to its completion or, before completion of the Minimum Service Period, or before completion of some other period mutually agreed upon, a charge may be levied upon the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on its behalf by the Company and not fully reimbursed by installation and monthly charges. Cancellation charges may also be assessed by Qwest for each circuit-end or dedicated access line canceled if a local access provider has confirmed that the circuit-end or dedicated access line will be installed, or, if the Company has already submitted facilities orders to a local access provider.
- c. Except as otherwise provided herein, if an order for installation is delayed for more than 30 days beyond the due date and such delay is not requested or caused by the customer, the order may be canceled by the customer without incurring cancellation charges.
- d. Notwithstanding the termination liability, restrictions and exclusions set forth herein, existing Qwest customers may terminate an existing term agreement by converting to a new Qwest term agreement as long as the new term agreement is of an equal or greater term length and has an equal or greater monthly or yearly volume commitment than the existing agreement.
- e. Qwest may waive termination liability when an existing customer migrates a Qwest Local Access Service to a CenturyLink IQ Internet Port, Private Port, Delta Port, Wireless Backup Service, Data Bundle, or Managed Data Bundle, or to Qwest iQ Analog and Digital VoIP or Qwest iQ Integrated Access provided over a Qwest iQ Private Port or Qwest iQ Enhanced Port, that has a term plan of 2 years or greater and the port/service being replaced has been in place for a minimum of 12 months. (C)
- f. Existing Qwest customers converting services to the new Qwest term agreement are not eligible to receive promotions intended for "New Qwest Customers". A "New Qwest Customer" shall be defined as a customer who has not subscribed to any Qwest services within the last three months.



---

**SECTION 2 - GENERAL**

## E. General Terms and Conditions (Cont'd)

## 10. Cancellation of Application for Service

No charge applies when the applicant cancels an application for service prior to the start of installation or special construction.

When an applicant cancels an application for service after the start of installation or special construction, the applicant shall pay a cancellation fee which is the lesser of 1) the costs incurred by the Carrier, or 2) the charge for the minimum period of the service ordered, plus applicable installation charges.

## 11. Inspection, Testing and Adjustment

Upon reasonable notice, the services provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

## 12. Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the customer, or to the failure of channels, equipment or communications systems provided by the customer, are subject to the general liability provisions set forth herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by customer. Before giving such notice, the customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by customer and connected to Company's terminal.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions (Cont'd)****13. Allowances for Interruptions:**

Customers which subscribe to services utilizing Dedicated Access Arrangements may be eligible for an Allowance for Interruptions in service, subject to the following conditions.

- a. A Service Interruption shall be deemed to have commenced upon verifiable notification thereof by customer to the Company, or when indicated by network control information actually known to the Company's personnel, whichever is earlier. Each such interruption shall terminate upon restoration of the affected service, as determined by the Company. The Company may, in its sole discretion, provide notice to customer of any scheduled outage. If the customer elects to use the services of another carrier after any of the above interruptions, or during a period when the customer is unable to place a call using the Company's service(s), the customer shall pay the charges for the alternative service used.
- b. An Allowance for Interruption shall be granted only for Service Interruptions resulting from the unavailability of the circuits arranged by the Company to customer and shall not be granted if the malfunction of any end-to-end circuit is due to an outage or other defect occurring in the facilities furnished by any other carrier.
- c. An interruption period begins when the customer reports to the Company that the service has been interrupted and releases it for testing and repair. An interruption period ends when the service is restored. If the customer reports the service to be inoperative, but declines to release it for testing and repair, the service is deemed to be impaired, but not interrupted.
- d. For Dedicated Private Line Service, a Service Interruption Credit shall apply to the charges for the total mileage between end terminals of any circuit affected by a Service Interruption; provided, however, that if any portion of the affected circuit remains beneficially used or usable by customer, the Service Interruption Credit shall not apply to that pro-rata portion of the facility that is available for use. The length of each Service Interruption shall be calculated in hours and shall include fractional portions thereof.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions****13. Allowances for Interruptions: (Cont'd)**

- e. For services which involve dedicated access arrangements, and which are subject to a monthly recurring charge, the customer will be given a credit upon request as follows:
- When service is interrupted for a period of less than two hours, no credit allowance will be given;
  - When the service is interrupted for a period of 2 to 24 hours, the amount of the credit allowance shall not exceed one-thirtieth of the monthly recurring charge or charges for the circuit; or
  - When the service is interrupted for a period over 24 hours, the amount of the credit allowance shall not exceed one-thirtieth of the monthly recurring charge or charges for the circuit multiplied by the number of 24-hour periods during which the service was interrupted.
- f. All Allowances for Interruptions shall be included in a subsequent monthly invoice as determined by the Company for the affected circuit and the total of all Service Interruption Credits applicable to or accruing in a given month shall not exceed the amount payable by customer to the Company for the monthly recurring charges for that same month for such service. In no event shall usage charges be eligible for Allowances for Interruptions.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions****13. Allowances for Interruptions: (Cont'd)**

- g. Allowances for Interruptions shall be granted upon a customer's request and at the Company's sole discretion. No credit allowances shall be made for:
- Interruptions that are caused by the negligence of the customer or others authorized by the customer to use the customer's service;
  - Interruptions that are due to the failure of power, equipment, systems, or services not provided by the Company;
  - Interruptions during any period during which the Company or its agents are not afforded access to the premises where access lines associated with the customer's service are located;
  - Interruptions during any period when the customer or user has released the service to the Company for maintenance, rearrangement, or the implementation of a customer order;
  - Interruptions during any period when the customer or user has refused to release the service for testing or repair;
  - Interruptions during any period when the non-completion of calls is due to network busy conditions; or
  - Interruptions not promptly reported to the Company.

**14. Natural Disaster Relief for Customers**

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions (Cont'd)****15. Toll Free Numbers**

- a. The Company will make every effort to reserve toll free (8xx) vanity numbers on behalf of customers but makes no guarantee or warranty that the requested toll-free number(s) will be available or assigned to the customer requesting the number.
- b. If a customer accumulates undisputed past-due charges, the Company reserves the right not to honor the customer's request for a change in toll free service to another carrier (e.g., "porting" of the toll-free number), including a request for a Responsible Organization (Resp Org) change, until such time as all charges are paid in full.
- c. Toll free numbers shared by more than one customer, whereby individual customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in B.16.(2), herein, the Company will only honor customer requests for change in Resp. Org. or toll free service provider for toll free numbers dedicated to the sole use of that single customer.
- d. CenturyLink shall have no liability to customer or any third party with respect to any premature or incorrect publication or advertisement of a toll-free number. Requests for toll-free numbers are controlled by an independent agency based on number availability at the time an order is submitted to the agency.
- e. Customer may not reserve or activate a toll-free number for the primary purpose of selling, brokering, bartering, or releasing the toll-free number for a fee or other consideration. Customer has no proprietary interest in any toll-free number but does have a qualified control interest in its active toll-free numbers. If, upon cancellation of its CenturyLink toll-free service, customer does not submit a written request for the appointment of a new responsible organization or service for its toll-free numbers within 20 days after such cancellation. Customer releases all rights to use or control such toll-free numbers. Customer is subject to any toll-free service policies and procedures implemented by CenturyLink, from time to time.
- f. CenturyLink shall have no liability to customer or any third party with respect to any premature or incorrect publication or advertisement of a toll-free number. Requests for toll-free numbers are controlled by an independent agency based on number availability at the time an order is submitted to the agency.
- g. Customer may not reserve or activate a toll-free number for the primary purpose of selling, brokering, bartering, or releasing the toll-free number for a fee or other consideration. Customer has no proprietary interest in any toll-free number but does have a qualified control interest in its active toll-free numbers. If, upon cancellation of its CenturyLink toll-free service, customer does not submit a written request for the appointment of a new responsible organization or service for its toll-free numbers within 20 days after such cancellation. Customer releases all rights to use or control such toll-free numbers. Customer is subject to any toll-free service policies and procedures implemented by CenturyLink, from time to time.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions (Cont'd)****16. Reserved for Future Use****17. Disputes**

- a. Any objections to billed charges must be promptly reported to the Company. If notice of a dispute of charges is not received by the Company in writing within 30 days after an invoice is rendered, such invoice may be deemed to be correct and binding. Adjustments to invoices shall be made to the extent that circumstances exist which reasonably indicate that such charges are inappropriate.
- b. In the event the Company files suit or retains an attorney to enforce the terms of this RSS, the Company shall be entitled to recover, in addition to any other remedies, all attorneys' fees for in house and outside counsel, court costs, costs of investigation and any other related expenses in connection therewith.
- c. Disputes related directly or indirectly to Company services that cannot be settled informally will be resolved by arbitration using the rules of the American Arbitration Association. Before initiating or participating in any arbitration proceeding concerning any aspect of this Agreement, the customer will attempt to resolve any disputes that arise between the customer and Qwest informally by providing Qwest with written or oral notice and a brief explanation of the customer's concern. The customer will give the Company at least 30 days from the time the customer first notifies the Company to resolve the dispute.
- d. If arbitration is required, the arbitration will be conducted by a single arbitrator engaged in the practice of law. Unless the customer and the Company agree otherwise, arbitrations will be decided solely on the basis of the customer's and the Company's written submissions to the arbitrator, including relevant documents, unless the arbitrator requires otherwise. The arbitrator's decision and award will be final and binding and may be entered in any court with jurisdiction. The Federal Arbitration Act, not state law, shall govern the arbitrability of all claims. The customer agrees to keep the results of any such arbitration confidential. Notwithstanding the foregoing, the customer continues to have the right to seek relief through an appropriate federal or state regulatory agency, but the customer agrees they will not join or participate in any class-wide action relating to the services.

---

**SECTION 2 - GENERAL**

## E. General Terms and Conditions (Cont'd)

## 18. On-Net Facilities

- a. The customer represents and warrants that they have the authority to grant the Company the right to:
  - Install the equipment required to provide, operate, pull, repair, replace, maintain and upgrade service.
  - Remove all telecommunications equipment, including the connecting conduit required to provide the service at the customer's location. The customer's location includes the building and the real property in which the customer is located.
  - Provide the service as specified in this Section, Section 7, and any Company technical document(s).
- b. The customer shall secure, from the owner or manager of the building, any consents necessary to allow the Company to perform installations or alterations as deemed necessary and, in a manner, determined by the Company. Consent is required to:
  - Alter areas of the customer's location such as the construction of conduits from the public right-of-way across the property into and through the building, and
  - Install equipment in areas of the customer location in which the customer does not have the authority to allow such installation or alteration.
- c. The Company shall, at its sole cost and expense, maintain all equipment in proper operating condition and, at the customer's option, either repair or indemnify the customer for any damage to the property where such damage is caused by the Company or any of its agents, representatives, employees, contractors, subcontractors, or invitees.
- d. The customer shall pay for any damage to the equipment or personal property of the Company where the customer or any of their agents, representatives, employees, contractors, subcontractors, or invitees causes such damage.
- e. The customer shall pay or cause to be paid all reasonable costs associated with any relocation of equipment requested by the customer during the term of the service.
- f. The customer must meet any Company physical and technical requirements to provide the facilities, such as room temperature, power requirements, safety measures, insurance, etc.
- g. The customer represents that, to the best of their knowledge, the property is free from any hazardous or toxic substances including asbestos and is in compliance with all applicable laws. If such substances exist, the Company has no responsibility to remediate, abate or remove such substances, provided that the Company is not responsible for their presence.

---

**SECTION 2 - GENERAL****E. General Terms and Conditions****18. On-Net Facilities (Cont'd)**

- h. Upon expiration of the term of service, the Company shall, at the Company's expense, elect to remove any and all equipment from the customer's location.
- i. The customer expressly waives all claims against the owner of an on-net facility, their successor(s) in interest or building owner with respect to any cessation or interruption of service on Company owned and operated fiber optic local loops from the QPOP to the demarcation point. The preceding customer waiver includes without limitation, a claim of default or constructive eviction by the building owner under any lease or other agreement between the customer and building owner unless otherwise agreed upon between the customer and building owner.

**19. Special Arrangements**

- a. The rates and charges quoted in this RSS contemplate the use of standard arrangements, that is, the arrangement normally used by the Company to provide the type of service involved.
- b. For special service arrangements to be provided by this Company, and not specifically covered in this RSS, including but not limited to services, features, and combinations of services and features not normally offered or combined, monthly rates and the one-time charges, such as installation, nonrecurring and construction charges will apply based on the circumstances in each case.
- c. These special equipment and service items will be provided whenever, in the judgment of the Company, there is a valid reason for providing the service requested. In such cases, the Company reserves the right to require an initial contract period longer than one (1) month at the same location.
- d. The rates, terms and conditions for these Special Arrangements offerings will be established on an individual case basis.

**e. Service Agreements**

Agreement" refers to the contract under which customer purchases Qwest products and services, including all attachments. Terms and conditions for contractual service agreements are defined in the individually negotiated agreement tailored to the telecommunications needs of the customer for whom it is designed and may encompass a service or combination of service (including products not subject to federal or state regulation). In most instances, an agreement encompasses a combination of domestic (intrastate and interstate) and international services. The agreement frequently includes terms and conditions that supplement those appearing in any applicable tariffs, rate schedules, catalogs or price lists for the particular Qwest product or service used by the customer.



**SECTION 2 - GENERAL**

## E. General Terms and Conditions

## 19. Special Arrangements (Cont'd)

## f. Types of Contractual Agreements offered:

- CenturyLink Total Advantage (CTA) – A suite of services targeted to large businesses.
- CenturyLink Total Advantage Express (CTA Express) – A mid-market product whose target market requires only long-distance service.
- Connect – A suite of services targeted to enterprise businesses customers.
- Express - Offers a suite of telecommunication services to non-telecommunications carrier customers operating within the wholesale market with special rates on an individual contract basis, which is available on a one, two or three-year term commitment.
- CenturyLink Loyal Advantage (CLA) - A suite of services targeted to government entities.

## g. Early Termination

- Early termination charges may apply.

## h. General Terms and Conditions

- Unless stated otherwise in the customer's service agreement the general rules contained in this RSS applies.

---

**SECTION 2 - GENERAL**

## E. General Terms and Conditions (Cont'd)

## 20. Schools and Libraries Discount

## a. General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this Schedule at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

---

**SECTION 2 - GENERAL**

## E. General Terms and Conditions

## 20. Schools and Libraries Discount (Cont'd)

## b. Regulations

## (1) Obligation of eligible schools and libraries:

Requests for service:

- (a) Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
- (b) Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
- (c) Services requested will be used for educational purposes.
- (d) Services will not be sold, resold or transferred in consideration for money or any other thing of value.

## (2) Obligations of the Company:

- (a) The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this Schedule.
- (b) The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
- (c) In competitive bidding situations, the Company may offer flexible pricing or rates other than in this Schedule, where specific flexible pricing arrangements are allowed.

**SECTION 2 - GENERAL**

E. General Terms and Conditions

20. Schools and Libraries Discount (Cont'd)

c. Discounted Rates for Schools and Libraries

- (1) Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- (2) The discount rate will be applied to all commercially available telecommunications services purchased by eligible schools, libraries or consortia.
- (3) The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either urban or rural area.
- (4) The discount matrix for eligible schools, libraries and consortia are as follows.

<u>% Of Students Eligible For National School Lunch Program</u>	<u>% Of U.S. Schools</u>	<u>Urban Discount</u>	<u>Rural Discount</u>
<1%	3%	20%	25%
1% - 19%	31%	40%	50%
20% - 34%	19%	50%	60%
35% - 49%	15%	60%	70%
50% - 74%	16%	80%	80%
75% - 100%	16%	90%	90%

**SECTION 2 - GENERAL**

F. Taxes, Fees and Other Charges

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the customer's bill and are not included in the quoted rates and charges set forth in this Rates and Services Schedule.

To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

The Company may adjust its rates and charges or impose additional rates and charges on its customers to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund (USF) and compensation to pay telephone service providers for the use of their pay telephones to access the Company's service.

1. Administrative Fee

Business customers subscribing to Q.guaranteed and Q.integrity are assessed an Administrative Fee. The following fee applies on a monthly basis to each customer account.

- Administrative Fee, per customer account \$4.95

2. Administrative Expense Fee / Administrative Cost Recovery Fee

(C)

The Company will assess an Administrative Expense Fee or Administrative Cost Recovery Fee on a business customer's invoice will apply to interstate and international telecommunications services subject to direct regulation by the Federal Communications Commission as well as to Interconnected VoIP service charges treated as interstate under FCC rules. This charge is imposed to recover a portion of internal costs and expenses incurred by the Company to implement, administer, and comply with federal regulations and programs. Customer is not required to pay the Administrative Expense Fee or Administrative Cost Recovery Fee if it demonstrates to the Company's reasonable satisfaction that it meets the requirements to be exempt from the Federal Universal Service Fund surcharge. Federal Universal Service Fund (FUSF) and other taxes, fees and surcharges may apply to the fee.

(C)

(C)

- Administrative Expense Fee / 1.5%  
Administrative Cost Recovery Fee

(T)

(N)

**SECTION 2 - GENERAL**

F. Taxes, Fees and Other Charges (Cont'd)

3. Reserved for Future Use (T)

(D)

(D)

4. Cost Recovery Fee / Federal Regulatory Recovery Fee

The Company will assess a monthly Cost Recovery Fee on interstate and international charges for telecommunications services and is subject to change. This fee is not a tax or a government charge but recovers expenses the Company incurs for expenses such as but not limited to regulatory fees, fees to fund telecommunications services for the speech and hearing impaired, and costs associated with North American Numbering Plan administration imposed on the Company and its affiliates. Business customers will be assessed a monthly charge equal to a percentage of their total net interstate and international charges, excluding taxes, discounts and credits. This fee is neither contributory to nor eligible to receive discounts, nor is it eligible to contribute to meeting minimum monthly or annual requirements.

- Percentage Rate for business retail customers (customers PIC'd to 0432 and 0236) 5.85%
- Percentage Rate for business retail customers (customers PIC'd to 0550 and 5046. This percentage rate also applies to customers PIC'd to 0236 and are subscribed to the Core Connect and CenturyLink Business Bundles.) 5.1%

5. Duplicate Bill Charge

In the event a customer requests a reprint of a monthly bill that is greater than six months old, a duplicate bill charge may apply. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's duplicate bill policy applies.

**CHARGE**

- Reprint on paper, per bill \$5.00

---

**SECTION 2 - GENERAL**

## F. Taxes, Fees and Other Charges (Cont'd)

6. Expedite Order Charge

When a customer requests a service date prior to the date provided by the Company and the Company agrees to provide the service on an expedited basis, an Expedite Order Charge will apply. Expedite Order Charges apply to the following commercial services: Dedicated Voice, Private Line Services and Q Port Data Service. The Expedite Order Charge is based on the facility type (circuit speed) of service ordered. Expedite Order Charges are as follows:

(C)

<b>CIRCUIT SPEED</b>	<b>CHARGE</b>
Any Speed	ICB

When an expedited service date is missed, the Expedite Order Charge will apply unless the missed service date is caused by the Company. If an Expedited Order Charge applies, the Company will include the Expedited Order Charge details in the customer contract.

7. Federal Universal Service Fund Fee (FUSF)

The FUSF (Federal Universal Service Fund) program was modified with the Telecommunications Act of 1996. The program provides financial support for high-cost lines, low-income households, schools, libraries and rural healthcare providers. The FCC requires the Company to pay into the fund and then allows the Company to recover its contributions into the fund from CenturyLink customers. As a result, the FUSF percentages will be applied to the customers total interstate and international long-distance charges, and the FUSF surcharge will be itemized on the customer's bill. This surcharge is in addition to the rates for services further described in this RSS.

The Federal Universal Service Fund (FUSF) surcharge is billed at the FUSF rate established by the FCC. The rate changes from time to time, generally on a quarterly basis. It is a regulatory charge, not a tax.

The FCC Contribution factor is subject to change. The current factor can found at <http://www.fcc.gov/encyclopedia/contribution-factor-quarterly-filings-universal-service-fund-usf-management-support>.

## SECTION 2 - GENERAL

### F. Taxes, Fees and Other Charges (Cont'd)

#### 8. Gross Receipts Tax Surcharge

##### a. Description

A customer presubscribed to CIC 5046 and residing in a jurisdiction listed below will be assessed a Gross Receipts Tax Surcharge (GRTS). The GRTS will be assessed as a percentage of the customer's monthly interstate and international charges. The Gross Receipts Tax Surcharge will not be applied to any subscriber that is a duly licensed and authorized communications company with non-associated locations. This surcharge is applied by taxing jurisdiction.

##### b. Rates and Charges

Jurisdiction	Surcharge Factors
District of Columbia	10.00%
Hawaii	1.91%
Kentucky	0.00%
Maryland	2.04%
New Mexico	4.25%
New York	
Bronx County	3.16%
Dutchess County	3.16%
Kings County	3.16%
Nassau County	3.16%
New York County	3.16%
Orange County	3.16%
Putnam County	3.16%
Queens County	3.16%
Richmond County	3.16%
Rockland County	3.16%
Suffolk County	3.16%
Westchester County	3.16%
All Other New York Counties	2.56%
North Dakota	2.56%
Pennsylvania	5.00%
Rhode Island	2.10%
South Carolina	1.00%
Texas	1.25%
Virginia	0.39%

#### 9. Long Distance Line Charge (LDLC)

In addition to all other rates in this Schedule, business customers who are presubscribed to the Company for their domestic long-distance service, will be assessed an undiscounted per-line or per-derived channel Long Distance Line Charge (f/k/a National Access Fee or **Access line Charge**), subject to billing availability. This charge helps recover the Company's overall costs of providing long distance service. This charge is not a tax or government-imposed fee. Refer to the long distance calling plans further defined in this RSS for applicable rates.

(T)

(T)



**SECTION 2 - GENERAL**

F. Taxes, Fees and Other Charges (Cont'd)

10. Non-Complete Call Charge

The Company may assess a Non-Complete Call Charge for services if the percentage of a customer's calls that do not complete (out of attempted calls) meets or exceeds the Non-Complete Call Percentage (set at 30%) for any given monthly billing cycle. Qwest may assess the Non-Complete Call Charge associated for all circuit(s) providing Service on which the Non-Complete Percentage Threshold was exceeded and/or disconnect service upon 30-day notice.

- Charge that may be assessed per call for all non-completed calls in excess of the 30% threshold in a customer monthly billing cycle for all services on account is:

Long Distance (1+) Non-Complete Call Charge: \$0.005 per non-complete call

Toll Free (8XX) Non-Complete Call Charge: \$0.01 per non-complete call

11. Paperless Invoices

A customer may access their invoices and choose paperless invoices online through the CenturyLink Control Center located at <https://www.centurylink.com/business/login/>. If the customer does not choose paperless invoices through the Control Center, then at the Company's discretion, a monthly recurring charge (MRC) may be assessed for the provision of either a complete paper invoice or a summary paper invoice at the rates set forth below:

	<b>MONTHLY RECURRING CHARGE</b>
• Complete Paper Invoice	\$15.00
• Summary Paper Invoice	2.00

12. Property Surcharge / Property Tax Recovery

(T)

The Company may assess a monthly Property Tax Recovery fee on interstate and international charges for telecommunications services and is subject to change. This fee is not a tax or a government charge but recovers amounts paid to various taxing jurisdictions for property taxes imposed on the Company and its affiliates. Business customers will be assessed a monthly charge equal to a percentage of their total net interstate and international charges, excluding taxes, discounts and credits. This fee is neither contributory to nor eligible to receive discounts, nor is it eligible to contribute to meeting minimum monthly or annual requirements.

- Percentage Rate for business retail customers (customers PIC'd to 0432 and 0236) 5.55% (I)
- Percentage Rate for business retail customers (customers PIC'd to 0550 and 5046. This percentage rate also applies to customers PIC'd to 0236 and are subscribed to the Core Connect and CenturyLink Business Bundles.) 4.75%

(T)  
(N)

(N)

**SECTION 2 - GENERAL**

F. Taxes, Fees and Other Charges (Cont'd)

13. Public Pay Telephone Surcharge

- a. An un-discountable surcharge shall apply to each call utilizing the Company's services which originate from an instrument which the Company identifies as a domestic Pay Telephone. Services for which a Pay Telephone Surcharge applies include, but are not limited to:
- b. Calls places to a toll-free number provided by the Company with its inbound long-distance service. Surcharges will be billed to the inbound long-distance customer other than the party originating the call.

(C)  
(D)  
(D)

- Rate Per Call \$0.60

14. Single Bill Fee

The Single Bill Fee is a fee applied per month at the account level when the customer is a presubscribed interstate customer of CIC 0432 and requests and receives any Company charges as part of their local telephone company bill.

The Company will not apply this fee:

- In month(s) when there are no other Company charges billed on the customer's local telephone company bill.
- When the local telephone company is CenturyLink f/ka Qwest Communications Company, LLC
- When the customer chooses to have the Company bill the Company long-distance charges
- When the customer has a long-distance plan that requires that the Company provide the billing

The fee may appear one or more billing periods following the month in which a bill was issued.

- CenturyLink charges billed by the local telephone company, per month FEE  
\$2.50

**SECTION 2 - GENERAL**

F. Taxes, Fees and Other Charges (Cont'd)

15. South Carolina Universal Service Charge

The Company will assess a charge to support universal service in South Carolina. The charge, which is prescribed by the Public Service Commission of South Carolina, is a percentage of the intrastate and *interstate* charges within the state of South Carolina of customers whose service address is in South Carolina.

16. Toll Free Administrative Fee

a. Toll Free Administrative Fee

Customers must be presubscribed to CICs 0550 or 5046:

The Company will assess a Toll Free Administrative fee to recover certain costs associated with certain operational issues relating to the provisioning, billing and directory listings issues for the toll-free services offered by CenturyLink. This charge applies to all Toll-Free Services customers of the Company and will be billed on a monthly basis.

The Administrative fee applies in addition to all other monthly recurring, per-minute charges and per call surcharges.

- Toll Free Administrative Fee: \$0.99  
Per 8XX Number

b. Toll-Free Sub Fee

Customer must be presubscribed to CICs 0236 or 0432:

The Toll-Free Sub Fee is a monthly recurring charge that covers the costs of provisioning toll free numbers, maintaining records, and other charges incurred by the Company. The charge applies to each toll-free number associated with a CenturyLink account. The fee amount may vary depending upon the term commitment selected. This fee shall apply regardless of whether or not CenturyLink is the Responsible Organization of record of the 8XX number(s).

The fee applies to all toll-free number services, whether stand-alone or as part of other services unless specified differently in a specific service section of this RSS, the following fee applies.

	<b>MONTHLY FEE</b>
Month-to-Month or no term commitment	\$5.00
<b>LENGTH OF TERM AGREEMENT</b>	<b>MONTHLY FEE</b>
1-year	\$5.00
2-year	2.50
3-year	1.00

---

**SECTION 2 - GENERAL**

F. Taxes, Fees and Other Charges (Cont'd)

(N)

**17. Obsolete/Grandfathered Services**

**Obsolete Services** are certain items of service and equipment previously offered elsewhere. Due to obsolescence, these items are no longer suitable to meet current needs of the general public. They will not be furnished as new items of service or equipment to any customer or applicant except where they are required to fully utilize the installed common equipment capacities of existing systems.

Changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

(N)

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. General

CenturyLink provides direct dialed (1+) **and** inbound toll free (8xx) for communications originating and terminating within the domestic United States, U.S. possessions and territories (Mainland United States, Puerto Rico, US Virgin Islands, Guam, Northern Marinas the US Virgin Islands and American Samoa) under terms of this Rates and Services Schedule. Taxes, fees and other charges also apply, see Section 2. (C)

Voice Long Distance Services are available on a full-time basis, 24 hours a day, 7 days a week.

On - On: Voice calls (between customer locations only) with dedicated access origination and dedicated access termination.

On – Off: Voice calls with dedicated access Origination and switched access termination.

Off – On: Voice calls with switched access origination and dedicated access termination.

Off – Off: Voice calls with switched access origination and switched access termination.

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

B. Casual Calling / Dial Around Calling / Default Plans

1. 10-10-505/**0550** Dial Around Service

a. Description

10-10-505/**0550** Dial Around Service is a non-presubscribed outbound long-distance domestic service that is available to business customers. All calls are originated by dialing the Company's "10-10-505" or "**10-10-505**" code, then the area code and the terminating designation number. The customer receives up to 15 minutes of use per call for a flat rate fee as listed below. Calls exceeding 15 minutes of use will be billed the applicable per minute rate identified below. All calls are timed in one-minute increments. Calls to International countries are NOT included and will be blocked. (T)

b. Rates and Charges

Initial 15 Minutes of Use Per Call:  
All calls up to 15 Minutes of Use (MOU) per call \$0.75

Per Minute Rate in excess of 15 Minutes Per Call:  
Each additional Minute of Use after 15 Minutes of Use (MOU) per call \$0.05

2. 10-15-046 Dial Around Service

a. Description

10-15-046 Dial Around Service is a non-presubscribed outbound long-distance domestic service that is available to business customers. All calls are originated by dialing the Company's "10-15-046" code, then the area code and the terminating designation number. All calls are timed in one-minute increments. **Calls to International countries are NOT included and will be blocked.** (T)

b. Rates and Charges

Per Minute \$0.50

3. 10-10-432 Dial Around Service

a. Description

10-10-432 Dial Around Service is a non-presubscribed outbound long-distance domestic service that is available to business customers. Each call is billed a three-minute minimum initial period. Additional minutes or fractions thereof beyond the initial period are billed in one-minute increments. **Calls to International countries are NOT included and will be blocked.** (T)

b. Rates and Charges

Per Minute \$0.16  
Per Call Surcharge \$0.25

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

B. Casual Calling / Dial Around Calling / Default Plans (Cont'd)

4. Matchmaker

This long-distance plan is not available for ICB or contract pricing.

(N)

a. Description

CenturyLink Matchmaker is a basic switched toll service for business users billing less than \$10.00 per month. Calls are rated based upon time of day, day of week, distance of call and call duration and are billed in arrears. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

b. Terms and Conditions

- (1) CenturyLink will provide this plan in locations where billing and technical resources are available.
- (2) Customers must presubscribe to CIC 0550 or 5046.
- (3) In addition to any other fees, charges and rates, this plan has a Long-Distance Line Charge which is billed per month without regard to usage.

c. Rates and Charges

	<b>PER MINUTE RATE</b>	<b>INTERSTATE MONTHLY CHARGE</b>
All Time Periods	\$0.59	
Long Distance Line Charge per line		\$3.99

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

B. Casual Calling / Dial Around Calling / Default Plans (Cont'd)

5. Commercial Message Telecommunications Service (CMTS)

This long-distance plan is not available for ICB or contract pricing.

(N)

Commercial Message Telecommunications Service (CMTS) provides facilities to complete calls between any two points within the state. When a customer designates the Company to their Local Exchange Company (LEC) as their presubscribed carrier and does not call the Company to select a calling plan for 1+ calls, the customer is charged the interstate (state-to-state) rate shown below.

Customers must presubscribe to CIC 0432.

Rates and Charges

The per minute usage rate is as follows:

**PER MINUTE RATE**

- All Time Periods

\$0.10



---

**SECTION 3 – INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

C Reserved for Future Use

(T)

(D)

(D)

**SECTION 3 – INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

C. Reserved for Future Use

(T)

(D)

(D)

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 1. CenturyLink Business Bundle Unlimited (CBB)

This long-distance plan is not available for ICB or contract pricing.

(N)

## a. General Description

CenturyLink Business Bundle Unlimited customers will receive unlimited interstate and intrastate direct dialed voice calls for a monthly recurring charge.

## b. General Terms and Conditions

- (1) This plan is provisioned in conjunction with the intrastate CenturyLink Business Bundle Unlimited plan under which the Company provides intrastate long-distance service. A monthly recurring charge set forth below will apply for this interstate plan. This charge is in addition to the monthly recurring charge applicable to the corollary intrastate CenturyLink Business Bundle Unlimited calling plan.
- (2) Unlimited interstate and intrastate calling is available only for typical domestic voice usage. CenturyLink Business Bundle Unlimited may not be used for any use that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC provided feature that provides multiple paths over a single line.
- (3) Toll free calling services are not included in the unlimited calling plan and are chargeable at the rates applicable for those services.
- (4) The term 'direct dialed voice calls' does not include, and is not limited to, the following types of calls:
  - calls to Internet service providers or other data service providers
  - multi-party conference calls (except when dialed using a toll-free number)
  - calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
  - calls for the purpose of dictation or transcription
  - chat lines
  - intercom calls / monitoring calls
  - plan does not include 900 number calls, directory assistance, calling cards, or operator services
  - calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; single faxes
- (5) All services must be billed by an affiliated company on the same invoice in order to subscribe to this offer.
- (6) The Company may take any other action permitted by this Schedule and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (7) The CenturyLink Business Bundle Unlimited plan is only available on an interstate basis when the customer has subscribed to the intrastate CenturyLink Business Bundle Unlimited plan.

### SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS

#### D. Voice Long Distance Services

##### 1. CenturyLink Business Bundle Unlimited (CBB)

##### b. General Terms and Conditions (Cont'd)

(8) CenturyLink will provide this plan in locations where billing and technical resources are available. (M)

(9) To be eligible for this option, the customer must subscribe to a qualifying CenturyLink affiliate's local exchange company service package as described in (16) following, and one of the Company's high-speed internet plans. This plan is not available with Centrex or ISDN services. (C)

(10) The customer may subscribe to this service for a maximum of ten (10) lines per location. This service is available to business customers that have no more than a total of ten lines per location and with no more than a maximum of 25 lines across all service territories served by a CenturyLink local exchange company.

(11) If the customer's usage exceeds 3,000 minutes of use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

(12) A Long-Distance Line Charge also applies per month.

(13) This plan includes an option to add toll free (inbound calling) service. This toll-free service has a separate per minute rate and a monthly charge for each toll-free number. The monthly recurring charge for each Toll-Free Number is billed per month without regards to usage. Rates, terms and conditions for this charge are located in Section 2.E.k of this Rates and Services Schedule.

- Choice Unlimited Toll Free available to customers presubscribed to CIC 0236
- Simple Business Solutions Toll Free available to customers presubscribed to CIC 0550 or 5046

(14) Option 1: (N)

- To be eligible for this option, the customer must subscribe to a CenturyLink affiliate's (CenturyTel or Embarq) local exchange company service package and one of the Company's high-speed internet plans.
- A ten cent (\$0.10) per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.

(15) Option 2:

- To be eligible for this option, the customer must subscribe to a CenturyLink affiliate's (Qwest Corporation d/b/a CenturyLink QC) local exchange company service package and one of the Company's high-speed internet plans.
- If the customer's usage exceeds 3,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions. (N)

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

1. CenturyLink Business Bundle Unlimited (CBB)

b. General Terms and Conditions (Cont'd)

(16) To be eligible for this unlimited long-distance plan, the Customer must subscribe to the following qualifying local exchange service packages:

- (a) CenturyLink Business Bundle Unlimited (Plan A)  
 Qualifying local service package, CenturyLink Business Bundle (options 1 and 2)
- (b) CenturyLink Business Bundle Unlimited (Plan B)  
 Qualifying local service package, CenturyLink Business Bundle Preferred (options 1 and 2)

c. Rates and Charges

(1) Per Minute

CenturyLink Business Bundle Unlimited (Plan A and Plan B)		Per Minute Rate
Qualified Voice Outbound Usage	Option 1 and 2	—
Data and Fax Calls [1]	Option 1	\$0.10

(2) Monthly Rates for CenturyLink Business Bundle Unlimited

CenturyLink Business Bundle Unlimited (Options 1 and 2)	Monthly Rate Per Line for Initial Line and Each Additional Line	
	Interstate	Intrastate [2]
Plan A QLD3CU and QLD3CUNB	\$5.00	\$5.00
Plan B [3] CLDLBP3	\$2.50	\$2.50

  

Long Distance Line Charge	Interstate Monthly Rate Per Line
Per line or Key/PBX trunk	\$3.99

[1] A per minute rate applies, where facilities permit, for data calls including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.

[2] The intrastate portion of the monthly plan charge which affords customers the ability to place intrastate long-distance calls is located in the Company's State Tariffs/Price Lists/Catalogs/Schedules.

[3] The monthly rate for Plan B includes unlimited calling to Canada.

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services (Cont'd)

## 2. Business Basics III [CLDLBB3]

This long-distance plan is not available for ICB or contract pricing. (N)

## a. General Description

Business Basics III allows business customers to complete domestic direct dialed calls. Toll Free Service is available with this product.

## b. Terms and Conditions

- (1) Unless, otherwise indicated, all Business Basics calls are billed an eighteen (18) second minimum. After the initial 18-second minimum, calls will be billed in six (6) second increments.
- (2) This plan is provisioned in conjunction with the add-on intrastate Business Basics III Plan under which the Company provides intrastate long-distance usage.
- (3) CenturyLink will provide this plan in locations where billing and technical resources are available.

## c. Rates and Charges

All Time Periods Switched Outbound and Inbound	<u>Per Minute Rate</u> \$0.07	
Monthly Plan Fee	Per Line	<u>Monthly Rate</u> \$0.00
Toll Free	Per Number	0.99
Long Distance Line Charge	Per line or Key/PBX trunk Per Centrex line ISDN, BRI and PRI (per 1.544 Mbps facility or fraction thereof)	3.99 0.72 5.15

### SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS

#### D. Voice Long Distance Services (Cont'd)

##### 3. Business Unlimited

This long-distance plan is not available for ICB or contract pricing.

##### a. Description

Business Unlimited customers will receive unlimited interstate and intrastate Dial-1 voice usage for a monthly recurring charge.

##### b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the add-on intrastate Business Unlimited calling plan under which CenturyLink provides intrastate long-distance service.
- (2) The monthly charges shown below are identical to, and shall not be in addition to, any monthly recurring charges applicable to the add-on intrastate plan.
- (3) Customers must be presubscribed to CICs 0550 or 5046.
- (4) Unlimited Dial-1 calling is available only for typical domestic voice usage. Business Unlimited may not be used for any purpose inconsistent with typical domestic voice usage, including usage from multi-party conference calls, auto-dialing, resale, chat rooms, call centers, direct telemarketing centers, and any other use that does not involve a single path person-to-person conversation or voice message. The Customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line.
- (5) Calls placed to 900 numbers, toll free calling services, directory assistance, or completed using a calling card or operator services are not included in the unlimited calling plan and are chargeable at the rates applicable for those services.
- (6) Customers who do not select an international plan will be billed the **International Direct Dial rates in INTERNATIONAL RATE TABLE 1, Section 4.E.1.** (C)  
(C)

##### Option 1

The Customer may subscribe to this service for a maximum of ten lines per location/account. Multiple location accounts are limited to ten unlimited lines per account. Each line subscribed to Business Unlimited must meet the eligibility requirements specified following:

To be eligible for this service, the Customer must subscribe to a qualifying local exchange service.

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- D. Voice Long Distance Services
  - 3. Business Unlimited
    - b. Terms and Conditions
      - (6) (Cont'd)

Option 2 and Option 3 - GRANDFATHERED

(C)

**Effective August 1, 2024, all Core Connect plans are grandfathered and will no longer be available to new customers.**

(C)

(C)

The Customer may subscribe to this service for a maximum of ten lines per location. Each line subscribed to Business Unlimited must meet the eligibility requirements specified following:

All services must be billed by an affiliated company on the same invoice in order to subscribe to this offer.

To be eligible for this service, the Customer must subscribe to one of the following Company competitive local exchange services. This plan is not available with Centrex or ISDN services.

Core Connect 1, Core Connect 2

c. Rates

A per minute applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.

	<u>Per Minute Rate</u>
Dial-1 Voice Usage	\$0.00
Dial-1 Data Calls	0.10

		<u>Monthly Rate<sup>[1]</sup></u>	
Option 1 – Per Line	Initial Line	\$11.00	
	Each Additional Line	11.00	
Option 2 – Per Line - <b>GRANDFATHERED</b>	Initial Line	11.00	
	Each Additional Line	11.00	(C)
Option 3 – Per Line - <b>GRANDFATHERED</b>	Initial Line	11.00	
	Each Additional Line	11.00	(C)
Long Distance Line Charge	Per line or Key/PBX trunk	3.99	

		<u>Monthly Rate</u>
Toll-Free Optional Service	Per 8XX Number	[2]

<sup>[1]</sup> The *intrastate* portion of the monthly recurring charge which affords Customers the ability to place intrastate long-distance calls is located in the Company's intrastate tariff, price list or schedule, as applicable for the state in which service is provided.

<sup>[2]</sup> See Simple Business Solutions Toll Free Service in this Section for rates.



---

### SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS

#### D. Voice Long Distance Services (Cont'd)

#### 4. Core Connect Unlimited and Unlimited Business Voice - **GRANDFATHERED** (C)

**Effective August 1, 2024, Core Connect Unlimited and Unlimited Business Voice are grandfathered and will no longer be available to new customers.** (C)  
(C)

This long-distance plan is not available for ICB or contract pricing.

##### a. Description

The Core Connect Unlimited and Unlimited Business Voice calling plans allow a business customer to complete intrastate and interstate (domestic) direct dialed voice calls.

##### b. Terms and Conditions

- (1) These plans are provisioned in conjunction with the add-on intrastate Core Connect Unlimited and Unlimited Business Voice calling plans under which CenturyLink provides intrastate long-distance service.
- (2) The monthly charges shown below are identical to, and shall not be in addition to, any monthly recurring charges applicable to the add-on intrastate plan.
- (3) The service is only available to customers subscribing to Qwest local exchange business service and customer must be presubscribed to CIC 0236.
- (4) All services must be billed by an affiliated Qwest company on the same invoice in order to subscribe to this offer.
- (5) Certain restrictions apply. The service may not be used in conjunction with the following: auto dialers, broadcast fax, long distance Internet access, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. Service is intended for domestic direct-dialed voice calls only and is available to business customers that have no more than a total of ten business lines per account, or a business customer on a qualifying Qwest Line Volume Plan. Business customers on a Qwest Line Volume Plan may select this service not to exceed 10 per account. A customer may not use this service for connection to data service or for any other use that does not involve a single path person-to-person conversation, voice message, or single fax. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line. The Company may monitor customer's usage to ensure that customer's use of the service is consistent with the applicable restrictions. If the Company determines the customer has violated the terms and conditions of the service, the customer's long-distance service will be suspended.

---

### SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS

X

#### D. Voice Long Distance Services

##### 4. Core Connect Unlimited and Unlimited Business Voice - **GRANDFATHERED**

(C)

###### b. Terms and Conditions (Cont'd)

- (6) The term 'direct dialed voice calls' doesn't include the following types of calls:
- calls to Internet service providers or other data service providers
  - multi-party conference calls (except when dialed using a toll-free number)
  - calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
  - calls for the purpose of dictation or transcription
  - chat lines
  - intercom calls / monitoring calls
  - plan does not include 900 number calls, directory assistance, calling cards, or operator services
  - calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; single faxes
- (7) If a customer's usage exceeds 3,000 minutes of use per line in any month the customer shall be subject to investigation to determine compliance with listed restrictions.
- (8) The Company may take any other action permitted by this RSS and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (9) Customer may select any combination of Core Connect Unlimited LD and Unlimited Business Voice LD not to exceed 10 per account.
- (10) Choice Unlimited toll-free service is also available to customers who subscribe to Core Connect Unlimited or Unlimited Business voice. Choice Unlimited Toll-Free service permits customers to receive domestic inbound calls.
- (11) The monthly Long Distance Line Charge is assessed on a per-line basis to all business customers.
- (12) Term agreements are available. If a customer terminates CenturyLink's long-distance service before the term expires, an early termination charge will be applied, per line. The following charges will be included in the total amount billed for early termination of the Core Connect 1 offer. The early termination terms, conditions and waivers for Qwest local service as specified in Sections 2 and 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs also apply.
- 1-year term, \$26.00 early termination charge
  - 3-year term, \$66.00 early termination charge

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

4. Core Connect Unlimited and Unlimited Business Voice - **GRANDFATHERED**

(C)

b. Terms and Conditions (Cont'd)

(13) Core Connect 1

The Core Connect Unlimited LD calling plan is only available to business customers subscribing to retail local exchange service from Qwest. In order to be eligible for this offer, customers must have a qualifying CenturyLink High Speed Internet service and a qualifying Qwest local exchange business package. The eligible Qwest local exchange package is specified in SECTION 4 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs. The eligible Qwest local exchange service packages are:

- Core Connect 1 Qwest Choice Business Plus

(14) If customer's Core Connect 1 service is terminated either by the customer or the Company, the customer's long-distance service will be converted to the Choice Unlimited calling plan.

c. Rates and Charges

	<u>Per Minute Rate</u>	
Dial-1 Voice Usage	\$0.00	
		<u>Monthly Rate</u>
Core Connect Unlimited	Initial Line	\$29.00
Unlimited Business Voice	Additional Line	12.00
	1 or 3-year term	7.00
Long Distance Line Charge	Per line or Key/PBX trunk	3.99
Toll-Free Option	See Choice Unlimited Toll-Free in Section 3.D.5	

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services (Cont'd)

5. Choice Unlimited - Business

This long-distance plan is not available for ICB or contract pricing. (N)

a. Description

The Choice Unlimited calling plan allows a business customer to complete interstate direct dialed voice calls for a flat rated monthly fee.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the intrastate Choice Unlimited calling plan under which CenturyLink provides intrastate long-distance usage.
- (2) Calls made using the Choice Unlimited calling plan are billed in full minute increments.
- (3) The Choice Unlimited calling plan is only available to customers subscribing to Qwest business local service.
- (4) The monthly fee will be billed, in advance, and will apply beginning with customer's first invoice after ordering the Choice Unlimited calling plan. The monthly fee provides unlimited direct dialed interstate and/or intrastate long distance calling each month.
- (5) Certain restrictions apply. The Choice Unlimited calling plan may not be used in conjunction with the following: auto dialers, broadcast fax, long distance Internet access, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. Choice Unlimited calling plan applies only to domestic direct-dialed voice calls. Choice Unlimited Plan is available to business customers that have no more than a total of ten business lines per location or a business customer on a qualifying Qwest Line Volume Plan. Customers on a Qwest Line Volume Plan may select Choice Unlimited not to exceed 10 per account. The Company may monitor customer's usage to ensure that customer's use of the Choice Unlimited calling plan is consistent with the applicable restrictions. If the Company determines customer is in violation of above listed restrictions, customer shall forfeit eligibility for rates under this plan and will be moved to a usage sensitive plan of customer's choice.
- (6) Customers must be presubscribed to CIC 0236 or 0432.

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. Choice Unlimited - Business

b. Terms and Conditions (Cont'd)

- (7) If customer's usage exceeds 3,000 Minutes of Use per line in any month, customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of customer to demonstrate to the Company that customer's use was not a violation of any of the restrictions.
- (8) The Company may take any other action permitted by this RSS and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (9) Call detail is provided.
- (10) Choice Unlimited Plan is available to all business customers that have no more than a total of ten business lines per location. This plan is not available with Centrex or ISDN services.
- (11) Inbound toll-free services permit customers to receive domestic inbound calls.
- (12) The monthly Long Distance Line Charge is assessed on a per-line basis to all business customers.

c. Rates and Charges

(1) Switched Access – Outbound (Direct Dialed)

Dial-1 Voice Usage	<u>Per Minute Rate</u>		
	\$0.00		
Monthly Plan	Per Line	<u>Monthly Rate</u>	(l)
		<b>\$36.00</b>	
Long Distance Line Charge	Per line or Key/PBX trunk	3.99	
	<u>Per Minute Rate</u>	<u>Monthly Rate</u>	
Toll-Free Option	\$0.05	<u>Per 8XX Number</u>	
		\$5.00	

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services (Cont'd)

6. CenturyLink Total Advantage Express 4x4

a. Description

This offer is only available to new business customers signing a new Agreement, existing customers adding domestic voice to their Agreement, existing customers whose Agreement contains domestic voice service and has no more than 3 months remaining in the Initial Term of a one year Term, 6 months remaining in the Initial Term of a two year Term, or 9 months remaining in the Initial Term of a three year Term.

b. Terms and Conditions

- (1) Customers must agree to a minimum \$100/monthly commitment on their Agreement.
- (2) The pricing is only available to customers with a maximum, combined CenturyLink Long Distance and Toll Free spend of \$5,000 per month.
- (3) Unless, otherwise indicated, all calls are rated in full-minute increments. Partial minutes will be rounded up to the next full minute.
- (4) This plan is provisioned in conjunction with the add-on intrastate offer under which the Company provides intrastate long-distance usage.
- (5) CenturyLink will provide this plan in locations where billing and technical resources are available.

c. Rates and Charges

	Interstate	
• All Time Periods, Switched Outbound and Inbound		
- Per Minute	\$0.04	(T)
	Monthly Recurring Charge	
- Per Toll-Free Number	\$0.99	
- Long Distance Line Charge		
• Per Line	0.99	

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services (Cont'd)

## 7. Block of Time for PRI or Block of Time for Integrated Service

## a. Description

This long-distance offering provides a block of free minutes and is provisioned in conjunction with the intrastate long distance offering under which the Company provides intrastate long-distance service.

## b. Terms and Conditions

- (1) The block of minutes can be used for direct dial (switched outbound) and toll free long-distance voice services. Block minutes cannot be applied to operator, directory assistance, and international services.
- (2) Customer must be presubscribed to CICs 0432, 0550 or 5046.
- (3) This service includes monthly recurring charges and is available where billing and technical capability exists.
- (4) The Company will charge Customers for any usage in excess of the block minutes (overage minutes). The overage minute's rate applies for each minute of each call per month in excess of the customer's selected block of minutes. Block minutes that have not been used at the end of the Customer's billing cycle will not carry over to the next month.
- (5) This offer is only available to business customers subscribing to retail local exchange service from an affiliate of the Company that provides local service, and, requires provisioning of interstate and intrastate service.
- (6) To be eligible for this service, the Customer can subscribe up to three (3) ISDN-PRI provided by the Company's local exchange affiliate and receive 5,000 minutes per account.
- (7) Local services will be billed by the affiliate company, long distance charges will be billed separately by CenturyLink Communications, LLC. The following qualifying products and services are required for this offer:
  - CenturyLink ISDN PRS under a CenturyLink Total Advantage Express Agreement.

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

7. Block of Time for PRI or Block of Time for Integrated Service (Cont'd)

CLD170SP CLDL171SP CLDL172SP

c. Rates and Charges

Total Block of Interstate and Intrastate, Outbound and Inbound, switched voice minutes

<b>MINUTES INCLUDED IN BLOCK</b>	<b>MONTHLY RECURRING CHARGE</b>	<b>OVERAGE PER MINUTE RATE</b>
5,000	\$ 0.00	\$0.03

Monthly Recurring Charge

- Per Toll-Free Number	\$0.99
- Long Distance Line Charge	
• Per PRI	5.15



---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services (Cont'd)

## 8. Domestic Voice Service / CenturyLink Total Advantage (CTA) Agreement

## a. Description

Domestic Voice Service provides direct dialed capability for pre-subscribed business customers who sign an agreement/contract for services provided month-to-month, or 1-, 2-, or 3-year term commitments. The Company's long-distance voice service is provided over the Company's fiber optic network with both switched and dedicated access available for connectivity to the CenturyLink network and public switched telephone network.

## b. Terms and Conditions

- (1) The following rates represent the current 'standard' rates for contractual arrangements for CenturyLink's voice (1+) calling. | (D)
- (2) Domestic Voice Services require a customer to sign a month-to-month, 1-, 2- or 3- year term commitment. Additional service agreement terms and conditions are defined in the customer's service agreement. | (D)
- (3) Billing and Rounding
  - (a) are quoted in full minute increments. Each call is subjected to an initial 18-second increment, after which usage is rounded up in subsequent 6-second increments. The total amount of the calls is rounded to the nearest cent with a \$0.01 (one cent) minimum charge when the call duration is 18 seconds or less, or the total amount of the customer's calls are rounded to the nearest cent.
  - (b) Customers can choose an option where each call is subjected to an initial 15-second increment, after which usage is rounded up in subsequent 6-second increments. The total amount of the call is rounded to the nearest cent with a \$0.01 (one cent) minimum charge when the call duration is 15 seconds or less, or the total amount of the customer's calls are rounded to the nearest cent. This option is available on an ICB basis only.
- (4) Dedicated Access
  - (a) Rates and charges for QTA services that require dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the LEC, construction charges assessed by the LEC, and distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premises equipment and related services.

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 8. Domestic Voice Service / CenturyLink Total Advantage (CTA) Agreement (Cont'd)

(T)

## c. Rates and Charges

## (1) Switched Access – Outbound, Inbound, Per-Minute Rates

<b>MONTHLY COMMITMENT LEVEL</b>	<b>MONTH - To MONTH</b>	<b>ONE YEAR</b>	<b>TWO YEAR</b>	<b>THREE YEAR</b>
—	\$0.1000	\$0.1000	\$0.1000	\$0.1000
\$ 100.00	0.1000	0.0652	0.0637	0.0602
500.00	0.1000	0.0645	0.0630	0.0596
1,000.00	0.1000	0.0639	0.0624	0.0590
2,500.00	0.1000	0.0633	0.0578	0.0561
5,000.00	0.1000	0.0625	0.0573	0.0556
10,000.00	0.1000	0.0620	0.0564	0.0547
15,000.00	0.1000	0.0612	0.0558	0.0540
20,000.00	0.1000	0.0600	0.0550	0.0532
30,000.00	0.1000	0.0588	0.0538	0.0525
50,000.00	0.1000	0.0580	0.0526	0.0510
75,000.00	0.1000	0.0572	0.0518	0.0500
<b>ANNUAL COMMITMENT LEVEL</b>				
—	\$0.1000	0.1000	0.1000	0.1000
\$1,200.00	0.1000	0.0652	0.0637	0.0602
6,000.00	0.1000	0.0645	0.0630	0.0596
12,000.00	0.1000	0.0639	0.0624	0.0590
30,000.00	0.1000	0.0633	0.0578	0.0561
60,000.00	0.1000	0.0625	0.0573	0.0556
120,000.00	0.1000	0.0620	0.0564	0.0547
180,000.00	0.1000	0.0612	0.0558	0.0540
240,000.00	0.1000	0.0600	0.0550	0.0532
360,000.00	0.1000	0.0588	0.0538	0.0525
600,000.00	0.1000	0.0580	0.0526	0.0510
900,000.00	0.1000	0.0572	0.0518	0.0500

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 8. Domestic Voice Service / CenturyLink Total Advantage (CTA) Agreement

(T)

## c. Rates and Charges (Cont'd)

## (2) Dedicated – Outbound, Inbound, Per-Minute Rates

<b>MONTHLY COMMITMENT LEVEL</b>	<b>MONTH - To MONTH</b>	<b>ONE YEAR</b>	<b>TWO YEAR</b>	<b>THREE YEAR</b>
—	\$0.0800	\$0.0800	\$0.0800	\$0.0800
\$ 100.00	0.0800	0.0550	0.0525	0.0500
500.00	0.0800	0.0470	0.0450	0.0425
1,000.00	0.0800	0.0450	0.0435	0.0410
2,500.00	0.0800	0.0440	0.0400	0.0390
5,000.00	0.0800	0.0430	0.0394	0.0383
10,000.00	0.0800	0.0425	0.0387	0.0375
15,000.00	0.0800	0.0420	0.0383	0.0371
20,000.00	0.0800	0.0410	0.0376	0.0364
30,000.00	0.0800	0.0400	0.0370	0.0361
50,000.00	0.0800	0.0390	0.0365	0.0355
75,000.00	0.0800	0.0385	0.0358	0.0350
<b>ANNUAL COMMITMENT LEVEL</b>				
—	\$0.0800	0.0800	0.0800	0.0800
\$ ,200.00	0.0800	0.0550	0.0525	0.0500
6,000.00	0.0800	0.0470	0.0450	0.0425
12,000.00	0.0800	0.0450	0.0435	0.0410
30,000.00	0.0800	0.0440	0.0400	0.0390
60,000.00	0.0800	0.0430	0.0394	0.0383
120,000.00	0.0800	0.0425	0.0387	0.0375
180,000.00	0.0800	0.0420	0.0383	0.0371
240,000.00	0.0800	0.0410	0.0376	0.0364
360,000.00	0.0800	0.0400	0.0370	0.0361
600,000.00	0.0800	0.0390	0.0365	0.0355
900,000.00	0.0800	0.0385	0.0358	0.0350

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 8. Domestic Voice Service / CenturyLink Total Advantage (CTA) Agreement

(T)

## c. Rates and Charges (Cont'd)

## (3) OCN/LATA Pricing

For customer domestic outbound and inbound voice services, rates range from \$0.00003 to \$0.07524 per minute.

## (4) Long Distance Line Charge

**MONTHLY CHARGE**

Outbound Switched Access	
• Per line or Key/PBX trunk	\$3.99
• Per Centrex line	0.72
• ISDN, BRI and PRI (per 1.544 Mbps facility or fraction thereof)	5.15

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services (Cont'd)

## 9. Domestic Voice Service / CenturyLink Loyal Advantage (CLA) Agreement (T)

## a. Description

Domestic Voice Service provides direct dialed capability for pre-subscribed Federal, State and Local government customers who sign an agreement/contract for services provided month-to-month, or 1-, 2-, or 3-year term commitments. The Company's long-distance voice service is provided over the Company's fiber optic network with both switched and dedicated access available for connectivity to the CenturyLink network and public switched telephone network. (C)

## b. Terms and Conditions

- (1) Billing and Rounding - Rates are quoted in full minute increments. Each call is subject to an initial 18-second increment after which usage is rounded up in subsequent 6-second increments. The total amount of the call is rounded to the nearest cent with a \$0.01 (one cent) minimum charge when the call duration is 18-seconds or less, or the total amount of the customer's calls are rounded to the nearest cent. All domestic rates are quoted in full minutes.
- (2) CLA requires that a customer sign a term commitment of month-to-month, 1, 2, 3 years. Qwest Loyal Advantage also includes a unique cost recovery option which allows an administrative agency of the government to increase the rate by a specified percentage, which is then billed directly to the agencies. The difference between the rate and the percentage is returned to the centralized administrative agency. This approach facilitates the charge back for centrally provided services and reduces the overhead associated with agency rebilling.
- (3) CenturyLink agrees to provide the service, for the duration of the term agreement, at the rates and discounts in effect at the time the agreement is executed. Should the rates decrease or the Scheduled Discounts increase during the term of an agreement, the rates and/or discounts will be passed to the customer.
- (4) Centralized Cost Recovery Option – This option enables a central administrative agency to increase the rate by a specified percentage to recover administrative costs, which is then billed directly to the agencies. The difference between the rate and the percentage is returned to the centralized administrative agency in the form of a credit. This approach facilitates the charge back for centrally provided services and reduces the overhead associated with agency rebilling by the administrative agency.

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 9. Domestic Voice Service / CenturyLink Loyal Advantage (CLA) Agreement (Cont'd)

## c. Rates and Charges

- (1) Domestic switched, dedicated and worldcard voice product descriptions and pricing shall be set forth in CenturyLink Total Advantage (CTA) in this RSS. The customer shall be charged the rates specified for a \$1,000.00 monthly commitment and shall receive a rate guarantee at the rates in effect at that time. CLA customers are not required to provide a revenue commitment, only a term commitment. An additional GNS discount of 30% shall be applied to the rates herein, excluding Enhanced Toll-Free feature charges, nonrecurring charges, taxes, access fees and tax related surcharges. CTA discounts shall not apply.

(D)

- (2) Effective January 1, 2004, all International rates are determined by applying for a 10% discount to the CTA rates.

(T)

- (3) Audioconferencing shall be set forth in CTA in this RSS with an additional CLA discount of 24%. Additional discounts of 5%, 10% and 15% are also available.

(T)

- (4) Long Distance Line Charge

(T)

**MONTHLY CHARGE**

• Per line or Key/PBX trunk	\$3.99
• Per Centrex line	0.72
• ISDN, BRI and PRI (per 1.544 Mbps facility or fraction thereof)	5.15

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services (Cont'd)

10. Connect

a. Description

As of May 12, 2008, Connect is being offered as a contractual offering of business services at special rates, which is available on a 1-, 2-, or 3-year term commitment. Connect is intended for retail business providing at least one of the following services: outbound call center, CenturyLink Conferencing, applications services, broadcast fax/voice/satellite, internet services, payphones, shared tenant applications or voice mail. The service is not available to telecommunications carriers, telecommunications resellers, or VoIP resellers. Connect has a minimum monthly revenue commitment of \$5,000.00 or an annual commitment of \$60,000.00.

(1) Billing and Rounding

Rates are quoted in full minutes. Bulk rounding for domestic minutes and natural rounding for international minutes. Business interstate calls are measured and billed in six-second initial and six-second additional increments.

(2) Additional Services Available

Connect offers additional services:

- CTA International Option Rate - less a 15% discount for a \$15,000.00 commitment or less a 5% discount for a \$5,000.00 commitment.

b. Rates and Charges

Pricing will be developed on an individual case basis for Dedicated Voice – Outbound (1+) and Inbound (toll-free) calls.

(1) Long Distance Line Charge

	<b>MONTHLY CHARGE</b>	(N)
• Per line or Key/PBX trunk	\$3.99	
• Per Centrex line	0.72	
• ISDN, BRI and PRI (per 1.544 Mbps facility or fraction thereof)	5.15	

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services (Cont'd)

## 11. Enhanced 8XX Features

## a. Agreement/Contractual Services

Agreement/Contractual services provided on month-to-month basis, or 1-, 2-, or 3-year term commitments and are presubscribed to CIC 0432

(T)  
|  
(T)

## (1) Enhancements available:

- **Alternate Call Routing:** Allows customer to have alternate toll-free routing plans provisioned for future implementation. A customer can have up to 20 alternate call plans per toll free number, ranging from a simple switched plan and/or dedicated route plan with multiple linking features. Each Alternate Call Route plan is a distinct and independent plan. Each plan can have different features and terminating addresses. Available for switched and dedicated termination.
- **Busy Ring No Answer (BRNA):** Allows a toll-free call to ring to a new location when the original terminating location is either busy or in a no-answer condition. BRNA will route advance on the busy or no-answer conditions based upon predefined timing criteria (either through Qwest established defaults or customer-specified timing criteria). Available for switched and dedicated termination but must have at least one dedicated termination.
- **Day of Week Routing:** Allows customer to have toll-free calls routed to different terminating locations based on the day of week. Available for switched and dedicated termination.
- **Day of Year/Holiday Routing:** Allows customer to have toll-free calls routed to different terminating locations based on the day of year the call is placed. This type of routing is commonly referred to as Holiday Routing. Available for switched and dedicated termination.
- **Dialed Number Identification Service (DNIS):** Allows customer to identify the digits delivered to a dedicated trunk group that can be used by the customer equipment to identify the specific toll-free number dialed by the caller. DNIS can be 2 to 10 digits and is often the 8XX dialed number. Available for dedicated termination only.
- **Direct Terminal Overflow (DTO):** Allows customer to send overflow calls to a pre-determined terminating location if the initial location trunk capacity is fully utilized. The overflow routing can be defined with multiple dedicated route choices with the ability to route to a final switched terminating location. Available for dedicated termination only (Overflow to a switched termination permitted as final overflow).
- **Geographical Routing (GeoRouting):** Allows the customer to arrange for calls to a single 8XX service telephone number placed from different groups of originating locations to terminate to different locations. Originating locations may be identified using the NPA, NPA/NXX, NPA/NXX-XXX, state and LATA. Available for switched or dedicated termination.



---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 11. Enhanced 8XX Features

## a. Agreement/Contractual Services

## (1) Enhancements available (Cont'd):

(D)

(D)

- In-Switch Overflow: Allows multiple physical trunk groups within the same switch to be associated within a single virtual trunk group for routing incoming 8XX calls to multiple physical trunk groups. Traffic will always start at the first trunk group and overflow to the second trunk group after all channels are busy on the first trunk group. It does not load balance across the physical trunk groups. Available for dedicated only (all trunk groups in a single QCC Voice Switch).
- Linking Features: Allows customer to set up different routing features to the same toll-free number in a hierarchical fashion. Available for switched and dedicated.
- Menu Routing: Allows callers to select, via pre-recorded message(s) and touch-tone options, where their call will terminate or provide a message. Customers may select up to four menu options. These menu options will terminate to a ring-to number based on the menu option selected using the keypad on the telephone. Available for switched or dedicated termination.
- Payphone Blocking: Allows customer to block calls from telephones identified as Payphones. Available for dedicated termination only.
- Percent Allocation: Allows a customer to have toll free calls routed to different terminating locations or a different DNIS to the same dedicated termination trunk group based on pre-defined percentages. Available for switched and dedicated termination.
- Project Account Codes (PAC): Allows the customer to track usage of its 8XX number back to specified user codes and/or to limit use of its 8XX number to only those dialing authorized codes. Requires that additional digits be dialed after the regular 10-digit 8XX number is dialed. Two types are available, verified and non-verified. With both types of codes, calls cannot be completed without entry of the specified codes. In addition, with verified codes, calls are not completed until codes are verified for accuracy. As an option, Call Detail can be sorted by either verified or non-verified codes. Available for switched and dedicated termination.

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 11. Enhanced 8XX Features

## a. Agreement/Contractual Services

(T)

## (1) Enhancements available (Cont'd):

- Quota Routing: Allows a customer to “real-time” change routing of their toll-free calls based on a quota established for and between multiple terminating points (domestic).
- Qwest Control for Toll-Free: Allows the customer an Internet-based real-time management tool for their toll-free service. The following tools are available from Qwest Control for Toll-Free: Call Routing Tree Management; Configuration Reports; Traffic Utilization Reports. Available for switched and dedicated termination.
- Real Time ANI: Allows dedicated access customers to receive the ANI of the calling party if the call originates from an equal access end office. Available for dedicated termination.
- Ring to Level Billing: Allows customer to set up billing based on where the call terminates as long as the feature allows for termination at multiple locations. Available for switched and dedicated termination.
- SuperTrunk Overflow: Allows multiple physical trunk groups within the same switch to be associated within a single virtual trunk group for routing incoming 8XX calls to multiple physical trunk groups. This configuration evenly distributes calls over multiple physical trunk groups, typically called “load balancing” in cyclical hunt pattern. Available for dedicated only (all trunk groups must be in a single QCC Voice Switch).
- Tailored Call Coverage (TCC): Allows a customer to have calls blocked from one or more specific originating areas, when defined by LATA, NPA, NPA/NXX, 10-digit ANI or state. Tailored Call Coverage can also establish Shared Traffic routing with other carriers by time of day, day of week, day of year, percentage allocation, state, LATA, NPA or NPA/NXX. Available for switched and dedicated termination.
- Time of Day Routing: Allows customer to have toll-free calls routed to different terminating locations based on the time of day a call is placed. Available for switched and dedicated termination.
- Fast Transfer and Release (TnR): Allows the called party i.e., Qwest’s toll-free customer, to re-route the calling party to another Qwest customer destination. Once the call is transferred, the trunk capacity used by the initial call is released for additional calls. Available for dedicated termination only. There are three transfer types. Music on hold is available for all transfer types.

Blind: allows Agent A to transfer the call to Agent B without an announcement.

- Consult: allows Agent A to consult with Agent B prior to transferring the calling party. During consult mode, the calling party stays on hold.
- Conference: allows all parties to conference prior to transferring the calling party to Agent B.

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 11. Enhanced 8XX Features

## a. Agreement/Contractual Services (Cont'd)

(T)

## (2) Rates and Charges

FEATURE	INSTALL/ NONRECURRING CHARGE[1]	MONTHLY CHARGE	CHANGE CHARGE	SURCHARGE
Alternate Call Routing • Per 8XX number	\$ 50.00	\$50.00	\$50.00	—
Busy Ring No Answer • Per 8XX number • Per route advance	150.00 —	50.00 —	50.00 —	— \$0.01
Day of Week Routing • Per 8XX number	50.00	50.00	50.00	—
Day of Year/Holiday Routing • Per 8XX number	50.00	—	50.00	—
DNIS • Per 8XX number	15.00	—	15.00	—
Direct Termination Overflow (DTO) • Per 8XX number	50.00	50.00	50.00	—
Geographical Routing • Per 8XX number	50.00	50.00	50.00	—
Industry Toll-Free Directory Assistance • Per 8XX number • Expedite	35.00 100.00	3.00 —	35.00 100.00	— —
In-Switch Overflow • Per 8XX number	50.00	50.00	50.00	—
Linking Features • Per 8XX number	N/A	N/A	N/A	—

[1] A NRC change fee is applicable to program feature changes not initiated via Q.Control. No charge if initiated through Q.Control.

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 11. Enhanced 8XX Features

## a. Agreement/Contractual Services

(T)

## (2) Rates and Charges (Cont'd)

FEATURE	INSTALL/ NONRECURRING CHARGE[1]	MONTHLY CHARGE	CHANGE CHARGE	SURCHARGE
Menu Routing				
• Per 8XX number	\$ 250.00	\$ 25.00	\$100.00	—
• Per call	—	—	—	\$0.05
Payphone Blocking				
• Per 8XX number	N/A	N/A	N/A	—
Percent Allocation Routing				
• Per 8XX number	50.00	50.00	50.00	—
Project Account Codes				
• Per 8XX number	15.00	15.00	15.00	—
Q.Control for Toll-Free				
• Web based interface	N/A	N/A	N/A	—
Quota Routing				
• Per 8XX number	250.00	50.00	50.00	—
Real Time ANI				
• Per 8XX number	—	—	—	—
Ring to Level Billing				
• Per 8XX number	N/A	N/A	N/A	—
SuperTrunk				
• Per 8XX number	50.00	50.00	50.00	—
Tailored Call Coverage				
• Per 8XX number	50.00	—	50.00	—
Time of Day Routing				
• Per 8XX number	50.00	50.00	50.00	—
Transfer and Release				
• Per 8XX number	1,000.00	100.00	100.00	—
• Per transfer	—	—	—	0.05

[1] A NRC change fee is applicable to program feature changes not initiated via Q.Control. No charge if initiated through Q.Control.

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 11. Enhanced 8XX Features (Cont'd)

## b. Customers presubscribed to CIC 0236

Service not available for ICB or contract pricing.

## (1) Enhancements available:

- (a) Time of Day Routing: Customer can accept incoming calls on alternate numbers based on time-of-day.
- (b) Day of Week Routing: Customer can accept incoming calls on alternate numbers based on day of week.
- (c) Day of Year/Holiday Routing: Customer can accept incoming calls on alternate numbers based on holiday.
- (d) Tailored Call Coverage: Establishes a customized 8XX area of origination by area code, area code/exchange (NPA/NXX), LATA, state, or 10-digit ANI. Tailored Call Coverage can also establish Shared Traffic routing with other carriers by time of day, day of week, day of year, percentage allocation, state, LATA, NPA or NPA/NXX.
- (e) Percent Allocation Routing: Routes calls placed on an 8XX number up to 8 different terminating locations based on whole number percentages that add up to 100%.
- (f) Alternate Call Routing: Customer can Activate Alternate Routing Plan.
- (g) Project Account Codes: Allows the customer to track usage of its 8XX number back to specified user codes and/or to limit use of its 8XX number to only those dialing authorized codes. Requires that additional digits be dialed after the regular 10-digit 8XX number is dialed. Two types are available: verified and non-verified. With both types of codes, calls cannot be completed without entry of the specified codes. In addition, with verified codes, calls are not completed until codes are verified for accuracy. As an option, Call Detail can be sorted by either verified or non-verified codes.
- (h) Geographical Routing: Allows the customer to arrange for calls to a single 8XX service telephone number placed from different groups of originating locations to terminate to different locations. Originating locations may be identified using the NPA, NPA/NXX, state, LATA or ANI, or more advanced originating locations using GeoPlus. GeoPlus routing provided by SECR is available and additional SECR changes shall apply.

(D)

(D)

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 11. Enhanced 8XX Features

## b. Customers presubscribed to CIC 0236 (Cont'd)

## (2) Rates and Charges

FEATURE	INSTALLATION/ NONRECURRING CHARGE	MONTHLY RATE	CHANGE CHARGE	SURCHARGE
Alternate Call Routing, per 8XX number	\$50.00	\$50.00	\$50.00	—
Day of Week Routing, per 8XX number	50.00	50.00	50.00	—
Day of Year/ Holiday Routing, per 8XX number	50.00	—	50.00	—
Geo Routing, per 8XX number	50.00	50.00	50.00	—
Percent Allocation Routing, per 8XX number	\$ 50.00	\$50.00	\$ 50.00	—
Tailored Call Coverage, per 8XX number	50.00	—	50.00	—
Time of Day Routing, per 8XX number	50.00	50.00	50.00	—
Toll-Free Directory Assistance, per 8XX number	35.00	3.00	35.00	—
Expedite	100.00	—	100.00	—
Charge for each Toll-Free Number		5.00		

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 11. Enhanced 8XX Features (Cont'd)

## c. Customers presubscribed to CIC 0550/5046

Service not available for ICB or contract pricing.

(N)

## (1) Advanced Features available:

Advanced features fall into two general classifications: Origination and Routing

Origination features allow the customer to direct incoming traffic to the appropriate location based on characteristics of the call's origin. The customer will decrease the amount of time callers wait to reach the appropriate location, department, or person, while also cutting call duration and time wasted by manual direction of traffic. Detailed descriptions of specific features are provided below.

- (a) Tailored Call Coverage: With Tailored Call Coverage, the customer can designate by NPA/NXX, Area Code (NPA) and/or state, regions from which they wish to block calls. Anyone calling from a blocked area would hear the message: "This Toll-Free number cannot be reached from your calling area." The Company cannot block calls from Canada to CenturyLink's toll-free numbers by NPA/NXX. Blocking all of Canada or blocking by NPA is available.

- (b) Payphone Blocking: This feature blocks the origination of Toll-Free calls from payphones so customers subscribing to the blocking service will not incur the Payphone Use Charge.

Routing Features allow the customer to direct incoming traffic in ways that most effectively use their answering resources. The customer may select from any of the various features listed below to find one that meets their needs.

- (c) Time Interval Routing: Time Interval Routing routes a single Toll-Free number's incoming call traffic to different customer locations according to the time of day the call is made. Time period intervals begin and end in five-minute increments. A maximum of 48- time slots per day are allowed.
- (d) Day of Week Routing: This feature routes calls to different locations depending on the day of week the call is made. A different routing arrangement may be chosen for each day.
- (e) Holiday Routing: Holiday Routing directs calls to different locations on specified holidays or for specified ranges of days. The customer simply subscribes to Day of Week Routing and routes holiday calls the same way calls are routed for one day of the week. A maximum of 15 single-day holidays and three ranges (composed of up to 10 consecutive days) can be specified for up to five (5) calendar years.
- (f) Percentage Allocation Routing: This feature allows the customer to route calls for a single Toll-Free number to two or more answering locations based upon the percentage distribution you designate. This option helps prevent call overload at any one location, reduces call delays, and manages call loads based on the capabilities at each location. The customer can have up to 99 allocation arrangements per time slot.

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

11. Enhanced 8XX Features

c. Customers presubscribed to CIC 0550/5046 (Cont'd)

(2) Rates and Charges

	Non-recurring <u>Charge</u>
One-time Routing Set up fee or change in Routing	
Per request	\$10.00
Change to "Ring To Number" Fee	5.00



**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services (Cont'd)

## 12. Wide Area Telecommunications Service (WATS)

## a. Description

Outbound Wide Area Telecommunications Service (OutWATS) is a service that uses a dedicated line to transport outbound, long distance calls to designated areas or bands. WATS Services are designed to accommodate the needs of medium to large size business.

Customers must be presubscribed to CIC 0432.

## b. Terms and Conditions

- (1) Usage is bulk billed.
- (2) All calls are billed in 6-second increments
- (3) The service is available 7 days per week, 24 hours per day.
- (4) Customers access the Company's network via dedicated access facilities between the customer's premises and the Qwest point of presence.
- (5) Installation charges and a central office connection fee may be applicable. The type of service ordered, analog or digital, and the product offering selected by the customer will determine the amount of those fees. Charges for interconnection are equivalent to those assessed by the local access provider who furnishes the access facilities to the customer. Payment for such charges shall be the responsibility of the customer.

## c. Rates and Charges

The rates are determined on an individual case basis.

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services (Cont'd)

## 13. 8XX Outbound Service

## a. Description

Qwest 8XX Outbound Service allows the customer to make outbound 8XX calls utilizing the Qwest trunk groups/circuits where the customer does not have sufficient capacity to split outbound long distance and outbound 8XX calls onto different trunk group/circuits.

Customers must be presubscribed to CIC 0432.

## b. Terms and Conditions

- (1) All outbound 8XX calls will be billed to the trunk group owner regardless of who the dialed 8XX numbers belong to.
- (2) Service Level Agreements do not apply.
- (3) Either party may terminate service by providing at least 30 days written notice to the other party.

## c. Rates and Charges

- (1) Customer will be billed the same rates as dedicated outbound long distance (1+).
- (2) Qwest reserves the right to charge a monthly recurring charge upon 30 calendar day written notice to the customer. If the customer does not agree to a monthly recurring charge, then the customer must notify Qwest prior to the expiration of the 30-day time frame that the Customer wishes to cancel their 8XX Outbound Service. Continued use of the service after the 30-day timeframe indicates that the customer agrees to pay the monthly recurring charge.

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services (Cont'd)

## 14. CenturyLink Domestic Toll-Free (Inbound 800) Services

## a. Description

Qwest Domestic Toll-Free (Inbound 800) Services permit customers to dial a toll-free (800) number from diverse locations and route that call to multiple locations. Qwest Domestic Toll-Free Service is offered with both switched and dedicated services. With switched service, Qwest carries a customer's toll-free calls to the local central office where they are switched to the customer premises directly to a phone, a phone system, or through a PBX. With dedicated service, Qwest carries the toll-free traffic all the way to the customer's PBX. Flexible routing features cover a wide variety of origination, en route and termination routing scenarios.

Customers must be presubscribed to CIC 0432.

## b. Terms and Conditions

- (1) Qwest Domestic Toll-Free service under CenturyLink Communications, LLC is available for origination from anywhere in the contiguous or mainland United States, Canada, Alaska, Hawaii, Puerto Rico, and the U. S. Virgin Islands. Switched termination is available anywhere in Canada, Alaska, Hawaii, Puerto Rico, and the U. S. Virgin Islands and switched or dedicated termination is available anywhere in the 48 contiguous or mainland United States.
- (2) Extended call coverage (ECC) is defined as those toll-free areas of origination outside the continental United States: Canada, Alaska, Hawaii, Puerto Rico and the U. S. Virgin Islands.
- (3) Qwest Toll-Free service is available as a stand-alone product or as an integral part of many other Qwest Voice and Data products and services.
- (4) Under these arrangements, the customer is billed for the charges, not the initiator of the call. Customers may elect to utilize dedicated or switched access termination to interconnect with Toll-Free Service. Prior to the installation of service, customers may be required to submit estimates of call volume and traffic patterns to minimize instances of network blocking.
- (5) The Company will accept a prospective 800 customer's request for a specific toll-free number up to ten (10) numbers and will accommodate such requests to the extent possible in accordance with Company policies. If a customer-requested number can be assigned, the Company will notify the customer and reserve the number for forty-five (45) days. If, at the end of the reservation period, the customer has not subscribed to the service, the number will be made available for use by another customer. The customer should not print or advertise the toll-free number(s) until the number(s) are tested and in service for the customer.

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 14. CenturyLink Domestic Toll-Free (Inbound 800) Services

## b. Terms and Conditions (Cont'd)

- (6) Nothing herein, or in any other provision of this RSS, or in any marketing materials issued by the Company shall give any person, including existing and prospective customers, or their transferees or assignees, any ownership interest or proprietary right in any given telephone number. If a customer terminates the service, any 800 number assigned to the customer by the Company will be forfeited by the customer and is unavailable for 120 days unless customer ports the toll-free number to another carrier. Charges for Toll-Free Service vary depending upon the interconnection arrangements selected by the customer. Monthly recurring charges and nonrecurring charges may also apply. In addition, the customer is responsible for all costs of interconnection facilities provided by a local access provider.
- (7) 8XX Number (Toll-Free Number): Toll-Free numbers can be ported to and from other Resp Orgs and customers may move their 8XX numbers to other toll-free carriers by submitting Letters of Authorization (LOAs). As a Resp Org, Qwest manages the customer's toll free network requirements with the following responsibilities:
  - Reserving and administering toll free numbers.
  - Routing areas of origination via the National Service Management System (NSMS) -- setting the CIC code and termination via the Qwest network. There is a fee associated with the action of ensuring that all toll-free orders are provisioned to the Qwest network "Termination Routing" and NSMS in a timely and accurate manner. This includes all switched, dedicated and OCC 8XX orders for both commercial and wholesale segments.

## c. Rates and Charges

Inbound switched or inbound dedicated rates are specified under the Product/Service shown elsewhere in this Section under which the customer has entered into an agreement with the Company (i.e. Total Advantage).

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services (Cont'd)

## 15. Transactional Toll Free Service

## a. Description

Transactional Toll-Free Service is a toll-free number (e.g., 800, 888) service. Calls may originate from anywhere in the contiguous or mainland United States or Canada and terminate to the customer's location at no charge to the calling party. Transactional Toll Free Service is intended for customers with larger call volumes and the inbound calls are routed over dedicated facilities

Customers must be presubscribed to CIC 0432.

## b. Terms and Conditions

- (1) Transactional Toll-Free service is available for calls originating from anywhere in the contiguous or mainland United States and Canada.
- (2) Allows parties to place calls at no charge to the calling party, the customer is billed for the calls.
- (3) Toll-Free features may be selected as enhancements to this service and are located in section 4.D.1 of this Rates and Services Schedule.
- (4) Rates are quoted in full minutes. For domestic calls, initial rate period is one (1) second, additional periods are 1 second intervals. A per call charge applies for each completed call. Bulk rounding applies to domestic and Canadian minutes.
- (5) Service Level Agreements apply and are located at:

<http://www.centurylink.com/Pages/AboutUs/Legal/Tariffs/displayTariffServiceAgreements.html>

- (6) The Company will accept a prospective 800 customer's request for a specific toll-free number up to ten (10) numbers and will accommodate such requests to the extent possible in accordance with Company policies. If a customer-requested number can be assigned, the Company will notify the customer and reserve the number for forty-five (45) days. If, at the end of the reservation period, the customer has not subscribed to the service, the number will be made available for use by another customer. The customer should not print or advertise the toll-free number(s) until the number(s) are tested and in service for the customer.

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 15. Transactional Toll-Free Service

## b. Terms and Conditions (Cont'd)

- (7) Nothing herein, or in any other provision of this RSS, or in any marketing materials issued by the Company shall give any person, including existing and prospective customers, or their transferees or assignees, any ownership interest or proprietary right in any given telephone number. If a customer terminates the service, any 800 number assigned to the customer by the Company will be forfeited by the customer and is unavailable for 120 days unless customer ports the toll-free number to another carrier.
- (8) If the percentage of customer's calls that do not complete (out of attempted calls) meets or exceeds the Non-completed Call Percentage Threshold for any given week, the Company may: upon 30-days notice, disconnect any and all circuit(s) providing service on which the Non-Completed Call Percentage Threshold was exceeded.
- (9) The terms, conditions and rates are specified by the type of contractual arrangement between the Company and the Company's retail customers, and represent the current 'standard' terms, conditions and rates for those contractual arrangements. Individually negotiated contracts (ICB), are posted to Qwest's Customized Service Arrangements (CSA) at: [www.centurylink.com](http://www.centurylink.com)
- (10) Transactional Toll Free Services may require a customer to sign a month-to-month, 1-, 2- or 3-year term commitment. To qualify for this service, the customer commits to at least 2.5 billion calls per month, and, that the call duration for the average length of calls is no greater than 4.5 minutes.
- (11) Additional service agreement terms and conditions such as minimum requirements, renewals and early termination charges are found in Section 2 of this Rates and Services Schedule or specified in your service agreement with the Company.
- (12) If the Company determines that the customer's usage does not comply with the listed restrictions, the customer shall forfeit eligibility for rates under this offer and the Company reserves the right to disconnect the service or move the customer to an alternative plan.

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

15. Transactional Toll-Free Service (Cont'd)

c. Rates and Charges

Rate for new and renewal customers of Total Advantage Agreement.

(1) Per-Minute Rates - Interstate

<b>MONTH - To MONTH</b>	<b>ONE YEAR</b>	<b>TWO YEAR</b>	<b>THREE YEAR</b>
\$0.0088	\$0.0088	\$0.0088	\$0.0088

(2) Per Completed Call Rate

<b>MONTH - To MONTH</b>	<b>ONE YEAR</b>	<b>TWO YEAR</b>	<b>THREE YEAR</b>
\$0.0075	\$0.0075	\$0.0075	\$0.0075

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services (Cont'd)

## 16. Teleblock

## a. General Description

TeleBlock is a service that enables companies making outbound long-distance calls to comply with state and federal "Do Not Call" laws. TeleBlock routes outbound long distance calls over a dedicated connection through a screening and blocking process via the SS7 network. The screening and blocking process data is developed through the use of Federal, State, Third Party and In-house Do Not Call Lists that are deployed via the TeleBlock platform. The outbound call is then sent to the TeleBlock platform where the screening process takes place to determine if the call should be completed or blocked.

Customers must be presubscribed to CIC 0432.

TeleBlock services may require a customer to sign a month-to-month, 1-, 2- or 3- year term commitment. Additional service agreement terms and conditions are found in Section 2.

## b. Terms and Conditions

- (1) Qwest dedicated long distance voice service must also be purchased in order to receive the TeleBlock Service.
- (2) All outbound calls made over the TeleBlock dedicated connections will be screened.
- (3) The customer must register and pay for applicable state, federal and third party "Do Not Call" lists.
- (4) TeleBlock Service will be effective upon contract signature and will continue month-to-month until either party terminates the contract upon 30 calendar day's written notice.
- (5) The VIP program may be offered to customers who utilize the service and make 1,000,000 or more queries per month on average, over the three most recent calendar months, or provide reasonable demonstrable evidence satisfactory to Qwest that 1,000,000 or more queries per month on average over every three consecutive calendar month period will be made. If the queries fall below the threshold specified above, the VIP program pricing may cease and the price would be at the TeleBlock standard rate.

## c. Rates and Charges

	<b>NONRECURRING SET-UP FEE[1]</b>	<b>PER-QUERY CHARGE</b>
• Standard	\$100.00	\$0.0069
• VIP Program	\$100.00	\$0.0030

[1] Per Access Circuit.



---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services (Cont'd)

## 17. Project Accounting Codes (PAC)

## a. General Description

PAC services may require a customer to sign a month-to-month, 1-, 2-, or 3-year term commitment.

Customers must be presubscribed to CIC 0432.

A two, three, four or five-digit code which permits an account to trace calls made by individuals, departments, project group, etc. The customer also has option of two (2) different types of PACS:

- (1) Standard PAC - A series of PACs (2, 3, 4 or 5 digits) that are provided per account according to need. Any PAC that is assigned to an ANI may be used by the customer to complete calls.
- (2) Validated PAC - A specific set of PACS (2 or 3 digits) that are assigned to a specific ANI. The specific PAC assigned to the ANI must be used by the customer to complete calls or the call will not go through.

In addition to a customer selecting whether they want their PAC validated or standard. A customer has three (3) different PAC options. PAC is available in (1) PAC Number only, (2) PAC Name only; or (3) PAC Name and PAC Number combined.

## b. Rates

Rates include a monthly recurring and nonrecurring charge.

	<b>OUTBOUND RATE</b>	<b>INBOUND RATE</b>
• Monthly Recurring Charges		
- Standard PAC, per location	—	\$15.00
- Validated PAC, per location	—	15.00
• Nonrecurring Charges		
- Installation	\$15.00	15.00
- Change Charge	—	15.00
	<b>OUTBOUND RATE</b>	<b>INBOUND RATE</b>
• Custom - PAC with Number, Name, or Both		
- Monthly	—	\$15.00
- Installation	\$15.00	15.00
- Change Charge (per 50)	—	15.00

## c. Available to new and existing customers as an optional feature.

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services (Con'td)

## 18. Virtual Network Services (VNS)

## a. General Description

VNS is a customized, software defined virtual private network service which provides a unified communication and management features for multi-location business customers. Subscribers to VNS receive the Standard Feature Package which includes the availability of dedicated access and termination and switched origination and termination; usage rates with volume discounts; international calling to international locations, universal range privileges, remote toll-free access into the VNS network and 7-digit and 10-digit private dial plans.

VNS may require a customer to sign a term commitment of month-to-month, 1, 2 or 3 years. Additional service agreement terms and conditions are found in Section 2.

## b. Rates and Charges

	<b>MONTHLY RATE</b>	<b>NONRECURRING CHARGE</b>
• Standard Features		
- Network ID, per ID	—	\$5,000.00
• Optional Features		
- Direct Termination Overflow, per trunk group	\$10.00	150.00
- ID Codes, per block[1]	40.00	40.00
- Calling Station ID (ISDN only), per trunk group	25.00	100.00

[1] A block equals 100 codes.

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 18. Virtual Network Services (VNS)

## b. Rates and Charges (Cont'd)

- VNS 1+ and 8XX Remote Access Per Minute Usage Rates

Subject to availability, the following per minute rates will apply to inbound and outbound calls utilizing dedicated access and termination method.

<b>MONTHLY COMMITMENT LEVEL</b>	<b>MONTH-TO- MONTH</b>	<b>ONE YEAR</b>	<b>TWO YEAR</b>	<b>THREE YEAR</b>
—	\$0.0700	\$0.0700	\$0.0700	\$0.0700
\$ 100.00	0.0700	0.0454	0.0439	0.0413
500.00	0.0700	0.0422	0.0408	0.0384
1,000.00	0.0700	0.0405	0.0392	0.0369
2,500.00	0.0700	0.0396	0.0360	0.0351
5,000.00	0.0700	0.0387	0.0355	0.0345
10,000.00	0.0700	0.0383	0.0348	0.0338
15,000.00	0.0700	0.0378	0.0345	0.0334
20,000.00	0.0700	0.0369	0.0338	0.0328
30,000.00	0.0700	0.0360	0.0333	0.0325
50,000.00	0.0700	0.0351	0.0329	0.0320
75,000.00	0.0700	0.0347	0.0322	0.0315
<b>ANNUAL COMMITMENT LEVEL</b>				
\$ 1,200.00	0.0700	0.0454	0.0439	0.0413
6,000.00	0.0700	0.0422	0.0408	0.0384
12,000.00	0.0700	0.0405	0.0392	0.0369
30,000.00	0.0700	0.0396	0.0360	0.0351
60,000.00	0.0700	0.0387	0.0355	0.0345
120,000.00	0.0700	0.0383	0.0348	0.0338
180,000.00	0.0700	0.0378	0.0345	0.0334
240,000.00	0.0700	0.0369	0.0338	0.0328
360,000.00	0.0700	0.0360	0.0333	0.0325
600,000.00	0.0700	0.0351	0.0329	0.0320
900,000.00	0.0700	0.0347	0.0322	0.0315

**SECTION 3 – INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- D. Voice Long Distance Services
  - 18. Virtual Network Services (VNS)
    - b. Rates and Charges (Cont'd)

- 8XX Remote Access

	<b>PER CALL SURCHARGES</b>
- Origination/termination to Switched locations in: US/AK/HI/PR/USVI/Guam/CNMI	\$0.35
- Origination/termination to Dedicated locations in: US/AK/HI/PR/USVI/Guam/CNMI	0.20
- US/AK/HI/PR/USVI/Guam/CNMI Origination: To Canada	0.40
- US/AK/HI/PR/USVI/Guam/CNMI Origination: To all other international locations	1.30

(D)

(D)

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services (Cont'd)

19. Pay Direct (1+)

a. General Description

Pay Direct 1+ is a service line consisting of switched and dedicated outbound, switched and dedicated inbound and card services. Pay Direct 1+ is only intended for Operator Service customers that require additional telecommunications services. This service works well with both single locations and multiple location businesses.

Pay Direct 1+ services may require a customer to sign a month-to-month, 1-, 2- or 3- year term commitment. Additional service agreement terms and conditions are found in Section 2.

Customers must be presubscribed to CIC 0432.

b. Billing/Rounding

Rates are quoted in full minute increments. Call rounding is six (6) second initial and one (1) second incremental. Call duration is calculated on a per call basis rounding up to the full increment. Call rating is on a bulk basis (all call duration totaled and then rated). Total is rounded to the nearest full cent.

c. Rates

- The per minute usage rates are as follows:

	<b>TERM</b>
- Switched (Inbound and Outbound)	\$0.050
- Dedicated (Inbound and Outbound)	0.049

(D)

(D)

- Project Account Codes

	<b>MONTHLY RATE</b>	<b>NONRECURRING CHARGE</b>
- Verified	\$15.00	\$15.00
- Non-Verified	15.00	15.00
- Custom	15.00	15.00

- Long Distance Line Charge
  - Per Line, Per Month \$5.99

### SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS

D. Voice Long Distance Services (Cont'd)

**20. Simply Unlimited Business**

(N)

**This long-distance plan is not available for ICB or contract pricing.**

**a. General Description**

**Simply Unlimited Business plan customers will receive unlimited interstate and intrastate direct dialed voice calls for a monthly recurring charge.**

**b. General Terms and Conditions**

- (1) This plan is available only in conjunction with the intrastate Simply Unlimited Business plan under which the Company provides intrastate long-distance service.**
- (3) To be eligible for this plan the customer must also subscribe to a company affiliate's Simply Unlimited Business local service package.**
- (4) The Company will provide this plan in locations where billing and technical resources are available.**
- (5) All services must be billed by an affiliated company on the same invoice in order to subscribe to this offer.**
- (6) The customer may subscribe to this service for a maximum of twenty lines per location. This service is available to business customers with no more than a maximum of 25 lines across all service territories served by a CenturyLink local exchange company.**
- (7) Unlimited interstate and intrastate calling is available only for typical domestic voice usage. The Simply Unlimited Business plan may not be used for any use that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC provided feature that provides multiple paths over a single line.**

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

**20. Simply Unlimited Business**

(N)

**b. General Terms and Conditions (Cont'd)**

- (8) The term 'direct dialed voice calls' does not include the following types of calls:
- calls to Internet service providers or other data service providers
  - multi-party conference calls (except when dialed using a toll-free number)
  - calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
  - calls for the purpose of dictation or transcription
  - chat lines
  - intercom calls / monitoring calls
  - plan does not include 900 number calls, directory assistance, calling cards, or operator services
  - calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; single faxes
- (9) Toll free calling services are not included in the unlimited calling plan and are chargeable at the rates applicable for those services.
- (10) This plan includes an option to add toll free (inbound calling) service. This toll-free service has a separate per minute rate and a monthly charge for each toll-free number. The monthly recurring charge for each Toll-Free Number is billed per month without regards to usage. Rates, terms and conditions for this charge are located in Section 2.E.k of this Rates and Services Schedule.
- Choice Unlimited Toll Free available to customers presubscribed to CIC 0236
  - Simple Business Solutions Toll Free available to customers presubscribed to CIC 0550 or 5046
- (11) International calling is not included with this plan. Simply Unlimited Business customers are eligible to subscribe to the Unlimited Canada calling plan, for which an additional monthly rate applies as specified elsewhere in this Schedule. International rates apply as specified elsewhere in this schedule.
- (12) If the customer's usage exceeds 3,000 minutes of use in any month, the customer shall be presumed to be in violation of the applicable restrictions, and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

**20. Simply Unlimited Business**

(N)

b. General Terms and Conditions (Cont'd)

- (13) The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this Schedule will no longer apply to Simply Unlimited Business, the monthly rates herein will continue to apply until such time as customers are notified in advance of rate increases, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.
- (14) The Company may take any other action permitted by this Schedule and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

c. Rates and Charges

- (1) The Federal Regulatory Recovery (FRR) and the Property Tax Recovery (PTR) fees that are applicable to the customer's net interstate and/or international charges are not included in the monthly rate listed below and will appear as separate line items on the customer's bill.
- (2) The Long Distance Line Charge (LDLC) does not apply.
- (3) All other taxes, fees and surcharges as identified elsewhere in this Schedule or those that are government mandated will apply and appear as separate line items on the customer's bill.
- (4) The monthly recurring charge set forth below for interstate calling and the additional monthly recurring charge applicable for the corollary intrastate Simply Unlimited Business long distance plan are included in the monthly rate for the companion local service package and will not apply as separate line items on the customer's invoice.

Interstate Monthly Rate, per line or trunk <sup>[1]</sup>	\$2.50
Qualified Voice Outbound Usage, Per Minute Rate	\$0.00
Data and Fax Calls, Per Minute <sup>[2]</sup>	0.10
Long Distance Line Charge, per line or trunk	N/A

<sup>[1]</sup> The intrastate portion of the monthly plan charge which affords customers the ability to place intrastate long-distance calls is located in the Company's State Tariffs/Price Lists/Catalogs/Schedules. Rates for international calls apply separately as specified elsewhere in this Schedule.

<sup>[2]</sup> A per minute rate applies, where facilities permit, for data calls including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.



---

**SECTION 3 - INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services (Cont'd)

**21. Simple Business Solutions Toll Free Service**

(M)

**a. General Description**

(N)

In addition to the rates specified preceding for the Unlimited Regional Solutions option selected, the following charges apply for Toll Free Service. A monthly recurring charge applies for every number ordered. All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

(M)

**Customers must be presubscribed to CICs 0550 or 5046.**

(N)

**b. Rates and Charges**

(N)

• Monthly Recurring Charge

(M)

- Per Toll Free Number           \$0.99

• Per Minute Rate

- Per Minute of Use               \$0.07

(M)

(M) Material moved from Section 109, Page 212, Release 1.

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

**A. Time of Day Rate Periods and Rate Steps**

**1 Mexico**

**a. Rate Periods**

- International Direct Dial Calls from U.S. Mainland to Mexico
  
- The following time-of-day and day-of-week rate periods are applicable to all direct dialed calls from the U.S. Mainland to Mexico, **unless defined otherwise for a specific International calling plan.**

(T)  
(T)

Day of Week	TIME OF DAY (To, but not including)	
	Standard	Economy
Monday-Friday	7AM- 7PM	7PM-7AM*
Saturday		All Day
Sunday		All Day

(C)  
  
  
  
(C)

**b. Rate Steps**

**Mexico Rate Steps are applicable for international calling plans for which Mexico rates differ based on the Rate Step number assigned to specified City Codes. Rate Steps are located on the following pages.**

(N)  
|  
(N)

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico (Cont'd)

b. Rate Steps

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Allende Jecop, SON	5	6434425	3
Allende, COA	2	8626210	8
Allende, NUE	4	8262610	1
Almoloya De Alquisiras, MEX	7	7161445	1
Almoloya De Juarez, MEX	7	7251360	1
Altamira, TAM	6	8332640	1
Altamirana , CHI	8	9196736	9
Altar, SON	3	6373740	3
Alto Lucero, VER	7	2798270	1
Altotonga, VER	7	2263160	1
Alvarado, VER	7	2979730	1
Alvaro Obregon, MIC	7	4553523	1
Amacueca, JAL	7	3724240	1
Amacuzac, MOR	7	7513480	1
Amanalco De Becerra, MEX	7	7262510	1
Amatepec, MEX	7	7161610	1
Amatitan, JAL	7	3747450	1
Amatlan De Canas, NAY	7	3242470	1
Amatlan, VER	7	2717180	1
Amaxac De Guerrero, TLA	7	2464610	1
Amayuca, MOR	7	7313512	1
Amealco, QUE	7	4482780	1
Ameca, JAL	7	3757580	1
Amecameca, MEX	7	5979780	1
Amoles, QUE	6	4412925	1
Amozoc, PUE	7	2222710	1
Anahuac, TAM	2	8948460	5
Andres Figueroa, JAL	7	3264342	1
Angamacutiro, MIC	7	4543810	1
Anganguero, MIC	7	7151560	1
Angel Rosario Cabada, VER	7	2849460	1
Angostura, SIN	6	6977340	3
Antiguo Morel, TAM	5	8322370	1
Antonio Escobedo, JAL	7	3867540	1
Antunez, MIC	7	4255925	1
Apan, HID	7	7489120	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Apaseo El Alto, GUA	6	4131620	1
Apaseo El Grande, GUA	6	4131582	1
Apatzingan, MIC	7	4535310	1
Apaxco, MEX	7	5999980	1
Apaxtla De Castrejon, GUE	7	7363380	1
Apizaco, TLA	7	241411	1
Apodaca, NUE	3	8183860	1
Apulco, HID	6	7717770	1
Aquismon, SAN	6	4823680	1
Arandas, JAL	6	3487830	1
Arcelia, GUE	7	7323640	1
Ario De Rayon, MIC	7	3515580	1
Ario De Rosales, MIC	7	4225210	1
Arizpe, SON	3	6343410	13
Armeria, COL	7	3133220	1
Arriaga, CHS	8	9666620	9
Arteaga, COA	4	8444830	1
Arteaga, MIC	7	7535410	1
Atemajac De Brisuela, JAL	7	3264250	1
Atencingo, PUE	7	2434310	1
Atengo, JAL	7	3497710	1
Atenquique, JAL	7	3714150	1
Atequiza, JAL	7	3767370	1
Atlacomulco , MEX	7	7121220	1
Atlatlahucan, MOR	7	7353514	1
Atlatlahuco, MEX	7	7171710	1
Atliaca, GUE	7	7544930	1
Atlixco, PUE	7	2444450	1
Atotonilco De Tula, HID	7	7787350	1
Atotonilco El Alto, JAL	7	3919170	1
Atotonilco El Grande, HID	6	7747430	1
Atoyac De Alvarez, GUE	8	7424232	9
Atoyatempan, PUE	7	2242720	1
Autlan, JAL	7	3173810	1
Avila Satelite, CHI	1	6566870	2
Axochiapan, MOR	7	7693510	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Axtla De Terrazas, SAN	6	4893610	1
Ayoquezco de Aldama, OAX	8	9515732	9
Ayotla, MEX	7	555974	1
Ayotlan, JAL	7	3459180	1
Ayutla De Los Libres, GUE	8	7454550	9
Ayutla, JAL	7	3163720	1
Baca, YUC	8	9919130	9
Bacalar, QUI	8	9838342	9
Bacame Nuevo, SON	5	6474240	3
Bachiniva, CHI	4	6595870	2
Bacobampo, SON	5	6474270	3
Bacum, SON	5	6444330	3
Badiraguato, SIN	6	6977410	2
Bagojo Colectivo Emiliano Zapata, SIN	6	6688628	3
Bahia De Huatulco, OAX	8	9585850	9
Bahia De Kina, SON	4	6622420	3
Bahia Tortugas, BCS	5	6151580	3
Bajio De San Jose, JAL	6	4757412	1
Balancan, TAB	8	9343440	9
Banamichi, SON	4	6232310	3
Bania Santa Cruz, OAX	8	9585870	9
Barrio De La Soledad, Oax	8	9727216	9
Barroteran, COA	3	8646110	8
Baviacora, SON	4	6232335	3
Becal, CAM	8	9964314	9
Bejamar, LOW	2	6461554	4
Bellavista, NAY	7	3112450	1
Benito Juarez (Mpio. Buenaren), CHI	4	6366980	2
Benito Juarez, LOW	1	6585174	14
Benito Juarez, TAB	8	9363610	9
Benjamin Hill, SON	3	6413250	3
Bermejillo, DUR	5	8727760	1
Bernardo Quin, QUE	6	4142915	1
Berriozabal, CHS	8	9616560	9
Betania, JAL	7	3459120	1
Boca Del Rio, VER	7	2299860	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Bochil, CHS	8	9196530	9
Boquilla, CHI	5	6484630	2
Bosques Del Lago, MEX	7	5558770	1
Buaysiacobe, SON	5	6434358	3
Bucerias, NAY	7	3292980	1
Buctzotz, YUC	8	9919114	9
Buenaventura, CHI	4	6366960	2
Buenavista De Cortez, GUE	7	4696960	1
Buenavista De Cuellar, GUE	7	7273310	1
Buenavista Tomatlan, MIC	7	4265720	1
Buenavista, BCS	7	6241410	3
Bugambilias, JAL	7	333684	1
Bustamante, NUE	3	8292460	1
Caba San Lucas, BCS	7	6241430	3
Caborca, SON	3	6373710	3
Cacahoatan, CHS	8	9626220	9
Cacalchen, YUC	8	9919128	9
Cadereyta, NUE	3	8282810	7
Cadereyta, QUE	6	4412760	1
Caimanero, SIN	6	6977215	2
Calcalchen, YUC	8	9919128	9
Calera de Victor Rosales, ZAC	6	4789850	1
Calimayo De Diaz, MEX	7	7221715	1
Calipan, PUE	7	2373813	1
Calkini, CAM	8	9969610	9
Calnali, HID	6	7749742	1
Calpulalpan, TLA	7	7499180	1
Calvillo, AGU	6	4959560	1
Camaron de Tejada, VER	7	2737384	1
Campamento Farallon, VER	7	2969740	1
Campamento Sarh, JAL	7	3222865	1
Campeche, CAM	8	9818110	9
Campo Cuichapa, VER	8	9232750	9
Canada De Caracheo, GUA	6	4111585	1
Canada Morelo, PUE	7	2494876	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Cananea, SON	2	6453320	13
Canatlan, DUR	6	6778720	1
Cancun, QUI	8	998845	9
Candela, COA	3	8737360	1
Candelaria, CAM	8	9828260	9
Canshacab, YUC	8	9919160	9
Capilla De Guadalupe, JAL	6	3787120	1
Caracuaro, MIC	7	4593510	1
Carbo, SON	4	6232450	3
Cardenas, SAN	6	4878730	1
Cardenas, TAB	8	9373720	9
Careyes, JAL	7	3153510	1
Casimiro Castillo, JAL	7	3573880	1
Castanos, COA	4	8666970	1
Castillo De Teayo, VER	6	7468820	1
Catazaja, CHS	8	9163660	9
Catemaco, VER	7	2949430	1
Ceballos, DUR	5	6295450	1
Cedral, SAN	5	4888870	1
Celaya, GUA	6	461612	1
Celestun, YUC	8	9889162	9
Cerano, GUA	7	4383620	1
Cerralvo, NUE	2	8929750	7
Cerritos, SAN	6	4868632	1
Cerro Azul, VER	6	7858520	1
Cerro Cabezon, SIN	6	6878982	3
Cerro De Ortega, COL	7	3133250	1
Chacaltianguis, VER	7	2888860	1
Chahuities, OAX	8	9947170	9
Chalchihuites, ZAC	6	4579380	1
Chalco, MEX	7	5559710	1
Chalma, MEX	7	7141910	1
Champton, CAM	8	9828280	9
Chapala, JAL	7	3767660	1
Charay, SIN	6	6988676	3
Charcas, SAN	5	4868520	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Charo, MIC	7	4513840	1
Chavinda, MIC	7	3835440	1
Chemax, YUC	8	9859620	9
Cheran, MIC	7	4235942	1
Chetumal, QUI	8	983832	9
Chiapa De Corzo, CHS	8	9616160	9
Chiautla De Tapia, PUE	7	2754312	1
Chichicapa, TAB	8	9333373	9
Chichihualco, GUE	7	7474910	1
Chicomuselo, CHS	8	9636312	9
Chicontepec, VER	6	7468920	1
Chignahuapan, PUE	7	7979710	1
Chihuahua, CHI	4	614410	2
Chihuahuita, SIN	6	6688910	3
Chilapa, GUE	7	7564750	1
Chilapa, NAY	7	3192545	1
Chilchota, MIC	7	3555115	1
Chilon, CHI	8	9196710	9
Chilpancingo, GUE	7	7474710	1
Chimalhuacan, MEX	7	555852	1
Chimaltitlan, JAL	6	4379525	1
China, NUE	3	8232320	7
Chinameca, VER	8	9222610	9
Chinantla Pixatla, PUE	7	2754320	1
Chipilo, PUE	7	2222830	1
Chocaman, VER	7	2737322	1
Chochola, YUC	8	9889322	9
Chaix, SIN	6	6988660	3
Churintzio, MIC	7	3285187	1
Cienega De Flores, NUE	3	8252380	7
Cihuatlan, JAL	7	3153552	1
Cintalapa, CHS	8	9686842	9
Citlaltepec, VER	6	7858540	1
Ciudad Acuna, COA	1	8777730	9
Ciudad Altamirano, GUE	7	7676720	1
Ciudad Anahuac, NUE	2	8737370	1



**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Ciudad Camargo, CHI	5	6484620	2
Ciudad Camargo, TAM	1	8919740	7
Ciudad Cardel, VER	7	2969620	1
Ciudad Constitucion, BCS	6	6131320	3
Ciudad Cuauhtemoc, CHI	5	6255810	2
Ciudad de Mexico, FED	7	555101	1
Ciudad Del Carmen, CAM	8	938382	9
Ciudad Del Maiz, SAN	6	4823780	1
Ciudad Delicias, CHI	5	6394650	2
Ciudad Guerrero, CHI	5	6355860	2
Ciudad Gustavo Diaz Ord, TAM	1	8919382	6
Ciudad Guzman, JAL	7	3414120	1
Ciudad Hidalgo, CHS	8	9626980	9
Ciudad Hidalgo, MIC	7	7861540	1
Ciudad Jimenez, CHI	5	6295420	2
Ciudad Juarez, CHI	1	656611	2
Ciudad Labor, MEX	7	555884	1
Ciudad Lazaro Cardenas, MIC	7	7535320	1
Ciudad Lopez Mateos, MEX	7	555822	1
Ciudad Madera, CHI	4	6525720	2
Ciudad Mante, TAM	5	8312310	1
Ciudad Manuel Doblado, GUA	6	4327440	1
Ciudad Mendoza, VER	7	272720	1
Ciudad Mier, TAM	1	8979730	7
Ciudad Miguel Aleman, TAM	1	8979710	7
Ciudad Morelos, LOW	1	6585140	14
Ciudad Obregon, SON	5	6444100	3
Ciudad Pemex, TAB	8	9363640	9
Ciudad Quetzalcoatl, VER	6	8332680	1
Ciudad Sahagun, HID	7	7919110	1
Ciudad Serdan, PUE	7	2454520	1
Ciudad Valles, SAN	6	4813810	1
Ciudad Victoria, TAM	5	834311	1
Cloete, COA	3	8616740	8
Coahuayana De Hidalgo, MIC	7	3133270	1
Coalcoman, MIC	7	4245330	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Coatepec Harinas, MEX	7	7231450	1
Coatlan Del Rio, MOR	7	7513960	1
Coatzacoalcos, VER	8	921212	9
Cocula, GUE	7	7363350	1
Cocula, JAL	7	3777732	1
Coeneo De La Libertad, MIC	7	4543685	1
Cofradia De Suchitlan, COL	7	3183954	1
Cofradia, JAL	7	3724245	1
Cojumatlan, MIC	7	3815360	1
Colima, COL	7	3123110	1
Colombia, NUE	1	8677340	1
Colon, QUE	6	4192920	1
Goiania Agricola Independencia, SIN	6	6977420	2
Goiania Agricola Mex, SIN	6	6977425	2
Goiania Alvaro Obregon, CHI	4	6255840	2
Goiania Anahuac, CHI	5	6255850	2
Goiania Anahuac, TAM	2	8999460	5
Goiania Hidalgo, DUR	6	6188240	1
Goiania Irrigacion (Villa Juarez), SON	5	6434350	3
Goiania Irrigacion, SON	5	6434350	3
Goiania Juarez, CHI	3	6366950	11
Goiania Lebaron, CHI	4	6366930	2
Goiania Licenciado Oscar Soto Maynes, CHI	4	6595760	2
Goiania Vicente Guerrero, LOW	4	6161662	4
Goiania Yucatan , YUC	8	9868530	9
Colorines, MEX	7	7262680	1
Colotlan, JAL	6	4999920	1
Camala, JAL	7	3123155	1
Comalcalco, TAB	8	9333340	9
Comales, TAM	1	8919780	7
Comitan, CHS	8	9636320	9
Comonfort, GUA	6	4121562	1
Compo 35, SIN	6	6688655	3
Compostela, NAY	7	3272770	1
Concepcion De Buenos Aires, JAL	7	3724260	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Concepcion Del Oro, ZAC	5	8424240	1
Concordia, COA	5	8727770	1
Concordia, SIN	7	6949680	1
Conkal, YUC	8	9999124	9
Consautlan, VER	7	2798330	1
Contepec, MIC	7	4474785	1
Control, TAM	1	8688430	5
Copainala, CHS	8	9686610	9
Copala, GUE	8	7414146	9
Copandaro, MIC	7	4543825	1
Coquimatlan, COL	7	3123230	1
Cordoba, VER	7	271715	1
Corerepe, SIN	6	6878765	3
Coroneo, GUA	7	4214730	1
Cortazar, GUA	6	4111550	1
Cosala, SIN	7	6969650	1
Cosamaloapan, VER	7	2888820	1
Cosoleacaque, VER	8	9222640	9
Costa Rica, SIN	6	6677280	2
Cotija De La Paz, MIC	7	3945342	1
Coyotepec, MEX	7	5939150	1
Coyotitan, SIN	7	6969620	1
Coyuca De Benitez, GUE	8	7814520	9
Coyutla, VER	7	7848814	1
Cozones De Herrera, VER	6	7848870	1
Cozumel, QUI	8	9878720	9
Creel, CHI	5	6354560	2
Cristobal Obr, CHS	8	9656512	9
Cruz Grande, GUE	8	7454580	9
Cuajimalpa, FED	7	555810	1
Cuajinicuilapa, GUE	8	7414140	9
Cuatro Cienegas, COA	4	8696960	1
Cuauhtemoc, COL	7	3183280	1
Cuautitlan, MEX	7	5558700	1
Cuautla, JAL	7	3163843	1
Cuautla, MOR	7	735352	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Cubilete, SIN	6	6878834	2
Cuename De Cenicerros, DUR	5	6717630	1
Cueramaro, GUA	6	4296940	1
Cuernavaca, MOR	7	777313	1
Cuetzalan, PUE	7	2333310	1
Cuicatlan, OAX	7	2383740	1
Cuitzeo Del Porvenir, MIC	7	4553570	1
Culiacan, SIN	6	667711	2
Culiacancito, SIN	6	6677230	2
Cumpas, SON	3	6343460	13
Cunduacan, TAB	8	9143360	9
Cuquio, JAL	7	3737965	1
Cutzamala De Pinzon, GUE	7	7326770	1
Cuyutlan, COL	7	3133264	1
Degollado, JAL	7	3525270	1
Delicias, CHI	5	6394650	2
Dimas, SIN	7	6969630	1
Distrito Miguel Aleman, SON	4	6622410	3
Doctor Arroyo, NUE	5	4888880	1
Doctor Gonzalez , NUE	3	8252410	7
Doctor Mora, GUA	6	4191930	1
Doctor Porfirio Parr, CHI	1	6566650	2
Dolores Hidalgo, GUA	6	4181820	1
Dongu, MEX	7	5889920	1
Durango, DUR	6	618811	1
Dzidzantun, YUC	8	9919155	9
Dzilam Gonzales, YUC	8	9919122	9
Dzitbalche, CAM	8	9964310	9
Dziuche, QUI	8	9979782	9
Ebano, SAN	6	8452633	1
Ecuandureo, MIC	7	3285185	1
Ej Nuevo Leon, LOW	2	653533	14
Ejido 31 de Octubre, SON	5	6434435	3
Ejido 9 de Diciembre, SIN	6	6688147	3
Ejido Benito Juarez (Mpio. Namiquipa), CHI	4	6595843	2

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Ejido Cuauhtemoc, SON	5	6444320	3
Ejido El Largo, CHI	4	6525730	2
Ejido Francisco Javier Mina, SON	5	6434375	3
Ejido Sinaloa, LOW	1	6865222	14
Ejutla De Crespo, OAX	8	9515730	9
Ejutla, JAL	7	3434315	1
El Ahuaje, MIC	7	4245320	1
El Arena!, JAL	7	3747480	1
El Barretal, TAM	5	8353220	1
El Barria!, NUE	4	8182660	1
El Burrion, SIN	6	6878760	3
El Carmen, NUE	3	8182360	7
El Coyote, COA	5	8717750	1
El Dorado, SIN	7	6677260	2
El Fuerte, SIN	6	6988930	3
El Grulla, JAL	7	3213870	1
El Higo, VER	6	4893750	1
El Huitussi, SIN	6	6878978	3
El Jahuara, SIN	6	6988925	3
El Limon, JAL	7	3213730	1
El Limon, TAM	5	8312330	1
El Molino, CHI	4	6595780	2
El Naranjo, SAN	6	4823660	1
El Ocotito, GUE	8	7454770	9
El Oro, MEX	7	7111250	1
El Parral, CHS	8	9656566	9
El Porvenir, CHI	1	6566680	2
El Pozole (Apoderado), SIN	7	6949550	1
El Roble, SIN	7	6699635	1
El Sabino, GUA	7	4664520	1
El Salado, SIN	7	6677218	2
El Saito, DUR	6	6758760	1
El Saito, JAL	7	3337320	1
El Triunfo, TAB	8	9343460	9
Emiliano Zapata, HID	7	7489150	1
Emiliano Zapata, MOR	7	7773915	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Emiliano Zapata, TAB	8	9343430	9
Empalme Escob, GUA	7	4121565	1
Empalme, SON	5	6222230	3
Empalme, TAM	1	8948480	5
Encarnacion De Diaz, JAL	6	4759531	1
Encarnacion de Diaz, JAL	6	4759531	1
Ensenada, LOW	3	6461710	4
Entabladero, VER	7	7848528	1
Erongaricuaro, MIC	7	4343440	1
Escarcega, CAM	8	9828240	9
Escuinapa, SIN	7	6959530	1
Escuintla, CHS	8	9186440	9
Esperanza, PUE	7	2454550	1
Esperanza, SON	5	644414	3
Espinal, OAX	8	9717134	9
Espita, YUC	8	9868540	9
Esqueda, SON	2	6333370	12
Estacion Bamoa, SIN	6	6878810	3
Estacion Chontalpa, TAB	8	9173710	9
Estacion Cuauhtemoc, TAM	6	8362760	1
Estacion Manuel, TAM	5	8362720	1
Estacion Naranjos, SIN	6	6878740	3
Estacion San Diego, PUE	5	7468435	1
Estacion Santa Engracia, TAM	5	8353285	1
Estacion Yago, NAY	7	3232376	1
Estanzuela, VER	7	2288332	1
Estipac, JAL	7	3777740	1
Etchojoa, SON	5	6474250	3
Etla, OAX	8	9515215	9
Etzatlán, JAL	7	3867530	1
Ezequiel Montes, QUE	6	4412650	1
Felipe Carrillo Puerto, MIC	7	4265730	1
Felipe Carrillo Puerto, QUI	8	9838340	9
Felipe Pescador, ZAC	5	4589370	1
Flamboyanes, YUC	8	9699360	9

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Fornteras, SON	2	6333375	12
Framboyanes, VER	7	2299810	1
Francisco Gonzalez Villarreal, TAM	2	8418450	5
Francisco I. Madera, NAY	7	3112420	1
Francisco I. Madero, COA	5	8727731	1
Francisco I. Madero, DUR	6	6778830	1
Francisco R. Serrano, LOW	3	6461536	14
Fresnillo, ZAC	6	4939320	1
Frontera Comalapa, CHS	8	9636310	9
Frontera, COA	4	866635	8
Frontera, TAB	8	9133320	9
Gabriel Leyva Solano, SIN	6	6878770	3
Gabriel Zamor, MIC	7	4225215	1
Galeana, NUE	4	8262130	1
Gavilan De Allende, VER	7	9212165	1
Genaro Estrada, SIN	6	6878840	3
General Bravo, NUE	2	8232340	7
General Cepeda, COA	4	8424250	1
General Chavez Talamantes, SIN	6	6688915	3
General Escobedo, NUE	3	8183840	1
General Rodrigo Quevedo, CHI	1	6566660	11
General Teran, NUE	3	8262670	7
General Trevino, NUE	2	8929920	7
General Trias, CHI	2	6144550	7
General Zuazua, NUE	3	8252470	7
Gomez Farias, CHI	4	6525520	2
Gomez Farias, JAL	7	3424210	1
Gonzalez, TAM	5	8362730	1
Gregorio Mena, TAB	8	9373730	9
Guachochi, CHI	5	6495430	2
Guadalajara, JAL	7	333100	1
Guadalupe Distrito Bravo, CHI	1	6566520	2
Guadalupe Victoria, DUR	6	6768820	1
Guadalupe Victoria , LOW	2	6585160	14
Guadalupe Victoria, NAY	7	3232370	1
Guadalupe Victoria, PUE	7	2828280	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Guadalupe Y Calvo, CHI	6	6495370	2
Guamuchil, SIN	6	6737320	2
Guanacevi, DUR	6	6748845	1
Guanajuato, GUA	6	473732	1
Guasave, SIN	6	687872	3
Guaymas, SON	5	622222	3
Guchamil, SIN	6	6737320	2
Guerrero Negro, BCS	5	6151570	3
Gustavo Diaz Ordaz (El Carrizo), SIN	6	6688650	3
Gutierrez Zamora, VER	7	7668450	1
Halacho, YUC	8	9979714	9
Hecelchacan, CAM	8	9968270	9
Hermosilla, SON	4	6622110	3
Heroes de la Independencia, LOW	3	6461534	4
Hidalgo, NUE	3	8292860	7
Hidalgo, TAM	5	8353370	1
Higuera De Zargoza, SIN	6	6688640	3
Hoctun, YUC	8	9889510	9
Holbox, QUI	8	9848752	9
Hopelchen, CAM	8	9968220	9
Hostotipaquil, JAL	7	3867445	1
Huachinera, SON	4	6343415	3
Huajuapán De León, OAX	7	9535320	1
Hualahuises, NUE	4	8212180	1
Huamantla, TLA	7	2474710	1
Huamuxtitlan, GUE	7	7574970	1
Huandacareo, MIC	7	4553580	1
Huanimaro, GUA	6	4296910	1
Huaniqueo De Morales, MIC	7	4543820	1
Huasabas, SON	4	6343435	3
Huatabampo, SON	5	6474260	3
Huatusco, VER	7	2737340	1
Huachinango, PUE	7	7767620	1
Huautla De Jimenez, OAX	7	2363780	1
Huayacoctla, VER	6	7747580	1



**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Huehuetan, CHS	8	9646270	9
Huehuetlan El Chico, PUE	7	2754314	1
Huehuetoca, MEX	7	5939180	1
Huejotzingo, PUE	7	2272760	1
Huejucar, JAL	6	4579470	1
Huejutla De Reyes, HID	6	7898960	1
Huepac, SON	4	6232315	3
Huetamo, MIC	7	4355560	1
Hueyotlipan, TLA	7	2414150	1
Huichapan, HID	6	7617820	1
Huimanguillo, TAB	8	9173750	9
Huimilpan, QUE	6	4482785	1
Huitzilac, MOR	7	7393930	1
Huitzuc, GUE	7	7273340	1
Huixquilucan, MEX	7	7292840	1
Huixtla, CHS	8	9646248	9
Hunucma, YUC	8	9889310	9
Ignacio Allende, DUR	6	6768812	1
Ignacio De La Llave, VER	7	2859760	1
Ignacio Zaragoza, CHI	4	6366630	2
Iguala, GUE	7	733332	1
Imuris, SON	3	6323260	3
Indaparapeo, MIC	7	4513520	1
Ingeniero Luis B. Sanchez, SON	2	6535150	14
Iramuco, GUA	7	4174715	1
Irapuato, GUA	6	462626	1
Isla De Cedro, BCS	5	6161585	4
Isla Mujeres, QUI	8	9988770	9
Isla, VER	8	2838740	9
Ixcatepec-AG, OAX	8	971702	9
Ixhuatlan Del Cafe, VER	7	2737372	1
Ixhuatlan Del Sureste, VER	8	9212480	9
Ixmiquilpan, HID	6	7597230	1
Ixtapa Zihuatanejo, GUE	7	7555530	1
Ixtapa, JAL	7	3222810	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Ixtapaluca, MEX	7	5559720	1
Ixtapan De La Sal, MEX	7	7211410	1
Ixtepec, OAX	8	9717130	9
Ixtlahuaca, MEX	7	7122830	1
Ixtlahuacan del Rio, JAL	7	3737345	1
Ixtlan De Los Hervores, MIC	7	3285516	1
Ixtlan Del Rio, NAY	7	3242432	1
Izamal, YUC	8	9889540	9
Izcalli, MEX	7	555873	1
Izucar De Matamoros, PUE	7	2434350	1
Jala, NAY	7	3242760	1
Jalacingo, VER	7	2263182	1
Jalapa Del Mar, OAX	8	9957212	9
Jalapa, TAB	8	9323630	9
Jalapa, VER	7	228826	1
Jalcocotlan, NAY	7	3272310	1
Jalostotitlan, JAL	6	4317460	1
Jalpa De Mendez, TAB	8	9143370	9
Jalpa, ZAC	6	4639552	1
Jalpan De Serra, QUE	6	4412960	1
Jaltenango de la Paz, CHS	8	9926550	9
Jaltipan, VER	8	9222642	9
Jamapa, VER	7	2859550	1
Jamay, JAL	7	3929240	1
Janos, CHI	2	6366935	11
Jaral Del Progreso, GUA	6	4116610	1
Jerecuaro, GUA	7	4214620	1
Jerez De Garcia Salinas, ZAC	6	4949420	1
Jesus Carranza, VER	8	9242440	9
Jesus Maria Garza, CHS	8	9656552	9
Jesus Maria, AGU	6	4499650	1
Jesus Maria, JAL	7	3487040	1
Jilotepec, MEX	7	7617340	1
Jimenez, CHI	5	656540	2
Jimenez, COA	1	8787859	9
Jiquipilas, CHS	8	9686810	9

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Jocotepec, JAL	7	3877630	1
Jocotitlan, MEX	7	7121230	1
Jojutla, MOR	7	7343420	1
Jonacatepec, MOR	7	7353550	1
Jonuta, TAB	8	9133670	9
Jose Maria Morelos, JAL	7	3222855	1
Jose Maria Morelos, QUI	8	9979780	9
Josefina De Allende, JAL	6	3487885	1
Juamave, TAM	5	8323360	1
Juan Aldama, ZAC	5	4989830	1
Juan Diaz Covarrubias, VER	8	2949450	9
Juan Jose Rios, SIN	6	6878960	3
Juanita, VER	8	9242430	9
Juarez, CHS	8	9323260	9
Juchipila, ZAC	6	4679520	1
Juchique De Ferrer, VER	7	2798310	1
Juchitan, OAX	8	9717280	9
Juchitepec, MEX	7	597977	1
Juchitlan, JAL	7	3493740	1
Julimes, CHI	5	6214780	2
Jungapeo, MIC	7	7151570	1
Juriquilla, QUE	6	7151570	1
Juventino Rosas, GUA	6	4121572	1
Kantunil, YUC	8	9889514	9
Kantunilkin, QUI	8	9848750	9
La Antigua, VER	7	2969716	1
La Ascencion, CHI	2	6366920	11
La Barca, JAL	7	3939350	1
La Calera, JAL	7	3331615	1
La Ciudad, DUR	6	6758770	1
La Concepcion, JAL	7	3459325	1
La Cruz, QUE	6	4422775	1
La Cruz, SIN	7	6969610	1
La Gloria, LOW	1	6616130	4
La Gama, DUR	5	8717920	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
La Huacana, MIC	7	4255470	1
La Huerta, JAL	7	3573840	1
La Junta, CHI	5	6355830	2
La Luz (Mpio.Pajacuaran), MIC	7	3285740	1
La Manzanilla De La Paz, JAL	7	3724350	1
La Manzanilla, JAL	7	3153515	1
La Mira, MIC	7	7535350	1
La Mision, LOW	2	6461550	4
La Partida, COA	5	8717443	1
La Paz, BCS	6	6121210	3
La Piedad, MIC	7	3525220	1
La Presa, NAY	7	3232373	1
La Purificacion, MEX	7	5959280	1
La Reforma, SIN	6	6977330	2
La Sabana, GUE	8	7814560	9
La Trinidad, SIN	6	6878775	3
La Trinitaria, CHS	8	9636362	9
La Venta Gaea, PUE	7	2444414	1
La Venta, TAB	8	9232320	9
La Ventosa, OAX	8	9717169	9
La Vigueta, VER	7	2323210	1
Lagos De Moreno, JAL	6	4747299	1
Laguna Del Rey, COA	5	8727752	1
Lagunas, OAX	8	9727260	9
Lagunillas, MIC	7	4345420	1
Lampazos, NUE	3	8737380	1
Las Choapas, VER	8	9232350	9
Las Esperanza, COA	3	8646115	8
Las Guacamayas, MIC	7	7535310	1
Las Margaritas, CHS	8	9636360	9
Las Nieves, DUR	6	6495470	1
Las Varas, CHI	5	6394770	2
Las Varas, NAY	7	3272720	1
Lazaro Cardenas (Mpio Meoqui), CHI	5	6394660	2
Lazaro Cardenas, LOW	3	6461535	14
Leon, GUA	6	477713	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Lerdo De Tejada, VER	7	2849440	1
Lerma, MEX	7	7282820	1
Libres, PUE	7	2764730	1
Linares, NUE	4	8212110	1
Llera De Canales, TAM	5	8323230	1
Lo Arado, JAL	7	3573830	1
Lo De Marco, NAY	7	3272750	1
Loma Bonita, OAX	7	2818720	1
Loma Dorada, JAL	7	333681	1
Loreto, BCS	6	6131350	3
Loreto, ZAC	6	4969620	1
Los Aldamas, NUE	2	8929930	7
Los Aztecas, TAM	6	8312750	1
Los Herreras, NUE	2	8232350	7
Los Mochis, SIN	6	6688110	3
Los Olivos, MEX	7	5558510	1
Los Ramones, NUE	3	8232310	7
Los Reyes Acozac, MEX	7	5969240	1
Los Reyes De Juarez, PUE	7	2494260	1
Los Reyes, MEX	7	555855	1
Los Reyes, MIC	7	3545410	1
Los Tecomates, JAL	7	3573865	1
Los Tepames, COL	7	3123210	1
Luis Moya, ZAC	6	4589870	1
Luvianos, MEX	7	7242520	1
Macultepec, TAB	8	9933210	9
Macuspana, TAB	8	9363620	9
Madrid, COL	7	3133260	1
Magdalena Chichicarpa, MEX	7	7292880	1
Magdalena Tequisistlan, OAX	8	9957214	9
Magdalena Tetela, PUE	7	2232755	1
Magdalena, JAL	7	3867440	1
Magdalena, SON	3	6323220	3
Malinalco, MEX	7	7141470	1
Manadero, LOW	2	6461540	1
Manlio Fabio Altamirano, VER	7	2859717	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Manuel Ojinaga, CHI	1	6264530	10
Manuel, TAM	5	8362720	1
Manzanilla, COL	7	314332	1
Mapastepec, CHS	8	9186430	9
Mapimi, DUR	5	8727622	1
Maravatio, MIC	7	4474781	1
Marfil, GUA	6	4737330	1
Margaritas, JAL	7	3919315	1
Mariano Matamoros, CHI	6	6285480	2
Marin, NUE	3	8252480	7
Marquelia, GUE	8	7414160	9
Marte R. Gomez (El Tobarito), SON	5	6444420	3
Martinez De La Torre, VER	7	2323240	1
Mascota, JAL	7	3883860	1
Matachic, CHI	4	6595770	2
Matamoros, COA	5	8717620	1
Matamoros, TAM	1	868811	5
Matehuala, SAN	5	4888820	1
Matias Romero, OAX	8	9727220	9
Matlapa, SAN	6	4833640	1
Maxcanu, YUC	8	9979712	9
Mazamitla, JAL	7	3825380	1
Mazatan, CHS	8	9646984	9
Mazatlan, SIN	7	669911	1
Mecatan, NAY	7	3272318	1
Medellin De Bravo, VER	7	2859712	1
Melchor Ocampo, MEX	7	5558780	1
Melchor Ocampo, NUE	2	8929770	7
Merida, YUC	8	9999200	1
Metlatoyuca, PUE	6	7468470	1
Mexicalcingo, MEX	7	7222630	1
Mexicali, LOW	1	6865222	14
Mexico City, FED	7	555101	1
Mexicacan, JAL	6	3447020	1
Mezquite Alto, SIN	6	6878830	3
Mezquitic, JAL	6	4579810	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Miacatlan, MOR	7	7373730	1
Miahuatlan, OAX	8	9515720	9
Michoacan de Ocampo, LOW	1	6865224	14
Miguel Auza, ZAC	5	4339840	1
Milpa Alta, FED	7	5558440	1
Mina, NUE	3	8292880	7
Minatitlan (Pena Colorada), COL	7	3143360	1
Minatitlan, VER	8	922223	9
Misantla, VER	7	2353230	1
Mismaloya, JAL	7	3222930	1
Mitla, OAX	8	9515680	9
Mixquiahuala, HID	6	7387250	1
Mixtlan, JAL	7	3887365	1
Mochicahui Pueblo, SIN	6	6988920	3
Mochitlan, GUE	7	7544913	1
Mocorito, SIN	6	6737350	2
Moctezuma, SON	4	6342430	3
Malango, HID	6	7747450	1
Momax, ZAC	6	4379910	1
Monclova, COA	4	8666310	1
Monte Escobedo, ZAC	6	4579480	1
Montemorelos, NUE	4	8262615	1
Monterrey, NUE	4	818301	1
Morelia, MIC	7	443311	1
Morelos, COA	2	8626240	8
Morelos, ZAC	6	4929310	1
Moroleon, GUA	7	4451177	1
Motozintla, CHS	8	9626410	9
Motul, YUC	8	9919150	9
Moyahua, ZAC	6	4679615	1
Mulege, BCS	5	6151530	3
Muna, YUC	8	9979710	9
Muzquiz, COA	3	8646160	8
Nacajuca, TAB	8	9143378	9
Naco, SON	1	6333340	13
Nacozari, SON	3	6343420	12

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Naica, CHI	5	6214760	2
Nanacamilpa, TLA	7	7487660	1
Nanchital, VER	8	9212160	9
Naolinco De Victoria, VER	7	2798215	1
Naranjitos, VER	8	9222220	9
Naranjos, VER	6	7688550	1
Nautla, VER	7	2353280	1
Nava, COA	2	8626245	8
Navajoa, SON	5	642422	3
Navolato, SIN	6	6727270	2
Nazas, DUR	5	6717660	1
Necaxa, PUE	7	7647630	1
Nicolas Bravo, CHI	4	6525740	2
Nieves, ZAC	5	4989355	1
Nia, SIN	6	6878745	3
Nochistlan, ZAC	6	3467130	1
Nochixtlan, OAX	8	9515220	9
Nogales, SON	1	631311	3
Nombre De Dias, DUR	6	6758780	1
Nopaltepec, MEX	7	5929245	1
Nueva Ciudad Guerrero, TAM	1	8979760	7
Nueva Concordia, CHS	8	9926364	9
Nueva Contepec, MIC	7	4474785	1
Nueva Italia, MIC	7	4255352	1
Nueva Rosita, COA	3	861614	8
Nuevo Casas Grandes, CHI	3	636694	11
Nuevo Chupicuaro, GUA	7	4174770	1
Nuevo Ideal, DUR	6	6778730	1
Nuevo Laredo, TAM	1	867712	1
Nuevo Padilla, TAM	5	8353240	1
Nuevo Progreso, TAM	1	899927	6
Nuevo San Juan Paragaricutiro, MIC	7	4525940	1
Nuevo Vallarta, NAY	7	3222970	1
Nuevo Xcan, QUI	8	9848020	1
Nuevo Zaragoza, CHI	1	6566820	2
Numaran, MIC	7	3595215	1



**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Oacalco, MOR	7	7353578	1
Oaxaca, OAX	8	9515110	9
Oaxtepec, MOR	7	7353560	1
Ocampo, GUA	6	4286830	1
Ocampo, MIC	7	7151510	1
Ocampo, TAM	5	8322360	1
Ocosingo, CHS	8	9196730	9
Ocotlan De Morelos, OAX	8	9515710	9
Ocotlan, JAL	7	3929220	1
Ocozocuaula, CHS	8	9686880	9
Ojinaga, CHI	1	6264530	10
Oja de Agua de Palmillas, SIN	7	6959558	1
Oja de Agua, MEX	7	5559320	1
Ojocaliente, ZAC	6	4589440	1
Ojos Negros Real Del Castillo, LOW	3	646153	1
Ojuelos de Jalisco, JAL	6	4968510	1
Olinala, GUE	7	7564730	1
Omealca, VER	7	2787330	1
Ometepec, GUE	8	7414120	9
Once De Febrer, TAB	8	9143374	9
Oriental, PUE	7	2764770	1
Orizaba, VER	7	2727220	1
Otatitlan, VER	7	2878760	1
Otumba, MEX	7	5929220	1
Oxchuc, CHS	8	9196738	9
Oxkutzcab, YUC	8	9979750	9
Ozuluama, VER	6	8462570	1
Ozumba, MEX	7	597977	1
Pabellon, AGU	6	4659580	1
Pachuca, HID	7	771711	1
Pajacuaran, MIC	7	3535730	1
Palau, COA	3	8646180	8
Palenque, CHS	8	9163450	9
Palizada, CAM	8	9133650	9
Palma Grande, NAY	7	3192335	1
Palma Sola, VER	7	2969740	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Palmar De Bravo, PUE	7	2494225	1
Palmarito Tochapán, PUE	6	2494230	1
Palomares, OAX	8	9727168	9
Panaba, YUC	8	9868640	9
Panindícuaro, MIC	7	4543610	1
Pantelho, CHS	8	9196734	9
Panuco, VER	6	8462660	1
Papaloapan, OAX	7	2878780	1
Papanaoa, GUE	7	7424220	1
Papantla, VER	7	7848420	1
Paracho, MIC	7	4235250	1
Paracuaro, GUA	7	4174710	1
Paraiso, TAB	8	9333330	9
Paredón, CHS	8	9947230	9
Paredones, LOW	1	6585140	14
Parral, CHI	5	6275210	2
Parras de la Fuente, COA	4	8424220	1
Paso De Arena, GUE	7	7676750	1
Paso De Cuarenta, JAL	6	4747416	1
Paso De Ovejas, VER	7	2859713	1
Paso Del Macho, VER	7	2737380	1
Paso Nacional, DUR	5	6717650	1
Pastor Ortiz, MIC	6	4386980	1
Patzcuaro, MIC	7	4343420	1
Pedernales, MIC	7	4593410	1
Pedro Escobedo, QUE	6	4482750	1
Pegueros, JAL	6	3787170	1
Pena Colorada, COL	7	3143360	1
Penjamillo, MIC	7	3595240	1
Penjamo, GUA	7	4696219	1
Peñón Blanco, DUR	5	6768810	1
Peribán De Ramos, MIC	7	3545511	1
Pericos, SIN	6	6977210	2
Perote, VER	7	2828250	1
Perseverancia, VER	6	8462810	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Pesqueria, NUE	3	8252440	7
Petalcingo, CHS	8	9196712	9
Petatlan, GUE	8	7585382	9
Petlalcingo, PUE	7	9535350	1
Peto, YUC	8	9979760	9
Pichucalco, CHS	8	9323230	9
Piedras Negras, COA	1	8787810	8
Piedras Negras, VER	7	2859670	1
Pihuamo, JAL	7	3183960	1
Pijijiapan, CHS	8	9186450	9
Pinos, ZAC	6	4968640	1
Pinotepa de Don Luis, OAX	8	9545420	9
Pinotepa Nacional, OAX	8	9545432	9
Piste, YUC	8	9858510	9
Platon Sanchez, VER	6	7898950	1
Playa Azul, MIC	7	7535360	1
Playa Del Carmeu, QUI	8	9848730	9
Playa Vicente, VER	8	2838710	9
Playas Del Rosario, TAB	8	9933382	9
Poblado No 5, SIN	6	6688658	3
Polotitlan, MEX	6	4272660	1
Pomuch, CAM	8	9964320	9
Ponciano Arriaga, SAN	6	8452870	1
Poncitlan, JAL	7	3919210	1
Potam, SON	5	6434385	3
Potrero, VER	7	2737350	1
Poza Rica, VER	6	782822	1
Pozo De Ibarra, NAY	7	3232338	1
Pozole Apoderado, SIN	7	6949550	1
Praxedis Guerrero, CHI	1	6566530	2
Primo Tapia, LOW	1	6616140	4
Profesor Rafael Ramirez, VER	7	2828314	1
Progreso, YUC	8	9699350	9
Puebla, PUE	7	222205	1
Pueblito De Allende, CHI	5	6285440	2
Pueblo Mayo, SON	5	6424245	3

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Pueblo Nuevo Comaltitlan, CHS	8	9186460	9
Pueblo Nuevo Solistahuacan, CHS	8	9196852	9
Pueblo Nuevo, GUA	6	4296950	1
Pueblo Sanchez Magallanes, TAB	8	9232770	9
Pueblo Yaqui, SON	5	6434370	3
Pueblos Unido, SIN	7	6677240	2
Puente De Ixtla, MOR	7	7513440	1
Puente Grande, JAL	7	3337350	1
Puerto Adolfo Lopez Mateos, BCS	6	6131315	3
Puerto Aventuras, QUI	8	9848735	9
Puerto Escondido, BCS	6	6131340	3
Puerto Escondido, OAX	8	9545820	9
Puerto Madero, CHS	8	9626982	9
Puerto Morelos, QUI	8	9988710	9
Puerto Penasco, SON	3	6383850	3
Puerto San Carlos, BCS	6	6131360	3
Puerto Vallarta, JAL	7	3222210	1
Purepero, MIC	7	4713660	1
Puruandiro, MIC	7	4383830	1
Puruaran, MIC	7	4593415	1
Putla Villa de Guerrero, OAX	8	9535530	9
Querendaro, MIC	7	4513526	1
Queretaro, QUE	6	4422100	1
Queseria, COL	7	3183950	1
Quetchehueca, SON	5	6434430	3
Quila, SIN	7	6677265	2
Quimichis, NAY	7	3892550	1
Quiroga, MIC	7	4543540	1
Quitupan, JAL	7	3825750	1
Ramos Arizpe, COA	4	8444880	1
Rancho Contento, JAL	7	3336820	1
Raudales, CHS	8	9686856	9
Rayon, SAN	6	4878770	1
Real Del Castillo/Ojos Negros, LOW	3	646153	1
Real Del Monte, HID	7	7717970	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Reforma, CHS	8	9173280	9
Revolucion Mexicana, CHS	8	9656514	9
Reynosa, TAM	1	899922	6
Ricardo Flores Magan, CHI	4	6366970	2
Rincon De Guayabitos, NAY	7	3272740	1
Rincon De Romos, AGU	6	4659510	1
Rincon De Tamayo, GUA	6	4616620	1
Rinconada, VER	7	2798220	1
Rio Blanco, VER	7	2727270	1
Rio Bravo, TAM	1	8999340	6
Rio Escondido, COA	2	8696950	8
Rio Frio, MEX	7	5559420	1
Rio Grande, OAX	8	9545826	9
Rio Grande, ZAC	5	4989820	1
Rio Verde, SAN	6	4878720	1
Rodeo, DUR	6	6778740	1
Rodriguez Clara, VER	8	2838774	9
Romita, GUA	6	4327452	1
Rosa Morada, NAY	7	3192340	1
Rosales, CHI	5	6394670	2
Rosario, SIN	7	6949520	1
Rosarito, LOW	1	6616120	4
Ruiz, NAY	7	3192330	1
Sabancuy, CAM	8	9828250	9
Sabinas Hildago, NUE	3	8242420	7
Sabinas, COA	3	9616150	8
Sahuaripa, SON	4	6343430	3
Sahuayo, MIC	7	3535320	1
Sain Alto, ZAC	6	4989340	1
Salamanca, GUA	6	464648	1
Salazar, MEX	7	7292885	1
Salina Cruz, OAX	8	9717140	9
Salinas de Hidalgo, SAN	6	4969630	1
Salinas Victoria, NUE	3	8182370	7
Saltillo, COA	4	844411	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Saito Del Agua, CHS	8	9163680	9
Salvatierra, GUA	7	4666630	1
San Agustin Etla, OAX	8	9515212	9
San Agustin Tlaxiaca, HID	7	7437914	1
San Andres Calpan, PUE	7	2274822	1
San Andres Totoltepec, FED	7	5558490	1
San Andres Tuxtla, VER	7	2949410	1
San Antonio La Isla, MEX	7	7171320	1
San Antonio Ocampo, MIC	7	3555517	1
San Antonio Tecomitl, FED	7	5558470	1
San Bartolo Coyotepec, OAX	8	9515510	9
San Blas, NAY	7	3232850	1
San Blas, SIN	6	6988940	3
San Buenaventura Nealtican, PUE	7	2272780	1
San Buenaventura, COA	4	8696940	1
San Carlos Nuevo Guaymas, SON	5	6222260	3
San Carlos, COA	2	8626280	8
San Ciro De Acosta, SAN	6	4878740	1
San Cosme Xalostoc, TLA	7	2414130	1
San Cristobal De Las Casas, CHS	8	9676770	9
San Diego De Alejandria, JAL	7	3957260	1
San Diego De La Union, GUA	6	4186840	1
San Dionisio Ocotepec, OAX	8	9515532	9
San Felipe Ayutla, PUE	7	2434316	1
San Felipe Aztatan, NAY	7	3892515	1
San Felipe Del Progreso, MEX	7	7121235	1
San Felipe Guanajuato, GUA	6	4286850	1
San Felipe Ixtacuixtla, TLAX	7	2484815	1
San Felipe Jalapa De Diaz, OAX	7	2878772	1
San Felipe Orizatlan, HID	6	4833630	1
San Felipe Teotlalcingo, PUE	7	2484824	1
San Felipe, LOW	4	6865771	4
San Fernando, CHS	8	9616564	9
San Fernando, TAM	3	8418440	5
San Francisco Chimalpa, MEX	7	7299080	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
San Francisco De Los Romos, AG	6	4659670	1
San Francisco Del Oro, CHI	5	6285250	2
San Francisco Del Rincon, GUA	6	4767389	1
San Francisco Ixhuatan, OAX	8	9947136	9
San Francisco Tepeolulco, MEX	7	7181110	1
San Francisco Xonacatlan, MEX	7	7192860	1
San Francisco Zacacalco, MEX	7	5999127	1
San Gabriel Chilac, PUE	7	2373815	1
San Gregorio Atlapulco, FED	7	5558432	1
San Hipolito Zoltepec, PUE	7	2492722	1
San Ignacio Cerro Gordo, JAL	7	3487160	1
San Ignacio Rio Muerto, SON	6	6434340	1
San Ignacio, BCS	5	6151540	3
San Ignacio, SIN	6	6969625	1
San Ignacio, SON	3	6323223	3
San Jeronimito, GUE	8	7585440	9
San Jeronimo De Juarez, GRO	8	7814260	9
San Jeronimo Tlacoahuaya, OAX	8	9515236	9
San Jose Casas Caidas, JAL	7	3939320	1
San Jose De Bacum, SON	5	6434360	3
San Jose De Gracia, JAL	7	3919110	1
San Jose De Gracia, MIC	7	3815370	1
San Jose Del Caba, BCS	7	6241420	3
San Jose del Castillo, JAL	7	3336880	1
San Jose Del Progreso, OAX	8	9515419	9
San Jose Del Valle, NAY	7	3292950	1
San Jose Iturbide, GUA	6	4191980	1
San Juan Bautista Valle Nacional, OAX	8	2838774	9
San Juan Cacahuatpec, OAX	8	9545534	9
San Juan Cosala, JAL	7	3877610	1
San Juan De Abaja, Nay	7	3292960	1
San Juan De La Punta, VER	7	2787320	1
San Juan De La Vega, GUA	6	4611540	1
San Juan De Los Lagos, JAL	6	3957850	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
San Juan Del Rio, DUR	6	6778660	1
San Juan Del Rio, QUE	6	4272199	1
San Juan Evangelista, VER	8	9242410	9
San Juan Ixcaquixtla, PUE	7	2244215	1
San Juan Tecomatlan, JAL	7	3767635	1
San Juan Teotihuacan, MEX	7	5949560	1
San Juanita, CHI	5	6355880	2
San Julian, JAL	6	3477180	1
San Lorenzo Chiautzingo, PUE	7	2484826	1
San Lorenzo Cuapixtla, TLA	7	2764782	1
San Lorenzo Tezonco, FED	7	555845	1
San Lucas El Grande, PUE	7	2484810	1
San Lucas Ojitlan, OAX	7	2878776	1
San Lucas, MIC	7	4356783	1
San Luis Acatlan, GUE	8	7414143	9
San Luis De La Loma, GUE	8	7424270	9
San Luis De La Paz, GUA	6	4686882	1
San Luis Del Cordero, DUR	5	6717910	1
San Luis Potosi, SAN	6	444811	1
San Luis Rio Colorado, SON	1	653532	14
San Luis Soyatlan, JAL	7	3767640	1
San Luis Tecuautitlan, MEX	7	5969335	1
San Marcos, GUE	8	7454530	9
San Marcos, JAL	7	3867570	1
San Martin Cuautlalpan, MEX	7	5559888	1
San Martin Hidalgo, JAL	7	3857550	1
San Martin Texmelucan, PUE	7	2484840	1
San Martin Xaltocan, TLA	7	2414154	1
San Mateo Tepetitla, TLA	7	2484870	1
San Miguel Ajusco, FED	7	5558460	1
San Miguel Allende, GUA	6	4151520	1
San Miguel Canoa, PUE	7	2222910	1
San Miguel Cuyutlan, JAL	7	3797724	1
San Miguel El Alto, JAL	6	3477881	1
San Miguel Jaltepec, MEX	7	5929232	1
San Miguel Topilejo, FED	7	5558480	1



**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
San Miguel Vindho, HID	7	7737850	1
San Miguel Zapotitlan, SIN	6	6688950	3
San Nicolas De Los Agustinos, GUA	7	4661636	1
San Pablo Atlazalpan, MEX	7	5559880	1
San Pablo Autopan, MEX	7	7222965	1
San Pablo Balleza, CHI	5	6495350	2
San Pablo Casacuaran, GUA	7	4111640	1
San Pablo De Las Tunas, PUE	7	2494878	1
San Pablo Huitzo, OAX	8	9515284	9
San Pablo Zitlaltepec, TLA	7	2234780	1
San Patricio Melaque, JAL	7	3153555	1
San Pedro Atocpan, FED	7	5558442	1
San Pedro Buenavista, CHS	8	9656510	9
San Pedro De Los Naranjos, GUA	7	4666655	1
San Pedro El Saucito, SON	4	6622370	3
San Pedro Lagunillas, NAY	7	3272585	1
San Pedro Los Babos, MEX	7	7121210	1
San Pedro Piedra Gorda, ZAC	6	4589410	1
San Pedro Pochutla, OAX	8	9585840	9
San Pedro Tapanatepec, OAX	8	9947218	9
San Pedro Tututepec, OAX	8	9545410	9
San Pedro, COA	5	8727720	1
San Quintin, LOW	4	6161650	4
San Rafael, VER	7	2353250	1
San Ramon, JAL	7	3939310	1
San Salvador El Seco, PUE	7	2494510	1
San Salvador El Verde, PUE	7	2484820	1
San Salvador Tzonpantepec, TLA	7	2414152	1
San Simon Yehualtepec, PUE	7	2373818	1
San Vicente Chicoloapan, MEX	7	5959215	1
San Vicente Tancuayalab, SAN	6	4893710	1
Santa Ana Chiautempan, TLA	7	246464	1
Santa Ana Maya, MIC	7	4553842	1
Santa Ana Nopalucan, TLA	7	2464672	1
Santa Ana, SON	3	6413240	3

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Santa Anita, JAL	7	3336860	1
Santa Apolonia, TAM	2	8948470	5
Santa Barbara, CHI	5	6285240	2
Santa Catarina Juquila, OAX	8	9545240	9
Santa Catarina, NUE	4	818388	1
Santa Cruz Atizapan, MEX	7	7131315	1
Santa Cruz De Las Flores, JAL	7	3797960	1
Santa Fe, MOR	7	7773915	1
Santa Maria Ajoloapan, MEX	7	5999124	1
Santa Maria Atarasquillo, MEX	7	7282810	1
Santa Maria Chiconautla, MEX	7	5959575	1
Santa Maria Cuevas, MEX	7	5919162	1
Santa Maria Del Monte, MEX	7	7252950	1
Santa Maria Del Oro, DUR	6	6495260	1
Santa Maria Del Oro, NAY	7	3272440	1
Santa Maria Del Rio, SAN	6	4858530	1
Santa Maria Del Valle, JAL	6	3487184	1
Santa Maria Huatulco, OAX	8	9585814	9
Santa Maria Magdalena Cahuacan, MEX	7	5889924	1
Santa Maria Nativitas, MEX	7	7222980	1
Santa Maria Nativitas, TLAX	7	2464160	1
Santa Maria Tultepec, MEX	7	5558850	1
Santa Maria Zacatepec, OAX	8	9545559	9
Santa Rita Tlahuapan, PUE	7	2484830	1
Santa Rosa Jauregui, QUE	7	4422972	1
Santa Rosalia, BCS	5	6151520	3
Santander De Jimenez, TAM	5	8353380	1
Santiago Cuautlalpan (Mp. Texcoco), MEX	7	5959210	1
Santiago Ixcuintla, NAY	7	3232350	1
Santiago Jamiltepec, OAX	8	9545828	9
Santiago Juxtlahuaco, OAX	8	9535540	9
Santiago Maravatio, GUA	7	4664510	1
Santiago Miahuatlan, PUE	7	2383710	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Santiago Niltepec, OAX	8	9947240	9
Santiago Papasquiaro, DUR	6	6748620	1
Santiago Tangamandapio, MICH	7	3835183	1
Santiago Tianguistenco, MEX	7	7131310	1
Santiago Tuxtla, VER	7	2949470	1
Santiago Yeche, MEX	7	7121215	1
Santiago, COL	7	3143330	1
Santiago, NUE	4	8272850	1
Santiaguito De Velazquez, JAL	6	3487010	1
Santo Domingo Ingenio, OAX	8	9947160	9
Santo Domingo Tonala, OAX	7	9535310	1
Santo Domingo Zanatepec, OAX	8	9947210	9
Santo Tomas, LOW	3	6461538	4
Sarabia, GUA	6	4111643	1
Saucillo, CHI	5	6214750	2
Sayula De Aleman, VER	8	9242470	9
Sayula, JAL	7	3424210	1
SECC Aduanera VC Piedras, COA	1	8626290	8
Sentispac, NAY	7	3232380	1
Seybaplaya, CAM	8	9828231	9
Seye, YUC	8	9889516	9
Silao, GUA	6	4727220	1
Simojovel De Allende, CHS	8	9196850	9
Sinaloa De Leyva, SIN	6	6878750	3
Singuilucan, HID	7	7757700	1
Soledad De Doblado, VER	7	2859720	1
Soledad Etlá, OAX	8	9515214	9
Sombrerete, ZAC	6	4339350	1
Sonoita, SON	1	6515120	14
Soto La Marina, TAM	5	8353270	1
Sotuta, YUC	8	9889518	9
Soyatitan, CHS	8	9926570	9
Suchiapa, CHS	8	9616562	9
Suchil, DUR	6	6758750	1
Sultepec, MEX	7	7161480	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Tabasco, ZAC	6	4639570	1
Tacambaro, MIC	7	4595960	1
Tacoaleche, ZAC	6	4929430	1
Tacotalpa, TAB	8	9323240	9
Tala, JAL	7	3847380	1
Talpa De Allende, JAL	7	3883850	1
Tamalin, VER	6	7688510	1
Tamasopo, SAN	6	4823870	1
Tamazula, JAL	7	3584160	1
Tamazula, SIN	6	6878815	3
Tamazulapan, OAX	7	9535330	1
Tamazunchale, SAN	6	4833620	1
Tambaca, SAN	6	4823850	1
Tamiahua, VER	6	7688570	1
Tamas (Perseverancia), VER	6	8462810	1
Tampico, TAM	6	8332110	1
Tamuin, SAN	6	4893880	1
Tamulte De La Sabana, TAB	8	9933376	9
Tancanhuitz, SAN	6	4823670	1
Tancitaro, MIC	7	4255915	1
Tangancicuaro, MIC	7	3555532	1
Tangolunda, OAX	8	9585810	9
Tanhuato, MIC	7	3565670	1
Tanquian de Escobedo, SAN	6	4893860	1
Tantoyuca, VER	6	7898930	1
Tapachula, CHS	8	9626210	9
Tapalpa, JAL	7	3434320	1
Tapilula, CHS	8	9196854	9
Tarandacuao, MIC	7	4214740	1
Taretan, MIC	7	4225920	1
Tarimbaro, MIC	7	4433876	1
Tarimoro, GUA	7	4666640	1
Tasquillo, HID	7	7597235	1
Taxco, GUE	7	7626220	1
Teacapan, SIN	7	6959545	1
Teapa, TAB	8	9323220	9

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Tecali De Herrera, PUE	7	2242714	1
Tecalitlan, JAL	7	3714180	1
Tecamachalco, PUE	7	2494220	1
Tecate, LOW	1	6656540	4
Tecoh, YUC	8	9889520	9
Tecolotlan, JAL	7	3497760	1
Tecolutilla, TAB	6	9333350	1
Tecolutla, VER	7	7668460	1
Tecoman, COL	7	3133240	1
Tecomatlan, PUE	7	2754412	1
Tecoautla, HID	6	7617335	1
Tecpan De Galeana, GUE	8	7424250	9
Tecpatan, CHS	8	9686533	9
Tecuala, NAY	7	3892530	1
Tehuacan, PUE	7	2383820	1
Tehuantepec, OAX	8	9717150	9
Tehuizingo, PUE	7	2754325	1
Tehuixtla, MOR	7	7343410	1
Tejupilco De Hidalgo, MEX	7	7242670	1
Tekax, YUC	8	9979740	9
Tekit, YUC	8	9979716	9
Telchac Puerto, YUC	8	9919174	9
Teloloapan, GUE	7	7363660	1
Temascal, OAX	7	2747520	1
Temascalapa, MEX	7	5969330	1
Temascalcingo, MEX	7	7181260	1
Temascaltepec, MEX	7	7162665	1
Temoaya, MEX	7	7192650	1
Temosachic, CHI	4	6595750	2
Tempoal de Sanchez, VER	6	7898940	1
Tenabo, CAM	8	9964322	9
Tenamaxtlan, JAL	7	3497750	1
Tenancingo, MEX	7	7141420	1
Tenango Del Aire, MEX	7	597982	1
Tenango Del Valle, MEX	7	7171440	1
Tenextepango, MOR	7	7353516	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Tenosique, TAB	8	9343420	9
Teocaltiche, JAL	6	3467870	1
Teocelo, VER	7	2798210	1
Teocuitatlan De Corona, JAL	7	3724280	1
Teoloyucan, MEX	7	5939140	1
Teopisca, CHS	8	9926760	9
Teotitlan De Flores Magan, OAX	7	2363720	1
Teotitlan Del Valle, OAX	8	9515244	9
Tepache, SON	4	6343428	3
Tepalcatepec, MIC	7	4245360	1
Tepalcingo, MOR	7	7693518	1
Tepatepec, HID	6	7387240	1
Tepatitlan de Morales, JAL	7	378707	1
Tepatlxaco De Hidalgo, PUE	7	2232726	1
Tepeaca, PUE	7	2232750	1
Tepechitlan, ZAC	6	4379610	1
Tepecoacuilco De Trujano, GUE	7	7336760	1
Tepehuanes, DUR	6	6748630	1
Tepeji Del Rio, HID	7	7737330	1
Tepetlaoxtoc, MEX	7	5959230	1
Tepetzintla, VER	6	7858530	1
Tepexpan, MEX	7	5949570	1
Tepic, NAY	7	3112110	1
Tepotzotlan, MEX	7	5558950	1
Tepoztlan, MOR	7	7393950	1
Tequesquitengo, MOR	7	7343470	1
Tequesquitlan, JAL	7	3573845	1
Tequila, JAL	7	3747420	1
Tequisquiapan, QUE	6	4142198	1
Tequixquiatic, MEX	7	5919120	1
Tesistan, JAL	6	3338970	1
Tetela De Ocampo, PUE	7	7979730	1
Tetela Del Volcan, MOR	7	7313570	1
Teteles, PUE	7	2313110	1
Teuchitlan, JAL	7	3847330	1
Texcaltitlan, MEX	7	7162635	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Texcoco De Mora, MEX	7	5959520	1
Texistepec, VER	8	9242473	9
Teziutlan, PUE	7	2313120	1
Tezontepec De Aldama, HID	6	7637375	1
Tezoyuca, MEX	7	5949564	1
Tiahuelilpa, HID	7	7757550	1
Tianguistengo, HID	6	7747440	1
Ticul, YUC	8	9979720	9
Ticuman, MOR	7	7343453	1
Tierra Blanca, VER	7	2747410	1
Tierra Colorado, GUE	8	7454540	9
Tierra Nueva, SAN	6	4858543	1
Tihuatlan, VER	6	7468430	1
Tijuana, LOW	1	6646200	4
Tilzapotla, MOR	7	7513473	1
Tingambato, MIC	7	4235910	1
Tinguindin, MIC	7	3545513	1
Tiquicheo, MIC	7	4593844	1
Tixcocab, YUC	8	9919110	1
Tixtla, GUE	7	7544740	1
Tizapan El Alto, JAL	7	3767680	1
Tizayuca, HID	7	7797960	1
Tizimin, YUC	8	9868610	9
Tlachichuca, PUE	7	2454515	1
Tlacojalpan, VER	7	2888870	1
Tlacole El Baja, QRO	6	4422350	1
Tlacolula de Matamoros, OAX	8	9515620	9
Tlacotepec, GUE	7	7363352	1
Tlacotepec, PUE	7	2373810	1
Tlahuac, FED	7	555842	1
Tlahualilo De Zaragoza, DUR	5	8727610	1
Tlahuelipa, HID	7	7637860	1
Tlajomulco, JAL	7	3797980	1
Tlalmanalco, MEX	7	597977	1
Tlalpujahuá, MIC	7	7111580	1
Tlaltenango, ZAC	6	4379540	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Tlaltizapan, MOR	7	7343450	1
Tlanchinol, HID	6	7749740	1
Tlapa De Comonfort, GUE	7	7574760	1
Tlapacoyan, VER	7	2253150	1
Tlapanaloya, MEX	7	5999148	1
Tlapehuala, GUE	7	7326730	1
Tlatlauquitepec, PUE	7	2333180	1
Tlaxcala, TLA	7	2464610	1
Tlaxco, TLA	7	2414960	1
Tlaxcoapan, HID	7	7787370	1
Tlaxiaco, OAX	8	9535520	9
Tlayacapan, MOR	7	7353576	1
Tlazazalca, MIC	7	4713680	1
Tobarito, SON	5	6444420	3
Tochimilco, PUE	7	2444410	1
Tochtepec, PUE	7	2244270	1
Tocumbo, MIC	7	3545581	1
Todos Santos, BCS	7	6121450	3
Taliman, JAL	7	3434340	1
Toluca, MEX	7	722214	1
Tomatlan, JAL	7	3222985	1
Tonala, CHS	8	9666630	9
Tonala, JAL	7	3336830	1
Tonatico, MEX	7	7211410	1
Tonaya, JAL	7	3434310	1
Tonila, JAL	7	3183215	1
Topolobampo, SIN	6	6688620	3
Torreon, COA	5	871712	1
Totatiche, JAL	6	4379640	1
Totimehuacan, PUE	7	2222812	1
Tototlan, JAL	7	3919160	1
Trancoso, ZAC	6	4929312	1
Transfiguracion, MEX	7	5889926	1
Tres Picas, CHS	8	9947232	9
Tres Valles, VER	7	2888850	1



**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Tula, HID	7	7737320	1
Tula, TAM	5	8323260	1
Tulancingo, HID	7	7757510	1
Tulcingo Del Valle, PUE	7	2754328	1
Tulum, QUI	8	9848712	9
Tuxpan, JAL	7	3714172	1
Tuxpan, MIC	7	7861550	1
Tuxpan, NAY	7	3192320	1
Tuxpan, VER	6	7838310	1
Tuxtepec, OAX	7	2878716	1
Tuxtla Chico, CHS	8	9626230	9
Tuxtla Gutierrez, CHS	8	9616110	9
Tuzamapam, VER	7	2288230	1
Tzucacab, YUC	8	9979744	9
Uman, YUC	8	9889330	9
Union De San Antonio, JAL	7	3957250	1
Union De Tula, JAL	7	3163710	1
Union Hidalgo, OAX	7	9717138	1
Union Juarez, CHS	8	9626472	9
Ures, SON	4	6232320	3
Uruapan, MIC	7	452522	1
Valadeces, TAM	1	8919310	6
Valladolid , YUC	8	9858580	9
Valle De Allende, CHI	5	6285460	2
Valle De Banderas, NAY	7	3292910	1
Valle De Bravo, MEX	7	7262620	1
Valle De Guadalupe, JAL	6	3477140	1
Valle De Guadalupe, LOW	1	6461552	4
Valle De Juarez, JAL	7	3825710	1
Valle De Juarez, MIC	7	4513857	1
Valle De Las Palmas, LOW	2	6461537	4
Valle De Santiago, GUA	6	4566430	1
Valle De Zaragoza, CHI	5	6495343	2
Valle Hermosa, TAM	2	8948187	5
Valparaiso , ZAC	6	4579360	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Vega De Alatorre, VER	7	2353270	1
Veinte De Noviembre, CHS	8	9616538	9
Venado, SAN	5	4868546	1
Venta De Carpio, MEX	7	555837	1
Venta Del Astillero, JAL	7	3957410	1
Venustiano Carranza, CHS	8	9926870	9
Venustiano Carranza, JAL	7	3434270	1
Venustiano Carranza, MIC	7	3535720	1
Venustiano Carranza, PUE	6	7468810	1
Veracruz, VER	7	229921	1
Verdura, SIN	6	6878730	3
Vicente Camalote, OAX	7	2747580	1
Vicente Guerrero, DUR	6	6758650	1
Vicente Guerrero, TAB	8	9133380	9
Viesca, COA	5	6717640	1
Villa Ahumada, CHI	3	6566642	2
Villa Aldama, CHI	4	6144510	2
Villa Aldama, TAM	5	8362740	1
Villa Angel Flores, SIN	6	6727220	2
Villa Avila Camacho, PUE	6	7647650	1
Villa Azueta, VER	8	2838730	1
Villa Benito Juarez, SIN	6	6737360	3
Villa Cacalilao, VER	7	8462820	1
Villa Cardel, VER	7	2969620	1
Villa Comaltitlan, CHS	8	9186460	9
Villa Corona, JAL	7	3877780	1
Villa Corzo, CHS	8	9656516	9
Villa Cuauhtemoc, VER	6	8332780	1
Villa De Alea, CHS	8	9616535	9
Villa De Arista, SAN	5	4868620	1
Villa De Arriaga, SAN	6	4858540	1
Villa De Cos, ZAC	5	4589314	1
Villa De Garcia, NUE	4	8182830	1
Villa De Las Flores, MEX	7	555875	1
Villa De Paras, NUE	2	8929950	7
Villa De Reyes, SAN	6	4858610	1

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Villa Del Carbon, MEX	7	5889130	1
Villa Emiliano Zapata, VER	7	2798312	1
Villa Flores, CHS	8	9656520	9
Villa Gonzalez Ortega, ZAC	6	4969654	1
Villa Guerrero, JAL	6	4379645	1
Villa Guerrero, MEX	7	7141460	1
Villa Gustavo Diaz Ordaz (Campo Plata), SIN	6	6977332	2
Villa Hidalgo, JAL	6	4959680	1
Villa Hidalgo, NAY	7	3232362	1
Villa Hidalgo, SON	3	6343440	12
Villa Hidalgo, ZAC	6	4969652	1
Villa Insurgentes, BCS	6	6131310	3
Villa Jimenez, MIC	7	4543663	1
Villa Juarez, DUR	5	8717740	1
Villa Juarez, NAY	7	3232540	1
Villa Juarez, NUE	3	8182330	7
Villa Juarez, SAN	6	4868615	1
Villa Juarez, SON	5	6434350	3
Villa Las Rosas, CHS	8	9926720	9
Villa Lopez, CHI	5	6295340	2
Villa Matamoros, CHI	6	6285480	2
Villa Morelos, MIC	7	4383873	1
Villa Nicholas Romero, MEX	7	555821	1
Villa Ocampo, DUR	6	6495320	2
Villa Purificacion, JAL	7	3573750	1
Villa Rafael Lara Grajales, PUE	7	2764740	1
Villa Tejeda (Camaron), VER	7	2737384	1
Villa Tezontepec, HID	7	7437410	1
Villa Union, COA	2	8626230	8
Villa Union, DUR	6	6758670	1
Villa Union, SIN	7	6699670	1
Villa Victoria , MEX	7	7262515	1
Villagran, GUA	6	4111650	1
Villagran, TAM	4	8353250	1
Villahermosa, TAB	8	993311	9

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Villaldama, NUE	3	8292450	7
Villamar, MIC	7	3835140	1
Villanueva, ZAC	6	4999260	1
Vista Hermosa, MIC	7	3285242	1
Xaltianguis, GUE	8	7444510	9
Xicotencatl, TAM	5	8322350	1
Xicotepec De Juarez, PUE	7	7647640	1
Xilitla, SAN	6	4893650	1
Xochitepec, MOR	7	7773612	1
Xometla, MEX	7	5949580	1
Xonacatlan, MEX	7	7192860	1
Xoxocotla, MOR	7	7343455	1
Yahualica, JAL	6	3447840	1
Yajalon, CHS	8	9196740	9
Yanga, VER	7	2787388	1
Yautepec, MOR	7	7353780	1
Yavaros, SON	5	6474810	3
Yecapixtla, MOR	7	7313572	1
Yurecuaro, MIC	7	3565680	1
Yuriria, GUA	7	4451684	1
Zaachila, OAX	8	9515286	9
Zacapoaxtla, PUE	7	2333142	1
Zacapu, MIC	7	4363630	1
Zacatecas, ZAC	6	4929210	1
Zacatelco, TLA	7	2464970	1
Zacatepec, MOR	7	7343430	1
Zacatlan, PUE	7	7979750	1
Zacoalco, JAL	7	3264230	1
Zacualpan De Amilpas, MOR	7	7313574	1
Zacualpan, NAY	7	3272730	1
Zacualtipan, HID	6	7747420	1
Zamora, MIC	7	351517	1
Zapotiltic, JAL	7	3414140	1
Zapotlan De Juarez, HID	7	7437910	1
Zapotlanejo, JAL	7	3737340	1
Zaragoza, COA	2	8626260	8

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods and Rate Steps

1. Mexico

b. Rate Steps (Cont'd)

<u>City Name</u>	<u>Rate Steps</u>	<u>City Codes</u>	<u>Border Crossing Point Number</u>
Zaragoza, PUE	7	2333115	1
Zempoala, HID	7	7437415	1
Zempoala, VER	7	2969714	1
Zihuatanejo, GUE	8	7555520	9
Zimapan, HID	6	7597280	1
Zimatlan De Alvarez, OAX	8	9515715	9
Zinacantepec, MEX	7	7222180	1
Zinaparo, MIC	7	3595210	1
Zinapecuaro, MIC	7	4513550	1
Ziracuaretiro, MIC	7	4235930	1
Zirandaro, GUE	7	7676810	1
Zitacuaro, MEX	7	7222590	1
Zitacuaro, MIC	7	7151530	1
Zongolica, VER	7	2787326	1
Zumpango Del Rio, GUE	8	7474780	9
Zumpango, MEX	7	5919110	1

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods

2. Canada

a. Rate Periods

- International Direct Dial Calls from U.S. Mainland to Canada
  - The following time-of-day and day-of-week rate periods are applicable to all direct dialed calls to Canada, **unless defined otherwise for a specific International calling plan.**

(T)

Day of Week	TIME OF DAY (To, but not including)	
	Standard	Economy
Monday-Friday	7AM- 7PM	7PM-7AM*
Saturday		All Day
Sunday		All Day

(C)

(C)

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. Time of Day Rate Periods (Cont'd)

3. Other International Locations

Except as otherwise noted elsewhere in this Schedule, listed below are the time of day calling periods applicable for calling international points from the United States. This table applies to rate structures which reflects Standard and Economy.

Country Code	Country	Standard/ Peak*	Economy/ Off-Peak*
I093	Afghanistan	6pm-11am	11am-6pm
I355	Albania	7am-6pm	6pm-7am
I213	Algeria	6am-5pm	5pm-6am
I684	American Samoa	10am-11pm	11pm-10am
I376	Andorra	7am-6pm	6pm-7am
I244	Angola	6am-5pm	5pm-6am
I120	Anguilla	7am-10pm	10pm-7am
I672	Antarctica (Casey)	10am-11pm	11pm-10am
I72A	Antarctica (Scott)	10am-11pm	11pm-10am
I68P	Antigua	7am-10pm	10pm-7am
I121	Antigua and Barbuda	7am-10pm	10pm-7am
I054	Argentina	8am-12am	12am-8am
I374	Armenia	7am-2am	2am-7am
I297	Aruba	7am-10pm	10pm-7am
I247	Ascension Island	6am-5pm	5pm-6am
I061	Australia	2pm-3am	3am-2pm
I043	Austria	7am-6pm	6pm-7am
I944	Azerbaijan	7am-2am	2am-7am
I992	Azores	7am-8pm	8pm-7am
I122	Bahamas	8am-11pm	11pm-8am
I973	Bahrain	9pm-3pm	3pm-9pm
I880	Bangladesh	6am-6pm	6pm-6am
I123	Barbados	7am-10pm	10pm-7am
I375	Belarus	7am-2am	2am-7am
I032	Belgium	7am-6pm	6pm-7am
I501	Belize	8am-11pm	11pm-8am
I229	Benin	6am-5pm	5pm-6am
I144	Bermuda	8am-11pm	11pm-8am
I975	Bhutan	6am-6pm	6pm-6am
I591	Bolivia	7am-12am	12am-7am

(T)

(T)

\* To but not including

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- A. Time of Day Rate Periods  
 3. Other International Locations (Cont'd)

Country Code	Country	Standard/ Peak*	Economy/ Off-Peak*
I387	Bosnia Herzegovina	7am-12am	12am-7am
I267	Botswana	6am-5pm	5pm-6am
I055	Brazil	8am-12M	12M-8am
I128	British Virgin Islands	8am-11pm	11pm-8am
I673	Brunei	10am-11pm	11pm-10am
I359	Bulgaria	7am-2am	2am-7am
I226	Burkina Faso	6am-5pm	5pm-6am
I257	Burundi	6am-5pm	5pm-6am
I855	Cambodia	5pm-11am	11am-5pm
I237	Cameroon	6am-5pm	5pm-6am
I141	Canada	See A.2. preceding	
I238	Cape Verde Islands	6am-5pm	5pm-6am
I127	Cayman Islands	7am-10pm	10pm-7am
I236	Central African Repub	6am-5pm	5pm-6am
I235	Chad Republic	6am-5pm	5pm-6am
I056	Chile	8am-12am	12am-8am
I086	China	5pm-11am	11am-5pm
I72C	Christmas Island	10am-11pm	11pm-10am
I057	Colombia	7am-12M	12M-7am
I69C	Comoros	6am-5pm	5pm-6am
I242	Congo	6am-5pm	5pm-6am
I243	Congo Democratic	6am-5pm	5pm-6am
I682	Cook Islands	10am-11pm	11pm-10am
I506	Costa Rica	8am-11pm	11pm-8am
I385	Croatia	7am-12am	12am-7am
I53C	Cuba	7am-10pm	10pm-7am
I357	Cyprus	7am-6pm	6pm-7am
I420	Czech Republic	7am-12M	12M-7am
I045	Denmark	7am-6pm	6pm-7am
I246	Diego Garcia	6am-6pm	6pm-6am

(T)

(T)

\* To but not including



**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- A. Time of Day Rate Periods  
 3. Other International Locations (Cont'd)

Country Code	Country	Standard/ Peak*	Economy/ Off-Peak*
I253	Djibouti	6am-5pm	5pm-6am
I176	Dominica	7am-10pm	10pm-7am
I126	Dominican Republic	7am-10pm	10pm-7am
I670	East Timor	5pm-11am	11am-5pm
I593	Ecuador	7am-12am	12am-7am
I020	Egypt	7am-2am	2am-7am
I503	El Salvador	8am-11pm	11pm-8am
I240	Equatorial Guinea	6am-5pm	5pm-6am
I291	Eritrea	7am-2am	2am-7am
I372	Estonia	7am-2am	2am-7am
I251	Ethiopia	7am-2am	2am-7am
I298	Faroe Islands	7am-6pm	6pm-7am
I500	Falkland Islands	8am-12am	12am-8am
I679	Fiji Islands	9am-2am	2am-9am
I358	Finland	7am-6pm	6pm-7am
I033	France	7am-6pm	6pm-7am
I596	French Antilles	8am-11pm	11pm-8am
I594	French Guiana	8am-12am	12am-8am
I689	French Polynesia	10am-11pm	1pm-10am
I241	Gabonese Republic	6am-5pm	5pm-6am
I220	Gambia	6am-5pm	5pm-6am
I995	Georgia	7am-2am	2am-7am
I049	Germany	7am-6pm	6pm-7am
I233	Ghana	6am-5pm	5pm-6am
I350	Gibraltar	7am-6pm	6pm-7am
I882	Global Satellite - 882	5pm-11am	11am-5pm
I883	Global Satellite - 883	5pm-11am	11am-5pm
I030	Greece	7am-6pm	6pm-7am
I299	Greenland	7am-6pm	6pm-7am
I147	Grenada	7am-10pm	10pm-7am

(T)

(T)

\* To but not including

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- A. Time of Day Rate Periods  
 3. Other International Locations (Cont'd)

Country Code	Country	Standard/ Peak*	Economy/ Off-Peak*
I590	Guadeloupe	8am-11pm	11pm-8am
I53G	Guantanamo	7am-10pm	10pm-7am
I502	Guatemala	8am-11pm	11pm-8am
I224	Guinea	6am-5pm	5pm-6am
I245	Guinea Bissau	6am-5pm	5pm-6am
I592	Guyana	8am-12am	12am-8am
I509	Haiti	7am-10pm	10pm-7am
I504	Honduras	8am-11pm	11pm-8am
I852	Hong Kong	10am-11pm	11pm-10am
I036	Hungary	7am-6pm	6pm-7am
I354	Iceland	7am-8pm	8pm-7am
I091	India	6am-6pm	6pm-6am
I062	Indonesia	5pm-11am	11am-5pm
I098	Iran	7am-2am	2am-7am
I964	Iraq	7am-2am	2am-7am
I353	Ireland	7am-6pm	6pm-7am
I881	Iridium	5pm-11am	11am-5pm
I972	Israel	12am-5pm	5pm-12am
I039	Italy	7am-6pm	6pm-7am
I225	Ivory Coast	6am-5pm	5pm-6am
I187	Jamaica	7am-10pm	10pm-7am
I081	Japan	2pm-3am	3am-2pm
I962	Jordan	12am-5pm	5pm-12am
I7KA	Kazakhstan	7am-2am	2am-7am
I254	Kenya	7am-1am	1am-7am
I686	Kiribati	10am-11pm	11pm-10am
I965	Kuwait	7am-1am	1am-7am
I7KY	Kyrgyzstan	7am-2am	2am-7am
I856	Laos	10am-11pm	11pm-10am
I371	Latvia	7am-2am	2am-7am

(T)

(T)

\*To, but not including.

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- A. Time of Day Rate Periods  
 3. Other International Locations (Cont'd)

Country Code	Country	Standard/ Peak*	Economy/ Off-Peak*
I961	Lebanon	9pm-3pm	3pm-9pm
I266	Lesotho	7am-1am	1am-7am
I231	Liberia	6am-5pm	5pm-6am
I218	Libya	6am-5pm	5pm-6am
I145	Liechtenstein	7am-6pm	6pm-7am
I370	Lithuania	7am-2am	2am-7am
I352	Luxembourg	7am-6pm	6pm-7am
I853	Macao	5pm-11am	11am-5pm
I389	Macedonia	7am-12M	12M-7am
I261	Madagascar	6am-5pm	5pm-6am
I265	Malawi	6am-5pm	5pm-6am
I060	Malaysia	5pm-11am	11am-5pm
I960	Maldives	6pm-11am	11am-6pm
I223	Mali Republic	6am-5pm	5pm-6am
I356	Malta	7am-6pm	6pm-7am
I871	Marisat Atlantic East	5pm-11am	11am-5pm
I874	Marisat Atlantic West	5pm-11am	11am-5pm
I873	Marisat Indian Ocean	5pm-11am	11am-5pm
I872	Marisat Pacific Ocean	5pm-11am	11am-5pm
I870	Marisat SNAC	5pm-11am	11am-5pm
I692	Marshall Island	10am-11pm	11pm-10am
I222	Mauritania	6am-5pm	5pm-6am
I230	Mauritius	6am-5pm	5pm-6am
I69M	Mayotte Island	6am-5pm	5pm-6am
I052	Mexico	See A.1. preceding	
I691	Micronesia	10am-11pm	11pm-10am
I373	Moldova	7am-2am	2am-7am
I377	Monaco	7am-6pm	6pm-7am
I976	Mongolia	10am-11pm	11pm-10am
I382	Montenegro	7am-6pm	6pm-am

(T)

(T)

\*To, but not including.

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- A. Time of Day Rate Periods  
 3. Other International Locations (Cont'd)

Country Code	Country	Standard/ Peak*	Economy/ Off-Peak*
I133	Montserrat	7am-10pm	10pm-7am
I212	Morocco	6am-5pm	5pm-6am
I258	Mozambique	6am-5pm	5pm-6am
I095	Myanmar (Burma)	10am-11pm	11pm-10am
I264	Namibia	6am-5pm	5pm-6am
I674	Nauru	10am-11pm	11pm-10am
I977	Nepal	6am-6pm	6pm-6am
I031	Netherlands	7am-6pm	6pm-7am
I599	Netherlands Antilles	8am-11pm	11pm-8am
I687	New Caledonia	10am-11pm	11pm-10am
I064	New Zealand	10am-11pm	11pm-10am
I505	Nicaragua	8am-11pm	11pm-8am
I227	Niger	6am-5pm	5pm-6am
I234	Nigeria	7am-1am	1am-7am
I683	Niue	10am-11pm	11pm-10am
I72N	Norfolk Island	10am-11pm	11pm-10am
I850	North Korea	2pm-3am	3am-2pm
I047	Norway	7am-6pm	6pm-7am
I968	Oman	9pm-3pm	3pm-9pm
I092	Pakistan	6am-6pm	6pm-6am
I680	Palau	10am-11pm	11pm-10am
I970	Palestinian Authority	8am-11pm	11pm-8am
I507	Panama	8am-11pm	11pm-8am
I675	Papua New Guinea	10am-11pm	11pm-10am
I595	Paraguay	8am-12am	12am-8am
I051	Peru	7am-12am	12am-7am
I063	Philippines	5pm-11am	11am-5pm
I048	Poland	7am-12am	12am-7am
I351	Portugal	7am-8pm	8pm-7am
I974	Quatar	7am-1am	1am-7am

(T)

(T)

\*To, but not including.

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- A. Time of Day Rate Periods (M)  
 3. Other International Locations (Cont'd)

Country Code	Country	Standard/ Peak*	Economy/ Off-Peak*
I262	Reunion Island	6am-5pm	5pm-6am
I040	Romania	7am-2am	2am-7am
I7RU	Russia	7am-2am	2am-7am
I250	Rwanda	6am-5pm	5pm-6am
I508	St Pierre and Miquelon	7am-10pm	10pm-7am
I378	San Marino	7am-6pm	6pm-7am
I239	Sao Tome & Principe	6am-5pm	5pm-6am
I966	Saudi Arabia	7am-1am	1am-7am
I221	Senegal Republic	6am-5pm	5pm-6am
I381	Serbia (Yugoslavia)	7am-12am	12am-7am
I248	Seychelles Islands	6am-5pm	5pm-6am
I232	Sierra Leone	6am-5pm	5pm-6am
I065	Singapore	10am-11pm	11pm-10am
I421	Slovakia	7am-12am	12am-7am
I386	Slovenia	7am-12am	12am-7am
I677	Solomon Islands	10am-11pm	11pm-10am
I252	Somali Republic	6am-5pm	5pm-6am
I027	South Africa	6am-5pm	5pm-6am
I082	South Korea	2pm-3am	3am-2pm
I211	South Sudan	7am-2am	2am-7am
I034	Spain	7am-6pm	6pm-7am
I094	Sri Lanka	6am-6pm	6pm-6am
I132	St Kitts/Nevis	7am-10pm	10pm-7am
I175	St Lucia	7am-10pm	10pm-7am
I721	St Maarten	8am-11pm	11pm-8am
I137	St Vincent/Grenadines	7am-10pm	10pm-7am
I290	St Helena	6am-5pm	5pm-6am
I249	Sudan	7am-2am	2am-7am
I597	Suriname	8am-12am	12am-8am
I268	Swaziland	6am-5pm	5pm-6am

(T)

(T)

\*To, but not including.

(M) Material previously appearing on this page now appears on Page 10 of this Section 4.

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- A. Time of Day Rate Periods (M)  
 3. Other International Locations (Cont'd)

Country Code	Country	Standard/ Peak	Economy/ Off-Peak
I046	Sweden	7am-6pm	6pm-7am
I041	Switzerland	7am-6pm	6pm-7am
I963	Syria	7am-2am	2am-7am
I886	Taiwan	10am-11pm	11pm-10am
I7TA	Tajikistan	7am-2am	2am-7am
I255	Tanzania	7am-2am	2am-7am
I066	Thailand	5pm-11am	11am-5pm
I228	Togo	6am-5pm	5pm-6am
I690	Tokelau	7am-5pm	6pm-7am
I676	Tonga Islands	9am-2am	2am-9am
I139	Trinidad and Tobago	7am-10pm	10pm-7am
I216	Tunisia	6am-5pm	5pm-6am
I090	Turkey	7am-6pm	6pm-7am
I993	Turkmenistan	7am-2am	2am-7am
I138	Turks and Caicos	8am-11pm	11pm-8am
I688	Tuvalu	10am-11pm	11pm-10am
I256	Uganda	7am-2am	2am-7am
I380	Ukraine	7am-2am	2am-7am
I971	United Arab Emirates	9pm-3pm	3pm-9pm
I044	United Kingdom	7am-6pm	6pm-7am
I598	Uruguay	7am-12am	12am-7am
I998	Uzbekistan	7am-12am	12am-7am
I678	Vanuatu	10am-11pm	11pm-10am
I39V	Vatican City	7am-6pm	6pm-7am
I058	Venezuela	8am-12am	12am-8am
I084	Vietnam	5pm-11am	11am-5pm
I681	Wallis and Futuna	10am-11pm	11pm-10am
I685	Western Samoa	10am-11pm	11pm-10am
I967	Yemen	9pm-3pm	3pm-9pm
I260	Zambia	6am-5pm	5pm-6am
I263	Zimbabwe	6am-5pm	5pm-6am

(T)

(T)

(M) Material previously appearing on this page now appears on Page 10 of this Section 4.

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

B. Casual Calling / Dial Around Calling / Default Plans

- 1. Reserved for Future Use (M)
  - 2. Reserved for Future Use (M)
  - 3. 10-10-432 Dial Around Service – **NO LONGER AVAILABLE** (C)
- (D)

**PAGES 11 THROUGH 16 ARE DELETED EFFECTIVE JUNE 1, 2023.**

(D)

**[1] Page 10, Release 2, also cancels Pages 11 through 16 of Section 4.B.3.** (N)

(M) Material appearing on this page previously appeared on Pages 8 ad 9 of this Section 4.

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

B. Casual Calling / Dial Around Calling / Default Plans (Cont'd)

4. International Direct Dial **(CIC 0550/5046) (f/k/a Easy Talk International Option 1)** (T)

a. General Description

International Direct Dial is available to customers with access to CenturyLink's service and have not subscribed to one of the Company's international calling plans. *This international calling plan is intended for small business customers, no contract is required.* **International Direct Dial is included with all Easy Talk Service plans. The stated per minute rates are billed in 6-second increments with a per call minimum of 30 seconds.** (T) (M)

Customers must be presubscribed to CICs 0550 or 5046.

b. Terms and Conditions

- (1) No monthly service fee applies in addition to applicable international rates and other applicable domestic charges.
- (2) Outbound international calls which are placed on a direct dialed basis are billed at the rates specified below.
- (3) Calls placed by residential customers are billed in one (1) minute increments with a per call minimum call one (1) minute. Partial minutes are rounded up to the next minute. (T)
- (4) Times of Day rate periods are defined in **Section 4.A.3**, preceding. (C)
- (5) **Customers** must be presubscribed to CICs 0550 or 5046. (M1)
- (6) **Mobile termination surcharges do not apply.** (C)

c. Rates and Charges (C) (M1)

**Rates in RATE TABLE 1, Section 4.E.1 apply for calls from the U.S. Mainland to International Points of Termination, including Mexico and Canada.** (T) (M2)

5. Basic International **Service (CIC 0236/0432)** (T)

a. General Description (C)

**Basic International Service is available to customers with access to CenturyLink's service and have not subscribed to a CenturyLink International calling plan. Customers must be presubscribed to CICs 0236 or 0432.** (C) (M2)

c. Rates and Charges

**Rates in RATE TABLE 2, Section 4.E.2. apply for calls from the U.S. Mainland to International Points of Termination, including Mexico and Canada.**

(M) Italicized material previously appeared on Page 83, Release 4 of this section.  
 (M1) Material previously appeared on Page 18, Release 1 of this section.  
 (M2) Material previously appeared on Page 25, Release 1 of this section.



---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

B. Casual Calling / Dial Around Calling / Default Plans

(M)

(M)

**PAGES 19 -26 OF THIS SECTION 4 WERE DELETED ON JUNE 1, 2023.**

(N)

**PAGES 27 – 82 OF THIS SECTION WERE DELETED ON NOVEMBER 1, 2021.**

**RATES PREVIOUSLY APPEARING ON PAGES 18 – 24, AS REVISED,  
ARE LOCATED IN RATE TABLE 1 OF SECTION 4, E.1.**

**RATES PREVIOUSLY REFERENCED ON PAGE 25, AS REVISED  
NOW APEAR IN RATE TABLE 2 OF SECTION 4, E.2.**

(N)

**[1] This Release cancels Pages 19-26 of this section.**

(N)

(M) Certain material previously appearing on this page now appears on Page 17 of this Section 4.

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

1. Easy Talk International

This long-distance plan is not available for ICB or contract pricing.

a. Service Description

Easy Talk International is available with all Easy Talk Service plans. A monthly recurring charge applies per location, per account, in addition to the monthly recurring charge(s) applicable for the customer's domestic Easy Talk Service plan. Per minute charges as specified following for Option 2 apply for Dial-1 calls from the U.S. Mainland and Hawaii. Option 2 rates are not time-of-day sensitive. The stated per minute rates are billed in 6-second increments with a per call minimum of 30 seconds.

Customers must be presubscribed to CICs 0550 or 5046.

Mobile termination surcharges do not apply.

b. Rates and Charges

Easy Talk International (f/k/a Easy Talk International Option 2)

Monthly Plan Charge CLDL335BDL335 / CLDL335BL335  (The monthly plan charge for Easy Talk International applies in addition to the applicable monthly charges for the customer's domestic long-distance service.)	<b>\$20.95 (I)</b>
--	--------------------

Per Minute	See RATE TABLE 3 in Section 4.E.3.
------------	------------------------------------

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- D. Voice Long Distance Services
  - 1. Easy Talk International

**PAGES 85 - 96 OF THIS SECTION 4 WERE DELETED ON JUNE 1, 2023.**

(C)

**STANDARD INTERNATIONAL RATES (OPTON 1) PREVIOUSLY APPEARING  
ON PAGES 84 – 93, AS REVISED,  
ARE LOCATED IN RATE TABLE 1 OF SECTION 4, E.1.**

**EASY TALK INTERNATIONAL OPTION 2 RATES PREVIOUSLY APPEARING  
ON PAGES 84 – 93, AS REVISED,  
ARE LOCATED IN RATE TABLE 3 OF SECTION 4, E.3.**

**INTERNATIONAL MOBILE TERMINATION SURCHARGES PREVIOUSLY APPEARING  
ON PAGES 94 – 96 ARE DELETED.**

(C)

**[1] This release cancels Pages 85 – 96 of this Section 4.**

(N)

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services (Cont'd)

2. **Reserved**

(M)

**PAGES 98 - 110 OF THIS SECTION 4 WERE DELETED ON JUNE 1, 2023.**

**CHOICE INTERNATIONAL BASIC RATES) PREVIOUSLY APPEARING  
ON PAGES 98 – 107, AS REVISED,  
ARE LOCATED IN RATE TABLE 2 OF SECTION 4, E.2.**

**CHOICE INTERNATIONAL OPTION RATES PREVIOUSLY APPEARING  
ON PAGES 98 – 107, AS REVISED,  
ARE LOCATED IN RATE TABLE 3 OF SECTION 4, E.3.**

**CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES RATES PREVIOUSLY APPEARING  
ON PAGES 98 – 107 ARE DELETED.**

(M)

(M) Material previously appearing on this page now appears in Section 104, D.8.

#### SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

##### D. Voice Long Distance Services (Cont'd)

3. Reserved for Future Use
4. Reserved for Future Use
5. Reserved for Future Use
6. Unlimited Canada

This long-distance plan is not available for ICB or contract pricing.

##### a. General Description

Allows business customers to complete international calls to Canada when the customer has selected a qualifying or eligible domestic plan.

##### b. Terms and Conditions

- (1) The monthly fee provides unlimited direct dialed long distance calling to Canada each month and is in addition to the applicable monthly charges for the customer's domestic long-distance service and any other international services.
- (2) Calls to other countries are billed at the rate of the customer's CenturyLink international calling plan.
- (3) Customer must be presubscribed to CICs 0236, 0432, 0550 or 5046.
- (4) The monthly charge is included on the customer's bill in the total bundle price for CenturyLink Business Bundle Preferred.
- (5) The eligible CenturyLink domestic calling plans are:
  - Choice Unlimited - Business
  - Core Connect Unlimited LD - GRANDFATHERED
  - Unlimited Business Voice - GRANDFATHERED
  - CenturyLink Business Bundle Unlimited
  - Simply Unlimited Business

##### c. Rates and Charges

Monthly Plan Charge           **\$11.00 (I)**  
(Billing Code: QLD3TA)

---

## SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

### D. Voice Long Distance Services (Cont'd)

#### 7. Country Connection

Billing Code: CLD5461 States: MT and WA

This long-distance plan is not available for ICB or contract pricing.

##### a. General Description

Country Connections is an outbound service offering for business customers to receive a per call discount off of five (5) international countries selected by the customer.

##### b. Terms and Conditions

- (1) All calls are billed in one (1) minute increments following a one-minute billing minimum.
- (2) Customers must be presubscribed to CICs 0550 or 5046.
- (3) The discount applies to the international per minute rates located in Section 4.E. or 104.E.

##### c. Rates and Charges

Monthly Plan Charge	<b>\$16.00 (I)</b>
The monthly plan charge for Country Connections applies in addition to the applicable monthly charges for the customer's domestic long-distance service and any other international services.	
Discount Percentage	50%

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services (Cont'd)

8. Reserved for Future Use

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

(T)

## D. Voice Long Distance Services (Cont'd)

## 9. International Direct Dialed (1+) Services

General Description

(M)

(N)

CenturyLink provides direct dialed international calling from the U.S. for pre-subscribed midmarket and large business customers of CenturyLink. These services are governed by the terms, conditions, and provisions specified in a signed contract or term agreement including expired contracts or term plans that are not renewed, in addition to the service specific provisions set forth in this RSS.

International usage may be switched or dedicated origination in all states with the following exceptions; calls originating in Hawaii are switched origination only, switched and dedicated international call origination are not available from Alaska or the U.S. territories/possessions.

Descriptions, Terms, Conditions and Rates

The terms, conditions and rates are specified in the contractual arrangement between the Company and the Company's retail customers. The terms, conditions and rates specified in this RSS represent the current 'standard' terms, conditions and rates for those contractual arrangements.

Services may require a customer to sign a month-to-month, 1-, 2- or 3- year term commitment.

Additional service agreement terms and conditions such as minimum requirements, renewals and early termination charges are found in the customer's service agreement or contractual arrangement or in Section 2 of this RSS.

Mobile Termination Charges

Other countries charge the Company additional costs for connecting calls to wireless communications devices including phones, pagers, personal computers and personal digital assistants or VoIP (Voice over Internet Protocol) in countries where wireless or VoIP calls are rated differently than wireline calls. The Company passes these costs onto Customers by charging International Mobile Termination per minute rates.

Timing of Calls

Calls will be billed in initial 30 second increments with additional six (6) second increments (30/6) except U.S. to Mexico which are billed in initial 60 second increments with additional sixty (60) second increments (60/60).

(N)



**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services (Cont'd)  
Standard Rates – Switched Outbound

Country	Landline	Mobile
Afghanistan	\$0.4180	\$0.4400
Albania	0.3300	0.7700
Algeria	0.1760	0.8250
Andorra	0.2750	0.5060
Angola	0.1760	0.3850
Anguilla	0.5280	0.5280
Antarctica	3.5750	3.5750
Antarctica-Norfolk Island	3.3000	3.3000
Antigua/Barbuda	0.4400	0.4400
Argentina/Buenos Aires	0.0550	0.2860
Armenia	0.5280	0.5280
Aruba	0.2200	0.4400
Ascension Island	2.4750	2.4750
Australia/Melbourne/Sidney	0.0440	0.2420
Austria	0.1045	0.3080
Austria - Vienna	0.1045	0.3080
Azerbaijan	0.6490	0.6050
Bahamas	0.3900	0.3900
Bahrain	0.3300	0.3300
Bangladesh	0.0880	0.0880
Barbados	0.3080	0.4400
Belarus	0.8250	0.8250
Belgium	0.0990	0.3850
Belize	0.4180	0.4180

(N)(M)

(N)(M)

(M) Material previously appearing on this page is moved to Page 24 of Section 104.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

Country	Landline	Mobile
Benin	\$0.6270	\$0.6270
Bermuda	0.1980	0.1980
Bhutan	0.1980	0.1980
Bolivia	0.4000	0.2970
Bosnia & Herzegovina	0.3300	0.7150
Botswana	0.3300	0.3960
Brazil	0.0550	0.2420
Brazil - Belo Horizonte	0.0550	0.2420
Brazil - Rio De Janiero	0.0550	0.2420
Brazil - Sao Paulo	0.0550	0.2420
British Virgin Islands	0.3520	0.3850
Brunei	0.1100	0.1100
Bulgaria	0.2750	0.5500
Burkina Faso	0.6050	0.6050
Burundi	1.4190	1.4190
Cambodia	0.1980	0.1980
Cameroon	0.3190	0.6600
Canada	0.0300	0.0300
Cape Verde Islands	0.4400	0.4620
Cayman Islands	0.2750	0.2750
Central African Republic	0.8250	0.8250
Chad	1.1550	1.1550
Chile/Santiago	0.1980	0.1980
China/Beijing/Fuzhou/Shanghai	0.1500	0.1500

(N)(M)

(N)(M)

(M) Material previously appearing on this page is moved to Page 25 of Section 104.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

Country	Landline	Mobile
Colombia/Bogota	\$0.1320	\$0.1320
Comoros	0.8580	0.8580
Congo	0.9350	0.9350
Cook Islands	4.2350	4.2350
Costa Rica	0.0880	0.1210
Croatia	0.3300	0.5500
Cuba/Guantanamo Bay	1.3200	1.3200
Cyprus	0.1100	0.1650
Czech Republic/Prague	0.1100	0.2200
Denmark	0.0550	0.1100
Diego Garcia	4.0000	4.0000
Djibouti	0.8250	0.8250
Dominica	0.4950	0.4950
Dominican Republic	0.1650	0.1980
Ecuador	0.3300	0.4400
Egypt	0.2750	0.2750
El Salvador	0.3630	0.3630
Equatorial Guinea	0.8800	0.8800
Eritrea	0.5500	0.5500
Estonia	0.6050	0.6600
Ethiopia	0.4950	0.4950
Faeroe Islands	0.3850	0.3850
Falkland Islands	2.2000	2.2000
Fiji Islands	0.6600	0.6600

(N)(M)

(N)(M)

(M) Material previously appearing on this page is moved to Page 26 of Section 104.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

Country	Landline	Mobile
Finland	\$ 0.4620	\$0.4620
France	0.0550	0.1650
France - Paris	0.0550	0.1650
French Antilles	0.1100	0.3000
French Guiana	0.3300	0.4400
French Polynesia	0.4950	0.4950
Gabon	0.8250	0.8250
Gambia	3.0000	0.8800
Georgia	0.4950	0.8250
Germany	0.0275	0.1100
Ghana	0.4950	0.4950
Gibraltar	0.1100	0.3850
Global Mobile-Iridium	12.2816	12.2816
Greece/Athens	0.0880	0.2750
Greenland	1.0450	1.0450
Grenada	0.4950	0.4950
Guadeloupe	0.1100	0.2750
Guatemala	0.3850	0.3850
Guinea	0.8800	0.8800
Guinea Bissau	1.1550	1.1550
Guyana	0.5280	0.5280
Haiti	0.4950	0.4620
Honduras	0.3850	0.3850
Hong Kong	0.0650	0.0550
Hungary/Budapest	0.1650	0.1650
Iceland	0.1980	0.2750

(N)(M)

(N)(M)

(M) Material previously appearing on this page is moved to Page 27 of Section 104.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

Country	Landline	Mobile
India (all regions)	\$ 0.0440	\$ 0.0770
Indonesia/Jakarta/Surabaya	0.1320	0.1320
INMARSAT	12.9314	12.9314
International Networks	30.0000	30.0000
Iran	0.4950	0.4950
Iraq	0.3850	0.3850
Ireland	0.0440	0.2200
Israel	0.0550	0.1100
Italy	0.0330	0.3520
Ivory Coast	0.7150	0.7150
Jamaica	0.3960	0.3960
Japan/Osaka/Tokyo	0.1100	0.2200
Jordan	0.4400	0.4950
Kazakhstan	0.1760	0.3300
Kenya	0.3850	0.4180
Kiribati/Gilbert Island	3.5000	3.5000
Kosovo	0.6050	0.9000
Kuwait	0.3080	0.4400
Kyrgyzstan	0.3300	0.4400
Laos	0.6050	0.6050
Latvia	0.9900	1.5400
Lebanon	0.3410	0.4180
Lesotho	0.6050	0.6050
Liberia	0.7700	0.7700
Libya	0.5500	0.7480
Liechtenstein	0.2200	2.3650

(N)(M)

(N)(M)

(M) Material previously appearing on this page now appears on Page 28 of Section 104.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

Country	Landline	Mobile
Lithuania	\$0.4400	\$0.8250
Luxembourg	0.2750	0.3850
Macau	0.2750	0.2750
Madagascar	1.2650	1.2650
Malawi	0.6050	0.6050
Malaysia/Kuala Lumpur	0.0660	0.0660
Maldives	1.9250	1.9250
Mali	0.5500	0.7700
Malta	0.8580	0.5000
Marshall Islands	0.6050	0.6050
Mauritania	1.1000	1.1000
Mauritius	0.4400	0.4400
Mayotte Island	0.8580	0.8580
Mexico	0.0275	0.0275
Micronesia	1.0450	1.0450
Moldova	0.7920	0.7920
Monaco	0.1980	0.5500
Mongolia	0.0770	0.0770
Montenegro	0.5720	0.6380
Montserrat	0.4950	0.4950
Morocco/Casablanca	0.5170	0.7150
Mozambique	0.2000	0.4400
Myanmar	0.3300	0.4000
Namibia	0.3300	0.3300
Nauru	3.2450	3.2450

(N)(M)

(N)(M)

(M) Material previously appearing on this page now appears on Page 29 of Section 104.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

Country	Landline	Mobile
Nepal	\$0.2750	\$0.2750
Netherlands	0.1320	0.3300
Netherlands Antilles/St. Maarten	0.2420	0.2420
New Caledonia	0.5341	0.5341
New Zealand	0.0880	0.1320
Nicaragua	0.2750	0.3850
Niger	0.8360	0.8360
Nigeria	0.2640	0.2640
Niue	3.7400	3.7400
North Korea	1.4850	1.4850
North Macedonia	0.3300	0.7700
Norway	0.0330	0.0550
Oman	0.3960	0.6490
Pakistan	0.1650	0.1650
Palau	0.6050	0.6050
Palestine	0.4400	0.4400
Panama	0.0770	0.3080
Papua New Guinea	2.2550	2.2550
Paraguay	0.0990	0.1650
Peru	0.0550	0.0550
Philippines/Manila	0.2420	0.2420
Poland	0.1980	0.1980
Portugal	0.0550	0.1980
Principe and Sao Tome	4.0000	4.0000
Qatar	0.4400	0.4400
Reunion Island	0.8000	0.8000

(N)(M)

(N)(M)

(M) Material previously appearing on this page now appears on Page 30 of Section 104.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

Country	Landline	Mobile
Romania	\$0.0330	\$0.1100
Russia/Moscow/St. Petersburg	0.1760	0.3300
Rwanda	0.6160	0.6160
San Marino	0.3300	0.3300
Saudi Arabia	0.2090	0.3300
Senegal	0.7920	0.7920
Serbia	0.6050	0.6050
Seychelles Islands	1.6720	1.6720
Sierra Leone	0.9790	0.9790
Singapore	0.1100	0.1100
Slovakia	0.0440	0.1650
Slovenia	0.3520	0.7700
Solomon Islands	2.1450	2.1450
Somalia	0.8800	0.8800
South Africa	0.2970	0.2970
South Korea	0.0440	0.0550
South Sudan	1.0120	1.0120
Spain/Barcelona/Madrid	0.0330	0.1100
Sri Lanka	0.3080	0.3080
St. Helena	3.3000	3.3000
St. Kitts/Nevis	0.4950	0.4950
St. Lucia	0.4950	0.4950

(N)(M)

(N)(M)

(M) Material previously appearing on this page is moved to Page 31 of Section 104.



**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

Country	Landline	Mobile
St. Pierre/Miquelon	\$0.6380	\$0.6380
St. Vincent	0.3850	0.3850
Sudan	0.4180	0.4180
Suriname	0.5280	0.5280
Swaziland	0.3410	0.3410
Sweden	0.0550	0.0550
Switzerland	0.0550	0.2000
Syria	0.3300	0.3850
Taiwan	0.0550	0.1980
Taiwan - Taipei	0.0550	0.0550
Tajikistan	0.2750	0.2750
Tanzania	0.5280	0.5280
Thailand	0.0770	0.0770
Thailand - Bangkok	0.0770	0.0770
Timor Leste	0.7150	0.7150
Togo	0.6490	0.6490
Tokelau	3.2450	3.2450
Tonga Islands	2.1670	2.1670
Trinidad & Tobago	0.3410	0.3410
Tunisia	1.3310	1.3310
Turkey/Istanbul	0.0880	0.3300
Turkmenistan	0.2750	0.2750
Turks & Caicos	0.4620	0.4620
Tuvalu	3.2670	3.2670
Uganda	0.6490	0.6490
Ukraine	0.3630	0.3630

(N)(M)

(N)(M)

(M) Material previously appearing on this page is moved to Page 32 of Section 104.

R

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

Country	Landline	Mobile
United Arab Emirates	\$0.3740	\$0.3740
United Kingdom	0.0220	0.1300
Uruguay	0.1100	0.2750
Uruguay Montevideo	0.1100	0.2750
Uzbekistan	0.1980	0.1980
Vanuatu	2.0350	2.0350
Venezuela/Caracas	0.0440	0.2640
Vietnam/Hanoi/Ho Chi Minh City	0.1650	0.1650
Wallis and Futuna Islands	1.9250	1.9250
Western Samoa	2.4750	2.4750
Yemen	0.3520	0.3520
Zambia	0.5830	0.6820
Zimbabwe	0.3000	0.6050
Default – applies to any country not listed	0.4500	0.4500

(N)(M)

(N)(M)

(M) Material previously appearing on this page now appears on Page 33 of Section 104.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services (Cont'd)

Standard Rates – Dedicated Outbound

Country	Type	Per Minute
Afghanistan	Landline	\$0.3800
Afghanistan	Mobile	0.4000
Albania	Landline	0.3000
Albania	Mobile	0.7000
Algeria	Landline	0.1600
Algeria	Mobile	0.7500
Andorra	Landline	0.2500
Andorra	Mobile	0.4600
Angola	Landline	0.1500
Angola	Mobile	0.3500
Anguilla	Landline	0.4800
Anguilla	Mobile	0.4800
Antarctica	Landline	3.2500
Antarctica	Mobile	3.2500
Antarctica – Norfolk Island	Landline	3.0000
Antarctica – Norfolk Island	Mobile	3.0000
Antigua and Barbuda	Landline	0.4000
Antigua and Barbuda	Mobile	0.4000
Argentina	Landline	0.0500
Argentina	Mobile	0.2600
Armenia	Landline	0.4800
Armenia	Mobile	0.4800
Aruba	Landline	0.2000
Aruba	Mobile	0.4000
Ascension Island	Landline	2.2500
Ascension Island	Mobile	2.2500
Australia/Melbourne/Sidny	Landline	0.0400
Australia/Melbourne/Sidney	Mobile	0.2200

Country	Type	Per Minute
Austria	Landline	\$0.0950
Austria	Mobile	0.1500
Azerbaijan	Landline	0.5900
Azerbaijan	Mobile	0.5500
Bahamas	Landline	0.3535
Bahamas	Mobile	0.3521
Bahrain	Landline	0.3000
Bahrain	Mobile	0.3000
Bangladesh	Landline	0.0800
Bangladesh	Mobile	0.0800
Barbados	Landline	0.2800
Barbados	Mobile	0.4000
Belarus	Landline	0.7500
Belarus	Mobile	0.7500
Belgium	Landline	0.0500
Belgium	Mobile	0.3500
Belize	Landline	0.3800
Belize	Mobile	0.3800
Benin	Landline	0.5700
Benin	Mobile	0.5700
Bermuda	Landline	0.1800
Bermuda	Mobile	0.1800
Bhutan	Landline	0.1800
Bhutan	Mobile	0.1800
Bolivia	Landline	0.3800
Bolivia	Mobile	0.2700
Bosnia/Herzegovina	Landline	0.3000
Bosnia/Herzegovina	Mobile	0.6500

(N)(M)

(N)(M)

(M) Material previously appearing on this page is moved to Page 34 of Section 104.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Botswana	Landline	\$0.3000
Botswana	Mobile	0.3600
Brazil	Landline	0.0500
Brazil	Mobile	0.2200
British Virgin Islands	Landline	0.3200
British Virgin Islands	Mobile	0.3500
Brunei	Landline	0.1000
Brunei	Mobile	0.1000
Bulgaria	Landline	0.2500
Bulgaria	Mobile	0.5000
Burkina Faso	Landline	0.5500
Burkina Faso	Mobile	0.5500
Burundi	Landline	1.2900
Burundi	Mobile	1.2900
Cambodia	Landline	0.1800
Cambodia	Mobile	0.1800
Cameroon	Landline	0.2900
Cameroon	Mobile	0.6000
Canada	Landline	0.0150
Canada	Mobile	0.0150
Cape Verde	Landline	0.4000
Cape Verde	Mobile	0.4200
Cayman Islands	Landline	0.2500
Cayman Islands	Mobile	0.2500

Country	Type	Per Minute
Central African Republic	Landline	\$0.7500
Central African Republic	Mobile	0.7500
Chad	Landline	1.0500
Chad	Mobile	1.0500
Chile	Landline	0.1800
Chile	Mobile	0.1800
China	Landline	0.1200
China	Mobile	0.1200
Colombia	Landline	0.1200
Colombia	Mobile	0.1200
Comoros	Landline	0.7800
Comoros	Mobile	0.7800
Congo & Democratic Republic	Landline	0.8500
Congo & Democratic Republic	Mobile	0.8500
Cook Islands	Landline	3.8500
Cook Islands	Mobile	3.8500
Costa Rica	Landline	0.0800
Costa Rica	Mobile	0.1100
Croatia	Landline	0.3000
Croatia	Mobile	0.5000
Cuba/Guantanamo	Landline	1.2000
Cuba/Guantanamo	Mobile	1.2000
Cyprus	Landline	0.1000
Cyprus	Mobile	0.1500

(N)(M)

(N)(M)

(M) Material previously appearing on this page is moved to Page 35 of Section 104.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Czech Republic/Prague	Landline	\$0.1000
Czech Republic/Prague	Mobile	0.2000
Denmark	Landline	0.0500
Denmark	Mobile	0.1000
Diego Garcia	Landline	4.0000
Diego Garcia	Mobile	4.0000
Djibouti	Landline	0.7500
Djibouti	Mobile	0.7500
Dominica	Landline	0.4500
Dominica	Mobile	0.4500
Dominican Republic	Landline	0.1500
Dominican Republic	Mobile	0.1800
Ecuador	Landline	0.3000
Ecuador	Mobile	0.4000
Egypt	Landline	0.2500
Egypt	Mobile	0.2500
El Salvador	Landline	0.3300
El Salvador	Mobile	0.3300
Equatorial Guinea	Landline	0.8000
Equatorial Guinea	Mobile	0.8000
Eritrea	Landline	0.5000
Eritrea	Mobile	0.5000
Estonia	Landline	0.5500
Estonia	Mobile	0.6000
Ethiopia	Landline	0.4500
Ethiopia	Mobile	0.4500
Falkland Islands (Malvinas)	Landline	2.0000
Falkland Islands (Malvinas)	Mobile	2.0000

Country	Type	Per Minute
Faroe Islands	Landline	0.3500
Faroe Islands	Mobile	0.3500
Fiji	Landline	0.6000
Fiji	Mobile	0.6000
Finland	Landline	0.4200
Finland	Mobile	0.4200
France	Landline	0.0500
France	Mobile	0.0800
French Antilles/Martinique	Landline	0.1000
French Antilles/Martinique	Mobile	0.2000
French Guiana	Landline	0.3000
French Guiana	Mobile	0.4000
French Polynesia	Landline	0.4500
French Polynesia	Mobile	0.4500
Gabon	Landline	0.7500
Gabon	Mobile	0.7500
Gambia	Landline	3.0000
Gambia	Mobile	0.8000
Georgia	Landline	0.4500
Georgia	Mobile	0.7500
Germany	Landline	0.0250
Germany	Mobile	0.1000
Ghana	Landline	0.4500
Ghana	Mobile	0.4500
Gibraltar	Landline	0.1000
Gibraltar	Mobile	0.3500

(N)(M)

(N)(M)

(M) Material previously appearing on this page now appears on Page 36 of Section 104.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Global Mobile-Iridium	Landline	\$12.2816
Global Mobile-Iridium	Mobile	12.2816
Greece	Landline	\$0.0800
Greece	Mobile	0.2500
Greenland	Landline	0.9500
Greenland	Mobile	0.9500
Grenada	Landline	0.4500
Grenada	Mobile	0.4500
Guadeloupe	Landline	0.1000
Guadeloupe	Mobile	0.2500
Guatemala	Landline	0.3500
Guatemala	Mobile	0.3500
Guinea	Landline	0.8000
Guinea	Mobile	0.8000
Guinea-Bissau	Landline	1.0500
Guinea-Bissau	Mobile	1.0500
Guyana	Landline	0.4800
Guyana	Mobile	0.4800
Haiti	Landline	0.4500
Haiti	Mobile	0.4200
Honduras	Landline	0.3500
Honduras	Mobile	0.3500
Hong Kong	Landline	0.0400
Hong Kong	Mobile	0.0500
Hungary	Landline	0.1500
Hungary	Mobile	0.1500
Iceland	Landline	0.1800
Iceland	Mobile	0.2500

Country	Type	Per Minute
India	Landline	0.0400
India	Mobile	0.0700
Indonesia	Landline	0.1200
Indonesia	Mobile	0.1200
Inmarsat	Landline	12.9314
Inmarsat	Mobile	12.9314
International Network (Satellite)	Landline	30.0000
International Network (Satellite)	Mobile	30.0000
Iran	Landline	0.4500
Iran	Mobile	0.4500
Iraq	Landline	0.3500
Iraq	Mobile	0.3500
Ireland	Landline	0.0400
Ireland	Mobile	0.2000
Israel	Landline	0.0500
Israel	Mobile	0.1000
Italy	Landline	0.0300
Italy	Mobile	0.0600
Ivory Coast	Landline	0.6500
Ivory Coast	Mobile	0.6500
Jamaica	Landline	0.3600
Jamaica	Mobile	0.3600
Japan	Landline	0.1000
Japan	Mobile	0.2000
Jordan	Landline	0.4000
Jordan	Mobile	0.4500
Kenya	Landline	0.3500
Kenya	Mobile	0.3800

(N)(M)

(N)(M)

(M) Material previously appearing on this page now appears on Page 37 of Section 104.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Kazakhstan	Landline	\$0.1600
Kazakhstan	Mobile	0.3000
Kenya	Landline	0.3500
Kenya	Mobile	0.3800
Kiribati/Gilbert Island	Landline	3.2500
Kiribati/Gilbert Island	Mobile	3.2500
Kosovo	Landline	0.6500
Kosovo	Mobile	0.6500
Kuwait	Landline	0.2800
Kuwait	Mobile	0.4000
Kyrgyzstan	Landline	0.3000
Kyrgyzstan	Mobile	0.4000
Laos	Landline	0.5500
Laos	Mobile	0.5500
Latvia	Landline	0.9000
Latvia	Mobile	1.4000
Lebanon	Landline	0.3100
Lebanon	Mobile	0.3800
Lesotho	Landline	0.5500
Lesotho	Mobile	0.5500
Liberia	Landline	0.7000
Liberia	Mobile	0.7000
Libya	Landline	0.5000
Libya	Mobile	0.6800

Country	Type	Per Minute
Liechtenstein	Landline	\$0.2000
Liechtenstein	Mobile	2.1500
Lithuania	Landline	0.4000
Lithuania	Mobile	0.7500
Luxembourg	Landline	0.2500
Luxembourg	Mobile	0.3500
Macau	Landline	0.2500
Macau	Mobile	0.2500
Macedonia	Landline	0.3000
Macedonia	Mobile	0.7000
Madagascar	Landline	1.1500
Madagascar	Mobile	1.1500
Malawi	Landline	0.5500
Malawi	Mobile	0.5500
Malaysia	Landline	0.0600
Malaysia	Mobile	0.0600
Maldives	Landline	1.7500
Maldives	Mobile	1.7500
Mali	Landline	0.5000
Mali	Mobile	0.7000
Malta	Landline	0.7800
Malta	Mobile	0.4500
Marshall Islands	Landline	0.5500
Marshall Islands	Mobile	0.5500

(N)(M)

(N)(M)

(M) Material previously appearing on this page now appears on Page 38 of Section 104.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Martinique	Landline	\$0.1000
Martinique	Mobile	0.2000
Mauritania	Landline	1.0000
Mauritania	Mobile	1.0000
Mauritius	Landline	0.4000
Mauritius	Mobile	0.4000
Mayotte Island	Landline	07800
Mayotte Island	Mobile	0.7800
Mexico	Landline	0.0250
Mexico	Mobile	0.0250
Micronesia	Landline	0.9500
Micronesia	Mobile	0.9500
Moldova	Landline	0.7200
Moldova	Mobile	0.7200
Monaco	Landline	0.1800
Monaco	Mobile	0.5000
Mongolia	Landline	0.0700
Mongolia	Mobile	0.0700
Montenegro	Landline	0.5200
Montenegro	Mobile	0.5800
Montserrat	Landline	0.4500
Montserrat	Mobile	0.4500
Morocco	Landline	0.4700
Morocco	Mobile	0.6500
Mozambique	Landline	0.2000
Mozambique	Mobile	0.4000

Country	Type	Per Minute
Myanmar	Landline	\$0.3000
Myanmar	Mobile	0.3800
Namibia	Landline	0.3000
Namibia	Mobile	0.3000
Nauru	Landline	2.9500
Nauru	Mobile	2.9500
Nepal	Landline	0.2500
Nepal	Mobile	0.2500
Netherlands	Landline	0.1200
Netherlands	Mobile	0.0500
Netherlands-Antilles/St. Maarten	Landline	0.2200
Netherlands-Antilles/St. Maarten	Mobile	0.2200
New Caledonia	Landline	0.4855
New Caledonia	Mobile	0.4855
New Zealand	Landline	0.0800
New Zealand	Mobile	0.1200
Nicaragua	Landline	0.2500
Nicaragua	Mobile	0.3500
Niger	Landline	0.7600
Niger	Mobile	0.7600
Nigeria	Landline	0.2400
Nigeria	Mobile	0.2400
Niue	Landline	3.4000
Niue	Mobile	3.4000
North Korea	Landline	1.3500
North Korea	Mobile	1.3500

(N)(M)

(N)(M)

(M) Material previously appearing on this page now appears on Page 39 of Section 104.



**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
North Macedonia	Landline	\$0.3000
North Macedonia	Mobile	0.7000
Norway	Landline	0.0300
Norway	Mobile	0.0500
Oman	Landline	0.3600
Oman	Mobile	0.5900
Pakistan	Landline	0.1500
Pakistan	Mobile	0.1500
Palau	Landline	0.5500
Palau	Mobile	0.5500
Palestine	Landline	0.4000
Palestine	Mobile	0.4000
Panama	Landline	0.0700
Panama	Mobile	0.2800
Papua New Guinea	Landline	2.0500
Papua New Guinea	Mobile	2.0500
Paraguay	Landline	0.0900
Paraguay	Mobile	0.1500
Peru	Landline	0.0500
Peru	Mobile	0.0500
Philippines	Landline	0.2200
Philippines	Mobile	0.2200
Poland	Landline	0.1800
Poland	Mobile	0.1800
Portugal	Landline	0.0500
Portugal	Mobile	0.1800

Country	Type	Per Minute
Principe and Sao Tome	Landline	4.0000
Qatar	Landline	\$0.4000
Qatar	Mobile	0.4000
Reunion Island	Landline	0.7000
Reunion Island	Mobile	0.5800
Romania	Landline	0.0300
Romania	Mobile	0.1000
Russia	Landline	0.1600
Russia	Mobile	0.3000
Rwanda	Landline	0.5600
Rwanda	Mobile	0.5600
Saint Helena	Landline	3.0000
Saint Kitts and Nevis	Landline	0.4500
Saint Kitts and Nevis	Mobile	0.4500
Saint Lucia	Landline	0.4500
Saint Lucia	Mobile	0.4500
Saint Pierre and Miquelon	Landline	0.5800
Saint Pierre and Miquelon	Mobile	0.5800
Saint Vincent and the Grenadines	Landline	0.3500
Saint Vincent and the Grenadines	Mobile	0.3500
San Marino	Landline	0.3000
San Marino	Mobile	0.3000
Saudi Arabia	Landline	0.1900
Saudi Arabia	Mobile	0.3000
Senegal	Landline	0.7200
Senegal	Mobile	0.7200

(N)(M)

(N)(M)

(M) Material previously appearing on this page now appears on Page 40 of Section 104.

SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Serbia	Landline	0.5500
Serbia	Mobile	0.5500
Seychelles Island	Landline	1.5200
Seychelles Island	Mobile	1.5200
Sierra Leone	Landline	0.8900
Sierra Leone	Mobile	0.8900
Singapore	Landline	0.1000
Singapore	Mobile	0.1000
Slovakia	Landline	0.0400
Slovakia	Mobile	0.1500
Slovenia	Landline	0.3200
Slovenia	Mobile	0.7000
Solomon Islands	Landline	1.9500
Solomon Islands	Mobile	1.9500
Somalia	Landline	0.8000
Somalia	Mobile	0.8000
South Africa	Landline	0.2700
South Africa	Mobile	0.2700
South Korea	Landline	0.0400
South Korea	Mobile	0.0500
South Sudan	Landline	0.9200
South Sudan	Mobile	0.9200
Spain	Landline	0.0300
Spain	Mobile	0.1000
Sri Lanka	Landline	0.2800
Sri Lanka	Mobile	0.2800

Country	Type	Per Minute
Sudan	Landline	0.3800
Sudan	Mobile	0.3800
Suriname	Landline	0.4800
Suriname	Mobile	0.4800
Swaziland	Landline	0.3100
Swaziland	Mobile	0.3100
Sweden	Landline	0.0500
Sweden	Mobile	0.0500
Switzerland	Landline	0.0500
Switzerland	Mobile	0.1200
Syria	Landline	0.3000
Syria	Mobile	0.3500
Taiwan	Landline	0.0500
Taiwan	Mobile	0.1800
Tajikistan	Landline	0.2500
Tajikistan	Mobile	0.2500
Tanzania, United Republic	Landline	0.4800
Tanzania, United Republic	Mobile	0.4800
Thailand	Landline	0.0700
Thailand	Mobile	0.0700
Timor-Leste	Landline	0.6500
Timor-Leste	Mobile	0.6500
Toto	Landline	0.5900
Toto	Mobile	0.5900
Tokelau	Landline	2.9500
Tokelau	Mobile	2.9500

(N)(M)

(N)(M)

(M) Material previously appearing on this page now appears on Page 41 of Section 104.

SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

D. Voice Long Distance Services

9. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Tonga	Landline	\$1.9700
Tonga	Mobile	1.9700
Trinidad and Tobago	Landline	0.3100
Trinidad and Tobago	Mobile	0.3100
Tunisia	Landline	1.2100
Tunisia	Mobile	1.2100
Turkey	Landline	0.0800
Turkey	Mobile	0.3000
Turkmenistan	Landline	0.2500
Turkmenistan	Mobile	0.2500
Turks and Caicos Islands	Landline	0.4200
Turks and Caicos Islands	Mobile	0.4200
Tuvalu	Landline	2.9700
Tuvalu	Mobile	2.9700
Uganda	Landline	0.5900
Uganda	Mobile	0.5900
Ukraine	Landline	0.3300
Ukraine	Mobile	0.3300
United Arab Emirates	Landline	0.3400
United Arab Emirates	Mobile	0.3400
United Kingdom	Landline	0.0200
United Kingdom	Mobile	0.1934
Uruguay	Landline	0.1000
Uruguay	Mobile	0.2500

Country	Type	Per Minute
Uzbekistan	Landline	\$0.1800
Uzbekistan	Mobile	0.1800
Vanuatu	Landline	1.8500
Vanuatu	Mobile	1.8500
Venezuela	Landline	0.0400
Venezuela	Mobile	0.2400
Vietnam	Landline	0.1500
Vietnam	Mobile	0.1500
Wallis and Futuna Islands	Landline	1.7500
Wallis and Futuna Islands	Mobile	1.7500
Western Samoa	Landline	2.2500
Western Samoa	Mobile	2.2500
Yemen	Landline	0.3200
Yemen	Mobile	0.3200
Zambia	Landline	0.5300
Zambia	Mobile	0.6200
Zimbabwe	Landline	0.1800
Zimbabwe	Mobile	0.5500

Default rate (all other countries not listed)	Landline	0.4500
Default rate (all other countries not listed)	Mobile	0.4500

(N)(M)

(N)(M)

(M) Material previously appearing on this page now appears on Page 42 of Section 104.

---

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services (Cont'd)

## 10. International Toll-Free Services (ITFS)

(N)

General Description

CenturyLink provides toll-free international calling to the U.S. for pre-subscribed midmarket and large business customers of CenturyLink. These services are governed by the terms, conditions, and provisions specified in a signed contract or term agreement including expired contracts or term plans that are not renewed, in addition to the service specific provisions set forth in this RSS.

International toll-free usage may be switched or dedicated origination except Canada which is switched only.

International Toll Free Service (ITFS) and Universal International Free Phone Number (UIFN) Service provide customers with the capability to originate toll free calls from international countries. ITFS provides the ability to have different toll-free numbers per country. UIFN provides the same toll-free number for multiple countries. Both services provide switched or dedicated services. ITFS and UIFN may not be available in all countries.

ITFS and UIFN may not be available in all countries.

Terms and Conditions

The terms, conditions and rates are specified in the contractual arrangement between the Company and the Company's retail customers. The terms, conditions and rates specified in this RSS represent the current 'standard' terms, conditions and rates for those contractual arrangements.

Services may require a customer to sign a month-to-month, 1-, 2- or 3- year term commitment.

Additional service agreement terms and conditions such as minimum requirements, renewals and early termination charges are found in the customer's service agreement or contractual arrangement or in Section 2 of this RSS.

The Company cannot guarantee that all new ITFS/UIFN numbers are tested due to random voluntary testing of ITFS/UIFN numbers by the foreign PTTs. ITFS/UIFN numbers may be disconnected by foreign PTTs without advanced notification due to customer fraudulent use or no usage. Customer agrees to maintain minimum usage for each number on a regular basis and adhere to the restricted application guideline (as stated in Availability Matrix). In situations when an ITFS/UIFN is disconnected by a foreign PTT, it is the customer's responsibility to submit an order for a new number. The Company does not guarantee that the same number can be re-instated. All PTT's reserve the right to decline, cancel, or change international services at any time with or without notice.

---

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 10. International Toll-Free Services (ITFS)

(N)

Terms and Conditions (Cont'd)

In certain countries, the following applications are not permitted for ITFS/UIFN: calling card, VRU (Voice Response Unit), operator services, third-country termination, dial tone, dial up access, dead air or any other response the individual carrier deems inappropriate to ITFS. Originating carriers treat all carriers equally regarding these restrictions. Restrictions are usage imposed on all other carriers, including the Company, by the originating carriers. ITFS service orders violating the restrictive guidelines of the originating carrier will not be processed by the Company's ITFS/UIFN implementation group. Toll-free originating carriers finding usage in violation of their guidelines can and will, block toll-free numbers on the originating side of the call without notice or appeal. Carriers may change their restrictions to be more restrictive without notice to the Company. Information regarding which country has this type of limitation is located in the "ITFS/UIFN Availability Matrix". The Company is able to supply a copy of the "ITFS/UIFN Availability Matrix" upon request.

Mobile Termination Charges

Mobile termination charges are included in the per minute rates.

Timing of Calls

Calls will be billed in initial 30 second increments with additional six (6) second increments (30/6) except Mexico which are billed in initial 60 second increments with additional six (60) second increments (60/60).

---

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 10. International Toll-Free Services (ITFS) (Cont'd)

Rates and Charges

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Per ITFS	—	\$ 10.00
• Per UIFN	\$300.00	\$ 10.00

Countries with additional Monthly or Nonrecurring Charges per ITFS/UIFN:

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Belize	\$ 118.00	—
• Bulgaria	<b>236.00</b> (Z)	—
• Chile	\$ 130.00	\$ 53.00
• Czech Republic	—	7.00
• Egypt	236.00	—
• Estonia	212.00	40.00
• Honduras	1,353.00	—
• Jordan	118.00	27.00
• Lithuania	<b>148.00</b> (Z)	27.00
• Oman	471.00	100.00
• Peru	—	84.00
• Qatar	118.00	—
• Romania	165.00	—
• Serbia	165.00	40.00
• Slovakia	165.00	—
• Turkey	471.00	400.00
• Ukraine	59.00	—
• Vietnam	118.00	—

(Z) Corrects rates published in error under Release 1, effective September 1, 2019. These corrected rates have been in effect since that date.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services (Cont'd)  
10. International Toll-Free Services (ITFS)  
Rates and Charges (Cont'd)

Country	Per Minute Rate	
	Switched	Dedicated
Anguilla	\$1.4560	\$1.3440
Antigua and Barbuda	0.7800	0.7200
Argentina	0.6500	0.6000
Australia	0.1040	0.0960
Austria	0.3640	0.3360
Bahamas	0.3520	0.3000
Bahrain	0.6500	0.6000
Barbados	0.3640	0.3360
Belarus	0.9750	0.9000
Belgium	0.5060	0.4400
Belize	0.7176	0.6240
Bermuda	0.4940	0.4560
Bolivia	0.5500	0.5000
Botswana	1.0400	0.9600
Brazil	0.2600	0.2400
British Virgin Island	1.2350	1.1400
Brunei	0.6500	0.6000
Bulgaria	0.5000	0.4500
Canada	0.0700	0.0500
Cayman Islands	1.2350	1.1400
Chile	0.6500	0.6000
China	0.9828	0.8520
Colombia	0.6500	0.6000
Costa Rica	0.7800	0.7200
Croatia	0.7644	0.6480
Cyprus	0.3900	0.3600
Czech Republic	0.4550	0.4200
Denmark	0.4598	0.4180
Dominica	0.3510	0.3120

Country	Per Minute Rate	
	Switched	Dedicated
Dominican Republic	0.5980	0.5520
Ecuador	0.6110	0.5640
Egypt	0.9100	0.8400
El Salvador	0.6000	0.5500
Estonia	0.2662	0.2420
Fiji Islands	1.2000	1.1000
Finland	0.5460	0.4800
France	0.1560	0.1440
Germany	0.1404	0.1200
Greece	0.1110	0.0901
Grenada	0.4160	0.3840
Honduras	0.5616	0.5040
Hong Kong	0.2600	0.2400
Hungary	0.3640	0.3360
Iceland	0.3900	0.3600
Indonesia	0.7150	0.6600
India	0.3900	0.3600
Ireland	0.6240	0.5760
Israel	0.1398	0.1134
Italy	0.4791	0.4095
Jamaica	0.3510	0.3120
Japan	0.5200	0.4800
Jordan	0.5200	0.4800
Kenya	0.6500	0.6000
South Korea	0.2340	0.2160
Latvia	0.7644	0.6480
Lithuania	0.3250	0.3000
Luxembourg	0.1300	0.1200
Macau	0.7800	0.7200

(N)(M)

(N)(M)

(M) Material previously appearing on Pages 133.4 through 133.6 of this section now appears on Pages 43 and 44 of Section 104.

**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services (Cont'd)  
10. International Toll-Free Services (ITFS)  
Rates and Charges (Cont'd)

Country	Per Minute Rate	
	Switched	Dedicated
Malaysia	\$0.2600	\$0.2400
Malta	0.6500	0.6000
Mexico	0.1897	0.1539
Moldova	0.4826	0.4455
Monaco	0.1633	0.1325
Montserrat	0.3500	0.3200
Nepal	0.3500	0.3200
Netherlands	0.4840	0.4400
New Zealand	0.3630	0.3300
Norway	0.2860	0.2640
Oman	1.1570	1.0680
Pakistan	0.3500	0.3200
Panama	0.5980	0.5520
Paraguay	0.6500	0.6000
Peru	0.9100	0.8400
Philippines	0.4791	0.4095
Poland	0.3900	0.3600
Portugal	0.3042	0.2760
Puerto Rico*	N/A	N/A
Qatar	0.9360	0.8400
Romania	0.3900	0.3600
Russia	0.2644	0.2400
Saudi Arabia	1.5280	1.2960
Serbia	1.3100	1.1400
Singapore	0.1950	0.1800
Slovakia	0.6500	0.6000

Country	Per Minute Rate	
	Switched	Dedicated
Slovenia	0.6500	0.6000
South Africa	0.4550	0.4200
South Korea	0.2340	0.2160
Spain	0.4056	0.3600
St. Kitts/Nevis	0.7176	0.6360
St. Lucia	0.7176	0.6360
St. Vincent/Grenadines	0.7280	0.6720
Sweden	0.3276	0.3000
Switzerland	0.3872	0.3520
Taiwan	0.5850	0.5400
Thailand	0.4940	0.4560
Trinidad and Tobago	0.5460	0.5040
Turkey	0.5772	0.5040
Turks and Caicos	1.2610	1.1640
Ukraine	0.6500	0.6000
United Arab Emirates	0.5304	0.4800
United Kingdom	\$0.1300	\$0.1200
Uruguay	0.4680	0.4320
Uzbekistan	0.7500	0.7000
U.S. Virgin Islands	0.1000	0.0800
Venezuela	0.7150	0.6600
Vietnam	0.9672	0.8280
Default (all countries not listed)	0.7000	0.5000

(N)(M)

(N)(M)

\*Puerto Rico is rated domestically.

(N)

(M) Material previously appearing on Pages 133.4 through 133.6 of this section now appears on Pages 43 and 44 of Section 104.



**SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- D. Voice Long Distance Services (Cont'd)
- 10. International Toll-Free Services (ITFS)

Rates and Charges (Cont'd)

This page is reserved for future use. Obsolete material previously appearing on this page now appears in Section 104.

(M)

(M) Material previously appearing on Pages 133.4 through 133.6 of this section now appears on Pages 43 and 44 of Section 104.

SECTION 4 – INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

D. Voice Long Distance Services

11. Reserved for Future Use

(N)

12. Reserved for Future Use

(N)

13. Reserved for Future Use

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 14. International Conferencing Service

Conferencing Service enables customers to conduct telephone conferences with multiple parties in multiple locations. All calls are timed and billed in one-minute increments. All rates and charges are the responsibility of the entity that scheduled the conference. Some calls may incur additional long-distance charges. Additional rates, terms and conditions are in the Company's Interstate Rates and Services Schedule and Informational Services Schedule available on the Company's website.

Services require a customer to sign a month-to-month, 1-, 2- or 3- year term commitment.

(N)

a. Reservationless Conferencing

Reservationless Audio Conferencing is an automated, self-service solution, the customer has total control of each and every call, allowing the customer to conduct meetings anytime, from anywhere. Reservationless Audio is limited to 300 lines.

Reservationless GlobalMeet provides the automation of reservationless audio with convenience of International Toll Free and Local Access for participants outside of the United States. The combination of ITF and Local Access provides conference access from locations around the world. GlobalMeet is limited to 300 lines.

(1) Reservationless Dial Out / Dial Me International

This arrangement eliminates the need for a "live" operator to administer a conference call and allows the customer to hold a conference call at any time. In addition to the per minute, per participant rate below, the moderator will be charged international long-distance rates located in the following section E.4.

	<b>RATE</b>
• Per minute, per participant (plus specific country usage rates)	\$0.08

(2) Reservationless GlobalMeet Local Access

In-Country local access is a non-North American toll number assigned to a specific city and bridge intended to provide local access to participants within the specific country. Per minute, per participant rates for calls from foreign cities, and terminating to a GlobalMeet Bridge are specified in the following table. In addition to the per minute, per participant rate below, the moderator will be charged international Total Advantage long-distance rates.

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- D. Voice Long Distance Services  
 14. International Conferencing Service  
 a. Reservationless Conferencing  
 (2) Reservationless GlobalMeet Local Access (Cont'd)

<b>COUNTRY - CITIES</b>	<b>PER PARTICIPANT PER MINUTE RATE</b>
Argentina - Buenos Aires	\$0.2500
Austria - Vienna	0.1500
Australia - Melbourne, Sydney	0.2200
Bahrain - Manama	0.4500
Belgium - Brussels	0.1500
Brazil - Rio de Janeiro, San Paulo	0.2200
Bulgaria - Sophia	0.2200
Canada - Montreal	0.0700
Casablanca - Morocco	0.5500
Chile - Santiago	0.2500
China - Beijing	0.4500
China - LoCall	0.5500
China - Hong Kong	0.2200
China - Shanghai	0.4500
Czech Republic - Prague	0.2200
Denmark - Copenhagen	0.1500
Estonia - Tallinn	0.2200
Finland - Helsinki	0.1500
France - Paris or LoCall	0.1000
Germany - Frankfurt, Munich or LoCall	0.1000
Greece - Athens	0.5500
Hong Kong - Hong Kong	0.2200
Hungary - Budapest	0.2200
India - Mumbai, Bangalore	0.3500
Ireland - Dublin or LoCall	0.1500
Israel - Tel Aviv	0.2200
Italy - Milan, Rome	0.1500
Japan - Tokyo, Osaka	0.1500
Latvia - Riga	0.2500
Lithuania - Vinius	0.2500
Luxembourg	0.2500
Malaysia - Kuala Lumpur	0.3000
Mexico - Mexico City	0.3000
Netherlands - Amsterdam	0.1500
New Zealand - Auckland	0.2500
Norway - Oslo	0.1500

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 14. International Conferencing Service

a. Reservationless Conferencing(2) Reservationless GlobalMeet Local Access (Cont'd)

<b>COUNTRY - CITIES</b>	<b>PER PARTICIPANT PER MINUTE RATE</b>
Panama – Panama City	0.2500
Peru - Lima	0.2500
Poland - Warsaw	0.1500
Portugal - Lisbon	0.2500
Romania - Bucharest	0.2500
Russia - Moscow	0.3000
Singapore - Singapore	0.1500
Slovakia - Bratislava	0.2500
Slovenia - Ljubijana	0.2500
South Africa - Johannesburg	0.4500
South Korea - Seoul	0.2500
Spain - Barcelona, Madrid	0.1500
Sweden - Stockholm	0.1500
Switzerland - Geneva, Zurich	0.1500
Taiwan - Taipei	0.4500
United Kingdom - Belfast, Edinburgh, London, Reading or LoCall	0.1000

(3) Reservationless GlobalMeet ITFS Access

An international toll-free number dialed from a particular country and terminating to a GlobalMeet bridge. Per minute, per participant rates for calls from foreign cities, and terminating to a GlobalMeet Bridge, are specified in the following table. The rate includes long distance and bridging fees.

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- D. Voice Long Distance Services  
 14. International Conferencing Service  
 a. Reservationless Conferencing  
 (3) Reservationless GlobalMeet ITFS Access (Cont'd)

<b>COUNTRY</b>	<b>PER PARTICIPANT PER MINUTE RATE</b>
Argentina	\$0.5500
Australia	0.2000
Austria	0.3000
Bahrain	0.4500
Belgium	0.3000
Brazil	0.4500
Bulgaria	0.3000
Chile	0.9000
China	0.5500
Columbia	0.7500
Costa Rica	0.7500
Croatia	0.9000
Cyprus	0.5500
Czech Republic	0.5500
Denmark	0.2000
Dominican Republic	0.7500
Egypt	0.9000
Estonia	0.2500
Finland	0.2500
France	0.1500
Germany	0.1500
Greece	0.3000
Hong Kong	0.2500
Hungary	0.3000
Iceland	0.7500
India	0.5500
Indonesia	0.7500
Ireland	0.2000
Israel	0.2500
Italy	0.2000
Japan	0.4500
Latvia	0.5500
Lithuania	0.7500
Luxembourg	0.1500

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- D. Voice Long Distance Services  
 14. International Conferencing Service  
 a. Reservationless Conferencing  
 (3) Reservationless GlobalMeet ITFS Access (Cont'd)

<b>COUNTRY</b>	<b>PER PARTICIPANT PER MINUTE RATE</b>
Malaysia	\$0.2000
Mexico	0.4500
Monaco	0.2500
Morocco	0.9000
Netherlands	0.3000
New Zealand	0.2000
Norway	0.4500
Omar	1.4000
Panama	0.5500
Peru	0.9000
Phillipines	0.7500
Poland	0.2000
Portugal	0.4500
Qatar	1.4000
Romania	2.0000
Russia	0.3000
Saudia Arabia	1.4000
Singapore	0.2000
Slovakia	0.4500
Slovenia	0.4500
South Africa	0.5500
South Korea	0.3000
Spain	0.2000
Sweden	0.3000
Switzerland	0.2500
Taiwan	0.5500
Thailand	0.5500
Trinidad & Tobago	0.5500
Turkey	0.7500
Ukraine	0.9000
United Arab Emirates	1.4000
United Kingdom	0.1500
Uruguay	0.5500
Venezuela	0.7500
Vietnam	0.9000

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 14. International Conferencing Service (Cont'd)

b. Reserved Conferencing (Passcode, Operator Assisted, Event Auditorium, and Event Audio)

Reserved Conferencing is available for customers to reserve a call, or if a customer needs a one-time call, or is planning a call with more than 300 lines.

(1) Passcode Conferencing Dial Out

Passcode is available for customers that need a one-time call, or want the dial in number to change for every call. Maximum number of participants on a reserved pass code is 300. In addition to the per minute, per participant rate below, the moderator will be charged international long distance rates located in the following section E.4.

**RATE**

- Per minute, per participant \$0.08

(2) Operator Assisted Dial Out

Operator Assisted Conferencing is CenturyLink's Operator Assisted service that supports traditional scheduled, operator assisted audio conferencing needs. Customers can schedule calls with up to 50 audio lines per call. An operator is not dedicated to the conference. Operator assistance is available on demand. In addition to the per minute, per participant rate below, the moderator will be charged international long distance rates located in the following section E.4.

**RATE**

- Per minute, per participant \$0.16



---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 14. International Conferencing Service

b. Reserved Conferencing (Passcode, Operator Assisted, Event Auditorium, and Event Audio)  
(Cont'd)(3) Event Auditorium Dial Out

Event Auditorium provides capacity for thousands of participants, and it ensures that calls start on time by requiring passcode entry. Rather than waiting to be answered by a live operator, participants dial the toll free number and then a passcode. The passcode provides immediate entry into the conference. In addition to the per minute, per participant rate below, the moderator will be charged international long distance rates located in the following section E.4.

**RATE**

- Per minute, per participant \$0.24

(4) Event Audio Dial Out

Event Audio Conferencing is available for high profile, critical announcements geared to serve hundreds or even thousands of remote participants. This service can also include Web components from ON24, such as Online Presentation, Audio Streaming, and Video Streaming enabling the customer's message to be greatly enhanced by visual elements. Customers can schedule up to 4,000+ audio lines per call. Operator is dedicated to the call. In addition to the per minute, per participant rate below, the moderator will be charged international long distance rates located in the following section E.4.

**RATE**

- Per minute, per participant \$0.31

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 14. International Conferencing Service

b. Reserved Conferencing (Passcode, Operator Assisted, Event Auditorium, and Event Audio)  
(Cont'd)(5) International Toll Free (ITFS) for Operator Assist, Event Audio, and Event Auditorium

The following per minute, per participant rate is in addition to the corresponding Operator Assist, Event Auditorium, or Event Audio Dial Out charge.

COUNTRY	PER PARTICIPANT PER MINUTE RATE
Argentina	\$0.9500
Australia	0.8000
Austria	0.8000
Belgium	0.8000
Brazil	0.8000
Bulgaria	0.8000
Chile	0.8000
China	1.3000
Columbia	1.3000
Costa Rica	1.3000
Czech Republic	0.9500
Denmark	0.8000
Estonia	0.8000
France	0.8000
Germany	0.8000
Greece	0.9500
Hong Kong	0.8000
Hungary	0.8000
India	0.9500
Indonesia	0.9500
Ireland	1.3000
Israel	0.8000
Italy	1.3000
Japan	0.9500
Latvia	0.9500
Lithuania	1.3000
Luxembourg	0.8000

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 14. International Conferencing Service

b. Reserved Conferencing (Passcode, Operator Assisted, Event Auditorium, and Event Audio)(5) International Toll Free (ITFS) for Operator Assist, Event Audio, and Event Auditorium (Cont'd)

<b>COUNTRY</b>	<b>PER PARTICIPANT PER MINUTE RATE</b>
Malaysia	\$0.8000
Mexico	0.9500
Monaco	0.8000
Netherlands	0.8000
New Zealand	0.8000
Norway	0.9500
Panama	1.3000
Philippines	1.3000
Poland	0.8000
Portugal	0.9500
Russia	0.9500
Singapore	0.8000
Slovakia	0.9500
Slovenia	0.9500
South Africa	1.3000
South Korea	0.8000
Spain	0.9500
Sweden	0.9500
Switzerland	0.8000
Taiwan	1.3000
Thailand	1.3000
Tobago	1.3000
Trinidad	1.3000
United Kingdom	0.8000
Uruguay	0.9500
Venezuela	1.3000

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 14. International Conferencing Service

b. Reserved Conferencing (Passcode, Operator Assisted, Event Auditorium, and Event Audio)  
(Cont'd)(6) International Local Access – Operator Assist

An operator assisted audio conference is opened by an operator who leaves the conference but is available upon request. Usage rates for calls from the U.S. to foreign countries are specified in the following table.

COUNTRY	PER PARTICIPANT PER MINUTE RATE
Australia – Brisbane, Melbourne, Sydney	\$0.4100
Austria – Graz, Vienna	0.4100
Bahrain - Manama	0.6200
Belgium – Brussels, Liege	0.3700
Brazil – Rio de Janeiro, San Paulo	0.4900
Bulgaria - Sofia	0.4900
Canada – Montreal, Toronto	0.3600
China - Beijing	0.6200
Czech Republic - Prague	0.4900
Denmark - Copenhagen	0.4100
Estonia - Tallinn	0.4900
Finland - Helsinki	0.4100
France - Paris	0.3700
Germany – Frankfurt, Munich	0.3700
Hong Kong	0.4100
Hungary - Budapest	0.4100
India – Bangalore, Mumbai, Delhi	0.6200
Ireland - Dublin	0.4100
Israel – Tel Aviv	0.4100
Italy – Milan, Rome	0.3700
Japan - Tokyo	0.4100
Latvia - Riga	0.4900
Lithuania - Vilnius	0.4900
Luxembourg	0.4100
Malaysia – Kuala Lumpur	0.4100
Mexico – Mexico City	0.6200
Netherlands - Amsterdam	0.4100
New Zealand - Auckland	0.4100
Norway - Oslo	0.4100

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 14. International Conferencing Service

b. Reserved Conferencing (Passcode, Operator Assisted, Event Auditorium, and Event Audio)(6) International Local Access – Operator Assist (Cont'd)

<b>COUNTRY</b>	<b>PER PARTICIPANT PER MINUTE RATE</b>
Poland - Warsaw	\$0.4100
Portugal - Lisbon	0.4100
Romania - Bucharest	0.4900
Russia - Moscow	0.6200
Singapore	0.3700
Slovakia - Bratislava	0.4900
Slovenia - Ljubljana	0.4900
South Africa - Johannesburg	0.6200
Spain – Barcelona, Madrid	0.3700
Sweden - Stockholm	0.4100
Switzerland – Geneva, Zurich	0.4100
Taiwan - Taipei	0.6200
United Kingdom – Belfast, Edinburgh, London, Reading	0.3700

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 14. International Conferencing Service

b. Reserved Conferencing (Passcode, Operator Assisted, Event Auditorium, and Event Audio)  
(Cont'd)(7) International Local Access – Event Auditorium

Usage rates for calls from the U.S. to foreign countries are specified in the following table.

COUNTRY	PER PARTICIPANT PER MINUTE RATE
Australia – Brisbane, Melbourne, Sydney	\$0.4800
Austria – Graz, Vienna	0.4800
Bahrain - Manama	0.6900
Belgium – Brussels, Liege	0.4400
Brazil – Rio de Janeiro, San Paulo	0.5600
Bulgaria - Sofia	0.5600
Canada – Montreal, Toronto	0.4300
China - Beijing	0.6900
Czech Republic - Prague	0.5600
Denmark - Copenhagen	0.4800
Estonia - Tallinn	0.5600
Finland - Helsinki	0.4800
France - Paris	0.4400
Germany – Frankfurt, Munich	0.4400
Hong Kong	0.4800
Hungary - Budapest	0.4800
India – Bangalore, Mumbai, Delhi	0.6900
Ireland - Dublin	0.4800
Israel – Tel Aviv	0.4800
Italy – Milan, Rome	0.4400
Japan - Tokyo	0.4800
Latvia - Riga	0.5600
Lithuania - Vilnius	0.5600
Luxembourg	0.4800
Malaysia – Kuala Lumpur	0.4800
Mexico – Mexico City	0.6900

---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 14. International Conferencing Service

b. Reserved Conferencing (Passcode, Operator Assisted, Event Auditorium, and Event Audio)(7) International Local Access – Event Auditorium (Cont'd)

<b>COUNTRY</b>	<b>PER PARTICIPANT PER MINUTE RATE</b>
Netherlands - Amsterdam	\$0.4800
New Zealand - Auckland	0.4800
Norway - Oslo	0.4800
Poland - Warsaw	0.4800
Portugal - Lisbon	0.4800
Romania - Bucharest	0.5600
Russia - Moscow	0.6900
Singapore	0.4400
Slovakia - Bratislava	0.5600
Slovenia - Ljubljana	0.5600
South Africa - Johannesburg	0.6900
Spain – Barcelona, Madrid	0.4400
Sweden - Stockholm	0.4800
Switzerland – Geneva, Zurich	0.4800
Taiwan - Taipei	0.6900
United Kingdom – Belfast, Edinburgh, London, Reading	0.4400

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 14. International Conferencing Service

b. Reserved Conferencing (Passcode, Operator Assisted, Event Auditorium, and Event Audio)  
(Cont'd)(8) International Local Access – Event Audio

Usage rates for calls from the U.S. to foreign countries are specified in the following table.

COUNTRY	PER PARTICIPANT PER MINUTE RATE
Australia – Brisbane, Melbourne, Sydney	\$0.5600
Austria – Graz, Vienna	0.5600
Bahrain - Manama	0.7700
Belgium – Brussels, Liege	0.5200
Brazil – Rio de Janeiro, San Paulo	0.5600
Bulgaria - Sofia	0.6400
Canada – Montreal, Toronto	0.5100
China - Beijing	0.7700
Czech Republic - Prague	0.6400
Denmark - Copenhagen	0.5600
Estonia - Tallinn	0.6400
Finland - Helsinki	0.5600
France - Paris	0.5200
Germany – Frankfurt, Munich	0.5200
Hong Kong	0.5600
Hungary - Budapest	0.5600
India – Bangalore, Mumbai, Delhi	0.7700
Ireland - Dublin	0.5600
Israel – Tel Aviv	0.5600
Italy – Milan, Rome	0.5200
Japan - Tokyo	0.5600
Latvia - Riga	0.6400
Lithuania - Vilnius	0.6400
Luxembourg	0.5600
Malaysia – Kuala Lumpur	0.5600
Mexico – Mexico City	0.7700



---

**SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 14. International Conferencing Service

b. Reserved Conferencing (Passcode, Operator Assisted, Event Auditorium, and Event Audio)(8) International Local Access – Event Audio (Cont'd)

<b>COUNTRY</b>	<b>PER PARTICIPANT PER MINUTE RATE</b>
Netherlands - Amsterdam	\$0.5600
New Zealand - Auckland	0.5600
Norway - Oslo	0.5600
Poland - Warsaw	0.5600
Portugal - Lisbon	0.5600
Romania - Bucharest	0.6400
Russia - Moscow	0.7700
Singapore	0.5200
Slovakia - Bratislava	0.6400
Slovenia - Ljubljana	0.6400
South Africa - Johannesburg	0.7700
Spain – Barcelona, Madrid	0.5200
Sweden - Stockholm	0.5600
Switzerland – Geneva, Zurich	0.5600
Taiwan - Taipei	0.7700
United Kingdom – Belfast, Edinburgh, London, Reading	0.5200

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 - International Direct Dial (f.k.a. Easy Talk International Option 1)

RATE TABLE 1 [CLDINT6AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I093	Afghanistan	\$6.00
I355	Albania	5.00
I213	Algeria	3.75
I684	American Samoa	4.75
I376	Andorra	3.00
I244	Angola	6.00
I120	Anguilla	2.75
I672	Antarctica (Casey)	5.75
I72A	Antarctica (Scott)	5.00
I68P	Antigua	3.00
I121	Antigua and Barbuda	3.00
I054	Argentina	3.00
I374	Armenia	3.75
I297	Aruba	2.50
I247	Ascension Island	4.25
I061	Australia	2.75
I043	Austria	2.50
I944	Azerbaijan	5.00
I992	Azores	2.75
I122	Bahamas	2.00
I973	Bahrain	3.75
I880	Bangladesh	4.75
I123	Barbados	2.75
I375	Belarus	3.75
I032	Belgium	3.00
I501	Belize	3.00
I229	Benin	3.75
I144	Bermuda	2.00
I975	Bhutan	7.00
I591	Bolivia	3.75

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 - International Direct Dial (f.k.a. Easy Talk International Option 1) (Cont'd)

RATE TABLE 1 [CLDINT6AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I387	Bosnia Herzegovina	\$3.25
I267	Botswana	3.25
I055	Brazil	3.25
I128	British Virgin Islands	2.50
I673	Brunei	3.25
I359	Bulgaria	3.25
I226	Burkina Faso	4.75
I257	Burundi	6.00
I855	Cambodia	5.50
I237	Cameroon	3.75
I141	Canada	0.75
I238	Cape Verde Islands	4.00
I127	Cayman Islands	2.50
I236	Central African Repub	5.50
I235	Chad Republic	6.50
I056	Chile	3.00
I086	China	3.00
I72C	Christmas Island	6.00
I057	Colombia	3.00
I69C	Comoros	6.00
I242	Congo	4.50
I243	Congo Democratic	3.75
I682	Cook Islands	6.25
I506	Costa Rica	3.00
I385	Croatia	3.00
I53C	Cuba	3.25
I357	Cyprus	3.00
I420	Czech Republic	3.00
I045	Denmark	2.50
I246	Diego Garcia	5.00

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 - International Direct Dial (f.k.a. Easy Talk International Option 1) (Cont'd)

RATE TABLE 1 [CLDINT6AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I253	Djibouti	\$4.75
I176	Dominica	3.00
I126	Dominican Republic	2.75
I670	East Timor	4.00
I593	Ecuador	3.00
I020	Egypt	3.75
I503	El Salvador	3.00
I240	Equatorial Guinea	5.75
I291	Eritrea	4.25
I372	Estonia	4.25
I251	Ethiopia	4.00
I298	Faroe Islands	2.50
I500	Falkland Islands	5.25
I679	Fiji Islands	4.00
I358	Finland	1.75
I033	France	2.00
I596	French Antilles	2.50
I594	French Guiana	2.75
I689	French Polynesia	3.75
I241	Gabonese Republic	3.75
I220	Gambia	3.25
I995	Georgia	4.00
I049	Germany	2.00
I233	Ghana	3.50
I350	Gibraltar	2.75
I882	Global Satellite - 882	9.00
I883	Global Satellite - 883	9.00
I030	Greece	3.25
I299	Greenland	3.00
I147	Grenada	2.75

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 - International Direct Dial (f.k.a. Easy Talk International Option 1) (Cont'd)

RATE TABLE 1 [CLDINT6AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I590	Guadeloupe	\$3.00
I53G	Guantanamo	3.00
I502	Guatemala	3.00
I224	Guinea	4.00
I245	Guinea Bissau	6.00
I592	Guyana	3.75
I509	Haiti	3.00
I504	Honduras	3.00
I852	Hong Kong	3.00
I036	Hungary	2.75
I354	Iceland	2.75
I091	India	4.00
I062	Indonesia	3.50
I098	Iran	4.00
I964	Iraq	4.50
I353	Ireland	2.25
I881	Iridium	9.00
I972	Israel	3.00
I039	Italy	2.75
I225	Ivory Coast	4.00
I187	Jamaica	2.75
I081	Japan	2.75
I962	Jordan	3.00
I7KA	Kazakhstan	3.75
I254	Kenya	3.50
I686	Kiribati	4.75
I965	Kuwait	3.25
I7KY	Kyrgyzstan	4.00
I856	Laos	7.50
I371	Latvia	4.50

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 - International Direct Dial (f.k.a. Easy Talk International Option 1) (Cont'd)

RATE TABLE 1 [CLDINT6AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I961	Lebanon	\$4.50
I266	Lesotho	3.00
I231	Liberia	3.00
I218	Libya	3.25
I145	Liechtenstein	2.00
I370	Lithuania	4.00
I352	Luxembourg	1.75
I853	Macao	4.00
I389	Macedonia	3.00
I261	Madagascar	6.50
I265	Malawi	3.00
I060	Malaysia	3.25
I960	Maldives	4.75
I223	Mali Republic	4.75
I356	Malta	3.75
I871	Marisat Atlantic East	9.00
I874	Marisat Atlantic West	9.00
I873	Marisat Indian Ocean	9.00
I872	Marisat Pacific Ocean	9.00
I870	Marisat SNAC	9.00
I692	Marshall Island	3.50
I222	Mauritania	4.50
I230	Mauritius	5.00
I69M	Mayotte Island	5.75
I052	Mexico	1.75
I691	Micronesia	3.50
I373	Moldova	4.00
I377	Monaco	2.50
I976	Mongolia	7.00
I382	Montenegro	3.00

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 - International Direct Dial (f.k.a. Easy Talk International Option 1) (Cont'd)

RATE TABLE 1 [CLDINT6AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I133	Montserrat	\$3.00
I212	Morocco	2.75
I258	Mozambique	4.50
I095	Myanmar (Burma)	5.00
I264	Namibia	7.75
I674	Nauru	3.00
I977	Nepal	5.00
I031	Netherlands	4.75
I599	Netherlands Antilles	2.25
I687	New Caledonia	2.50
I064	New Zealand	3.50
I505	Nicaragua	3.25
I227	Niger	3.00
I234	Nigeria	4.00
I683	Niue	3.25
I72N	Norfolk Island	6.50
I850	North Korea	6.50
I047	Norway	6.50
I968	Oman	2.25
I092	Pakistan	3.25
I680	Palau	6.00
I970	Palestinian Authority	5.00
I507	Panama	1.00
I675	Papua New Guinea	3.00
I595	Paraguay	3.25
I051	Peru	3.50
I063	Philippines	3.25
I048	Poland	3.50
I351	Portugal	2.75
I974	Quatar	2.75

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 - International Direct Dial (f.k.a. Easy Talk International Option 1) (Cont'd)

RATE TABLE 1 [CLDINT6AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I262	Reunion Island	\$4.75
I040	Romania	3.75
I7RU	Russia	3.75
I250	Rwanda	5.00
I508	St Pierre and Miquelon	2.25
I378	San Marino	2.50
I239	Sao Tome & Principe	6.50
I966	Saudi Arabia	3.75
I221	Senegal Republic	4.25
I381	Serbia	3.00
I248	Seychelles Islands	5.00
I232	Sierra Leone	4.25
I065	Singapore	3.00
I421	Slovakia	3.00
I386	Slovenia	3.00
I677	Solomon Islands	5.00
I252	Somali Republic	4.00
I027	South Africa	3.00
I082	South Korea	3.00
I211	South Sudan	5.00
I034	Spain	2.75
I094	Sri Lanka	4.75
I132	St Kitts/Nevis	2.75
I175	St Lucia	2.75
I721	St Maarten	3.00
I137	St Vincent/Grenadines	2.75
I290	St Helena	4.50
I249	Sudan	5.00
I597	Suriname	4.25
I268	Swaziland	3.25



SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 - International Direct Dial (f.k.a. Easy Talk International Option 1) (Cont'd)

RATE TABLE 1 [CLDINT6AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I046	Sweden	\$2.50
I041	Switzerland	2.50
I963	Syria	4.50
I886	Taiwan	3.50
I7TA	Tajikistan	3.75
I255	Tanzania	4.50
I066	Thailand	3.25
I228	Togo	3.75
I690	Tokelau	1.75
I676	Tonga Islands	4.25
I139	Trinidad and Tobago	2.75
I216	Tunisia	3.25
I090	Turkey	3.00
I993	Turkmenistan	3.75
I138	Turks and Caicos	2.75
I688	Tuvalu	7.50
I256	Uganda	3.50
I380	Ukraine	3.75
I971	United Arab Emirates	3.00
I044	United Kingdom	2.00
I598	Uruguay	3.00
I998	Uzbekistan	4.00
I678	Vanuatu	4.50
I39V	Vatican City	3.25
I058	Venezuela	2.50
I084	Vietnam	4.25
I681	Wallis and Futuna	6.00
I685	Western Samoa	4.75
I967	Yemen	3.50
I260	Zambia	3.00
I263	Zimbabwe	3.00

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

2. RATE TABLE 2 - Basic International Service (f.k.a. Choice International Basic) and Q.biz Standard

RATE TABLE 2 [QINTLB]		
Country Code	Country	Per Minute (All Time Periods)
I093	Afghanistan	\$2.50
I355	Albania	1.80
I213	Algeria	1.30
I684	American Samoa	4.75
I376	Andorra	0.75
I244	Angola	2.25
I120	Anguilla	0.75
I672	Antarctica (Casey)	2.00
I72A	Antarctica (Scott)	2.00
I68P	Antigua	1.00
I121	Antigua and Barbuda	1.00
I054	Argentina	1.00
I374	Armenia	1.10
I297	Aruba	0.75
I247	Ascension Island	2.00
I061	Australia	0.75
I043	Austria	0.75
I944	Azerbaijan	1.55
I992	Azores	0.75
I122	Bahamas	0.50
I973	Bahrain	1.30
I880	Bangladesh	1.55
I123	Barbados	0.80
I375	Belarus	1.50
I032	Belgium	0.50
I501	Belize	1.00
I229	Benin	1.25
I144	Bermuda	0.75
I975	Bhutan	2.50
I591	Bolivia	1.00

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

2. RATE TABLE 2 - Basic International Service (f.k.a. Choice International Basic) and Q.biz Standard (Cont'd)

RATE TABLE 2 [QINTLB]		
Country Code	Country	Per Minute (All Time Periods)
I387	Bosnia Herzegovina	\$1.00
I267	Botswana	1.00
I055	Brazil	1.00
I128	British Virgin Islands	1.00
I673	Brunei	1.25
I359	Bulgaria	1.25
I226	Burkina Faso	1.40
I257	Burundi	3.50
I855	Cambodia	2.50
I237	Cameroon	1.25
I141	Canada	0.25
I238	Cape Verde Islands	1.40
I127	Cayman Islands	0.75
I236	Central African Repub	3.00
I235	Chad Republic	3.50
I056	Chile	0.75
I086	China	1.50
I72C	Christmas Island	1.85
I057	Colombia	1.00
I69C	Comoros	2.00
I242	Congo	1.75
I243	Congo Democratic	1.75
I682	Cook Islands	3.00
I506	Costa Rica	0.75
I385	Croatia	1.25
I53C	Cuba	1.75
I357	Cyprus	1.00
I420	Czech Republic	0.75
I045	Denmark	0.75
I246	Diego Garcia	2.00

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

2. RATE TABLE 2 - Basic International Service (f.k.a. Choice International Basic) and Q.biz Standard (Cont'd)

RATE TABLE 2 [QINTLB]		
Country Code	Country	Per Minute (All Time Periods)
I253	Djibouti	\$1.75
I176	Dominica	1.00
I126	Dominican Republic	0.75
I670	East Timor	2.00
I593	Ecuador	1.00
I020	Egypt	1.25
I503	El Salvador	1.00
I240	Equatorial Guinea	2.25
I291	Eritrea	1.50
I372	Estonia	1.50
I251	Ethiopia	1.50
I298	Faroe Islands	1.00
I500	Falkland Islands	1.75
I679	Fiji Islands	1.50
I358	Finland	0.50
I033	France	0.50
I596	French Antilles	1.25
I594	French Guiana	1.25
I689	French Polynesia	2.00
I241	Gabonese Republic	1.20
I220	Gambia	1.00
I995	Georgia	1.50
I049	Germany	0.50
I233	Ghana	1.00
I350	Gibraltar	1.50
I882	Global Satellite - 882	9.00
I883	Global Satellite - 883	9.00
I030	Greece	1.00
I299	Greenland	1.10
I147	Grenada	1.15

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

2. RATE TABLE 2 - Basic International Service (f.k.a. Choice International Basic) and Q.biz Standard (Cont'd)

RATE TABLE 2 [QINTLB]		
Country Code	Country	Per Minute (All Time Periods)
I590	Guadeloupe	\$1.00
I53G	Guantanamo	1.25
I502	Guatemala	0.85
I224	Guinea	2.30
I245	Guinea Bissau	2.30
I592	Guyana	1.35
I509	Haiti	1.00
I504	Honduras	1.00
I852	Hong Kong	1.00
I036	Hungary	1.00
I354	Iceland	0.75
I091	India	1.20
I062	Indonesia	1.00
I098	Iran	1.50
I964	Iraq	1.60
I353	Ireland	0.50
I881	Iridium	15.00
I972	Israel	1.00
I039	Italy	0.50
I225	Ivory Coast	1.90
I187	Jamaica	1.00
I081	Japan	0.75
I962	Jordan	1.50
I7KA	Kazakhstan	1.50
I254	Kenya	1.00
I686	Kiribati	1.75
I965	Kuwait	1.25
I7KY	Kyrgyzstan	1.75
I856	Laos	3.00
I371	Latvia	1.50

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

2. RATE TABLE 2 - Basic International Service (f.k.a. Choice International Basic) and Q.biz Standard (Cont'd)

RATE TABLE 2 [QINTLB]		
Country Code	Country	Per Minute (All Time Periods)
I961	Lebanon	\$1.50
I266	Lesotho	1.25
I231	Liberia	1.00
I218	Libya	1.10
I145	Liechtenstein	0.50
I370	Lithuania	1.50
I352	Luxembourg	1.00
I853	Macao	1.20
I389	Macedonia	1.45
I261	Madagascar	3.50
I265	Malawi	1.00
I060	Malaysia	0.75
I960	Maldives	2.25
I223	Mali Republic	1.90
I356	Malta	1.25
I871	Marisat Atlantic East	9.00
I874	Marisat Atlantic West	2.00
I873	Marisat Indian Ocean	9.00
I872	Marisat Pacific Ocean	9.00
I870	Marisat SNAC	9.00
I692	Marshall Island	1.35
I222	Mauritania	1.40
I230	Mauritius	2.25
I69M	Mayotte Island	2.25
I052	Mexico	0.50
I691	Micronesia	1.50
I373	Moldova	2.10
I377	Monaco	0.75
I976	Mongolia	2.75
I382	Montenegro	2.90

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

2. RATE TABLE 2 - Basic International Service (f.k.a. Choice International Basic) and Q.biz Standard (Cont'd)

RATE TABLE 2 [QINTLB]		
Country Code	Country	Per Minute (All Time Periods)
I133	Montserrat	\$1.00
I212	Morocco	1.20
I258	Mozambique	2.00
I095	Myanmar (Burma)	3.00
I264	Namibia	1.75
I674	Nauru	2.00
I977	Nepal	2.00
I031	Netherlands	0.50
I599	Netherlands Antilles	1.00
I687	New Caledonia	2.00
I064	New Zealand	0.75
I505	Nicaragua	1.00
I227	Niger	1.80
I234	Nigeria	1.00
I683	Niue	2.75
I72N	Norfolk Island	1.80
I850	North Korea	4.50
I047	Norway	0.75
I968	Oman	1.30
I092	Pakistan	1.50
I680	Palau	2.00
I970	Palestinian Authority	0.50
I507	Panama	1.00
I675	Papua New Guinea	1.50
I595	Paraguay	1.25
I051	Peru	1.00
I063	Philippines	1.00
I048	Poland	1.00
I351	Portugal	0.75
I974	Quatar	1.25

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

2. RATE TABLE 2 - Basic International Service (f.k.a. Choice International Basic) and Q.biz Standard (Cont'd)

RATE TABLE 2 [QINTLB]		
Country Code	Country	Per Minute (All Time Periods)
I262	Reunion Island	\$2.00
I040	Romania	1.50
I7RU	Russia	1.25
I250	Rwanda	2.25
I508	St Pierre and Miquelon	1.00
I378	San Marino	1.50
I239	Sao Tome & Principe	2.25
I966	Saudi Arabia	1.25
I221	Senegal Republic	1.25
I381	Serbia	1.75
I248	Seychelles Islands	2.60
I232	Sierra Leone	1.75
I065	Singapore	0.75
I421	Slovakia	1.00
I386	Slovenia	1.30
I677	Solomon Islands	2.00
I252	Somali Republic	2.00
I027	South Africa	1.00
I082	South Korea	0.75
I211	South Sudan	1.30
I034	Spain	0.50
I094	Sri Lanka	1.75
I132	St Kitts/Nevis	1.00
I175	St Lucia	1.00
I721	St Maarten	1.00
I137	St Vincent/Grenadines	1.00
I290	St Helena	2.50
I249	Sudan	2.50
I597	Suriname	2.00
I268	Swaziland	1.00



SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

2. RATE TABLE 2 - Basic International Service (f.k.a. Choice International Basic) and Q.biz Standard (Cont'd)

RATE TABLE 2 [QINTLB]		
Country Code	Country	Per Minute (All Time Periods)
I046	Sweden	\$0.75
I041	Switzerland	0.75
I963	Syria	1.75
I886	Taiwan	0.75
I7TA	Tajikistan	1.25
I255	Tanzania	1.25
I066	Thailand	1.00
I228	Togo	1.25
I690	Tokelau	2.50
I676	Tonga Islands	1.75
I139	Trinidad and Tobago	1.00
I216	Tunisia	1.00
I090	Turkey	1.00
I993	Turkmenistan	1.25
I138	Turks and Caicos	1.00
I688	Tuvalu	4.00
I256	Uganda	1.25
I380	Ukraine	1.25
I971	United Arab Emirates	1.00
I044	United Kingdom	0.25
I598	Uruguay	1.00
I998	Uzbekistan	1.25
I678	Vanuatu	1.00
I39V	Vatican City	0.50
I058	Venezuela	1.00
I084	Vietnam	1.50
I681	Wallis and Futuna	3.35
I685	Western Samoa	1.50
I967	Yemen	1.25
I260	Zambia	1.00
I263	Zimbabwe	1.00

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

3. RATE TABLE 3 - Easy Talk International (f.k.a. Easy Talk International Option 2), Choice International Business Option, Q.Biz Discounted, Enhanced Voice Solution, International Dial-1 (Option 1) and Discounted International Dial-1 Rates

RATE TABLE 3 [CLDINT1AT]		
Country Code	Country	Per Minute (All Time Periods)
I093	Afghanistan	\$1.35
I355	Albania	0.60
I213	Algeria	0.50
I684	American Samoa	0.40
I376	Andorra	0.25
I244	Angola	0.75
I120	Anguilla	0.45
I672	Antarctica (Casey)	2.00
I72A	Antarctica (Scott)	2.00
I68P	Antigua	0.40
I121	Antigua and Barbuda	0.40
I054	Argentina	0.25
I374	Armenia	0.65
I297	Aruba	0.35
I247	Ascension Island	1.00
I061	Australia	0.25
I043	Austria	0.25
I944	Azerbaijan	0.80
I992	Azores	0.30
I122	Bahamas	0.25
I973	Bahrain	0.55
I880	Bangladesh	0.55
I123	Barbados	0.40
I375	Belarus	0.40
I032	Belgium	0.20
I501	Belize	0.55
I229	Benin	0.50
I144	Bermuda	0.25
I975	Bhutan	1.05
I591	Bolivia	0.45

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

3. RATE TABLE 3 - Easy Talk International (f.k.a. Easy Talk International Option 2), Choice International Business Option, Q.Biz Discounted, Enhanced Voice Solution, International Dial-1 (Option 1) and Discounted International Dial-1 Rates (Cont'd)

RATE TABLE 3 [CLDINT1AT]		
Country Code	Country	Per Minute (All Time Periods)
I387	Bosnia Herzegovina	\$0.50
I267	Botswana	0.50
I055	Brazil	0.30
I128	British Virgin Islands	0.35
I673	Brunei	0.55
I359	Bulgaria	0.40
I226	Burkina Faso	0.60
I257	Burundi	1.15
I855	Cambodia	1.30
I237	Cameroon	0.55
I141	Canada	0.10
I238	Cape Verde Islands	0.70
I127	Cayman Islands	0.30
I236	Central African Repub	1.10
I235	Chad Republic	2.00
I056	Chile	0.25
I086	China	0.20
I72C	Christmas Island	1.70
I057	Colombia	0.30
I69C	Comoros	2.00
I242	Congo	0.75
I243	Congo Democratic	0.75
I682	Cook Islands	1.50
I506	Costa Rica	0.35
I385	Croatia	0.40
I53C	Cuba	1.00
I357	Cyprus	0.50
I420	Czech Republic	0.35
I045	Denmark	0.25
I246	Diego Garcia	1.50

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

3. RATE TABLE 3 - Easy Talk International (f.k.a. Easy Talk International Option 2), Choice International Business Option, Q.Biz Discounted, Enhanced Voice Solution, International Dial-1 (Option 1) and Discounted International Dial-1 Rates (Cont'd)

RATE TABLE 3 [CLDINT1AT]		
Country Code	Country	Per Minute (All Time Periods)
I253	Djibouti	\$0.75
I176	Dominica	0.50
I126	Dominican Republic	0.25
I670	East Timor	2.00
I593	Ecuador	0.35
I020	Egypt	0.45
I503	El Salvador	0.25
I240	Equatorial Guinea	1.35
I291	Eritrea	1.00
I372	Estonia	0.50
I251	Ethiopia	0.85
I298	Faroe Islands	0.35
I500	Falkland Islands	1.35
I679	Fiji Islands	0.75
I358	Finland	0.20
I033	France	0.20
I596	French Antilles	0.60
I594	French Guiana	0.50
I689	French Polynesia	0.50
I241	Gabonese Republic	0.60
I220	Gambia	0.60
I995	Georgia	0.75
I049	Germany	0.15
I233	Ghana	0.50
I350	Gibraltar	0.60
I882	Global Satellite - 882	6.00
I883	Global Satellite - 883	6.00
I030	Greece	0.30
I299	Greenland	0.70
I147	Grenada	0.50

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

3. RATE TABLE 3 - Easy Talk International (f.k.a. Easy Talk International Option 2), Choice International Business Option, Q.Biz Discounted, Enhanced Voice Solution, International Dial-1 (Option 1) and Discounted International Dial-1 Rates (Cont'd)

RATE TABLE 3 [CLDINT1AT]		
Country Code	Country	Per Minute (All Time Periods)
I590	Guadeloupe	\$0.50
I53G	Guantanamo	0.90
I502	Guatemala	0.30
I224	Guinea	0.60
I245	Guinea Bissau	1.00
I592	Guyana	0.75
I509	Haiti	0.60
I504	Honduras	0.45
I852	Hong Kong	0.15
I036	Hungary	0.40
I354	Iceland	0.35
I091	India	0.35
I062	Indonesia	0.35
I098	Iran	0.70
I964	Iraq	0.85
I353	Ireland	0.20
I881	Iridium	6.50
I972	Israel	0.15
I039	Italy	0.15
I225	Ivory Coast	0.75
I187	Jamaica	0.40
I081	Japan	0.15
I962	Jordan	0.75
I7KA	Kazakhstan	0.35
I254	Kenya	0.60
I686	Kiribati	1.00
I965	Kuwait	0.50
I7KY	Kyrgyzstan	0.35
I856	Laos	1.15
I371	Latvia	0.40

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

3. RATE TABLE 3 - Easy Talk International (f.k.a. Easy Talk International Option 2), Choice International Business Option, Q.Biz Discounted, Enhanced Voice Solution, International Dial-1 (Option 1) and Discounted International Dial-1 Rates (Cont'd)

RATE TABLE 3 [CLDINT1AT]		
Country Code	Country	Per Minute (All Time Periods)
I961	Lebanon	\$0.60
I266	Lesotho	0.65
I231	Liberia	0.50
I218	Libya	0.65
I145	Liechtenstein	0.25
I370	Lithuania	0.45
I352	Luxembourg	0.15
I853	Macao	0.60
I389	Macedonia	0.55
I261	Madagascar	1.95
I265	Malawi	0.50
I060	Malaysia	0.20
I960	Maldives	1.00
I223	Mali Republic	0.80
I356	Malta	0.50
I871	Marisat Atlantic East	10.00
I874	Marisat Atlantic West	10.00
I873	Marisat Indian Ocean	10.00
I872	Marisat Pacific Ocean	10.00
I870	Marisat SNAC	10.00
I692	Marshall Island	0.60
I222	Mauritania	0.75
I230	Mauritius	0.85
I69M	Mayotte Island	1.00
I052	Mexico	0.20
I691	Micronesia	0.60
I373	Moldova	0.55
I377	Monaco	0.15
I976	Mongolia	1.20
I382	Montenegro	0.50

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

3. RATE TABLE 3 - Easy Talk International (f.k.a. Easy Talk International Option 2), Choice International Business Option, Q.Biz Discounted, Enhanced Voice Solution, International Dial-1 (Option 1) and Discounted International Dial-1 Rates (Cont'd)

RATE TABLE 3 [CLDINT1AT]		
Country Code	Country	Per Minute (All Time Periods)
I133	Montserrat	\$0.50
I212	Morocco	0.50
I258	Mozambique	0.75
I095	Myanmar (Burma)	1.60
I264	Namibia	0.55
I674	Nauru	1.00
I977	Nepal	0.80
I031	Netherlands	0.15
I599	Netherlands Antilles	0.35
I687	New Caledonia	0.85
I064	New Zealand	0.20
I505	Nicaragua	0.45
I227	Niger	0.70
I234	Nigeria	0.60
I683	Niue	1.30
I72N	Norfolk Island	2.00
I850	North Korea	1.30
I047	Norway	0.25
I968	Oman	0.45
I092	Pakistan	0.60
I680	Palau	0.75
I970	Palestinian Authority	0.25
I507	Panama	0.40
I675	Papua New Guinea	0.45
I595	Paraguay	0.45
I051	Peru	0.30
I063	Philippines	0.25
I048	Poland	0.25
I351	Portugal	0.15
I974	Quatar	0.70

SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

3. RATE TABLE 3 - Easy Talk International (f.k.a. Easy Talk International Option 2), Choice International Business Option, Q.Biz Discounted, Enhanced Voice Solution, International Dial-1 (Option 1) and Discounted International Dial-1 Rates (Cont'd)

RATE TABLE 3 [CLDINT1AT]		
Country Code	Country	Per Minute (All Time Periods)
I262	Reunion Island	\$0.85
I040	Romania	0.40
I7RU	Russia	0.25
I250	Rwanda	0.85
I508	St Pierre and Miquelon	0.35
I378	San Marino	0.20
I239	Sao Tome & Principe	1.20
I966	Saudi Arabia	0.55
I221	Senegal Republic	0.80
I381	Serbia	0.50
I248	Seychelles Islands	1.00
I232	Sierra Leone	0.70
I065	Singapore	0.25
I421	Slovakia	0.30
I386	Slovenia	0.40
I677	Solomon Islands	1.25
I252	Somali Republic	1.25
I027	South Africa	0.35
I082	South Korea	0.15
I211	South Sudan	0.50
I034	Spain	0.20
I094	Sri Lanka	0.75
I132	St Kitts/Nevis	0.40
I175	St Lucia	0.40
I721	St Maarten	0.35
I137	St Vincent/Grenadines	0.45
I290	St Helena	1.25
I249	Sudan	0.90
I597	Suriname	0.90
I268	Swaziland	0.45



SECTION 4 - INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

E. International Rate Tables for Small Business Plans

3. RATE TABLE 3 - Easy Talk International (f.k.a. Easy Talk International Option 2), Choice International Business Option, Q.Biz Discounted, Enhanced Voice Solution, International Dial-1 (Option 1) and Discounted International Dial-1 Rates (Cont'd)

RATE TABLE 3 [CLDINT1AT]		
Country Code	Country	Per Minute (All Time Periods)
I046	Sweden	\$0.15
I041	Switzerland	0.15
I963	Syria	0.75
I886	Taiwan	0.15
I7TA	Tajikistan	0.50
I255	Tanzania	0.55
I066	Thailand	0.30
I228	Togo	0.75
I690	Tokelau	1.75
I676	Tonga Islands	0.80
I139	Trinidad and Tobago	0.40
I216	Tunisia	0.45
I090	Turkey	0.40
I993	Turkmenistan	0.50
I138	Turks and Caicos	0.45
I688	Tuvalu	1.50
I256	Uganda	0.55
I380	Ukraine	0.30
I971	United Arab Emirates	0.45
I044	United Kingdom	0.10
I598	Uruguay	0.50
I998	Uzbekistan	0.40
I678	Vanuatu	2.25
I39V	Vatican City	0.20
I058	Venezuela	0.30
I084	Vietnam	0.55
I681	Wallis and Futuna	1.75
I685	Western Samoa	0.75
I967	Yemen	0.75
I260	Zambia	0.60
I263	Zimbabwe	0.50

---

**SECTION 5 - CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

## A. Long Distance Competitive Response

## 1. Business Customer Incentive Program

## a. Description

The Business Customer Incentive Program is an offering for potential new small business long distance customers and to existing small business long distance customers to induce the retention or continuation of interstate long distance services by such customers.

## b. Terms and Conditions

- (1) This competitive response offering may be offered to potential new Qwest business long distance customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.
- (2) For potential new business customers, the Company will not provide an incentive offer more than once in any two-year period. In retention situations, the Company may provide an incentive offer no more than once in any two-year period with respect to any particular service.
- (3) The recipients of the customer incentive offer and the amount of the customer incentive offer will be at the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of c.(1), following.
- (4) The Company will determine the particular details, including but not limited to; periods and duration, class of customers, services and amounts so long as each offer to a particular business customer is not inconsistent with the provisions of this RSS and the amount does not exceed the maximum amount set for in c.(1), following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.
- (5) This competitive response offering is provisioned in conjunction with the intrastate competitive response offering under which Qwest provides intrastate long-distance usage.
- (6) For potential new residence customers, the Company will condition some of its offers upon a residence customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the customer as part of the offer. In such cases, if the customer terminates service early, they will be billed an early termination charge.

---

**SECTION 5 - CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

## A. Long Distance Competitive Response

## 1. Business Customer Incentive Program

## b. Terms and Conditions (Cont'd)

- (7) Offers may differ based on the following criteria or combinations of criteria below:
- The sales channel through which the products are sold.
  - Existing customers who request to have one or more products disconnected.
  - Customers who identify better competitive offer(s) available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this RSS.
  - Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.
- (8) The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentives in similar circumstances.
- (9) The Company reserves the right to review the availability and conditions of the offer or to discontinue the offer.

## c. Rates and Charges

- (1) Customers may be offered one of the following on selected products, or the equivalent monetary value, as determined by the Company.
- (a) A waiver of an amount up to 100% of the current business recurring charge(s), and the current per minute interstate long distance rate or,
  - (b) A waiver of up to twelve months of the recurring rates or,
  - (c) A waiver of an amount up to 100% of the current per minute interstate long distance rate or,
  - (d) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as merchandise, discounts on merchandise offer by others, gift certificates, gift cards or otherwise at the discretion of the Company. The actual cost incurred by the Company will be used in determining the value of non-cash offers or benefits, not to exceed the sum of c.(1)(a), above.
- (2) The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time or spread over a period of up to 12 months in a fashion determined by the Company.
- (3) Waiver amounts are calculated on the first month's monthly rate(s). The total waived amount will not exceed the value of the total per minute charge(s) plus twelve months of the monthly rates.
- (4) An early termination charge not to exceed \$100.00 per line may be charged to customers who terminate their service prior to the completion of their initial term.

**SECTION 5 - CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

## A. Long Distance Competitive Response (Cont'd)

## 2. Competitive Discount Program

## a. Description

The Competitive Discount Program is an offering for potential new business and government customers and to existing business and government customers to induce the acquisition or continuation of interstate long-distance voice and data services by such customers. The program is available to these customers under a term agreement.

## b. Terms and Conditions

- (1) This program may be offered in situations where the Company believes the customer has or could receive an offer from another telecommunications service provider. The Company may require the Customer to demonstrate to the Company's reasonable satisfaction that the Customer intends to accept the offer or remain subscribed to the other telecommunications service provider.
- (2) The recipients of this Discount Program and the amount of the incentive offer will be at the sole discretion of the Company.
- (3) The Company will determine the particular details, including but not limited to: periods and duration, class of customers, services and amounts. The Company may approve or prohibit use of this Competitive Discount Program in conjunction with another offer being marketed by the Company and/or a Company affiliate at the Company's discretion.
- (4) This Competitive Discount Program is provisioned in conjunction with the interstate Competitive Discount Program under which Qwest provides interstate long-distance voice and data services.
- (5) Offers may differ for customers who identify different competitive offer(s) available to them.
- (6) The Company reserves the right to discontinue this offer.
- (7) The Company may waive all or a portion of non recurring interstate long-distance voice and data service charges with a term agreement.
- (8) These discounts will be applied against interstate long distance voice and data services and is applicable for the entire term of the customer's agreement unless otherwise specified.
- (9) Customers receiving the benefits of this offer may also receive benefits of other promotional offerings offered by the Company and/or a Company affiliate.
- (10) The Company may waive all or a portion of the Toll-Free Sub Fee monthly recurring charge.

---

**SECTION 5 - CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

## A. Long Distance Competitive Response

## 2. Competitive Discount Program

## b. Terms and Conditions (Cont'd)

- (11) The Company may waive TLA when a customer migrates from an existing Company provided service offered in this Rates and Services Schedule to any comparable Company provided service.

## c. Rates and Charges

## Option 1:

The Company may offer up to an 85% discount off the customer's domestic switched and/or dedicated long-distance voice and data service charges with a term agreement. The Company may also offer other terms and conditions that vary from the standard arrangement in this Rates and Services Schedule. These individually negotiated rates, terms and conditions are provided on a case-by-case basis to respond to competitive pressure, account for volume and/or term commitments, meet the customer's individual needs and address other factors at the Company's discretion. All other terms and conditions as set forth in the customer's Agreement, this Schedule and the CenturyLink intrastate tariffs/price lists/catalogs/rate schedules apply.

## Option 2:

The Company may offer a discount on the customer's dedicated interstate and intrastate long distance and toll free minutes of use each month. The discounts range from 9% to 84% and for domestic (interstate and intrastate) dedicated voice services, rates range from \$0.0080 to \$0.0530 per minute.

To qualify for this offer, customers must subscribe to services under a Total Advantage, Total Advantage Express, or Loyal Advantage agreement with a minimum monthly revenue commitment of \$20,000.00, a minimum of 250,000 minutes of use each month, and a minimum 3-year term agreement.

The average length of each toll free call cannot be less than 2 ½ minutes.

Customers failing to meet the eligibility requirements, or upon expiration of the term agreement, will be charged the Total Advantage, Total Advantage Express, or Loyal Advantage rates as set forth in the CenturyLink Interstate Rates and Services Schedule and the CenturyLink intrastate tariffs/price lists/catalogs/rate schedules. Discontinuance of the term agreement before its full term may result in termination charges, and/or minimum retention period charges.

**SECTION 5 - CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

- A. Long Distance Competitive Response
  - 2. Competitive Discount Program (Cont'd)
    - d. Private Line and Advanced Communications Services Competitive Response

The Company may offer a discount on the customer's Private Line and/or Advanced Communications Service monthly recurring charge. These discounts may range up to 85%. The Company may also waive all or part of the nonrecurring charge and offer other terms and conditions that vary from the standard arrangement in this RSS. These individually-negotiated rates, terms, and conditions are provided on a case-by-case basis to respond to competitive pressure, account for volume and/or term commitments, meet the customer's individual needs, and address other factors in the Company's discretion.

**SECTION 5 - CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS****B. Discount Programs****1. Special Event Services**

Special discounts or modifications of services may be offered to customers for special event venues identified by the Company that require rates, terms and conditions currently not available in this RSS. The rates, terms and conditions for Special Event Services may replace those currently contained in this RSS and will only be available for the duration of the Special Event. In the event that an existing rate and/or term conflicts with a Special Event rate and/or term the Special Event supersedes.

**2. Special Discounts****a. Discount Groups**

- All customer accounts within a discount group are governed by a single volume discount and term contract between Qwest and a sponsoring enterprise. There cannot be more than one contract per discount group. When a sponsoring enterprise desires to add services or locations, it is adding onto the original contract (i.e., if it adds a location in the 10th month of a 12-month agreement, that location will use the contract in place and be bound by the same terms for the remaining 2 months of the term).
- The sponsoring enterprise is responsible for all contract requirements (e.g., minimum usage requirement, payment terms) and agrees to be designated as the customer of record that accepts all financial responsibility for payments by members of the discount group, including any shortfall charges that may apply. If the sponsoring enterprise is unwilling to designate a single customer account for this purpose, a discount group cannot be used. Sponsoring enterprises who want to charge back any individual customer accounts must do so on their own without Qwest participation.
- In order to be eligible for inclusion in a discount group, a customer must meet at least one of the following qualifications:
  - The sponsoring enterprise owns or leases the location site or the location is occupied by a customer in which the sponsoring enterprise has an equity interest of twenty percent (20%) or more; or
  - The location is occupied by franchise of the sponsoring enterprise which has the right to offer, sell or distribute goods or services under a marketing plan prescribed in substantial part by the franchiser, and the operation of the franchisee's business under this plan is substantially associated with the franchiser's name, trademark, service mark, or similar commercial symbol.
- A member can only belong to one discount group.

---

**SECTION 5 - CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS****B. Discount Programs****2. Special Discounts (Cont'd)****b. Schools and Libraries Discount Program****(1) General**

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this RSS at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

**(2) Terms and Conditions****(a) Obligation of eligible schools and libraries:**

- Requests for service:
  - Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
  - Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
  - Services requested will be used for educational purposes.
  - Services will not be sold, resold or transferred in consideration for money or any other thing of value.



---

**SECTION 5 - CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

## B. Discount Programs

## 2. Special Discounts

## b. Schools and Libraries Discount Program

## (2) Terms and Conditions (Cont'd)

## (b) Obligations of the Company:

- The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this RSS.
- The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
- In competitive bidding situations, the Company may offer flexible pricing or rates other than in this RSS, where specific flexible pricing arrangements are allowed.

## (3) Discounted Rates For Schools and Libraries

- (a) Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- (b) The discount rate will be applied to all commercially available telecommunications services purchased by eligible schools, libraries or consortia.
- (c) The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either urban or rural area.
- (d) The discount matrix for eligible schools, libraries and consortia are as follows.

% OF STUDENTS ELIGIBLE FOR NATIONAL SCHOOL LUNCH PROGRAM	% OF U.S. SCHOOLS	URBAN DISCOUNT	RURAL DISCOUNT
<1%	3%	20%	25%
1% - 19%	31%	40%	50%
20% - 34%	19%	50%	60%
35% - 49%	15%	60%	70%
50% - 74%	16%	80%	80%
75% - 100%	16%	90%	90%

**SECTION 5 - CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

B. Discount Programs

2. Special Discounts (Cont'd)

c. Hearing or Speech Impaired Persons Discount

Unless otherwise specified, a rate reduction will apply on all calls within the state, originating from a certified hearing or speech impaired customer's line. The rate reduction will be the application of a 40% discount over the established long distance rates in effect.

d. Qwest Employee Discount

The Company provides discounted rates to employees, pensioners, officers, directors or board members and employees, pensioners, officers, directors or board members of affiliates of the Company who subscribe to the Company's services.

**SECTION 5 - CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

## C. Promotions

Pennies For Your LD

From January 1, 2017 through December 31, 2017, the following offer, "Pennies for Your LD" may be provided to new and existing business customers where billing facilities permit. The Company may offer business customers discounted rates for outbound and inbound dedicated and switched interstate and intrastate long-distance service. The per minute usage rates are as follows and will be billed in initial 18 second and additional 6 second increments:

Minutes Required	Dedicated		Switched	
	Interstate	Intrastate	Interstate	Intrastate
40,000 – 100,000	\$0.0150	\$0.0300	\$0.0350	\$0.0400
100,000 – 250,000	\$0.0125	\$0.0300	\$0.0300	\$0.0400
250,000+	\$0.0100	\$0.0300	\$0.0250	\$0.0400

To qualify for this offer, customers must subscribe to services under a Total Advantage agreement and a minimum monthly revenue commitment of \$5,000.00 or \$60,000 annually and a minimum 3-year term agreement. All other terms and conditions as set forth in the CenturyLink Interstate Rates and Services Schedule and the CenturyLink intrastate tariffs/price lists/catalogs/rate schedules apply. Customers failing to meet the eligibility requirements, or upon expiration of the term agreement, will be charged the Long Distance and Toll Free EZ Rates as set forth in the CenturyLink Interstate Rates and Services Schedule and the CenturyLink intrastate tariffs/price lists/catalogs/rate schedules. This special offer may not be combined with any other discounts or promotions. The Company reserves the right to review the availability and conditions of this offer.

**SECTION 5 - CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

C. Promotions (Cont'd)

Capped Rates

CenturyLink may offer new business customers the following promotion. The nonrecurring charges, monthly charges and change charges for Enhanced 8XX Features may be capped at the amounts specified below for customers with a minimum of 80% interstate usage. The charges will be capped on a per-account, per month basis. The following are excluded from the Enhanced 8XX Feature CAP promotion: 8XX Number Sub Fees, EZ Route, GeoPlus, Payphone surcharges and all per-minute usage charges for interstate, intrastate, domestic, and international. The surcharges, taxes, and per call charges are also not included.

(C)  
(C)

	<b>INSTALL/NONRECURRING CHARGE CAP</b>	<b>MONTHLY CHARGE CAP</b>	<b>CHANGE CHARGE CAP</b>
1-Year Term	\$2,500.00	\$2,500.00	\$1,000.00
2-Year Term	2,250.00	2,250.00	900.00
3-Year Term	2,000.00	2,000.00	800.00

Availability

Enhanced 8XX Features are available individually or in any combination for both existing and new customers.

Direct Termination Overflow Capped Rates

Q.guaranteed and Q.integrity customers with DTO may qualify for capped installation and change charges. The rate applies per account on a per request basis.

	<b>INSTALLATION CHARGE</b>	<b>CHANGE CHARGE</b>
• DTO, per request/per account	\$50.00	\$50.00

Q.guaranteed customers with DTO established prior to November 11, 2002 will be credited the difference between the Per 8XX rate, which appears on the customer's bill, and the capped monthly rate following.

<b>CAPPED MONTHLY RATE</b>	
• DTO	\$50.00

THE COMPANY RESERVES THE RIGHT TO REVIEW THE PROMOTION AVAILABILITY AND CONDITIONS. THIS PROMOTION IS AVAILABLE UNTIL CHANGED OR CANCELED BY THE COMPANY.

**SECTION 5 - CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

C. Promotions (Cont'd)

Toll Free Customized Features Bundles

CenturyLink may offer business customers the following promotion. Toll Free features may be custom bundled to fit their business needs. The customer may choose any or all of the features in each bundle. The promotion is available for new and renewing CenturyLink Total Advantage, CenturyLink Total Advantage Express, CenturyLink Loyal Advantage and CenturyLink Connect contract customers. Renewing customers must be past their initial contract term and within 3-months of expiration on a 1-year term, within 6-months of expiration on a 2-year term, or within 9-months of expiration on a 3-year or longer term, or in response to an offer made by another interexchange carrier when the customer can demonstrate to CenturyLink's reasonable satisfaction that the customer intends to accept such offer as an inducement to subscribe to, or remain subscribed to, such other interexchange carriers services. Customers under one of these contracts who demonstrate to CenturyLink's reasonable satisfaction that they have an offer from another interexchange carrier and they intend to accept such offer and terminate service with CenturyLink may convert to these custom bundles with CenturyLink's written approval. The promotion applies only to the listed features. A one-time non-recurring installation charge of \$35.00 per Toll Free number will apply to install or make changes to the Routing or Overflow bundles. This offer is not available for use with the Capped Rates promotion.

Routing Bundle

- Bundle Features
  - Time of Day
  - Day of Week
  - Percent Allocation
  - Geo Routing
  - Real Time ANI

- Charges

<b>NONRECURRING PER 8XX NUMBER</b>	<b>MONTHLY PER 8XX NUMBER</b>
\$35.00	\$35.00

Over Flow Bundle

- Bundle Features
  - Busy Ring No Answer
  - Direct Termination Overflow
  - Super Trunk
  - In-Switch Overflow
  - Alternate Route Plans
  - Real Time ANI

- Charges

35.00	35.00
-------	-------

---

**SECTION 6 – OPERATOR SERVICES AND DIRECTORY ASSISTANCE**

## A. General

Operator and directory assistance is available to callers who want to place operator assisted calls.

**DEFINITIONS**0++ (Automated)

Calling Card, Credit Card, Collect, and/or Bill to Third Party calls which are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. "live" operator) to complete.

0+- (Partially Assisted)

Calling Card, Credit Card, Person-to-Person, Bill to Third Party, Station-to-Station, and/or Collect Calls placed by Users dialing 0+ (area code) + (exchange) + (line number). An attended operator position (i.e. "live" operator) is required to obtain billing information from the User.

0-- (Fully Assisted)

Calling Card, Credit Card, Person-to-Person, Bill to Third Party, Station-to-Station, and/or Collect calls placed by Users dialing 0 or 00 without also entering a valid (area code) + (exchange) + (line number). An attended operator position (i.e. "live" operator) is required to obtain the (area code) + (exchange) + (line number) as well as the billing information from the User.

Operator Assisted Calls

Calls requiring assistance for completion, usually by dialing 0+ (area code) + (exchange) + (line number); or by dialing "0" or "00", with all subsequent dialing being performed by Operator Services (0--). The following are examples of calls normally placed in this manner:

- Calling Card Calls – Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or long-distance telephone company for this purpose. At the caller's option and depending upon the services available at a particular location, calling card calls may entail intervention of an attended operator position (i.e. a "live" operator) or may be made on an "automated" basis.
- Collect Calls – Calls for which charges are billed not to the originating telephone number, but to the destination or termination telephone number.
- Credit Card Calls – Calls for which charges are billed, not to the originating telephone number, but to a credit card, such as VISA, MasterCard, or American Express.
- Third Party Calls – Calls for which charges are billed, not to the originating telephone number, but to a third-party telephone number which is neither the originating nor the terminating telephone number.
- Person-to-Person Calls – Calls which are placed under the stipulation that the caller will speak only to a specific called party.
- Station-to-Station Calls – Calls for which charges are billed to the originating telephone number.

Operator Surcharge

A non-usage (fixed) charge, which is added to a usage charge in calculating the total tariffed charges due for a completed Operator Assisted Call.

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE****B. Responsibilities of the User**

1. The user is responsible for payment of the charges set forth in this Schedule unless the responsibility for such payment has been accepted by the called party, a third party, or a subscriber. Billing will be payable upon receipt.
2. The user is responsible for establishing its identity as often as necessary during the course of a call.
3. The user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.
5. The user is responsible for requesting a rate quote prior to completing a call, at no charge, if the user is not clear of the rate option elected by the subscriber from whose property the user is placing the call.
6. If an entity other than CenturyLink (e.g. another carrier or supplier) imposes charges on the Company in connection with the provision of any aspect of the service, the customer shall pay all such charges, either directly to the local access provider or to the Company. The Company, at its sole discretion, reserves the right to reimburse, discount or waive such charges.

**C. Billing Arrangements**

1. Collect, Calling Card, Bill to Third Party, Person-to-Person, and Station-to-Station Calls

Charges for calls of this type will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by the Company for its intermediary with the applicable telephone company.

2. Credit Card Calls

Charges for credit card calls will be included on the user's regular monthly statement from the card-issuing company.

**D. Validation of Credit**

The Company reserves the right to validate the credit worthiness of users through available credit card, calling card, call number, and third-party telephone number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE****E. Billing Of Calls**

1. Billing for calls placed over the Company's network is based in part on the duration of the call. Timing of each call begins as specified below and ends when the called party hangs up. Billing is in one-minute increments, and no customer will be billed for an uncompleted call.
  - a. Collect Calls - Timing begins when the called party accepts the responsibility for payment.
  - b. Person-to-Person Calls (other than Collect) - Timing begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
  - c. All Other Calls - Timing begins when the switch determines the call has been answered by utilizing standard industry methods generally in use for ascertaining answer, and if a call exceeds 18 seconds in duration.
  - d. Customers who place calls from a pay telephone will incur an undiscountable payphone surcharge per call. This charge is applicable to the following types of calls which originate from a public or semi-public pay station: calling card calls, toll-free calls, and calls placed using a carrier access code (i.e. 10XXX-0). For applicable charges, refer elsewhere in this Section.



---

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE****F. Rates**

1. The rates and charges set forth are applicable to the Company's Operator Assisted Service Offerings based on the subscriber's election. The rates are applicable to calls originating between States. The total charge for each completed operator assisted call consists of:
  - a. A one-time fixed operator surcharge that will be added to the first minute of each operator service call, and will be dependent on the type of billing selected (i.e., Person-to-Person);
  - b. A per minute usage charge that will be added per call, and will be dependent on the duration, distance, and time of day of the call. The usage charge element is specified as duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as full minutes.
  - c. Rate quotes are available to all users, at no cost, prior to completing an operator assisted call. Users are encouraged to request a rate quote if they are not clear on the rate option chosen by the subscriber from whose property the user is placing the call.

**2. Time of Day**

Rates as follows:

Day	8AM – 5PM[1]	Monday through Friday
Evening	5PM – 11PM[1]	Sunday through Friday
Night/Weekend	11PM – 8AM[1]	Monday through Friday, and all day Saturday
	8AM – 5PM[1]	Sunday

**3. Time Increments**

Rates are applied in whole unit increments of 60 seconds.

[1] To, but not including the times shown.

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

## G. Miscellaneous Operator Services Charges

## 1. Directory Assistance

A Directory Assistance charge will be assessed for Directory Assistance calls. The following charge applies for each call to Directory Assistance, unless specified elsewhere in this Tariff.

	<b>CHARGE</b>
Interstate Directory Assistance Charge	\$1.99
International Directory Assistance	7.95

## 2. Payphone Surcharge

## a. Description

This charge applies to all Company carried non-coin calls (i.e., Billed to a Third Party, Calling Card, Collect, Credit Card, or Station-to-Station) placed from pay telephones.

## b. Rates and Charges

These charges are in addition to all other applicable charges unless otherwise specified.

	<b>CHARGE</b>
Payphone Surcharge	\$0.60

## 3. Non-Subscriber Surcharge (NSS)

A Non-Subscriber Surcharge may be assessed and is applicable to interstate Operator Station (Collect, Billed to Third Party, and Person-to-Person, Station-to-Station) calls billed to telephone lines which are presubscribed to an interexchange carrier other than the Company. This charge is in addition to the usage rates applicable to such calls and is also in addition to any applicable service charges for Operator Station calls as specified in this Tariff.

The Non-Subscriber Surcharge does not apply to: calls billed to calling cards or credit cards, conference calls, and calls billed to telephones lines which have discontinued presubscription to the Company but for whom an active billing record still exists in the Company's billing system.

	<b>CHARGE</b>
Non-Subscriber Surcharge	\$3.50



---

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

## H. Business/Residential Operator Services

## 2. Rates and Charges (Cont'd)

## c. Operator Surcharges – International

United States Originating - International Terminating (Option UI-1)

	<b>INTERNATIONAL CHARGE</b>
Calling Card – Automated (0++)	\$6.00
Calling Card – Partially Assisted (0+-)	8.00
Calling Card – Fully Assisted (0--)	8.00
Bill to Third Party – Automated (0++)	9.00
Bill to Third Party – Partially Assisted (0+-)	9.00
Bill to Third Party – Fully Assisted (0--)	9.00
Person to Person – Partially Assisted (0+-)	9.00
Person to Person – Fully Assisted (0--)	9.00
Station to Station – Partially Assisted (0+-)	8.00
Station to Station – Fully Assisted (0--)	8.00

---

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

## H. Business/Residential Operator Services

## 2. Rates and Charges (Cont'd)

 d. Operator Per Minute Usage Charges – International  
 United States Originating - International Terminating (Option UI-1)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
Afghanistan	93	\$ 9.2600	\$ 9.2600
Albania	355	6.7900	6.7900
Algeria	213	3.9900	3.9900
Andorra, Vatican City	376	3.0300	3.0300
Angola	244	7.6200	7.6200
Anguilla	727	3.0100	3.0100
Antarctica, Christmas, & Norfolk Island	672	11.5600	11.5600
Antigua, Barbuda	728	2.7900	2.7900
Argentina	54	3.8600	3.8600
Armenia	374	6.0600	6.0600
Aruba	297	2.6400	2.6400
Ascension Island	247	5.0600	5.0600
Atlantic East Inmarsat	871	14.3300	14.3300
Atlantic West Inmarsat	874	14.3300	14.3300
Australia	61	3.2100	3.2100
Austria	43	2.8700	2.8700
Azerbaijan	994	6.0400	6.0400
Bahamas	725	2.3400	2.3400
Bahrain	973	4.0900	4.0900
Bangladesh	880	7.4800	7.4800
Belarus	375	6.1400	6.1400
Belgium	32	2.9500	2.9500
Belize	501	3.3600	3.3600
Benin	229	3.8000	3.8000
Bermuda	441	2.6100	2.6100
Bhutan	975	8.5400	8.5400

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

## H. Business/Residential Operator Services

## 2. Rates and Charges

## d. Operator Per Minute Usage Charges – International

United States Originating - International Terminating (Option UI-1) (Cont'd)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
Bolivia	591	\$3.6000	\$3.6000
Bosnia & Herzogovina	387	3.3700	3.3700
Botswana	267	3.5400	3.5400
Brazil	55	3.8400	3.8400
British Virgin Islands	284	2.6600	2.6600
Brunei	673	4.4200	4.4200
Bulgaria	359	3.9400	3.9400
Burkina Faso	226	6.0000	6.0000
Burundi	257	7.4700	7.4700
Cambodia	855	7.7400	7.7400
Cameroon	237	4.0900	4.0900
Cape Verde Islands	238	5.1600	5.1600
Cayman Islands	345	2.6800	2.6800
Central African Republic	236	7.3700	7.3700
Chad	235	8.2200	8.2200
Chile, Easter Island	56	2.8200	2.8200
China	86	5.3500	5.3500
Colombia	57	3.9100	3.9100
Comoros, Mayotte Island	269	7.8700	7.8700
Congo, Democratic Republic of	243	3.8000	3.8000
Cook Islands	682	8.9500	8.9500
Costa Rica	506	3.2300	3.2300
Croatia	385	3.3600	3.3600
Cuba	53	2.9200	2.9200
Cuba, Guantanamo Bay	5399	2.3000	2.3000
Cyprus	357	3.4500	3.4500
Czech Republic	420	3.5000	3.5000

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

## H. Business/Residential Operator Services

## 2. Rates and Charges

## d. Operator Per Minute Usage Charges – International

United States Originating - International Terminating (Option UI-1) (Cont'd)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
Denmark	45	\$ 2.8300	\$ 2.8300
Diego Garcia, Barbados	246	2.8100	2.8100
Djibouti	253	5.6900	5.6900
Dominica	767	3.4100	3.4100
Dominican Republic	809	2.8100	2.8100
Easter Island	280	4.6400	4.6400
Ecuador	593	3.8000	3.8000
Egypt	20	4.2500	4.2500
El Salvador	503	3.1900	3.1900
Equatorial Guinea	240	7.6100	7.6100
Eritrea	291	4.8200	4.8200
Estonia	372	6.7400	6.7400
Ethiopia	251	4.2000	4.2000
Faeroe Islands	298	2.7900	2.7900
Falkland Islands	500	6.5000	6.5000
Fiji Islands	679	5.3100	5.3100
Finland	358	2.9500	2.9500
France	33	2.5300	2.5300
French Antilles, Martinique	596	2.6700	2.6700
French Guiana	594	3.2300	3.2300
French Polynesia	689	4.8600	4.8600
Gabon	241	4.0900	4.0900
Gambia	220	3.8200	3.8200
Georgia	995	6.1200	6.1200
Germany	49	2.5200	2.5200
Ghana	233	4.2100	4.2100
Gibraltar	350	3.7500	3.7500
GMSS	881	14.3300	14.3300
Greece	30	3.9900	3.9900
Greenland	299	3.4200	3.4200

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

## H. Business/Residential Operator Services

## 2. Rates and Charges

## d. Operator Per Minute Usage Charges – International

United States Originating - International Terminating (Option UI-1) (Cont'd)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
Grenada	473	\$ 2.8900	\$ 2.8900
Guadeloupe	590	2.6800	2.6800
Guatemala	502	3.5100	3.5100
Guinea (Prp)	224	4.8200	4.8200
Guinea-Bissau	245	7.7000	7.7000
Guyana	592	4.1400	4.1400
Haiti	509	3.2500	3.2500
Honduras	504	3.6100	3.6100
Hong Kong	852	3.8000	3.8000
Hungary	36	3.2200	3.2200
Iceland	354	3.3000	3.3000
India	91	5.3600	5.3600
Indian Inmarsat	873	14.3300	14.3300
Indonesia	62	4.6400	4.6400
Iran	98	4.6600	4.6600
Iraq	964	5.9600	5.9600
Ireland	353	2.6100	2.6100
Israel	972	3.7500	3.7500
Italy	39	2.9000	2.9000
Ivory Coast (Cote D'Ivoire)	225	4.8300	4.8300
Jamaica	876	2.9800	2.9800
Japan	81	3.3100	3.3100
Jordan	962	3.8900	3.8900
Kazakhstan	732	5.9600	5.9600
Kenya	254	4.1300	4.1300
Kiribati	686	6.9200	6.9200
Kuwait	965	3.6200	3.6200
Kyrgyzstan	996	5.8900	5.8900
Laos	856	11.1300	11.1300
Latvia	371	6.0800	6.0800



**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

## H. Business/Residential Operator Services

## 2. Rates and Charges

## d. Operator Per Minute Usage Charges – International

United States Originating - International Terminating (Option UI-1) (Cont'd)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
Lebanon	961	\$ 6.5700	\$ 6.5700
Lesotho	266	3.7700	3.7700
Liberia	231	3.8900	3.8900
Libya	218	4.0900	4.0900
Liechtenstein	423	2.7400	2.7400
Lithuania	370	6.0200	6.0200
Luxembourg	352	2.8700	2.8700
Macau	853	5.1800	5.1800
Macedonia (Former Yugoslav Rep.)	389	3.4500	3.4500
Madagascar	261	8.1400	8.1400
Malawi	265	3.4700	3.4700
Malaysia	60	4.4800	4.4800
Maldives	960	6.7400	6.7400
Mali Republic	223	5.3100	5.3100
Malta	356	3.9600	3.9600
Maristat	870	14.3300	14.3300
Marshall Islands	692	4.8000	4.8000
Mauritania	222	5.6800	5.6800
Mauritius	230	6.7000	6.7000
Mexico	52	1.7300	1.3900
Micronesia	691	4.4300	4.4300
Moldova	373	5.3100	5.3100
Monaco	377	2.5000	2.5000
Mongolia	976	8.6900	8.6900
Montenegro	382	3.6400	3.6400
Montserrat	664	3.2100	3.2100
Morocco	212	3.8400	3.8400
Mozambique	258	6.7900	6.7900
Myanmar (Burma)	295	11.7400	11.7400
Myanmar (Burma)	95	11.7400	11.7400

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

## H. Business/Residential Operator Services

## 2. Rates and Charges

## d. Operator Per Minute Usage Charges – International

United States Originating - International Terminating (Option UI-1) (Cont'd)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
Namibia	264	\$ 3.7600	\$ 3.7600
Nauru	274	7.6600	7.6600
Nauru	674	7.6600	7.6600
Nepal	977	6.4400	6.4400
Netherlands	31	1.9500	1.9500
Netherlands Antilles	599	2.8200	2.8200
New Caledonia	687	5.2100	5.2100
New Zealand	64	3.6200	3.6200
Nicaragua	505	3.1800	3.1800
Niger	227	5.3700	5.3700
Nigeria	234	3.2100	3.2100
Niue	683	8.0200	8.0200
North Korea	850	9.9000	9.9000
Norway	47	2.5300	2.5300
Oman	968	4.0700	4.0700
Pacific Inmarsat	872	14.3300	14.3300
Pakistan	92	7.7700	7.7700
Palau	680	6.9600	6.9600
Panama	507	3.2500	3.2500
Papua New Guinea	675	4.4300	4.4300
Paraguay	595	4.4800	4.4800
Peru	51	3.7000	3.7000
Philippines	63	4.2700	4.2700
Poland	48	2.9700	2.9700
Portugal	351	3.3300	3.3300
Qatar	974	4.2100	4.2100
Reunion Island	262	5.4300	5.4300
Romania	40	4.4000	4.4000
Russia	7	6.1400	6.1400
Rwanda	250	6.0300	6.0300

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

## H. Business/Residential Operator Services

## 2. Rates and Charges

## d. Operator Per Minute Usage Charges – International

United States Originating - International Terminating (Option UI-1) (Cont'd)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
San Marino	378	\$3.0400	\$3.0400
Sao Tome & Principe	239	7.5000	7.5000
Saudi Arabia	966	4.1300	4.1300
Senegal	221	4.6000	4.6000
Serbia, Yugoslavia	381	3.6400	3.6400
Seychelles Islands	248	7.3000	7.3000
Sierra Leone	232	5.1700	5.1700
Singapore	65	3.6200	3.6200
Slovak Republic	421	3.2700	3.2700
Slovakia, Czechoslovakia	42	3.2700	3.2700
Slovenia	386	3.5500	3.5500
Solomon Islands	677	6.8900	6.8900
Somalia	252	7.1500	7.1500
South Africa	27	3.2300	3.2300
South Korea	82	3.4500	3.4500
Spain	34	3.2500	3.2500
Sri Lanka	94	6.6900	6.6900
St Kitts	896	2.9800	2.9800
St Kitts & Nevis	869	2.9800	2.9800
St Vincent & Grenadines	784	2.9500	2.9500
St. Lucia	758	2.9000	2.9000
St. Pierre & Miquelon	508	2.5600	2.5600
Sudan	249	7.2800	7.2800
Suriname	597	5.1000	5.1000
Swaziland	268	3.8400	3.8400
Sweden	46	2.5400	2.5400
Switzerland	41	2.7400	2.7400
Syria	963	6.1700	6.1700

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

## H. Business/Residential Operator Services

## 2. Rates and Charges

## d. Operator Per Minute Usage Charges – International

United States Originating - International Terminating (Option UI-1) (Cont'd)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
Taiwan	886	\$4.0900	\$4.0900
Tajikistan	992	9.2600	9.2600
Tanzania	255	4.2000	4.2000
Thailand	66	4.3800	4.3800
Togo	228	4.4200	4.4200
Tonga Islands	676	5.9400	5.9400
Trinidad & Tobago	868	3.0700	3.0700
Tunisia	216	3.8000	3.8000
Turkey	90	3.7600	3.7600
Turkmenistan	993	5.8700	5.8700
Turks & Caicos Islands	649	2.9000	2.9000
Tuvalu	688	9.4100	9.4100
Uganda	256	4.2200	4.2200
Ukraine	380	6.1200	6.1200
United Arab Emirates	971	3.6000	3.6000
United Kingdom	44	2.3800	2.3800
Uruguay	598	3.4900	3.4900
Uzbekistan	998	6.0200	6.0200
Vanuatu	678	9.2800	9.2800
Venezuela	58	2.6400	2.6400
Vietnam	84	5.3600	5.3600
Wallis & Futuna Islands	681	8.3700	8.3700
Western Samoa	685	6.2700	6.2700
Yemen Republic	967	3.8000	3.8000
Yemen Republic	969	3.8000	3.8000
Zambia	260	3.6100	3.6100
Zimbabwe	263	3.6600	3.6600



---

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

- I. Carrier Operator Services
  - 2. Rates and Charges (Cont'd)
    - c. Operator Surcharges – International  
Carrier Services Option (CSUI-1)

	<b>INTERNATIONAL CHARGE</b>
Calling Card – Automated (0++)	\$4.25
Calling Card – Partially Assisted (0+-)	5.00
Calling Card – Fully Assisted (0--)	6.00
Bill to Third Party – Automated (0++)	9.00
Bill to Third Party – Partially Assisted (0+-)	9.00
Bill to Third Party – Fully Assisted (0--)	9.00
Person to Person – Partially Assisted (0+-)	9.00
Person to Person – Fully Assisted (0--)	9.00
Station To Station – Partially Assisted (0+-)	8.00
Station To Station – Fully Assisted (0--)	8.00

---

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

- I. Carrier Operator Services
  2. Rates and Charges (Cont'd)
    - d. Operator Per Minute Usage Charges – International  
United States Originating - International Terminating  
Carrier Services (Option CSUI-1)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
Afghanistan	93	\$9.2600	\$9.2600
Albania	355	5.2700	4.9300
Algeria	213	0.8100	0.8100
Andorra, Vatican City	376	0.5600	0.5600
Angola	244	1.6900	1.6900
Antarctica, Christmas & Norfolk Is	672	2.0000	2.0000
Argentina	54	0.8900	0.8900
Armenia	374	1.0300	1.0300
Aruba	297	0.5400	0.5400
Ascension Island	247	1.3100	1.3100
Atlantic East Inmarsat	871	9.0000	9.0000
Atlantic West Inmarsat	874	9.0000	9.0000
Australia	61	0.5200	0.5200
Austria	43	0.3200	0.3200
Azerbaijan	994	1.4700	1.4700
Bahamas, Congo	242	0.4100	0.4100
Bahrain	973	1.5500	1.5500
Bangladesh	880	1.4300	1.4300
Belarus	375	0.8500	0.8500
Belgium	32	0.3200	0.3200
Belize	501	0.9100	0.9100
Benin	229	0.7700	0.7700
Bermuda	441	0.4700	0.4700
Bhutan	975	2.1100	2.1100
Bolivia	591	0.8900	0.8900
Bosnia & Herzogovina	387	0.9200	0.9200
Botswana	267	0.9800	0.9800
Brazil	55	0.6800	0.6800
British Virgin Islands	284	0.5500	0.5500
Brunei	673	1.0000	1.0000

---

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

- I. Carrier Operator Services
  - 2. Rates and Charges
    - d. Operator Per Minute Usage Charges – International  
United States Originating - International Terminating  
Carrier Services (Option CSUI-1) (Cont'd)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
Bulgaria	359	\$0.7500	\$0.7500
Burkina Faso	226	1.2000	1.2000
Burundi	257	2.1700	2.1700
Cambodia	855	2.6600	2.6600
Cameroon	237	1.1400	1.1400
Cape Verde Islands	238	0.9600	0.9600
Cayman Islands	345	0.5400	0.5400
Central African Republic	236	1.7300	1.7300
Chad	235	2.8300	2.8300
Chile, Easter Island	56	0.5600	0.5600
China	86	1.4400	1.4400
Colombia	57	0.8400	0.8700
Comoros, Mayotte Island	269	4.0900	4.0900
Congo, Democratic Republic of	243	1.3100	1.3100
Cook Islands	682	1.8900	1.8900
Costa Rica	506	0.6300	0.6300
Croatia	385	0.6400	0.6400
Cuba	53	0.9200	0.9200
Cuba, Guantanamo Bay	5399	0.9200	0.9200
Cyprus	357	0.6800	0.6800
Czech Republic	420	0.6900	0.6900
Denmark	45	0.3200	0.3200
Diego Garcia, Barbados	246	0.6400	0.6400
Djibouti	253	1.1200	1.1200
Dominica	767	0.6300	0.6300
Dominican Republic	809	0.6100	0.6100
Ecuador	593	0.8500	0.8500
Egypt	20	1.0000	1.0000
El Salvador	503	0.8800	0.8800



---

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

- I. Carrier Operator Services
  2. Rates and Charges
    - d. Operator Per Minute Usage Charges – International  
United States Originating - International Terminating  
Carrier Services (Option CSUI-1) (Cont'd)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
Equatorial Guinea	240	\$2.9800	\$2.9800
Eritrea	291	1.4500	1.4500
Estonia	372	1.0800	1.0800
Ethiopia	251	1.2500	1.2500
Faeroe Islands	298	0.6300	0.6300
Falkland Islands	500	1.3900	1.3900
Fiji Islands	679	1.2000	1.2000
Finland	358	0.3200	0.3200
France	33	0.5400	0.5400
French Antilles, Martinique	596	0.7700	0.7700
French Guiana	594	0.7800	0.7800
French Polynesia	689	1.5400	1.5400
Gabon	241	1.3400	1.3400
Gambia	220	0.7800	0.7800
Georgia	995	1.2200	1.2200
Germany	49	0.5400	0.5400
Ghana	233	0.7500	0.7500
Gibraltar	350	1.2000	1.2000
Greece	30	0.3200	0.3200
Greenland	299	0.6900	0.6900
Grenada	473	0.6500	0.6500
Guadeloupe	590	0.7500	0.7500
Guatemala	502	0.0800	0.8000
Guinea (Prp)	224	0.9600	0.9600
Guinea-Bissau	245	1.8900	1.8900
Guyana	592	1.0700	1.0700
Haiti	509	0.8800	0.8800
Honduras	504	0.9500	0.9500
Hong Kong	852	0.7300	0.7300
Hungary	36	0.6200	0.6200

---

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

- I. Carrier Operator Services
  2. Rates and Charges
    - d. Operator Per Minute Usage Charges – International  
United States Originating - International Terminating  
Carrier Services (Option CSUI-1) (Cont'd)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
Iceland	354	\$0.5900	\$0.5900
India	91	1.3400	1.3400
Indian Inmarsat	873	9.0000	9.0000
Indonesia	62	0.8000	0.8000
Iran	98	1.6200	1.6200
Iraq	964	1.5500	1.5500
Ireland	353	0.3200	0.3200
Israel	972	0.7000	0.7000
Italy	39	0.5400	0.5400
Ivory Coast (Cote D'Ivoire)	225	1.4400	1.4400
Jamaica	876	0.8400	0.8400
Japan	81	0.4300	0.4300
Jordan	962	1.1000	1.1000
Kenya	254	1.0100	1.0100
Kiribati	686	1.4100	1.4100
Kuwait	965	1.5500	1.5500
Kyrgyzstan	996	1.3000	1.3000
Laos	856	2.7900	2.7900
Latvia	371	1.1100	1.1100
Lebanon	961	1.3800	1.3800
Lesotho	266	0.9800	0.9800
Liberia	231	0.7900	0.7900
Libya	218	1.1200	1.1200
Lithuania	370	1.4000	1.4000
Luxembourg	352	0.3200	0.3200
Madagascar	261	2.5700	2.5700
Malawi	265	0.8500	0.8500
Malaysia	60	0.5600	0.5600
Maldives	960	1.6600	1.6600
Mali Republic	223	1.2200	1.2200
Malta	356	0.8500	0.8500

---

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

- I. Carrier Operator Services
  2. Rates and Charges
    - d. Operator Per Minute Usage Charges – International  
United States Originating - International Terminating  
Carrier Services (Option CSUI-1) (Cont'd)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
Maristat	870	\$9.0000	\$9.0000
Marshall Islands	692	0.8700	0.8700
Mauritania	222	1.1600	1.1600
Mauritius	230	1.4300	1.4300
Mexico	52	0.2800	0.2800
Micronesia	691	0.9000	0.9000
Moldova	373	1.3900	1.3900
Monaco	377	0.3200	0.3200
Mongolia	976	1.9500	1.9500
Montserrat	664	0.6300	0.6300
Morocco	212	0.9700	0.9700
Mozambique	258	1.4600	1.4600
Myanmar (Burma)	95	2.6400	2.6400
Namibia	264	0.6800	0.6800
Nauru	674	1.3300	1.3300
Nepal	977	1.4900	1.4900
Netherlands	31	0.3200	0.3200
Netherlands Antilles	599	0.5200	0.5200
New Caledonia	687	1.6600	1.6600
New Zealand	64	0.6100	0.6100
Nicaragua	505	0.8000	0.8000
Niger	227	1.0800	1.0800
Nigeria	234	0.8400	0.8400
Niue	683	2.0700	2.0700
North Korea	850	3.6900	3.6900
Norway	47	0.3200	0.3200
Oman	968	1.2300	1.2300
Pacific Inmarsat	872	9.0000	9.0000
Pakistan	92	1.4500	1.4500
Palau	680	1.4900	1.4900
Panama	507	0.9100	0.9100
Papua New Guinea	675	1.2200	1.2200
Paraguay	595	1.0200	1.0200

---

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

- I. Carrier Operator Services
  2. Rates and Charges
    - d. Operator Per Minute Usage Charges – International  
United States Originating - International Terminating  
Carrier Services (Option CSUI-1) (Cont'd)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
Peru	51	\$0.8300	\$0.8300
Philippines	63	0.8500	0.8500
Poland	48	0.5500	0.5500
Portugal	351	0.3200	0.3200
Qatar	974	1.5500	1.5500
Reunion Island	262	1.1800	1.1800
Romania	40	1.0000	1.0000
Russia	7	1.3800	1.3800
Rwanda	250	1.3600	1.3600
Saipan Island, St. Helena	290	1.3200	1.3200
San Marino	378	1.2100	1.2100
Sao Tome and Principe	239	1.8200	1.8200
Saudi Arabia	966	1.5500	1.5500
Senegal	221	1.7400	1.7400
Serbia, Yugoslavia	381	0.9200	0.9200
Seychelles Islands	248	1.7300	1.7300
Sierra Leone	232	1.0600	1.0600
Singapore	65	0.4600	0.4600
Slovak Republic	421	0.6900	0.6900
Slovenia	386	0.6700	0.6700
Solomon Islands	677	1.3800	1.3800
Somalia	252	1.8800	1.8800
South Africa	27	0.5800	0.5800
South Korea	82	0.6500	0.6500
Spain	34	0.5400	0.5400
Sri Lanka	94	1.2400	1.2400
St Kitts & Nevis	869	0.5900	0.5900
St Vincent and Grenadines	784	0.6700	0.6700
St. Lucia	758	0.5900	0.5900
St. Pierre & Miquelon	508	0.5800	0.5800

---

**SECTION 6 – OPERATOR SERVICES AND DISRECTORY ASSISTANCE**

- I. Carrier Operator Services
  - 2. Rates and Charges
    - d. Operator Per Minute Usage Charges – International  
United States Originating - International Terminating  
Carrier Services (Option CSUI-1) (Cont'd)

COUNTRY	COUNTRY CODE	INTERNATIONAL USAGE CHARGE	
		INITIAL MINUTE	ADD'L MINUTE
Sudan	249	\$1.5800	\$1.5800
Suriname	597	1.4300	1.4300
Swaziland	268	0.5700	0.5700
Sweden	46	0.3200	0.3200
Switzerland	41	0.3200	0.3200
Syria	963	1.4500	1.4500
Taiwan	886	0.7200	0.7200
Tajikistan	992	1.3000	1.3000
Tanzania	255	1.0700	1.0700
Thailand	66	0.9000	0.9000
Togo	228	1.2800	1.2800
Tonga Islands	676	1.7900	1.7900
Trinidad & Tobago	868	0.7500	0.7500
Tunisia	216	0.9200	0.9200
Turkey	90	1.2100	1.2100
Turkmenistan	993	1.3000	1.3000
Turks and Caicos Islands	649	0.6300	0.6300
Tuvalu	688	2.0900	2.0900
Uganda	256	0.9600	0.9600
Ukraine	380	0.8400	0.8400
United Arab Emirates	971	1.5500	1.5500
United Kingdom	44	0.1300	0.1300
Uruguay	598	0.8800	0.8800
Uzbekistan	998	1.3800	1.3800
Vanuatu	678	2.7200	2.7200
Venezuela	58	0.5300	0.5300
Vietnam	84	1.4100	1.4100
Wallis and Futuna Islands	681	2.6700	2.6700
Western Samoa	685	1.2000	1.2000
Yemen Republic	967	1.1200	1.1200
Zambia	260	0.9400	0.9400
Zimbabwe	263	0.9200	0.9200





---

**SECTION 7 – PRIVATE LINE SERVICES**

**Effective July 1, 2022, Rate plans longer than 12 months (24, 36, 48 or 60 month) for Domestic and Metro Private Line Services are grandfathered. New circuits being ordered will only have the option of 12-month or month-to-month services, if applicable. Customers under existing rate plans can keep those terms until the expiration of their current term. Existing rate plans will not be renewed. Upon expiration of current rate plans, plans will revert to month-to-month pricing, or the customer can renew at a 12-month term at the then current rates.**

(N)

(N)

**A. General**

1. Services are obtainable, subject to the availability of facilities and/or equipment. The Company reserves the right to refuse to provide service where facilities or equipment are not available or in circumstances where it is not economically feasible.
2. Rates and charges, excluding special taxes, fees and surcharges for service vary depending upon the option selected by the customer. Certain service offerings may involve one or more of the following: a Monthly Recurring Charge (MRC), a minimum monthly charge, Nonrecurring Charges (NRC) for installation, special features, and/or charges for administrative or physical changes to a service.
3. Service Level Agreements (SLAs) are set forth on the following website and may be selected by specific Product.  
<http://www.centurylink.com/Pages/AboutUs/Legal/Tariffs/displayTariffServiceAgreements.html>
4. Services may require that a customer sign a term commitment with standard rates or at a discount for 1-, 2-, 3-, 4- or 5-year term commitments, depending on the Product. Additional terms and conditions are found in Section 2. **See grandfathering of term plans language above.**

(N)

**B. Private Line Description**

Private Line Service is a point-to-point, dedicated, non-switched electrical or optical data transmission. It provides a fixed capacity of bandwidth for the transport of a customer's digital communications traffic over a physical circuit between two Company owned and operated facilities on the Company Domestic Network (network). The service is offered either on an Inter-city (Long Haul) or Intra-city (Metro) basis for transport of the customer's interstate communications traffic, with a variety of speeds and features. The Company will determine whether a service is considered Long Haul or Metro. These services require the customer to purchase Local Access Services for the connection between the customer location and the circuit ordered by the customer as part of the service (the local loop).

The service extends to and includes the equipment maintained by the Company at the termination point (Demarcation Point). This includes the Company designated: (a) physical interface between the Company network and the customer's telecommunications equipment; or (b) physical interface between a third-party provider connecting the Company network to the customer's telecommunications equipment, but does not include customer premise equipment (CPE), extended wiring, inside wiring or other equipment not maintained by the Company at a service address.



## SECTION 7 – PRIVATE LINE SERVICES

### C. Private Line Pricing

Private Line circuits are priced at a fixed recurring charge based on transmission speeds and the V&H coordinates between two Company POPs. This is referred to as the Interoffice Channel or IOC. The POPs are determined by locating the nearest available Company POP to the customer or end-user locations, as determined by the NPA/NXX of the locations.

### D. Private Line Terms and Conditions

1. Private Line Services are available under the Qwest Total Advantage (QTA) service offerings. Provision of Company Private Line Services, including, without limitation, monthly recurring and non-recurring rates, discounts, usage minimums, and term commitments are set forth below.

#### 2. Availability

a. Private Line Service can only be provided where suitable facilities are available.

b. Where suitable facilities are unavailable for provisioning of the service, but the Company agrees to provide service, special construction of the facilities may be necessary and Special Construction charges may apply.

#### 3. Minimum Service Period (MSP)

The Minimum Service Period (MSP) for Private Line Services is one year.

#### 4. Individual Case Basis Arrangements

Individual Case Basis (ICB) pricing may be available to customers based upon, but not limited to, network availability, quality of service, length of term or competitive bid for service. The pricing will be determined on a case-by-case basis.

**SECTION 7 – PRIVATE LINE SERVICES**

## D. Private Line Terms and Conditions (Cont'd)

## 5. Service Term, Termination/Cancellation

- At the end of the contracted service term, the service automatically renews at the same term as the Service Agreement and Early Termination/Cancellation Charges do not apply.
- The customer may also renew the service under a new Service Agreement. If the renewal takes place prior to the expiration of the existing Service Agreement, Early Termination applies to the Original Service Agreement.
- The customer may discontinue service at any time. If the customer discontinues service after the expiration of the initial Service Agreement term, Early Termination Charges do not apply.
- If the customer chooses to discontinue contracted service at any time during the contracted service term, an Early Termination/Cancellation Charge will apply.
  - The termination charge is 100% of the recurring rates for any remaining months of the Minimum Service Period (MSP), if applicable, plus the monthly recurring rates multiplied by 30% for the remaining number of months not included in the MSP.
  - The customer may choose to renew and/or move the service under a new Service Agreement. If the renewal and/or move takes place prior to the expiration of the existing Service Term, Early Termination/Cancellations Charges apply to the original Service Term as outlined above.
  - If the customer's Off-Net facility is canceled prior to the end of the Service Agreement Term, the customer shall be liable for any Early Termination fees Charges by the Off-Net facility provider.

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 1. Domestic Private Line Service (DPL)

## a. Description

**Effective July 1, 2022, Rate plans longer than 12 months (24, 36, 48 or 60 month) for Domestic Private Line Services are grandfathered. New circuits being ordered will only have the option of 12-month or month-to-month services, if applicable. Customers under existing rate plans can keep those terms until the expiration of their current term. Existing rate plans will not be renewed. Upon expiration of current rate plans, plans will revert to month-to-month pricing, or the customer can renew at a 12-month term at the then current rates.**

(N)

(N)

Domestic Private Line Service (DPL) is a point to point, interLATA, dedicated, non-switched electrical and/or optical data transmission, over a physical circuit between two Company SONET POPs located on the Company Domestic Network. Service extends to and includes the network equipment maintained by the Company at the Company network interface points located in the Company POP. The service is offered at DS0, DS1, Fractional DS1, DS3, OC3, OC12, and OC48 transmission rates.

## b. Rate Elements

## (1) Mileage

Mileage provides for the transmission facilities between the originating and terminating Company POPs. Mileage is a per mile rate element measured by airline miles between the customer's Points of Termination, using the V & H Coordinates method. The mileage bands are priced based on DS0 equivalent units (see conversion chart following)

## (2) Multiplexing

Multiplexing is an optional feature that provides the ability to convert a higher speed channel to several lower speed channels, or to combine several lower speed channels into a single higher speed channel. The multiplexing hierarchy, is as follows:

- DS3 is equivalent to 28 DS1s
- OC3 is equivalent to 3 DS3s
- OC12 is equivalent to 4 OC3s
- OC48 is equivalent to 4 OC12s

## (3) Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service).

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 1. Domestic Private Line Service (DPL)(Cont'd)

## c. Terms and Conditions:

- (1) The Monthly Recurring Charges (MRCs), set forth below, are for the IOC/mileage and multiplexing portions of DPL and do not cover charges for Local Access Facilities located in Section F, following.
- (2) The Nonrecurring Charges (NRCs) for installation, special features, and/or charges for administrative or physical changes to a service, set forth below, are for the IOC or mileage portion of DPL only.
- (3) Customers who meet the Monthly and/or Annual Commitment levels set forth following are eligible to receive discounts for 1-, 2- or 3-year term plans. Both the Mileage and Multiplexing MRCs contribute to the Monthly and/or Annual Commitment levels. **[1]** (C)
- (4) The DPL MRCs and NRCs are calculated based on the transmission speed of the Private Line circuit, the distance between the originating and terminating Company POPs and the term and volume of the contract. The mileage bands are priced based on DS0 equivalent units (see conversion chart following):

**[1] Effective July 1, 2022, Rate plans longer than 12 months (24, 36, 48 or 60 month) for Domestic Private Line Services are grandfathered. New circuits being ordered will only have the option of 12-month or month-to-month services, if applicable. Customers under existing rate plans can keep those terms until the expiration of their current term. Existing rate plans will not be renewed. Upon expiration of current rate plans, plans will revert to month-to-month pricing, or the customer can renew at a 12-month term at the then current rates.** (N)

**SECTION 7 – PRIVATE LINE SERVICES**

E. Private Line Services Offered:

1. Domestic Private Line Service (DPL) (Cont'd)

d. Rates and Charges

(1) Monthly Recurring Rates (MRC)

MILEAGE BAND	DOMESTIC PRIVATE LINE - PER DS0 MILE RATE			
	DS0-64	DS0-128	DS0-192	DS0-256
150-199	\$2.4834	\$4.0592	\$2.8004	\$2.2425
200-249	2.2000	3.1539	2.1967	1.8250
250-299	1.9833	2.6433	1.8369	1.6833
300-349	1.7999	2.2962	1.5971	1.5499
350-399	1.6356	2.0656	1.4451	1.4213
400-449	1.4832	2.9021	1.3165	1.2957
450-499	1.3387	1.7327	1.1906	1.1721
500-599	1.2000	1.5997	1.0667	1.0500
600-699	1.0967	1.4223	0.9856	0.9717
700-799	1.0029	1.2988	0.9076	0.8957
800-899	0.9150	1.1846	0.8317	0.8213
900-999	0.8311	1.0864	0.7570	0.7478
1,000-1,249	0.7500	0.9984	0.6833	0.6750
1,250-1,499	0.6950	0.8862	0.6417	0.6350
1,500-1,749	0.6467	0.8057	0.6022	0.5967
1,750-1,999	0.6021	0.7444	0.5640	0.5593
2,000-2,499	0.5600	0.6980	0.5267	0.5225
2,500-2,999	0.5150	0.6522	0.4883	0.4850
3,000+	0.4733	0.6061	0.4511	0.4483

TYPE	BANDWIDTH	BANDWIDTH HIERARCHY	
		CONVERSIONS	NO. OF DS0s
DS0	64 kbps	-	1
DS0	128 kbps	-	2
DS0	192 kbps	-	3
DS0	256 kbps	-	4

**SECTION 7 – PRIVATE LINE SERVICES**

E. Private Line Services Offered:

1. Domestic Private Line Service (DPL)

d. Rates and Charges

(1) Monthly Recurring Rates (MRC) (Cont'd)

MILEAGE BAND	DOMESTIC PRIVATE LINE - PER DS0 MILE RATE			
	DS0-320	DS0-384	DS0-448	DS0-512
150-199	\$1.9500	\$1.9278	\$1.9119	\$1.9000
200-249	1.8000	1.7833	1.7714	1.7625
250-299	1.6633	1.6500	1.6404	1.6333
300-349	1.5333	1.5222	1.5142	1.5083
350-399	1.4070	1.3975	1.3907	1.3856
400-449	1.2832	1.2749	1.2689	1.2645
450-499	1.1609	1.1535	1.1482	1.1443
500-599	1.0400	1.0333	1.0286	1.0250
600-699	0.9633	0.9578	0.9538	0.9508
700-799	0.8886	0.8838	0.8804	0.8779
800-899	0.8150	0.8108	0.8079	0.8056
900-999	0.7422	0.7385	0.7359	0.7339
1,000-1,249	0.6700	0.6667	0.6643	0.6625
1,250-1,499	0.6310	0.6283	0.6264	0.6250
1,500-1,749	0.5933	0.5911	0.5895	0.5883
1,750-1,999	0.5564	0.5545	0.5532	0.5521
2,000-2,499	0.5200	0.5183	0.5171	0.5163
2,500-2,999	0.4830	0.4817	0.4807	0.4800
3,000+	0.4467	0.4456	0.4448	0.4442

TYPE	BANDWIDTH	BANDWIDTH HIERARCHY	
		CONVERSIONS	NO. OF DS0s
DS0	320 kbps	-	5
DS0	384 kbps	-	6
DS0	448 kbps	-	7
DS0	512 kbps	-	8

**SECTION 7 – PRIVATE LINE SERVICES**

E. Private Line Services Offered:

1. Domestic Private Line Service (DPL)

d. Rates and Charges

(1) Monthly Recurring Rates (MRC) (Cont'd)

**DOMESTIC PRIVATE LINE - PER DS0 MILE RATE**

<b>MILEAGE BAND</b>	<b>DS1</b>	<b>DS3</b>	<b>OC3</b>	<b>OC12</b>	<b>OC48</b>
0-150	\$0.0621	\$0.0074	\$0.0040	\$ 0.0029	\$0.0016
151-200	0.0538	0.0072	0.0039	0.0028	0.0016
201-250	0.0480	0.0069	0.0035	0.0025	0.0014
251-300	0.0451	0.0067	0.0033	0.0024	0.0013
301-350	0.0433	0.0065	0.0031	0.0023	0.0013
351-400	0.0416	0.0062	0.0030	0.0022	0.0012
401-450	0.0395	0.0059	0.0029	0.0021	0.0012
451-500	0.0379	0.0057	0.0028	0.0020	0.0011
501-600	0.0360	0.0054	0.0026	0.0019	0.0011
601-700	0.0342	0.0051	0.0025	0.0018	0.0010
701-800	0.0322	0.0049	0.0024	0.0017	0.0010
801-900	0.0306	0.0046	0.0022	0.0016	0.0009
901-1,000	0.0297	0.0044	0.0022	0.0016	0.0008
1,001-1,250	0.0285	0.0043	0.0021	0.0015	0.0008
1,251-1,500	0.0273	0.0041	0.0020	0.0015	0.0006
1,501-1,750	0.0262	0.0040	0.0019	0.0014	0.0006
1,751-2,000	0.0252	0.0038	0.0019	0.0013	0.0005
2,001-2,500	0.0242	0.0036	0.0019	0.0012	0.0005
2,501-3,000	0.0235	0.0035	0.0019	0.0010	0.0004
3,001+	0.0235	0.0035	0.0019	0.0010	0.0004

**DOMESTIC PRIVATE LINE – MULTIPLEXING**

<u>DS1</u>	<u>DS3</u>	<u>OC3</u>	<u>OC12</u>	<u>OC48</u>
ICB	\$300.00	\$800.00	\$1,500.00	ICB

**BANDWIDTH HIERARCHY**

<u>TYPE</u>	<u>BANDWIDTH</u>	<u>CONVERSIONS</u>	<u>NO. OF DS0s</u>
DS1	1.544 Mbps	24 DS0s	24
DS3	45 Mbps	28 DS1s	672
OC3	155 Mbps	3 DS3s or 84 DS1s	2,016
OC12	622 Mbps	4 OC3s or 12 DS3s	8,064
OC24	1.2 Gig	2 OC12s or 8 OC3s or 24 DS3s	16,128
OC48	2.5 Gig	4 OC12s or 16 OC3s or 48 DS3s	32,256

**SECTION 7 – PRIVATE LINE SERVICES**

E. Private Line Services Offered:

1. Domestic Private Line Service (DPL)

d. Rates and Charges(Cont'd)

(2) Commitment Levels and Term Plans

The following discounts apply to services on term plans:

<b>MONTHLY COMMITMENT LEVEL</b>	<b>1 YEAR</b>	<b>2 YEAR [1]</b>	<b>3 YEAR [1]</b>	<b>(C)</b>
\$ 500.00	19%	26%	29%	
1,000.00	21%	28%	31%	
2,500.00	22%	29%	32%	
5,000.00	24%	31%	33%	
10,000.00	27%	33%	36%	
15,000.00	28%	34%	37%	
20,000.00	29%	35%	38%	
30,000.00	31%	36%	40%	
50,000.00	32%	37%	41%	
75,000.00	33%	38%	42%	
<b>ANNUAL COMMITMENT LEVEL</b>				
\$ 6,000.00	19%	26%	29%	
12,000.00	21%	28%	31%	
30,000.00	22%	29%	32%	
60,000.00	24%	31%	33%	
120,000.00	27%	33%	36%	
180,000.00	28%	34%	37%	
240,000.00	29%	35%	38%	
360,000.00	31%	36%	40%	
600,000.00	32%	37%	41%	
900,000.00	33%	38%	42%	

• Exceptions to discounts:

- Month-to-month service does not receive a discount.
- Monthly commitment levels below \$500.00 and/or annual commitment levels below \$6,000.00 will not receive discounts.

[1] Effective July 1, 2022, Rate plans longer than 12 months (24, 36, 48 or 60 month) for Domestic Private Line Services are grandfathered. New circuits being ordered will only have the option of 12-month or month-to-month services, if applicable. Customers under existing rate plans can keep those terms until the expiration of their current term. Existing rate plans will not be renewed. Upon expiration of current rate plans, plans will revert to month-to-month pricing, or the customer can renew at a 12-month term at the then current rates. (N)



---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 1. Domestic Private Line Service (DPL)

## d. Rates and Charges(Cont'd)

## (3) Monthly Minimums

The following monthly minimums apply to all services and to the monthly billing after all discounts are applied. If a minimum is not met, the Company will bill the customer the appropriate minimum for that month as follows:

<b>SERVICE</b>	<b>MONTHLY MINIMUM</b>
• DS0	\$ 150.00
• DS1[1]	500.00
• DS3	2,500.00
• OC3	5,000.00

## (4) Nonrecurring Charge (NRC)

<b>SERVICE</b>	<b>PER CIRCUIT</b>
• DS0	\$ 500.00
• DS1	500.00
• DS3	1,500.00
• OC3	3,750.00
• OC12	7,500.00
• OC48	30,000.00

[1] Fractional DS1s are included.

## SECTION 7 - PRIVATE LINE SERVICES

## E. Private Line Services Offered: (Cont'd)

## 2. Qwest Metro Private Line Service (QMPL)

**Effective July 1, 2022, Rate plans longer than 12 months (24, 36, 48 or 60 month) for Qwest Metro Private Line Services are grandfathered. New circuits being ordered will only have the option of 12-month or month-to-month services, if applicable. Customers under existing rate plans can keep those terms until the expiration of their current term. Existing rate plans will not be renewed. Upon expiration of current rate plans, plans will revert to month-to-month pricing, or the customer can renew at a 12-month term at the then current rates.**

(N)  
|  
(N)

## a. Description

Qwest Metro Private Line Service (QMPL) offers point-to-point and multi-point dedicated private line connections between two or more metro locations for an individual company. The locations can be a single or multi-tenant units (MTU), a carrier hotel or a point of presence POP. QMPL provides customers with a highly reliable and secure infrastructure that reduces costs and enables them to create their own custom metro solution for a wide variety of applications. The Company uses its extensive metro fiber networks in select United States cities.

QMPL Service is provided as follows:

- On-Net to On-Net is an arrangement where both ends of the service originate in buildings using facilities that are provisioned by the Company. This service is provided at speeds of DS1, DS3, OC3, OC12, OC48 and OC192[1].
- Concatenated OC3c, OC12c and OC48c are also offered. Concatenated services are not multiplexed or channelized. The entire bandwidth of the service is available to the customer for maximum transmission throughput.
- On-Net to Off-Net is an arrangement where service is provisioned using a combination of On-Net facilities provided by the Company and facilities that are owned and operated by a third party provider, which is considered Off-Net. The Company will order Off-Net facilities on the customer's behalf. This arrangement is provided for DS1 through OC12 only.

[1] QMPL OC192 Point-to-Point configurations are grandfathered as of February 11, 2019 and will no longer be available for new service requests. This does not impact QMPL OC192 Multipoint or Ring configurations.

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 2. Qwest Metro Private Line Service (QMPL) (Cont'd)

## b. Rate Elements

## (1) Mileage

Mileage provides for the transmission facilities between two customer Points of Termination. Mileage is comprised of a fixed rate element and a per mile rate element. Mileage is measured by airline miles between the customer's Points of Termination, using the V & H Coordinates method.

## (2) Node

The Node provides for the communication path between a customer's designated premises and the Point of Termination to the Company network. A Node element applies per service, e.g. DS1 or DS3 terminated at the customer's premises.

## (3) Ports

The Port denotes the standard interface arrangement, which defines the technical characteristics associated with the type of facilities, to which the service is connected at the Node.

## c. Optional Features

## (1) Multiplexing

Multiplexing provides the ability to convert a higher speed channel to several lower speed channels, or to combine several lower speed channels into a single higher speed channel. The multiplexing hierarchy, is as follows:

- DS3 channelizes to 28 DS1s
- OC3 channelizes to 3 DS3s
- OC12 channelizes to 4 OC3s
- OC48 channelizes to 4 OC12s

## d. Special Construction

Special Construction charges may apply to provision QMPL to a customer's premises. The customer shall be liable for any special construction charges assessed by an Off-Net facility provider.

## SECTION 7 - PRIVATE LINE SERVICES

## E. Private Line Services Offered:

## 2. Qwest Metro Private Line Service (QMPL) (Cont'd)

## e. Rates and Charges

QMPL is available on a month-to-month basis or on a 1-, 2-, 3-, 4- or 5-year contract.

## (1) 1-Year Contract

	NONRECURRING CHARGE		MONTHLY RATE		
	ON-NET To ON-NET	ON-NET To OFF-NET	ON-NET	OFF-NET	
• Installation/Change, per service					
- DS1	—	\$ 1,222.00	—	—	
- DS3	\$ 800.00	5,415.00	—	—	
- OC3	1,600.00	6,800.00	—	—	
- OC12	3,900.00	11,950.00	—	—	
- OC48	7,500.00	ICB	—	—	
- OC192[1]	ICB	ICB	—	—	(T)
• Node, per termination					
- DS1	—	—	\$ 59.00	\$ 22.00	
- DS3	—	—	683.00	457.00	
- OC3	—	—	1,793.00	1,035.00	
- OC12	—	—	4,664.00	2,360.00	
- OC48	—	—	15,538.00	ICB	
- OC192[1]	—	—	ICB	ICB	(T)
• Port, per termination					
- DS1	—	—	33.00	115.00	
- DS3	—	—	219.00	1,785.00	
- OC3	—	—	406.00	4,745.00	
- OC12	—	—	1,217.00	10,569.00	
- OC48	—	—	4,680.00	ICB	
- OC192[1]	—	—	ICB	ICB	(T)

[1] QMPL OC192 Point-to-Point configurations are grandfathered as of February 11, 2019 and will no longer be available for new service requests. This does not impact QMPL OC192 Multipoint or Ring configurations. (N)  
(N)

## SECTION 7 - PRIVATE LINE SERVICES

## E. Private Line Services Offered:

## 2. Qwest Metro Private Line Service (QMPL)

## e. Rates and Charges

## (1) 1-Year Contract (Cont'd)

	NONRECURRING CHARGE		MONTHLY RATE		
	ON-NET To ON-NET	ON-NET To OFF-NET	ON-NET	OFF-NET	
• Mileage					
- DS1					
- Fixed	—	—	\$ 31.00	\$ 30.00	
- Per Mile	—	—	16.00	11.00	
- DS3					
- Fixed	—	—	211.00	360.00	
- Per Mile	—	—	52.00	46.00	
- OC3					
- Fixed	—	—	392.00	1,980.00	
- Per Mile	—	—	105.00	174.00	
- OC12					
- Fixed	—	—	1,872.00	6,390.00	
- Per Mile	—	—	148.00	297.00	
- OC48					
- Fixed	—	—	2,340.00	ICB	
- Per Mile	—	—	178.00	ICB	
- OC192[1]					(T)
- Fixed	—	—	ICB	ICB	
- Per Mile	—	—	ICB	ICB	

[1] QMPL OC192 Point-to-Point configurations are grandfathered as of February 11, 2019 and will no longer be available for new service requests. This does not impact QMPL OC192 Multipoint or Ring configurations. (N)  
(N)

Effective: July 1, 2022

Release 3

## SECTION 7 - PRIVATE LINE SERVICES

## E. Private Line Services Offered:

## 2. Qwest Metro Private Line Service (QMPL)

## e. Rates and Charges (Cont'd)

## (2) 2-Year Contract [1]

(C)

	NONRECURRING CHARGE		MONTHLY RATE		
	ON-NET TO ON-NET	ON-NET TO OFF-NET	ON-NET	OFF-NET	
• Installation/Change, per service					
- DS1	—	\$ 22.00	—	—	
- DS3	\$ 800.00	5,415.00	—	—	
- OC3	1,600.00	6,800.00	—	—	
- OC12	3,900.00	11,950.00	—	—	
- OC48	7,500.00	ICB	—	—	
- OC192[2]	ICB	ICB	—	—	(T)
• Node, per termination					
- DS1	—	—	\$ 55.00	\$ 20.00	
- DS3	—	—	632.00	427.00	
- OC3	—	—	1,661.00	1,035.00	
- OC12	—	—	4,446.00	2,360.00	
- OC48	—	—	14,890.00	ICB	
- OC192[1]	—	—	ICB	ICB	
• Port, per termination					
- DS1	—	—	31.00	115.00	
- DS3	—	—	211.00	1,785.00	
- OC3	—	—	392.00	4,745.00	
- OC12	—	—	1,166.00	10,569.00	
- OC48	—	—	4,485.00	ICB	
- OC192[1]	—	—	ICB	ICB	

[1] Effective July 1, 2022, Rate plans longer than 12 months (24, 36, 48 or 60 month) for Qwest Metro Private Line Services are grandfathered. New circuits being ordered will only have the option of 12-month or month-to-month services, if applicable. Customers under existing rate plans can keep those terms until the expiration of their current term. Existing rate plans will not be renewed. Upon expiration of current rate plans, plans will revert to month-to-month pricing, or the customer can renew at a 12-month term at the then current rates. (N)

[2] QMPL OC192 Point-to-Point configurations are grandfathered as of February 11, 2019 and will no longer be available for new service requests. This does not impact QMPL OC192 Multipoint or Ring configurations. (N)

**SECTION 7 - PRIVATE LINE SERVICES**

E. Private Line Services Offered:

2. Qwest Metro Private Line Service (QMPL)

e. Rates and Charges

(2) 2-Year Contract (Cont'd) [1]

(C)

	NONRECURRING CHARGE		MONTHLY RATE	
	ON-NET To ON-NET	ON-NET To OFF-NET	ON-NET	OFF-NET
• Mileage				
- DS1				
- Fixed	—	—	\$ 30.00	\$ 30.00
- Per Mile	—	—	15.00	11.00
- DS3				
- Fixed	—	—	202.00	360.00
- Per Mile	—	—	51.00	46.00
- OC3				
- Fixed	—	—	375.00	1,980.00
- Per Mile	—	—	101.00	174.00
- OC12				
- Fixed	—	—	1,794.00	6,390.00
- Per Mile	—	—	140.00	297.00
- OC48				
- Fixed	—	—	2,243.00	ICB
- Per Mile	—	—	170.00	ICB
- OC192[1]				
- Fixed	—	—	ICB	ICB
- Per Mile	—	—	ICB	ICB

[1] Effective July 1, 2022, Rate plans longer than 12 months (24, 36, 48 or 60 month) for Qwest Metro Private Line Services are grandfathered. New circuits being ordered will only have the option of 12-month or month-to-month services, if applicable. Customers under existing rate plans can keep those terms until the expiration of their current term. Existing rate plans will not be renewed. Upon expiration of current rate plans, plans will revert to month-to-month pricing, or the customer can renew at a 12-month term at the then current rates. (N)

[2] QMPL OC192 Point-to-Point configurations are grandfathered as of February 11, 2019 and will no longer be available for new service requests. This does not impact QMPL OC192 Multipoint or Ring configurations. (T)

Effective: July 1, 2022

Release 3

## SECTION 7 - PRIVATE LINE SERVICES

## E. Private Line Services Offered:

## 2. Qwest Metro Private Line Service (QMPL)

## e. Rates and Charges (Cont'd)

## (3) 3-Year Contract [1]

(C)

	NONRECURRING CHARGE		MONTHLY RATE	
	ON-NET To ON-NET	ON-NET To OFF-NET	ON-NET	OFF-NET
• Installation/Change, per service				
- DS1	—	\$ 22.00	—	—
- DS3	—	2,015.00	—	—
- OC3	—	3,000.00	—	—
- OC12	—	5,000.00	—	—
- OC48	—	ICB	—	—
- OC192[1]	—	ICB	—	—
• Node, per termination				
- DS1	—	—	\$ 52.00	\$ 19.00
- DS3	—	—	607.00	400.00
- OC3	—	—	1,594.00	790.00
- OC12	—	—	4,259.00	2,175.00
- OC48	—	—	14,243.00	ICB
- OC192[1]	—	—	ICB	ICB
• Port, per termination				
- DS1	—	—	30.00	89.00
- DS3	—	—	202.00	978.00
- OC3	—	—	375.00	2,807.00
- OC12	—	—	1,115.00	8,525.00
- OC48	—	—	4,290.00	ICB
- OC48	—	—	ICB	ICB

1] Effective July 1, 2022, Rate plans longer than 12 months (24, 36, 48 or 60 month) for Qwest Metro Private Line Services are grandfathered. New circuits being ordered will only have the option of 12-month or month-to-month services, if applicable. Customers under existing rate plans can keep those terms until the expiration of their current term. Existing rate plans will not be renewed. Upon expiration of current rate plans, plans will revert to month-to-month pricing, or the customer can renew at a 12-month term at the then current rates.

(N)

(N)

[2] QMPL OC192 Point-to-Point configurations are grandfathered as of February 11, 2019 and will no longer be available for new service requests. This does not impact QMPL OC192 Multipoint or Ring configurations.

(T)



**SECTION 7 - PRIVATE LINE SERVICES**

E. Private Line Services Offered:

2. Qwest Metro Private Line Service (QMPL)

e. Rates and Charges

(3) 3-Year Contract (Cont'd) [1]

(C)

	NONRECURRING CHARGE		MONTHLY RATE	
	ON-NET To ON-NET	ON-NET To OFF-NET	ON-NET	OFF-NET
• Mileage				
- DS1				
- Fixed	—	—	\$ 29.00	\$ 30.00
- Per Mile	—	—	14.00	11.00
- DS3				
- Fixed	—	—	193.00	360.00
- Per Mile	—	—	48.00	46.00
- OC3				
- Fixed	—	—	360.00	1,755.00
- Per Mile	—	—	97.00	139.00
- OC12				
- Fixed	—	—	1,716.00	5,850.00
- Per Mile	—	—	133.00	248.00
- OC48				
- Fixed	—	—	2,145.00	ICB
- Per Mile	—	—	163.00	ICB
- OC192[1]				
- Fixed	—	—	ICB	ICB
- Per Mile	—	—	ICB	ICB

1] Effective July 1, 2022, Rate plans longer than 12 months (24, 36, 48 or 60 month) for Qwest Metro Private Line Services are grandfathered. New circuits being ordered will only have the option of 12-month or month-to-month services, if applicable. Customers under existing rate plans can keep those terms until the expiration of their current term. Existing rate plans will not be renewed. Upon expiration of current rate plans, plans will revert to month-to-month pricing, or the customer can renew at a 12-month term at the then current rates. (N)

[2] QMPL OC192 Point-to-Point configurations are grandfathered as of February 11, 2019 and will no longer be available for new service requests. This does not impact QMPL OC192 Multipoint or Ring configurations. (T)

Effective: July 1, 2022

Release 3

## SECTION 7 - PRIVATE LINE SERVICES

## E. Private Line Services Offered:

## 2. Qwest Metro Private Line Service (QMPL)

## e. Rates and Charges (Cont'd)

## (4) 4-Year Contract [1]

(C)

	NONRECURRING CHARGE		MONTHLY RATE	
	ON-NET To ON-NET	ON-NET To OFF-NET	ON-NET	OFF-NET
• Installation/Change, per service				
- DS1	—	\$ 22.00	—	—
- DS3	—	2,015.00	—	—
- OC3	—	3,000.00	—	—
- OC12	—	5,000.00	—	—
- OC48	—	ICB	—	—
- OC192	—	ICB	—	—
• Node, per termination				
- DS1	—	—	\$ 48.00	\$ 18.00
- DS3	—	—	556.00	376.00
- OC3	—	—	1,461.00	790.00
- OC12	—	—	4,056.00	2,175.00
- OC48	—	—	13,595.00	ICB
- OC192	—	—	ICB	ICB
• Port, per termination				
- DS1	—	—	27.00	89.00
- DS3	—	—	186.00	978.00
- OC3	—	—	343.00	2,807.00
- OC12	—	—	1,065.00	8,525.00
- OC48	—	—	4,095.00	ICB
- OC192	—	—	ICB	ICB

1] Effective July 1, 2022, Rate plans longer than 12 months (24, 36, 48 or 60 month) for Qwest Metro Private Line Services are grandfathered. New circuits being ordered will only have the option of 12-month or month-to-month services, if applicable. Customers under existing rate plans can keep those terms until the expiration of their current term. Existing rate plans will not be renewed. Upon expiration of current rate plans, plans will revert to month-to-month pricing, or the customer can renew at a 12-month term at the then current rates.

(N)

(N)

2] QMPL OC192 Point-to-Point configurations are grandfathered as of February 11, 2019 and will no longer be available for new service requests. This does not impact QMPL OC192 Multipoint or Ring configurations.

(T)

## SECTION 7 - PRIVATE LINE SERVICES

## E. Private Line Services Offered:

## 2. Qwest Metro Private Line Service (QMPL)

## e. Rates and Charges

## (4) 4-Year Contract (Cont'd) [1]

(C)

	NONRECURRING CHARGE		MONTHLY RATE	
	ON-NET TO ON-NET	ON-NET TO OFF-NET	ON-NET	OFF-NET
• Mileage				
- DS1				
- Fixed	—	—	\$ 27.00	\$ 30.00
- Per Mile	—	—	14.00	11.00
- DS3				
- Fixed	—	—	186.00	360.00
- Per Mile	—	—	47.00	46.00
- OC3				
- Fixed	—	—	343.00	1,755.00
- Per Mile	—	—	93.00	139.00
- OC12				
- Fixed	—	—	1,638.00	5,850.00
- Per Mile	—	—	125.00	248.00
- OC48				
- Fixed	—	—	2,048.00	ICB
- Per Mile	—	—	156.00	ICB
- OC192[1]				
- Fixed	—	—	ICB	ICB
- Per Mile	—	—	ICB	ICB

1] Effective July 1, 2022, Rate plans longer than 12 months (24, 36, 48 or 60 month) for Qwest Metro Private Line Services are grandfathered. New circuits being ordered will only have the option of 12-month or month-to-month services, if applicable. Customers under existing rate plans can keep those terms until the expiration of their current term. Existing rate plans will not be renewed. Upon expiration of current rate plans, plans will revert to month-to-month pricing, or the customer can renew at a 12-month term at the then current rates.

(N)

(N)

[2] QMPL OC192 Point-to-Point configurations are grandfathered as of February 11, 2019 and will no longer be available for new service requests. This does not impact QMPL OC192 Multipoint or Ring configurations.

(T)

**SECTION 7 - PRIVATE LINE SERVICES**

E. Private Line Services Offered:

2. Qwest Metro Private Line Service (QMPL)

e. Rates and Charges (Cont'd)

(5) 5-Year Contract [1]

(C)

	NONRECURRING CHARGE		MONTHLY RATE	
	ON-NET To ON-NET	ON-NET To OFF-NET	ON-NET	OFF-NET
• Installation/Change, per service				
- DS1	—	\$22.00	—	—
- DS3	—	15.00	—	—
- OC3	—	ICB	—	—
- OC12	—	ICB	—	—
- OC48	—	ICB	—	—
- OC192[1]	—	ICB	—	—
• Node, per termination				
- DS1	—	—	\$ 44.00	\$ 17.00
- DS3	—	—	505.00	355.00
- OC3	—	—	1,329.00	661.00
- OC12	—	—	3,900.00	1,426.00
- OC48	—	—	12,948.00	ICB
- OC192[1]	—	—	ICB	ICB
• Port, per termination				
- DS1	—	—	25.00	81.00
- DS3	—	—	168.00	842.00
- OC3	—	—	313.00	1,298.00
- OC12	—	—	1,014.00	4,006.00
- OC48	—	—	3,900.00	ICB
- OC192[1]	—	—	ICB	ICB

[1] Effective July 1, 2022, Rate plans longer than 12 months (24, 36, 48 or 60 month) for Qwest Metro Private Line Services are grandfathered. New circuits being ordered will only have the option of 12-month or month-to-month services, if applicable. Customers under existing rate plans can keep those terms until the expiration of their current term. Existing rate plans will not be renewed. Upon expiration of current rate plans, plans will revert to month-to-month pricing, or the customer can renew at a 12-month term at the then current rates. (N)

[2] QMPL OC192 Point-to-Point configurations are grandfathered as of February 11, 2019 and will no longer be available for new service requests. This does not impact QMPL OC192 Multipoint or Ring configurations. (T)

SECTION 7 - PRIVATE LINE SERVICES

E. Private Line Services Offered:

2. Qwest Metro Private Line Service (QMPL)

e. Rates and Charges

(5) 5-Year Contract (Cont'd) [1]

(C)

	NONRECURRING CHARGE		MONTHLY RATE	
	ON-NET TO ON-NET	ON-NET TO OFF-NET	ON-NET	OFF-NET
• Mileage				
- DS1				
- Fixed	—	—	\$ 25.00	\$ 30.00
- Per Mile	—	—	12.00	11.00
- DS3				
- Fixed	—	—	168.00	360.00
- Per Mile	—	—	42.00	46.00
- OC3				
- Fixed	—	—	313.00	1,710.00
- Per Mile	—	—	84.00	99.00
- OC12				
- Fixed	—	—	1,560.00	5,220.00
- Per Mile	—	—	117.00	180.00
- OC48				
- Fixed	—	—	1,950.00	ICB
- Per Mile	—	—	148.00	ICB
- OC192[1]				
- Fixed	—	—	ICB	ICB
- Per Mile	—	—	ICB	ICB

Service Level Agreements

Service Level Agreements (SLAs) are set forth on the following website: <http://www.centurylink.com/Pages/AboutUs/Legal/Tariffs/displayTariffServiceAgreements.html> Once on the website choose Metro Private Line Service SLA.

[1] Effective July 1, 2022, Rate plans longer than 12 months (24, 36, 48 or 60 month) for Qwest Metro Private Line Services are grandfathered. New circuits being ordered will only have the option of 12-month or month-to-month services, if applicable. Customers under existing rate plans can keep those terms until the expiration of their current term. Existing rate plans will not be renewed. Upon expiration of current rate plans, plans will revert to month-to-month pricing, or the customer can renew at a 12-month term at the then current rates. (N)

[2] QMPL OC192 Point-to-Point configurations are grandfathered as of February 11, 2019 and will no longer be available for new service requests. This does not impact QMPL OC192 Multipoint or Ring configurations. (T)

**SECTION 7 – PRIVATE LINE SERVICES**

E. Private Line Services offered(Cont'd)

3. Optical Wavelength Service (OWS) [1] [2] (C)

a. Description

Optical Wavelength Service (OWS) is a dedicated point-to-point wavelength service utilizing Dense Wave Division Multiplexing (DWDM), technology. OWS addresses a wide range of Long Haul (intercity) and Metro applications. OWS provides a fixed capacity of bandwidth for the transport of a customer's data over a physical circuit between two Company owned and operated facilities on the Company OWS network.

- OWS speeds/protocols for Long Haul and Metro:
  - 1 Gbps [2] (C)
  - 2.5 Gbps (OC48) [2] (C)
  - 10 Gbps (OC192, WAN PHY) [2] (C)
  - **10 Gbps LAN** (M)
  - 100 Gbps
  - OTU1 (2.5 Gbps) [2] (C)
  - OTU2 (10 Gbps)
  - OTU3 (40 Gbps) [2] (C)
  - OTU4 (100 Gbps)
- Additional OWS speeds/protocols for Metro Only:
  - 1 Gbps Fibre Channel [2] (C)
  - 2 Gbps Fibre Channel [2]
  - 4 Gbps Fibre Channel [2]
  - 10 Gbps Fibre Channel [2] (C)

The Company will determine whether a service is considered Long Haul or Metro. This service will require the customer to purchase Local Access Services, as set forth in Section 9, following. Local Access Service is the connection between the customer premises and the Company OWS network, and may be Company provided, customer provided or Cross Connect.

[1] **Effective November 15, 2023, upon the contract expiration of Optical Wavelength Service (OWS), if customer does not enter into a new contract for their service(s) at existing locations, then the contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on a MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.** (N)

[2] **Effective November 15, 2023, WaveLength Service interfaces (see above) are grandfathered. Availability to current customers who are not under contract is limited to circuits already in place at existing locations. Customers under existing contracts will be allowed to place new orders and moves only to the extent permitted by their contracts. When contracts expire, customers may retain their service at existing locations under a new contract or contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.** (N)

(M) Material moved within this Page.

**SECTION 7 – PRIVATE LINE SERVICES**

- E. Private Line Services offered
3. Optical Wavelength Service (OWS)
    - a. Description (Cont'd)

There are multiple optional design configurations available with OWS:

- Unprotected – Service is delivered using a single unprotected circuit routed between circuit end points (POPs). There is a two fiber hand-off to customers at Company designated hand-offs.
- Diversity – The Company offers Diversity as a separate service on OWS for additional monthly charges. Diversity is a routing option offered in two different configurations. Single circuit diversity is delivered on a predefined path that either avoids or routes to a specific geographic location on the Company network as a single unprotected circuit between Company POPs. Transport diversity is delivered using two or more diversely related circuits that are independently routed between the Company POPs. Subject to availability, the diversely routed circuit(s) may be delivered using shared network facilities, infrastructure and/or buildings with the primary circuit. Each diverse circuit is delivered with a two fiber hand-off to customer at Company designated hand-offs. See Domestic Network Diversity Service, Section 10 following for more details.
- Protection – Service is delivered using two circuits diversely routed between Company POPs and/or on-net customer buildings, subject to available network facilities. If a failure occurs on a circuit, the customer traffic automatically switches from the preferred working path to the Company designated protect path. Currently standard protection is not available on all speeds.
- Custom Routing – Customers may request a specific route for their OWS, diversity and protection circuits. We'll design the circuit to meet their requests where facilities are available.

## SECTION 7 – PRIVATE LINE SERVICES

### E. Private Line Services offered

#### 3. Optical Wavelength Service (OWS) (Cont'd)

##### b. Provisioning

The provisioning of OWS circuits is subject to facilities and capacity availability. The Company will negotiate a due date on an individual case basis (ICB).

##### c. Terms and Conditions:

Unless specified below the terms and conditions set forth in A through D., preceding will apply.

- (1) The standard monthly recurring rates (MRCs) and nonrecurring charges (NRCs) set forth below, are for the mileage portion of OWS or the Data Center Initiative Price Plan. These charges do not cover Metro OWS and Local Access Facilities which are ICB priced.
- (2) The MRCs and NRCs are calculated based on the transmission speed of the circuit, the fiber route mileage distance between the originating and terminating Company POPs as determined by the Company and the term of the contract. The mileage bands are based on fiber route miles and the price is based on DS0 equivalent units.
- (3) Standard OWS Service and the Data Center Initiative Price Plan may require the customer to sign a term commitment for 12-, 24-, 36- or 60-months (discounted rates) as set forth in e. following. Additional terms and conditions are found in Section 2.
- (4) If the customer chooses to discontinue contracted service at any time during the contracted service term, an Early Termination/Cancellation Charge will apply. The OWS termination charge is 100% of the recurring rates for any remaining months of the Minimum Service Period (MSP), if applicable, plus the monthly recurring rates multiplied by 35% for the remaining number of months not included in the MSP. The Minimum Service Period for OWS is 12 months.
- (5) The eligibility of a Data Center will be determined by the Company.

##### d. Grant Programs (Issued May 15, 2024)

**The Company will not accept any OWS payments made with funds obtained through the Infrastructure Investment and Jobs Act (IIJA) Grant Programs or similar grants that obligate the Company to provide certain information or perform certain functions, unless each of those functions and obligations is explicitly identified and agreed to by the parties in the Agreement or in an amendment to the Agreement. IIJA Programs include, but are not limited to, the Middle Mile Grant Program and the Broadband Equity Access and Deployment (BEAD) Grant Program.**

(N)

(N)



---

**SECTION 7 – PRIVATE LINE SERVICES**

E. Private Line Services offered

3. Optical Wavelength Service (OWS) (Cont'd)

e. OWS Rate Categories:

(T)

(1) OWS Long Haul - Per DS0 Mile Rate

(2) Data Center Initiative Price Plan Rates

- The Data Center Initiative Price Plan allows customers to connect:
  - Two Eligible Data Centers within a LATA or outside of a LATA.
  - One Eligible Data Center to one non-eligible Data Center or customer location within the same LATA or across LATAs.
  - One Eligible Data Center (Hub) to multiple non-eligible Data Centers or customer locations within the same LATA, across LATAs or a combination.
  - One Eligible Data Center (Hub) to multiple Eligible Data Centers within the same LATA, across LATAs or a combination.
- Billing will be determined by the Bandwidth (Gbps) the customer orders and the Zone location of the Data Center. There are 5 distinct zones and Metro. If the customer connects Data Centers within the LATA, it is considered a Metro location. If the customer connects Data Centers in two different LATAs, then the Zone will be determined by the chart set forth below:

**SECTION 7 – PRIVATE LINE SERVICES**

E. Private Line Services offered

3. Optical Wavelength Service (OWS)

e. OWS Rate Categories:

(T)

(2) Data Center Initiative Price Plan Rates (Cont'd)

• Data Center Regions:

- Northwest (NW): Idaho, Montana, Oregon, Washington
- Southwest (SW): Arizona, California, Nevada
- Mountain (MT): Colorado, New Mexico, Utah, Wyoming
- Southcentral (SC): Arkansas, Kansas, Louisiana, Mississippi, Missouri, Nebraska, Oklahoma, Texas
- Northcentral (NC): Iowa, Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin
- Southeast (SE): Alabama, Florida, Georgia, North Carolina, South Carolina, Tennessee
- MidAtlantic (MA): Delaware, District of Columbia, Maryland, Pennsylvania, Virginia
- Northeast (NE): Connecticut, Massachusetts, New Jersey, New York, Rhode Island

**DATA CENTER ZONES**

<u>ZONE</u> <u>TIER</u>	<u>NW</u>	<u>SW</u>	<u>MT</u>	<u>SC</u>	<u>NC</u>	<u>SE</u>	<u>MA</u>	<u>NE</u>
<u>NW</u>	A	B	B	C	C	E	E	E
<u>SW</u>	B	A	B	C	D	D	E	E
<u>MT</u>	B	B	A	B	C	D	D	D
<u>SC</u>	C	C	B	A	B	B	C	C
<u>NC</u>	C	D	C	B	A	B	B	B
<u>SE</u>	E	D	D	B	B	A	B	B
<u>MA</u>	E	E	D	C	B	B	A	A
<u>NE</u>	E	E	D	C	B	B	A	A

**SECTION 7 – PRIVATE LINE SERVICES**

E. Private Line Services offered

3. Optical Wavelength Service (OWS) [1] [2] (Cont'd)

f. Rates and Charges

(T)

- OWS Long Haul Rates

**PER DS0 MILE RATE**

<b>MILEAGE BAND</b>	<b>12-MONTHS</b>	<b>24-MONTHS</b>	<b>36-MONTHS</b>	<b>60-MONTHS</b>
<u>1 Gbps [2]</u>				
0-750	\$0.000170	\$0.000146	\$0.000103	\$0.000092
751-1500	0.000136	0.000117	0.000092	0.000083
1501-3000	0.000128	0.000109	0.000082	0.000074
3001+	0.000119	0.000102	0.000074	0.000067
<u>2.5 Gbps [2]</u>				
0-750	0.000170	0.000146	0.000103	0.000103
751-1500	0.000136	0.000117	0.000092	0.000083
1501-3000	0.000128	0.000109	0.000082	0.000074
3001+	0.000119	0.000102	0.000074	0.000067

[1] Effective November 15, 2023, upon the contract expiration of Optical Wavelength Service (OWS), if customer does not enter into a new contract for their service(s) at existing locations, then the contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on a MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

[2] Effective November 15, 2023, WaveLength Service interfaces (see above) are grandfathered. Availability to current customers who are not under contract is limited to circuits already in place at existing locations. Customers under existing contracts will be allowed to place new orders and moves only to the extent permitted by their contracts. When contracts expire, customers may retain their service at existing locations under a new contract or contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

**SECTION 7 – PRIVATE LINE SERVICES**

E. Private Line Services offered

3. Optical Wavelength Service (OWS) [1] [2]

f. Rates and Charges (T)

• OWS Long Haul Rates (Cont'd) (T)

10 Gbps

0-750	0.000074	0.000063	0.000053	0.000078
751-1500	0.000059	0.000051	0.000032	0.000029
1501-3000	0.000056	0.000048	0.000021	0.000019
3001+	0.000052	0.000044	0.000019	0.000017

100 Gbps

0-750	ICB	ICB	ICB	ICB
751-1500	ICB	ICB	ICB	ICB
1501-3000	ICB	ICB	ICB	ICB
3001+	ICB	ICB	ICB	ICB

**BANDWIDTH HIERARCHY**

<u>OWS SPEED</u>	<u>DS0 EQUIVALENTS</u>
1 Gbps [2]	32,256
2.5 Gbps (OC48) [2]	32,256
10 Gbps (OC192) [2]	129,024
10 Gbps WAN PHY [2]	129,024
10 Gbps LAN PHY	129,024
100 Gbps	1,129,024

[1] Effective November 15, 2023, upon the contract expiration of Optical Wavelength Service (OWS), if customer does not enter into a new contract for their service(s) at existing locations, then the contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on a MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

[2] Effective November 15, 2023, WaveLength Service interfaces (see above) are grandfathered. Availability to current customers who are not under contract is limited to circuits already in place at existing locations. Customers under existing contracts will be allowed to place new orders and moves only to the extent permitted by their contracts. When contracts expire, customers may retain their service at existing locations under a new contract or contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

**SECTION 7 – PRIVATE LINE SERVICES**

E. Private Line Services offered

3. Optical Wavelength Service [1] [2] (OWS)

f. Rates and Charges (Cont'd)

(T)

- Data Center Initiative Pricing Plan

**12-MONTH TERM RATES**

<b>BANDWIDTH INCREMENTS</b>	<b><u>METRO</u></b>	<b><u>ZONE A</u></b>	<b><u>ZONE B</u></b>	<b><u>ZONE C</u></b>	<b><u>ZONE D</u></b>	<b><u>ZONE E</u></b>
1 Gbps [2]	\$1,218.00	\$1,885.00	\$2,298.00	\$3,299.00	\$3,970.00	\$4,743.00
2.5 Gbps [2]	1,680.00	1,885.00	2,298.00	3,299.00	3,970.00	4,743.00
10 Gbps	2,112.00	3,279.00	3,996.00	5,738.00	6,903.00	8,248.00

**24-MONTH TERM RATES**

<b>BANDWIDTH INCREMENTS</b>	<b><u>METRO</u></b>	<b><u>ZONE A</u></b>	<b><u>ZONE B</u></b>	<b><u>ZONE C</u></b>	<b><u>ZONE D</u></b>	<b><u>ZONE E</u></b>
1 Gbps [2]	\$ 886.00	\$1,613.00	\$1,966.00	\$2,621.00	\$3,154.00	\$3,364.00
2.5 Gbps [2]	1,440.00	1,613.00	1,966.00	2,621.00	3,154.00	3,364.00
10 Gbps	1,968.00	2,805.00	3,419.00	4,558.00	5,485.00	5,850.00

[1] Effective November 15, 2023, upon the contract expiration of Optical Wavelength Service (OWS), if customer does not enter into a new contract for their service(s) at existing locations, then the contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on a MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

[2] Effective November 15, 2023, WaveLength Service interfaces (see above) are grandfathered. Availability to current customers who are not under contract is limited to circuits already in place at existing locations. Customers under existing contracts will be allowed to place new orders and moves only to the extent permitted by their contracts. When contracts expire, customers may retain their service at existing locations under a new contract or contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

**SECTION 7 – PRIVATE LINE SERVICES**

E. Private Line Services offered

3. Optical Wavelength Service [1] [2] (OWS)

f. Rates and Charges

(T)

• Data Center Initiative Pricing Plan (Cont'd)

**36-MONTH TERM RATES**

<b>BANDWIDTH INCREMENTS</b>	<b><u>METRO</u></b>	<b><u>ZONE A</u></b>	<b><u>ZONE B</u></b>	<b><u>ZONE C</u></b>	<b><u>ZONE D</u></b>	<b><u>ZONE E</u></b>
1 Gbps [2]	\$ 645.00	\$1,319.00	\$1,608.00	\$2,309.00	\$2,686.00	\$3,210.00
2.5 Gbps [2]	1,200.00	1,319.00	1,608.00	2,309.00	2,686.00	3,210.00
10 Gbps	1,872.00	2,295.00	2,797.00	4,017.00	4,671.00	5,581.00

**48-MONTH TERM RATES**

<b>BANDWIDTH INCREMENTS</b>	<b><u>METRO</u></b>	<b><u>ZONE A</u></b>	<b><u>ZONE B</u></b>	<b><u>ZONE C</u></b>	<b><u>ZONE D</u></b>	<b><u>ZONE E</u></b>
1 Gbps [2]	\$ 527.00	\$1,227.00	\$1,496.00	\$2,148.00	\$2,498.00	2,985.00
2.5 Gbps [2]	1,140.00	1,227.00	1,496.00	2,148.00	2,498.00	2,985.00
10 Gbps	1,778.00	2,134.00	2,601.00	3,735.00	4,344.00	5,191.00

**60-MONTH TERM RATES**

<b>BANDWIDTH INCREMENTS</b>	<b><u>METRO</u></b>	<b><u>ZONE A</u></b>	<b><u>ZONE B</u></b>	<b><u>ZONE C</u></b>	<b><u>ZONE D</u></b>	<b><u>ZONE E</u></b>
1 Gbps [2]	\$ 458.00	\$1,132.00	\$1,379.00	\$1,980.00	\$2,302.00	\$2,751.00
2.5 Gbps [2]	936.00	1,132.00	1,379.00	1,980.00	2,302.00	2,751.00
10 Gbps	1,728.00	1,967.00	2,398.00	3,443.00	4,004.00	4,784.00

[1] Effective November 15, 2023, upon the contract expiration of Optical Wavelength Service (OWS), if customer does not enter into a new contract for their service(s) at existing locations, then the contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on a MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

[2] Effective November 15, 2023, WaveLength Service interfaces (see above) are grandfathered. Availability to current customers who are not under contract is limited to circuits already in place at existing locations. Customers under existing contracts will be allowed to place new orders and moves only to the extent permitted by their contracts. When contracts expire, customers may retain their service at existing locations under a new contract or contract rates in effect at the time of the contract expiration will continue on a month-to-month basis. CenturyLink may, with 30 days' notice, change any OWS contract rates that are continued on MTM basis after contract expiration. The OWS service provided on a MTM basis can be terminated by either party upon 30 days' notice.

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services offered (Cont'd)

## 4. E-Line Service

## a. Description

E-Line is an Ethernet over wavelength (Lambda) solution with metro and long haul Ethernet private line transport applications. E-Line offers point-to-point private line service at bandwidth speeds of: 5 Mbps, 10 Mbps, 20 Mbps, 50 Mbps, 100 Mbps, 150 Mbps, 200 Mbps, 300 Mbps, 400 Mbps, 500 Mbps, 600 Mbps, 700 Mbps, 800 Mbps, 900 Mbps, and 1000 Mbps (or 1 Gbps). E-Line is offered in the District of Columbia and the 48 contiguous United States of America.

E-Line Multiplexing is offered as a feature of E-Line service where the customer may order multiple E-Line services originating from the same city (Hub Market) and terminate in different E-line markets (E-Line long haul services) or multiple locations within the same Hub Market (E-Line metro services). These multiple E-Line services will be handed off to the customer on a single port using a single local access loop in the hub market. Customer may order up to 10 E-Line Services with a 100 Mbps access system at the hub or up to 20 E-Line Services using a 1000 Mbps local access at the Hub.

The Company will determine whether a service is considered Long Haul or Metro. This service will require the customer to purchase Local Access Services, as set forth in Section 9, following. Local Access Service is the connection between the customer premises and the Company E-Line network.

E-Line Service will extend to and include the equipment and services provided by the Company up to the Demarcation Point but will not include CPE, local access services, or other equipment not provided by the Company at a service address. E-Line SLAs cover only Company provided services and equipment.

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service (Cont'd)

## b. Rate Elements

(1) **Monthly Recurring Charges**• Multiple Ethernet Virtual Circuit (EVC) Charge

This charge applies when the customer selects multiple circuits originating from a single hub. The customer must select a hub speed of either 100 Mbps or 1000 Mbps. This charge does not apply to a single point to point circuit.

• Flat Rate Mileage Tiers

Mileage tiers provide for the transmission facilities between two customer Points of Termination and applies to both a point to point circuit or each multipoint circuit. Mileage is comprised of a fixed rate element.

- Metro mileage rates are determined by Bandwidth only.
- Long Haul is determined by Bandwidth and mileage ranges. Long Haul mileage ranges are: 0 to 499 miles; 500 to 999 miles; 1000 to 1499 miles; 1500 to 1999 miles; 2000 to 2499 miles and 2500 plus miles.
- Mileage is measured by airline miles between the customer's Points of Termination, using the V & H Coordinates method.

• Data Center Price Plan Rates

- The Data Center Price Plan allows customers to connect:
  - Two Eligible Data Centers within a LATA or outside of a LATA.
  - One Eligible Data Center to one non-eligible Data Center or customer location within the same LATA or across LATAs.
  - One Eligible Data Center (Hub) to multiple non-eligible Data Centers or customer locations within the same LATA, across LATAs or a combination.
  - One Eligible Data Center (Hub) to multiple Eligible Data Centers within the same LATA, across LATAs or a combination.
- Billing will be determined by the Bandwidth (Mbps) the customer orders and the Zone location of the Data Center. There are 5 distinct zones and Metro. If the customer connects Data Centers within the LATA, it is considered a Metro location. If the customer connects Data Centers in two different LATAs, then the Zone will be determined by the chart set forth below:



**SECTION 7 – PRIVATE LINE SERVICES**

E. Private Line Services Offered:

4. E-Line Service

b. Rate Elements

(1) **Monthly Recurring Charges** (Cont'd)

- Data Center Regions:

- Northwest (NW): Oregon, Washington
- Southwest (SW): Arizona, California, Nevada
- Mountain (MT): Colorado, Utah
- Southcentral (SC): Missouri, Texas
- Northcentral (NC): Illinois, Indiana, Michigan, Minnesota, Ohio
- Southeast (SE): Florida, Georgia, North Carolina, Tennessee
- MidAtlantic (MA): District of Columbia, Pennsylvania
- Northeast (NE): Connecticut, Massachusetts, New Jersey, New York

**E-LINE SERVICE  
DATA CENTER ZONES**

<u>ZONE</u> <u>TIER</u>	<u>NW</u>	<u>SW</u>	<u>MT</u>	<u>SC</u>	<u>NC</u>	<u>SE</u>	<u>MA</u>	<u>NE</u>
<u>NW</u>	A	B	B	C	C	E	E	E
<u>SW</u>	B	A	B	C	D	D	E	E
<u>MT</u>	B	B	A	B	C	D	D	D
<u>SC</u>	C	C	B	A	B	B	C	C
<u>NC</u>	C	D	C	B	A	B	B	B
<u>SE</u>	E	D	D	B	B	A	B	B
<u>MA</u>	E	E	D	C	B	B	A	A
<u>NE</u>	E	E	D	C	B	B	A	A

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## b. Rate Elements (Cont'd)

**(2) Nonrecurring Charges**

Nonrecurring Charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service).

## c. Terms and Conditions:

Unless specified below the terms and conditions set forth in A through D., preceding will apply.

- (1) Standard E-Line Service and the Data Center Price Plan both require the customer to sign a term commitment for 12-, 24-, 36- or 60-months with the rates as set forth in d. following, or at discounted rate.
- (2) If the customer chooses to discontinue contracted service at any time during the contracted service term, an Early Termination/Cancellation Charge will apply. The E-Line termination charge is 100% of the recurring rates for any remaining months of the MSP, the amount of any nonrecurring charges that have been waived or discounted, plus the monthly recurring rates multiplied by 35% for the remaining number of months not included in the MSP.
- (3) E-Line circuits are subject to availability and must be qualified and approved by the Company at its sole discretion.
- (4) The eligibility of a Data Center will be determined by the Company.

**SECTION 7 – PRIVATE LINE SERVICES**

E. Private Line Services Offered:

4. E-Line Service (Cont'd)

d. Rates and Charges:

- Multiple Ethernet Virtual Circuits (EVC)

	MONTHLY RATE	NONRECURRING
Charge Per Circuit:		
- 100 Mbps	\$ 500.00	\$0.00
- 1000 Mbps	1,000.00	0.00

- Flat Rate Mileage Tiers

**E-LINE SERVICE  
METRO UNPROTECTED RATES**

BANDWIDTH INCREMENTS	<u>MTM</u>	<u>12-Mo</u>	<u>24-Mo</u>	<u>36-Mo</u>	<u>60-Mo</u>
5 Mbps	\$ 780.00	\$ 680.00	\$ 640.00	\$ 610.00	\$ 540.00
10 Mbps	860.00	750.00	710.00	640.00	600.00
20 Mbps	920.00	800.00	760.00	690.00	640.00
50 Mbps	1,120.00	980.00	930.00	840.00	790.00
100 Mbps	1,520.00	1,320.00	1,250.00	1,120.00	1,050.00
150 Mbps	1,680.00	1,460.00	1,390.00	1,250.00	1,170.00
200 Mbps	1,840.00	1,600.00	1,520.00	1,370.00	1,280.00
300 Mbps	2,240.00	1,950.00	1,850.00	1,670.00	1,560.00
400 Mbps	2,700.00	2,350.00	2,230.00	2,000.00	1,880.00
500 Mbps	3,220.00	2,800.00	2,670.00	2,400.00	2,240.00
600 Mbps	3,880.00	3,380.00	3,210.00	2,890.00	2,710.00
700 Mbps	4,480.00	3,890.00	3,700.00	3,330.00	3,120.00
800 Mbps	5,140.00	4,470.00	4,240.00	3,820.00	3,570.00
900 Mbps	5,930.00	5,160.00	4,900.00	4,410.00	4,120.00
1000 Mbps	6,850.00	5,960.00	5,660.00	5,090.00	4,760.00

**NONRECURRING CHARGES FOR METRO  
PER BANDWIDTH RANGE**

	<b>TERM PLANS</b>	<b>5 MBPS -60 MBPS</b>	<b>70 MBPS -500 MBPS</b>	<b>600 MBPS -900 MBPS</b>	<b>1000 MBPS</b>
-	MTM	\$500.00	\$1,000.00	\$1,500.00	\$2,000.00
-	12-MO	500.00	1,000.00	1,500.00	2,000.00
-	24-MO	500.00	1,000.00	1,500.00	2,000.00
-	36-MO	500.00	1,000.00	1,500.00	2,000.00
-	60-MO	500.00	1,000.00	1,500.00	2,000.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**MONTH-TO-MONTH UNPROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>0-499</u></b>	<b><u>500-999</u></b>	<b><u>1000-1499</u></b>	<b><u>1500-1999</u></b>
5 Mbps	\$1,190.00	\$1,280.00	\$1,460.00	\$1,550.00
10 Mbps	1,320.00	1,420.00	1,620.00	1,720.00
20 Mbps	1,420.00	1,520.00	1,720.00	1,830.00
50 Mbps	1,720.00	1,830.00	2,030.00	2,130.00
100 Mbps	2,330.00	2,530.00	2,840.00	3,040.00
150 Mbps	2,590.00	2,840.00	3,140.00	3,340.00
200 Mbps	2,840.00	3,040.00	3,440.00	3,640.00
300 Mbps	3,440.00	3,640.00	4,160.00	4,360.00
400 Mbps	4,160.00	4,360.00	4,960.00	5,270.00
500 Mbps	4,960.00	5,270.00	5,970.00	6,280.00
600 Mbps	5,970.00	6,280.00	7,190.00	7,490.00
700 Mbps	6,880.00	7,190.00	8,300.00	8,600.00
800 Mbps	7,900.00	8,300.00	9,520.00	9,920.00
900 Mbps	9,120.00	9,520.00	10,930.00	11,440.00
1000 Mbps	10,530.00	10,930.00	12,560.00	13,160.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**MONTH-TO-MONTH UNPROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>2000-2499</u></b>	<b><u>2500+</u></b>	<b><u>NONRECURRING CHARGE</u></b>
5 Mbps	\$1,640.00	\$1,830.00	\$500.00
10 Mbps	1,830.00	2,030.00	500.00
20 Mbps	1,920.00	2,130.00	500.00
50 Mbps	2,230.00	2,440.00	500.00
100 Mbps	3,240.00	3,550.00	1,000.00
150 Mbps	3,640.00	3,850.00	1,000.00
200 Mbps	3,850.00	4,250.00	1,000.00
300 Mbps	4,660.00	5,060.00	1,000.00
400 Mbps	5,570.00	6,080.00	1,000.00
500 Mbps	6,680.00	7,290.00	1,000.00
600 Mbps	8,000.00	8,710.00	1,500.00
700 Mbps	9,210.00	10,020.00	1,500.00
800 Mbps	10,630.00	11,540.00	1,500.00
900 Mbps	12,250.00	13,260.00	1,500.00
1000 Mbps	14,070.00	15,280.00	2,000.00

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**12-MONTH TERM UNPROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>0-499</u></b>	<b><u>500-999</u></b>	<b><u>1000-1499</u></b>	<b><u>1500-1999</u></b>
5 Mbps	\$1,040.00	\$1,120.00	\$1,270.00	\$1,350.00
10 Mbps	1,150.00	1,240.00	1,410.00	1,500.00
20 Mbps	1,240.00	1,320.00	1,500.00	1,590.00
50 Mbps	1,500.00	1,590.00	1,760.00	1,850.00
100 Mbps	2,030.00	2,200.00	2,470.00	2,640.00
150 Mbps	2,250.00	2,470.00	2,730.00	2,910.00
200 Mbps	2,470.00	2,640.00	3,000.00	3,170.00
300 Mbps	3,000.00	3,170.00	3,610.00	3,790.00
400 Mbps	3,610.00	3,790.00	4,320.00	4,580.00
500 Mbps	4,320.00	4,580.00	5,200.00	5,460.00
600 Mbps	5,200.00	5,460.00	6,250.00	6,520.00
700 Mbps	5,990.00	6,250.00	7,220.00	7,480.00
800 Mbps	6,870.00	7,220.00	8,280.00	8,630.00
900 Mbps	7,920.00	8,280.00	9,510.00	9,950.00
1000 Mbps	9,160.00	9,510.00	10,920.00	11,440.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**12-MONTH TERM UNPROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>2000-2499</u></b>	<b><u>2500+</u></b>	<b><u>NONRECURRING CHARGE</u></b>
5 Mbps	\$1,430.00	\$ 1,590.00	\$ 500.00
10 Mbps	1,590.00	1,760.00	500.00
20 Mbps	1,680.00	1,850.00	500.00
50 Mbps	1,940.00	2,120.00	500.00
100 Mbps	2,820.00	3,080.00	1,000.00
150 Mbps	3,170.00	3,350.00	1,000.00
200 Mbps	3,350.00	3,700.00	1,000.00
300 Mbps	4,050.00	4,400.00	1,000.00
400 Mbps	4,840.00	5,280.00	1,000.00
500 Mbps	5,810.00	6,340.00	1,000.00
600 Mbps	6,960.00	7,570.00	1,500.00
700 Mbps	8,010.00	8,720.00	1,500.00
800 Mbps	9,240.00	10,040.00	1,500.00
900 Mbps	10,650.00	11,530.00	1,500.00
1000 Mbps	12,240.00	13,290.00	2,000.00

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges (Cont'd)

• Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**24-MONTH TERM UNPROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>0-499</u></b>	<b><u>500-999</u></b>	<b><u>1000-1499</u></b>	<b><u>1500-1999</u></b>
5 Mbps	\$ 990.00	\$1,060.00	\$ 1,200.00	\$ 1,280.00
10 Mbps	1,090.00	1,170.00	1,340.00	1,430.00
20 Mbps	1,170.00	1,260.00	1,430.00	1,510.00
50 Mbps	1,430.00	1,510.00	1,680.00	1,760.00
100 Mbps	1,920.00	2,090.00	2,350.00	2,520.00
150 Mbps	2,130.00	2,350.00	2,600.00	2,760.00
200 Mbps	2,350.00	2,520.00	2,840.00	3,010.00
300 Mbps	2,840.00	3,010.00	3,430.00	3,600.00
400 Mbps	3,430.00	3,600.00	4,100.00	4,350.00
500 Mbps	4,100.00	4,350.00	4,940.00	5,190.00
600 Mbps	4,940.00	5,190.00	5,940.00	6,190.00
700 Mbps	5,690.00	5,940.00	6,860.00	7,110.00
800 Mbps	6,520.00	6,860.00	7,860.00	8,200.00
900 Mbps	7,530.00	7,860.00	9,040.00	9,450.00
1000 Mbps	8,700.00	9,040.00	10,370.00	10,880.00



---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**24-MONTH TERM UNPROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>2000-2499</u></b>	<b><u>2500+</u></b>	<b><u>NONRECURRING CHARGE</u></b>
5 Mbps	\$ 1,360.00	\$ 1,510.00	\$ 500.00
10 Mbps	1,510.00	1,680.00	500.00
20 Mbps	1,600.00	1,760.00	500.00
50 Mbps	1,840.00	2,010.00	500.00
100 Mbps	2,680.00	2,930.00	1,000.00
150 Mbps	3,010.00	3,180.00	1,000.00
200 Mbps	3,180.00	3,520.00	1,000.00
300 Mbps	3,850.00	4,190.00	1,000.00
400 Mbps	4,600.00	5,020.00	1,000.00
500 Mbps	5,520.00	6,020.00	1,000.00
600 Mbps	6,610.00	7,200.00	1,500.00
700 Mbps	7,610.00	8,280.00	1,500.00
800 Mbps	8,780.00	9,530.00	1,500.00
900 Mbps	10,120.00	10,960.00	1,500.00
1000 Mbps	11,630.00	12,630.00	2,000.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**36-MONTH TERM UNPROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>0-499</u></b>	<b><u>500-999</u></b>	<b><u>1000-1499</u></b>	<b><u>1500-1999</u></b>
5 Mbps	\$ 930.00	\$ 1,000.00	\$ 1,140.00	\$ 1,210.00
10 Mbps	980.00	1,050.00	1,200.00	1,280.00
20 Mbps	1,050.00	1,130.00	1,280.00	1,360.00
50 Mbps	1,280.00	1,360.00	1,510.00	1,580.00
100 Mbps	1,730.00	1,880.00	2,120.00	2,270.00
150 Mbps	1,920.00	2,120.00	2,340.00	2,490.00
200 Mbps	2,120.00	2,270.00	2,560.00	2,710.00
300 Mbps	2,560.00	2,710.00	3,080.00	3,240.00
400 Mbps	3,080.00	3,240.00	3,690.00	3,920.00
500 Mbps	3,690.00	3,920.00	4,440.00	4,670.00
600 Mbps	4,440.00	4,670.00	5,350.00	5,570.00
700 Mbps	5,120.00	5,350.00	6,170.00	6,400.00
800 Mbps	5,880.00	6,170.00	7,080.00	7,380.00
900 Mbps	6,780.00	7,080.00	8,130.00	8,510.00
1000 Mbps	7,830.00	8,130.00	9,330.00	9,790.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**36-MONTH TERM UNPROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>2000-2499</u></b>	<b><u>2500+</u></b>	<b><u>NONRECURRING CHARGE</u></b>
5 Mbps	\$ 1,280.00	\$ 1,430.00	\$ 500.00
10 Mbps	1,360.00	1,510.00	500.00
20 Mbps	1,440.00	1,580.00	500.00
50 Mbps	1,660.00	1,810.00	500.00
100 Mbps	2,410.00	2,640.00	1,000.00
150 Mbps	2,710.00	2,860.00	1,000.00
200 Mbps	2,860.00	3,160.00	1,000.00
300 Mbps	3,470.00	3,770.00	1,000.00
400 Mbps	4,150.00	4,520.00	1,000.00
500 Mbps	4,970.00	5,420.00	1,000.00
600 Mbps	5,950.00	6,480.00	1,500.00
700 Mbps	6,850.00	7,460.00	1,500.00
800 Mbps	7,900.00	8,580.00	1,500.00
900 Mbps	9,110.00	9,860.00	1,500.00
1000 Mbps	10,470.00	11,360.00	2,000.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**60-MONTH TERM UNPROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>0-499</u></b>	<b><u>500-999</u></b>	<b><u>1000-1499</u></b>	<b><u>1500-1999</u></b>
5 Mbps	\$ 830.00	\$ 890.00	\$ 1,010.00	\$ 1,080.00
10 Mbps	920.00	990.00	1,130.00	1,200.00
20 Mbps	990.00	1,060.00	1,200.00	1,270.00
50 Mbps	1,200.00	1,270.00	1,410.00	1,480.00
100 Mbps	1,620.00	1,760.00	1,970.00	2,120.00
150 Mbps	1,800.00	1,970.00	2,190.00	2,320.00
200 Mbps	1,970.00	2,120.00	2,400.00	2,540.00
300 Mbps	2,400.00	2,540.00	2,890.00	3,030.00
400 Mbps	2,890.00	3,030.00	3,450.00	3,670.00
500 Mbps	3,450.00	3,670.00	4,160.00	4,370.00
600 Mbps	4,160.00	4,370.00	5,000.00	5,210.00
700 Mbps	4,790.00	5,000.00	5,780.00	5,990.00
800 Mbps	5,490.00	5,780.00	6,620.00	6,900.00
900 Mbps	6,340.00	6,620.00	7,600.00	7,960.00
1000 Mbps	7,320.00	7,600.00	8,730.00	9,160.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**60-MONTH TERM UNPROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>2000-2499</u></b>	<b><u>2500+</u></b>	<b><u>NONRECURRING CHARGE</u></b>
5 Mbps	\$ 1,140.00	\$ 1,270.00	\$ 500.00
10 Mbps	1,270.00	1,410.00	500.00
20 Mbps	1,340.00	1,480.00	500.00
50 Mbps	1,560.00	1,690.00	500.00
100 Mbps	2,260.00	2,470.00	1,000.00
150 Mbps	2,540.00	2,680.00	1,000.00
200 Mbps	2,680.00	2,960.00	1,000.00
300 Mbps	3,240.00	3,520.00	1,000.00
400 Mbps	3,880.00	4,230.00	1,000.00
500 Mbps	4,650.00	5,080.00	1,000.00
600 Mbps	5,560.00	6,060.00	1,500.00
700 Mbps	6,410.00	6,970.00	1,500.00
800 Mbps	7,400.00	8,030.00	1,500.00
900 Mbps	8,520.00	9,230.00	1,500.00
1000 Mbps	9,790.00	10,640.00	2,000.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**MONTH-TO-MONTH PROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>0-499</u></b>	<b><u>500-999</u></b>	<b><u>1000-1499</u></b>	<b><u>1500-1999</u></b>
5 Mbps	\$ 1,720.00	\$ 1,860.00	\$ 2,120.00	\$ 2,240.00
10 Mbps	1,910.00	2,060.00	2,350.00	2,500.00
20 Mbps	2,060.00	2,210.00	2,500.00	2,650.00
50 Mbps	2,500.00	2,650.00	2,940.00	3,090.00
100 Mbps	3,380.00	3,670.00	4,110.00	4,410.00
150 Mbps	3,750.00	4,110.00	4,550.00	4,840.00
200 Mbps	4,110.00	4,410.00	5,000.00	5,280.00
300 Mbps	5,000.00	5,280.00	6,030.00	6,320.00
400 Mbps	6,030.00	6,320.00	7,200.00	7,640.00
500 Mbps	7,200.00	7,640.00	8,660.00	9,100.00
600 Mbps	8,660.00	9,100.00	10,420.00	10,860.00
700 Mbps	9,980.00	10,420.00	12,040.00	12,480.00
800 Mbps	11,450.00	12,040.00	13,800.00	14,390.00
900 Mbps	13,220.00	13,800.00	15,850.00	16,580.00
1000 Mbps	15,270.00	15,850.00	18,200.00	19,080.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**MONTH-TO-MONTH PROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>2000-2499</u></b>	<b><u>2500+</u></b>	<b><u>NONRECURRING CHARGE</u></b>
5 Mbps	\$ 2,380.00	\$ 2,650.00	\$ 500.00
10 Mbps	2,650.00	2,940.00	500.00
20 Mbps	2,790.00	3,090.00	500.00
50 Mbps	3,230.00	3,530.00	500.00
100 Mbps	4,700.00	5,140.00	1,000.00
150 Mbps	5,280.00	5,580.00	1,000.00
200 Mbps	5,580.00	6,160.00	1,000.00
300 Mbps	6,760.00	7,330.00	1,000.00
400 Mbps	8,080.00	8,810.00	1,000.00
500 Mbps	9,690.00	10,570.00	1,000.00
600 Mbps	11,600.00	12,630.00	1,500.00
700 Mbps	13,360.00	14,520.00	1,500.00
800 Mbps	15,410.00	16,730.00	1,500.00
900 Mbps	17,760.00	19,230.00	1,500.00
1000 Mbps	20,400.00	22,160.00	2,000.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**12-MONTH TERM PROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>0-499</u></b>	<b><u>500-999</u></b>	<b><u>1000-1499</u></b>	<b><u>1500-1999</u></b>
5 Mbps	\$ 1,500.00	\$ 1,620.00	\$ 1,840.00	\$ 1,960.00
10 Mbps	1,660.00	1,790.00	2,040.00	2,170.00
20 Mbps	1,790.00	1,920.00	2,170.00	2,300.00
50 Mbps	2,170.00	2,300.00	2,560.00	2,680.00
100 Mbps	2,940.00	3,200.00	3,580.00	3,840.00
150 Mbps	3,260.00	3,580.00	3,960.00	4,210.00
200 Mbps	3,580.00	3,840.00	4,340.00	4,600.00
300 Mbps	4,340.00	4,600.00	5,240.00	5,490.00
400 Mbps	5,240.00	5,490.00	6,260.00	6,640.00
500 Mbps	6,260.00	6,640.00	7,530.00	7,920.00
600 Mbps	7,530.00	7,920.00	9,060.00	9,440.00
700 Mbps	8,680.00	9,060.00	10,470.00	10,850.00
800 Mbps	9,960.00	10,470.00	12,000.00	12,510.00
900 Mbps	11,490.00	12,000.00	13,790.00	14,420.00
1000 Mbps	13,280.00	13,790.00	15,830.00	16,600.00



---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE  
12-MONTH TERM PROTECTED RATES  
FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>2000-2499</u></b>	<b><u>2500+</u></b>	<b><u>NONRECURRING CHARGE</u></b>
5 Mbps	\$ 2,070.00	\$ 2,300.00	\$ 500.00
10 Mbps	2,300.00	2,560.00	500.00
20 Mbps	2,430.00	2,680.00	500.00
50 Mbps	2,810.00	3,070.00	500.00
100 Mbps	4,080.00	4,470.00	1,000.00
150 Mbps	4,600.00	4,850.00	1,000.00
200 Mbps	4,850.00	5,360.00	1,000.00
300 Mbps	5,880.00	6,390.00	1,000.00
400 Mbps	7,020.00	7,660.00	1,000.00
500 Mbps	8,430.00	9,190.00	1,000.00
600 Mbps	10,080.00	10,980.00	1,500.00
700 Mbps	11,610.00	12,640.00	1,500.00
800 Mbps	13,400.00	14,550.00	1,500.00
900 Mbps	15,440.00	16,720.00	1,500.00
1000 Mbps	17,740.00	19,270.00	2,000.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**24-MONTH TERM PROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>0-499</u></b>	<b><u>500-999</u></b>	<b><u>1000-1499</u></b>	<b><u>1500-1999</u></b>
5 Mbps	\$ 1,430.00	\$ 1,530.00	\$ 1,750.00	\$ 1,860.00
10 Mbps	1,580.00	1,700.00	1,940.00	2,070.00
20 Mbps	1,700.00	1,830.00	2,070.00	2,190.00
50 Mbps	2,070.00	2,190.00	2,430.00	2,550.00
100 Mbps	2,790.00	3,030.00	3,400.00	3,640.00
150 Mbps	3,090.00	3,400.00	3,760.00	4,000.00
200 Mbps	3,400.00	3,640.00	4,120.00	4,360.00
300 Mbps	4,120.00	4,360.00	4,970.00	5,210.00
400 Mbps	4,970.00	5,210.00	5,940.00	6,300.00
500 Mbps	5,940.00	6,300.00	7,160.00	7,520.00
600 Mbps	7,160.00	7,520.00	8,610.00	8,970.00
700 Mbps	8,250.00	8,610.00	9,950.00	10,310.00
800 Mbps	9,460.00	9,950.00	11,400.00	11,880.00
900 Mbps	10,920.00	11,400.00	13,100.00	13,700.00
1000 Mbps	12,610.00	13,100.00	15,040.00	15,770.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**24-MONTH TERM PROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>2000-2499</u></b>	<b><u>2500+</u></b>	<b><u>NONRECURRING CHARGE</u></b>
5 Mbps	\$ 1,960.00	\$ 2,190.00	\$ 500.00
10 Mbps	2,190.00	2,430.00	500.00
20 Mbps	2,320.00	2,550.00	500.00
50 Mbps	2,680.00	2,920.00	500.00
100 Mbps	3,880.00	4,250.00	1,000.00
150 Mbps	4,360.00	4,610.00	1,000.00
200 Mbps	4,610.00	5,100.00	1,000.00
300 Mbps	5,580.00	6,070.00	1,000.00
400 Mbps	6,680.00	7,280.00	1,000.00
500 Mbps	8,010.00	8,720.00	1,000.00
600 Mbps	9,590.00	10,440.00	1,500.00
700 Mbps	11,040.00	12,010.00	1,500.00
800 Mbps	12,730.00	13,820.00	1,500.00
900 Mbps	14,670.00	15,880.00	1,500.00
1000 Mbps	16,860.00	18,310.00	2,000.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**36-MONTH TERM PROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>0-499</u></b>	<b><u>500-999</u></b>	<b><u>1000-1499</u></b>	<b><u>1500-1999</u></b>
5 Mbps	\$ 1,350.00	\$ 1,450.00	\$ 1,650.00	\$ 1,760.00
10 Mbps	1,420.00	1,520.00	1,750.00	1,860.00
20 Mbps	1,520.00	1,640.00	1,860.00	1,960.00
50 Mbps	1,860.00	1,960.00	2,190.00	2,290.00
100 Mbps	2,510.00	2,730.00	3,070.00	3,280.00
150 Mbps	2,780.00	3,070.00	3,390.00	3,610.00
200 Mbps	3,070.00	3,280.00	3,720.00	3,920.00
300 Mbps	3,720.00	3,920.00	4,470.00	4,690.00
400 Mbps	4,470.00	4,690.00	5,350.00	5,680.00
500 Mbps	5,350.00	5,680.00	6,440.00	6,760.00
600 Mbps	6,440.00	6,760.00	7,760.00	8,080.00
700 Mbps	7,430.00	7,760.00	8,950.00	9,280.00
800 Mbps	8,520.00	8,950.00	10,260.00	10,700.00
900 Mbps	9,830.00	10,260.00	11,790.00	12,330.00
1000 Mbps	11,350.00	11,790.00	13,530.00	14,190.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**36-MONTH TERM PROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>2000-2499</u></b>	<b><u>2500+</u></b>	<b><u>NONRECURRING CHARGE</u></b>
5 Mbps	\$ 1,860.00	\$ 2,070.00	\$ 500.00
10 Mbps	1,960.00	2,190.00	500.00
20 Mbps	2,080.00	2,290.00	500.00
50 Mbps	2,400.00	2,630.00	500.00
100 Mbps	3,490.00	3,820.00	1,000.00
150 Mbps	3,920.00	4,150.00	1,000.00
200 Mbps	4,150.00	4,590.00	1,000.00
300 Mbps	5,030.00	5,470.00	1,000.00
400 Mbps	6,010.00	6,550.00	1,000.00
500 Mbps	7,200.00	7,860.00	1,000.00
600 Mbps	8,620.00	9,390.00	1,500.00
700 Mbps	9,930.00	10,810.00	1,500.00
800 Mbps	11,450.00	12,440.00	1,500.00
900 Mbps	13,200.00	14,290.00	1,500.00
1000 Mbps	15,180.00	16,480.00	2,000.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**60-MONTH TERM PROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>0-499</u></b>	<b><u>500-999</u></b>	<b><u>1000-1499</u></b>	<b><u>1500-1999</u></b>
5 Mbps	\$ 1,200.00	\$ 1,290.00	\$ 1,470.00	\$ 1,560.00
10 Mbps	1,320.00	1,430.00	1,640.00	1,750.00
20 Mbps	1,430.00	1,530.00	1,750.00	1,840.00
50 Mbps	1,750.00	1,840.00	2,040.00	2,150.00
100 Mbps	2,350.00	2,560.00	2,860.00	3,070.00
150 Mbps	2,600.00	2,860.00	3,170.00	3,370.00
200 Mbps	2,860.00	3,070.00	3,480.00	3,680.00
300 Mbps	3,480.00	3,680.00	4,190.00	4,390.00
400 Mbps	4,190.00	4,390.00	5,000.00	5,320.00
500 Mbps	5,000.00	5,320.00	6,030.00	6,340.00
600 Mbps	6,030.00	6,340.00	7,250.00	7,560.00
700 Mbps	6,940.00	7,250.00	8,380.00	8,680.00
800 Mbps	7,960.00	8,380.00	9,600.00	10,000.00
900 Mbps	9,190.00	9,600.00	11,030.00	11,530.00
1000 Mbps	10,620.00	11,030.00	12,660.00	13,280.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

- Flat Rate Mileage Tiers (Cont'd)

**E-LINE SERVICE**  
**60-MONTH TERM PROTECTED RATES**  
**FLAT RATE MILE TIERS FOR LONG-HAUL**

<b>BANDWIDTH INCREMENTS</b>	<b><u>2000-2499</u></b>	<b><u>2500+</u></b>	<b><u>NONRECURRING CHARGE</u></b>
5 Mbps	\$ 1,650.00	\$ 1,840.00	\$ 500.00
10 Mbps	1,840.00	2,040.00	500.00
20 Mbps	1,940.00	2,150.00	500.00
50 Mbps	2,250.00	2,450.00	500.00
100 Mbps	3,280.00	3,580.00	1,000.00
150 Mbps	3,680.00	3,880.00	1,000.00
200 Mbps	3,880.00	4,300.00	1,000.00
300 Mbps	4,700.00	5,110.00	1,000.00
400 Mbps	5,620.00	6,130.00	1,000.00
500 Mbps	6,740.00	7,360.00	1,000.00
600 Mbps	8,070.00	8,790.00	1,500.00
700 Mbps	9,290.00	10,110.00	1,500.00
800 Mbps	10,720.00	11,630.00	1,500.00
900 Mbps	12,360.00	13,380.00	1,500.00
1000 Mbps	14,190.00	15,420.00	2,000.00

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges (Cont'd)

- Data Center Pricing Plan

**E-LINE SERVICE  
DATA CENTER PRICING  
12-MONTH TERM RATES**

<b>BANDWIDTH INCREMENTS</b>	<b><u>METRO</u></b>	<b><u>ZONE A</u></b>	<b><u>ZONE B</u></b>	<b><u>ZONE C</u></b>	<b><u>ZONE D</u></b>	<b><u>ZONE E</u></b>
10 Mbps	\$557.00	\$710.00	\$769.00	\$846.00	\$867.00	\$978.00
20 Mbps	591.00	765.00	832.00	919.00	959.00	1,015.00
50 Mbps	623.00	818.00	894.00	1,016.00	1,062.00	1,114.00
100 Mbps	666.00	889.00	975.00	1,157.00	1,252.00	1,485.00
150 Mbps	716.00	968.00	1,067.00	1,343.00	1,406.00	1,631.00
200 Mbps	772.00	1,059.00	1,170.00	1,484.00	1,586.00	1,704.00
300 Mbps	835.00	1,162.00	1,289.00	1,645.00	1,794.00	1,997.00
400 Mbps	908.00	1,279.00	1,423.00	1,828.00	2,037.00	2,331.00
500 Mbps	990.00	1,412.00	1,576.00	2,036.00	2,319.00	2,623.00
600 Mbps	1,084.00	1,563.00	1,749.00	2,272.00	2,647.00	2,950.00
700 Mbps	1,190.00	1,734.00	1,946.00	2,541.00	3,028.00	3,349.00
800 Mbps	1,311.00	1,929.00	2,170.00	2,846.00	3,472.00	3,819.00
900 Mbps	1,448.00	2,151.00	2,424.00	3,192.00	3,998.00	4,351.00
1000 Mbps	1,604.00	2,403.00	2,713.00	3,586.00	4,587.00	4,954.00

**NONRECURRING CHARGES FOR  
DATA CENTER 12-MONTH TERM RATES**

- 10 to 50 Mbps Circuits	\$1,000.00
- 100 to 700 Mbps Circuits	2,000.00
- 800 to 1000 Mbps Circuits	2,500.00



**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

• Data Center Pricing Plan (Cont'd)

**E-LINE SERVICE  
DATA CENTER PRICING  
24-MONTH TERM RATES**

<b>BANDWIDTH INCREMENTS</b>	<b><u>METRO</u></b>	<b><u>ZONE A</u></b>	<b><u>ZONE B</u></b>	<b><u>ZONE C</u></b>	<b><u>ZONE D</u></b>	<b><u>ZONE E</u></b>
10 Mbps	\$476.00	\$652.00	\$703.00	\$774.00	\$781.00	\$830.00
20 Mbps	499.00	699.00	757.00	838.00	847.00	872.00
50 Mbps	520.00	744.00	809.00	900.00	925.00	937.00
100 Mbps	549.00	804.00	878.00	982.00	1,056.00	1,219.00
150 Mbps	582.00	872.00	956.00	1,074.00	1,161.00	1,334.00
200 Mbps	620.00	950.00	1,045.00	1,230.00	1,301.00	1,394.00
300 Mbps	663.00	1,038.00	1,147.00	1,356.00	1,463.00	1,621.00
400 Mbps	712.00	1,138.00	1,261.00	1,608.00	1,652.00	1,877.00
500 Mbps	768.00	1,252.00	1,392.00	1,786.00	1,871.00	2,194.00
600 Mbps	831.00	1,381.00	1,540.00	1,988.00	2,126.00	2,440.00
700 Mbps	903.00	1,528.00	1,709.00	2,217.00	2,423.00	2,763.00
800 Mbps	985.00	1,695.00	1,901.00	2,478.00	2,768.00	3,142.00
900 Mbps	1,078.00	1,884.00	2,118.00	2,775.00	3,169.00	3,570.00
1000 Mbps	1,183.00	2,100.00	2,366.00	3,112.00	3,635.00	4,059.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

• Data Center Pricing Plan (Cont'd)

**E-LINE SERVICE  
DATA CENTER PRICING  
36-MONTH TERM RATES**

<b>BANDWIDTH INCREMENTS</b>	<b><u>METRO</u></b>	<b><u>ZONE A</u></b>	<b><u>ZONE B</u></b>	<b><u>ZONE C</u></b>	<b><u>ZONE D</u></b>	<b><u>ZONE E</u></b>
10 Mbps	\$412.00	\$573.00	\$613.00	\$685.00	\$774.00	\$808.00
20 Mbps	426.00	610.00	654.00	733.00	834.00	853.00
50 Mbps	438.00	644.00	694.00	779.00	893.00	905.00
100 Mbps	456.00	690.00	748.00	841.00	970.00	1,164.00
150 Mbps	477.00	743.00	808.00	911.00	1,057.00	1,266.00
200 Mbps	500.00	803.00	877.00	990.00	1,157.00	1,316.00
300 Mbps	527.00	871.00	955.00	1,081.00	1,270.00	1,529.00
400 Mbps	558.00	948.00	1,044.00	1,183.00	1,398.00	1,760.00
500 Mbps	592.00	1,036.00	1,145.00	1,497.00	1,748.00	2,005.00
600 Mbps	632.00	1,136.00	1,259.00	1,659.00	1,945.00	2,113.00
700 Mbps	676.00	1,249.00	1,389.00	1,844.00	2,169.00	2,386.00
800 Mbps	727.00	1,378.00	1,537.00	2,054.00	2,424.00	2,706.00
900 Mbps	785.00	1,525.00	1,706.00	2,293.00	2,713.00	3,074.00
1000 Mbps	850.00	1,691.00	1,897.00	2,564.00	3,041.00	3,488.00

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 4. E-Line Service

## d. Rates and Charges

• Data Center Pricing Plan (Cont'd)

**E-LINE SERVICE  
DATA CENTER PRICING  
60-MONTH TERM RATES**

<b>BANDWIDTH INCREMENTS</b>	<b><u>METRO</u></b>	<b><u>ZONE A</u></b>	<b><u>ZONE B</u></b>	<b><u>ZONE C</u></b>	<b><u>ZONE D</u></b>	<b><u>ZONE E</u></b>
10 Mbps	\$373.00	\$520.00	\$538.00	\$634.00	\$716.00	\$748.00
20 Mbps	382.00	549.00	569.00	679.00	772.00	790.00
50 Mbps	388.00	576.00	598.00	722.00	827.00	838.00
100 Mbps	399.00	613.00	639.00	779.00	898.00	1,078.00
150 Mbps	412.00	655.00	684.00	843.00	979.00	1,172.00
200 Mbps	427.00	703.00	736.00	917.00	1,071.00	1,219.00
300 Mbps	444.00	757.00	795.00	1,001.00	1,176.00	1,416.00
400 Mbps	463.00	819.00	862.00	1,096.00	1,295.00	1,629.00
500 Mbps	484.00	889.00	938.00	1,204.00	1,430.00	1,771.00
600 Mbps	509.00	969.00	1,024.00	1,326.00	1,583.00	1,889.00
700 Mbps	537.00	1,059.00	1,123.00	1,466.00	1,758.00	2,132.00
800 Mbps	569.00	1,162.00	1,234.00	1,624.00	1,956.00	2,413.00
900 Mbps	605.00	1,279.00	1,361.00	1,804.00	2,181.00	2,734.00
1000 Mbps	646.00	1,412.00	1,505.00	2,009.00	2,437.00	3,093.00

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services offered (Cont'd)

## 5. Domestic Ethernet Private Line Service

The Company's Domestic Ethernet Private Line Service is a dedicated, point-to-point, interLATA or intraLATA, non-switched high speed digital data transmission for the carriage of the customer's interstate Ethernet traffic over a physical circuit between two Company SONET facilities located where available on the Company's Domestic Network as described in Section A, preceding. The Company's Domestic Ethernet Private Line Service provides a fixed capacity of bandwidth for full duplex transmission of the customer's digital communications traffic. The service is offered as either a long haul service, Ethernet Private Line, or a service within a Company metro network, Metro Ethernet Private Line. The service conforms to Ethernet over SONET standards. The standard service supports data speeds of 100 Mbps, 150 Mbps, 600 Mbps and 1,000 Mbps and a 1000 Base-LX interface. Additional speeds and interfaces may be available and vary by location. The Company will determine, in its discretion, whether a given facility is a Company domestic backbone facility or a Company metro facility. Customer access to the Company's Domestic Ethernet Private Line Service and Metro Ethernet Private Line Service requires an executed Company Local Access exhibit that includes compatible Ethernet Local Access Service.

The Service provides a fixed capacity of bandwidth for transport of the customer's digital communications traffic. The Service uses and conforms to Synchronous Optical Network standards that originate and terminate a physical connection at a specified Company demarcation point located in the Company POP. Service extends to and includes the equipment maintained by the Company at the Company network interface points located in their POP.

Ethernet Private Line transmission speeds range from 50 Mbps to 1 Gbps. Circuits at 50 Mbps, 100 Mbps, 150 Mbps, 600 Mbps and 1,000 Mbps (or 1 Gbps) levels may be available between any 2 POP locations within the contiguous 48 United States (referred to as United States Mainland). Additional speeds may be available depending upon the locations. Metro Ethernet Private Line transmission speeds range from 100 Mbps to 1 Gbps. Circuits at 100 Mbps, 150 Mbps, 600 Mbps, 1,000 Mbps or 1 Gbps levels may be available between any two Company SONET equipped facilities within a metropolitan area within the contiguous 48 United States. Additional speeds may be available depending upon the locations.

Provisioning of Ethernet Private Line and Metro Ethernet Private Line circuits is subject to facilities and capacity availability. V&H mileage is determined by the NPA/NXX of the locations on Ethernet Private Line circuits.

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 5. Domestic Ethernet Private Line Service(Cont'd)

The Company's Total Advantage, Loyal Advantage and Connect Agreements for Ethernet Private Line circuits are priced at a fixed recurring charge based upon line speed and the V&H mileage between two Company POPs. The Company's Metro Ethernet Private Line circuits are priced based upon the line speed between two Company facilities. For Ethernet Private Line and Metro Ethernet Private Line circuits, the provision of local access circuits may be coordinated by the Company on the customer's behalf, as set forth in Section G, preceding.

The Company shall bill the customer on a monthly basis at the customer's designated site in the United States. The customer is billed one month in advance for all monthly recurring charges due under this Agreement, in addition to the retroactive billing for the first partial month of service. Nonrecurring charges (NRCs) usually appear on the bill following the installation of or change in service that generated the NRCs. Failure to timely bill the customer for any amounts due hereunder shall not be deemed a waiver of the Company's rights to payment for such charges.

## a. Terms and Conditions of Service

Ethernet Private Line and Metro Ethernet Private Line Services are available under the Total Advantage, Loyal Advantage and Connect service offerings. Terms and conditions of the provision of Company Private Line Services, including, without limitation, monthly recurring and non-recurring rates, discounts, usage minimums, and term commitments are set forth in the Schedule sections applicable to these product offerings.

## b. Rate Elements

Rates specified in this Schedule for Company services requiring dedicated access do not include access and access-related charges, including, without limitation, installation charges, inside wiring charges assessed by the local exchange carrier (LEC), construction charges assessed by the LEC, and distance and termination charges assessed by the LEC. Therefore access and access related charges are additional charges.

## (1) Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for the installation of new Ethernet Private Line 12- and 24-Month Term Service.

## (2) Monthly Recurring Charges

Standard pricing for Ethernet Private Line Service is listed below and will be based on circuit size and a minimum MRC. Ethernet Private Line circuits will not be billed below the minimum MRC.

## (3) Individual Case Basis (ICB) pricing will be available for the following offerings:

- Month to Month Ethernet Private Line Service.
- All Metro Ethernet Private Line Service.

---

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 5. Domestic Ethernet Private Line Service(Cont'd)

## c. Rates and Charges

**NONRECURRING CHARGES FOR ETHERNET PRIVATE LINE  
PER BANDWIDTH RANGE**

<b>BANDWIDTH INCREMENTS</b>	<b><u>12-MONTH TERM RATES</u></b>	<b><u>24-MONTH TERM RATES</u></b>
50 Mbps	\$ 3,000.00	\$ 3,000.00
100 Mbps	3,000.00	3,000.00
150 Mbps	5,000.00	5,000.00
200 Mbps	10,000.00	10,000.00
250 Mbps	10,000.00	10,000.00
300 Mbps	10,000.00	10,000.00
350 Mbps	10,000.00	10,000.00
400 Mbps	10,000.00	10,000.00
450 Mbps	10,000.00	10,000.00
500 Mbps	10,000.00	10,000.00
550 Mbps	10,000.00	10,000.00
600 Mbps	10,000.00	10,000.00
650 Mbps	15,000.00	15,000.00
700 Mbps	15,000.00	15,000.00
750 Mbps	15,000.00	15,000.00
800 Mbps	15,000.00	15,000.00
850 Mbps	15,000.00	15,000.00
900 Mbps	15,000.00	15,000.00
950 Mbps	15,000.00	15,000.00
1000 Mbps	15,000.00	15,000.00

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 5. Domestic Ethernet Private Line Service

## c. Rates and Charges (Cont'd)

**ETHERNET PRIVATE LINE SERVICE**  
**12-MONTH, 24-MONTH AND 36-MONTH TERM RATES**  
**FLAT RATE MILEAGE TIERS**

<b>BANDWIDTH INCREMENTS</b>	<b><u>0-149</u></b>	<b><u>150-199</u></b>	<b><u>200-249</u></b>	<b><u>250-299</u></b>
50 Mbps	\$1,871.00	\$1,871.00	\$1,871.00	\$1,871.00
100 Mbps	2,526.00	2,526.00	2,526.00	2,526.00
150 Mbps	2,806.00	2,806.00	2,806.00	2,806.00
200 Mbps	3,085.00	3,085.00	3,085.00	3,085.00
250 Mbps	3,085.00	3,085.00	3,085.00	3,085.00
300 Mbps	3,730.00	3,730.00	3,730.00	3,730.00
350 Mbps	3,730.00	3,730.00	3,730.00	3,730.00
400 Mbps	4,504.00	4,504.00	4,504.00	4,504.00
450 Mbps	4,504.00	4,504.00	4,504.00	4,504.00
500 Mbps	5,386.00	5,386.00	5,386.00	5,386.00
550 Mbps	5,386.00	5,386.00	5,386.00	5,386.00
600 Mbps	6,482.00	6,482.00	6,482.00	6,482.00
650 Mbps	6,482.00	6,482.00	6,482.00	6,482.00
700 Mbps	7,471.00	7,471.00	7,471.00	7,471.00
750 Mbps	7,471.00	7,471.00	7,471.00	7,471.00
800 Mbps	8,568.00	8,568.00	8,568.00	8,568.00
850 Mbps	8,568.00	8,568.00	8,568.00	8,568.00
900 Mbps	9,890.00	9,890.00	9,890.00	9,890.00
950 Mbps	9,890.00	9,890.00	9,890.00	9,890.00
1000 Mbps	11,417.00	11,417.00	11,417.00	11,417.00

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 5. Domestic Ethernet Private Line Service

## c. Rates and Charges (Cont'd)

**ETHERNET PRIVATE LINE SERVICE**  
**12-MONTH, 24-MONTH AND 36-MONTH TERM RATES**  
**FLAT RATE MILEAGE TIERS**

<b>BANDWIDTH INCREMENTS</b>	<b><u>300-349</u></b>	<b><u>350-399</u></b>	<b><u>400-449</u></b>	<b><u>450-499</u></b>
50 Mbps	\$1,871.00	\$1,871.00	\$1,871.00	\$1,871.00
100 Mbps	2,526.00	2,526.00	2,526.00	2,526.00
150 Mbps	2,806.00	2,806.00	2,806.00	2,806.00
200 Mbps	3,085.00	3,085.00	3,085.00	3,085.00
250 Mbps	3,085.00	3,085.00	3,085.00	3,085.00
300 Mbps	3,730.00	3,730.00	3,730.00	3,730.00
350 Mbps	3,730.00	3,730.00	3,730.00	3,730.00
400 Mbps	4,504.00	4,504.00	4,504.00	4,504.00
450 Mbps	4,504.00	4,504.00	4,504.00	4,504.00
500 Mbps	5,386.00	5,386.00	5,386.00	5,386.00
550 Mbps	5,386.00	5,386.00	5,386.00	5,386.00
600 Mbps	6,482.00	6,482.00	6,482.00	6,482.00
650 Mbps	6,482.00	6,482.00	6,482.00	6,482.00
700 Mbps	7,471.00	7,471.00	7,471.00	7,471.00
750 Mbps	7,471.00	7,471.00	7,471.00	7,471.00
800 Mbps	8,568.00	8,568.00	8,568.00	8,568.00
850 Mbps	8,568.00	8,568.00	8,568.00	8,568.00
900 Mbps	9,890.00	9,890.00	9,890.00	9,890.00
950 Mbps	9,890.00	9,890.00	9,890.00	9,890.00
1000 Mbps	11,417.00	11,417.00	11,417.00	11,417.00



**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 5. Domestic Ethernet Private Line Service

## c. Rates and Charges (Cont'd)

**ETHERNET PRIVATE LINE SERVICE**  
**12-MONTH, 24-MONTH AND 36-MONTH TERM RATES**  
**FLAT RATE MILEAGE TIERS**

<b>BANDWIDTH INCREMENTS</b>	<b><u>500-599</u></b>	<b><u>600-699</u></b>	<b><u>700-799</u></b>	<b><u>800-899</u></b>
50 Mbps	\$2,011.00	\$2,162.00	\$2,324.00	\$2,498.00
100 Mbps	2,716.00	2,919.00	3,138.00	3,374.00
150 Mbps	3,016.00	3,242.00	3,486.00	3,747.00
200 Mbps	3,317.00	3,565.00	3,833.00	4,120.00
250 Mbps	3,317.00	3,565.00	3,833.00	4,120.00
300 Mbps	4,010.00	4,311.00	4,634.00	4,982.00
350 Mbps	4,010.00	4,311.00	4,634.00	4,982.00
400 Mbps	4,842.00	5,205.00	5,596.00	6,015.00
450 Mbps	4,842.00	5,205.00	5,596.00	6,015.00
500 Mbps	5,790.00	6,224.00	6,691.00	7,193.00
550 Mbps	5,790.00	6,224.00	6,691.00	7,193.00
600 Mbps	6,968.00	7,491.00	8,053.00	8,657.00
650 Mbps	6,968.00	7,491.00	8,053.00	8,657.00
700 Mbps	8,032.00	8,634.00	9,282.00	9,978.00
750 Mbps	8,032.00	8,634.00	9,282.00	9,978.00
800 Mbps	9,210.00	9,901.00	10,644.00	11,442.00
850 Mbps	9,210.00	9,901.00	10,644.00	11,442.00
900 Mbps	10,632.00	11,429.00	12,286.00	13,208.00
950 Mbps	10,632.00	11,429.00	12,286.00	13,208.00
1000 Mbps	12,273.00	13,193.00	14,183.00	15,246.00

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 5. Domestic Ethernet Private Line Service

## c. Rates and Charges (Cont'd)

**ETHERNET PRIVATE LINE SERVICE**  
**12-MONTH, 24-MONTH AND 36-MONTH TERM RATES**  
**FLAT RATE MILEAGE TIERS**

<b>BANDWIDTH INCREMENTS</b>	<b><u>900-999</u></b>	<b><u>1000-1249</u></b>	<b><u>1250-1499</u></b>	<b><u>1500-1749</u></b>
50 Mbps	\$2,685.00	\$2,887.00	\$3,103.00	\$3,336.00
100 Mbps	3,627.00	3,899.00	4,191.00	4,506.00
150 Mbps	4,028.00	4,330.00	4,665.00	5,004.00
200 Mbps	4,429.00	4,761.00	5,119.00	5,502.00
250 Mbps	4,429.00	4,761.00	5,119.00	5,502.00
300 Mbps	5,355.00	5,757.00	6,189.00	6,653.00
350 Mbps	5,355.00	5,757.00	6,189.00	6,653.00
400 Mbps	6,466.00	6,951.00	7,473.00	8,033.00
450 Mbps	6,466.00	6,951.00	7,473.00	8,033.00
500 Mbps	7,732.00	8,312.00	8,935.00	9,605.00
550 Mbps	7,732.00	8,312.00	8,935.00	9,605.00
600 Mbps	9,306.00	10,004.00	10,754.00	11,561.00
650 Mbps	9,306.00	10,004.00	10,754.00	11,561.00
700 Mbps	10,726.00	11,530.00	12,395.00	13,325.00
750 Mbps	10,726.00	11,530.00	12,395.00	13,325.00
800 Mbps	12,300.00	13,223.00	14,214.00	15,280.00
850 Mbps	12,300.00	13,223.00	14,214.00	15,280.00
900 Mbps	14,198.00	15,263.00	16,408.00	17,639.00
950 Mbps	14,198.00	15,263.00	16,408.00	17,639.00
1000 Mbps	16,390.00	17,619.00	18,941.00	20,361.00

**SECTION 7 – PRIVATE LINE SERVICES**

## E. Private Line Services Offered:

## 5. Domestic Ethernet Private Line Service

## c. Rates and Charges (Cont'd)

**ETHERNET PRIVATE LINE SERVICE**  
**12-MONTH, 24-MONTH AND 36-MONTH TERM RATES**  
**FLAT RATE MILEAGE TIERS**

<b>BANDWIDTH INCREMENTS</b>	<b><u>1750-1999</u></b>	<b><u>2000-2449</u></b>	<b><u>2500-2999</u></b>	<b><u>3000+</u></b>
50 Mbps	\$3,586.00	\$3,855.00	\$4,144.00	\$4,455.00
100 Mbps	4,843.00	5,207.00	5,597.00	6,017.00
150 Mbps	5,379.00	5,783.00	6,216.00	6,683.00
200 Mbps	5,915.00	6,359.00	6,836.00	7,348.00
250 Mbps	5,915.00	6,359.00	6,836.00	7,348.00
300 Mbps	7,152.00	7,688.00	8,265.00	8,885.00
350 Mbps	7,152.00	7,688.00	8,265.00	8,885.00
400 Mbps	8,636.00	9,283.00	9,980.00	10,728.00
450 Mbps	8,636.00	9,283.00	9,980.00	10,728.00
500 Mbps	10,326.00	11,100.00	11,933.00	12,828.00
550 Mbps	10,326.00	11,100.00	11,933.00	12,828.00
600 Mbps	12,428.00	13,360.00	14,362.00	15,439.00
650 Mbps	12,428.00	13,360.00	14,362.00	15,439.00
700 Mbps	14,324.00	15,398.00	16,553.00	17,795.00
750 Mbps	14,324.00	15,398.00	16,553.00	17,795.00
800 Mbps	16,426.00	17,658.00	18,983.00	20,406.00
850 Mbps	16,426.00	17,658.00	18,983.00	20,406.00
900 Mbps	18,961.00	20,384.00	21,912.00	23,556.00
950 Mbps	18,961.00	20,384.00	21,912.00	23,556.00
1000 Mbps	21,888.00	23,530.00	25,294.00	27,192.00

**SECTION 7 – PRIVATE LINE SERVICES**

## F. Local Access Facilities

## 1. Description

- a. Local Access Service provides the physical connection between the customer's service address and the Company's Domestic Network. This Service includes any entrance cable or drop wire to that point where provision is made for termination of the Company's outside distribution network facilities at a suitable location at a customer-designated service address and will be installed by the Company to such point of termination. The service will extend to and include the equipment maintained by the Company at the termination of the local loop at the applicable service address (i.e., Demarcation Point) but will not include CPE, extended wiring, inside wiring or other equipment not maintained by the Company at a service address. Any additional termination beyond the Demarcation Point is the sole responsibility of customers unless the Company can use a third-party provider to deliver service. If a third-party provider is used, the Company shall bill the customer directly for third party services.
- b. The Company only provides Local Access Facilities to buildings that the Company has identified as business locations. Under no circumstances will the Company provide service to a residential address, even if business is conducted at that residential location.
- c. Customer may purchase the service only in connections with the customer's use of a Company dedicated service when a local loop is required.
- d. Service is only provided where facilities are available. The Company shall not be required to build facilities or order equipment to provide Local Access Facilities, but may provided such special construction at its own discretion and the customer would pay the Company a one-time special construction charge.
- e. Local Access is comprised of three types of service:
  - "Company-provided Access" which is either leased access or On-Net access.
    - On-Net Access - is local backbone access circuits provided solely on Company owned and operated facilities. Service is available in digital bandwidths of DS1 and DS3; optical bandwidths of OC3, OC12, and OC48; Ethernet bandwidth varying from 1 Mbps to 1,000 Mbps (1 Gbps) or Wavelength bandwidths of 1 Gbps, 2.5 Gbps or 10 Gbps. On-Net Access is subject to SLA.

---

**SECTION 7 – PRIVATE LINE SERVICES**

## F. Local Access Facilities

## 1. Description

## e. Local Access is comprised of three types of service:

- “Company-provided Access” which is either leased access or On-Net access. (Cont’d)
  - Leased Access means a local backbone access circuit(s) ordered and leased by the Company from another carrier. Service is available in digital bandwidths of DS0, DS1 and DS3; optical bandwidths of OC3, OC12 and OC48; or Ethernet bandwidth varying from 1 Mbps to 1,000 Mbps (1 Gbps); The local access carrier used to provide access is chosen at the sole discretion of Company. The customer may request a specific local access provider for Leased Access, no promotional rates apply, and the Company will attempt to use the requested provider, but both final routing and the local access carrier used will be at the Company’s sole discretion. Leased Access is also generally available as Central Office (CO) Meet Point, which is Leased Access, Special Access only, at a third party local access provider CO when the customer has a dedicated connection to the CO. (C)
- “Customer Provided Local Access” (CPA)[1] is when the customer orders their own local access from a third party provider to connect the customer premises to the Company’s domestic network via a Demarcation Point specified by Company. Customers will pay a CPA charge to the Company when utilizing Special Access CPA Dedicated Facilities or Ethernet Local Access CPA VLAN or Ethernet Local CPA POP. The CPA will be the responsibility of the customer and the Company will not trouble shoot components of the CPA.
  - Special Access CPA “Dedicated Facilities” are dedicated entrance facilities leased by the Company from a third party local access provider.
  - Special Access CPA “Non-Dedicated Facilities” is when the Company does not have dedicated entrance facilities leased from a third party local access provider.
  - Ethernet Local Access “CPA VLAN” is when the Company utilizes dedicated entrance facilities leased by the Company from a third party local access provider.
  - Ethernet Local Access “CPA POP” is when the Company utilizes an Ethernet Local CPA POP, which may require the Company to provide space and power for the third party local access provider to install Ethernet equipment.

[1] CPA customers must provide the Company written notice from their CPA provider in order to terminate CPA service. Until this written notice is received by the Company, the customer will be liable for all applicable MRCs and charges whether or not it is usable.

---

**SECTION 7 – PRIVATE LINE SERVICES**

F. Local Access Facilities

1. Description

e. Local Access is comprised of three types of service: (Cont'd)

- “Cross-Connect” or an intra-POP connection between certain customer facilities with direct access (via collocation or direct connection) to the Company’s Domestic Network (located within either the Company’s transport area or collocation area) and the Company’s backbone access point. Customers must have a valid Collocation Agreement or a valid Direct Connect Agreement with the Company in order to receive Cross-Connects.

f. Local Access is comprised of the following five types of service technology. Some technologies or speeds may not be available in all areas or with certain types of service.

- “Special Access” means Company-provided Access or customer provided Local Access using Digital Signal speeds DS0, DS1, and DS3 or Optical Carrier Signal speeds OC3, OC12, OC48 and OC192.
- “Wavelength Access” means Company-provided Access or customer provided Local Access using Wave Division Multiplexing technology. Service is available in 1G, 2.5G and 10G bandwidths.

(D)

(D)

- “Ethernet Local Access” means Company-provided Access or customer provided Local Access using Ethernet technology. Ethernet Local Access is available at bandwidths varying from 1 Mbps to 1,000 Mbps (1G).

g. Diversity Service is available as specified in this Section.

**SECTION 7 – PRIVATE LINE SERVICES**

## F. Local Access Facilities (Cont'd)

## 2. Rules and Regulations

- a. Rules and regulations specified elsewhere in this RSS apply to this service unless specified differently within this Section.
- b. A minimum of 30 days prior to the expiration of the customer's term agreement, or cancellation of a part or all of the service, the customer must notify the Company in writing of their intention to renew, change or cancel service. Without notification from the customer, upon expiration of the term agreement the Company will automatically renew the term agreement under the terms and conditions of the original agreement. The Company may change rates at any time after the Minimum Service Period, but will not change rates more than once during a renewal term.
- c. A minimum 12-month term agreement and a Minimum Service Period of 12 months are required for each Local Access circuit provided.
- d. The term of any service begins on the start of service date.
- e. The Start of Service Date for each facility shall begin on the date on which the customer accepts delivery of such service. The Company shall provide notice that the facility is ready for the customer's acceptance.

The customer shall be deemed to have accepted such facility, and the Start of Service Date shall commence as of the fifth day following the date the facility is ready for the customer's acceptance, if:

- The customer fails to give written notice within the five-day timeframe that the facility is in material non-compliance with the applicable Company standard network specifications for On-Net Facilities or Leased Facilities. The specifications are modified from time to time by the Company.  
Or,
- The customer places live traffic on the facility after notification by the Company that the facility is available.

Following notice by the customer of material non-compliance as set forth above, the Company shall promptly take reasonable action as is necessary to correct any non-compliance in the facility. The Company shall, upon correction, notify the customer of a new Start of Service Date.

The term of any service begins on the Start of Service Date and continues for a term of 12, 24, 36, 48 or 60 months. Customers may request month-to-month rating on specific circuits only after completing a minimum 12-month term on those circuits.

## SECTION 7 – PRIVATE LINE SERVICES

### F. Local Access Facilities (Cont'd)

#### 3. Cancellation

##### On-Net Access or Leased Access Cancellation Prior to Start of Service Date

- If a customer cancels an On-Net Access or Leased Access order, for which no special construction by the Company was necessary:
  - Prior to the start of service date, the customer shall pay cancellation charges as specified in 10., following.
- If a customer cancels an On-Net Access or Leased Access order, for which special construction by the Company was necessary:
  - Prior to the start of service date, the customer will be responsible for cancellation charges as specified in 10., following and all accrued and unpaid charges for the canceled service and all expenses incurred by the Company. If the Company notifies the customer that construction is required to provision service and the customer cancels service on that particular circuit because the customer does not approve such construction, the Company will not charge a cancellation charge for canceling service on that particular circuit.

#### 4. Special Construction

If the customer requires special construction of any kind associated with the local loop, they will be charged a one-time special construction charge determined at the time of such special construction.



**SECTION 7 – PRIVATE LINE SERVICES**

## F. Local Access Facilities (Cont'd)

## 5. Termination Liability

If the customer terminates the service or a particular facility after the start of service but before the term is completed, or the Company terminates the agreement as specified in 6., following, the customer shall pay:

- An amount equal to all nonrecurring charges that were waived or discounted for the customer,
- All outstanding installation or special construction costs and expenses incurred by the Company to install the service,
- A termination charge equal to 100% of the remaining Minimum Service Period monthly recurring charges, and
- 35% of the balance of the monthly recurring charges in excess of the Minimum Service Period for the terminated facility.

## 6. Upgrades for Company Provided Access Service

The customer will not be required to pay Cancellation Charges when upgrading existing Company-Provided Access along the same physical route and at a higher speed. However, the customer must pay for any new construction or other third-party charges related to the existing Company-Provided Access. There will be a new Minimum Service Period associated with the upgraded service, effective on the installation date.

## 7. Termination for Cause

The Company may immediately terminate the facility, and/or cease or suspend the provision of all or any part of the facility upon:

- The customer's failure to pay any amount owed the Company when the payment is due,
- The filing of a petition for bankruptcy by or against the customer, or
- Any material breach of this RSS or the written Term Agreement.

**SECTION 7 – PRIVATE LINE SERVICES**

## F. Local Access Facilities (Cont'd)

## 8. Outage Credits

The customer acknowledges the possibility of unscheduled, continuous, and/or interrupted period(s) of time when a facility(ies) is unavailable as defined in the technical specifications. These interruptions are considered outages. Should the facility availability levels contained in the technical specifications not be met, the customer shall be entitled to an Outage Credit, applicable to Company On-Net Facilities only, that are determined according to Table 1, following.

The Outage Credit shall apply to the charges for the total monthly recurring charge called Eligible Circuit Charges, associated with the facility(ies) affected by an outage; unless any portion of the affected facility remains beneficially used or useable by the customer between any intermediate terminals where customer has installed drop and insert capability, or end terminals, the Outage Credit shall not apply to that pro-rata portion of the mileage. The Company shall guarantee the circuit availability only to the point to which the Company can perform remote loop-back testing, even if the demarcation point extends past such testing point.

The length of each outage shall be calculated in hours and shall include fractional portions thereof. An outage shall be deemed to have commenced upon verifiable notification to the Trouble Management System by the customer, or, when indicated by network control information actually known to Company network personnel, whichever is earlier. Each outage shall be deemed to terminate upon restoration of the affected facility as evidenced by appropriate network tests by the Company. The Company shall give notice to the customer of any scheduled outage as early as is practicable, and a scheduled outage shall under no circumstances be viewed as an outage as defined in this Section.

---

**SECTION 7 – PRIVATE LINE SERVICES**

## F. Local Access Facilities

## 8. Outage Credits(Cont'd)

Outage Credits shall not be granted if the malfunction of any Company On-Net Facility is the result of:

- Negligence, acts and omissions of the customer, their employees, contractors or agents, or their end users,
- Failure or malfunction of equipment, applications or systems not owned or controlled by the Company, including but not limited to CPE, or
- circumstances or causes beyond the control of the Company, including instances of Force Majeure.

Under no circumstances will the Company be required to credit the customer, in any 12-month period, charges in excess of the monthly recurring charges for 2 months of service for a particular facility.

All Outage Credits shall be credited on the next monthly invoice for the affected facility(s) after receipt of the customer's request for credit. The total of all Outage Credits applicable to or accruing in any given month shall not exceed the amount payable by the customer to the Company for that same month for such facility(ies).

In the event the customer experiences chronic outages with respect to any Company On-Net Facility, the customer shall be entitled to terminate the affected facility(ies) without further obligation by providing written notice following such chronic outages. For purposes of this Section, a facility(ies) suffers from chronic outages if such facility(ies), measured over any 30 consecutive day period, experiences more than 5 related outages, or more than 48 aggregate hours of outages.

---

**SECTION 7 – PRIVATE LINE SERVICES**

## F. Local Access Facilities

## 8. Outage Credits (Cont'd)

The Outage Credit and chronic circuit termination described in this Section shall be the sole and exclusive remedy for the customer in the event of any outage or chronic outage.

**OUTAGE CREDIT SCHEDULE FOR ON-NET FACILITIES**

CIRCUIT AVAILABILITY		AMOUNT OF OUTAGE CREDIT[1]
UPPER LEVEL	LOWER LEVEL	
100.000%	99.995%	0%
99.994%	99.990%	5%
99.980%	99.950%	10%
99.940%	99.750%	20%
99.740%	99.510%	30%
99.500%	98.510%	40%
98.500%	97.510%	55%
97.500%	97.010%	75%
97.000%	0.000%	100%

## 9. Scheduled Maintenance

- a. The Company shall provide the customer with reasonable notification of service-affecting activities that may occur in the normal operation of their business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching machine change-out. Generally, such activities are not individual customer service specific, they affect many customer services. No specific advance notification period is applicable to all service activities.

[1] Amount of Outage Credit shown as a percentage of the Eligible Circuit Charges for the affected circuit.

---

**SECTION 7 – PRIVATE LINE SERVICES**

## F. Local Access Facilities

## 9. Scheduled Maintenance (Cont'd)

## b. Grooming

If the Company finds it necessary to groom a circuit on which service is provided, the Company will provide a grooming notice to customer. For CPA grooming, the customer will provide the Company with a signed LOA so that the Company can order the necessary changes. Within 20 calendar days of receipt of that notice, the customer will: (a) notify the Company of its approval, which may not be unreasonably withheld; (b) state its reason for refusing; or (c) request that the Company provide the customer with an LOA so that the customer can order the necessary changes. The customer's failure to respond within the 20-day period will constitute approval of the groom. If the customer agrees to a groom on the CPA and the groom results in the customer incurring additional NRCs from their third-party local access provider and the customer provides sufficient proof of the third-party charge, the Company will issue a credit to the customer equal to the third-party NRC for each groomed circuit. If the customer refuses the groom for On-Net Access, the Company will, upon 20 calendar day's prior written notice, cancel the Service on that circuit and assess a Cancellation Charge. When the customer does not respond to a grooming notice or refuses a groom on a CPA, the customer must either: (a) provide the Company with a LOA/CFA so that the Company can have the third-party local access provider cancel the circuit; or (b) work directly with the third-party local access provider to cancel the circuit. If the customer does neither of these things, the Company will pass through to the customer any costs incurred from the third-party local access provider as a result of the circuit remaining in place.

## 10. Rates and Charges

Rates and Charges are based on one or a combination of the following factors:

- Circuit speed
- Circuit mileage
- Type of local access
- NPA/NXX or CLLI
- Length of term
- Access Rates from local exchange carriers
- ILEC discounted tariffs and/or IXC and CLEC contracted rates
- QCC's network footprint
- Competitive market assumptions.

Additional discounts may also be applied to listed rates based on the above factors and depending on network design and competitive pressure.

---

**SECTION 7 – PRIVATE LINE SERVICES**

## F. Local Access Facilities

## 10. Rates and Charges (Cont'd)

## Application of Rates and Charges:

- Nonrecurring charges apply when circuits are provided for the first time. Additional charges may also apply as determined at the time of installation.
- When the customer requests that the Company move a circuit to a different service address located in a different servicing wire center, the circuit at the new location will be billed the same charges as if it was new service.
- Customers will not receive any discounts for circuits ordered on a month-to-month term.
- If during the provisioning of service, the Company incurs additional charges for construction, extended wiring or order supplements to provide the service, the Company reserves the right to charge the customer for such charges.
- This service is not entitled to the QTA discount, nor will the rates be used to calculate QTA Contributory charges.

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>	
		<b>LEASED</b>	<b>ON-NET</b>
• Change Charges, per circuit[1]			
- DS0	\$ 100.00	—	—
- DS1	400.00	—	—
- DS3	800.00	—	—
- OC3	1,600.00	—	—
- OC12	3,900.00	—	—
- OC48	7,500.00	—	—
- OC192	9,400.00	—	—

[1] A local loop change charge is applicable when the customer requests that the Company move a circuit to a different service address within the same serving wire center.

---

**SECTION 7 – PRIVATE LINE SERVICES**

## F. Local Access Facilities

## 10. Rates and Charges (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE LEASED	ON-NET
• Cross-Connect, per circuit			
- Within a QPOP			
- DS1	\$150.00	\$250.00	ICB
- DS3	150.00	250.00	ICB
- OC-n/All Ethernet Local Access	150.00	400.00	ICB
• Customer Provided Local Access, per circuit			
- DS0	—	—	—
- DS1	—	ICB	—
- DS3	—	ICB	—
- OC3	—	ICB	—
- OC12	—	ICB	—
- OC48	ICB	ICB	—
- OC192	ICB	ICB	—

---

**SECTION 7 – PRIVATE LINE SERVICES**

## F. Local Access Facilities

## 10. Rates and Charges (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE LEASED	ON-NET
• Extended Wiring, per circuit[1]			
- DS0	\$ 153.00	—	—
- DS1	276.00	—	—
- DS3	548.00	—	—
- OC3	627.00	—	—
- OC48	1,127.00	—	—
- OC192	1,665.00	—	—

	NONRECURRING CHARGE	MONTHLY RATE LEASED	ON-NET
• Expedite Charges, per circuit[2]			
- DS0	\$ 850.00	—	—
- DS1	1,000.00	—	—
- DS3	1,500.00	—	—
- OCn	1,800.00	—	—
- 1 Mbps to 1,000 Mbps	2,500.00	—	—
• DS3/DS1 Multiplexing[3]	ICB	ICB	—

[1] Extended Wiring is additional wiring that is needed for orders when the customer's demarcation point is not located with the Company's demarcation point. The Company demarcation point is usually located in the basement or on the 1st floor of the customer's premises.

[2] A local loop expedite charge is assessed when the customer requests the delivery of service one or more days prior to the standard interval delivery date.

[3] Multiplexing allows the Company to multiplex lower level access circuits into a higher local access circuit or vice-versa for an additional charge. This service is only offered by the Company where available.



**SECTION 7 – PRIVATE LINE SERVICES**

F. Local Access Facilities

10. Rates and Charges (Cont'd)

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>	
		<b>LEASED</b>	<b>ON-NET</b>
• Cancellation Charge			
- DS0 (Leased Access only), DS1, Frame Local Access Speeds up to 1.5 Mbps, Ethernet Local Access speeds Up to 5 Mbps	\$150.00	—	—
- DS3, OC-n, Frame Local Access speeds greater than 1.5 Mbps, Ethernet Local Access speeds greater than 5 Mbps, all Wavelength Local Access speeds	500.00	—	—

11. Service Level Agreement

Service Level Agreements are set forth on the following website:

<http://www.centurylink.com/Pages/AboutUs/Legal/Tariffs/displayTariffServiceAgreements.html>

**SECTION 7 – PRIVATE LINE SERVICES****G. Telecommunications Service Priority (TSP) Service****1. Product Description**

Telecommunications Service Priority (TSP) Service allows the Company to provision and restore the customer's National Security/Emergency Preparedness (NS/EP) Telecommunications Services with TSP Authorization Codes before services without such assignments as set forth in 47 CFR part 64, Appendix A. TSP Service is available on Company services that have a unique and identifiable circuit identification number. The service is provided on a per circuit basis and includes CenturyLink On-Net and Leased Local Access. The underlying NS/EP Telecommunications Service is offered pursuant to the terms and conditions of the Agreement, Service Exhibit, and/or Services Schedule applicable to the service. TSP Service is only available to federal, state and local government users and certain private sector organizations that have services that support an NS/EP function.

**2. Terms and Conditions**

- The customer must provide the TSP Authorization Code before the Company shall provide service.
- The Company will not accept TSP assignments or orders without an assigned TSP Authorization Code.
- TSP restoration priorities must be requested and assigned before a service outage occurs
- May require that a customer sign a month-to-month, 1-, 2-, or 3-year term commitment. Additional service agreement terms and conditions are found in Section 2, preceding.

**3. Special Construction**

If the customer requires special construction of any kind associated with the TSP, they will be charged a one-time special construction charge determined at the time of such special construction.

**SECTION 7 – PRIVATE LINE SERVICES**

## G. Telecommunications Service Priority (TSP) Service (Cont'd)

## 4. Rates and Charges

	<b>NONRECURRING CHARGE</b>
• TSP Provisioning priority installation of a new IXC circuit without local access coordination (IXC only)	\$400.00
• TSP Provisioning priority installation local access coordination, per local access circuit (e.g.TSP Restoration on Private Line with 2 loops would be charged \$656.00 NRC)	128.00
• TSP Priority Restoration without local access coordination, per circuit	400.00
• TSP Priority Restoration local access coordination, per local access circuit (e.g.TSP Restoration on Private Line with 2 loops would be charged \$656.00 NRC)	128.00
• TSP Priority Level Change	50.00
	<b>MONTHLY RECURRING CHARGE</b>
• TSP Administrative and Maintenance Charge	\$20.00

**SECTION 7 – PRIVATE LINE SERVICES**

## H. Domestic Network Diversity Service

## 1. General

The Company will provide domestic diversity enhancements to underlying services in the continental United States pursuant to the terms and conditions of the RSS, Agreement and the Service Exhibit. Provision of CenturyLink Domestic Network Diversity is always subject to availability and technical feasibility.

## 2. Service Description

- a. The Company offers Diversity as an enhancement to Company-provided Domestic Private Line Service, Domestic Ethernet Private Line Service, OWS, Local Access Service, which are considered Underlying Services. Diversity is subject to additional charges specified in this RSS and/or Tariffs, Price Lists, Catalogs or Rate Schedules.
- b. The Underlying Services shall, except as specified in this Section, be offered pursuant to the terms and conditions of the Agreement, Services Exhibits and/or RSS applicable to the Underlying Service. The customer shall pay all applicable charges for the Underlying Services as specified in the Services Exhibit, RSS and/or Order Form.
- c. CenturyLink Domestic Network Diversity is an enhancement that routes the Underlying Service on the CenturyLink Domestic Network according to either:
  - (1) A defined relationship maintained between the primary circuit and the diversely routed circuit(s), or,
  - (2) On a predefined path that either avoids or routes to a specific geographic location on the circuit path herein identified as Single Circuit Diversity,
- d. CenturyLink Domestic Network Diversity identifies and maintains the Underlying Service as a diversely routed circuit in the CenturyLink provisioning systems. The CenturyLink Domestic Network is the interexchange network, or backbone, located within the continental United States and is comprised only of the physical media, including switches, routers and ports that are owned and operated by CenturyLink.

**SECTION 7 – PRIVATE LINE SERVICES**

## H. Domestic Network Diversity Service (Cont'd)

## 3. Types of Diversity

## a. Single Circuit Diversity

Single Circuit Diversity is offered on Long haul Services including: Domestic Private Line, Domestic Ethernet Private Line and OWS and at the transmission rates for each Underlying Service identified below.

## (1) Single Circuit Diversity on Domestic Private Line, Domestic Ethernet Private Line and/or OWS

A single circuit on the CenturyLink Domestic Network that either is routed to, or avoids a specified geographic location on the circuit path between the originating and terminating CenturyLink transport Point of Presence (POP) buildings. Single Circuit Diversity may not be combined with any other Private Line Diversity offerings or other related Single Circuit Diversity request.

The Company does not provide switching of the customer's digital transmissions between the primary and diversely routed circuits as part of the Diversity enhancement. The Company only offers the protection switching, if any, inherent with the Underlying Services.

---

**SECTION 7 – PRIVATE LINE SERVICES****H. Domestic Network Diversity Service****3. Types of Diversity (Cont'd)****b. Domestic Private Line Diversity Service**

Domestic Private Line Service is offered at DS-1, DS-3, OC-3, OC-12, and OC-48 transmission rates. CenturyLink does not offer DS-0 and Fractional DS-1 Domestic Private Line Diversity Services. CenturyLink routing of the diverse Domestic Private Line circuit(s) is based upon the route of the designated working path of the circuit(s). Domestic Private Line Diversity Service is offered in the following configuration:

Transport Diversity

Transport Diversity is comprised of two or more diversely related circuits that are independently routed on the CenturyLink Domestic Network transport systems between the originating and terminating CenturyLink POP buildings, subject to availability. At the customer's request and subject to availability, CenturyLink will provision diversely related Underlying Services from different CenturyLink POP buildings in the originating and/or terminating cities. In some instances, the diverse circuit may share common network facilities, infrastructure and/or buildings with the primary circuit.

**c. Domestic Ethernet Private Line Diversity Service**

Domestic Ethernet Private Line Service is offered at 50 Mbps, 100 Mbps, 150 Mbps, 600 Mbps and 1,000 Mbps transmission rates. CenturyLink routing of the diverse Domestic Ethernet Private Line circuit(s) is based upon the route of the designated working path of the circuit(s). Domestic Ethernet Private Line Diversity Service is offered in the following configuration:

Transport Diversity

Transport Diversity is comprised of two or more diversely related circuits that are independently routed on the CenturyLink Domestic Network transport systems between the originating and terminating CenturyLink POP buildings, subject to availability. At the customer's request and subject to availability, CenturyLink will provision diversely related Underlying Services from different CenturyLink POP buildings in the originating and/or terminating cities. In some instances, the diverse circuit may share common network facilities, infrastructure and/or buildings with the primary circuit.

**SECTION 7 – PRIVATE LINE SERVICES**

## H. Domestic Network Diversity Service

## 3. Types of Diversity (Cont'd)

## d. OWS Diversity Service

Is offered as an unprotected point-to-point transmission path between an originating and terminating CenturyLink POP at 1 GbE, 2.5 Gbps and 10 Gbps transmission rates in the following configuration.

Transport Diversity

Transport Diversity is comprised of two or more diversely related circuits that are independently routed on the CenturyLink Domestic Network transport systems between the originating and terminating CenturyLink POP buildings, subject to availability. At the customer's request and subject to availability, CenturyLink will provision diversely related Underlying Services from different CenturyLink POP buildings in the originating and/or terminating cities. In some instances, the diverse circuit may share common network facilities, infrastructure and/or buildings with the primary circuit.

## e. CenturyLink Local Access Diversity Service

Local Access Diversity Service is an enhancement to Local Access that routes circuits based upon the customer's reasonable routing requirements and identifies and maintains the Local Access circuits as diversely routed circuits in the CenturyLink provisioning systems. Local Access Diversity Service is offered at DS-1, DS-3, OC-3, OC-12 and OC-48, and Ethernet Local Access from 1 to 1,000 Mbps transmission rates. This may include CenturyLink ordering circuits utilizing alternate central offices, alternate serving wire centers, existing dual customer premise entrance facilities, or ordering circuits with multiple local access providers. CenturyLink does not have direct control of the routing, installation, maintenance, performance etc. of the third party local access facilities ordered on behalf of the customer.

**SECTION 7 – PRIVATE LINE SERVICES**

H. Domestic Network Diversity Service (Cont'd)

4. Ordering Terms and Conditions

a. CenturyLink shall provide the service only if,

- (1) there is a valid accurate order form signed by the customer,
- (2) the order form is accepted by CenturyLink and,
- (3) adequate network capacity is available.

b. The customer agrees that all order forms for service submitted during the Term shall be governed by the terms and conditions set forth in the Agreement and the Service Exhibit.

c. Upon acceptance of an Order Form, the Company shall notify the customer of the target date for the delivery of each Service, referred to as the Customer Commit Due Date. The Company shall use commercially reasonable efforts to install each such Service on or before the customer Commit Due Date, but the inability of the Company to deliver Service by such date shall not be a default under the Agreement or the Exhibit.



**SECTION 7 – PRIVATE LINE SERVICES**

H. Domestic Network Diversity Service (Cont'd)

5. Rates and Charges

The rates in this Section may be changed with 30 days prior written notice to the customer.

a. Diversity Enhancement Fee

The customer shall pay a Diversity enhancement MRC for each circuit in a diverse relationship. The MRC shall commence billing when the Company makes the Service available for the customer's use and/or testing. The customer shall pay only one Diversity enhancement MRC per circuit even if the circuit has both transport Diversity and Local Access Diversity Service.

b. Underlying Services

The customer shall also pay all applicable charges for the Underlying Services set forth in the Services Exhibit, RSS and/or Order Form.

	<b>MONTHLY RATE</b>	
• Enhancement Fee, per circuit	—	
• DS-1	\$100.00	(D)
		(D)
• DS-3	150.00	(T)
• OC-3	200.00	(T)
• OC-12	250.00	(T)
• OC-48 or 2.5G	300.00	
• 10G	350.00	

(D)

---

**SECTION 7 – PRIVATE LINE SERVICES**

## H. Domestic Network Diversity Service

## 5. Rates and Charges

## b. Underlying Services (Cont'd)

	<b>MONTHLY RATE</b>
• Domestic Ethernet Private Line Diversity Service	
- 50 Mbps	150.00
- 100 Mbps	150.00
- 150 Mbps	200.00
- 600 Mbps	250.00
- 1,000 Mbps (GbE)	300.00
• OWS Diversity Charges, Per OWS Speed:	
- 2.5 Gbsp (OC48)	300.00
- 10 Gbsp (OC192)	500.00
- 10 Gbps WAN PHY	500.00
- 10 Gbps LAN PHY	500.00

**SECTION 7 – PRIVATE LINE SERVICES**

## H. Domestic Network Diversity Service (Cont'd)

## 6. Term/Cancellation of Service

The term of the Exhibit shall begin upon the Effective Date of the Agreement or if applicable, an amendment to the Agreement if the customer adds the Exhibit after the Effective Date of the Agreement, and will continue until the expiration or termination of the last service to expire or terminate that is out of this RSS, Agreement or Exhibit.

If the customer cancels a Diversity enhancement, the customer shall be deemed to have cancelled the Underlying Services associated with such cancelled service. If the customer cancels a Diversity enhancement, then the customer shall pay all charges for the service provided through the effective date of the cancellation and all early termination charges that apply to the Underlying Services associated with the cancelled Diversity enhancement.

## 7. Service Condition

CenturyLink will not provide special construction as part of the service. Any requests for special construction will be handled on an individual case basis (ICB).

- a. The customer understands and agrees that the Company has no visibility into the location of fiber strands, conduits and other network facilities of other carriers and that CenturyLink will not attempt to identify such facilities as part of the service.
- b. The customer understands and agrees that the Company has no visibility into any circuit on any other carrier network that may or may not be part of a diversity relationship intended by the customer.
- c. The customer understands and agrees that CenturyLink may rearrange or re-groom the customer's circuits in accordance with standard Company network maintenance activities. Any Company initiated rearrangement that will remove the customer's defined diversity relationship, as described in the preceding, will be handled according to the Service Level Agreements are set forth on the following website:

<http://www.centurylink.com/Pages/AboutUs/Legal/Tariffs/displayTariffServiceAgreements.html>

The customer may experience increased latency on diversely routed circuit(s) as a result of increased actual routing mileage.

**SECTION 7 – PRIVATE LINE SERVICES**

## I. CenturyLink Voice Diversity

## 1. General

CenturyLink Voice Diversity is an outbound/inbound long distance (voice) service that provides high-quality long-distance service over our fiber optic network. This feature allows customers to connect to their portfolio of CenturyLink Products and Services on diversely pathed, end-to-end, secure DS1 through OCX connections. Customer service paths are ordered, engineered and tracked to provide and maintain physically separated connections from the customer premise(s) to the Local CenturyLink Service Point of Presence and if applicable through the CenturyLink National Network end-to-end.

## 2. Service Description

- a. Each circuit created in a Domestic Outbound/Inbound Long Distance (Voice) diversity request is identified and tagged as a circuit that does not follow the standardized CenturyLink Voice Services homing plan. In addition these tagged circuits must maintain diversity regardless of grooming activity. CenturyLink Domestic Outbound/Inbound Long Distance Diversity Feature provides an extra level of service reliability to maximize uptime for the CenturyLink products.
- b. All CenturyLink routing features for Domestic Outbound/Inbound Long Distance services such as Percentage Allocation, DTO and VNS are available for use with diverse circuits.
- c. Domestic Outbound/Inbound Long Distance Diversity options include Switch Port Diversity and Switch Diversity.
- d. Long Distance (Voice) Diversity may be offered in conjunction with the CenturyLink Local Access Diversity offer. CenturyLink Local Access Diversity enhancement is (i) a defined relationship maintained between the primary circuit and the diversely routed circuit, (ii) custom-engineered by CenturyLink based upon available facilities, and (iii) identified and maintained in the CenturyLink database systems as diversely related circuits. Both circuits may terminate to the same CenturyLink Voice Switch Facility.

---

**SECTION 7 – PRIVATE LINE SERVICES**

## I. CenturyLink Voice Diversity

## 2. Service Description (Cont'd)

- e. The diversity feature is offered in DS-1, DS-3, OC-3, OC-12, and OC-48 transmission rates on existing CenturyLink facilities. DS-0 and fractional DS-1 service is not available.
- f. CenturyLink Voice Diversity service is a fully developed solution designed to provide greater level of survivability in the event of:
  - Catastrophic loss of buildings etc.
  - Loss of POP's, CO's or SWC's
  - Loss or cut in the fiber optic cables
  - Against failure of transmission due to equipment
  - Against loss of electrical power
  - Provide disaster recovery options
- g. CenturyLink Domestic Outbound/Inbound Long Distance (Voice) diversity feature does not provide switching of customer traffic from the primary circuit to the diverse circuit in the event of an outage condition. The customer has the responsibility for switching traffic from primary Domestic Long Distance Circuit to the diverse Domestic Long Distance Circuit.

## 3. Types of Diversity

## a. Switch Port Diversity

- (1) CenturyLink Domestic Outbound/Inbound Long Distance (Voice) is served on terminations to CenturyLink Voice Switching Systems utilizing multiple Service Modules. These units are electronically protected to allow CenturyLink Engineering to terminate multiple customer connections on a CenturyLink Switch and maintain highly reliable voice services.
- (2) With CenturyLink Domestic Outbound/Inbound Long Distance Switch Port Diversity customers have the option to assign their diverse access circuits to different CenturyLink switch voice ports that terminate on a single CenturyLink Voice Services switch.

## b. Switch Diversity

With CenturyLink Domestic Outbound/Inbound Long Distance (Voice) Switch Diversity the customers have a primary circuit and a secondary access circuit terminated to geographically separated CenturyLink Voice Switch System. This solution may be designed to terminate in CenturyLink switches in separate POPs or within the same POP.

**SECTION 7 – PRIVATE LINE SERVICES**

## I. CenturyLink Voice Diversity (Cont'd)

## 4. Ordering Terms and Conditions

- a. Detailed usage information may be required before circuit design to ensure adequate network transport capacity.
- b. Switching traffic between primary and diverse circuits - CenturyLink Domestic Outbound/Inbound Long Distance (Voice) diversity feature does not provide switching of customer traffic from the primary circuit to the diverse circuit in the event of an outage condition. The customer has the responsibility for switching traffic from primary Domestic Long Distance Circuit to the diverse Domestic Long Distance Circuit.
- c. The customer agrees that requests for a custom engineered diversely routed CenturyLink Domestic Outbound/Inbound Long Distance is subject to handling on an ICB. Any order for a diverse circuit is subject to availability of capacity. The customer acknowledges that the successful and timely provisioning of services shall require good faith cooperation by the customer. The customer shall fully comply with CenturyLink by providing CenturyLink with all information reasonably required in order to provision the proposed solution.
- d. In order to receive the CenturyLink Domestic Outbound/Inbound Long Distance (Voice) service, the customer must agree to a minimum monthly facility utilization of 24,000 minutes of use per DS1 equivalent averaged across all of the customers CenturyLink dedicated voice network.
- e. Voice Diversity is offered in conjunction with the local access diversity offer.

**SECTION 7 – PRIVATE LINE SERVICES**

## I. CenturyLink Voice Diversity (Cont'd)

## 5. Rates and Charges

CenturyLink Voice Diversity is available on an ICB basis and based upon the actual options required to meet the customer requirements. This may include a MRC for fiber route miles for the diversely routed circuit priced according to V&H mileage (i.e., backhaul charge), MRC for the primary and diverse circuits, and a MRC for the Diversity enhancement. The service has a minimum term of one year. Detailed terms and conditions will be provided in the contract.

## a. Primary Circuit -

- NRC for installation
  - MRC for standard Local Access
  - MRC for diversity Enhancement
- |              |  |
|--------------|--|
| - Port Speed | MRC Price (per end-to-end circuit)     |
| - DS1        | \$100.00/circuit with or without Loops |
| - DS3        | \$150.00/circuit with or without Loops |
| - OC3        | \$200.00/circuit with or without Loops |
| - OC12       | \$250.00/circuit with or without Loops |

## b. Diversity Enhancement Fee MRC:

- Cannot be waived
- Cannot receive FDD and contract term discounts
- Cannot receive special pricing discounts
- Applied as contributory service

---

**SECTION 7 – PRIVATE LINE SERVICES**

## I. CenturyLink Voice Diversity

## 5. Rates and Charges (Cont'd)

c. Diverse Circuit (Some or all of these options may apply based on specific customer requirements will be designed into the custom solution) -

- NRC for installation
- MRC for diverse Local Access
- MRC for the backhaul charge
- MRC for diversity Enhancement

<b>MILEAGE</b>	<b>ZONES</b>	<b>DS-1</b>	<b>DS-3</b>
0 - 200	1	\$ 10.00	\$ 268.00
201 - 300	2	19.00	535.00
301 - 400	3	29.00	803.00
401 - 500	4	38.00	1,071.00
501 - 600	5	48.00	1,339.00
601 - 700	6	57.00	1,606.00
701 - 800	7	67.00	1,874.00
801 - 900	8	76.00	2,142.00
901 - 1,000	9	86.00	2,410.00
1,001 - 1,300	10	115.00	3,213.00
1,301 - 1,600	11	143.00	4,016.00
1,601 - 2,000	12	182.00	5,087.00
2,001 - 2,400	13	220.00	6,158.00
2,401 - 3,000	14	277.00	7,765.00
3,001 +	15	373.00	10,442.00



**SECTION 7 – PRIVATE LINE SERVICES**

## I. CenturyLink Voice Diversity

## 5. Rates and Charges

## c. Diverse Circuit (Cont'd)

MILEAGE	ZONES	OC-3	OC-12	OC-48
0 - 200	1	\$ 803.00	\$ 3,213.00	\$ 12,852.00
201 - 300	2	1,606.00	6,426.00	25,704.00
301 - 400	3	2,410.00	9,639.00	38,556.00
401 - 500	4	3,213.00	12,852.00	51,408.00
501 - 600	5	4,016.00	16,065.00	64,260.00
601 - 700	6	4,819.00	19,278.00	77,112.00
701 - 800	7	5,623.00	22,491.00	89,964.00
801 - 900	8	6,426.00	25,704.00	102,816.00
901 - 1,000	9	7,229.00	28,917.00	115,668.00
1,001 - 1,300	10	9,693.00	38,556.00	154,224.00
1,301 - 1,600	11	12,049.00	48,195.00	192,780.00
1,601 - 2,000	12	15,262.00	61,047.00	244,188.00
2,001 - 2,400	13	18,475.00	73,899.00	295,595.00
2,401 - 3,000	14	23,294.00	93,177.00	372,707.00
3,001 +	15	31,327.00	125,307.00	501,227.00

## d. Diversity Enhancement Fee MRC:

- Cannot be waived
- Cannot receive FDD and contract term discounts
- Cannot receive special pricing discounts
- Applied as contributory service

## e. Customers who purchase the switch port diversity option will be responsible for the loop (MRC and NRC) as well as the diversity enhancement charge (no backhaul charge).

---

**SECTION 7 – PRIVATE LINE SERVICES**

## I. CenturyLink Voice Diversity (Cont'd)

## 6. Term/Cancellation of Service

- a. The term of the Agreement shall begin upon the Effective Date of the Agreement, or if applicable, an amendment to the Agreement and will continue until the expiration or termination of the last Service to expire or terminate that is out of this RSS or Agreement.
- b. CenturyLink Voice Diversity is available on an ICB basis and based upon the actual options required to meet the customer requirements. This may include a MRC for fiber route miles for the diversely routed circuit priced according to V&H mileage (i.e., backhaul charge), MRC for the primary and diverse circuits, and a MRC for the Diversity enhancement. The service has a minimum term of one year. Detailed terms and conditions will be provided in the contract.
- c. If the customer cancels a Diversity enhancement, the customer shall be deemed to have cancelled the Voice Diversity Service associated with such cancelled Service. If the customer cancels a Diversity enhancement, then the customer shall pay all charges for the Service provided through the effective date of the cancellation and all early termination charges that apply associated with the cancelled Diversity enhancement.

## 7. Service Condition

- a. CenturyLink will not provide special construction as part of the service. Any requests for special construction will be handled on an individual case basis.
  - (1) The customer understands and agrees that the Company has no visibility into the location of fiber strands, conduits and other network facilities of other carriers and that CenturyLink will not attempt to identify such facilities as part of the service.
  - (2) The customer understands and agrees that the Company has no visibility into any circuit on any other carrier network that may or may not be part of a diversity relationship intended by the customer.
  - (3) The customer understands and agrees that CenturyLink may rearrange or re-groom the customer's circuits in accordance with standard Company network maintenance activities. Any Company initiated rearrangement that will remove the customer's defined diversity relationship, as described in the preceding, will be handled according to the Service Level Agreements set forth on the following website:

<http://www.centurylink.com/Pages/AboutUs/Legal/Tariffs/displayTariffServiceAgreements.html>

The customer may experience increased latency on diversely routed circuit(s) as a result of increased actual routing mileage.

---

**SECTION 7 - PRIVATE LINE SERVICES**

## J. International Private Line

Description

International Private Line Service is a high-speed digital communications service using a physical fiber optic connection between either: (1) a United States Mainland customer location and a customer location outside of the United States Mainland or, (2) two customer locations which both are located outside of the United States Mainland.

International Private Lines are non-switchable connections that can provide a constant and committed availability of capacity (for a single customer) on a transmission path only between fixed, customer-specified locations. (C)

Per this agreement POP to POP shall be defined as any designated foreign Point of Presence (POP) and/or the domestic Company Point of Presence (QPOP) location, excluding Local Access Circuits and/or Tail Circuits.

International Private Lines are priced at a fixed monthly recurring charge (MRC) based on all of the following: (1) line speed and (2) city pairs of the designated Company POPs nearest the customer(s) locations.

Subject to the terms and conditions of this document, the Company will offer the following International Private Line Service categories:

- End to End Service: Upon written request, the Company will order, coordinate and/or provide all applicable domestic and foreign Local Access Circuits and/or Tail Circuit connections for such circuits to the Company's International Private Line Network. Customers ordering End-to-End Service shall receive a single point of contact for coordination of order, trouble management and billing for such circuits from the Company pursuant to the terms of the Schedule. Such connections will be available on a city-by-city basis as determined by the Company.

**SECTION 7 - PRIVATE LINE SERVICES**

## J. Qwest International Private Line (Cont'd)

- Service Level Availability (SLA) Guarantees

Service Level Agreements are set forth on the following website <http://www.centurylink.com/legal/> under the Service Level Agreement option found on the left hand side of the screen.

- Foreign Local Access

A dedicated Local Access Circuit provides the physical connection between the customer's premise in the foreign country and the Company's International Private Line Network at the nearest available designated Company POP. Foreign Local Access is subject to facilities and capacity availability.

Unless designated by the Company on an accepted order as "End-to-End Service" the customer shall be responsible for any and all coordination and costs of the Foreign Local Access Circuits.

- U.S. Mainland Local Access

All U.S. Mainland Local Access Circuits or applicable connections shall be provisioned in accordance with applicable Company Schedules or policies for domestic local access service if such service is coordinated by the Company.

- Availability

The Company International Private Line Service is available: (i) pursuant to the terms and conditions of this Schedule and the customer's executed Service Agreement; (ii) from those domestic and foreign locations or POPs designated by the Company from time to time; (iii) at capacities or connection speeds determined by the Company on an "as available" basis; and, (iv) subject to laws and regulations of foreign and domestic entities or regulatory bodies.

---

**SECTION 7 - PRIVATE LINE SERVICES**

## J. International Private Line (Cont'd)

• Pricing and Billing

Unless set forth in a separate Agreement to the contrary, the pricing provided by the Company on an individual case basis, does not include customer premise equipment, access and access-related charges (including, without limitation, installation charges, multiplexing, inside wiring charges assessed by the local exchange carrier ("LEC") and/or PTT, construction charges assessed by the LEC and/or PTT and distance and termination charges assessed by the LEC), all of which charges are additional.

The customer will be billed and required to pay a monthly charge for usage pursuant to the associated traffic contract or Schedule parameters selected by the customer. Pricing for the Company's International Private Line service, where available, is set forth in the Final quote form delivered to the customer at the time of quote and is always ICB. Each Foreign and/or Domestic Local Access offerings shall be determined on an ICB.

The Company's International Private Line Service may be purchased under Total Advantage or Loyal Advantage product offerings as more fully described in Company Schedules.

Additional terms and conditions for the provision of facilities will be as set forth in the Schedule section for Private Line Services under QTA.

Billing shall be in arrears for installation charges, non-recurring charges (NRCs) and other charges, including metered usage charges (if applicable) and one month in advance for monthly recurring charges. All charges for Company International Private Line Service shall be billed in U.S. dollars to a customer location in the domestic U.S.

The customers shall receive monthly invoices reflecting charges and applicable taxes and surcharges. Billing shall commence on the date upon which the service is made available for the customer's use, provided however, such date shall not be prior to the date upon which the customer has requested such service as reflected on an accepted Company service order form (Bill Start Date). Failure of the Company to timely invoice the customer for any amounts due hereunder shall not be deemed a waiver by the Company of its rights to payment for such charges.

---

**SECTION 7 - PRIVATE LINE SERVICES**

## J. International Private Line

• Pricing and Billing (Cont'd)

Billing on all services shall be in advance with the exception of the first invoice for a service element which shall reflect prorated charges retroactive to the applicable Bill Start Date. All billing shall be in US dollars. Unless set forth to the contrary in a service agreement executed by the Company, all Company International Private Line pricing (including Foreign Local Access) is not guaranteed and is subject to change by the Company upon 60 days prior written notice.

The Company International Private Line usage as set forth in the Pricing and Billing section contributes to minimum monthly usage and/or revenue tier commitments that apply to all Company customers under the product offerings listed below. For Total Advantage customers International Private Line usage is not eligible for any volume discounts. Local Access Facility or Tail Circuit (PTT or U.S Mainland) charges do not count towards the satisfaction of any usage commitment or revenue tier on the product offerings listed below:

Q.guaranteed  
Q.integrity  
Qwest Total Advantage

• Taxes and Surcharges

The customer shall be responsible for all taxes arising in connection with the Company International Private Line Service including, without limitation, all sales and use taxes, value-added taxes, in country taxes, as well as any duties, levies or surcharges, arising in connection with the Company International Private Line Service.

---

**SECTION 7 - PRIVATE LINE SERVICES**

## J. International Private Line (Cont'd)

- Additional Terms

Provision of International Private Line circuits are subject to facilities and capacity availability.

The customer acknowledges that the Rates and Charges described in any signed Agreement by the customer and the Company, are based on the commitment of the customer to utilize the circuits or facility for a specified minimum period of time. Therefore, notwithstanding anything in this Schedule to the contrary and in addition to other charges set forth in this Schedule, the customer shall be liable for and shall pay to the Company all rates, fees and charges which accrue under a signed Agreement by the customer and the Company, for each International Circuit and for all associated Local Access facilities during the entire International Circuit Minimum Service Term (as defined below) applicable to each such circuit plus all NRC charges applicable to such circuit that were previously waived, regardless of whether or not the customer utilizes all or any part of such circuit during all or any part of the International Circuit Minimum Service Term applicable to such circuit.

The International Circuit Minimum Service Term for each facility (including Access and Tail Circuits) is defined as the term (in months and/or years) specified on the Final Quote form applicable to such facility, provided however, if no International Circuit Minimum Service Term is specified on the applicable Company service order form, the International Circuit Minimum Service Term shall be 12 months from The Acceptance Date or Bill Start Date.

Provision of any Company International Private Line Service is subject to capacity and facilities availability and subject to the receipt and maintenance by the Company of any required regulatory or other governmental authorizations. Not all capacities and/or services are available to each geographic termination point. The Company reserves the right to terminate services if at any time the Company does not have or loses the required regulatory or other Governmental authorizations to provide the services or facilities.

---

**SECTION 7 - PRIVATE LINE SERVICES**

- J. International Private Line
- Additional Terms (Cont'd)

The customer is responsible for providing the Company and its sub contractors with all information and space necessary to implement the service at the customer premises. Furthermore, the customer is responsible to provide access to the Company and its sub contractors at the customer Premises for terminating the service and all necessary site preparation, as determined by the Company.

The customer agrees that Company services utilized shall not be used in contravention of any national or international communications laws, regulations or Schedules. The Company reserves the right, without prior notice, to take all actions necessary, including interruption or termination of services provided to customer, which the Company considers necessary to comply with any applicable laws, regulations or Schedules. Notwithstanding anything in any Company Schedule or service agreement to the contrary, the Company assumes no liability arising from the use of Company services in conjunction with the services, products, or equipment provided by any third party or the customer. The Company may discontinue such service, without notice, to customer in the event the Company reasonably believes customer is in violation of the above.

The customer understands and agrees that the service, in part (including, without limitation, local access), is provided pursuant to an agreement with a third party ("Third Party Service Provider"). Unless specifically set forth to the contrary in the Company Schedules or service agreement executed by the customer and the Company, the Company shall have no liability to the customer for any service provided by such Third Party Service Provider or any service interruptions thereof and the customer shall indemnify, protect and hold the Company harmless from any and all claims, damages, fines, penalties or any other liabilities (including attorney fees) arising from any negligent acts or omissions, willful misconduct, violation of any intellectual property rights, or failure to perform by such Third Party Service Provider in providing the service to the Company.



---

**SECTION 7 - PRIVATE LINE SERVICES**

- J. International Private Line
- Additional Terms (Cont'd)

Notwithstanding anything in the customer agreements or this Schedule to the contrary, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones ("Regulatory Activity"), the Company reserves the right, at any time and without notice, to: (i) pass through to customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or (ii) modify the rates, including any rate Guarantees, and/or other terms and conditions contained in a customer Agreement and/or the Schedule to reflect the impact of such Regulatory Activity.

- Early Termination

Upon Termination of the customer's Agreement or upon termination of an international circuit which has not met the International Circuit Minimum Service Term, the total of all charges applicable to such circuit shall be at once due and payable in full.

The customer shall be billed and required to pay to the Company all rates, fees and charges which would accrue for each facility for the entire International Circuit Minimum Service Term (as previously defined above) applicable to each such facility, regardless of whether or not the customer utilizes all or any part of such facility during all or any part of the International Circuit Minimum Service Term applicable to such facility.

In addition to any other penalties set forth in Company Schedules or the customer Agreement(s), in the event the facility is terminated prior to the completion of the facility minimum service term, the customer shall be responsible for any third party early termination penalties incurred by the Company as result of such early termination.

---

**SECTION 8 – ADVANCED COMMUNICATIONS SERVICE OFFERINGS**

## A. General

1. Services are provided on a full-time monthly basis and are available in all cities, subject to the availability of facilities and/or equipment. The Company reserves the right to refuse to provide service where facilities or equipment are not available or in circumstances where it is not economically feasible.
2. Rates and charges, excluding special taxes, fees and surcharges for service vary depending upon the option selected by the customer. Certain service offerings may involve one or more of the following: a monthly recurring charge, a minimum monthly charge, charges for installation, special features, and/or charges for administrative or physical changes to a service. At additional cost, certain service options offer a customer the ability to identify individual users and allocate the cost of their long distance service through the use of accounting codes.
3. Service Level Agreements are set forth on the following website:  
<http://www.centurylink.com/legal/sla.html>

Once on the website choose the specific product such as Diversity, Local Access, or Qwest Metro Optical Ethernet (QMOE) SLA Guarantees. These SLAs do not provide performance objectives and related remedies for:

- Any interLATA services used by the customer, as defined herein, In-Region or
- Any local access services provided by a Company affiliate to the customer In-Region under a separate agreement.

4. Local Access Facilities can be found in Section 9.

(C)

(T)

**SECTION 8 – ADVANCED COMMUNICATIONS SERVICE OFFERINGS**

B. Reserved for Future Use

---

**SECTION 8 – ADVANCED COMMUNICATIONS SERVICE OFFERINGS****C. Metro Optical Ethernet (MOE)****1. Description**

Qwest Metro Optical Ethernet, QMOE, Service is a flexible, full duplex transport service of the customer's digital traffic utilizing native Ethernet protocol across the Company's Metro Domestic Network (service supports On-Net to On-Net and On-Net to Off-Net EVC connection types). The service requires a minimum of one virtual connection, referred to as an Ethernet Virtual Connection (EVC), connecting two customer locations within the same metropolitan area via Company Ethernet Ports. The Company will determine service availability in a given metropolitan area.

QMOE is offered as an EVC in two topologies: point to point or multipoint, subject to capacity and availability. The service transmission speed depends upon the Ethernet Port selected and the amount of Bandwidth Profile ordered. Based upon the customer's bandwidth requirements, the Company at its discretion may place either an electrical or an optical Ethernet Port at customer premises that allows the customer access to the Service. The service will extend to the Company-defined demarcation point which is the Company Fiber Distribution Panel (FDP) or Company network equipment located in the building's telecommunications facility or meet me room. The Company offers service, subject to the maximum physical line speed of the Port on which the EVC is provisioned, in Bandwidth Profiles of 10 Mbps, 20 Mbps, 30 Mbps, 40 Mbps, 50 Mbps, 60 Mbps, 70 Mbps, 80 Mbps, 90 Mbps and 100 Mbps, 150 Mbps, 200 Mbps, 300 Mbps, 400 Mbps, 500 Mbps, 600 Mbps, 700 Mbps, 800 Mbps, 900 Mbps, and 1000 Mbps. The service supports 100Base-TX, 1000Base-SX and LX Port interfaces. The Maximum Bandwidth Profile permitted on a 100Base-TX Port is 100 Mbps and the Minimum Bandwidth Profile of 100 Mbps is required on 1000Base-SX and LX Port interfaces.

Ethernet connections to Off-Net customer locations in the same metro area may be ordered by the Company on behalf of the customer from Company approved Ethernet providers, subject to availability, LATA restrictions and technical feasibility. Port types, features and performance of Ethernet service from third party providers may vary from service provided on the Company's Domestic Network.

Service is only provided where facilities are available. The Company shall not be required to build facilities or order equipment to provide QMOE, but may provide such special construction at its own discretion and the customer would pay the Company a one-time special construction charge.

---

**SECTION 8 – ADVANCED COMMUNICATIONS SERVICE OFFERINGS**

## C. Metro Optical Ethernet (MOE) (Cont'd)

## 2. Service Restrictions

- Service is not offered to residential addresses.
- The Company reserves the right to limit the customer's multicast and/or broadcast traffic.
- The maximum number of customer MAC addresses the Company will accept is 200 per service.
- The customer's Ethernet traffic must comply with IEEE 802.3 standards. The standard frame size is 1518 bytes untagged and 1522 bytes with VLAN tag.
- Extended wiring is not part of the service.
- Half duplex transmission mode is not a service option.
- The customer configuration requests will be handled as ICB pricing.
- Off-Net Service is excluded from the QMOE SLA.

## 3. Service Elements

## a. Demarcation Point

The Company demarcation point is the point of interconnection between Company communications facilities and terminal equipment or other Company provided facilities. The network interface is the point of demarcation on the customer's premises where the Company's responsibility for the provision of QMOE<sup>®</sup> Service ends.

---

**SECTION 8 – ADVANCED COMMUNICATIONS SERVICE OFFERINGS****C. Metro Optical Ethernet (MOE)****3. Service Elements (Cont'd)****b. Ethernet Port**

An Ethernet Port is the physical interface on Company or Company approved third party provider network Ethernet equipment that provides the customer with access to and from the Company's Domestic Network. EVCs originate and terminate on an Ethernet Port. Customers may choose to connect to a 100 or 1000 Mbps Port on the Company network.

**(1) EVC**

EVC is an association of two or more Ports, where the Port is a standard Ethernet interface between the customer's equipment and the Company's metro Ethernet network. The EVC enables the transfer of Ethernet traffic and enhances data privacy and security.

**(2) Service Ports and Features**

- (a) Scalable Ethernet Port is a standard configuration that requires the customer to transmit untagged Ethernet framed traffic.
- (b) Transparent LAN Service (TLS) Port allows the customer to transmit their untagged and customer VLAN tagged frames across the Company's metro network. All untagged and customer VLAN tagged frames are mapped to one EVC.
- (c) Service Multiplexer Port allows a customer to aggregate multiple EVCs to a single Port, with each EVC having potentially a different topology. A single customer VLAN or multiple customer VLANs may be mapped to each EVC, and untagged customer Ethernet frames received at the Port will be dropped. A Service Multiplexer Port is only offered with a GigE (1000 Mbps) interface. A maximum of 5 EVCs is permitted subject to available bandwidth.
- (d) A Service Provider Port allows customers to aggregate multiple point-to-point EVCs to a single point. Only one customer VLAN may be mapped to each EVC, and all untagged customer frames received will be dropped. A Service Provider Port is only offered with a GigE (1000 Mbps) interface.
- (e) Off-Net Ports – The Company will order standard Ethernet Ports and the associated Bandwidth Profiles on behalf of the customer from Company approved third party providers that match the On-Net Port type characteristics of Scalable Ethernet and TLS to service the customer's Off-Net locations. Service will be provided subject to the availability and technical feasibility.

---

**SECTION 8 – ADVANCED COMMUNICATIONS SERVICE OFFERINGS****C. Metro Optical Ethernet (MOE)****3. Service Elements (Cont'd)****c. Bandwidth Profile**

The Bandwidth Profile is bandwidth provisioned over the Ethernet Port and depending on the Port type may also apply to each EVC on that Port. The bandwidth profile indicates the maximum bandwidth available to the customer.

- 100 Mbps Ports: 10 Mbps, 20 Mbps, 30 Mbps, 40 Mbps, 50 Mbps, 60 Mbps, 70 Mbps, 80 Mbps, 90 Mbps and 100 Mbps
- 1000 Mbps Ports: 100 Mbps, 150 Mbps, 200 Mbps, 300 Mbps, 400 Mbps, 500 Mbps, 600 Mbps, 700 Mbps, 800 Mbps, 900 Mbps and 1000 Mbps

**4. Rate Elements****a. Ethernet Port**

A nonrecurring charge applies per Ethernet Port. Customers will connect to a 100 or 1000 Mbps Port on the Company network.

**b. Bandwidth Profile**

A monthly rate is assessed per Bandwidth Profile subscribed to and the term plan chosen. Customers may subscribe to one of the following:

- 100 Mbps Ports: 10 Mbps, 20 Mbps, 30 Mbps, 40 Mbps, 50 Mbps, 60 Mbps, 70 Mbps, 80 Mbps, 90 Mbps and 100 Mbps
- 1000 Mbps Ports: 100 Mbps, 150 Mbps, 200 Mbps, 300 Mbps, 400 Mbps, 500 Mbps, 600 Mbps, 700 Mbps, 800 Mbps, 900 Mbps and 1000 Mbps

---

**SECTION 8 – ADVANCED COMMUNICATIONS SERVICE OFFERINGS**

## C. Metro Optical Ethernet (MOE)

## 4. Rate Elements (Cont'd)

## c. Quality of Service (QoS)

Quality of Service (QoS) for QMOE allows customers to prioritize their traffic in four classes of service for On-Net Port types, QoS enables the Company to differentiate between the customer's traffic flows during the periods of network congestion to ensure delivery of real-time or mission-critical traffic ahead of lower priority traffic. QoS is provided at the port or EVC level (i.e., in the case of ports that support multiple EVCs) but is not supported on both the EVC and the port at the same location.

The four classes of service that the Company offers are: business critical, interactive, real-time and commercially reasonable, in order of priority. The priority levels of the four classes of service are Priority 1, Priority 2, Priority 3 and Priority 4, respectively. Together they allow customers the ability to match a level of prioritization to their applications at monthly rates set forth, following. By way of example, the four classes of service or priority levels uses are described below:

- Priority 1 – This QoS class of service supports VoIP (Voice over Internet Protocol) and other near real-time applications.
- Priority 2 – This QoS class of service supports interactive Video applications.
- Priority 3 - This QoS class of service supports business data applications.
- Priority 4 - This QoS is the default for all other traffic that is not defined in Priorities 1, 2 or 3 above. Priority 4 traffic will have the lowest priority on the network.



**SECTION 8 – ADVANCED COMMUNICATIONS SERVICE OFFERINGS**

- C. Metro Optical Ethernet (MOE)
  - 4. Rate Elements
    - c. Quality of Service (QoS)(Cont'd)

In all QoS options, at least 5 Mbps of the Bandwidth Profile will be Priority 1 traffic. QoS Priority 1 traffic is ordered in 5 Mbps increments and Pricing Plan rates set forth, following. In addition to the Priority 1 traffic, customers must specify the traffic percentage levels for Priorities 2, 3 and 4 for the remainder of the Bandwidth using one of the defined templates following. The combination of all four priorities must equal 100% of the Bandwidth Profile.

When QoS is ordered 8 different options or templates will be available. Each template specifies how the remaining Bandwidth Profile will be distributed to Priorities 2, 3 and 4 as set forth in the 8 templates, below:

	<b>PRIORITY 2</b>	<b>PRIORITY 3</b>	<b>PRIORITY 4</b>
Template 1	20%	40%	40%
Template 2	25%	35%	40%
Template 3	30%	30%	40%
Template 4	35%	25%	40%
Template 5	40%	20%	40%
Template 6	45%	15%	40%
Template 7	50%	10%	40%
Template 8	55%	5%	40%

- d. Extended Wiring

If during the provisioning of service, the Company incurs additional charges for extended wiring or order supplements to provide the service, the Company reserves the right to charge the customer for such charges.

- e. Maintenance of Service Charges

The Company reserves the right to charge customers for time and materials for its efforts to repair the customer's service due to:

- Performance issues that are outside the scope of the Company's responsibilities for the service, or
- Trouble on the service for which the Company is not the cause.

---

**SECTION 8 – ADVANCED COMMUNICATIONS SERVICE OFFERINGS**

## C. Metro Optical Ethernet (MOE) (Cont'd)

## 5. Pricing Plans

## a. General

- (1) QMOE must be ordered under a Pricing Plan, or fixed period, of 12-, 24-, 36-, 48- or 60-months. The rate plan allows QMOE customers the assurance of no Company-initiated increases in rates during the fixed period, but QMOE customers will not receive rate decreases if the Company decreases the rates during their term plan.
- (2) A subsequent order to add a QMOE Port to an existing fixed-period service pricing plan must be for a fixed period of two, three, four or five years, or for the remainder of the existing fixed-period service pricing plan. If the remaining term is less than the associated minimum period, the minimum term for the added QMOE Port shall be for the 12 month minimum period.
- (3) A subsequent order to add or change a QMOE Port during the fixed period service rate plan will be assessed the nonrecurring charge.
- (4) A subsequent order to upgrade a QMOE Bandwidth Profile during the fixed period service rate plan on an existing Port will not be assessed the nonrecurring charge. The monthly rate will be changed to the new QMOE Bandwidth Profile Charge. Orders for decreased Bandwidth Profiles may result in additional nonrecurring charges.

## b. Termination Liability and Waiver

The Termination Liability and Waiver Policy applies as specified in each individual QMOE contract.

**SECTION 8 – ADVANCED COMMUNICATIONS SERVICE OFFERINGS**

## C. Metro Optical Ethernet (MOE)

## 5. Pricing Plans (Cont'd)

## c. Changes to Rate Plans

Services may be upgraded to a new fixed period service rate plan at any time the customer chooses without incurring nonrecurring charges or Termination Liability. This upgrade will be allowed provided the Port interface and the customer designated premises remain the same. Additionally, the new fixed period service rate plan must meet or exceed the fixed period service rate plan being upgraded.

## 6. Rates and Charges

All rates and charges for QMOE are available on an Individual Case Bases (ICB) as specified in each contract.

**SECTION 103 – OBSOLETE INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

A. General

The following business services are grandfathered and not available to new customers. Existing customers may retain the service as long as the Company continues to offer it and as long as the customer does not move to another address or make changes to any of their CenturyLink services.

(T)  
|  
(T)

**SECTION 103 – OBSOLETE INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

B. Casual Calling / Dial Around Calling / Default Plans

1. Reserved for Future Use

**SECTION 103 – OBSOLETE INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

C. Travel / Calling Card Services

1. Reserved for Future Use

**SECTION 103 – OBSOLETE INTERSTATE SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

1. Reserved for Future Use

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

The following business services are grandfathered and not available to new customers. Existing customers may retain the service as long as the Company continues to offer it and as long as the customer does not move to another address or make changes to any of their CenturyLink services.

(N)  
|  
(N)  
(D)  
(D)

A. General



**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

B. Casual Calling / Dial Around Calling / Default Plans

1. Reserved for Future Use

**SECTION 104 - OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS (T)**

C. Travel / Calling Card Services

1. Reserved for Future Use

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

- 1. Total Advantage/ Voice Advantage/Total Advantage Express/Loyal Advantage Direct Dialed (1+) Services

General Description

Provides direct dialed capability for pre-subscribed midmarket and large business customers of CenturyLink. Long distance voice service requires that a customer sign a term commitment.

Descriptions, Terms, Conditions and Rates

The following descriptions, terms, conditions and rates are specified by the type of contractual arrangement between the Company and the Company’s retail customers, and represent the current ‘standard’ terms, conditions and rates for those contractual arrangements.

International pricing for Total Advantage, Loyal Advantage Connect, and Express Agreements may be developed on an individual case basis.

(T)

Services require a customer to sign a **1-, 2- or 3- year** term commitment, **after which month-to-month rates apply until customer contract for new term commitment is executed, at which time rates in Section 4 will apply.**

(T)

Additional service agreement terms and conditions such as minimum requirements, renewals and early termination charges are found in the Company’s Interstate RSS No. 3 Section 2, specified in your service agreement, or identified under the following contractual arrangements.

Rates are quoted in full minutes. Where functionality exists, a per minute charge may be added to the per minute rate of international calls terminating to a number defined as a wireless communications device or VoIP (Voice over Internet Protocol) in countries where wireless or VoIP calls are rated differently than wireline calls. The amount of the charge varies by country and applies to all calls that terminate to a wireless device or VoIP.

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

1. Total Advantage/ Voice Advantage/Total Advantage Express/Loyal Advantage Direct Dialed (1+)(T)(M) Services

Descriptions, Terms, Conditions and Rates (Cont'd)

Calls will be billed in initial 60 second increments with additional sixty (60) second increments, 60/60 except Canada to U.S. which are billed 30/6.

Surcharges per call:

- U.S. to International (includes Mexico) \$0.50
- U.S. to Canada 0.25

Calls will be billed in initial 60 second increments with additional sixty (60) second increments, 60/60 except Canada to U.S. which are billed 30/6.

International usage may be switched or dedicated origination. International usage is switched termination only.

(M)

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

1. Total Advantage/ Voice Advantage/Total Advantage Express/Loyal Advantage Direct Dialed (1+) (T)(M) Services (Cont'd)

Standard Rates – Total Advantage/Voice Advantage/Total Advantage Express/Loyal Advantage

U.S. to International Rates

**PER MINUTE RATE**

<b>COUNTRY</b>	<b>STANDARD DEDICATED</b>	<b>STANDARD DEDICATED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)</b>	<b>STANDARD SWITCHED</b>	<b>STANDARD SWITCHED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)</b>
Afghanistan	\$0.6638	\$0.5350	\$0.6498	\$0.5350
Albania	0.3192	0.3163	0.3052	0.2933
Algeria	0.2744	0.5768	0.2604	0.5538
Andorra	0.1307	0.4334	0.1167	0.4104
Angola	0.4088	0.4368	0.3948	0.4228
Anguilla	0.2352	0.3685	0.2212	0.3455
Antarctica	4.1136	N/A	4.0906	N/A
Antigua	0.2347	0.3290	0.2117	0.3150
Argentina	0.0875	0.2686	0.0735	0.2546
Argentina – Buenos Aires	0.0151	0.2686	0.0151	0.2546
Armenia	0.3472	0.3752	0.3332	0.3612
Aruba	0.1843	0.3902	0.1652	0.3672
Ascension Island	2.8982	N/A	2.8752	N/A
Australia	0.0608	0.1974	0.0378	0.1834
Australia – Melbourne	0.0260	0.1974	0.0260	0.1834
Australia Sydney	0.0251	0.1974	0.0251	0.1834
Austria	0.0830	0.3022	0.0690	0.2792
Austria – Vienna	0.0394	0.3022	0.0394	0.2792
Azerbaijan	0.3870	0.5781	0.3730	0.5551
Bahamas	0.2156	0.4120	0.1926	0.3890
Bahrain	0.2968	0.3248	0.2828	0.3108
Bangladesh	0.3298	0.4859	0.3158	0.4719
Barbados	0.2352	0.3632	0.2212	0.3402
Belarus	0.3532	0.4336	0.3302	0.4106
Belgium	0.0551	0.2310	0.0321	0.2170
Belize	0.3988	0.4310	0.3758	0.4170
Benin	0.4068	0.4092	0.3838	0.3862
Bermuda	0.0146	0.0000	0.1316	0.0000

(M)

(M) Material moved from Section 4, Page 116.

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 1. Total Advantage/ Voice Advantage/Total Advantage Express/Loyal Advantage Direct Dialed (1+) (T)(M) Services

Standard Rates – Total Advantage/Voice Advantage/Total Advantage Express/Loyal Advantage U.S. to International Rates (Cont'd)

COUNTRY	PER MINUTE RATE			
	STANDARD DEDICATED	STANDARD DEDICATED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)	STANDARD SWITCHED	STANDARD SWITCHED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)
Bhutan	\$0.5899	\$0.6440	\$0.5759	\$0.6300
Bolivia	0.2555	0.0000	0.2325	0.0000
Bosnia & Herzegovina	0.2358	0.5292	0.2201	0.5062
Botswana	0.2964	0.3838	0.2965	0.3608
Brazil	0.1120	0.2565	0.0980	0.2335
Brazil – Belo Horizonte	0.0595	0.2565	0.0595	0.2335
Brazil – Rio De Janiero	0.0769	0.2565	0.0769	0.2335
Brazil – Sao Paulo	0.0300	0.2565	0.0300	0.2335
British Virgin Islands	0.1994	0.4786	0.1764	0.4556
Brunei	0.2968	0.3248	0.2828	0.3108
Bulgaria	0.1960	0.6709	0.1820	0.6479
Burkina Faso	0.4647	0.5162	0.4650	0.4932
Burundi	0.6384	0.2682	0.6244	0.2542
Cambodia	0.7168	0.7448	0.7028	0.7308
Cameroon	0.3086	0.4612	0.2946	0.4472
Canada	0.0349	N/A	0.0209	N/A
Cape Verde Islands	0.3710	0.4690	0.3570	0.4550
Cayman Islands	0.1680	0.2908	0.1540	0.2678
Central African Republic	1.6638	0.6440	1.6408	0.6300
Chad	0.9717	0.6978	0.9577	0.6838
Chile	0.1658	0.2646	0.1428	0.2506
Chile – Santiago	0.0557	0.2646	0.0557	0.2506
China	0.1277	0.2072	0.1137	0.1932
China – Beijing	0.0506	0.2072	0.0506	0.1932
China – Fuzhou	0.0230	0.2072	0.0230	0.1932
China – Guangzhou	0.0507	0.2072	0.0507	0.1932
China – Shanghai	0.0229	0.2072	0.0229	0.1932

(M)

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

1. Total Advantage/ Voice Advantage/Total Advantage Express/Loyal Advantage Direct Dialed (1+) (T)(M) Services

Standard Rates – Total Advantage/Voice Advantage/Total Advantage Express/Loyal Advantage U.S. to International Rates (Cont'd)

COUNTRY	PER MINUTE RATE			
	STANDARD DEDICATED	STANDARD DEDICATED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)	STANDARD SWITCHED	STANDARD SWITCHED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)
Christmas & Cocos Islands	\$0.2110	N/A	\$0.1880	N/A
Colombia	0.1383	\$0.2408	0.1243	\$0.2268
Colombia – Bogota	0.0322	0.2408	0.0322	0.2268
Comoros	1.0171	1.3432	0.9941	1.3202
Congo	0.9989	N/A	0.9759	N/A
Cook Islands	4.2000	0.0000	4.1860	0.0000
Costa Rica	0.1764	0.2044	0.1624	0.1904
Croatia	0.2234	0.5771	0.2094	0.5769
Cuba	1.3916	1.3916	1.3686	1.3686
Cuba – Guantanamo Bay	1.1200	1.1200	1.1000	1.1000
Cyprus	0.2352	1.1194	0.2212	1.1191
Czech Republic	0.1848	0.8862	0.1708	0.8858
Czech Republic – Prague	0.0480	0.8862	0.0480	0.8858
Denmark	0.0840	0.2240	0.0700	0.2100
Diego Garcia	3.5572	N/A	3.5342	N/A
Djibouti	0.6277	0.0000	0.6047	0.0000
Dominica	0.2438	0.3610	0.2298	0.3380
Dominican Republic	0.1841	0.1680	0.1841	0.1540
East Timor	5.2694	N/A	5.2464	N/A
Ecuador	0.2152	0.4050	0.1935	0.4051
Egypt	0.2554	0.3584	0.2414	0.3444
El Salvador	0.3341	0.3545	0.3111	0.3315
Equatorial Guinea	0.7504	0.0000	0.7364	0.0000
Eritrea	0.5214	N/A	0.5074	N/A
Estonia	0.2408	0.6170	0.2268	0.5940
Ethiopia	0.4760	0.5040	0.4620	0.4900

(M)

(M) Material moved from Section 4, Page 118.

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 1. Total Advantage/ Voice Advantage/Total Advantage Express/Loyal Advantage Direct Dialed (1+) (T)(M) Services

Standard Rates – Total Advantage/Voice Advantage/Total Advantage Express/Loyal Advantage U.S. to International Rates (Cont'd)

COUNTRY	PER MINUTE RATE			
	STANDARD DEDICATED	STANDARD DEDICATED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)	STANDARD SWITCHED	STANDARD SWITCHED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)
Faeroe Islands	\$0.4413	N/A	\$0.4183	N/A
Falkland Islands	2.6006	N/A	2.5776	N/A
Fiji Islands	0.4365	\$0.5086	0.4135	\$0.4946
Finland	0.1382	0.1820	0.1381	0.1680
France	0.0420	0.2070	0.0280	0.1930
France – Paris	0.0191	0.2070	0.0191	0.1930
French Antilles	0.2128	0.1168	0.1988	0.1168
French Guiana	0.2772	0.0212	0.2632	0.0212
French Polynesia	0.5520	N/A	0.5290	N/A
Gabon	0.6924	0.7248	0.6694	0.7018
Gambia	0.6742	1.0658	0.6512	1.0428
Georgia	0.4117	0.4283	0.3977	0.4143
Germany	0.0446	0.2639	0.0280	0.2409
Ghana	0.4386	0.3669	0.4156	0.3439
Gibraltar	0.2965	0.4603	0.2825	0.4373
Greece	0.1011	0.2070	0.0871	0.1930
Greece – Athens	0.0407	0.2070	0.0407	0.1930
Greenland	1.4173	0.5950	1.3943	0.5810
Grenada	0.2531	0.3794	0.2391	0.3564
Guadeloupe	0.2184	0.3601	0.2044	0.3461
Guatemala	0.2479	0.2666	0.2249	0.2436
Guinea	1.1759	0.4478	1.1529	0.4338
Guinea-Bissau	1.9862	0.4478	1.9632	0.4338
Guyana	0.4107	0.4725	0.3967	0.4585
Haiti	0.5137	0.5137	0.4907	0.4907
Honduras	0.3500	0.4060	0.3360	0.3920
Hong Kong	0.0894	0.1288	0.0754	0.1148
Hungary	0.1129	0.2724	0.1129	0.2584
Hungary – Budapest	0.0813	0.2724	0.0813	0.2584

(M)



**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

1. Total Advantage/ Voice Advantage/Total Advantage Express/Loyal Advantage Direct Dialed (1+) (T)(M) Services

Standard Rates – Total Advantage/Voice Advantage/Total Advantage Express/Loyal Advantage U.S. to International Rates (Cont'd)

COUNTRY	PER MINUTE RATE			
	STANDARD DEDICATED	STANDARD DEDICATED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)	STANDARD SWITCHED	STANDARD SWITCHED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)
Iceland	\$0.1960	\$0.2913	\$0.1820	\$0.2273
India	0.2030	0.3248	0.1890	0.3108
India – Bangalore	0.0313	0.3248	0.0313	0.3108
India – Bombay	0.0328	0.3248	0.0328	0.3108
India – Calcutta	0.1390	0.3248	0.1390	0.3108
India – Hyderabad	0.0412	0.3248	0.0412	0.3108
India – Madras	0.0323	0.3248	0.0323	0.3108
India – New Delhi	0.0324	0.3248	0.0324	0.3108
India – Pune	0.0325	0.3248	0.0325	0.3108
India – Punjab	0.0321	0.3248	0.0321	0.3108
Indonesia	0.1620	0.2518	0.1390	0.2378
Indonesia – Jakarta	0.0324	0.2518	0.0324	0.2378
Indonesia – Surabaya	0.0448	0.2518	0.0448	0.2378
INMARSAT International Networks	3.3663	N/A	3.3663	N/A
Iran	14.6064	5.3790	14.5834	5.3790
Iraq	0.3618	0.4872	0.3478	0.4732
Ireland	0.1846	0.2542	0.1782	0.2542
Iridium	0.0840	0.3534	0.0700	0.3304
Israel	14.9638	N/A	14.9408	N/A
Italy	0.0490	0.1342	0.0350	0.1202
Ivory Coast	0.0480	0.3827	0.0298	0.3597
	0.4894	0.5142	0.4664	0.4912

(M)

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

1. Total Advantage/ Voice Advantage/Total Advantage Express/Loyal Advantage Direct Dialed (1+) (T)(M) Services

Standard Rates – Total Advantage/Voice Advantage/Total Advantage Express/Loyal Advantage U.S. to International Rates (Cont'd)

COUNTRY	PER MINUTE RATE			
	STANDARD DEDICATED	STANDARD DEDICATED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)	STANDARD SWITCHED	STANDARD SWITCHED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)
Jamaica	\$0.2500	\$0.4009	\$0.2360	\$0.3779
Japan	0.0662	0.2351	0.0432	0.2141
Japan – Osaka	0.1387	0.2351	0.1387	0.2141
Japan – Tokyo	0.0740	0.2351	0.0740	0.2141
Jordan	0.3618	0.4162	0.3478	0.4022
Kazakhstan	0.1543	0.2061	0.1403	0.1921
Kenya	0.3360	0.3640	0.3220	0.3500
Kiribati	2.2949	0.0000	2.2719	0.0000
Kuwait	0.2979	0.4144	0.2839	0.4004
Kyrgyzstan	0.2615	0.3623	0.2385	0.3483
Laos	0.6459	0.8086	0.6319	0.7946
Latvia	0.4395	1.0833	0.4165	1.0603
Lebanon	0.3405	0.4043	0.3265	0.3903
Lesotho	0.3416	0.3945	0.3276	0.3715
Liberia	0.5049	0.5430	0.4819	0.5290
Libya	0.4307	0.8870	0.4077	0.8640
Liechtenstein	0.1741	2.0172	0.1688	1.9942
Lithuania	0.2341	0.3852	0.2201	0.3712
Luxembourg	0.0840	0.3307	0.0700	0.3077
Macau	0.3130	0.3472	0.2990	0.3332
Macedonia	0.2408	0.6062	0.2268	0.5832
Madagascar	0.9856	1.0136	0.9716	0.9996
Malawi	0.2688	0.2968	0.2548	0.2828
Malaysia	0.0634	0.1342	0.0404	0.1202
Malaysia – Kuala Lumpur	0.0229	0.1342	0.0229	0.1202
Maldives	1.0068	2.1688	0.9838	2.1458
Mali	0.5372	0.6185	0.5142	0.5955

(M)

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

1. Total Advantage/ Voice Advantage/Total Advantage Express/Loyal Advantage Direct Dialed (1+) (T)(M) Services  
Standard Rates – Total Advantage/Voice Advantage/Total Advantage Express/Loyal Advantage U.S. to International Rates (Cont'd)

COUNTRY	PER MINUTE RATE			
	STANDARD DEDICATED	STANDARD DEDICATED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)	STANDARD SWITCHED	STANDARD SWITCHED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)
Malta	\$0.2296	\$0.3481	\$0.2156	\$0.3251
Marshall Islands	0.5806	N/A	0.5576	N/A
Mauritania	1.0368	N/A	1.0138	N/A
Mauritius	0.4530	0.5390	0.4390	0.5250
Mayotte Island	1.5124	0.6625	1.4894	0.6485
Mexico	0.0894	0.1750	0.0754	0.1750
Micronesia	0.3990	N/A	0.3850	N/A
Moldova	1.6803	0.6012	1.6821	0.5872
Monaco	0.1240	0.6363	0.1010	0.6133
Mongolia	0.6720	0.6720	0.6580	0.6580
Montenegro	0.0334	0.0531	0.0334	0.0531
Montserrat	0.3792	0.3990	0.3562	0.3850
Morocco	0.5704	0.5978	0.5474	0.5748
Morocco – Casablanca	0.0673	0.5978	0.0673	0.5748
Mozambique	0.3538	0.4907	0.3398	0.4677
Myanmar	0.8483	N/A	0.8343	N/A
Namibia	0.3850	0.3996	0.3710	0.3766
Nauru	3.1785	0.0000	3.1555	0.0000
Nepal	0.4312	0.5390	0.4172	0.5250
Netherlands	0.0491	0.2660	0.0280	0.2520
Netherlands Antilles	0.1896	0.2553	0.1754	0.2397

(M) Material moved from Section 4, Page 122.

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 1. Total Advantage/ Voice Advantage/Total Advantage Express/Loyal Advantage Direct Dialed (1+) (T)(M) Services

Standard Rates – Total Advantage/Voice Advantage/Total Advantage Express/Loyal Advantage U.S. to International Rates (Cont'd)

COUNTRY	PER MINUTE RATE			
	STANDARD DEDICATED	STANDARD DEDICATED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)	STANDARD SWITCHED	STANDARD SWITCHED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)
New Caledonia	\$0.4704	N/A	\$0.4564	N/A
New Zealand	0.1011	\$0.2359	0.0871	\$0.2219
Nicaragua	0.2405	0.4076	0.2240	0.3846
Niger	0.4575	0.5559	0.4345	0.5329
Nigeria	0.3289	0.3909	0.3149	0.3769
Niue	1.7640	0.0000	1.7500	0.0000
Norfolk Island	3.9913	N/A	3.9683	N/A
North Korea	1.7143	N/A	1.6913	N/A
Norway	0.0840	0.3177	0.0700	0.2947
Oman	0.3780	0.4766	0.3640	0.4536
Pakistan	0.4200	0.4144	0.4060	0.4004
Palau	0.7796	N/A	0.7566	N/A
Palestine	0.3694	0.3497	0.3693	0.3267
Panama	0.2341	0.2688	0.2201	0.2548
Papua New Guinea	2.0966	0.0000	2.0736	0.0000
Paraguay	0.2576	0.2995	0.2436	0.2855
Peru	0.1777	0.2630	0.1637	0.2490
Philippines	0.2121	0.2590	0.1891	0.2450
Philippines – Manila	0.2760	0.2590	0.2760	0.2450
Poland	0.1947	0.2839	0.1717	0.2699
Portugal	0.4577	0.2310	0.4347	0.2170
Qatar	0.4410	0.4900	0.4270	0.4760
Reunion Island	0.5188	0.5617	0.5048	0.5477
Romania	0.1540	0.0000	0.1400	0.0000
Russia	0.1490	0.1960	0.1350	0.1820
Russia – Moscow	0.0510	0.1960	0.0510	0.1820
Russia – St. Petersburg	0.0824	0.1960	0.0824	0.1820
Rwanda	0.4835	0.3779	0.4695	0.3779

(M)

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

1. Total Advantage/ Voice Advantage/Total Advantage Express/Loyal Advantage Direct Dialed (1+) (T)(M) Services

Standard Rates – Total Advantage/Voice Advantage/Total Advantage Express/Loyal Advantage U.S. to International Rates (Cont'd)

COUNTRY	PER MINUTE RATE			
	STANDARD DEDICATED	STANDARD DEDICATED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)	STANDARD SWITCHED	STANDARD SWITCHED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)
San Marino	\$0.1507	\$0.0000	\$0.1367	\$0.0000
Sao Tome	3.1436	N/A	3.1206	N/A
Saudi Arabia	0.3086	0.4312	0.2946	0.4172
Senegal	0.5400	0.8850	0.5170	0.8620
Serbia	0.2174	0.6492	0.1944	0.6262
Seychelles Islands	0.6457	0.0000	0.6227	0.0000
Sierra Leone	0.9626	0.9626	0.9396	0.9396
Singapore	0.1224	0.1680	0.1084	0.1540
Slovak Republic	0.1809	0.2887	0.1669	0.2665
Slovenia	0.1960	0.6924	0.1820	0.6694
Solomon Islands	2.5979	1.4000	2.5749	1.3860
Somalia	1.7396	0.0000	1.7166	0.0000
South Africa	0.0871	0.2630	0.0871	0.2490
South Korea	0.0950	0.1174	0.0810	0.1034
Spain	0.1088	0.2772	0.0858	0.2542
Spain – Barcelona	0.0295	0.2772	0.0295	0.2542
Spain – Madrid	0.0390	0.2772	0.0390	0.2542
Sri Lanka	0.4636	0.4312	0.4633	0.4172
St. Helena	5.4177	N/A	5.3947	N/A
St. Kitts	0.2374	0.5193	0.2144	0.4963
St. Lucia	0.2184	0.3665	0.2044	0.3525
St. Maarten	0.2330	N/A	0.2330	N/A
St. Pierre & Miquelon	0.4117	N/A	0.3887	N/A
St. Vincent	0.2595	0.3763	0.2455	0.3533
Sudan	0.4928	0.4102	0.4788	0.3872
Sudan – South	1.0836	0.4102	1.0775	0.3872
Suriname	0.5031	0.4832	0.4891	0.4602

(M)

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

1. Total Advantage/ Voice Advantage/Total Advantage Express/Loyal Advantage Direct Dialed (1+) (T)(M) Services

Standard Rates – Total Advantage/Voice Advantage/Total Advantage Express/Loyal Advantage U.S. to International Rates (Cont'd)

COUNTRY	PER MINUTE RATE			
	STANDARD DEDICATED	STANDARD DEDICATED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)	STANDARD SWITCHED	STANDARD SWITCHED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)
Swaziland	\$0.2296	\$0.3514	\$0.2156	\$0.3284
Sweden	0.0700	0.2553	0.0560	0.2413
Switzerland	0.0566	0.3567	0.0336	0.3337
Syria	0.4144	0.4424	0.4004	0.4284
Taiwan	0.0894	0.1654	0.0754	0.1424
Taiwan – Taipei	0.0304	0.1654	0.0304	0.1424
Tajikistan	0.2965	0.0000	0.2783	0.0000
Tanzania	0.4447	0.4536	0.4217	0.4396
Thailand	0.1005	0.2296	0.0865	0.2156
Thailand – Bangkok	0.0551	0.2296	0.0551	0.2156
Togo	0.8248	0.5390	0.8018	0.5250
Tokelau	1.9862	0.0000	1.9632	0.0000
Tonga Islands	0.9098	0.3910	0.8868	0.3857
Trinidad & Tobago	0.2341	0.2323	0.2201	0.2183
Tunisia	0.8942	0.9712	0.8712	0.9482
Turkey	0.2128	0.2643	0.1988	0.2503
Turkey – Ankara	0.0892	0.2643	0.0892	0.2503
Turkey – Istanbul	0.0870	0.2643	0.0870	0.2503
Turkmenistan	0.4694	0.0000	0.4554	0.0000
Turks & Caicos	0.3130	0.4023	0.2990	0.3793
Tuvalu	2.2698	0.0000	2.2468	0.0000
Uganda	0.3086	0.3472	0.2946	0.3332
Ukraine	0.1915	0.2822	0.1775	0.2660
United Arab Emirates	0.3377	0.4550	0.3187	0.4410
United Kingdom	0.0403	0.5614	0.0263	0.5384

(M)

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

1. Total Advantage/ Voice Advantage/Total Advantage Express/Loyal Advantage Direct Dialed (1+) (T)(M) Services

Standard Rates – Total Advantage/Voice Advantage/Total Advantage Express/Loyal Advantage U.S. to International Rates (Cont'd)

COUNTRY	PER MINUTE RATE			
	STANDARD DEDICATED	STANDARD DEDICATED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)	STANDARD SWITCHED	STANDARD SWITCHED (CELLULAR OR MOBILE TERMINATION, SPECIAL SERVICES)
Uruguay	\$0.2520	\$0.3014	\$0.2380	\$0.2784
Uruguay – Montevideo	0.1276	0.3014	0.1276	0.2784
Uzbekistan	0.1968	0.3559	0.1828	0.3559
Vanatu,	1.9050	N/A	1.8820	N/A
Venezuela	0.1543	0.2686	0.1403	0.2546
Venezuela – Caracas	0.0656	0.2686	0.0656	0.2546
Vietnam	0.3500	0.4200	0.3360	0.4060
Vietnam – Hanoi	0.1085	0.4200	0.1085	0.0460
Vietnam – Ho Chi Minh City	0.1996	0.4200	0.1996	0.0460
Wallis & Futuna	1.7640	N/A	1.7500	N/A
Western Samoa	1.0784	0.9055	1.0554	0.9055
Yemen	0.3931	0.4575	0.3791	0.4435
Zaire	0.8835	0.5353	0.8605	0.5213
Zambia	0.3086	0.3472	0.2946	0.3332
Zimbabwe	0.2520	0.3550	0.2380	0.3410
Default Rate (applies to any country not listed.)	0.5000	N/A	0.4500	N/A

(M)

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 2. Express Direct Dialed (1+) Services

(T)(M)

## a. General

## (1) Description

Express Services work in conjunction with the Express interstate services as identified in the the Company's RSS No. 3.

## b. Products and Services

## (1) Express Service Voice Terminating Service

## (a) Description

Express Service Voice Terminating Service is a product in which the Company terminates internationally a customer's voice traffic, including without limitation facsimile transmissions, delivered to the Company over a carrier dedicated access line, which is a dedicated circuit that is connected to a switching platform and has the ability to aggregate traffic from, or deliver traffic to, multiple end-users. Express Service Voice Terminating Service is subject to the availability of facilities to, and in the country at issue.

## (b) Terms and Conditions

## • Billing and Rounding

All international calls, other than calls to Mexico, are billed a thirty (30) second minimum, and billed in six (6) second increments thereafter. Calls to Mexico will be billed a sixty-second minimum, and one-minute increments thereafter.

## • Service Level Agreement (SLA) Guarantees

SLA Guarantees do not apply.

## • Rates and Charges

Pricing for international dedicated voice outbound will be developed on an individual case basis (ICB).

(M)



**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 2. Express Direct Dialed (1+) Services

(T)(M)

## b. Products and Services (Cont'd)

## (2) Express Service 8XX Voice Originating Service

## (a) Description

Express Service 8XX Voice Originating Service is a product in which the Company provides toll-free voice traffic and delivers such traffic to customer over a carrier dedicated access line, which is a dedicated circuit that is connected to a switching platform and has the ability to aggregate traffic from or deliver traffic to, multiple end-users. Express Service 8XX Voice Originating Service is subject to the availability of facilities to, and in the country at issue.

## (b) Terms and Conditions

## • Billing and Rounding

International service rates are for full minutes and are billed in six second increments. The Company may charge each short duration call (under six seconds in length), an additional \$0.01 surcharge per call.

## • Service Level Agreement (SLA) Guarantees

SLA Guarantees do not apply.

## • Rates and Charges

Pricing for international dedicated voice outbound will be developed on an individual case basis (ICB).

(M)

---

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

## D. Voice Long Distance Services

## 3. WATS/800 Services

General Description

Toll-Free Calling service (800 Service) requires that a customer sign a term commitment.

Terms, conditions and rates are specified by the type of contractual arrangement between the Company and the Company's retail customers, and represent the current 'standard' terms, conditions and rates for those contractual arrangements. International pricing will be developed on an individual case basis. (C)  
(C)

Toll-Free services may require a customer to sign a month-to-month, 1-, 2- or 3- year term commitment. Additional service agreement terms and conditions such as minimum requirements, renewals and early termination charges are found in Section 2 of the Company's Interstate RSS No. 3, specified in your service agreement, or identified under the flowing contractual arrangements.

International Toll-Free Service (ITFS) and Universal International Free Phone Number (UIFN) Service provide customers with the capability to originate toll free calls from international countries. ITFS provides the ability to have different toll-free numbers per country. UIFN provides the same toll-free number for multiple countries. Both services provide switched or dedicated services.

In certain countries, the following applications are not permitted for ITFS/UIFN: calling card, VRU (Voice Response Unit), operator services, third-country termination, dial tone, dial up access, dead air or any other response the individual carrier deems inappropriate to ITFS. Originating carriers treat all carriers equally regarding these restrictions. Restrictions are usage imposed on all other carriers, including the Company, by the originating carriers. ITFS service orders violating the restrictive guidelines of the originating carrier will not be processed by the Company's ITFS/UIFN implementation group. Toll-free originating carriers finding usage in violation of their guidelines can and will, block toll-free numbers on the originating side of the call without notice or appeal. Carriers may change their restrictions to be more restrictive without notice to the Company. Information regarding which country has this type of limitation is located in the "ITFS/UIFN Availability Matrix". The Company is able to supply a copy of the "ITFS/UIFN Availability Matrix" upon request.

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- D. Voice Long Distance Services
  - 3. WATS/800 Services (Cont'd)

International Toll Free Service (ITFS) and Universal International Freephone Number (UIFN)

ITFS and UIFN may not be available in all countries.

The Company cannot guarantee that all new ITFS/UIFN numbers are tested due to random voluntary testing of ITFS/UIFN numbers by the foreign PTTs. ITFS/UIFN numbers may be disconnected by foreign PTTs without advanced notification due to customer fraudulent use or no usage. Customer agrees to maintain minimum usage for each number on a regular basis and adhere to the restricted application guideline (as stated in Availability Matrix). In situations when an ITFS/UIFN is disconnected by a foreign PTT, it is the customer's responsibility to submit an order for a new number. The Company does not guarantee that the same number can be re-instated. All PTT's reserve the right to decline, cancel, or change international services at any time with or without notice.

Rates and Charges

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Per ITFS	—	\$10.00
• Per UIFN	\$160.00	10.00

Countries with additional Monthly or Nonrecurring Charges per ITFS/UIFN:

	<b>NONRECURRING CHARGE</b>	<b>MONTHLY RATE</b>
• Chile	—	\$ 53.00
• Czech Republic	—	7.00
• Peru	—	84.00
• Turkey	—	400.00

(D)

Calls are billed as follows: Initial period is thirty (30) seconds, each additional period is billed in six (6) second increments (30/6), except Mexico to the U.S. which is billed as 60/60. Canada to U.S., U.S. to Canada or Canada to Canada Toll Free calls are billed at 30/6 billing increments.

International rates are not eligible for any volume discounts but do contribute toward meeting minimum usage requirements.

International usage may be switched or dedicated origination except Canada. International usage is switched termination only.

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

3. WATS/800 Services

Rates and Charges

Total Advantage/Voice Advantage/Total Advantage Express/Loyal Advantage (Cont'd)

Country	Standard Rates	
	Switched	Dedicated
Andora	\$0.7800	\$0.7500
Anguilla	1.1400	1.1200
Antigua	0.5880	0.5680
Argentina	0.9700	0.9500
Australia	0.1700	0.1500
Bahamas	0.2700	0.2500
Bahrain	0.5720	0.5520
Barbados	0.3700	0.3500
Belgium	1.1200	1.1000
Bermuda	0.4680	0.4480
Bolivia	1.9800	1.9500
Brazil	0.5160	0.4960
BVI (Tortola)	1.1400	1.1200
Canada	0.0700	0.0500
Cayman Islands	1.1400	1.1200
Chile	0.4120	0.3920
China	0.8600	0.8400
Colombia	0.4480	0.4680
Costa Rica	1.0720	1.0920
Croatia	1.0720	1.0920

Country	Standard Rates	
	Switched	Dedicated
Cyprus	\$1.1647	\$0.1847
Czech Republic	0.2085	0.2125
Denmark	0.1200	0.1400
Dominica	0.1832	1.1872
Dominican Republic	0.3381	1.3500
Ecuador	0.3000	0.3500
El Salvador	0.3381	0.3500
Fiji	0.8900	0.9100
Finland	0.3198	0.3236
France	0.1184	0.1400
Germany	0.0734	0.0900
Greece	0.2141	0.2341
Grenada	0.2141	0.2341
Guatemala	0.9600	0.9800
<b>Honduras</b>	<b>0.4575</b>	<b>0.4510</b>
<b>Hong Kong</b>	<b>0.3500</b>	<b>0.3300</b>
<b>Hungary</b>	<b>0.5880</b>	<b>0.5680</b>
<b>Iceland</b>	<b>0.5880</b>	<b>0.5680</b>
<b>India</b>	<b>1.0700</b>	<b>1.0500</b>
<b>Indonesia</b>	<b>0.7960</b>	<b>0.7760</b>

(Z)  
(Z)

(Z) Rates were omitted in error under Release 1, effective September 1, 2019. Rates were previously located in Rates and Services Schedule International No. 2 on Page 75 of Section 4, Release 4.

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

3. WATS/800 Services

Rates and Charges

Total Advantage/Voice Advantage/Total Advantage Express/Loyal Advantage (Cont'd)

Country	Standard Rates	
	Switched	Dedicated
Ireland	\$0.1400	\$1.1182
Israel	1.1900	1.1667
Italy	1.1900	1.5000
Jamaica	0.1302	0.1261
Japan	0.3500	0.3300
Korea, South	0.3500	0.3300
Liechtenstein	1.0000	0.9700
Lithuania	1.0200	1.0000
Luxembourg	0.3160	0.2960
Macau	0.4200	0.4000
Malaysia	0.5400	0.5200
Mexico	0.1700	0.1500
Monaco	0.7800	0.7500
Montserrat	1.1400	1.1200
Netherlands	0.1000	0.0800
Netherlands Antilles	0.7500	0.7300
New Zealand	0.1700	0.1500
Nicaragua	0.4071	0.4028
Norway	0.2700	0.2500
Panama	0.4760	0.4560
Peru	1.3700	1.3500
Philippines	0.3500	0.3300
Poland	0.5880	0.5680
Portugal	0.2700	0.2500

(Z)

Country	Standard Rates	
	Switched	Dedicated
Romania	\$0.2700	\$0.2500
Russia	0.2700	0.2500
San Marino	1.9600	1.9300
Singapore	0.3500	0.3300
Slovakia	0.3500	0.3300
South Africa	0.6760	0.6560
Spain	0.3100	0.2985
St. Kitts/Nevis	0.6536	0.6336
St. Lucia	0.6536	0.6336
St. Vincent/Grenadine	0.8200	0.8000
Sweden	0.2700	0.2500
Switzerland	0.2700	0.2500
Taiwan	0.5800	0.5600
Thailand	0.6280	0.6080
Trinidad & Tobago	0.5880	0.5680
Turkey	0.5880	0.5680
Turks & Caicos Islands	1.0000	0.9700
United Arab Emirates	0.5880	0.5680
United Kingdom	0.0900	0.0740
Uruguay	0.1464	0.1424
Venezuela	0.6760	0.6560
Vietnam	3.8225	3.8242
Default Rate (Any Country not listed and ITFS/UIFN service is provided)	0.7000	0.5000

(Z)

(Z) Rates were omitted in error under Release 1, effective September 1, 2019. Rates were previously located in Rates and Services Schedule International No. 2 on Page 75 of Section 4, Release 4.

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

4. Transactional Toll-Free Service

a. Description

Transactional Toll-Free Service is a toll-free number (e.g., 800, 888) service. Calls may originate from anywhere in the contiguous or mainland United States or Canada and terminate to the customer's location at no charge to the calling party. Transactional Toll-Free Service is intended for customers with larger call volumes and the inbound calls are routed over dedicated facilities.

b. Terms and Conditions

(1) This service is provisioned in conjunction with the domestic Transactional Toll-Free Service. Service to Canada is an add-on to domestic Transactional Toll-Free Service that includes additional rates and charges. The service is available where billing and technical capability exists. All other terms, conditions, and customer eligibility under this plan are specified in the Company's RSS Interstate No. 3.

(2) Rates are quoted in full minutes. For calls to Canada, initial rate period is one (1) second; additional periods are 1 second intervals. A per call charge applies for each completed call. Bulk rounding applies to Canadian minutes.

(3) If the percentage of customer's calls that do not complete (out of attempted calls) meets or exceeds the Non-completed Call Percentage Threshold for any given week, the Company may: upon 30 days' notice, disconnect any and all circuit(s) providing service on which the Non-Completed Call Percentage Threshold was exceeded.

(4) Services require a customer to sign a month-to-month, 1-, 2- or 3- year term commitment. (N)

c. Rates and Charges

(D)

(1) Per-Minute Rates - Canada

<b>MONTH - To MONTH</b>	<b>ONE YEAR</b>	<b>TWO YEAR</b>	<b>THREE YEAR</b>
\$0.05	\$0.05	\$0.05	\$0.05

(2) Per Completed Call Rate

<b>MONTH - To MONTH</b>	<b>ONE YEAR</b>	<b>TWO YEAR</b>	<b>THREE YEAR</b>
\$0.0075	\$0.0075	\$0.0075	\$0.0075

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services (M)

Refer to D.9. of Section 4 for service description and applicable terms and conditions. The grandfatered rates below are available to customers who signed a term period contract prior to May 5, 2022, and may remain in effect temporarily on a month-to-month basis upon expiration of the initial term period. (N)

Standard Rates – Switched Outbound (M)

Country	Landline	Mobile
Afghanistan	\$ 0.4180	\$ 0.4400
Albania	\$ 0.3300	\$ 0.7700
Algeria	\$ 0.1760	\$ 0.8250
Andorra	\$ 0.2750	\$ 0.5060
Angola	\$ 0.1760	\$ 0.3850
Anguilla	\$ 0.5280	\$ 0.5280
Antarctica	\$ 3.5750	N/A
Antarctica-Norfolk Island	\$ 3.3000	N/A
Antigua	\$ 0.4400	\$ 0.4400
Argentina	\$ 0.0550	\$ 0.2860
Argentina - Buenos Aires	\$ 0.0550	\$ 0.2860
Armenia	\$ 0.5280	\$ 0.5280
Aruba	\$ 0.2200	\$ 0.4400
Ascension Island	\$ 2.4750	N/A
Australia	\$ 0.0440	\$ 0.2420
Australia - Melbourne	\$ 0.0440	\$ 0.2420
Australia - Sydney	\$ 0.0440	\$ 0.2420
Austria	\$ 0.1045	\$ 0.3080
Austria - Vienna	\$ 0.1045	\$ 0.3080
Azerbaijan	\$ 0.6490	\$ 0.6050
Bahamas	\$ 0.2750	\$ 0.3300
Bahrain	\$ 0.3300	\$ 0.3300
Bangladesh	\$ 0.0880	\$ 0.0880
Barbados	\$ 0.3080	\$ 0.4400
Belarus	\$ 0.8250	\$ 0.8250
Belgium	\$ 0.0990	\$ 0.3850
Belize	\$ 0.4180	\$ 0.4180

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

<b>Country</b>	<b>Landline</b>	<b>Mobile</b>
Benin	\$ 0.6270	\$ 0.6270
Bermuda	\$ 0.1980	\$ 0.1980
Bhutan	\$ 0.1980	\$ 0.1980
Bolivia	\$ 0.2970	\$ 0.2970
Bosnia & Herzegovina	\$ 0.3300	\$ 0.7150
Botswana	\$ 0.3300	\$ 0.3960
Brazil	\$ 0.0550	\$ 0.2420
Brazil - Belo Horizonte	\$ 0.0550	\$ 0.2420
Brazil - Rio De Janiero	\$ 0.0550	\$ 0.2420
Brazil - Sao Paulo	\$ 0.0550	\$ 0.2420
British Virgin Islands	\$ 0.3520	\$ 0.3850
Brunei	\$ 0.1100	\$ 0.1100
Bulgaria	\$ 0.2750	\$ 0.5500
Burkina Faso	\$ 0.6050	\$ 0.6050
Burundi	\$ 1.4190	\$ 1.4190
Cambodia	\$ 0.1980	\$ 0.1980
Cameroon	\$ 0.3190	\$ 0.6600
Canada	\$ 0.0300	\$ 0.0300
Cape Verde Islands	\$ 0.4400	\$ 0.4620
Cayman Islands	\$ 0.2750	\$ 0.2750
Central African Republic	\$ 0.8250	\$ 0.8250
Chad	\$ 1.1550	\$ 1.1550
Chile	\$ 0.1980	\$ 0.1980
Chile - Santiago	\$ 0.1980	\$ 0.1980
China	\$ 0.0770	\$ 0.0770
China - Beijing	\$ 0.0770	\$ 0.0770
China - Fuzhou	\$ 0.0770	\$ 0.0770
China - Shanghai	\$ 0.0770	\$ 0.0770



**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

<b>Country</b>	<b>Landline</b>	<b>Mobile</b>
Colombia	\$ 0.1320	\$ 0.1320
Colombia - Bogota	\$ 0.1320	\$ 0.1320
Comoros	\$ 0.8580	\$ 0.8580
Congo	\$ 0.9350	N/A
Cook Islands	\$ 4.2350	N/A
Costa Rica	\$ 0.0880	\$ 0.1210
Croatia	\$ 0.3300	\$ 0.5500
Cuba	\$ 1.3200	\$ 1.3200
Cuba - Guantanamo Bay	\$ 1.3200	\$ 1.3200
Cyprus	\$ 0.1100	\$ 0.1650
Czech Republic	\$ 0.1100	\$ 0.2200
Czech Republic - Prague	\$ 0.1100	\$ 0.2200
Denmark	\$ 0.0550	\$ 0.1100
Diego Garcia	\$ 4.0000	N/A
Djibouti	\$ 0.8250	N/A
Dominica	\$ 0.4950	\$ 0.4950
Dominican Republic	\$ 0.1650	\$ 0.1980
Ecuador	\$ 0.3300	\$ 0.4400
Egypt	\$ 0.2750	\$ 0.2750
El Salvador	\$ 0.3630	\$ 0.3630
Equatorial Guinea	\$ 0.8800	N/A
Eritrea	\$ 0.5500	N/A
Estonia	\$ 0.6050	\$ 0.6600
Ethiopia	\$ 0.4950	\$ 0.4950
Faeroe Islands	\$ 0.3850	N/A
Falkland Islands	\$ 2.2000	N/A
Fiji Islands	\$ 0.6600	\$ 0.6600

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

<b>Country</b>	<b>Landline</b>	<b>Mobile</b>
Finland	\$ 0.4620	\$ 0.4620
France	\$ 0.0550	\$ 0.1650
France - Paris	\$ 0.0550	\$ 0.1650
French Antilles	\$ 0.1100	\$ 0.1650
French Guiana	\$ 0.3300	\$ 0.4400
French Polynesia	\$ 0.4950	N/A
Gabon	\$ 0.8250	\$ 0.8250
Gambia	\$ 0.8800	\$ 0.8800
Georgia	\$ 0.4950	\$ 0.8250
Germany	\$ 0.0275	\$ 0.1100
Ghana	\$ 0.4950	\$ 0.4950
Gibraltar	\$ 0.1100	\$ 0.3850
Greece	\$ 0.0880	\$ 0.2750
Greece - Athens	\$ 0.0880	\$ 0.2750
Greenland	\$ 1.0450	\$ 1.0450
Grenada	\$ 0.4950	\$ 0.4950
Guadeloupe	\$ 0.1100	\$ 0.2750
Guatemala	\$ 0.3850	\$ 0.3850
Guinea	\$ 0.8800	\$ 0.8800
Guinea Bissau	\$ 1.1550	N/A
Guyana	\$ 0.5280	\$ 0.5280
Haiti	\$ 0.4950	\$ 0.4950
Honduras	\$ 0.3850	\$ 0.3850
Hong Kong	\$ 0.0550	\$ 0.0550
Hungary	\$ 0.1650	\$ 0.1650
Hungary - Budapest	\$ 0.1650	\$ 0.1650
Iceland	\$ 0.1980	\$ 0.2750

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

<b>Country</b>	<b>Landline</b>	<b>Mobile</b>
India	\$ 0.0440	\$ 0.0770
India - Bangalore	\$ 0.0440	\$ 0.0770
India - Hyderabad	\$ 0.0440	\$ 0.0770
India - New Delhi	\$ 0.0440	\$ 0.0770
India - Pune	\$ 0.0440	\$ 0.0770
India - Punjab	\$ 0.0440	\$ 0.0770
Indonesia	\$ 0.1320	\$ 0.1320
Indonesia - Jakarta	\$ 0.1320	\$ 0.1320
Indonesia - Surabaya	\$ 0.1320	\$ 0.1320
INMARSAT	\$ 12.9314	N/A
International Networks	\$ 30.0000	\$ 30.0000
Iran	\$ 0.4950	\$ 0.4950
Iraq	\$ 0.3850	\$ 0.3850
Ireland	\$ 0.0440	\$ 0.2200
Iridium	\$ 12.2816	N/A
Israel	\$ 0.0550	\$ 0.1100
Italy	\$ 0.0330	\$ 0.3520
Ivory Coast	\$ 0.7150	\$ 0.7150
Jamaica	\$ 0.3960	\$ 0.3960
Japan	\$ 0.1100	\$ 0.2200
Japan - Osaka	\$ 0.1100	\$ 0.2200
Japan - Tokyo	\$ 0.1100	\$ 0.2200
Jordan	\$ 0.4400	\$ 0.4950
Kenya	\$ 0.3850	\$ 0.4180
Kiribati	\$ 3.5000	N/A
Kuwait	\$ 0.3080	\$ 0.4400
Kyrgyzstan	\$ 0.3300	\$ 0.4400
Laos	\$ 0.6050	\$ 0.6050
Latvia	\$ 0.9900	\$ 1.5400
Lebanon	\$ 0.3410	\$ 0.4180
Lesotho	\$ 0.6050	\$ 0.6050
Liberia	\$ 0.7700	\$ 0.9350
Libya	\$ 0.5500	\$ 0.7480
Liechtenstein	\$ 0.2200	\$ 2.3650

**SECTION 104 –OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

<b>Country</b>	<b>Landline</b>	<b>Mobile</b>
Lithuania	\$ 0.4400	\$ 0.8250
Luxembourg	\$ 0.2750	\$ 0.3850
Macau	\$ 0.2750	\$ 0.2750
Madagascar	\$ 1.2650	\$ 1.2650
Malawi	\$ 0.6050	\$ 0.8250
Malaysia	\$ 0.0660	\$ 0.0660
Malaysia - Kuala Lumpur	\$ 0.0660	\$ 0.0660
Maldives	\$ 1.9250	\$ 1.9250
Mali	\$ 0.5500	\$ 0.7700
Malta	\$ 0.8580	\$ 0.3850
Marshall Islands	\$ 0.6050	N/A
Mauritania	\$ 1.1000	N/A
Mauritius	\$ 0.4400	\$ 0.4400
Mayotte Island	\$ 0.9350	\$ 0.9350
Mexico	\$ 0.0275	\$ 0.0275
Micronesia	\$ 1.0450	N/A
Moldova	\$ 0.7920	\$ 0.7920
Monaco	\$ 0.1980	\$ 0.5500
Mongolia	\$ 0.0770	\$ 0.0770
Montenegro	\$ 0.5720	\$ 0.6380
Montserrat	\$ 0.4950	\$ 0.4950
Morocco	\$ 0.5170	\$ 0.7150
Morocco - Casablanca	\$ 0.5170	\$ 0.7150
Mozambique	\$ 0.1650	\$ 0.4400
Myanmar	\$ 0.3300	N/A
Namibia	\$ 0.3300	\$ 0.3300
Nauru	\$ 3.2450	N/A

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

<b>Country</b>	<b>Landline</b>	<b>Mobile</b>
Nepal	\$ 0.2750	\$ 0.2750
Netherlands	\$ 0.1320	\$ 0.3300
Netherlands Antilles	\$ 0.2420	\$ 0.2420
New Caledonia	\$ 0.5341	N/A
New Zealand	\$ 0.0880	\$ 0.1320
Nicaragua	\$ 0.2750	\$ 0.3850
Niger	\$ 0.8360	\$ 0.8360
Nigeria	\$ 0.2640	\$ 0.2640
Niue	\$ 3.7400	N/A
North Korea	\$ 1.4850	N/A
North Macedonia	\$ 0.3300	\$ 0.7700
Norway	\$ 0.0330	\$ 0.0550
Oman	\$ 0.3960	\$ 0.6490
Pakistan	\$ 0.1650	\$ 0.1650
Palau	\$ 0.6050	N/A
Palestine	\$ 0.4400	\$ 0.4400
Panama	\$ 0.0770	\$ 0.3080
Papua New Guinea	\$ 2.2550	N/A
Paraguay	\$ 0.0990	\$ 0.1650
Peru	\$ 0.0550	\$ 0.0550
Philippines	\$ 0.2420	\$ 0.2420
Philippines - Manila	\$ 0.2420	\$ 0.2420
Poland	\$ 0.1980	\$ 0.1980
Portugal	\$ 0.0550	\$ 0.1980
Principe and Sao Tome	\$ 4.0000	N/A
Qatar	\$ 0.4400	\$ 0.4400
Reunion Island	\$ 0.6380	\$ 0.6380

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

<b>Country</b>	<b>Landline</b>	<b>Mobile</b>
Romania	\$ 0.0330	N/A
Russia	\$ 0.1760	\$ 0.3300
Russia - Kazakhstan	\$ 0.2200	\$ 0.3300
Russia - Moscow	\$ 0.1760	\$ 0.1760
Russia - St. Petersburg	\$ 0.1760	\$ 0.1760
Rwanda	\$ 0.6160	\$ 0.6160
San Marino	\$ 0.3300	N/A
Saudi Arabia	\$ 0.2090	\$ 0.3300
Senegal	\$ 0.7920	\$ 0.7920
Serbia	\$ 0.6050	\$ 0.6050
Seychelles Islands	\$ 1.6720	N/A
Sierra Leone	\$ 0.9790	\$ 0.9790
Singapore	\$ 0.1100	\$ 0.1100
Slovakia	\$ 0.0440	\$ 0.1650
Slovenia	\$ 0.3520	\$ 0.7700
Solomon Islands	\$ 2.1450	\$ 2.1450
Somalia	\$ 0.8800	N/A
South Africa	\$ 0.2970	\$ 0.2970
South Korea	\$ 0.0440	\$ 0.0550
South Sudan	\$ 0.4180	\$ 0.4180
Spain	\$ 0.0330	\$ 0.1100
Spain - Barcelona	\$ 0.0330	\$ 0.0330
Spain - Madrid	\$ 0.0330	\$ 0.0330
Sri Lanka	\$ 0.3080	\$ 0.3080
St. Helena	\$ 3.3000	N/A
St. Kitts	\$ 0.4950	\$ 0.4950
St. Lucia	\$ 0.4950	\$ 0.4950

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

Country	Landline	Mobile
St. Maarten	\$ 0.2200	N/A
St. Pierre & Miquelon	\$ 0.6380	N/A
St. Vincent	\$ 0.3850	\$ 0.3850
Suriname	\$ 0.5280	\$ 0.5280
Swaziland	\$ 0.3410	\$ 0.3410
Sweden	\$ 0.0550	\$ 0.0550
Switzerland	\$ 0.0550	\$ 0.4290
Syria	\$ 0.3300	\$ 0.3850
Taiwan	\$ 0.0550	\$ 0.1980
Taiwan - Taipei	\$ 0.0550	\$ 0.0550
Tajikistan	\$ 0.2750	N/A
Tanzania	\$ 0.5280	\$ 0.5280
Thailand	\$ 0.0770	\$ 0.0770
Thailand - Bangkok	\$ 0.0770	\$ 0.0770
Timor Leste	\$ 0.7150	N/A
Togo	\$ 0.6490	\$ 0.6490
Tokelau	\$ 3.2450	\$ 3.2450
Tonga Islands	\$ 2.1670	\$ 2.1670
Trinidad & Tobago	\$ 0.3410	\$ 0.3410
Tunisia	\$ 1.3310	\$ 1.3310
Turkey	\$ 0.0880	\$ 0.3300
Turkey - Istanbul	\$ 0.0880	\$ 0.3300
Turkmenistan	\$ 0.2750	\$ 0.2750
Turks & Caicos	\$ 0.4620	\$ 0.4620
Tuvalu	\$ 3.2670	\$ 3.2670
Uganda	\$ 0.6490	\$ 0.6490
Ukraine	\$ 0.3630	\$ 0.3630

**SECTION 104 –OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Switched Outbound (Cont'd)

<b>Country</b>	<b>Landline</b>	<b>Mobile</b>
United Arab Emirates	\$ 0.3740	\$ 0.3740
United Kingdom	\$ 0.0220	\$ 0.0330
Uruguay	\$ 0.1100	\$ 0.2750
Uruguay Montevideo	\$ 0.1100	\$ 0.2750
Uzbekistan	\$ 0.1980	\$ 0.1980
Vanuatu	\$ 2.0350	\$ 2.0350
Venezuela	\$ 0.0440	\$ 0.2640
Venezuela - Caracas	\$ 0.0440	\$ 0.2640
Vietnam	\$ 0.1650	\$ 0.1650
Vietnam - Hanoi	\$ 0.1650	\$ 0.1650
Vietnam - Ho Chi Minh City	\$ 0.1650	\$ 0.1650
Wallis & Futuna	\$ 1.9250	\$ 1.9250
Western Samoa	\$ 2.4750	\$ 2.4750
Yemen	\$ 0.3520	\$ 0.3520
Zambia	\$ 0.5830	\$ 0.6820
Zimbabwe	\$ 0.1980	\$ 0.6050
Default – applies to any country not listed	\$ 0.4500	\$ 0.4500



**SECTION 104 –OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services (Cont'd)

Standard Rates – Dedicated Outbound

Country	Type	Per Minute
Afghanistan	Landline	\$0.3800
Afghanistan	Mobile	0.4000
Albania	Landline	0.3000
Albania	Mobile	0.7000
Algeria	Landline	0.1600
Algeria	Mobile	0.7500
Andorra	Landline	0.2500
Andorra	Mobile	0.4600
Angola	Landline	0.1600
Angola	Mobile	0.3500
Anguilla	Landline	0.4800
Anguilla	Mobile	0.4800
Antarctica	Landline	3.2500
Antigua and Barbuda	Landline	0.4000
Antigua and Barbuda	Mobile	0.4000
Argentina	Landline	0.0500
Argentina	Mobile	0.2600
Armenia	Landline	0.4800
Armenia	Mobile	0.4800
Aruba	Landline	0.2000
Aruba	Mobile	0.4000
Ascension Island	Landline	2.2500
Australia	Landline	0.0400
Australia	Mobile	0.2200

Country	Type	Per Minute
Austria	Landline	\$0.0950
Austria	Mobile	0.2800
Azerbaijan	Landline	0.5900
Azerbaijan	Mobile	0.5500
Bahamas	Landline	0.2500
Bahamas	Mobile	0.3000
Bahrain	Landline	0.3000
Bahrain	Mobile	0.3000
Bangladesh	Landline	0.0800
Bangladesh	Mobile	0.0800
Barbados	Landline	0.2800
Barbados	Mobile	0.4000
Belarus	Landline	0.7500
Belarus	Mobile	0.7500
Belgium	Landline	0.0900
Belgium	Mobile	0.3500
Belize	Landline	0.3800
Belize	Mobile	0.3800
Benin	Landline	0.5700
Benin	Mobile	0.5700
Bermuda	Landline	0.1800
Bermuda	Mobile	0.1800
Bhutan	Landline	0.1800
Bhutan	Mobile	0.1800

SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Bolivia	Landline	\$0.2700
Bolivia	Mobile	0.2700
Bosnia and Herzegovina	Landline	0.3000
Bosnia and Herzegovina	Mobile	0.6500
Botswana	Landline	0.3000
Botswana	Mobile	0.3600
Brazil	Landline	0.0500
Brazil	Mobile	0.2200
Brunei	Landline	0.1000
Brunei	Mobile	0.1000
Bulgaria	Landline	0.2500
Bulgaria	Mobile	0.5000
Burkina Faso	Landline	0.5500
Burkina Faso	Mobile	0.5500
Burundi	Landline	1.2900
Cambodia	Landline	0.1800
Cambodia	Mobile	0.1800
Cameroon	Landline	0.2900
Cameroon	Mobile	0.6000
Canada		0.0150
Cape Verde	Landline	0.4000
Cape Verde	Mobile	0.4200
Cayman Islands	Landline	0.2500
Cayman Islands	Mobile	0.2500

Country	Type	Per Minute
Central African Republic	Landline	\$0.7500
Central African Republic	Mobile	<b>0.7500</b>
Chad	Landline	1.0500
Chad	Mobile	1.0500
Chile	Landline	0.1800
Chile	Mobile	0.1800
China	Landline	0.0700
China	Mobile	0.0700
Colombia	Landline	0.1200
Colombia	Mobile	0.1200
Comoros	Landline	0.7800
Comoros	Mobile	0.7800
Congo	Landline	0.8500
Congo	Mobile	0.8500
Congo, Democratic Republic	Landline	0.8500
Congo, Democratic Republic	Mobile	0.8500
Cook Islands	Landline	3.8500
Costa Rica	Landline	0.0800
Costa Rica	Mobile	0.1100
Croatia	Landline	0.3000
Croatia	Mobile	0.5000
Cuba	Landline	1.2000
Cuba	Mobile	1.2000
Cyprus	Landline	0.1000
Cyprus	Mobile	0.1500

(Z)

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Czech Republic	Landline	\$0.1000
Czech Republic	Landline	0.1000
Czech Republic	Mobile	0.2000
Denmark	Landline	0.0500
Denmark	Mobile	0.1000
Djibouti	Landline	0.7500
Djibouti	Mobile	0.7500
Dominica	Landline	0.4500
Dominica	Mobile	0.4500
Dominican Republic	Landline	0.1500
Dominican Republic	Mobile	0.1800
Ecuador	Landline	0.3000
Ecuador	Mobile	0.4000
Egypt	Landline	0.2500
Egypt	Mobile	0.2500
El Salvador	Landline	0.3300
El Salvador	Mobile	0.3300
Equatorial Guinea	Landline	0.8000
Equatorial Guinea	Mobile	0.8000
Eritrea	Landline	0.5000
Eritrea	Mobile	0.5000
Estonia	Landline	0.5500
Estonia	Mobile	0.6000
Ethiopia	Landline	0.4500
Ethiopia	Mobile	0.4500

Country	Type	Per Minute
Falkland Islands (Malvinas)	Landline	\$2.0000
Faroe Islands	Landline	0.3500
Faroe Islands	Mobile	0.3500
Fiji	Landline	0.6000
Fiji	Mobile	0.6000
Finland	Landline	0.4200
Finland	Mobile	0.4200
France	Landline	0.0500
France	Mobile	0.1500
French Guiana	Landline	0.3000
French Guiana	Mobile	0.4000
French Polynesia	Landline	0.4500
French Polynesia	Mobile	0.4500
Gabon	Landline	0.7500
Gabon	Mobile	0.7500
Gambia	Landline	0.8000
Gambia	Mobile	0.8000
Georgia	Landline	0.4500
Georgia	Mobile	0.7500
Germany	Landline	0.0250
Germany	Mobile	0.1000
Ghana	Landline	0.4500
Ghana	Mobile	0.4500
Gibraltar	Landline	0.1000
Gibraltar	Mobile	0.3500

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Greece	Landline	\$0.0800
Greece	Mobile	0.2500
Greenland	Landline	0.9500
Greenland	Mobile	0.9500
Grenada	Landline	0.4500
Grenada	Mobile	0.4500
Guadeloupe	Landline	0.1000
Guadeloupe	Mobile	0.2500
Guatemala	Landline	0.3500
Guatemala	Mobile	0.3500
Guinea	Landline	0.8000
Guinea	Mobile	0.8000
Guinea-Bissau	Landline	1.0500
Guinea-Bissau	Mobile	1.0500
Guyana	Landline	0.4800
Guyana	Mobile	0.4800
Haiti	Landline	0.4500
Haiti	Mobile	0.4200
Honduras	Landline	0.3500
Honduras	Mobile	0.3500
Hong Kong	Landline	0.0500
Hong Kong	Mobile	0.0500
Hungary	Landline	0.1500
Hungary	Mobile	0.1500

Country	Type	Per Minute
Iceland	Landline	\$0.1800
Iceland	Mobile	0.2500
India	Landline	0.0400
India	Mobile	0.0700
Indonesia	Landline	0.1200
Indonesia	Mobile	0.1200
Iran	Landline	0.4500
Iran	Mobile	0.4500
Iraq	Landline	0.3500
Iraq	Mobile	0.3500
Ireland	Landline	0.0400
Ireland	Mobile	0.2000
Iridium	Landline	-
Israel	Landline	0.0500
Israel	Mobile	0.1000
Italy	Landline	0.0300
Italy	Mobile	0.3200
Ivory Coast	Landline	0.6500
Ivory Coast	Mobile	0.6500
Jamaica	Landline	0.3600
Jamaica	Mobile	0.3600
Japan	Landline	0.1000
Japan	Mobile	0.2000
Jordan	Landline	0.4000
Jordan	Mobile	0.4500

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Kazakhstan	Landline	\$0.2000
Kazakhstan	Mobile	0.3000
Kenya	Landline	0.3500
Kenya	Mobile	0.3800
Kiribati	Landline	3.2500
Kiribati	Mobile	3.2500
Kosovo	Landline	0.5500
Kosovo	Mobile	0.5500
Kuwait	Landline	0.2800
Kuwait	Mobile	0.4000
Kyrgyzstan	Landline	0.3000
Kyrgyzstan	Mobile	0.4000
Laos	Landline	0.5500
Laos	Mobile	0.5500
Latvia	Landline	0.9000
Latvia	Mobile	1.4000
Lebanon	Landline	0.3100
Lebanon	Mobile	0.3800
Lesotho	Landline	0.5500
Lesotho	Mobile	0.5500
Liberia	Landline	0.7000
Liberia	Mobile	0.8500
Libya	Landline	0.5000
Libya	Mobile	0.6800

Country	Type	Per Minute
Liechtenstein	Landline	\$0.2000
Liechtenstein	Mobile	2.1500
Lithuania	Landline	0.4000
Lithuania	Mobile	0.7500
Luxembourg	Landline	0.2500
Luxembourg	Mobile	0.3500
Macau	Landline	0.2500
Macau	Mobile	0.2500
Macedonia	Landline	0.3000
Macedonia	Mobile	0.7000
Madagascar	Landline	1.1500
Madagascar	Mobile	1.1500
Malawi	Landline	0.5500
Malawi	Mobile	0.7500
Malaysia	Landline	0.0600
Malaysia	Mobile	0.0600
Maldives	Landline	1.7500
Maldives	Mobile	1.7500
Mali	Landline	0.5000
Mali	Mobile	0.7000
Malta	Landline	0.7800
Malta	Mobile	0.3500
Marshall Islands	Landline	0.5500
Marshall Islands	Mobile	0.5500

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Martinique	Landline	\$0.1000
Martinique	Mobile	0.1500
Mauritania	Landline	1.0000
Mauritania	Mobile	1.0000
Mauritius	Landline	0.4000
Mauritius	Mobile	0.4000
Mayotte	Landline	0.8500
Mayotte	Mobile	0.8500
Mexico	Landline	0.0250
Mexico	Mobile	0.0250
Micronesia, Federated States	Landline	0.9500
Moldova	Landline	0.7200
Moldova	Mobile	0.7200
Monaco	Landline	0.1800
Monaco	Mobile	0.5000
Mongolia	Landline	0.0700
Mongolia	Mobile	0.0700
Montenegro	Landline	0.5200
Montenegro	Mobile	0.5800
Montserrat	Landline	0.4500
Montserrat	Mobile	0.4500
Morocco	Landline	0.4700
Morocco	Mobile	0.6500
Mozambique	Landline	0.1500
Mozambique	Mobile	0.4000

Country	Type	Per Minute
Myanmar	Landline	\$0.3000
Myanmar	Mobile	0.3000
Namibia	Landline	0.3000
Namibia	Mobile	0.3000
Nauru	Landline	2.9500
Nauru	Mobile	2.9500
Nepal	Landline	0.2500
Nepal	Mobile	0.2500
Netherlands	Landline	0.1200
Netherlands	Mobile	0.3000
Netherlands Antilles	Landline	0.2200
Netherlands Antilles	Mobile	0.2200
New Caledonia	Landline	0.4855
New Zealand	Landline	0.0800
New Zealand	Mobile	0.1200
Nicaragua	Landline	0.2500
Nicaragua	Mobile	0.3500
Niger	Landline	0.7600
Niger	Mobile	0.7600
Nigeria	Landline	0.2400
Nigeria	Mobile	0.2400
Niue	Landline	3.4000
Niue	Mobile	3.4000
Norfolk Island	Landline	3.0000
North Korea	Landline	1.3500

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Norway	Landline	0.0300
Norway	Mobile	0.0500
Oman	Landline	0.3600
Oman	Mobile	0.5900
Pakistan	Landline	0.1500
Pakistan	Mobile	0.1500
Palau	Landline	0.5500
Palau	Mobile	0.5500
Palestinian Territory	Landline	0.4000
Palestinian Territory	Mobile	0.4000
Panama	Landline	0.0700
Panama	Mobile	0.2800
Papua New Guinea	Landline	2.0500
Papua New Guinea	Mobile	2.0500
Paraguay	Landline	0.0900
Paraguay	Mobile	0.1500
Peru	Landline	0.0500
Peru	Mobile	0.0500
Philippines	Landline	0.2200
Philippines	Mobile	0.2200
Poland	Landline	0.1800
Poland	Mobile	0.1800
Portugal	Landline	0.0500
Portugal	Mobile	0.1800

Country	Type	Per Minute
Qatar	Landline	\$0.4000
Qatar	Mobile	0.4000
Reunion	Landline	0.5800
Reunion	Mobile	0.5800
Romania	Landline	0.0300
Romania	Mobile	0.1000
Russia	Landline	0.1600
Russia	Mobile	0.3000
Rwanda	Landline	0.5600
Rwanda	Mobile	0.5600
Saint Helena	Landline	3.0000
Saint Kitts and Nevis	Landline	0.4500
Saint Kitts and Nevis	Mobile	0.4500
Saint Lucia	Landline	0.4500
Saint Lucia	Mobile	0.4500
Saint Pierre and Miquelon	Landline	0.5800
Saint Pierre and Miquelon	Mobile	0.5800
Saint Vincent and the Grenadines	Landline	0.3500
Saint Vincent and the Grenadines	Mobile	0.3500
San Marino	Landline	0.3000
San Marino	Mobile	0.3000
Sao Tome and Principe	Landline	4.0000
Saudi Arabia	Landline	0.1900
Saudi Arabia	Mobile	0.3000

SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Senegal	Landline	\$0.7200
Senegal	Mobile	0.7200
Serbia	Landline	0.5500
Serbia	Mobile	0.5500
Seychelles	Landline	1.5200
Seychelles	Mobile	1.5200
Sierra Leone	Landline	0.8900
Sierra Leone	Mobile	0.8900
Singapore	Landline	0.1000
Singapore	Mobile	0.1000
Sint Maarten	Landline	0.2000
Sint Maarten	Mobile	0.2000
Slovakia	Landline	0.0400
Slovakia	Mobile	0.1500
Slovenia	Landline	0.3200
Slovenia	Mobile	0.7000
Solomon Islands	Landline	1.9500
Somalia	Landline	0.8000
South Africa	Landline	0.2700
South Africa	Mobile	0.2700
South Korea	Landline	0.0400
South Korea	Mobile	0.0500
South Sudan	Landline	0.9200
South Sudan	Mobile	0.9200

Country	Type	Per Minute
Spain	Landline	\$0.0300
Spain	Mobile	0.1000
Sri Lanka	Landline	0.2800
Sri Lanka	Mobile	0.2800
Sudan	Landline	0.3800
Sudan	Mobile	0.3800
Suriname	Landline	0.4800
Suriname	Mobile	0.4800
Swaziland	Landline	0.3100
Swaziland	Mobile	0.3100
Sweden	Landline	0.0500
Sweden	Mobile	0.0500
Switzerland	Landline	0.0500
Switzerland	Mobile	0.3900
Syria	Landline	0.3000
Syria	Mobile	0.3500
Taiwan	Landline	0.0500
Taiwan	Mobile	0.1800
Tajikistan	Landline	0.2500
Tajikistan	Mobile	0.2500
Tanzania, United Republic	Landline	0.4800
Tanzania, United Republic	Mobile	0.4800
Thailand	Landline	0.0700
Thailand	Mobile	0.0700
Timor-Leste	Landline	0.6500



SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

D. Voice Long Distance Services

5. International Direct Dialed (1+) Services  
Standard Rates – Dedicated Outbound (Cont'd)

Country	Type	Per Minute
Togo	Landline	\$0.5900
Togo	Mobile	0.5900
Tokelau	Landline	2.9500
Tokelau	Mobile	2.9500
Tonga	Landline	1.9700
Tonga	Mobile	1.9700
Trinidad and Tobago	Landline	0.3100
Trinidad and Tobago	Mobile	0.3100
Tunisia	Landline	1.2100
Tunisia	Mobile	1.2100
Turkey	Landline	0.0800
Turkey	Mobile	0.3000
Turkmenistan	Landline	0.2500
Turkmenistan	Mobile	0.2500
Turks and Caicos Islands	Landline	0.4200
Turks and Caicos Islands	Mobile	0.4200
Tuvalu	Landline	2.9700
Tuvalu	Mobile	2.9700
Uganda	Landline	0.5900
Uganda	Mobile	0.5900
Ukraine	Landline	0.3300
Ukraine	Mobile	0.3300
United Arab Emirates	Landline	0.3400
United Arab Emirates	Mobile	0.3400

Country	Type	Per Minute
United Kingdom	Landline	\$0.0200
United Kingdom	Mobile	0.0300
Uruguay	Landline	0.1000
Uruguay	Mobile	0.2500
Uzbekistan	Landline	0.1800
Uzbekistan	Mobile	0.1800
Vanuatu	Landline	1.8500
Vanuatu	Mobile	1.8500
Vatican City	Landline	0.0400
Venezuela	Landline	0.0400
Venezuela	Mobile	0.2400
Vietnam	Landline	0.1500
Vietnam	Landline	0.1500
Vietnam	Mobile	0.1500
Virgin Islands, British	Landline	0.3200
Virgin Islands, British	Mobile	0.3500
Wallis and Futuna	Landline	1.7500
Western Samoa	Landline	2.2500
Western Samoa	Mobile	2.2500
Yemen	Landline	0.3200
Yemen	Mobile	0.3200
Zambia	Landline	0.5300
Zambia	Mobile	0.6200
Zimbabwe	Landline	0.1800
Zimbabwe	Mobile	0.5500

Default rate (applies to any country not listed)	\$0.4500
---	----------

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

- D. Voice Long Distance Services (Cont'd) (M)  
6. International Toll-Free Services (ITFS)  
Rates and Charges

Refer to D.10. of Section 4 for service description and applicable terms and conditions. The (N)  
grandfathered rates below are available to customers who signed a term period contract  
prior to May 5, 2022, and may remain in effect temporarily on a month-to-month basis upon  
expiration of the initial term period. (N)

Country	Per Minute Rate	
	Switched	Dedicated
Anguilla	\$1.4560	\$1.3440
Antigua and Barbuda	0.7800	0.7200
Argentina	0.6500	0.6000
Australia	0.1040	0.0960
Austria	0.3640	0.3360
Bahamas	0.3520	0.3000
Bahrain	0.6500	0.6000
Barbados	0.3640	0.3360
Belarus	0.9750	0.9000
Belgium	0.2184	0.1920
Belize	0.7176	0.6240
Bermuda	0.4940	0.4560
Bolivia	0.5500	0.5200
Botswana	1.0400	0.9600
Brazil	0.2600	0.2400
Brunei	0.6500	0.6000
Bulgaria	0.5000	0.4500 (I)
British Virgin Island	1.2350	1.1400
Canada	0.0700	0.0500
Cayman Islands	1.2350	1.1400
Chile	0.6500	0.6000
China	0.9828	0.8520
Colombia	0.6500	0.6000
Costa Rica	0.7800	0.7200
Croatia	0.7644	0.6480
Cyprus	\$0.3900	\$0.3600
Czech Republic	0.4550	0.4200
Denmark	0.3430	0.2880

Country	Per Minute	
	Switched	Dedicated
Dominica	\$0.3510	\$0.3120
Dominican Republic	0.5980	0.5520
Ecuador	0.6110	0.5640
Egypt	0.9100	0.8400
El Salvador	0.6000	0.5500
Estonia	0.1300	0.1200
Fiji Islands	1.2000	1.1000
Finland	0.5460	0.4800
France	0.1560	0.1440
Grenada	0.4160	0.3840
Germany	0.1404	0.1200
Greece	0.1110	0.0901
Honduras	0.5616	0.5040
Hong Kong	0.2600	0.2400
Hungary	0.3640	0.3360
Iceland	0.3900	0.3600
Indonesia	0.7150	0.6600
India	0.3900	0.3600
Ireland	0.6240	0.5760
Israel	0.1398	0.1134
Italy	0.3900	0.3360
Jamaica	0.3510	0.3120
Japan	\$0.5200	\$0.4800
Jordan	0.5200	0.4800
Kenya	0.6500	0.6000
St. Kitts/Nevis	0.6890	0.6360
South Korea	0.2340	0.2160
Latvia	0.7644	0.6480

(M) Material on pages 43 and 44 of this Section 104 previously appeared on pages 133.4 through 133.6 of Section 4.

SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

D. Voice Long Distance Services (Cont'd)  
6. International Toll-Free Services (ITFS)  
Rates and Charges (Cont'd)

Country	Per Minute Rate	
	Switched	Dedicated
Lithuania	\$0.3250	\$0.3000
St. Lucia	0.6890	0.6360
Luxembourg	0.1300	0.1200
Macau	0.7800	0.7200
Malaysia	0.1625	0.1500
Malta	0.6500	0.6000
Mexico	0.1667	0.1539
Mexico	0.1667	0.1539
Moldova	0.4826	0.4455
Monaco	0.1633	0.1325
Montserrat	0.3500	0.3200
Malaysia	0.2600	0.2400
Nepal	0.3500	0.3200
Netherlands	0.2652	0.2400
New Zealand	0.1560	0.1440
Norway	0.2860	0.2640
Oman	1.1570	1.0680
Pakistan	0.3500	0.3200
Panama	0.5980	0.5520
Paraguay	0.6500	0.6000
Peru	0.9100	0.8400
Philippines	0.4950	0.4200
Poland	0.3900	0.3600
Portugal	0.3042	0.2760
Puerto Rico	0.0700	0.0650
Qatar	0.9360	0.8400

Default rate (applies to any country not listed)	\$0.7000	\$0.5000
--	----------	----------

Country	Per Minute	
	Switched	Dedicated
Romania	\$0.3900	\$0.3600
Russia	0.2644	0.2400
Saudi Arabia	1.5280	1.2960
Serbia	1.3100	1.1400
Singapore	0.1950	0.1800
Slovakia	0.6500	0.6000
Slovenia	0.6500	0.6000
South Africa	0.4550	0.4200
Spain	0.4056	0.3600
St. Kitts/Nevis	0.7176	
St. Lucia	0.7176	
Sweden	0.3276	0.3000
Switzerland	0.2600	0.2400
Taiwan	0.5850	0.5400
Turks and Caicos	1.2610	1.1640
Thailand	0.4940	0.4560
Trinidad and Tobago	0.5460	0.5040
Turkey	0.5772	0.5040
Ukraine	0.6500	0.6000
United Arab Emirates	0.5304	0.4800
United Kingdom	0.1300	0.1200
Uruguay	0.4680	0.4320
Uzbekistan	0.7500	0.7000
Venezuela	0.7150	0.6600
St. Vincent/Grenadines	0.7280	0.6720
Vietnam	0.9672	0.8280

(M)

(M) Material on pages 43 and 44 of this Section 104 previously appeared on pages 133.4 through 133.6 of Section 4.

SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS

D. Voice Long Distance Services

7. Simple International Plus (CLDL121)

Simple International Plus is provided to business customers at the rates found in the Company's Rates and Services Schedule Interstate and International No. 9.

8. Choice International (QLD3BP)

This long-distance plan is not available for ICB or contract pricing.

a. General Description

Choice International is an international plan available to business customers that presubscribe to CenturyLink interstate long distance services. This international calling plan is intended for small business customers, no contract is required. Choice International allows a business customer to complete international direct dialed calls at a discounted rate for a monthly fee.

b. Terms and Conditions

Customers must be presubscribed to CICs 0236 or 0432.

There is a monthly recurring charge associated with this product.

Mobile termination surcharges do not apply.

c. Rates and Charges

The International billing increments are quoted in 6-second increments with a per call minimum of 30 seconds.:

Monthly Plan Charge, per account  The monthly plan charge for Choice International applies in addition to the applicable monthly charges for the customer's domestic long-distance	<b>\$20.95 (I)</b>
--	--------------------

Per Minute	See RATE TABLE 3 in Section 4.E.3.
------------	------------------------------------

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 – International Dial-1 (f.k.a. Option 4) Rates

RATE TABLE 1 [CLDINT7AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I093	Afghanistan	\$3.80
I355	Albania	2.80
I213	Algeria	1.90
I684	American Samoa	4.75
I376	Andorra	1.25
I244	Angola	3.55
I120	Anguilla	1.05
I672	Antarctica (Casey)	5.70
I72A	Antarctica (Scott)	2.00
I68P	Antigua	1.00
I121	Antigua and Barbuda	1.20
I054	Argentina	1.35
I374	Armenia	3.40
I297	Aruba	1.10
I247	Ascension Island	2.80
I061	Australia	0.95
I043	Austria	0.95
I944	Azerbaijan	2.30
I992	Azores	1.45
I122	Bahamas	0.75
I973	Bahrain	1.90
I880	Bangladesh	2.70
I123	Barbados	1.25
I375	Belarus	2.30
I032	Belgium	1.30
I501	Belize	1.30
I229	Benin	1.80
I144	Bermuda	0.95
I975	Bhutan	1.45
I591	Bolivia	1.45

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 – International Dial-1 (f.k.a. Option 4) Rates (Cont'd)

RATE TABLE 1 [CLDINT7AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I387	Bosnia Herzegovina	\$1.60
I267	Botswana	1.70
I055	Brazil	1.30
I128	British Virgin Islands	1.40
I673	Brunei	1.85
I359	Bulgaria	1.65
I226	Burkina Faso	2.85
I257	Burundi	5.70
I855	Cambodia	3.60
I237	Cameroon	2.70
I141	Canada	0.15
I238	Cape Verde Islands	2.20
I127	Cayman Islands	1.50
I236	Central African Repub	5.00
I235	Chad Republic	6.50
I056	Chile	1.20
I086	China	2.00
I72C	Christmas Island	2.00
I057	Colombia	1.20
I69C	Comoros	2.25
I242	Congo	2.70
I243	Congo Democratic	1.80
I682	Cook Islands	4.25
I506	Costa Rica	1.15
I385	Croatia	1.55
I53C	Cuba	2.20
I357	Cyprus	1.55
I420	Czech Republic	1.30
I045	Denmark	1.25
I246	Diego Garcia	3.70

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 – International Dial-1 (f.k.a. Option 4) Rates (Cont'd)

RATE TABLE 1 [CLDINT7AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I253	Djibouti	\$2.70
I176	Dominica	1.85
I126	Dominican Republic	1.15
I670	East Timor	1.45
I593	Ecuador	1.20
I020	Egypt	1.80
I503	El Salvador	1.25
I240	Equatorial Guinea	3.40
I291	Eritrea	2.10
I372	Estonia	2.30
I251	Ethiopia	2.10
I298	Faroe Islands	1.35
I500	Falkland Islands	2.60
I679	Fiji Islands	2.30
I358	Finland	0.95
I033	France	0.80
I596	French Antilles	1.50
I594	French Guiana	1.85
I689	French Polynesia	3.00
I241	Gabonese Republic	1.80
I220	Gambia	1.45
I995	Georgia	2.30
I049	Germany	0.80
I233	Ghana	1.75
I350	Gibraltar	2.50
I882	Global Satellite - 882	9.00
I883	Global Satellite - 883	9.00
I030	Greece	1.40
I299	Greenland	1.65
I147	Grenada	1.80

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 – International Dial-1 (f.k.a. Option 4) Rates (Cont'd)

RATE TABLE 1 [CLDINT7AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I590	Guadeloupe	\$1.45
I53G	Guantanamo	2.20
I502	Guatemala	1.40
I224	Guinea	4.90
I245	Guinea Bissau	4.15
I592	Guyana	2.05
I509	Haiti	2.00
I504	Honduras	1.30
I852	Hong Kong	1.00
I036	Hungary	1.25
I354	Iceland	1.20
I091	India	1.95
I062	Indonesia	1.45
I098	Iran	2.90
I964	Iraq	2.40
I353	Ireland	1.10
I881	Iridium	3.50
I972	Israel	1.65
I039	Italy	1.15
I225	Ivory Coast	2.20
I187	Jamaica	1.40
I081	Japan	1.00
I962	Jordan	2.05
I7KA	Kazakhstan	2.30
I254	Kenya	2.10
I686	Kiribati	2.45
I965	Kuwait	2.15
I7KY	Kyrgyzstan	3.75
I856	Laos	4.55
I371	Latvia	2.40



**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 – International Dial-1 (f.k.a. Option 4) Rates (Cont'd)

RATE TABLE 1 [CLDINT7AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I961	Lebanon	\$2.55
I266	Lesotho	2.05
I231	Liberia	1.70
I218	Libya	2.20
I145	Liechtenstein	1.00
I370	Lithuania	2.30
I352	Luxembourg	1.30
I853	Macao	1.80
I389	Macedonia	2.30
I261	Madagascar	4.65
I265	Malawi	1.40
I060	Malaysia	3.10
I960	Maldives	2.80
I223	Mali Republic	1.75
I356	Malta	9.00
I871	Marisat Atlantic East	9.00
I874	Marisat Atlantic West	9.00
I873	Marisat Indian Ocean	9.00
I872	Marisat Pacific Ocean	9.00
I870	Marisat SNAC	9.00
I692	Marshall Island	2.00
I222	Mauritania	2.90
I230	Mauritius	5.15
I69M	Mayotte Island	3.50
I052	Mexico	0.50
I691	Micronesia	2.10
I373	Moldova	3.30
I377	Monaco	0.85
I976	Mongolia	4.25
I382	Montenegro	0.45

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 – International Dial-1 (f.k.a. Option 4) Rates (Cont'd)

RATE TABLE 1 [CLDINT7AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I133	Montserrat	\$1.25
I212	Morocco	2.85
I258	Mozambique	3.20
I095	Myanmar (Burma)	4.50
I264	Namibia	2.30
I674	Nauru	2.70
I977	Nepal	2.95
I031	Netherlands	0.80
I599	Netherlands Antilles	1.00
I687	New Caledonia	3.10
I064	New Zealand	1.25
I505	Nicaragua	1.45
I227	Niger	2.75
I234	Nigeria	1.50
I683	Niue	3.95
I72N	Norfolk Island	5.70
I850	North Korea	6.80
I047	Norway	0.95
I968	Oman	1.95
I092	Pakistan	2.50
I680	Palau	2.95
I970	Palestinian Authority	1.65
I507	Panama	1.25
I675	Papua New Guinea	1.95
I595	Paraguay	1.85
I051	Peru	1.30
I063	Philippines	1.40
I048	Poland	1.20
I351	Portugal	1.45
I974	Qatar	2.05

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 – International Dial-1 (f.k.a. Option 4) Rates (Cont'd)

RATE TABLE 1 [CLDINT7AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I262	Reunion Island	\$2.90
I040	Romania	1.85
I7RU	Russia	2.20
I250	Rwanda	3.10
I508	St Pierre and Miquelon	2.15
I378	San Marino	1.90
I239	Sao Tome & Principe	3.50
I966	Saudi Arabia	1.95
I221	Senegal Republic	1.80
I381	Serbia	1.55
I248	Seychelles Islands	4.15
I232	Sierra Leone	2.45
I065	Singapore	1.16
I421	Slovakia	1.30
I386	Slovenia	2.00
I677	Solomon Islands	2.70
I252	Somali Republic	4.00
I027	South Africa	1.25
I082	South Korea	1.35
I211	South Sudan	1.00
I034	Spain	1.25
I094	Sri Lanka	3.00
I132	St Kitts/Nevis	1.25
I175	St Lucia	1.25
I721	St Maarten	1.00
I137	St Vincent/Grenadines	1.25
I290	St Helena	3.50
I249	Sudan	4.20
I597	Suriname	3.30
I268	Swaziland	1.75

**SECTION 104 – OBSOLETE INTERNATIONAL SERVICES AND RATES FOR BUSINESS CUSTOMERS**

E. International Rate Tables for Small Business Plans

1. RATE TABLE 1 – International Dial-1 (f.k.a. Option 4) Rates (Cont'd)

RATE TABLE 1 [CLDINT7AT]		
Country Code	Country	Per Minute Rate (All Time Periods)
I046	Sweden	\$0.90
I041	Switzerland	0.85
I963	Syria	2.85
I886	Taiwan	1.05
I7TA	Tajikistan	2.20
I255	Tanzania	1.80
I066	Thailand	1.35
I228	Togo	1.90
I690	Tokelau	4.70
I676	Tonga Islands	2.75
I139	Trinidad and Tobago	1.30
I216	Tunisia	1.75
I090	Turkey	1.50
I993	Turkmenistan	2.30
I138	Turks and Caicos	1.45
I688	Tuvalu	4.50
I256	Uganda	1.70
I380	Ukraine	2.30
I971	United Arab Emirates	1.45
I044	United Kingdom	0.70
I598	Uruguay	1.40
I998	Uzbekistan	2.20
I678	Vanuatu	4.55
I39V	Vatican City	3.25
I058	Venezuela	1.10
I084	Vietnam	2.55
I681	Wallis and Futuna	4.70
I685	Western Samoa	2.35
I967	Yemen	2.60
I260	Zambia	1.60
I263	Zimbabwe	1.70

**SECTION 107 – OBSOLETE PRIVATE LINE SERVICES**

The following business services are grandfathered and not available to new customers. Existing customers may retain the service as long as the Company continues to offer it and as long as the customer does not move to another address or make changes to any of their CenturyLink services.

(N)

|

(N)

- A. Reserved for Future Use

**SECTION 108 – OBSOLETE ADVANCED COMMUNICATIONS SERVICE OFFERINGS**

A. Reserved for Future Use

(T)

[1] This Page Cancels Section 108 in its entirety.

---

**SECTION 109 – OBSOLETE SERVICES II**

The following business services are grandfathered and not available to new customers. Existing customers may retain the service as long as the Company continues to offer it and as long as the customer does not move to another address or make changes to any of their CenturyLink services.

- A. Coastal Long Distance Services - **DELETED** (C)
- B. Gallatin River Long Distance Services - **DELETED** (M) (C)
- C. Gulf Long Distance Services- **DELETED** (M1)(C)
- D. Madison River Long Distance Services - **DELETED** (M2)(C)
- E. MebTel Long Distance Services - **DELETED** (M3)(C)

**PAGES 2 – 28 OF THIS SECTION 109 ARE DELETED ON JUNE 1, 2023.**

[1] This release also cancels Pages 2-28 of this Section.

(M) Material previously appeared on Page 3, Release 1 of Section 109.B.

(M1) Material previously appeared on Page 8, Release 1 of Section 109.C.

(M2) Material previously appeared on Page 19, Release 1 of Section 109.D.

(M3) Material previously appeared on Page 20, Release 1 of Section 109.E.

---

**SECTION 109 – OBSOLETE SERVICES II**

F. El Paso Telephone County Company Long Distance Services

All El Paso Telephone County Long Distance products are grandfathered. Customers may continue to use the obsolete service arrangement. However, no additions, changes, moves or transfer of service are permitted with these services.

1. Voice Long Distance Service Offerings

a.. Standard Long Distance

(1) Description

The ELPASOTEL Standard Long-Distance Calling allows business customers that do not want to pay for a flat rated calling plan to complete interstate direct dialed calls for a low per minute rate. There is no plan charge associated with Standard Long Distance Calling. There is no maximum cap with Standard Long Distance Calling.

(2) Terms and Conditions

- (a) Standard Long Distance is offered only in conjunction with El Paso County Telephone Company local service. This service is provisioned in conjunction with the intrastate Standard Long Distance service under which the Company provides intrastate long distance usage.
- (b) Calls made using the ELPASOTEL Standard Long Distance are billed in full minute increments.
- (c) 1+900, 1010XXX dial around calls, operator assisted calls and international calls are not billed at the discounted rates shown below.
- (d) Listed rates cover direct dialed calls only within the United States, U.S. possession or territory and do not include taxes, incremental charges and surcharges.

(3) Rates and Charges

**PER MINUTE RATE**

- Interstate All Time Periods \$0.10

(4) International

The International **Direct Dial rates in INTERNATIONAL RATE TABLE 1, Section 4.E.1. apply** (C)  
to international calls for customers not on a specific domestic or International long distance plan.

(5) Long Distance Line Charge

- Per Month, Per Line  
-Business \$0.00



---

**SECTION 109 – OBSOLETE SERVICES II**

F. El Paso Telephone County Company Long Distance Services (Cont'd)

(T)

2. VANTAGE 90 International Rates (EPLD90)

- See INTERNATIONAL RATE TABLE 4 in Section 104.E.1 of CenturyLink's Rates and Services Schedule Interstate and international No. 9.

3. Vantage 90 Premium III Discount Plan – Business

a. Description

This plan provides a \$6.75 monthly credit on the customer's bill when the customer subscribes to ELPASOTEL's DSL/wireless broadband service, long-distance service and voicemail service simultaneously.

b. Terms and Conditions

- (1) Credit is provided only in conjunction with El Paso County Telephone Company services. This service is provisioned in conjunction with the Vantage 90 Premium III Discount plan under which the Company provides intrastate long distance usage.
- (2) The three services named must be subscribed from El Paso County Telephone Company simultaneously. A combination of any ELPASOTEL DSL/wireless broadband service, any ELPASOTEL long-distance service and any El Paso County Telephone Company voicemail service will qualify.
- (3) Credit will be provided to the customer during the first billing cycle following the subscription of the three listed services. This credit shall not be in addition to any monthly recurring credit applicable to the corollary intrastate Vantage 90 Premium III Discount plan.
- (4) Upon cancellation of any one, or all, of the services named will result in the revocation of this offer, and the credit will be prorated back to the date of the cancellation of the named service or services.

c. Credit

A total credit of \$6.75 per month will be applied to the customer's bill.

---

**SECTION 109 – OBSOLETE SERVICES II**

G. Embarq Communications and CenturyTel Long Distance

1. Business Basics II –**See Page 217.**

(C)

**Service description and Block of Time rate table previously appearing on this page was for a Block of Time plan that appears elsewhere in this rate schedule. . The correct service description for Business Basics II is found on Page 217 of this Section 109.**

(N)

(N)

(D)

(D)

(M)

(M)

(M) Per minute rates previously appearing on this page appears on Page 217 of this Section.

---

**SECTION 109 – OBSOLETE SERVICES II**

G. Embarq Communications and CenturyTel Long Distance (Cont'd)

2. Business Anytime II

a. Service Description

Business Anytime II is flat rated Dial-1 service. All calls are billed in whole minute increments. Partial minutes are rounded up to the next whole minute.

A Customer who subscribes to Business Anytime II pays a monthly recurring charge each month and a per minute usage rate for all interstate and/or intrastate Dial-1 usage. The monthly recurring charge applies per account, per location.

To be eligible for Business Anytime II Bundle Option, the Customer must also subscribe to one of the following CenturyLink local exchange services:

(1) Business Assist Advantage Plan or

(2) Hosted Multiline Bundle

b. Rates

Monthly Recurring Charge: [1]

Per account, per location

Business Anytime II Unbundled CLDL293B-L293	<b>\$26.95 (I)</b>
Business Anytime II Bundle CLDL341B-L341	<b>\$23.95 (I)</b>

Per Toll Free Number: 0.99

Per Minute Rate: 0.07

Long Distance Line Charge:

Per Line 3.99

Per Centrex Line 0.72

ISDN, BRI or PRI 5.15  
(per 1.544 Mbps facility or fraction thereof)

International Dial-1 Rates:

Rates in INTERNATIONAL RATE TABLE 1 in Section 4.E.1. apply.

[1] The monthly recurring charge equals the combined interstate and intrastate rate.

## SECTION 109 – OBSOLETE SERVICES II

### G. Embarq Communications and CenturyTel Long Distance (Cont'd)

#### 3. Choice Monthly Minimum

##### a. Service Description

Choice Monthly Minimum is a direct dialed long-distance offer designed for business customers that has a monthly minimum dollar commitment. This service is provisioned in conjunction with the intrastate Choice Monthly Minimum service under which the Company provides interstate long distance calling.

If an international plan is not selected by the customer, then the **Basic International Service** rates **found in INTERNATIONAL RATE TABLE 2, Section 4.E.2 apply.**

(T)  
(C)

If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. Dial-1 and International Direct Dialed usage will contribute to the monthly minimum [1].

Calls are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments. If the computed charge for a call includes a fraction of a cent, the fraction is rounded up to the whole cent (e.g., \$1.244 is rounded up to \$1.25).

This plan includes an option to add toll free (inbound calling) service. The toll-free service is only available upon purchase of the Choice Monthly Minimum service. Toll free service has a monthly charge for each toll-free number. The toll-free usage and monthly charge do not contribute to the monthly minimum dollar commitment.

##### b. Rates

<u>Monthly Minimum</u>	\$20.00
<u>Domestic Outbound and Inbound Switched, Per Minute Rate</u>	0.05
<u>Charge for each Toll-Free Number</u>	5.00
<u>Long Distance Line Charge:</u>	
Per Line or Key/PBX Trunk	3.99
Per Centrex Line	0.72
ISDN, BRI or PRI (per 1.544 Mbps facility or fraction thereof)	5.15

[1] Does not include calls which are pay-for-use, including, but not limited to, calls to 900, 976, 555 and 700 numbers, calls to Directory Assistance and Operator Service calls, including emergency interrupt and intercept, call completion, inbound toll free calls and Switched Data Services ("SDS")

---

**SECTION 109 – OBSOLETE SERVICES II**

G. Embarq Communications and CenturyTel Long Distance (Cont'd)

4. Business Complete - Block of Time (a.k.a. Business Assist Advantage/Business Complete BOT)

a. Service Description

Business Complete – Block of Time offers small business customers a block of minutes for a flat monthly fee. The blocks of minutes can be used for Dial-1 long distance and toll free voice services in the interstate and intrastate jurisdictions. Block minutes cannot be applied to Operator Services calls. No international usage can be applied to the block minutes.

Customers may subscribe to only one block of minutes for their monthly long distance usage.

Qualified domestic Dial-1 outbound and toll free service usage will contribute towards Block minutes as such qualified calls are completed. The Company will charge customers for any usage in excess of the block minutes (overage minutes) selected at the rates set forth herein. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month. Minutes used in excess of the customer's selected Block of Time will be billed in whole minute increments. Partial minutes are rounded up to the next whole minute.

Multiple lines subscribe to a single Block of Time option must be billed under the same account, whether or not at the same location. The monthly recurring charge applies per account.

(M)

(M)

(M) Rates moved to Page 34.1.

**SECTION 109 – OBSOLETE SERVICES II**

- G. Embarq Communications and CenturyTel Long Distance (Cont'd)  
 4. Business Complete - Block of Time (a.k.a. Business Assist Advantage/Business Complete BOT)  
 b. Rates

Monthly Recurring Charges:

(1) Former CenturyTel Communications Business Complete Plans (CIC 0550)

Plan	Minutes Included	States	Monthly Rate	Per Minute Rate:
Business Complete 250 CLDL505 - 0550	250	CO, ID, MN, MT, NM, OR, WA and WY	<b>\$27.99 (I)</b>	\$0.07
Business Complete 500 CLDL506 - 0550	500	CO, MN, MT, NM, OR, WA and WY	<b>\$39.99 (I)</b>	\$0.07
Business Complete 1000 CLDL507 - 0550	1,000	CO, MN, MT, NM, OR, WA and WY	<b>\$52.99 (I)</b>	\$0.07
Business Complete 2500 CLDL508 - 0550	2,500	CO, MN, MT, NM, OR, WA and WY	<b>\$104.99 (I)</b>	\$0.07
Business Complete 5000 CLDL600 - 0550	5,000	CO, MT, OR, WA and WY	<b>\$189.99 (I)</b>	\$0.07

(2) Former Embarq Communications Business Complete Plans (CIC 5045)

Plan	Minutes Included	States	Monthly Rate	Per Minute Rate
Business Complete 250 CLDL505 - 5046	250	FL, MN, NE, NV, OR, WA and WY	<b>\$27.99 (I)</b>	0.10
Business Complete 500 CLDL506 - 5046	500	FL, MN, NV, WA and WY	<b>\$41.99 (I)</b>	0.10
Business Complete 1000 CLDL507 - 5046	1,000	FL, MN, NV, OR, WA	<b>\$71.99 (I)</b>	0.10
Business Complete 2500 CLDL508 - 5046	2,500	FL, NV, OR, WA	<b>\$141.99 (I)</b>	0.10
Business Complete 5000 CLDL600 - 5046	5,000	FL, NV, OR	<b>\$261.99 (I)</b>	0.10

Per Minute Rate is per qualified interstate and intrastate Dial-1 and Toll-Free Service minutes above the customer's monthly block of time.

Per Toll Free Number: \$0.99

Long Distance Line Charge:

Per Line or Key/PBX Trunk \$3.99  
 Per Centrex Line 0.72  
 ISDN, BRI or PRI 5.15  
 (per 1.544 Mbps facility or fraction thereof)

---

## SECTION 109 – OBSOLETE SERVICES II

### G. Embarq Communications and CenturyTel Long Distance (Cont'd)

#### 5. Easy Rate

##### a. Description

Easy Rate is a direct-dialed long distance offer designed for business customers that make higher volume long distance calls.

##### b. Terms and Conditions

- (1) This service is provisioned in conjunction with the add-on intrastate Easy Rate service under which the Company provides intrastate long distance calling.
- (2) Calls are measured and billed for an initial period of 18 seconds and timed in 6-second increments for usage over 18 seconds. The call rating is rounded to the nearest full cent with a minimum \$0.01 charge for usage. Rate quotes are provided in 60 second increments.
- (3) The monthly charge and associated block of minutes apply to domestic Dial 1 and toll free usage only. If during the month the minute of use block is exceeded, the overage per minute rate will apply to the overage minutes.
- (4) This plan includes an option to add toll free (inbound calling) service. The toll free service has a monthly charge for each toll free number.
- (5) If an international plan is not selected by the customer, then the **International Direct Dial rates in RATE TABLE 1, Section 4.E.1** apply. (C)  
(C)

##### c. Contributory Charges

- (1) Contributory usage charges are aggregated across monthly charges excluding the monthly charge for each toll free number, block overage usage charges (which includes Dial-1 and toll free), and International Direct Dialed are included in order for the customer to meet the minimum commitment level.
- (2) Directory Assistance, features, equipment, non-recurring charges, Operator Services, surcharges, taxes, and any other access charges (including, but not limited to, Carrier Universal Service Charges and Presubscribed Line Charges) not specified above are not contributory to meeting the minimum annual commitment level.

---

**SECTION 109 – OBSOLETE SERVICES II****G. Embarq Communications and CenturyTel Long Distance****5. Easy Rate (Cont'd)****d. Minimum Annual Commitment**

- (1) This service requires an annual commitment. The customer can change their block of minutes and the associated monthly charge up to 4 times during the annual period but the annual commitment date and amount does not change. The following annual commitment levels of contributory long distance usage charges are available:

\$1,200, \$3,000, \$6,000, \$9,000, \$12,000, \$18,000, \$24,000, \$30,000 and \$60,000

- (2) If the customer does not meet their minimum annual commitment level, in addition to all other applicable charges, the customer will be invoiced the difference between the customer's actual charges for contributory services (as defined above) and the minimum annual commitment for each year of the term in which the customer does not achieve the minimum annual commitment. A customer will be invoiced for such amount in a subsequent invoice and such amount will be due and payable according to the standard payment terms.

**e. Term Commitments and Renewals**

- (1) Service is available for a one year, two year or three year term. A term shall be defined as the twelve month period commencing on the first day of the first complete billing month following the execution of a term plan agreement by both the customer and the Company, with respect to such customers with a greater than one year term, the annual anniversary thereof.
- (2) A term plan will automatically renew for an equivalent term and minimum annual commitment level at the rates in effect under the prior term plan unless either the Company or the customer provides written notification to cancel the plan, with such notification being received by the notified party, not less than 45 days prior to the expiration of the term.

**f. Early Termination**

Customers terminating service prior to fulfilling their term commitment may be assessed a termination liability. The termination liability will be an amount equal to the minimum annual commitment level, divided by twelve, and multiplied by the remaining number of months in the customer's term plan. The termination liability will be billed in one lump sum and the customer will be invoiced for such amount in a subsequent invoice. The amount will be due and payable according to the standard payment terms. Customers will not incur this termination liability for their former term plan commitment if: 1) they request a new minimum annual commitment level, 2) agree to sign a new term plan agreement for a period equal to or greater than their current agreement and 3) the customer commits to an equal or greater minimum annual commitment level. The customer will however, be assessed the termination liability if they terminate all service prior to fulfilling their new term commitments.



---

**SECTION 109 – OBSOLETE SERVICES II**

- G. Embarq Communications and CenturyTel Long Distance  
5. Easy Rate (Cont'd)

g. Rates and Charges

(1) Monthly Charge

<u>Monthly Charge</u>	<u>Block of Minutes</u>	<u>Overage Per Minute Rate</u>
\$ 100.00 CLDL713	2,300	\$0.0435
250.00 CLDL714	5,900	0.0424
500.00 CLDL715	12,200	0.0410
750.00 CLDL716	18,900	0.0397
1,000.00 CLDL717	26,200	0.0382
1,500.00 CLDL718	40,700	0.0369
2,000.00 CLDL719	56,300	0.0355
2,500.00 CLDL720	73,200	0.0342
5,000.00 CLDL721	152,800	0.0327

(2) Long Distance Line Charge

- Per Month, Per Line \$3.99
- Per Centrex Line 0.72
- ISDN, BRI and PRI  
(per 1.544 mbps facility or fraction thereof) 5.15

(3) Charge for each Toll Free Number 0.99

6. Business Assist Advantage 100 [CLDL185WBL185] – **No longer available**

---

SECTION 109 – OBSOLETE SERVICES II

G. Embarq Communications and CenturyTel Long Distance (Cont'd)

7. Business Assist Advantage 200 [CLDL183WBL183]

a. Description

Business Assist Advantage 200 is an outbound direct dial product designed for Business customers. The customer receives 200 minutes each of interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 200 minutes are subsequently billed on a per minute basis. Calls in excess of 200 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. This service is offered in conjunction with interstate service. If the customer does not fully utilize the 200 minutes in any given month, the balance is not carried forward for subsequent month's usage. Customers of this plan must also subscribe to the Business Assist Advantage plan, a local service plan offered by the Company's affiliated local exchange entity. Customers who no longer meet the eligibility requirements identified with this product will be transferred to the Matchmaker plan (Section 3.33) without notice.

b. Rates and Charges

Monthly Recurring Fee	<b>\$27.00 (I)</b>
Per Minute Charge in Excess of 200 Minutes per Month	0.109

8. Business Assist Advantage 350 [CLDL181WBL181] – **No longer available**

---

**SECTION 109 – OBSOLETE SERVICES II**

G. Embarq Communications and CenturyTel Long Distance (Cont'd)

8. Business Assist Preferred 650 CLDL279WB

Business Assist Preferred 650 is a direct dial outbound service designed for Business customers. The customer receives 650 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee. All calls made during the initial 650 minutes are billed in one (1) minute increments with an initial period, for billing purposes of one (1) minute. If the customer does not fully utilize the 650 minutes in any given month, the balance is not carried forward for subsequent month's usage.

Calls made in excess of 650 minutes are billed in one (1) minute increments. Intrastate service is only available with interstate service.

Customers of this plan must also subscribe to a Centrex service plan offered by the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be offered the option of transferring to a new long distance plan upon cancellation of the applicable local service offering.

a. Monthly Recurring Fee

- Monthly Recurring Charge[1] **\$45.95 (I)**

b. Per Minute Rate

- Per Minute Charge in Excess of 650 Minutes per Month: 0.07

[1] The monthly recurring charge equals the combined interstate and intrastate rate.

**SECTION 109 – OBSOLETE SERVICES II**

G. Embarq Communications and CenturyTel Long Distance (Cont'd)

9. Business Solution 12 CLDL186WB

Business Solution 12 is an outbound direct dial flat rate service designed for business customers for the completion of all direct dialed intrastate calls. All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. This service is offered in conjunction with interstate service. There is a monthly recurring charge associated with this product.

a. Per Minute Rate

- |                            |                    |
|----------------------------|--------------------|
| • Per Minute Rate          | \$0.1290           |
| - Washington               | 0.12               |
| • Monthly Recurring Charge | <b>\$13.95 (I)</b> |

**Section 109 – Obsolete SERVICES II**

G. Embarq Communications and CenturyTel Long Distance (Cont'd)

10. CenturyLink Preferred CLD5406W / CLD5406WB

(M)

CenturyLink Preferred is a basic switched 1+ toll service for small business users billing between \$50.00 and \$2,500.00 per month in inbound and outbound services. Traveler Card Service is available to CenturyLink Preferred subscribers.

a Interstate Rates Per Minute

1. CenturyLink Preferred -Switched

InterLATA

- Per Minute Rate 0.20

There is an interstate monthly service charge of \$5.00 applicable to this product. This monthly charge will be waived if the customers combined monthly usage for both inbound and outbound services is over \$250.00 for the month.

b. Volume Discounts

Volume Discounts apply back to the first dollar of billing, once the monthly volume level has been met as specified below.

Monthly Dollar Amount	Discount
\$0.00 - \$99.99	0%
100.00 – 499.99	5%
500.00 – 1,499.99	15%
1,500.00 +	20%

(M)

(M) Material previously appeared in Section 103 on Page 28 of the CenturyLink Communications, LLC Rates and Service Schedule Interstate and International No. 1 which contained services formerly provided by CenturyTel Long Distance, LLC. Material also appears in Section 104, Page 102 of the Company's Intrastate Rate Schedule No. 1

### Section 109 – Obsolete SERVICES II

#### G. Embarq Communications and CenturyTel Long Distance

##### 10. CenturyLink Preferred (Cont'd) CLD5406W / CLD5406WB

(M)

##### c. Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Traveler Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and applicable usage. Operator handled and international calls will not be aggregated for discount purposes.

##### d. Billing Reports

Customer may (i) receive the bill with standard reporting at no cost; (ii) or through the company with customized reports.

##### e. Minimum Billing

Minimum billing is \$50.00 per month. In the event a customer bills less than \$50.00 per month, the customer will still be billed for \$50.00 worth of usage. The minimum billing requirement applies to usage only and does not include taxes or monthly recurring charges.

##### f. Multiple Locations

The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyLink Preferred Service.

##### g. Account Codes

Account codes are available with the following charges:

- |   |                                       |
|---|---------------------------------------|
| • Set-up Fee:   | \$10.00                               |
| • Monthly Service Charge (for each 50 account codes): | 5.00                                  |
| • Moves and Changes (per occurrence):                 | 5.00 (Business)<br>1.00 (Residential) |

Account code recurring and/or nonrecurring charges may be waived for a customer when the combined billing on all accounts billed by the Company to the customer exceeds \$500.00 per month.

(M)

(M) Material previously appeared in Section 103 on Pages 28 and 29 of the CenturyLink Communications, LLC Rates and Service Schedule Interstate and International No. 1 which contained services formerly provided by CenturyTel Long Distance, LLC. Material also appears in Section 104, Page 103 of the Company's Intrastate Rate Schedule No. 1.

**Section 109 – Obsolete SERVICES II**

G. Embarq Communications and CenturyTel Long Distance

11. CenturyLink Preferred Toll Free

(M)

CenturyLink Preferred Toll Free Inbound Service (8xx) is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to the customer's local exchange lines. With CenturyLink Preferred Toll Free Service, the customer is billed for the call rather than the call originator. Calls are billed in six (6) second increments with an initial period, for billing purposes, of eighteen (18) seconds.

a. Per Period Rates

- Initial Period \$0.06
- Additional Period 0.02

b. Volume Discounts

Monthly Dollar Amount	Discount
\$0.00 - \$99.99	0%
100.00 – 499.99	5%
500.00 – 1,499.99	15%
1,500.00 +	20%

c. Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Traveler Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.

d. Minimum Billing

No minimum billing applies.

e. Multiple Locations

The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyLink Preferred Toll Free Service.

- f. Monthly Recurring Charge \$15.00

- g. Nonrecurring Charge 10.00

(M)

(M) Material previously appeared in Section 103 on Page 33 of the CenturyLink Communications, LLC Rates and Service Schedule Interstate and International No. 1 which contained services formerly provided by CenturyTel Long Distance, LLC. Material also appears in Section 104, Page 104 of the Company's Intrastate Rate Schedule No. 1.

**SECTION 109 – OBSOLETE SERVICES II**

G. Embarq Communications and CenturyTel Long Distance (Cont'd)

12. Simple Business Solutions

(M)

CenturyLink Simple Business Solutions is a flat rate product for 1+ and for 800 switch and 1+ and 800 dedicated service. The rates are based on the customers' monthly minutes of use. It also permits termination of interstate calls from diverse geographic locations to the customer's local exchange lines. Calls are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds.

(2) Per Period Rates<sup>[1]</sup>

(a) Switch and 1+

MINUTES OF USE	FLAT RATE PER MINUTE
0 – 10,000 CLDLD97W	\$0.10
10,000+	ICB

(b) Dedicated

60,000 - 83,000	\$0.0650
83,001 - 106,000	\$0.0600
106,001 - 128,000	\$0.0550
128,001 - 150,000	\$0.0500
150,001 +	\$0.0450

(c) Long Distance Line Charge

- Per Month, Per Line \$3.99
- Per Centrex Line 0.72
- ISDN, BRI and PRI
- (per 1.544 mbps facility or fraction thereof) 5.15

[1] Special access channels, if utilized, are provided and billed to the customer by the local exchange telephone company. Charges for the special access channel are determined by the local exchange telephone company and the customer is responsible for payment of these charges to the local exchange company. Additionally, the customer will be billed Local Loop Installation and monthly recurring charges (on a pass-through basis) in the event that the Local Loop Charges are billed to CenturyLink Communications, LLC as agent for the customer.

(M)

(M) Material previously appeared on Page 16 of Section 104 of the CenturyLink Communications, LLC Rates and Services Schedule Interstate and International No. 1 which contained services formerly provided by CenturyTel Long Distance, LLC.



**SECTION 109 – OBSOLETE SERVICES II**

G. Embarq Communications and CenturyTel Long Distance (Cont'd)

13. Block of Time for Integrated Service – Option 1  
**(a.k.a. Block of Time w/ T1 Integrated or Bundled Block of Time for Integr Srv)**

a. Service Description

Block of Time for Integrated Service – Option 1, offers business customers a block of minutes that can be used for direct dial outbound interstate and intrastate long distance services. Block minutes cannot be applied to Toll Free Service, Operator, Directory Assistance, or international usage. Each customer may purchase only one block of minutes for each qualifying local service.

b. Terms and Conditions

CenturyLink will provide this plan in locations where billing and technical resources are available.

c. Rates and Charges

- Interstate and Intrastate Dial-1 Minutes

Minutes included in Block	Monthly Rate	Per Minute Overage Rate
2,000 Minutes (CLDL601)	\$0.00	\$0.04
4,000 Minutes		
-CIC 0550 (CLDL602)	<b>\$46.00 (I)</b>	\$0.04
-CIC 5046 (ELDL693B)	<b>\$51.00 (I)</b>	\$0.04
6,000 Minutes (ELDL694)	<b>\$86.00 (I)</b>	\$0.04
8,000 Minutes (ELDL695)	<b>\$121.00 (I)</b>	\$0.04
10,000 Minutes (ELDL696)	<b>\$156.00 (I)</b>	\$0.04

- International Direct Dial rates in INTERNATIONALRATE TABLE 1, Section 4.E.1 rates apply.

- SDS Rates

Interstate, Per Minute \$0.176  
International, Per Minute – Business Sense International usage rates apply.

- Toll Free Service

Per Month (for up to 5 toll free numbers) \$5.00  
Per Minute, regardless of block of time selected 0.04  
(Toll Free calls are not eligible for BOT minutes)

- Long Distance Line Charge

Per Line or Key/PBX Trunk \$3.99  
Per Centrex Line 0.72  
ISDN, BRI or PRI 5.15  
(per 1.544 Mbps facility or fraction thereof)

---

**SECTION 109 – OBSOLETE SERVICES II**

G. Embarq Communications and CenturyTel Long Distance (Cont'd)

14. Basic Business Unlimited Long Distance Bundle CLDL494B & CLDL494BK

a. Description

Basic Business Unlimited Long Distance Bundle plan is a direct dial outbound service designed for business customers with one to three business lines. Customers will receive unlimited interstate long distance voice usage.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the intrastate Basic Business Unlimited Long Distance Bundle plan under which the Company provides intrastate long distance calling.
- (2) Customers must presubscribe to CenturyLink Long Distance for both interLATA and intraLATA calling.
- (3) To qualify for the Basic Business Unlimited Long Distance Bundle, customers must also subscribe to the local service Business Unlimited Bundle provided by the Company's affiliate local exchange company.
- (4) All services of the bundle must be billed on the same invoice. The interstate monthly charge shown below is included in, and not in addition to, the total rate for the bundle and does not include applicable taxes, surcharges, fees or other miscellaneous charges.

(M) moved to pages 37.10 and 37.11.

(M)

(M)

**SECTION 109 – OBSOLETE SERVICES II**

- G. Embarq Communications and CenturyTel Long Distance (Cont'd)
14. Basic Business Unlimited Long Distance Bundle **CLDL494B & CLDL494BK**  
 (a.k.a. Unlimited Long Distance (Voice Only))
- c. Rates and Charges
- Long Distance Line Charge Per Month, Per Line \$3.99
  - Monthly Charge [1]
- Initial Line CLDL494**

State	Option	Intrastate L390AS	Interstate L390ES	Combined
CO		\$16.00	\$30.95	\$46.95
FL		\$11.00	\$21.00	\$32.00
ID		\$16.18	\$30.25	\$46.43
MN	Option A	\$11.00	\$21.00	\$32.00
	Option B	\$16.00	\$30.95	\$46.95
MT		\$15.95	\$29.00	\$44.95
NE		\$11.00	\$21.00	\$32.00
NM		\$18.95	\$35.00	\$53.95
NV		\$15.00	\$28.00	\$43.00
OR	Option A	\$11.00	\$21.00	\$32.00
	Option B	\$16.95	\$31.00	\$47.95
WA	Option A	\$11.00	\$21.00	\$32.00
	Option B	\$18.95	\$35.00	\$53.95
WY	Option A	\$11.00	\$21.00	\$32.00
	Option B	\$18.95	\$35.00	\$53.95

(T)  
 (I)  
 (T)(I)

[1] The interstate element above is that portion of the monthly recurring charge applicable to the interstate portion of the total monthly charge for the service. The intrastate monthly recurring charge which affords customers the ability to place unlimited intrastate long distance calls is also located in the Company's state tariffs/price lists/schedules. Rates for companion local service apply in addition to these rates.

**SECTION 109 – OBSOLETE SERVICES II**

- G. Embarq Communications and CenturyTel Long Distance (Cont'd)
  - 14. Basic Business Unlimited Long Distance Bundle CLDL494B & CLDL494BK
    - c. Rates and Charges (Cont'd)
      - Monthly Charge [1] (Cont'd)

**2-10 Additional Lines CLDL495**

State	Intrastate	Interstate	Combined
CO, FL, MN, NE, NM, OR, WA, WY	\$9.50	\$17.50	\$27.00
ID	\$9.00	\$17.48	\$26.48
MT	\$9.00	\$16.00	\$25.00
NV	\$11.50	\$21.50	\$33.00

(T)  
(I)

[1] The interstate element above is that portion of the monthly recurring charge applicable to the interstate (T)(I) portion of the total monthly charge for the service. The intrastate monthly recurring charge which affords customers the ability to place unlimited intrastate long distance calls is also located in the Company's state tariffs/price lists/schedules. Rates for companion local service apply in addition to these rates.

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

OBSOLETE BUSINESS SERVICES

Operator Services and Directory Assistance are available with all services under the terms and conditions specified in Section 6 of this schedule. Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein, unless otherwise specified for a particular service.

The Company offers switched access (including ANI) from the customer through the LEC's Central Office to the Company's network. Switched access calls include those originating from lines presubscribed to the Company or to any public switched network location. These lines must be designated as "Business" (non-residential) service by the LEC.

Effective October 23, 2009, Obsolete Business Services are limited to existing lines in service for customers whose accounts have been converted to the Company's new billing and provisioning platform.

a. Dial-1

Available over Feature Group D lines in all equal access areas.

Legacy Message Telecommunications Service (MTS)

Legacy Message Telecommunications Services are grandfathered by the Company as of April 29, 2006, unless otherwise noted, and are only available to existing customers. Business services available to new customers are located in Section 3 of this schedule.

Customers must subscribe to Legacy Message Telecommunications Services for both the interstate and intrastate long distance service. These services are available only through Embarq LOC to Embarq LOC or Company competitive local exchange service business Customers who have selected the Company as their Primary Interexchange Carrier.

A customer's phone line may not be classified as a "residential," "public," or "semi-public" line or in housing associated with educational institutions. The term "unlimited interstate and intrastate Dial-1 calling" does not include: 1) calls which are pay-for-use, including but not limited to calls to 900, 976, 555 and 700 NPA's; 2) calls to Directory Assistance; 3) operator service calls and intercept call completion, 4) inbound toll free calls, 5) Switched Data Services ("SDS") calls or 6) international calls.

## SECTION 109 – OBSOLETE SERVICES II

### H. Embarq Communications (Services grandfathered prior to October 23, 2009)

#### 1. Real Solutions Annual II

##### a. Description

Real Solutions Annual II is a flat rated service and is designed to meet the communications needs of customers regardless of the number of business locations or access requirements. Single rates are provided separately for interstate and international services and are not band, distance or time of day sensitive. The services available under Real Solutions Annual II include: Dial-1 Solutions, Toll Free Solutions and outbound and inbound Switched Data Solutions.

Real Solutions Annual II services allow for subscriber defined invoicing and reporting. Domestic calls will be billed an eighteen (18) second minimum. After the initial 18 second minimum, calls will be billed in six (6) second increments.

Inbound Switched Data Solutions calls terminate to a customer-specific toll free number. Real Solutions Annual II has four minimum annual commitment levels. The \$12,000 and \$36,000 commitment levels each have one through three-year commitment terms. The \$60,000 commitment level has one and three-year commitment terms. The \$300,000 commitment level has a one year commitment term. Only associated customer locations are eligible to participate in the Real Solutions Annual II services. Real Solutions Annual II is available to single and multi-location customers for outbound calls which originate using switched access facilities and terminate using shared use facilities.

A term plan will automatically renew for an equivalent term and minimum annual commitment level unless the customer provides written notification to cancel the plan, with such notification being received by the Company not less than 45 days prior to the expiration of the term.

The Company reserves the right, after the conclusion of the first three billing months of the Real Solutions Annual II customer's contract, to move the customer to a lower commitment level that is more directly comparable to the customer's current usage.

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II (Cont'd)

b. Billing Increments

- (1) Dial-1 Solutions outbound offers six-second increments with an 18-second minimum for domestic and a thirty-second minimum for international calls.
- (2) Toll Free Solutions offers six-second increments with an 18-second minimum for domestic and a 30-second minimum for all international calls except for toll free services terminating in Canada, which require an 18-second minimum time requirement per call.
- (3) Switched Data Solutions offers six-second increments with an 18 second minimum for domestic and a 30-second minimum for international calls.
- (4) International Toll-Free Service inbound international calls are billed in 6-second increments with a 30-second per call minimum. [1]

c. Call Periods

Interstate and international rates apply 24 hours a day.

d. Minimum Annual Commitment Levels

The Real Solutions Annual II customer must commit to one of the following minimum annual commitment levels of contributory usage charges: (1) \$12,000; (2) \$36,000; (3) \$60,000; and \$300,000. The \$12,000 and \$36,000 commitment levels each have one through three-year commitment terms. The \$60,000 commitment level has one and three-year commitment terms. The \$300,000 commitment level has a one-year commitment term. Contributory usage charges (calculated prior to the application of any discounts excluding any other discounts) are aggregated across toll free, switched data (inbound and outbound), outbound, International Access, including all calling options, all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum annual commitment level. Feature, equipment, Directory Assistance, Operator Services and any other access charges (including, but not limited to, Carrier Universal Service Charges and Presubscribed Line Charges) not specified above are not contributory to meeting the minimum annual commitment level.

[1] ITFS service is no longer available.

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II

d. Minimum Annual Commitment Levels (Cont'd)

If the Real Solutions Annual II customer does not meet its minimum annual commitment level, in addition to all other applicable charges, the customer will be invoiced the difference between customer's actual charges for contributory services (as defined above) and the minimum annual commitment for each year of the term in which customer does not achieve the minimum annual commitment. Customer will be invoiced for such amount in a subsequent invoice and such amount will be due and payable according to the standard payment terms.

Real Solutions Annual II customers may cancel (or terminate) a term plan agreement as long as the customer signs up for a new term plan agreement which is the same or greater in length for the time remaining in the current contract and the customer commits to an equal or greater minimum annual commitment level.

If, at any time after the conclusion of the first three months of the term, a customer's aggregate actual contributory usage charges are less than 75% of an amount equal to: (i) such customer's minimum annual commitment; (ii) multiplied by the number of months that have expired in the applicable Contract Year (defined below); (iii) divided by twelve, the Company reserves the right to migrate customer to a lower minimum annual commitment level that is more directly comparable to such customer's aggregate actual contributory usage charges and, thereafter, such customer will receive the rates associated with such lower minimum annual commitment level. For purposes of this Section, "Contract Year" shall be defined as the twelve month period commencing on the first day of the first complete billing month following the execution of a term plan agreement by both customer and the Company and, with respect to such customers with a greater than one year term, the annual anniversary thereof.

By providing at least sixty days prior written notice to the Company, a customer subscribed to a two or three year term plan may request that upon the expiration of the then current Contract Year (as defined above), its minimum annual commitment level be modified (increased or decreased) for the subsequent Contract Year(s) of the term.



**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II (Cont'd)

e. Termination Liability

Real Solutions Annual II customers terminating service prior to fulfilling their term commitment may be assessed a termination liability in an amount equal to the minimum annual commitment level, divided by twelve, multiplied by the remaining number of months in their term plan.

The termination liability will be billed in one lump sum and such customer will be invoiced for such amount in a subsequent invoice and such amount will be due and payable according to the standard payment terms.

Customers will not incur this termination liability for their former term plan commitment if they request a new minimum annual commitment level and agree to sign a new term plan agreement for a period equal to or greater than the time remaining on their current plan and the customer commits to an equal or greater minimum annual commitment level. They will, however, be assessed the termination liability if they terminate all Real Solutions Annual II service prior to fulfilling their new term commitments.

f. Monthly Recurring Charges

(1) Toll Free Solutions

(a) Interstate

<u>Access Type</u>	Monthly Recurring Charge (Per Service <u>Group Location</u> )
Switched Access	\$20.00

(b) International Toll Free Service

The MRC listed below is applied in addition to the interstate service MRC listed in Section 105.1.1.6.1. above.

<u>Access Type</u>	Monthly Recurring Charge (per ITFS Access Number) [1]
Switched Access	\$10.00

[1] This charge is waived for customers with total international toll-free service monthly usage of more than \$25.00 per location.

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II (Cont'd)

g. Surcharges

(1) International Access

The following surcharges apply on a per call basis:

Collect Station-to-Station	\$5.49
Collect Person-to-Person	\$8.00
Directory Assistance	\$2.50

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II (Cont'd)h. Charges(1) Features

The following features are available to Real Solutions Annual II customers.

<u>Feature</u>	<u>Availability</u>	<u>Install Charge</u>	<u>Monthly Recurring Charge*</u>	<u>Per Call Surcharge</u>
Accounting Codes (Advanced)				
1 - 100 Codes	OUT	\$20	\$10	\$0
100 - 1,000 Codes	OUT	\$20	\$25	\$0
Each 1,000 over 1,000	OUT	\$20	\$25	\$0
Accounting Codes (Basic)	OUT	\$0	\$5	\$0
Agent Transfer Direct/Consult I and Transfer	ATF			\$0.05
Alternate Route Choice	TF	\$0	\$35	\$0
Area Code Control	TF	\$100	\$0	\$0
Area Code Routing (Per TF #, per install or change of an Area Code feature)	TF	\$100	\$0	\$0
Area Code Selection (Per TF #)	TF	\$100	\$0	\$0
Area Code/Exchange Control (Per TF #, per Area Code routed at exchange level)	TF	\$100	\$0	\$0
Area Code/Exchange Routing (Per TF #, per Area Code routed at exchange level)	TF	\$100	\$0	\$0
Area Code/Exchange Selection (Per TF #, per Area Code selected at exchange level)	TF	\$100	\$0	\$0
Call Allocation (Per TF #, per install or change of a feature in a route plan)	TF	\$100	\$0	\$0
Call Control	OUT	\$0	\$0	\$0

Availability Key:

OUT = Dial-1 Solutions Outbound  
SDS = Data Solutions (Switched) Services

TF = Toll Free Solutions

## SECTION 109 – OBSOLETE SERVICES II

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(1) Features (Cont'd)

<u>Feature</u>	<u>Availability</u>	<u>Install Charge</u>	<u>Monthly Recurring Charge [1]</u>	<u>Per Call Surcharge</u>
Call Control Override (per code)*	OUT	\$0	\$2	\$0
Command Routing (Per activation of an alternate routing plan)	TF	\$50	\$0	\$0
Country of Origin Routing (per TF #, per install or change of country feature)	TF	\$100	\$0	\$0
Day of Week Routing (Per TF #, per install or change of DOW feature)	TF	\$100	\$0	\$0
Day of Year Routing (Per TF #, per install or change of DOY feature)	TF	\$100	\$0	\$0
Dialed Number Identification Service (DNIS) (Per service group)	TF	\$500	\$0	\$0
Dialed Number Identification Service--Variable Length Digits (per service group)	TF	\$500	\$0	\$0
Dialed Number Identification Service--16 Digit (per service group)	TF	\$500	\$0	\$0
Enhanced Routing (Per TF number, 1-3 Routing Plans)	TF	\$0	\$0	\$0
Enhanced Routing (Per TF number, 4-12 Routing Plans)	TF	\$0	\$250	\$0
Enhanced Routing (Per TF number, 13-99 Routing Plans)	TF	\$0	\$450	\$0

Availability Key:

OUT = Dial-1 Solutions Outbound

TF = Toll Free Solutions

SDS = Data Solutions (Switched) Services

[1] There is a \$2.00 change charge per code.

## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(1) Features (Cont'd)

<u>Feature</u>	<u>Availability</u>	<u>Install Charge</u>	<u>Monthly Recurring Charge [1]</u>	<u>Per Call Surcharge</u>
Information Digit Control (Per TF #)	TF	\$10 [2]	\$10 [2]	\$0
Information Digit Control (Per TF #, Per Change)	TF	\$100	\$0	\$0
International Call Indicator (per TF #)	TF	\$500	\$0	\$0
International Termination Quick Conference (See Miscellaneous Services.)	TF	\$0	\$0	\$0
Real-Time ANI Delivery Service (Per service group)	TF	\$200	\$0	\$0.01 [3]
Route Advance (On-Net) (Per TF #, per service group)	TF	\$0	\$50	\$0
Route Choices	TF	\$0	\$0	\$0
Time of Day Routing (Per TF #, per install	TF	\$100	\$0	\$0
or change of TOD routing)				
Uniform Call Distribution (Per service group)	TF	\$100	\$0	\$0

Availability Key:

OUT = Dial-1 Solutions Outbound      TF = Toll Free Solutions

SDS = Data Solutions (Switched) Services

[1] There is a \$2.00 change charge per code.

[2] These charges are waived until further notice.

[3] Per ANI delivered; this charge is not assessed if only the NPA is delivered.

## SECTION 109 – OBSOLETE SERVICES II

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(1) Features (Cont'd)

<u>Feature</u>	<u>Availability</u>	<u>Install Charge</u>	<u>Monthly Recurring Charge [1]</u>	<u>Per Call Surcharge</u>
Universal Area Code Control (per TF route set)	TF	\$20	\$20 [2]	\$0
Universal Area Code Control (per change)	TF	\$15		
Universal Area Code/Exchange Control (per TF route set)	TF	\$20	\$20 [2]	\$0
Universal Area Code/Exchange Control (per change)	TF	\$15	\$0	\$0
Universal Call Allocation (per TF route set)	TF	\$20	\$20	\$0
Universal Call Allocation (per change)	TF	\$15	\$0	\$0
Universal Command Routing (per TF route set)	TF	\$50	\$0	\$0
Universal Country Code Routing (per TF route set)	TF	\$20	\$20	\$0
Universal Country Code Routing (per change)	TF	\$15	\$0	\$0
Universal Country Code Screening (per TF route set)	TF			
1-2 route sets		\$0	\$0	\$0
3-5 route sets		\$0	\$250	\$0
6-10 route sets		\$0	\$500	\$0
10+ route sets		\$0	\$1,000	\$0
Universal Country Code Screening (per change)	TF	\$15	\$0	\$0
Universal Day of Week Routing (per TF route set)	TF	\$20	\$20	\$0

Availability Key:

OUT = Dial-1 Solutions Outbound      TF = Toll Free Solutions

SDS = Data Solutions (Switched) Services Services

[1] If a customer subscribes to more than one of the following features, Universal Time of Day Routing, Universal Day of Year Routing or Universal Day of Week Routing, only one MRC will apply.

[2] If a customer subscribes to both Universal Area Control and Universal Area Code/Exchange Control, only one MRC will apply.

## SECTION 109 – OBSOLETE SERVICES II

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(1) Features (Cont'd)

<u>Feature</u>	<u>Avail- ability</u>	<u>Install Charge</u>	<u>Monthly Recurring Charge [1]</u>	<u>Per Call Surcharge</u>
Universal Day of Week Routing (per change)	TF	\$15	\$0	\$0
Universal Day of Year Routing (per TF route set)	TF	\$20	\$20*	\$0
Universal Day of Year Routing (per change)	TF	\$15	\$0	\$0
Universal Enhanced Routing (per TF route set)	TF			
1-2 route sets		\$0	\$0	\$0
3-5 route sets				
\$0				
\$250				
\$0				
6-10 route sets		\$0	\$500	\$0
10+ route sets		\$0	\$1,000	\$0
Universal Information Digit Control (per TF route set)	TF	\$20	\$20	\$0
Universal Information Digit Control (per change)	TF	\$15	\$0	\$0
Universal International Freephone Numbering Service (Per TF #)	TF	\$160	\$0	\$0
Universal Route Choices	TF	\$0	\$0	\$0
Universal Survivability Routing (per TF route set)	TF	\$20	\$20	\$0
Universal Time-of-Day Routing (per TF route set)	TF	\$20	\$20	\$0
Universal Time-of-Day Routing (per change)	TF	\$15	\$0	\$0

Availability Key:

OUT = Dial-1 Solutions Outbound

TF = Toll Free Solutions

SDS = Data Solutions (Switched) Services

[1] If a customer subscribes to more than one of the following features, Universal Time of Day Routing, Universal Day of Year Routing or Universal Day of Week Routing, only one MRC will apply.

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges (Cont'd)(2) Other Chargesa. Maintenance Charges

<u>Change</u>	<u>Non-Recurring Charge</u>
Moves and Rearrangements-Analog	\$120
Number to Circuit Change	\$100 per number
Change Embarq Toll Free Number	\$100 per number
Change DNIS digits outpulsed	\$100 per service group

(a) Out of Hours Work Charge

\$150.00 an hour with a \$300 minimum per visit

(b) Troubleshooting Charges

By Embarq: \$100.00/hour with a \$200.00 minimum per visit.

By Local Telephone Company: A per visit rate equal to charge assessed Embarq by the local telephone company plus a 5% surcharge for administrative expenses.

By Vendor of CPE: A per visit rate equal to charge assessed Embarq by the vendor plus a 5% surcharge for administrative expenses.

b. Long Distance Line Charge

Per Line or Key/PBX Trunk	\$3.99
Per Centrex Line	0.72
ISDN, BRI or PRI (per 1.544 Mbps facility or fraction thereof)	5.15



**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II

h. Charges (Cont'd)

(3) Usage Charges

(a) Real Solutions Annual II Interstate Dial-1 Solutions Outbound and Toll Free Solutions Inbound Usage Rates

Switched Access - Term Commitments

Annual Commitment Level

	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
\$12,000	\$0.1490	\$0.1430	\$0.1290
\$36,000	0.1460	0.1400	0.1250
\$60,000	0.1450	N/A	0.1190
\$300,000	0.1350	N/A	N/A

(b) Interstate Switched Data Solutions Outbound and Inbound Usage Rates

The following interstate rates apply for all calls originating in the U.S. Mainland and Hawaii.

Switched Access – Term Commitments

Annual Commitment Level

	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
\$ 12,000	\$0.2180	\$0.2130	\$0.2050
36,000	0.2180	0.2130	0.2050
60,000	0.2170	N/A	0.2020
300,000	0.1350	N/A	N/A

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II

h. Charges

(3) Usage Charges (Cont'd)

(c) International Usage Rates

(1) Dial-1 Solutions - Switched Access

The International Dial-1 standard usage rates as found in Section 4 applies.

Annual Commitment Levels

\$12,000; \$36,000; \$60,000; \$300,000

Service to Mexico from the U.S. Mainland

The rate step number corresponds to the specific rate to be applied to the portion of the call between the point of connection at the Mexico border indicated in **Section 4** and the location in Mexico. Calls originating from Hawaii will be billed at the Rate Step 8 rates.

(a)	<u>US Portion</u>	<u>Per Minute</u>
	0+ Mileage	\$0.000
(b)	<u>Mexico Portion</u>	
	<u>Rate Steps</u>	
	1-3	\$0.3247
	4-	\$0.7462

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II

h. Charges

(3) Usage Charges

(c) International Usage Rates (Cont'd)

(2) SDS Outbound International From the U.S. Mainland & Hawaii (Switched Access)

The following per minute rates are billed in 6-second increments with a per call minimum of 30 seconds. The rates apply 24 hours a day, 7 days a week. See Section 4 for additional termination points associated with the below listed international locations.

Annual Commitment Levels

<u>Country</u>	<u>\$60,000</u>	<u>\$12,000</u> <u>\$36,000</u> <u>\$300,000</u>
Argentina	\$1.4980	\$1.4400
Australia	1.9310	1.8570
Austria	1.5840	1.5230
Bahrain	1.8210	1.8210
Belgium	1.6330	1.5710
Brazil	1.4980	1.4400
Canada-Regional	0.3770	0.3630
Canada-National	0.3770	0.3630
Cayman Islands	1.2790	1.2300
Chile	1.5660	1.5060
China	2.3090	2.2200
Colombia	2.0250	1.9290
Costa Rica	1.8820	1.8100
Czech Republic	1.3070	1.2450
Denmark	1.5480	1.4880
Finland	1.3720	1.3210
France	1.4700	1.4140
Germany	1.4700	1.4140
Hong Kong	1.5480	1.4880
Iceland	1.5400	1.4784
India	2.5900	2.4900

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(3) Usage Charges(c) International Usage Rates(2) SDS Outbound International From the U.S. Mainland & Hawaii (Switched Access) (Cont'd)Annual Commitment Levels

<u>Country</u>	<u>\$12,000/ \$36,000/ \$60,000</u>	<u>\$300,000</u>
Indonesia	1.4820	1.4820
Ireland	1.4700	1.4140
Israel	1.7680	1.7000
Italy	1.5840	1.5230
Japan	1.6270	1.5640
Korea, Republic of South	1.8540	1.7830
Liechtenstein	1.4700	1.4140
Luxembourg	2.2360	2.1500
Macao	1.6403	1.6403
Malaysia	2.5270	2.4300
Mexico		
Netherlands	1.3200	1.2700
New Zealand	1.9310	1.8570
Norway	1.3720	1.3210
Peru	1.4957	1.4957
Philippines	2.1110	2.0300
Poland	1.4570	1.4270
Portugal	1.4570	1.4270
Romania	2.5310	2.5310
Russia	1.4700	1.4140
Singapore	1.9310	1.8570
South Africa	1.3870	1.3210
Spain	1.4540	1.3990
Sweden	1.3200	1.2700
Switzerland	1.4700	1.4140
Taiwan	1.8540	1.7830
Thailand	1.7820	1.6980
Turkey	1.9100	1.8336
United Kingdom	0.9610	0.9260
Vatican City	1.5840	1.5230

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II

h. Charges

(3) Usage Charges

(c) International Usage Rates

(2) SDS Outbound International From the U.S. Mainland & Hawaii (Switched Access) (Cont'd)

Service to Mexico

Calls to Mexico are rated in two parts, the U.S. portion and the Mexico portion.

Annual Commitment Levels

Country

	\$12,000/ \$36,000/ <u>\$60,000</u>	<u>\$300,000</u>
<u>US Portion</u>		
0+ Mileage	\$0.0000	\$0.0000

Mexico Portion

All Miles	1.1200	1.0600
-----------	--------	--------

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(3) Usage Charges(c) International Usage Rates (Cont'd)(3) International Toll Free Service (ITFS) Service

The following rates apply to toll free calls which originate in the U.S. Mainland and Hawaii and are routed to points outside the United States. See Section 4 for additional termination points associated with the below listed international termination locations. The rates apply 24 hours a day, 7 days a week.

Switched Access

<u>Country</u>	<u>Per Minute</u>
Anguilla	\$1.506
Antigua	1.4766
Argentina	1.9349
Australia	1.3494
Bahamas	1.2600
Bahrain	1.4300
Barbados	1.4766
Belgium	0.8395
Bermuda	1.1683
Bolivia	2.0442
Brazil	1.2818
British Virgin Islands	1.5898
Canada	0.2843
Cayman Islands	1.4905
Chile	1.0205
China	2.1750
Colombia	1.1610
Costa Rica	1.7202
Cyprus	1.9066
Denmark	1.4702
Dominica	1.6351

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(3) Usage Charges(c) International Usage Rates(3) International Toll Free Service (ITFS) Service (Cont'd)Switched Access

<u>Country</u>	<u>Per Minute</u>
Dominican Republic	\$1.1747
East Timor	2.0069
Ecuador	2.4730
Egypt	1.9880
El Salvador	2.1662
Fiji	1.5186
Finland	1.3559
France	0.9799
Germany	0.9397
Greece	1.4970
Grenada	1.3819
Guatemala	1.5432
Guyana	1.3081
Hong Kong	1.5443
Hungary	1.4766
India	2.4099
Indonesia	2.0069
Iraq	3.0841
Ireland	1.2083
Israel	1.3559
Italy	1.1747
Jamaica	1.5101
Japan	1.2352
Liechtenstein	0.9864
Luxembourg	0.7718
Macao	2.9554
Malaysia	1.3559
Mexico Rate Band 1-2 [1]	0.5496
Mexico Rate Band 3-4 [1]	1.1413
Monaco	1.8131

[1] Reference Section 4 for rate area determination descriptions.

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(3) Usage Charges(c) International Usage Rates(3) International Toll Free Service (ITFS) Service (Cont'd)Switched Access

<u>Country</u>	<u>Per Minute</u>
Montserrat	\$1.5060
Netherlands	0.8591
Netherlands Antilles	1.5176
New Zealand	1.3494
Norway	1.4497
Palestinian Authority	1.3559
Panama	1.1747
Peru	2.1323
Philippines	1.3158
Poland	1.4189
Portugal	1.1747
Russia	1.4047
San Marino	1.7780
Singapore	1.4162
South Africa	1.7051
South Korea	1.0808
Spain	1.1747
St. Lucia	2.2519
St. Vincent and The Grenadines	1.6431
Sweden	1.3559
Switzerland	0.9864
Taiwan	1.4497
Thailand	1.5704
Trinidad and Tobago	1.4766
Turkey	2.0944
United Kingdom	0.6372
Venezuela	1.6985



**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II

h. Charges

(3) Usage Charges

(c) International Usage Rates (Cont'd)

(4) International Access (Switched Access)

International Access calls can originate from the below-listed international locations and terminate to the U.S. Mainland and Hawaii. The per minute rates listed below apply 24 hours a day. The calls are billed in first 30 second and addition 6 second increments with a per call minimum of 30 seconds. All calls will be assessed a per call surcharge as shown in Section 4, International Dial-1.

\$12,000, \$36,000 and \$60,000 Minimum Annual Commitment Levels

<i>Originating Country</i>	<i>Per Minute</i>
American Samoa	\$1.544
Antigua	1.213
Argentina	1.307
Armenia	2.192
Aruba	1.213
Australia	1.122
Austria	1.118
Bahamas	1.025
Bahrain	1.528
Barbados	1.213
Belarus	1.822
Belgium	1.165
Belize	1.213
Bermuda	1.074
Bolivia	1.307
Botswana	1.260
Brazil	1.397
British Virgin Islands	0.950
Bulgaria	1.118
Canada	0.660
Cayman Islands	1.213
Chile	1.307
China	2.199

## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(3) Usage Charges(c) International Usage Rates(4) International Access (Switched Access) (Cont'd)\$12,000, \$36,000 and, \$60,000 Minimum Annual Commitment Levels

<i>Originating Country</i>	<i>Per Minute</i>
Colombia	\$1.307
Costa Rica	1.213
Croatia	1.118
Cyprus	1.528
Czech Republic	1.118
Denmark	1.110
Dominica	1.213
Dominican Republic	1.213
Ecuador	1.307
Egypt	1.260
El Salvador	1.213
Fiji Islands	1.544
Finland	1.110
France	1.126
Gambia	1.260
Georgia	2.192
Germany	1.157
Ghana	1.260
Greece	1.118
Grenada	1.213
Guatemala	1.213
Guyana	0.7786
Haiti	1.213
Honduras	1.213
Hong Kong	1.319
Hungary	1.118
Iceland	1.110
India	1.732
Indonesia	1.615

## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(3) Usage Charges(c) International Usage Rates(4) International Access (Switched Access) (Cont'd)\$12,000, \$36,000 and, \$60,000 Minimum Annual Commitment Levels

<i>Originating Country</i>	<i>Per Minute</i>
Iran	\$1.1258
Ireland	1.126
Israel	1.307
Italy	1.094
Jamaica	1.213
Japan	1.122
Jordan	1.528
Kazakhstan	2.192
Korea (South)	1.597
Kuwait	1.351
Liechtenstein	1.126
Lithuania	2.192
Luxembourg	1.126
Macao	1.615
Malaysia	1.319
Mauritius	1.348
Mexico (1-150 miles)	0.865
Mexico (151+ miles)	1.592
Micronesia	1.544
Monaco	1.126
Montserrat	1.213
Netherlands	1.078
Netherlands Antilles	1.213
New Zealand	1.319
Nicaragua	1.213
Norway	1.110
Palau	1.544
Panama	1.213
Paraguay	1.307
Peru	1.307

## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(3) Usage Charges(c) International Usage Rates(4) International Access (Switched Access) (Cont'd)\$12,000, \$36,000 and \$60,000 Minimum Annual Commitment Levels

<i>Originating Country</i>	<i>Per Minute</i>
Philippines	\$1.615
Poland	1.118
Portugal	1.126
Qatar	1.638
Romania	1.194
Russia	2.192
San Marino	1.094
Saudi Arabia	1.603
Sierra Leone	1.435
Singapore	1.319
Slovakia	1.118
South Africa	1.260
Spain	1.189
St. Lucia	1.213
Sweden	1.110
Switzerland	1.126
Syria	1.638
Taiwan	1.319
Thailand	1.615
Trinidad & Tobago	1.213
Turkey	1.528
Ukraine	2.192
United Arab Emirates	1.307
Uruguay	1.213
United Kingdom	1.122
Vatican City	1.094
Venezuela	1.015
Vietnam	1.990
Yemen	1.528

## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(3) Usage Charges(c) International Usage Rates(4) International Access (Switched Access) (Cont'd)\$300,000 Minimum Annual Commitment Level

<i>Originating Country</i>	<i>Per Minute</i>
American Samoa	\$1.544
Antigua	1.213
Argentina	1.307
Armenia	2.192
Aruba	1.213
Australia	1.122
Austria	1.118
Bahamas	1.025
Bahrain	1.528
Barbados	1.213
Belarus	1.822
Belgium	1.165
Belize	1.213
Bermuda	1.074
Bolivia	1.307
Botswana	1.260
Brazil	1.397
British Virgin Islands	0.950
Bulgaria	1.118
Cayman Islands	1.213
Chile	1.307
China	2.199
Colombia	1.307
Costa Rica	1.213
Croatia	1.118
Cyprus	1.528
Czech Republic	1.118
Denmark	1.110
Dominica	1.213
Dominican Republic	1.213

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(3) Usage Charges(c) International Usage Rates(4) International Access (Switched Access) (Cont'd)\$300,000 Minimum Annual Commitment Level

<i>Originating Country</i>	<i>Per Minute</i>
Ecuador	\$1.307
Egypt	1.260
El Salvador	1.213
Fiji Islands	1.544
Finland	1.110
France	1.126
Gambia	1.260
Georgia	2.192
Germany	1.157
Ghana	1.260
Greece	1.118
Grenada	1.213
Guadeloupe and the French Antilles	1.0359
Guatemala	1.213
Guyana	0.7786
Haiti	1.213
Honduras	1.213
Hong Kong	1.319
Hungary	1.118
Iceland	1.110
India	1.732
Indonesia	1.615
Iran	1.1258
Ireland	1.126
Israel	1.307
Italy	1.094

## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(3) Usage Charges(c) International Usage Rates(4) International Access (Switched Access) (Cont'd)\$300,000 Minimum Annual Commitment Level

<i>Originating Country</i>	<i>Per Minute</i>
Jamaica	\$1.213
Japan	1.122
Jordan	1.528
Kazakhstan	2.192
Korea (South)	1.597
Kuwait	1.351
Liechtenstein	1.126
Lithuania	2.192
Luxembourg	1.126
Macao	1.615
Malaysia	1.319
Mauritius	1.348
Mexico (1-150 miles)	0.865
Mexico (151+ miles)	1.592
Micronesia	1.544
Monaco	1.126
Montserrat	1.213
Netherlands	1.078
Netherlands Antilles	1.213
New Zealand	1.319
Nicaragua	1.213
Norway	1.110
Palau	1.544
Panama	1.213
Paraguay	1.307
Peru	1.307
Philippines	1.615
Poland	1.118
Portugal	1.126
Qatar	1.638
Romania	1.194
Russia	2.192
San Marino	1.094
Saudi Arabia	1.603

## SECTION 109 – OBSOLETE SERVICES II

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual IIh. Charges(3) Usage Charges(c) International Usage Rates(4) International Access (Switched Access) (Cont'd)\$300,000 Minimum Annual Commitment Level

<i>Originating Country</i>	<i>Per Minute</i>
Sierra Leone	\$1.435
Singapore	1.319
Slovakia	1.118
South Africa	1.260
Spain	1.189
St. Lucia	1.213
Sweden	1.110
Switzerland	1.126
Syria	1.638
Taiwan	1.319
Thailand	1.615
Trinidad & Tobago	1.213
Turkey	1.528
Ukraine	2.192
United Arab Emirates	1.307
Uruguay	1.213
United Kingdom	1.122
Vatican City	1.094
Venezuela	1.015
Vietnam	1.990
Yemen	1.528



---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II

h. Charges

(3) Usage Charges

(c) International Usage Rates (Cont'd)

(5) Real Solutions Annual II International Access Country-to-Country Calling (Switched Access)

Zone Definitions: See Section 4 herein for additional termination points associated with the below international locations.

Zone 1: United Kingdom

Zone 2: United States

Zone 3: Canada

Zone 4: Austria, Belgium, Denmark, Finland, France, Germany, Ireland, Italy, Liechtenstein, Luxembourg, Netherlands, Norway, Sweden, Switzerland, Vatican City

Zone 5: Albania, Andorra, Bahamas, Belarus, Bermuda, Bosnia & Herzegovina, Brazil, British Virgin Islands, Bulgaria, Chile, Croatia, Cyprus, Czech Republic, Estonia, Faeroe Islands, Gibraltar, Greece, Greenland, Hungary, Iceland, Israel, Lithuania, Macedonia, Malta, Marshall Islands, Martinique, Mexico, Monaco, Poland, Portugal, Romania, Russia, Slovakia, Slovenia, South Africa, Spain, Tajikistan, Turkey, Ukraine, Uzbekistan and Yugoslav Republics

Zone 6: Algeria, American Samoa, Anguilla, Antigua, Argentina, Armenia, Aruba, Azerbaijan, Barbados, Cayman Islands, Colombia, Cuba, Dominica, Dominican Republic, Egypt, El Salvador, French Guiana, Grenada, Guadeloupe and the French Antilles, Guantanamo Bay, Haiti, Jamaica, Kazakhstan, Kuwait, Latvia, Lebanon, Liberia, Libya, Malawi, Micronesia, Montserrat, Morocco, Netherlands Antilles, Panama, Papua New Guinea, St. Kitts, St. Lucia, St. Pierre & Miquelon, St. Vincent and the Grenadines, Suriname, Swaziland, Syria, Trinidad & Tobago, Tunisia, Turks & Caicos Islands, Venezuela, Western Samoa

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II

h. Charges

(3) Usage Charges

(c) International Usage Rates

(5) Real Solutions Annual II International Access Country-to-Country Calling (Switched Access) (Cont'd)

Zone Definitions (Cont'd)

Zone 7: Angola, Bangladesh, Belize, Bolivia, Botswana, Costa Rica, Ecuador, Falkland Islands, Georgia, Ghana, Guatemala, Guyana, Honduras, Jordan, Macao, Mali, Moldova, Namibia, Nicaragua, Niger, Paraguay, Peru, San Marino, Saudi Arabia, St. Helena, Sudan, Tanzania, United Arab Emirates, Uruguay, Zimbabwe

Zone 8: Ascension Island, Bahrain, Benin, Bhutan, Brunei, Burkina Faso, Cambodia, Cameroon, Cape Verde Islands, Central African Republic, Comoros, Congo, Cook Islands, Diego Garcia, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Fiji Islands, Gabon, Gambia, Guinea, Guinea-Bissau, Iran, Iraq, Ivory Coast, Kenya, Kyrgyzstan, Lesotho, Mauritania, Mauritius, Mayotte Island, Mongolia, Mozambique, Nepal, Nevis, New Caledonia, Nigeria, Niue, Oman, Pakistan, Palau, Qatar, Reunion Island, Rwanda, Sao Tome, Senegal, Seychelles, Sierra Leone, Solomon Islands, Sri Lanka, Togo, Tokelau, Tonga Islands, Tuvalu, Uganda, Vietnam, Wallis & Futuna, Yemen, Zaire, Zambia

Zone 9: Burundi, French Polynesia, Kiribati, Korea, D.P.R. (North), Laos, Maldives, Nauru, Turkmenistan, Vanuatu

Zone 10: Afghanistan, Atlantic Ocean Regions, Chad, Indian Ocean Region, Madagascar, Myanmar, Pacific Ocean Region, Somalia

Zone 11: Hong Kong, Japan, Malaysia, Singapore, Taiwan

Zone 12: China, Korea, Republic of (South)

Zone 13: Australia, Australian External Territories, New Zealand

Zone 14: India, Indonesia, Philippines, Thailand

Per Call Surcharge

A per call surcharge of \$1.00 will apply.

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II

h. Charges

(3) Usage Charges

(c) International Usage Rates

(5) Real Solutions Annual II International Access Country-to-Country Calling (Switched Access) (Cont'd)

Per Minute Rates International Country to Country (Third Country Calling)

<u>TO /FROM</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
1	\$0.312	N/A	1.116	0.576	1.656
2	N/A	N/A	N/A	N/A	N/A
3	1.116	N/A	0.960	1.356	1.356
4	0.576	N/A	1.356	0.576	1.356
5	1.656	N/A	1.356	1.356	1.716
6	1.956	N/A	1.656	1.656	2.220
7	1.956	N/A	1.656	1.956	2.196

TO

<u>FROM</u>	<u>6</u>	<u>7</u>	<u>8</u>	<u>9</u>	<u>10</u>
1	\$1.956	1.956	3.276	4.236	4.116
2	N/A	N/A	N/A	N/A	N/A
3	1.656	1.656	3.336	4.476	4.296
4	1.656	1.956	3.396	4.596	4.536
5	2.220	2.196	3.456	4.656	4.776
6	2.760	2.736	3.516	4.836	5.256
7	2.736	2.736	3.516	4.956	5.376

TO

<u>FROM</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
8	\$3.276	N/A	3.336	3.396	3.456
9	4.236	N/A	4.476	4.596	4.656
10	4.116	N/A	4.296	4.536	4.776
11	0.720	N/A	0.696	1.356	1.212
12	1.956	N/A	1.332	1.656	1.848
13	0.540	N/A	1.356	1.356	1.716
14	1.356	N/A	1.656	1.656	2.076

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II

h. Charges

(3) Usage Charges

(c) International Usage Rates

(5) Real Solutions Annual II International Access Country-to-Country Calling (Switched Access) (Cont'd)

Per Minute Rates International Country to Country (Third Country Calling)

<u>FROM</u>	<u>6</u>	<u>7</u>	<u>TO</u>	<u>8</u>	<u>9</u>	<u>10</u>
8	\$3.516	3.516		4.056	5.076	5.976
9	4.836	4.956		5.076	5.496	6.696
10	5.256	5.376		5.976	6.696	7.896
11	1.728	2.196		3.456	4.656	4.776
12	2.256	2.616		3.516	4.836	5.256
13	2.076	2.196		3.456	4.656	4.776
14	2.496	2.616		3.516	4.836	5.256

<u>FROM</u>	<u>11</u>	<u>12</u>	<u>TO</u>	<u>13</u>	<u>14</u>
1	\$0.720	1.956		0.540	1.356
2	N/A	N/A		N/A	N/A
3	0.696	1.332		1.356	1.656
4	1.356	1.656		1.356	1.656
5	1.212	1.848		1.716	2.076
6	1.728	2.256		2.076	2.496
7	2.196	2.616		2.196	2.616
8	3.456	3.516		3.456	3.516
9	4.656	4.836		4.656	4.836
10	4.776	5.256		4.776	5.256
11	0.996	1.572		0.912	1.320
12	1.572	2.100		1.380	1.680
13	0.912	1.380		0.480	1.320
14	1.332	1.680		1.320	1.872

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

1. Real Solutions Annual II (Cont'd)

k. Discounts

Real Solutions Annual II Services offer a volume discount on international jurisdiction calls using outbound, toll free or switched data services. The discount is based on minimum monthly spending levels for international usage according to the following discount schedule:

<u>MAC Level</u>	<u>Monthly International Threshold</u>	<u>Percentage Discount Off International Usage</u>
12,000	\$150	30%
36,000	450	30%
60,000	750	30%
300,000	3,750	30%

"Monthly International Threshold" means the amount included in the table above for International Usage. "International Usage" means Customer's total monthly usage charges for Real Solutions Annual II inbound, outbound, and switched data services.

I. Real Solutions Invoicing

See Section 3 for more information about Invoicing.

## SECTION 109 – OBSOLETE SERVICES II

### H. Embarq Communications (Services grandfathered prior to October 23, 2009)

#### 2. Business Sense

Business Sense is a packaged telecommunications service which offers small business customers a switched product using either domestic and/or international calling the flexibility to choose a flat rated option that is neither distance, time-of-day or day-of-week sensitive (via switched access only) for their outbound, toll free, and switched data usage. The customer's rate will be determined by their choice of a minimum monthly hierarchical spending level commitment. All hierarchical usage will be contributory toward meeting the monthly commitment level.

Business Sense allows for subscriber defined invoicing and reporting. All calls will be billed a thirty (30) second minimum. After the initial 30 second minimum, calls will be billed in (6) second increments.

Data Business Sense service offers six-second increments with a 30-second minimum for domestic and a 30-second minimum for international calls for all commitment levels and terms.

International Toll-Free Service inbound international calls are billed in 6-second increments with a 30-second per call minimum except for calls originating in Canada which are billed in 6-second increments with an 18 second minimum. International Toll Free Service is no longer available.

Business Sense Customer's employees may subscribe to the Customer's Business Sense service for up to 10 satellite locations (e.g., from home). The satellite locations (up to 10) will be eligible to receive the Customer's underlying Business Sense rates, for satellite locations. Usage rates for Business Sense are set forth below.

Business Sense customers terminating all Business Sense Service prior to fulfilling their term commitment may be assessed a terminating liability in an amount equal to the minimum monthly commitment level times the remaining number of months in their term plan. The termination liability will be billed in one lump sum. Customers will not incur this termination liability for their former term plan commitment if they request a new minimum monthly commitment level and agree to sign a new term plan agreement for a period equal to or greater than the time remaining on their current plan and the customer commits to an equal or greater minimum monthly commitment level. They will, however, be assessed the termination liability if they terminate all Business Sense service prior to fulfilling their new term commitments.

A term plan will automatically renew for an equivalent term and minimum monthly commitment level unless the customer or the Company provides written notification to cancel the plan, with such notification being received by the Company or the customer, respectively, not less than 45 days prior to the expiration of the term.

---

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sense (Cont'd)a. Rates and Charges

All calls will be billed a thirty (30) second minimum. After the initial 30 second minimum, calls will be billed in six (6) second increments.

1. Dial-1 Business Sense

Business Sense Legacy 50 (BS1, BSP)	
Rate per minute	\$0.193

Business Sense Legacy 200 (BS2)	
Rate per minute	\$0.177

Business Sense Legacy 750 (BS7)	
Rate per minute	\$0.167

(a) Dial-1 Business Sense – Satellite Locations

Rate per minute	\$0.150
-----------------	---------

2. 800 Business Sense

Business Sense Legacy 50 (BS1, BSP)	
Rate per minute	\$0.193

Business Sense Legacy 200 (BS2)	
Rate per minute	\$0.177

Business Sense Legacy 750 (BS7)	
Rate per minute	\$0.167

3. Data Business Sense

Business Sense Legacy 50 (BS1, BSP)	
Rate per minute	\$0.237

Business Sense Legacy 200 (BS2)	
Rate per minute	\$0.223

Business Sense Legacy 750 (BS7)	
Rate per minute	\$0.223

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sense

a. Rates and Charges (Cont'd)

4. Toll Free Business Sense

(a) Monthly Recurring Charges

(1) Interstate

<u>Access Type</u>	<u>Monthly Recurring Charge (Per Service Group Location)</u>
Switched Access	\$10.00

(2) International Toll-Free Service

The MRC listed below is applied in addition to any interstate service MRC.

Monthly Recurring Charge

<u>Access Type</u>	
Per ITFS Access Number	
Switched Access [1]	\$10.00

5. Dial-1 Business Sense Monthly Recurring Charge

A 5.00 per month service charge will apply to all Business Sense customers. This MRC will be waived if a customer's total monthly usage meets or exceeds \$15.00.

6. Features

See Section 3.D.11.c.

7. Other Charges

<u>Long Distance Line Charge</u>	
Per Line or Key/PBX Trunk	\$3.99
Per Centrex Line	0.72
ISDN, BRI or PRI	5.15
(per 1.544 Mbps facility or fraction thereof)	

[1] This charge is waived for customers with total international toll-free service monthly usage of more than \$25.00 per location.



**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sense

a. Rates and Charges (Cont'd)

8. International Per Minute Rates

(a) International Dial-1

**International Direct Dial rates in INTERNATIONALRATE TABLE 1,  
Section 4.E.1 apply.**

(C)

(C)

(b) International Toll Free Service (ITFS)

(1) ITFS Per Minute Rates from the U.S. Mainland to Canada

The following per minute rates are billed in six second increments with a 30 second per call minimum. Rates apply 24 hours a day.

Monthly Minimum

Commitment

\$50.00	\$0.4940
\$200.00	\$0.4830
\$750.00	\$0.4830

(2) ITFS Per Minute Rates From Hawaii to Canada

Monthly Minimum

Commitment

\$50.00	\$0.5240
\$200.00	\$0.5130
\$750.00	\$0.5130

(3) ITFS Per Minute Rates From Canada to the U.S. Mainland

Monthly Minimum

Commitment

\$50.00	\$0.5020
\$200.00	\$0.4920
\$750.00	\$0.4920

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sense

a. Rates and Charges

8. International Rates

(b) International Toll Free Service (ITFS) (Cont'd)

(4) ITFS Per Minute Rates From Canada to Hawaii, Guam and CNMI

Monthly Minimum <u>Commitment</u>	
\$50.00	\$0.5310
\$200.00	\$0.5200
\$750.00	\$0.5200

(5) ITFS Per Minute Rates From Mexico to the U.S. Mainland, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI

\$50.00 Monthly Minimum

Originating <u>Mexico Zone</u>	<u>Minute</u>
1	\$0.5760
2	\$0.4970
3	\$1.1890
4	\$1.5960

\$200.00 Monthly Minimum

Originating <u>Mexico Zone</u>	<u>Minute</u>
1	\$0.5640
2	\$0.4860
3	\$1.1890
4	\$1.1640

\$750.00 Monthly Minimum

Originating <u>Mexico Zone</u>	<u>Minute</u>
1	\$0.5640
2	\$0.4860
3	\$1.1640
4	\$1.5630

**SECTION 109 – OBSOLETE SERVICES II**

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sense

a. Rates and Charges

8. International Rates

(b) International Toll Free Service (ITFS) (Cont'd)

(6) ITFS Per Minute Rates From Countries Other Than Canada and Mexico

See above for Canada and Mexico Rates. Unless otherwise noted herein, the rates below apply to all calls terminating to the United States (including Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI). All rates apply 24 hours a day. The following per minute rates are billed in six second increments with a 30 second per call minimum.

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sensea. Rates and Charges8. International Rates(b) International Toll Free Service (ITFS)(6) ITFS Per Minute Rates From Countries Other Than Canada and Mexico)  
(Cont'd)\$50.00 Per Month Minimum Commitment Level Rates

<u>Country</u>	<u>Rate</u>
Antigua	\$1.47
Argentina	1.62
Australia	1.40
Bahamas	1.12
Bahrain	1.94
Barbados	1.45
Belgium	1.45
Bermuda	1.16
Bolivia	2.09
Brazil	1.50
Cayman Islands	1.45
Chile	1.71
China	3.11
Columbia	1.61
Costa Rica	1.51
Cyprus	1.69
Denmark	1.56
Dominican Republic*	1.22
Ecuador	2.19
El Salvador	1.91
Finland	1.56
France	1.54
Germany	1.44
Greece	2.61
Guatemala	1.35
Hong Kong	1.85
Hungary	1.45
Indonesia	1.97
Ireland	1.45
Israel	1.77
Italy	1.56
Jamaica	1.45
Japan (includes Okinawa)	1.70
Korea, Republic of (South)	1.81

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sensea. Rates and Charges8. International Rates(b) International Toll Free Service (ITFS)(6) ITFS Per Minute Rates From Countries Other Than Canada and Mexico  
(Cont'd)\$50.00 Per Month Minimum Commitment Level Rates

<b>Country</b>	<b><u>Rates</u></b>
Liechtenstein	\$1.56
Luxembourg	1.51
Malaysia	1.81
Monaco	1.54
Netherlands	1.45
Netherlands Antilles (Includes Bonaire, Curacao, Saba, St. Eustatius and St. Martin)	1.34
New Zealand	2.01
Nicaragua	1.91
Norway	1.56
Panama	1.40
Philippines	1.71
Poland	1.75
Portugal	1.87
San Marino	1.56
Singapore	1.77
South Africa	2.24
Spain	1.66
Sweden	1.45
Switzerland	1.56
Taiwan	1.61
Thailand	1.87
Trinidad & Tobago	1.45
Turkey	2.04
United Kingdom (Including England, Scotland, Northern Ireland and Wales)	1.22
Vatican City	1.56
Venezuela	1.90

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sensea. Rates and Charges8. International Rates(b) International Toll Free Service (ITFS)(6) ITFS Per Minute Rates From Countries Other Than Canada and Mexico (Cont'd)\$200.00 Per Month Minimum Commitment Level Rates

<u>Country</u>	<u>Rate</u>
Antigua	\$1.44
Argentina	1.59
Australia	1.37
Bahamas	1.10
Bahrain	1.90
Barbados	1.42
Belgium	1.42
Bermuda	1.13
Bolivia	2.05
Brazil	1.46
Cayman Islands	1.42
Chile	1.67
China	3.05
Columbia	1.57
Costa Rica	1.48
Cyprus	1.66
Denmark	1.53
Dominican Republic*	1.20
Ecuador	2.14
El Salvador	1.87
Finland	1.53
France	1.51
Germany	1.41
Greece	2.58
Guatemala	1.33
Hong Kong	1.81
Hungary	1.42
Indonesia	1.93
Ireland	1.42
Israel	1.73
Italy	1.53
Jamaica	1.42
Japan (includes Okinawa)	1.67
Korea, Republic of (South)	1.78

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sensea. Rates and Charges8. International Rates(b) International Toll Free Service (ITFS)(6) ITFS Per Minute Rates From Countries Other Than Canada and Mexico  
(Cont'd)\$200.00 Per Month Minimum Commitment Level Rates

<u>Country</u>	<u>Rate</u>
Liechtenstein	\$1.53
Luxembourg	1.48
Malaysia	1.77
Monaco	1.51
Netherlands	1.42
Netherlands Antilles (Includes Bonaire, Curacao, Saba, St. Eustatius and St. Martin)	1.31
New Zealand	1.97
Nicaragua	1.87
Norway	1.53
Panama	1.37
Philippines	1.67
Poland	1.71
Portugal	1.83
San Marino	1.53
Singapore	1.73
South Africa	2.19
Spain	1.63
Sweden	1.42
Switzerland	1.53
Taiwan	1.57
Thailand	1.83
Trinidad & Tobago	1.42
Turkey	2.00
United Kingdom (Including England, Scotland, Northern Ireland and Wales)	1.20
Vatican City	1.53
Venezuela	1.86

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sensea. Rates and Charges8. International Rates(b) International Toll Free Service (ITFS)(6) ITFS Per Minute Rates From Countries Other Than Canada and Mexico)

(Cont'd)

\$750.00 Per Month Minimum Commitment Level Rates

<u>Country</u>	<u>Rates</u>
Antigua	\$1.34
Argentina	1.50
Australia	1.28
Bahamas	1.02
Bahrain	1.77
Barbados	1.32
Belgium	1.32
Bermuda	1.06
Bolivia	1.91
Brazil	1.37
Cayman Islands	1.32
Chile	1.57
China	2.85
Columbia	1.47
Costa Rica	1.39
Cyprus	1.55
Denmark	1.43
Dominican Republic*	1.12
Ecuador	2.00
El Salvador	1.75
Finland	1.43
France	1.41
Germany	1.32
Greece	2.49
Guatemala	1.24
Hong Kong	1.69
Hungary	1.32
Indonesia	1.81
Ireland	1.32
Israel	1.62
Italy	1.43
Jamaica	1.32
Japan (includes Okinawa)	1.56
Korea, Republic of (South)	1.66



**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sensea. Rates and Charges8. International Rates(b) International Toll Free Service (ITFS)(6) ITFS Per Minute Rates From Countries Other Than Canada and Mexico  
(Cont'd)\$750.00 Per Month Minimum Commitment Level Rates

<u>Country</u>	<u>Rates</u>
Liechtenstein	\$1.43
Luxembourg	1.39
Malaysia	1.65
Monaco	1.41
Netherlands	1.32
Netherlands Antilles (Includes Bonaire, Curacao, Saba, St. Eustatius and St. Martin)	1.22
New Zealand	1.84
Nicaragua	1.75
Norway	1.43
Panama	1.28
Philippines	1.57
Poland	1.59
Portugal	1.71
San Marino	1.43
Singapore	1.62
South Africa	2.05
Spain	1.52
Sweden	1.32
Switzerland	1.43
Taiwan	1.47
Thailand	1.71
Trinidad & Tobago	1.32
Turkey	1.87
United Kingdom (Including England, Scotland, Northern Ireland and Wales)	1.12
Vatican City	1.43
Venezuela	1.74

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sense

a. Rates and Charges

8. International Rates

(b) International Toll Free Service (ITFS)

(6) ITFS Per Minute Rates From Countries Other Than Canada and Mexico)  
(Cont'd)

\$750.00 Per Month Minimum Commitment Level Rates

Puerto Rico/U.S. Virgin Islands Termination

See above for rates for calls which terminate to the U.S. Mainland and Hawaii. See above for rates for calls which terminate to Puerto Rico and the U.S. Virgin Islands for countries not listed below.

\$50.00 Per Month Minimum Commitment Level Rates

<u>Country</u>	<u>Rate</u>
Dominican Republic	\$0.6550

\$200.00 Per Month Minimum Commitment Level Rates

<u>Country</u>	<u>Rate</u>
Dominican Republic	\$0.6350

\$750.00 Per Month Minimum Commitment Level Rates

<u>Country</u>	<u>Rate</u>
Dominican Republic	\$0.6160

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sensea. Rates and Charges8. International Rates (Cont'd)(c) Switched Data Business Sense(1) Outbound International Per Minute Rates (U.S. Mainland and Hawaii Origination)\$50.00 Per Month Minimum Commitment Level Rates

<u>Country</u>	<u>Rate</u>
Argentina	\$1.66
Australia	\$2.60
Belgium	\$2.27
Brazil	\$2.23
Canada - Regional	\$0.46
Canada - National	\$0.73
Cayman Islands	\$1.6204
Chile	\$2.20
China	\$2.245
Colombia	\$2.8863
Czech Republic	\$1.8629
Denmark	\$2.09
Finland	\$1.89
France	\$2.05
Germany	\$2.05
Hong Kong	\$2.58
India	\$2.53
Indonesia	\$2.111
Ireland	\$2.06
Israel	\$2.06
Italy	\$2.25
Japan	\$2.60
Liechtenstein	\$2.05
Netherlands	\$1.86
New Zealand	\$2.60
Norway	\$1.89
Philippines	\$2.0556
Poland	\$1.9557
Russia	\$2.1590
Singapore	\$2.60
South Africa	\$1.977
Spain	\$1.63
Sweden	\$1.86
Switzerland	\$2.05
Taiwan	\$2.56
United Kingdom	\$1.86

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sense

a. Rates and Charges

8. International Rates

(c) Switched Data Business Sense

(1) Outbound International Per Minute Rates (U.S. Mainland and Hawaii Origination) (Cont'd)

\$50.00 Per Month Minimum Commitment Level Rates (Continued)

Service to Mexico

Calls to Mexico are rated in two parts, the U.S. portion and the Mexico portion. For calls originating from Hawaii, Rate Step 8 rates only will apply.

<u>US Portion</u>	<u>Rate</u>
0+ Mileage	\$0.0000
Mexico Portion	
<u>Rate Steps</u>	
1 - 8	\$1.7365

**SECTION 109 – OBSOLETE SERVICES II**

- H. Embarq Communications (Services grandfathered prior to October 23, 2009)
2. Business Sense
    - a. Rates and Charges
      8. International Rates
        - (c) Switched Data Business Sense
          - (1) Outbound International Per Minute Rates (U.S. Mainland and Hawaii Origination) (Cont'd)

\$200.00 Per Month Minimum Commitment Level Rates

<b>Country</b>	<b><u>2-Year</u></b>
Argentina	\$1.62
Australia	\$2.49
Belgium	\$2.18
Brazil	\$2.14
Canada - Regional	\$0.44
Canada - National	\$0.70
Cayman Islands	\$1.5585
Chile	\$2.11
China	\$2.1592
Colombia	\$2.7761
Czech Republic	\$1.7918
Denmark	\$2.00
Finland	\$1.81
France	\$1.97
Germany	\$1.97
Hong Kong	\$2.47
India	\$2.4333
Indonesia	\$2.0302
Ireland	\$1.98
Israel	\$1.97
Italy	\$2.16
Japan	\$2.49
Liechtenstein	\$1.97
Netherlands	\$1.78
New Zealand	\$2.49
Norway	\$1.81
Philippines	\$1.9770
Poland	\$1.8809
Russia	\$1.9761
Singapore	\$2.49
South Africa	\$1.9014
Spain	\$1.59
Sweden	\$1.78
Switzerland	\$1.97
Taiwan	\$2.45
United Kingdom	\$1.78

---

**SECTION 109 – OBSOLETE SERVICES II**

- H. Embarq Communications (Services grandfathered prior to October 23, 2009)
  - 2. Business Sense
    - a. Rates and Charges
      - 8. International Rates
        - (c) Switched Data Business Sense
          - (1) Outbound International Per Minute Rates (U.S. Mainland and Hawaii Origination) (Cont'd)

\$200.00 Per Month Minimum Commitment Level Rates

Service to Mexico

Calls to Mexico are rated in two parts, the U.S. portion and the Mexico portion. The rate for the Mexico portion is based on rate steps. For calls originating from Hawaii, Rate Step 8 rates only will apply.

<u>US Portion</u>	<u>Rate</u>
0+ Mileage	\$0.0000
<u>Mexico Portion</u>	
<u>Rate Steps</u>	
1 - 8	\$1.6700

**SECTION 109 – OBSOLETE SERVICES II**

- H. Embargo Communications (Services grandfathered prior to October 23, 2009)
2. Business Sense
    - a. Rates and Charges
      8. International Rates
        - (c) Switched Data Business Sense
          - (1) Outbound International Per Minute Rates (U.S. Mainland and Hawaii Origination) (Cont'd)

\$750.00 Per Month Minimum Commitment Level Rates

<b>Country</b>	<b>Rate</b>
Argentina	\$1.59
Australia	\$2.49
Belgium	\$2.18
Brazil	\$2.14
Canada - Regional	\$0.44
Canada - National	\$0.70
Cayman Islands	\$1.5535
Chile	\$2.11
China	\$2.1523
Colombia	\$2.7672
Czech Republic	\$1.7860
Denmark	\$2.00
Finland	\$1.81
France	\$1.97
Germany	\$1.97
Hong Kong	\$2.47
India	\$2.4255
Indonesia	\$2.0238
Ireland	\$1.98
Israel	\$1.97
Italy	\$2.16
Japan	\$2.49
Liechtenstein	\$1.97
Netherlands	\$1.78
New Zealand	\$2.49
Norway	\$1.81
Philippines	\$1.9707
Poland	\$1.8749
Russia	\$1.8255
Singapore	\$2.49
South Africa	\$1.8953
Spain	\$1.56
Sweden	\$1.78
Switzerland	\$1.97
Taiwan	\$2.45
United Kingdom	\$1.78

---

**SECTION 109 – OBSOLETE SERVICES II**

- H. Embarq Communications (Services grandfathered prior to October 23, 2009)
  - 2. Business Sense
    - a. Rates and Charges
      - 8. International Rates
        - (c) Switched Data Business Sense
          - (1) Outbound International Per Minute Rates (U.S. Mainland and Hawaii Origination) (Cont'd)

\$750.00 Per Month Minimum Commitment Level Rates

Service to Mexico

Calls to Mexico are rated in two parts, the U.S. portion and the Mexico portion. The rate for the Mexico portion is based on rate steps. For calls originating from Hawaii, Rate Step 8 rates only will apply.

<u>US Portion</u>	<u>2-Year</u>
0+ Mileage	\$0.0000
<u>Mexico Portion</u>	
<u>Rate Steps</u>	
1 - 8	\$1.5439



**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

2. Business Sense

a. Rates and Charges

8. International Rates (Cont'd)

(d) Toll Free International Termination (Switched Access)

The rates in Section 4 herein apply to toll free calls which originate in the U.S. Mainland and Hawaii and are routed to points outside of the United States. The rates apply to all monthly minimum commitment levels. The rates apply 24 hours a day, 7 days a week.

---

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flexa. Description

Business Flex services are designed to meet the communications needs of small business customers. The services offer flat rated pricing for Dial-1, Switched Data Service (SDS), SDS toll free, and toll free calling. The number of locations a business has does not affect subscription to a Business Flex service. Only associated locations, as defined in Section 2.1 herein, are allowed to participate in Business Flex. Directory Assistance and operator services are also available.

A customer may subscribe to a non-term, one year, two year or three year term plan. Depending upon which plan a customer chooses, monthly or annual commitment levels may apply. The term plans and commitments for each Business Flex services are explained in the product's section.

b. Access Options

Business Flex offers switched access options (including Dial-1 and cellular).

c. Billing Increments

Unless otherwise stated, Dial-1, SDS, SDS toll free and toll free calls are billed in 6 second increments, with an 18 second minimum. Toll free calls originating in Canada are billed in 6 second increments, with an 18 second minimum. All other international calls are billed in 6 second increments, with a 30 second minimum.

d. Calling Periods

Rates apply 24 hours a day, every day.

---

**SECTION 109 – OBSOLETE SERVICES II**

- H. Embarq Communications (Services grandfathered prior to October 23, 2009)  
3. Business Flex (Cont'd)

e. Minimum Commitment Levels

Various types of usage contribute towards a customer's minimum annual or monthly commitment.

Contributory usage charges are aggregated across Digital Subscriber Lines, outbound, toll free, switched data services, toll free switched data services, International Access, including all calling options, all locations and all jurisdictions (intrastate, interstate and international) in order to meet a minimum annual or monthly commitment level.

Feature charges (including installation and monthly recurring charges), Company-provided customer premise equipment monthly recurring rental charges or purchase price, Directory Assistance per call surcharges, Operator Service per call surcharges, calculated before all available discounts have been applied, are also contributory to minimum monthly and annual commitment levels.

f. Termination Liability and Term Plan Renewal

If a customer terminates their one, two or three year term plan, a Termination Liability may apply.

A term plan will automatically renew for an equivalent term and minimum commitment level unless the customer or the Company provides written notification to cancel the plan. The notification must be received at least 45 days prior to the expiration of the term.

**SECTION 109 – OBSOLETE SERVICES II**

- H. Embarq Communications (Services grandfathered prior to October 23, 2009)
  - 3. Business Flex (Cont'd)

- g. Business Flex Toll Free Interstate

For interstate toll free service an initial MRC for up to five access lines is applicable. If a customer has over five access lines, a MRC will be applied for each group of five or less access lines.

<u>Product</u>	<u>Type</u>	Monthly Access Recurring Charge [1]
Business Flex 50	Switched	\$5.00
Business Flex 500	Switched	\$5.00

- h. Business Flex Toll Free International

For international toll free service an initial MRC for up to five access lines is applicable. If a customer has over five access lines, a MRC will be applied for each group of five or less access lines.

<u>Product</u>	<u>Type</u>	Monthly Access Recurring Charge [1]
Business Flex 50	Switched	\$5.00
Business Flex 500	Switched	\$5.00

- i. Business Flex International Surcharges

The rates found in Section 4 of this schedule apply.

[1] This charge is waived for customers with total monthly international toll free service usage of more than \$25.00 per location.

---

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex (Cont'd)j. Business Flex Monthly Service Charges

If a customer does not meet the monthly commitment, a Monthly Service Charge equal to the difference between the monthly minimum and the qualified contributory usage charges will apply.

Long Distance Line Charge (LDLC)

Per Line or Key/PBX Trunk	\$3.99
Per Centrex Line	0.72
ISDN, BRI or PRI (per 1.544 Mbps facility or fraction thereof)	5.15

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex (Cont'd)k. Features

The following features are available to Business Flex customers.

<u>Feature</u>	<u>Availability</u>	<u>Install Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Call Surcharge</u>
Accounting Codes (Advanced)				
1 - 100 Codes	OUT	\$20	\$10	\$0
OUT				
\$20				
\$10	\$0			
100 - 1,000 Codes	OUT	\$20	\$25	\$0
Each 1,000 over 1,000	OUT	\$20	\$25	\$0
Accounting Codes (Basic)	OUT	\$0	\$5	\$0
Agent Transfer Direct/Consult and Transfer	ATF			\$0.05
Alternate Route Choice	TF	\$0	\$35	\$0
Area Code Control	TF	\$100	\$0	\$0
Area Code Routing (Per TF #, per install or change of an Area Code feature)	TF	\$100	\$0	\$0
Area Code Selection (Per TF #)	TF	\$100	\$0	\$0
Area Code/Exchange Control (Per TF #, per Area Code routed at exchange level)	TF	\$100	\$0	\$0
Area Code/Exchange Routing (Per TF #, per Area Code routed at exchange level)	TF	\$100	\$0	\$0
Area Code/Exchange Selection (Per TF #, per Area Code selected at exchange level)	TF	\$100	\$0	\$0
Call Allocation (Per TF #, per install or change of a feature in a route plan)	TF	\$100	\$0	\$0
Call Control	<b>OUT</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Availability Key:

OUT = Dial-1 Solutions Outbound

SDS = Data Solutions (Switched) Services

TF = Toll Free Solutions

**SECTION 109 – OBSOLETE SERVICES II**

- H. Embarq Communications (Services grandfathered prior to October 23, 2009)
3. Business Flex
- k. Features (Cont'd)

<u>Feature</u>	<u>Availability</u>	<u>Install Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Call Surcharge</u>
Call Control Override (per code) [1]	OUT	\$0	\$2	\$0
Command Routing (Per activation of an alternate routing plan)	TF		\$50	\$0
OUT				
\$20				
\$10		\$0		
Country of Origin Routing (per TF #, per install or change of country feature)	TF		\$100	\$0
Day of Week Routing (Per TF #, per install or change of DOW feature)	TF		\$100	\$0
Day of Year Routing (Per TF #, per install or change of DOY feature)	TF	\$100	\$0	\$0
Dialed Number Identification Service (DNIS) (Per service group)	TF	\$500	\$0	\$0
Dialed Number Identification Service--Variable Length Digits (per service group)	TF	\$500	\$0	\$0
Dialed Number Identification Service--16 Digit (per service group)	TF	\$500	\$0	\$0
Enhanced Routing (Per TF number, 1-3 Routing Plans)	TF	\$0	\$0	\$0
Enhanced Routing (Per TF number, 4-12 Routing Plans)	TF	\$0	\$250	\$0
Enhanced Routing (Per TF number, 13-99 Routing Plans)	TF	\$0	\$450	\$0

Availability Key:

OUT = Dial-1 Solutions Outbound

SDS = Data Solutions (Switched) Services

TF = Toll Free Solutions

[1] There is a \$2.00 change charge per code.

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flexk. Features (Cont'd)

<u>Feature</u>	<u>Availability</u>	<u>Install Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Call Surcharge</u>
Information Digit Control (Per TF #)	TF	\$10 [1]	\$10 [1]	\$0
Information Digit Control (Per TF #, Per Change)	TF	\$100	\$0	\$0
International Call Indicator (per TF #)	TF	\$500	\$0	\$0
International Termination Quick Conference (See Miscellaneous Services.)	TF	\$0	\$0	\$0
Real-Time ANI Delivery Service (Per service group)	TF	\$200	\$0	\$0.01 [2]
Route Choices	TF	\$0	\$50.00	\$0
Time of Day Routing (Per TF #, per install or change of TOD routing)	TF	\$100	\$0	\$0
Uniform Call Distribution (Per service group)	TF	\$100	\$0	\$0

Availability Key:

OUT = Dial-1 Solutions Outbound

SDS = Data Solutions (Switched) Services

TF = Toll Free Solutions

[1] These charges are waived until further notice.

[2] Per ANI delivered; this charge is not assessed if only the NPA is delivered.



**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flexk. Features (Cont'd)

<u>Feature</u>	<u>Availability</u>	<u>Install Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Call Surcharge</u>
Universal Area Code Control (per TF route set)	TF	\$20	\$20 [1]	\$0
Universal Area Code Control (per change)	TF	\$15		
Universal Area Code/Exchange Control (per TF route set)	TF	\$20	\$20 [1]	\$0
Universal Area Code/Exchange Control (per change)	TF	\$15	\$0	\$0
Universal Call Allocation (per TF route set)	TF	\$20	\$20	\$0
Universal Call Allocation (per change)	TF	\$15	\$0	\$0
Universal Command Routing (per TF route set)	TF	\$50	\$0	\$0
Universal Command Routing (per TF route set)	TF	\$20	\$20	\$0
Universal Command Routing (per change)	TF	\$15	\$0	\$0
Universal Country Code Screening (per TF route set)	TF			
1-2 route sets		\$0	\$0	\$0
3-5 route sets		\$0	\$250	\$0
6-10 route sets		\$0	\$500	\$0
10+ route sets		\$0	\$1,000	\$0
Universal Country Code Screening (per change)	TF	\$15	\$0 [2]	\$0
Universal Day of Week Routing (per TF route set)	TF	\$20	\$20	\$0

Availability Key:

OUT = Dial-1 Solutions Outbound

SDS = Data Solutions (Switched) Services

TF = Toll Free Solutions

[1] If a customer subscribes to both Universal Area Code Control and Universal Area Code/Exchange Control, only one MRC will apply.

[2] If a customer subscribes to more than one of the following features, Universal Time of Day Routing, Universal Day of Year Routing or Universal Day of Week Routing, only one MRC will apply.

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flexk. Features (Cont'd)

<u>Feature</u>	<u>Availability</u>	<u>Install Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Call Surcharge</u>
Universal Day of Week Routing (per change)	TF	\$15	\$0	\$0
Universal Day of Year Routing (per TF route set)	TF	\$20	\$20 [1]	\$0
Universal Day of Year Routing (per change)	TF	\$15	\$0	\$0
Universal Enhanced Routing (per TF route set)	TF			
1-2 route sets		\$0	\$0	\$0
3-5 route sets		\$0	\$250	\$0
6-10 route sets		\$0	\$500	\$0
10+ route sets		\$0	\$1,000	\$0
Universal Information Digit	TF	\$20	\$20	\$0
Universal Information Digit	TF	\$15	\$0	\$0
Universal International Freephone	TF	\$160	\$0	\$0
Universal Route Choices	TF	\$0	\$0	\$0
Universal Survivability	TF	\$20	\$20	\$0
Universal Time-of-Day Routing	TF	\$20	\$20 [1]	\$0
Universal Time-of-Day Routing	TF	\$15	\$0	\$0

Availability Key:

OUT = Dial-1 Solutions Outbound

SDS = Data Solutions (Switched) Services

TF = Toll Free Solutions

[1] If a customer subscribes to more than one of the following features, Universal Time of Day Routing, Universal Day of Year Routing or Universal Day of Week Routing, only one MRC will apply.

---

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex (Cont'd)I. Other Charges(1) Maintenance Charges

<u>Change</u>	<u>Non-Recurring Charge</u>
Moves and Rearrangements	
Analog	\$120
Number to Circuit Change	\$100 per number
Change Embarq Toll Free Number	\$100 per number

(2) Out of Hours Work Charge

\$150.00 an hour with a \$300 minimum per visit.

(3) Troubleshooting Charges

By Embarq: \$100.00/hour with a \$200.00 minimum per visit.

By Local Telephone Company: A per visit rate equal to charge assessed Embarq by the local telephone company plus a 5% surcharge for administrative expenses.

By Vendor of CPE: A per visit rate equal to charge assessed Embarq by the vendor plus a 5% surcharge for administrative expenses.

---

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex (Cont'd)m. Business Flex 50(1) Interstate Dial-1 Outbound Business Flex Usage Rate

The following full minute rate is billed in first 18-second minimum and additional six second increments. The following interstate rate applies for all Dial-1 calls originating from and terminating to the U.S. Mainland and Hawaii.

\$0.0750 per minute

(2) Interstate Toll Free Business Flex Usage Rate

The following full minute rate is billed in first 18-second minimum and additional six second increments. The following interstate rate applies for all interstate toll free calls originating from and terminating to the U.S. Mainland and Hawaii.

\$0.1150 per minute

(3) Interstate SDS Business Flex and Business Flex Toll Free SDS Usage Rate

The following full minute rate is billed in first 18-second minimum and additional six second increments. The following interstate rate applies for all interstate SDS and toll free SDS calls originating in the U.S. Mainland and Hawaii.

\$0.1760 per minute

(4) International Usage Charges

(a) The standard International Dial-1 usage rates in Section 4 apply.

## Service to Mexico

Calls to Mexico are rated in two parts, the U.S. portion and the Mexican portion. The rate for the Mexican portion is based on rate steps. All calls originating from Hawaii will receive Rate Step 8 per minute rates.

<u>U.S. Portion</u>	<u>Per Minute</u>
0+ Mileage	\$0.0000

<u>Mexican Portion Rate Step</u>	<u>Per Minute</u>
1 & 2	\$0.3638
3 & 4	\$0.7062
5 & 6	\$0.7384
7 & 8	\$0.7598

---

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flexm. Business Flex 50(4) International Usage Charges (Cont'd)(b) Business Flex SDS International Outbound Usage RatesU.S. Mainland and Hawaii

The following rates apply 24 hours a day, 7 days a week. The full minute rates are billed in 6-second increments with a per call minimum of 30 seconds. These rates apply for calls originating from the U.S. Mainland and Hawaii.

<u>Country</u>	<u>Per Minute</u>
Argentina	\$ 2.3192
Atlantic Ocean Region	10.1400
Australia	3.1928
Austria	2.7560
Bahrain	2.6136
Barbados	2.0336
Belgium	2.7560
Bermuda	1.3628
Brazil	2.5168
Canada	0.7800
Cayman Islands	1.8546
Chile	2.6728
China	2.5692
Colombia	2.7380
Costa Rica	3.3396
Cyprus	2.3648
Czech Republic	1.7672
Denmark	2.6728
East Timor	2.0024
Finland	\$2.3192
France	2.5064
Germany	2.5064
Greece	1.8780
Hong Kong	2.9952
Hungary	2.2288
Iceland	1.9130
Indian Ocean Region	10.1400
India	2.8954
Indonesia	2.0024
Ireland	2.7560

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flexm. Business Flex 50(4) International Usage Charges(b) Business Flex SDS International Outbound Usage Rates (Cont'd)U.S. Mainland and Hawaii

<u>Country</u>	<u>Per Minute</u>
Israel	2.6728
Italy	2.7560
Jamaica	1.7604
Japan	2.8392
Korea, Republic of (South)	3.0680
Liechtenstein	2.6000
Lithuania	3.5950
Luxembourg	3.9678
Malaysia	\$4.4842
Mexico	See Below
Montserrat	1.3416
Netherlands	2.4336
New Zealand	3.1928
Norway	2.3608
Pacific Ocean Region	10.1400
Pakistan	4.2234
Palestine	2.6728
Panama	3.5950
Peru	2.5552
Philippines	2.3524
Poland	2.2380
Portugal	3.5436
Russia	2.2080
Singapore	3.3904
South Africa	1.8754
Spain	2.4336
Sweden	2.2776
Switzerland	2.6000
Taiwan	3.3072
Tajikistan	2.6624
Thailand	3.1622
Turkey	2.3724
Ukraine	1.6508
United Arab Emirates	3.1622
United Kingdom	1.9032
Uruguay	3.5950
Uzbekistan	2.6624
Vatican City	2.7560
Venezuela	2.7380
Vietnam	4.6668

**SECTION 109 – OBSOLETE SERVICES II**

- H. Embarq Communications (Services grandfathered prior to October 23, 2009)
  - 3. Business Flex
    - m. Business Flex 50
      - (4) International Usage Charges
        - (b) Business Flex SDS International Outbound Usage Rates (Cont'd)

U.S. Mainland and Hawaii

Service to Mexico

Calls to Mexico are rated in two parts, the U.S. portion and the Mexican portion. The rate for the Mexican portion is based on rate steps, which may be **found in Section 4 on Page 1.1**. All calls originating from Hawaii will receive Rate Step 8 per minute rates.

<u>US Portion</u>	<u>Per Minute</u>
0+ Mileage	\$0.0000
<u>Mexican Portion</u>	
<u>Rate Step</u>	
1 - 3	\$1.8862
4 - 8	2.4504

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

m. Business Flex 50

(4) International Usage Charges (Cont'd)

(c) Business Flex International Toll Free Inbound Usage Rates

The following rates apply 24 hours a day, 7 days a week. The full minute rates are billed in 6-second increments with a per call minimum of 30 seconds.

1. These rates apply for calls terminating to the U.S. Mainland and Hawaii.

<u>Country</u>	<u>Per Minute</u>
Antigua	\$1.8200
Argentina	1.9100
Australia	1.7100
Bahamas	1.3700
Bahrain	2.3800
Barbados	1.7800
Belgium	1.7800
Bermuda	1.4300
Bolivia	2.8000
Brazil	1.8400
Canada	0.5900
Cayman Islands	1.7800
Chile	2.1100
China	3.8200
Colombia	1.9800
Costa Rica	1.8600
Cyprus	2.0900
Denmark	1.9200
Dominican Republic	1.5000
Ecuador	2.7000
El Salvador	2.3300
Finland	1.9200
France	1.8900
Germany	1.7700
Greece	2.4400
Guatemala	1.6700
Hong Kong	2.2700
Hungary	1.7800
Indonesia	2.4300



---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

m. Business Flex 50

(4) International Usage Charges

(c) Business Flex International Toll Free Inbound Usage Rates (Cont'd)

1. These rates apply for calls terminating to the U.S. Mainland and Hawaii.

<u>Country</u>	<u>Per Minute</u>
Ireland	\$1.7800
Israel	2.1700
Italy	1.9200
Jamaica	1.7800
Japan	2.1000
Korea, Republic of (South)	2.2400
Liechtenstein	1.9200
Luxembourg	1.8600
Macao	2.4100
Malaysia	2.2200
Mexico	(See Below)
Monaco	1.8900
Netherlands	1.7800
Netherlands Antilles	1.6500
New Zealand	2.4800
Norway	1.9200
Panama	1.7100
Philippines	2.1100
Portugal	2.3000
San Marino	1.6700
Singapore	2.1700
South Africa	2.7500
Spain	2.0300
Sweden	1.7800
Switzerland	1.9200
Taiwan	1.9800
Thailand	2.3000
Trinidad & Tobago	1.7800
Turkey	2.5000
United Kingdom	1.5000
Vatican City	1.9200
Venezuela	2.3300

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

m. Business Flex 50

(4) International Usage Charges

(c) Business Flex International Toll Free Inbound Usage Rates (Cont'd)

2. ITFS Service From Mexico to the U.S. Mainland and Hawaii

Mexico Portion

<u>Originating Zone</u>	<u>Per Minute</u>
1	\$ 0.7000
2	0.6100
3	1.4400
4	1.9300

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

m. Business Flex 50

(4) International Usage Charges

(c) Business Flex International Toll Free Inbound Usage Rates (Cont'd)

3. These rates apply for calls terminating to the Puerto Rico and the U.S. Virgin Islands.

<u>Country</u>	<u>Per Minute</u>
Antigua	\$1.8200
Argentina	1.9100
Australia	1.7100
Bahamas	1.3700
Bahrain	2.3800
Barbados	1.7800
Belgium	1.7800
Bermuda	1.4300
Bolivia	2.8000
Brazil	1.8400
Canada	1.0330
Cayman Islands	1.7800
Chile	2.1100
China	3.8200
Colombia	1.9800
Costa Rica	1.8600
Cyprus	2.0900
Denmark	1.9200
Dominican Republic	1.5000
Ecuador	2.7000
El Salvador	3.3130
Finland	1.9200
France	2.5990
Germany	2.4780
Greece	2.4400
Guatemala	1.6700
Hong Kong	2.2700
Hungary	1.7800
Indonesia	2.4300

## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

m. Business Flex 50

(4) International Usage Charges

(c) Business Flex International Toll Free Inbound Usage Rates

3. These rates apply for calls terminating to the Puerto Rico and the U.S. Virgin Islands.

(Cont'd)

<u>Country</u>	<u>Per Minute</u>
Ireland	\$1.7800
Israel	2.1700
Italy	2.6400
Jamaica	1.7800
Japan	2.1000
Korea, Republic of (South)	2.2400
Liechtenstein	1.9200
Luxembourg	1.8600
Macao	2.4100
Malaysia	2.2200
Mexico	2.5390
Monaco	1.8900
Netherlands	2.4480
Netherlands Antilles	1.6500
New Zealand	2.4800
Norway	1.9200
Panama	1.7100
Philippines	2.1100
Portugal	2.3000
San Marino	1.6700
Singapore	2.1700
South Africa	2.7500
Spain	2.0300
Sweden	2.3100
Switzerland	1.9200
Taiwan	1.9800
Thailand	2.3000
Trinidad & Tobago	1.7800
Turkey	2.5000
United Kingdom	2.1880
Vatican City	2.6400
Venezuela	2.3300

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

m. Business Flex 50

(4) International Usage Charges

(c) Business Flex International Toll Free Inbound Usage Rates (Cont'd)

4. International Discount Plan Rates

a. For an additional monthly recurring charge as found in H.17.a. of this Section 109, Customers will receive the **discounted** usage rates in **INTERNATIONAL RATE TABLE 3 of Section 4.E.3.**

(T)  
(C)

b. Business Flex Dial-1 International Outbound Usage Rates Service to Mexico

Calls to Mexico are rated in two parts, the U.S. portion and the Mexican portion. The rate for the Mexican portion is based on rate steps, which may be found in the Mexico Rate Step Table in Section 4, **A.1.b.** All calls originating from Hawaii will receive Rate Step 8 per minute rates.

<u>U.S. Portion</u>	<u>Per Minute</u>
0+ Mileage	\$0.0000
<u>Mexican Portion</u>	
<u>Rate Step</u>	<u>Per Minute</u>
1 - 3	\$0.2512
4 - 8	0.4696

## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flexm. Business Flex 50(4) International Usage Charges(c) Business Flex International Toll Free Inbound Usage Rates

## 4. International Discount Plan Rates (Cont'd)

c. Business Flex SDS International Outbound Usage Rates  
From the U.S. Mainland and Hawaii

<u>Country</u>	<u>Per Minute</u>
Argentina	\$1.8512
Australia	2.5584
Austria	2.2152
Barbados	1.4899
Belgium	2.1944
Bermuda	1.3104
Brazil	2.0176
Canada	0.6344
Cayman Islands	1.5974
Chile	2.1424
China	2.2129
Colombia	2.6324
Costa Rica	1.8874
Czech Republic	1.6992
Denmark	2.1424
Finland	1.8512
France	2.0072
Germany	2.0072
Hong Kong	2.3920
Hungary	1.6328
Iceland	1.9001
India	2.4939
Indonesia	1.9252
Ireland	2.2152
Israel	2.1424
Italy	2.1944
Jamaica	1.2884
Japan	2.2672
Korea, Republic of (South)	2.4648
Liechtenstein	2.0800
Lithuania	2.6324
Luxembourg	2.1382
Malaysia	2.4244
Mexico	1.6074

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flexm. Business Flex 50(4) International Usage Charges(c) Business Flex International Toll Free Inbound Usage Rates4. International Discount Plan Ratesc. Business Flex SDS International Outbound Usage RatesFrom the U.S. Mainland and Hawaii (Cont'd)

<u>Country</u>	<u>Per Minute</u>
Netherlands	\$1.9448
New Zealand	2.5584
Norway	1.8928
Pakistan	3.0928
Panama	2.6324
Peru	1.8708
Philippines	2.2152
Poland	3.1512
Portugal	1.9061
Russia	2.1320
Singapore	2.7144
South Africa	2.1424
Spain	1.9448
Sweden	1.8304
Switzerland	2.0800
Taiwan	2.6520
Thailand	2.3167
Turkey	2.2813
United Arab Emirates	2.3167
United Kingdom	1.5184
Uruguay	2.6324
Vatican City	2.1944
Vietnam	4.4874

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

m. Business Flex 50

(4) International Usage Charges

(c) Business Flex International Toll Free Inbound Usage Rates

4. International Discount Plan Rates (Cont'd)

d. Business Flex International Toll Free Inbound Usage Rates  
To the U.S. Mainland and Hawaii

<u>Country</u>	<u>Per Minute</u>
Antigua	\$1.4500
Australia	1.3700
Bahamas	1.1000
Bahrain	1.9000
Barbados	1.4300
Belgium	1.4300
Bermuda	1.1400
Bolivia	2.2400
Brazil	1.4700
Canada	0.4700
Cayman Islands	1.4300
Chile	1.6900
China	3.0600
Colombia	1.5900
Costa Rica	1.4900
Cyprus	1.6700



## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

m. Business Flex 50

(4) International Usage Charges

(c) Business Flex International Toll Free Inbound Usage Rates

4. International Discount Plan Rates

d. Business Flex International Toll Free Inbound Usage Rates  
To the U.S. Mainland and Hawaii (Cont'd)

<u>Country</u>	<u>Per Minute</u>
Denmark	\$1.5300
Dominican Republic	1.2000
Ecuador	2.1600
El Salvador	1.8700
Finland	1.5300
France	1.5100
Germany	1.4200
Guatemala	1.3300
Hong Kong	1.8200
Hungary	1.4300
Indonesia	1.9500
Ireland	1.4300
Israel	1.7400
Italy	1.5300
Jamaica	1.4300
Japan	1.6800
Korea, Republic of (South)	1.7900
Liechtenstein	1.5300
Luxembourg	1.4900
Macao	1.9300
Malaysia	1.7700
Mexico	(See Below)
Monaco	1.5100
Netherlands	1.4300
Netherlands Antilles	1.3100
New Zealand	1.9800
Norway	1.5300
Panama	1.3700

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

m. Business Flex 50

(4) International Usage Charges

(c) Business Flex International Toll Free Inbound Usage Rates

4. International Discount Plan Rates

d. Business Flex International Toll Free Inbound Usage Rates  
To the U.S. Mainland and Hawaii (Cont'd)

<u>Country</u>	<u>Per Minute</u>
Philippines	\$1.6900
Portugal	1.8400
San Marino	1.3400
Singapore	1.7400
South Africa	2.2100
Spain	1.6300
Sweden	1.4300
Switzerland	1.5300
Taiwan	1.5900
Thailand	1.8400
Trinidad & Tobago	1.4300
Turkey	2.0000
United Kingdom	1.2000
Vatican City	1.5300
Venezuela	1.8600

e. Business Flex International Toll Free Inbound Usage Rates  
ITFS Service From Mexico to the U.S. Mainland and Hawaii

Mexico Portion

Originating

<u>Zone</u>	<u>Per Minute</u>
1	\$0.5600
2	0.4800
3	1.1500
4	1.5400

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

m. Business Flex 50

(4) International Usage Charges

(c) Business Flex International Toll Free Inbound Usage Rates

4. International Discount Plan Rates (Cont'd)

f. Business Flex International Toll Free Inbound Usage Rates  
To Puerto Rico and the U.S. Virgin Islands

<u>Country</u>	<u>Per Minute</u>
Antigua	\$1.7810
Australia	1.3700
Bahamas	1.1670
Bahrain	1.9000
Barbados	1.6850
Belgium	1.4300
Bermuda	1.1400
Brazil	1.4700
Bolivia	2.3030
Canada	0.9730
Cayman Islands	1.6560
Chile	2.2350
China	3.0600
Colombia	1.5900
Costa Rica	1.4900
Cyprus	1.6700
Denmark	1.5300
Dominican Republic	1.1350
Ecuador	2.1600
El Salvador	3.3150
Finland	1.5300
France	2.2970
Germany	2.1600
Guatemala	1.3300
Hong Kong	2.5690
Hungary	1.4300
Indonesia	\$2.0890
Ireland	1.4300
Israel	2.5400
Italy	2.3280

## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

m. Business Flex 50

(4) International Usage Charges

(c) Business Flex International Toll Free Inbound Usage Rates

4. International Discount Plan Rates

f. Business Flex International Toll Free Inbound Usage Rates  
To Puerto Rico and the U.S. Virgin Islands (Cont'd)

<u>Country</u>	<u>Per Minute</u>
Jamaica	1.6390
Japan	2.4490
Korea, Republic of (South)	1.7900
Liechtenstein	1.5300
Luxembourg	1.4900
Macao	1.9300
Malaysia	1.9040
Mexico	1.4160
Monaco	2.2970
Netherlands	2.1760
Netherlands Antilles	1.4190
New Zealand	1.9800
Norway	1.5300
Panama	1.7860
Philippines	\$1.690
Portugal	2.7990
San Marino	1.3400
Singapore	2.3140
South Africa	2.4950
Spain	2.4800
Sweden	2.1710
Switzerland	1.5300
Taiwan	1.5900
Thailand	1.8400
Trinidad & Tobago	1.7300
Turkey	2.0000
United Kingdom	2.1280
Vatican City	2.3280
Venezuela	2.3080

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

m. Business Flex 50 (Cont'd)

(5) Volume Discounts

Volume discounts are provided on a retroactive basis to current month's invoice for Business Flex 50, including the International Option A (e.g., if the customer's monthly usage is \$600.00, a discount of 12.5% will be applied to every usage dollar). Usage will be aggregated across Business Flex outbound, toll free, switched data services, toll free switched data services, including all calling options, all locations, all jurisdictions (intrastate, interstate, and international) and all time of day calling periods for determining the volume discount threshold and eligibility for volume discounts. In addition, feature charges (including installation and monthly recurring charges), Company-provided customer premises equipment monthly recurring rental charges or purchase price, Directory Assistance per call surcharges and Operator Service per call surcharges are contributory to the volume discount threshold and are eligible for the application of volume discounts.

Taxes, presubscribed line charges, carrier universal service charges and any other similar fees are neither contributory to nor eligible for these volume discounts. The customer's employees' Business Flex usage charges at up to 10 satellite locations (e.g., from home) will contribute to and be eligible for these volume discounts.

<u>Volume Discount Threshold</u>	<u>Retroactive Volume Discount</u>
\$ 0.00 - \$ 49.99	0.0%
\$ 50.00 - \$ 499.99	10.0%
\$500.00 - \$7,999.99	12.5%

All eligible charges above \$8,000.00 per month will not be discounted.

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

m. Business Flex 50 (Cont'd)

(6) Calling Options

a. International Preferred Discount

For an additional monthly recurring charge of \$4.95 per invoice location, customers may receive the International Preferred calling option. International Preferred offers additional discounts off the usage rates of outbound calls placed to the international location the customer calls the most (based on dollar amount) each month. The International Preferred discount is in addition to the retroactive volume discount the customer may receive. The International Preferred discount is applied after the Volume Discount has been applied. All other rates, terms and conditions applicable to Business Flex 50 International will apply.

(1) International Preferred Discount

The International Preferred Discount of ten (10) percent is provided on a retroactive basis to the international location called the most (based on dollar amount) on the customer's current month's invoice for Business Flex 50 International Preferred. Business Flex outbound, switched data services, excluding operator services and International Access and ITFS, will contribute to determining the international location called the most for the purpose of applying the International Preferred Discount.

(2) Monthly Recurring Charge

An additional MRC of \$4.95 per invoice location will apply.

b. Local Telephone Option

If an Embarq Local Telephone Company customer subscribes to Business Flex 50 service under this option, such Embarq Local Telephone Company customer will not be subject to the minimum service charge. All other rates, terms and conditions of Business Flex 50 will apply.

(7) Monthly Service Charge

When a customer's total monthly usage does not meet their \$50.00 monthly commitment, they will be charged a \$12.00 monthly service charge

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex (Cont'd)

n. Business Flex 500

(1) Business Flex Dial-1 Interstate Outbound Usage Rate

The following full minute rate is billed in first 18-second minimum and additional six second increments. The following interstate rate applies for all direct Dial-1 calls originating from and terminating to the U.S. Mainland and Hawaii.

\$0.1070 per minute

(2) Business Flex Interstate Toll Free Usage Rate

The following full minute rate is billed in first 18-second minimum and additional six second increments. The following interstate rate applies for all interstate toll free calls originating from and terminating to the U.S. Mainland and Hawaii.

\$0.1070 per minute

(3) Business Flex Interstate SDS and Business Flex Toll Free SDS Usage Rate

The following full minute rate is billed in first 18-second minimum and additional six second increments. The following interstate rate applies for all interstate SDS and toll free SDS calls originating in the U.S. Mainland and Hawaii.

\$0.1760 per minute

(4) Long Distance Line Charge

Per Line or Key/PBX Trunk \$3.99

Per Centrex Line 0.72

ISDN, BRI or PRI 5.15  
(per 1.544 Mbps facility or fraction thereof)

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

n. Business Flex 500 (cont'd)

(5) International usage Charges

(a) Business Flex Dial-1 International Outbound Usage Rates

The **International Direct Dial** rates as found in **INTERNATIONAL RATE TABLE 1** of Section 4. **E.1.** apply. (C)  
(C)

Service to Mexico

Calls to Mexico are rated in two parts, the U.S. portion and the Mexican portion. The rate for the Mexican portion is based on rate steps. All calls originating from Hawaii will receive Rate Step 8 per minute rates.

<u>U.S. Portion</u>	<u>Per Minute</u>
0+ Mileage	\$0.0000
Mexico Portion	
<u>Rate Step</u>	<u>Per Minute</u>
1 – 2	\$0.3674
3 - 4	\$0.7234
5 - 6	\$0.7568
7 - 8	\$0.7902



**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

n. Business Flex 500

(5) International usage Charges (Cont'd)

(b) Business Flex SDS International Outbound Usage Rates U.S. Mainland and Hawaii

The following rates apply 24 hours a day, 7 days a week. The full minute rates are billed in 6-second increments with a per call minimum of 30 seconds.

The following rates apply for calls originating from the U.S. Mainland and Hawaii. See Section 2 herein for additional termination points associated with these international locations.

<u>Country</u>	<u>Per Minute</u>
Argentina	\$2.1528
Australia	2.9744
Austria	2.5688
Barbados	1.4302
Belgium	2.5688
Bermuda	0.9572
Brazil	2.3504
Canada	0.7384
Cayman Islands	1.7805
Chile	2.4960
China	2.4667
Colombia	2.5272
Costa Rica	2.1037
Czech Republic	1.6311
Denmark	2.4960
Finland	2.1528
France	2.3400
Germany	2.3400
Hong Kong	2.7872
Hungary	1.5675
Iceland	1.7658
India	2.7799
Indonesia	1.8483
Ireland	2.5688
Israel	2.4960
Italy	2.5688
Jamaica	1.2368
Japan	2.6416
Korea, Republic of (South)	2.8600

## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

n. Business Flex 500

(5) International usage Charges

(b) Business Flex SDS International Outbound Usage Rates U.S. Mainland and Hawaii  
Cont'd

<u>Country</u>	<u>Per Minute</u>
Liechtenstein	\$2.4232
Lithuania	2.5272
Luxembourg	2.3835
Malaysia	2.7025
Mexico	1.7917
Netherlands	2.2776
New Zealand	2.9744
Norway	2.2048
Pakistan	2.9690
Panama	2.5272
Peru	1.7959
Philippines	2.2587
Poland	2.1488
Portugal	2.1245
Russia	2.4856
Singapore	3.1616
South Africa	1.7310
Spain	2.2776
Sweden	2.1320
Switzerland	2.4232
Taiwan	3.0888
Thailand	2.2239
Turkey	2.1900
United Arab Emirates	2.2239
United Kingdom	1.7784
Uruguay	2.5272
Vatican City	2.5688
Vietnam	4.0288

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

n. Business Flex 500

(5) International usage Charges (Cont'd)

(c) Business Flex International Toll Free Inbound Usage Rates

The following rates apply 24 hours a day, 7 days a week. The full minute rates are billed in 6-second increments with a per call minimum of 30 seconds.

a. The following rates apply to calls terminating to the U.S. Mainland and Hawaii.

<u>Country</u>	<u>Per Minute</u>
Antigua	\$1.6900
Argentina	1.8100
Australia	1.6000
Bahamas	1.2800
Bahrain	2.2200
Barbados	1.6600
Belgium	1.6600
Bermuda	1.3300
Bolivia	2.6100
Brazil	1.7200
Canada	0.5500
Cayman Islands	1.6600
Chile	1.9700
China	3.5600
Colombia	1.8500
Costa Rica	1.7400
Cyprus	1.9500
Denmark	1.7900
Dominican Republic	1.3900
Ecuador	2.5100
El Salvador	2.1800
Finland	1.7900
France	1.7600
Germany	1.6500
Greece	2.4400
Guatemala	1.5500
Hong Kong	2.1200

## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

n. Business Flex 500

(5) International usage Charges

(c) Business Flex International Toll Free Inbound Usage Rates

1. The following rates apply to calls terminating to the U.S. Mainland and Hawaii.  
(Cont'd)

<u>Country</u>	<u>Per Minute</u>
Hungary	1.6600
Indonesia	2.2700
Ireland	1.6600
Israel	2.0200
Italy	1.7900
Jamaica	1.6600
Japan	1.9600
Korea, Republic of (South)	2.0900
Liechtenstein	1.7900
Luxembourg	1.7400
Macao	2.2500
Malaysia	2.0700
Mexico	(See Below)
Monaco	1.7600
Netherlands	1.6600
Netherlands Antilles	1.5300
New Zealand	2.3100
Norway	1.7900
Panama	1.6000
Philippines	1.9700
Portugal	2.1400
San Marino	1.5500
Singapore	2.0200
South Africa	2.5700
Spain	1.9000
Sweden	1.6600
Switzerland	1.7900
Taiwan	.8500
Thailand	2.1400
Trinidad & Tobago	1.6600
Turkey	2.3400
United Kingdom	1.3900
Vatican City	1.7900
Venezuela	2.1700

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

n. Business Flex 500

(5) International usage Charges

(c) Business Flex International Toll Free Inbound Usage Rates (Cont'd)

2. ITFS Service From Mexico to the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands

MEXICO PORTION

Originating

Zone

Per Minute

1

\$0.6500

2

0.5600

3

1.3500

4

1.8000

3. The following rates apply to calls terminating to Puerto Rico and the U.S. Virgin Islands.

Country

Per Minute

Antigua

\$1.6900

Argentina

1.8100

Australia

1.6000

Bahamas

1.2800

Bahrain

2.2200

Barbados

1.6600

Belgium

1.6600

Bermuda

1.3300

## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

n. Business Flex 500

(5) International usage Charges

(c) Business Flex International Toll Free Inbound Usage Rates

3. The following rates apply to calls terminating to Puerto Rico and the U.S. Virgin Islands. (Cont'd)

<u>Country</u>	<u>Per Minute</u>
Bolivia	\$2.6100
Brazil	1.7200
Canada	0.9320
Cayman Islands	1.6600
Chile	1.9700
China	3.5600
China	3.5600
Colombia	1.8500
Costa Rica	1.7400
Cyprus	1.9500
Denmark	1.7900
Dominican Republic	1.3900
Ecuador	2.5100
El Salvador	3.1010
Finland	1.7900
France	2.4210
Germany	2.2700
Greece	2.4400
Guatemala	1.5500
Hong Kong	2.1200
Hungary	1.6600
Indonesia	2.2700
Ireland	1.6600
Israel	2.0200
Italy	2.4620
Jamaica	1.6600
Japan	1.9600
Korea, Republic of (South)	2.0900
Liechtenstein	1.7900
Luxembourg	1.7400

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

n. Business Flex 500

(5) International usage Charges

(c) Business Flex International Toll Free Inbound Usage Rates

3. The following rates apply to calls terminating to Puerto Rico and the U.S. Virgin Islands. (Cont'd)

<u>Country</u>	<u>Per Minute</u>
Macao	2.2500
Malaysia	2.0700
Mexico See Above	
Monaco	1.7600
Netherlands	2.2840
Netherlands Antilles	1.5300
New Zealand	2.3100
Norway	1.7900
Panama	1.6000
Philippines	1.9700
Portugal	2.1400
San Marino	1.5500
Singapore	2.0200
South Africa	2.5700
Spain	1.9000
Sweden	2.1540
Switzerland	1.7900
Taiwan	1.8500
Thailand	2.1400
Trinidad & Tobago	1.6600
Turkey	2.3400
United Kingdom	1.8850
Vatican City	2.4620
Venezuela	2.1700

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

n. Business Flex 500

(5) International usage Charges (Cont'd)

(d) Business Flex 500 - International Discount Plan

1. Business Flex Dial-1 International Outbound Usage Rates

For an additional monthly recurring charge as found in H.17.a. of this Section 109, Customers will receive the **discounted** usage rates in **INTERNATIONAL** (C)  
**RATE TABLE 3 of Section 4.E.3.**

2. Service to Mexico Calls to Mexico are rated in two parts, the U.S. portion and the Mexican portion. The rate for the Mexican portion is based on rate steps. All calls originating from Hawaii will receive Rate Step 8 per minute rates.

<u>U.S. Portion</u>	<u>Per Minute</u>
0+ Mileage	\$0.0000
<u>Mexican Portion</u>	
<u>Rate Step</u>	<u>Per Minute</u>
<b>1-3</b>	<b>\$.2294</b>
<b>4-8</b>	<b>.4368</b>



**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flexn. Business Flex 500(5) International usage Charges(d) Business Flex 500 - International Discount Plan (Cont'd)(3) Business Flex SDS International Outbound Usage Rates  
From the U.S. Mainland and Hawaii

<u>Country</u>	<u>Per Minute</u>
Argentina	\$1.7264
Australia	2.3816
Austria	2.0592
Barbados	1.4899
Belgium	2.0488
Bermuda	0.9972
Brazil	1.8824
Canada	0.7800
Cayman Islands	1.6436
Chile	1.9968
China	2.2772
Colombia	2.6324
Costa Rica	1.9421
Czech Republic	1.6992
Denmark	1.9968
Finland	1.7264
France	1.8720
Germany	1.8720
Hong Kong	2.2360
Hungary	1.6328
Iceland	1.6186
India	2.5663
Indonesia	1.9252
Ireland	2.0592
Israel	1.9968
Italy	2.0488
Jamaica	1.2884
Japan	2.1112
Korea, Republic of (South)	2.2880
Liechtenstein	1.9344
Lithuania	2.6324
Luxembourg	2.2002

## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

n. Business Flex 500

(5) International usage Charges

(d) Business Flex 500 - International Discount Plan

(3) Business Flex SDS International Outbound Usage Rates  
From the U.S. Mainland and Hawaii (Cont'd)

<u>Country</u>	<u>Per Minute</u>
Malaysia	\$2.4948
Mexico	1.6540
Netherlands	1.8200
New Zealand	2.3816
Norway	1.7576
Pakistan	3.0928
Panama	2.6324
Peru	1.8708
Philippines	2.3874
Poland	2.2714
Portugal	1.9612
Russia	2.2408
Singapore	2.5272
South Africa	1.8032
Spain	1.8200
Sweden	1.7056
Switzerland	1.9344
Taiwan	2.4648
Thailand	2.3167
Turkey	2.0075
United Arab Emirates	2.3167
United Kingdom	1.4248
Uruguay	2.6324
Vatican City	2.0488
Vietnam	3.9490

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flexn. Business Flex 500(5) International usage Charges(d) Business Flex 500 - International Discount Plan (Cont'd)(4) Business Flex International Toll Free Inbound Usage Rates  
Terminating to the U.S. Mainland and Hawaii

<u>Country</u>	<u>Per Minute</u>
Antigua	\$1.3500
Australia	1.2800
Bahamas	1.0300
Bahrain	1.7700
Barbados	1.3300
Belgium	1.3300
Bermuda	1.0600
Bolivia	2.0900
Brazil	1.3700
Canada	0.4400
Cayman Islands	1.3300
Chile	1.5700
China	2.8500
Colombia	1.4800
Costa Rica	1.3900
Cyprus	1.5600
Denmark	1.4300
Dominican Republic	1.1200
Ecuador	2.0100
El Salvador	1.7400
Finland	1.4300
France	1.4100
Germany	1.3200
Greece	2.4400
Guatemala	1.2400
Hong Kong	1.7000
Hungary	1.3300
Indonesia	1.8200
Ireland	1.3300
Israel	1.6200
Italy	1.4300
Jamaica	1.3300

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flexn. Business Flex 500(5) International usage Charges(d) Business Flex 500 - International Discount Plan(4) Business Flex International Toll Free Inbound Usage Rates  
Terminating to the U.S. Mainland and Hawaii (Cont'd)

<u>Country</u>	<u>Per Minute</u>
Japan	\$1.5700
Korea, Republic of (South)	1.6700
Liechtenstein	1.4300
Luxembourg	1.3900
Macao	1.8000
Malaysia	1.6500
Mexico	(See Below)
Monaco	1.4100
Netherlands	1.3300
Netherlands Antilles	1.2300
New Zealand	1.8500
Norway	1.4300
Panama	1.2800
Philippines	1.5700
Portugal	1.7100
San Marino	1.2400
Singapore	1.6200
South Africa	2.0500
Spain	1.5200
Sweden	1.3300
Switzerland	1.4300
Taiwan	1.4800
Thailand	1.7100
Trinidad & Tobago	1.3300
Turkey	1.8700
United Kingdom	1.1200
Vatican City	1.4300
Venezuela	1.7400

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

n. Business Flex 500

(5) International usage Charges

(d) Business Flex 500 - International Discount Plan (Cont'd)

(5) Business Flex International Toll Free Inbound Usage Rates  
ITFS Service From Mexico to the U.S. Mainland and Hawaii

Mexico Portion Originating <u>Zone</u>	<u>Per Minute</u>
1	\$0.5200
2	\$0.4500
3	\$1.0800
4	\$1.4400

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

n. Business Flex 500 (Cont'd)

(6) Volume Discounts

Volume discounts are provided on a retroactive basis for Business Flex 500, including the International Option A (e.g., if the customer's monthly usage is \$800.00, a discount of 6.20% for a non-term customer will be applied to every usage dollar). Usage will be aggregated across Business Flex 500 outbound, toll free, switched data services, toll free switched data services and Internet Access services, including all calling options, all locations, all jurisdictions (intrastate, interstate, and international) and all time of day calling periods for determining the volume discount threshold and eligibility for volume discounts. In addition, feature charges (including installation and monthly recurring charges), Company-provided customer premises equipment monthly recurring rental charges or purchase price, Directory Assistance per call surcharges and Operator Service per call surcharges are contributory to the volume discount threshold and are eligible for the application of volume discounts.

Taxes, presubscribed line charges, carrier universal service charges and any other similar fees are neither contributory to nor eligible for these volume discounts. The customer's employees' Business Flex usage charges at up to 10 satellite locations (e.g., from home) will contribute to and be eligible for these volume discounts.

Business Flex 500  
Volume Discount Schedule

<u>Monthly Usage Threshold</u>	<u>Retroactive Volume Discount %</u>		
	<u>Non-Term</u>	<u>One-Year</u>	<u>Two-Year</u>
\$ 0.00 - \$ 499.99	5.70%	6.80%	7.70%
\$ 500.00 - \$ 749.99	5.70%	6.80%	7.70%
\$ 750.00 - \$ 999.99	6.20%	7.30%	8.20%
\$ 1,000.00 - \$1,499.99	6.70%	7.80%	8.70%
\$ 1,500.00 - \$1,999.99	7.20%	8.30%	9.20%
\$ 2,000.00 - \$2,499.99	7.70%	8.80%	9.70%
\$ 2,500.00 - \$2,999.99	8.20%	9.30%	10.20%
\$ 3,000.00 - \$3,499.99	8.70%	9.80%	10.70%
\$ 3,500.00 - \$3,999.99	9.10%	10.20%	11.10%
\$ 4,000.00 - \$9,999.99+	9.50%	10.60%	11.50%

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

n. Business Flex 500 (Cont'd)

(7) Calling Options

International Preferred

For an additional monthly recurring charge of \$4.95 per invoice location, customers may receive the International Preferred calling option. International Preferred offers additional discounts off the usage rates of outbound calls placed to the international location the customer calls the most (based on dollar amount) each month. The International Preferred discount is in addition to the retroactive volume discount the customer may receive. The International Preferred discount is applied after the Volume Discount has been applied. All other rates, terms and conditions applicable to Business Flex 500 International Option A will apply.

International Preferred Discount

The International Preferred Discount of ten (10) percent is provided on a retroactive basis to the international locations called the most (based on dollar amount) on the customer's current month's invoice for Business Flex 500 International Preferred. Non-term customers will receive the International Preferred Discount for the two international locations the customer calls the most. One and two-year customers will have receive the International Preferred Discount for the three international locations the customer calls the most. Business Flex outbound, switched data services including outbound, and Dial-1 calling options and excluding operator services, Embarq International Access and ITFS, will contribute to determining the international locations called the most for the purpose of applying the International Preferred Discount.

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

3. Business Flex

n. Business Flex 500 (Cont'd)

(8) Termination Liability

Business Flex 500 one-year and two-year customers who terminate their Business Flex Services prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to the minimum monthly commitment level multiplied by the number of months remaining in their term.

The termination liability will be billed in one lump sum. Customers will not incur a termination liability if they: 1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current term plan and 2) commit to a minimum monthly commitment level equal to their current minimum monthly commitment level.



---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

4. Small Business Unlimited Solutions

The customer must subscribe to Small Business Unlimited Solutions in-state long distance service, the Company's incumbent local exchange services and 1) Priority Solution Package and Voicemail; or, 2) the Company's incumbent local exchange services Rotary Classic Solution Package and Voicemail. The Priority Solution Package may or may not include a separate charge for extended local calling. Small Business Unlimited Solutions customers will receive unlimited interstate and intrastate Dial-1 calling for a monthly recurring charge.

The term "unlimited interstate and intrastate Dial-1 calling" does not include usage from multi-party conference calls.

This service can be ordered only through Embarq LOC and the customer will pay a monthly recurring charge for each line ordered, up to a maximum of three lines. The Company will prorate all charges in the initial month and the last month of service based on a 30-day month. The rates will apply as long as the customer remains both a CenturyLink Communications, LLC long distance and an Embarq LOC customer.

The following restrictions apply:

Use of any feature including, but not limited to, call forwarding on a planned and continuing basis to allow an originating caller to avoid long distance charges is prohibited.

A customer may not use this service for connection to the internet or other data service (including a significant amount of facsimile transmissions or data usage per month) or for any other use that does not involve a person-to-person conversation or voice message, e.g. auto dialer lines and call center line. A customer may not have more than three lines per billing location with this service. Customers with multiple locations must have each location billed on a separate account.

If the Company determines the customer has violated the terms and conditions of the service, the customer will be assessed a \$500.00 charge per line. In addition, the customer's long distance service will be suspended.

All call placement charges, connection fees and surcharges apply per call.

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

4. Small Business Unlimited Solutions (Cont'd) ELDL630BL630ES

Interstate Rates and Charges

Each call will be billed an eighteen (18) second minimum. After the initial 18 second minimum, calls will be billed in six (6) second increments. International calls are billed in 6 second increments with a 30 second minimum.

Dial-1 Rate

Numbers of Interstate and/or Intrastate Dial-1 minutes are Unlimited.

Per Minute \$0.00

Monthly Recurring Charge ELDL630 BL630ES

Interstate Per ANI \$ 26.00 (I)  
Intrastate Per ANI \$14.00 (I)

Long Distance Line Charge

Per Month, per ANI \$3.99

International Rates and Charges

The International Direct Dial rates as found in INTERNATIONAL RATE TABLE 1 of Section 4. E.1. apply.

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

5. Calls All Day-Option 1 (Adjustable Rates Plan)

Description

Calls All Day-Option 1 offers small business customers the ability to achieve discounted interstate rates based on monthly spending levels. Calls All Day-Option 1 provides the following services: outbound Dial-1 (switched) and toll free (switched). Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

Minimum Usage Charge

When a customer has less than \$25.00 in total monthly long distance usage, they will be assessed the difference up to \$25.00.

Interstate Usage Rates

<u>Dial-1 Per Minute Rate</u>	\$0.075
-------------------------------	---------

Long Distance Line Charge

Per Line or Key/PBX Trunk	\$3.99
Per Centrex Line	0.72
ISDN, BRI or PRI	5.15
(per 1.544 Mbps facility or fraction thereof)	

Toll Free

The rate found in this Section apply for all interstate toll free calls originating in the U.S. Mainland and Hawaii unless otherwise specified in this schedule. Interstate toll free calls may terminate to the U.S. Mainland and Hawaii. In addition, Interstate Toll Free Monthly Recurring Charges apply.

Various features are available.

## SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

5. Calls All Day-Option 1 (Adjustable Rates Plan) (Cont'd)

### International Usage Rates

International Dial-1

**International rates in RATE TABLE 3 of Section 4.E.3.** apply.

(C)

### International Toll Free Inbound Usage Rates

Applicable rates are found in this section.

### International Discount Plan

For an **additional monthly** recurring charge **as found in H.17.a. of this Section 109**, Customers will receive **discounted** International usage rates.

(C)

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

6. Calls All Day

Description

Calls All Day services are designed to meet the communications needs of small-sized business customers of switched outbound, toll free and switched data services, regardless of the number of business locations. Calls All Day services are flat rate priced with a single rate for outbound, toll free and switched data interstate, intrastate and international services. The call period for Calls All Day is 24 hours a day, every day. Calls All Day services are available on a non-term basis.

The following services are available under Calls All Day:

- Outbound (Dial-1)
- Toll Free
- SDS
- Toll Free SDS

Calls All Day 50 Legacy and Calls All Day 50 Standard customers will incur a monthly service charge of \$12 in any month in which the customer's total monthly contributory usage charges do not meet \$50.00 in usage.

Calls All Day Legacy 25 WB customers have a minimum monthly commitment level of \$25.00. If the customer does not meet the minimum monthly commitment with contributory usage charges, the customer will be invoiced for the difference.

Calls All Day Legacy 200 customers have a minimum monthly commitment level of \$200.00. If the customer does not meet the minimum monthly commitment with contributory usage charges, the customer will be invoiced for the difference.

Calls All Day Legacy 500 customers have a minimum monthly commitment level of \$500.00. If the customer does not meet the minimum monthly commitment with contributory usage charges, the customer will be invoiced for the difference.

Calls All Day Legacy No Min and Calls All Day Standard No Min customers do not have a monthly minimum commitment level.

Calls All Day contributory usage charges are aggregated across outbound, toll free, and switched data services, including all calling options, all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum monthly commitment level. In addition, the customer's employees' Calls All Day contributory usage charges, at up to 10 satellite locations (e.g., from home), will contribute to the customer's minimum monthly commitment level. The customer will be financially responsible for the satellite locations' Calls All Day usage charges.

Feature charges, Directory Assistance per call surcharges, Operator Service usage and per call surcharges, calculated before all available discounts have been applied, are also contributory to the minimum monthly commitment level.

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

6. Calls All Day (Cont'd)

Billing Increments

Unless otherwise stated, Dial-1, SDS, and toll free calls are billed in 6 second increments, with an 18 second minimum. Toll free calls originating in Canada are billed in 6 second increments, with an 18 second minimum. All other international calls are billed in 6 second increments, with a 30 second minimum.

Calling Periods

Rates apply 24 hours a day, every day.

Charges:

Calls All Day Toll Free

Interstate

For interstate toll free service an initial MRC for up to five access lines is applicable. If a customer has over five access lines, a MRC will be applied for each group of five or less access lines.

<u>Product Type</u>	<u>Charge ("MRC")</u>
Calls All Day-all types Switched	\$5.00 [1]

International Toll Free Service [2]

For international toll free service an initial MRC for up to five access lines is applicable. If a customer has over five access lines, a MRC will be applied for each group of five or less access lines.

<u>Product Type</u>	<u>Monthly Access Recurring Charge ("MRC")</u>
Calls All Day-all types Switched	\$5.00 [1]

Monthly Service Charge

If a customer does not meet their monthly commitment, a Monthly Service Charge may apply.

Long Distance Line Charge

Per Line or Key/PBX Trunk	\$3.99
Per Centrex Line	0.72
ISDN, BRI or PRI (per 1.544 Mbps facility or fraction thereof)	5.15

[1] This charge is waived for customers with total monthly international toll free service usage of more than \$25.00 per location.

[2] This service is no longer available.

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

6. Calls All Day (Cont'd)Domestic Usage Rates and Surcharges

1. Calls All Day 50 Legacy (AC1, ACP, AI0)
  - .1 Dial-1 \$ .0750
  - .2 Toll Free \$ .0750
  - .3 SDS and Toll Free SDS \$ .1500
2. Calls All Day 50 Standard (AC6, AI4)
  - .1 Dial-1 \$ .0750
  - .2 Toll Free \$ .0750
  - .3 SDS and Toll Free SDS \$ .1500
3. Calls All Day Legacy 25 WB (ACW, AIW)
  - .1 Dial-1 \$ .0750
  - .2 Toll Free \$ .0750
  - .3 SDS and Toll Free SDS \$ .1500
4. Calls All Day Legacy No Min (AC4, AI3)
  - .1 Dial-1 \$ .0750
  - .2 Toll Free \$ .0750
  - .3 SDS and Toll Free SDS \$ .1500
5. Calls All Day Standard No Min (AC5, AI5)
  - .1 Dial-1 \$ .0750
  - .2 Toll Free \$ .0750
  - .3 SDS and Toll Free SDS \$ .1500
6. Calls All Day Legacy 200 (AC2, AI2)
  - .1 Dial-1 \$ .0750
  - .2 Toll Free \$ .0750
  - .3 SDS and Toll Free SDS \$ .1500
7. Calls All Day Legacy 500 (AC3)
  - .1 Dial-1 \$ .0750
  - .2 Toll Free \$ .0750
  - .3 SDS and Toll Free SDS \$ .1500

**SECTION 109 – OBSOLETE SERVICES II**

- H. Embarq Communications (Services grandfathered prior to October 23, 2009)
  - 6. Calls All Day (Cont'd)

International Usage Charges

The standard international usage rates as found in **INTERNATIONAL RATE TABLE 1** in **Section 4.E.1.** apply. (C)  
(C)

Service to Mexico

Calls to Mexico are rated in two parts, the U.S. portion and the Mexico portion. The rate for the Mexico portion is based on rate steps. All calls originating from Hawaii will receive Rate Step 8 per minute rates.

<u>U.S. Portion</u>	<u>Per Minute</u>
0+ Mileage	\$0.0000
Mexico Portion	
<u>Rate Step</u>	<u>Per Minute</u>
1	\$0.2181
2	0.2181
3	0.2181
4	0.4024
5	0.4024
6	0.4024
7	0.4024
8	0.4024



## SECTION 109 – OBSOLETE SERVICES II

- H. Embarq Communications (Services grandfathered prior to October 23, 2009)  
 6. Calls All Day (Cont'd)

Calls All Day SDS International Outbound Usage Rates

<u>Country</u>	<u>Per Minute</u>
Argentina	\$1.7800
Australia	2.4600
Austria	2.1300
Belgium	2.1100
Brazil	1.9400
Canada	0.6100
Cayman Islands	1.3863
Chile	2.0600
China	1.9206
Colombia	2.0250
Czech Republic	1.3070
Denmark	2.0600
Finland	1.7800
France	1.9300
Germany	1.9300
Hong Kong	2.3000
India	2.1645
Indonesia	1.4820
Ireland	2.1300
Israel	2.0600
Italy	2.1100
Japan	2.1800
Korea, Republic of (South)	2.3700
Liechtenstein	2.0000
Mexico	1.3950
Netherlands	1.8700
New Zealand	2.4600
Norway	1.8200
Philippines	1.7586
Poland	1.6731
Russia	1.6506
Singapore	2.6100
South Africa	1.3870
Spain	1.8700
Sweden	1.7600
Switzerland	2.0000
Taiwan	2.5500
United Kingdom	1.4600
Vatican City	2.1100

---

**SECTION 109 – OBSOLETE SERVICES II**

- H. Embarq Communications (Services grandfathered prior to October 23, 2009)  
 6. Calls All Day (Cont'd)

Calls All Day International Toll Free Inbound Usage Rates

These rates apply for calls terminating to Puerto Rico and the U.S. Virgin Islands.

<u>Country</u>	<u>Per Minute</u>
Antigua	\$1.7810
Australia	1.3700
Bahamas	1.1670
Bahrain	1.9000
Barbados	1.6850
Belgium	1.4300
Bermuda	1.1400
Bolivia	2.3030
Brazil	1.4700
Canada	0.9730
Cayman Islands	1.6560
Chile	2.2350
China	3.0600
Colombia	1.5900
Costa Rica	1.4900
Cyprus	1.6700
Denmark	1.5300
Dominican Republic	1.1350
Ecuador	2.1600
El Salvador	3.3150
Finland	1.5300
France	2.2970
Germany	2.1600
Greece	1.2800
Guatemala	1.3300
Hong Kong	2.5690
Hungary	1.4300
Indonesia	2.0890
Ireland	1.4300

**SECTION 109 – OBSOLETE SERVICES II**

- H. Embarq Communications (Services grandfathered prior to October 23, 2009)  
 6. Calls All Day (Cont'd)

Calls All Day International Toll Free Inbound Usage Rates

These rates apply for calls terminating to Puerto Rico and the U.S. Virgin Islands.

<u>Country</u>	<u>Per Minute</u>
Israel	\$2.5400
Italy	2.3280
Jamaica	1.6390
Japan	2.4490
Korea, Republic of South	1.7900
Liechtenstein	1.5300
Luxembourg	1.4900
Macao	1.9300
Malaysia	1.9040
Mexico	1.4160
Monaco	2.2970
Netherlands	2.1760
Netherlands Antilles	1.4190
New Zealand	1.9800
Norway	1.5300
Panama	1.7860
Philippines	1.6900
Portugal	2.7990
San Marino	1.3400
Singapore	2.3140
South Africa	2.4950
Spain	2.4800
Sweden	2.1710
Switzerland	1.5300
Taiwan	1.5900
Thailand	1.8400
Trinidad & Tobago	1.7300
Turkey	2.0000
United Kingdom	2.1280
Vatican City	2.3280
Venezuela	2.3080

Monthly Recurring Charge

No monthly recurring charge applies.

## SECTION 109 – OBSOLETE SERVICES II

### H. Embarq Communications (Services grandfathered prior to October 23, 2009)

#### 7. Voice Solutions

Voice Solutions was grandfathered by the Company as of January 1, 2008, and is only available to existing customers.

##### a. Description

Voice Solutions is a domestic and international flat rated service. The service is designed to meet the communications need of mid - large business customers. Dial-1 Solutions, Toll Free Solutions, outbound Switched Data Solutions and inbound Switched Data Solutions are available. Inbound Switched Data Solutions calls terminate to a customer-specific toll free number. A customer must choose a minimum annual commitment level, set forth in Section 105.1.7.4. One year, two year or three year commitment terms are available. Only associated customer locations are eligible to use Voice Solutions services. Voice Solutions is available to single and multi-location customers for outbound calls, which originate using switched access facilities and terminate, using shared use facilities.

##### b. Term Plan Renewal

A term plan will automatically renew for an equivalent term and minimum annual commitment level, unless the customer provides written notification to cancel the plan. The notification must be received by the Company not less than 45 days prior to the expiration of the term.

##### c. Billing Increments

Dial-1 Solutions outbound, Switched Data Solutions and International Toll Free Service inbound offer six second billing increments. A state-to-state call has an 18-second minimum. An international call has a 30-second minimum. Toll Free Solutions offers six second billing increments. A state-to-state call has an 18-second minimum. An international call has a 30-second minimum, except for toll free services terminating in Canada. Calls terminating in Canada have an 18-second minimum time requirement per call.

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

7. Voice Solutions (Cont'd)

d. Minimum Annual Commitment Levels

A Voice Solutions customer must commit to an annual commitment level. The following annual commitment levels of contributory usage charges are available: \$1,500; \$3,000; \$6,000; \$12,000; \$36,000 or \$60,000. Unless otherwise noted herein, Voice Solutions is available for a one year, two year or three year term.

Contributory usage charges are calculated prior to the application of any discounts. Contributory usage charges are aggregated across toll free, switched data (inbound and outbound), Dial-1 outbound and International Access. All calling options, all locations and all jurisdictions (intrastate, interstate and international) are included in order for the customer to meet its minimum annual commitment level.

Directory Assistance, features, equipment, non-recurring charges, Operator Services, surcharges, taxes, and any other access charges (including, but not limited to, Carrier Universal Service Charges and Presubscribed Line Charges) not specified above are not contributory to meeting the minimum annual commitment level.

If a Voice Solutions customer does not meet their minimum annual commitment level, in addition to all other applicable charges, the customer will be invoiced the difference between customer's actual charges for contributory services (as defined above) and the minimum annual commitment for each year of the term in which customer does not achieve the minimum annual commitment. A customer will be invoiced for such amount in a subsequent invoice and such amount will be due and payable according to the standard payment terms.

A customer may cancel (or terminate) a term plan agreement if the customer signs up for a new term plan agreement. The new term plan agreement must be the same or greater in length than the existing contract. In addition, the customer must commit to an equal or greater minimum annual commitment level.

If, at any time after the conclusion of the first three months of the term, a customer's aggregate actual contributory usage charges are less than 75% of an amount equal to: (i) such customer's minimum annual commitment; (ii) multiplied by the number of months that have expired in the applicable Contract Year (defined below) and (iii) divided by twelve, The Company reserves the right to migrate customer to a lower minimum annual commitment level that is more directly comparable to such customer's aggregate actual contributory usage charges. Thereafter, such customer will receive the rates associated with such lower minimum annual commitment level. For purposes of this section, a contract year shall be defined as the twelve month period commencing on the first day of the first complete billing month following the execution of a term plan agreement by both the customer and the Company, with respect to such customers with a greater than one year term, the annual anniversary thereof.

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

7. Voice Solutions (Cont'd)

e. Termination Liability

Voice Solutions customers terminating service prior to fulfilling their term commitment may be assessed a termination liability. The termination liability will be an amount equal to the minimum annual commitment level, divided by twelve, and multiplied by the remaining number of months in the customer's term plan.

The termination liability will be billed in one lump sum and the customer will be invoiced for such amount in a subsequent invoice. The amount will be due and payable according to the standard payment terms.

Customers will not incur this termination liability for their former term plan commitment if: 1) they request a new minimum annual commitment level, 2) agree to sign a new term plan agreement for a period equal to or greater than their current agreement and 3) the customer commits to an equal or greater minimum annual commitment level. The customer will however, be assessed the termination liability if they terminate all Voice Solutions service prior to fulfilling their new term commitments.

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

7. Voice Solutions (Cont'd)

f. Monthly Recurring Charges

Toll Free Solutions

Interstate and International

Interstate rates found in Real Solutions Annual II apply.

International rates are found in Real Solutions Annual II.

g. Miscellaneous Charges

(1). Features

The Feature charges in Real Solutions Annual II, Section 105.1.1.8.1 of this schedule apply.

(2) Long Distance Line Charge

Per Line or Key/PBX Trunk	\$3.99
Per Centrex Line	0.72
ISDN, BRI or PRI	5.15
(per 1.544 Mbps facility or fraction thereof)	

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

7. Voice Solutions (Cont'd)h. Usage Charges(1) Interstate Dial-1 Solutions Outbound and Toll Free Solutions Inbound Usage RatesSwitched Access - Term Commitments

Annual Commitment Level	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
\$1,500	\$0.1220	\$0.1200	\$0.1180
3,000	0.1200	0.1180	0.1150
6,000	0.1180	0.1150	0.1120
12,000	0.1150	0.1100	0.1060
36,000	0.1100	0.1060	0.1010
60,000	0.1100	0.1060	0.1010

(2) Interstate Switched Data Solutions (SDS) Outbound and Inbound Usage RatesSwitched Access – Term Commitments

Annual Commitment Level	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
\$1,500	\$0.2160	\$0.2140	\$0.2090
3,000	0.2140	0.2090	0.2010
6,000	0.2120	0.2070	0.1990
12,000	0.2101	0.2046	0.1969
36,000	0.2101	0.2046	0.1969
60,000	0.2090	0.2035	0.1947



---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

7. Voice Solutions

h. Usage Charges (Cont'd)

(3) International Access

All inbound International Access calls will be assessed a per call surcharge as shown in Real Solutions Annual II.

(4) International Usage Rates

(a) International Dial-1

The standard international usage rates as found in (C)  
**INTERNATIONAL RATE TABLE 1** in **Section 4.E.1.** apply. (C)

(b) SDS Outbound - Switched Access

SDS International rates apply as found under Business apply.

(c) International Toll Free Service (ITFS) Service - Switched Access [1]

Voice Solutions International Toll Free Rates apply.

[1] International Toll Free Service limited to existing customers.

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

7. Voice Solutions

i. Discounts

Volume Discounts apply to international Dial-1, toll free, and SDS usage. The discount a customer receives each month is based on the customer meeting their Monthly International Threshold. The discounts do not apply to fees, surcharges, or taxes.

<u>MAC Level</u>	<u>Monthly International Threshold</u>	<u>Percentage Discount Applied to International Usage</u>
\$ 1,500	\$ 19	30%
3,000	38	30%
6,000	75	30%
12,000	150	30%
36,000	450	30%
60,000	750	30%

k. Service Guarantees

Secure and Secure Satisfaction Guarantee

Secure and Secure Satisfaction Guarantee are available for selected toll free products. There are no charges associated with these services. A description of these services and the terms and conditions for these services may be found at Secure and Secure Satisfaction Guarantee.

Security Support Services

Security Support Services includes EMBARQ Fraud Protection. There is no charge for EMBARQ Fraud Protection. A description, as well as terms and may be found at Security Support Services.

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

8. Small Business Unlimited Solutions II [1]

Effective October 23, 2009, Small Business Unlimited Solutions II is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans Business Unlimited in this Section of this Schedule.

Small Business Unlimited Solutions II Customers will receive unlimited interstate and intrastate Dial-1 usage for a monthly recurring charge. Monthly Recurring Charges will not be prorated for a partial month's service when a Customer cancels service.

The term "Dial 1" does not include usage from multi-party conference calls. A Customer may not use this service for connection to the internet or other data service (including a significant amount of facsimile transmissions or data usage per month) or for any other use that does not involve a single path person-to-person conversation or voice message, e.g., auto dialer lines and call center line. The Customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line. If the Company determines the Customer has violated the terms and conditions of the service, the Customer will be assessed a \$500.00 charge per line. In addition, the Customer's long distance service will be suspended.

The Customer may subscribe to this service for a maximum of nine lines per location/account. Multiple location accounts are limited to nine unlimited lines per account. Each line subscribed to Small Business Unlimited Solutions II must meet the eligibility requirements specified following:

[1] Effective October 23, 2009, Small Business Unlimited Solutions II is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform and is limited to existing lines in service for current customers whose accounts have been converted.



---

SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

8. Small Business Unlimited Solutions II (Cont'd)

Option 2 - Extended Calling USA ELDL625BL625ES

In order to be eligible for this option, the Customer must subscribe to one of the following Embarq LOC or Company competitive local exchange services: 1) Solutions II-Business Connected II; 2) Solutions II-Business Complete Business Bundle II; 3) Solutions-Business Package Rotary Classic Solution (Ohio customers only); or 4) Solutions II – Complete Business Bundle III.

(a) Dial-1 and MRC Rates

For a MRC per ANI, a customer will receive unlimited Dial-1 interstate calling.

Monthly Recurring Charge  
Per ANI

Interstate	\$19.50
Intrastate	<b>\$10.50</b>

(b) International Dial-1 Rates

The discounted international per minute usage rates as found in International RATE TABLE 3, Section 4.E.3. apply to Dial-1.

(c) Long Distance Line Charge

Per Month, Per Line	\$3.99
---------------------	--------

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

9. Business Simple Rate

Effective November 3, 2011, Business Simple Rate is not available to new customers whose accounts have been established in or converted to the Company’s new billing and provisioning platform and is limited to existing lines in service for current customers whose accounts have been converted.

Business Simple Rate plan is available to small business Customers. Customers must: 1) subscribe to a monthly minimum usage level of \$35.00 or \$50.00 and 2) select the Company as their Primary Interexchange Carrier. There is no monthly recurring charge associated with this product.

Customers whose total monthly long distance usage charges do not meet the monthly minimum usage level will be assessed the difference between their total long distance usage charges and their subscribed monthly minimum usage level.

Toll Free Service is available with this product at the rates specified in this section.

a. Interstate Dial-1 Rates

<u>Usage Levels</u>	<u>Per Minute Usage Rates</u>
\$35 ELDL627B / ELDL627R	\$.060
\$50 ELDL628B/ ELDL628R	\$.055

b. Toll Free Service Option ELDL627TF / ELDL627TR

The rates found above apply to all interstate toll free. An interstate monthly recurring charge of \$5.00 applies.

c. Simple Business Solutions Toll Free Service Rates

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

<u>Monthly Minimum Usage Level</u>	\$35.00	\$50.00
<u>Per Minute</u>	0.06	\$0.055

Toll Free Service Monthly Recurring Charge

Per Toll Free Number	\$0.99
----------------------	--------



## SECTION 109 – OBSOLETE SERVICES II

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

9. Business Simple Rate (Cont'd)g. International SDS Rates

The international rates below apply to calls from the U.S. Mainland and Hawaii.

<u>Country</u>	<u>Per</u> <u>Minute</u>
Afghanistan	\$1.6820
Albania	0.6960
Algeria	0.5160
Andorra	07450
Angola	0.8460
Anguilla	0.4560
Antigua	1.0340
Argentina	1.7800
Armenia	0.6840
Aruba	0.7830
Ascension Isle	1.1280
Atl Ocean Reg	Rate Steps 0-4 9.9900
Australia Ext Terr	5.1680
Australia	2.4600
Austria	2.1300
Azerbaijan	0.8340
Bahamas	0.5750
Bahrain	0.5580
Bangladesh	0.9360
Barbados	1.5040
Belarus	0.5640
Belgium	2.1100
Belize	0.5760
Benin	0.5580
Bermuda	1.0080
Bhutan	1.4100
Bolivia	0.9430
Bosnia/Herzegovina	0.5580
Botswana	1.3960
Brazil	1.9400
British Virgin Islands	0.3600
Brunei	0.6960
Bulgaria	0.4140



**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

9. Business Simple Rate

g. International SDS Rates (Cont'd)

The international rates below apply to calls from the U.S. Mainland and Hawaii.

<u>Country</u>		<u>Per Minute</u>
Burkina Faso		1.4810
Burundi		1.5540
Cambodia		1.5540
Cameroon		0.7020
Cambodia		1.5540
Cameroon		0.7020
Canada	Rate Steps 1 & 2	0.1890
Cape Verde Isle		0.6420
Cayman Islands		1.3860
Central Africa Rep		1.4100
Chad		2.2220
Chile		2.0600
China		3.0310
Colombia		2.5310
Congo		0.8460
Cook Isle		3.8700
Costa Rica		2.4700
Croatia		0.4200
Cuba		1.0600
Cyprus		0.4980
Czech Republic		1.7160
Denmark		2.0600
Diego Garcia		3.3260
Djibouti		0.8460
Dominica		0.4140
Dominican Rep		1.0340
Earth Orbit	Rate Step 0	1.9900
Earth Orbit	Rate Step 1	1.9900
Earth Orbit	Rate Step 2	3.5000
East Timor		1.6110
Ecuador		0.9430
Egypt		0.6200
El Salvador		0.5400
Equatorial Guin		1.6200
Eritrea		0.9480
Estonia		0.5820

## SECTION 109 – OBSOLETE SERVICES II

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

9. Business Simple Rateg. International SDS Rates (Cont'd)

The international rates below apply to calls from the U.S. Mainland and Hawaii.

<u>Country</u>	<u>Per Minute</u>
Ethopia	0.9540
Faeroe Isle	0.3900
Falkland Isle	1.1970
Fiji Isle	0.8460
Finland	1.7800
France	1.9300
French Guiana	0.5580
French Polynesia	0.9900
Gabon	0.6840
Gambia	0.5940
Georgia	0.8400
Germany	1.9300
Ghana	0.9150
Gibraltar	1.4990
Greece	0.7450
Greenland	0.3900
Grenada	0.4700
Guadeloupe Fr A	0.4200
Guantanamo	1.0600
Guatemala	0.8390
Guinea Bissau	0.9900
Guyana	0.8830
Haiti	0.6000
Honduras	0.5400
Hong Kong	2.3000
Hungary	1.6490
Iceland	1.4150
Indian Ocean Reg	Rate Steps 0-4 9.9900
India	3.4000
Indonesia	1.4800
Iran	0.8400
Iraq	1.1400
Ireland	2.1300
Israel	2.0600
Italy	2.1100
Ivory Coast	0.8760

## SECTION 109 – OBSOLETE SERVICES II

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

9. Business Simple Rateg. International SDS Rates (Cont'd)

The international rates below apply to calls from the U.S. Mainland and Hawaii.

<u>Country</u>	<u>Per Minute</u>
Jamaica	1.3020
Japan	2.1800
Jordan	0.7440
Kazakhstan	0.4370
Kenya	0.6480
Kiribati	1.1220
Kuwait	0.7260
Kyrgyzstan	0.8500
Laos	1.5540
Latvia	0.5580
Lebanon	0.7020
Lesotho	0.7080
Liberia	0.8580
Libya	0.8460
Liechtenstein	2.0000
Lithuania	2.6590
Luxembourg	2.9350
Macao	\$2.1030
Macedonia	0.4980
Madagascar	2.1670
Malawi	0.5580
Malaysia	3.3170
Maldives	1.1280
Mali	0.8400
Malta	0.5640
Marshall Isle	0.6420
Martinique	0.3600
Mauritania	0.8520
Mauritius	0.9900
Mayotte Isle	1.4160
Mexico Rate Steps 1-8	1.3950
Micronesia	0.6480
Moldova	0.8400
Monaco	0.3490
Mongolia	1.4160
Montserrat	1.1320
Morocco	0.6540

## SECTION 109 – OBSOLETE SERVICES II

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

9. Business Simple Rateg. International SDS Rates (Cont'd)

The international rates below apply to calls from the U.S. Mainland and Hawaii.

<u>Country</u>	<u>Per Minute</u>
Mozambique	0.9900
Myanmar (Burma)	1.8420
Nauru	3.4440
Nepal	0.8460
Netherlands Antilles	0.7450
Netherlands	1.8700
Nevis Isle	0.3900
New Caledonia	0.9840
New Zealand	2.4600
Nicaragua	0.4440
Niger	0.7560
Nigeria	0.6480
Niue	5.5570
North Korea	1.9860
Norway	1.8200
Oman	0.7260
Pacific Ocean Reg	Rate Steps 0-4 9.9900
Pakistan	3.1240
Palau	0.9900
Pale Auth	2.0600
Panama	2.6590
Papua New Guinea	1.7630
Paraguay	1.0660
People Rep Guin	0.6480
Peru	1.8900
Philippines	1.7590
Poland	4.4420
Portugal	2.6210
Qatar	0.7140
Reunion Isle	0.8400
Romania	1.2920
Russia	1.6510
Russian Fed	1.3110
Rwanda	0.9840
San Marion	1.0450
Sao Tome	1.5900

## SECTION 109 – OBSOLETE SERVICES II

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

9. Business Simple Rateg. International SDS Rates (Cont'd)

The international rates below apply to calls from the U.S. Mainland and Hawaii.

<u>Country</u>	<u>Per Minute</u>
Sao Tome	1.5900
Saudi Arabia	0.7700
Senegal	0.9840
Seychelles	1.1280
Sierra Leone	0.7200
Singapore	2.6100
Slovakia	0.4560
Slovenia	0.4440
Solomon Isle	3.4560
Somalia	1.4100
South Africa	1.8940
South Korea	2.3700
Spain	1.8700
Sri Lanka	0.8400
St. Helena	1.1400
St. Kitts	0.3900
St. Lucia	0.3900
St. Pierre/Miquin	0.4140
St. Vinc/Bequia	0.4440
Sudan	0.9840
Suriname	0.9240
Swaziland	0.6480
Sweden	1.7600
Switzerland	2.0000
Syrian Arab Rep	0.8400
Taiwan	2.5500
Tajikistan	.04280
Tanzania	0.6480
Thailand	2.3390
Togo	0.8580
Tokelau	2.6590
Tonga Isle	1.2280
Trinidad/Tobago	0.4920
Tunisia	0.4980
Turkey	1.7550

## SECTION 109 – OBSOLETE SERVICES II

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

9. Business Simple Rateg. International SDS Rates (Cont'd)

The international rates below apply to calls from the U.S. Mainland and Hawaii.

<u>Country</u>	<u>Per Minute</u>
Turkmenistan	\$0.8460
Turks/Caicos Is	0.4140
Tuvalu	1.9100
Uganda	1.3480
Ukraine	0.5580
United Arab Emi	2.3390
United Kingdom	1.4600
United Oceans	Rate Steps 0-3 9.9900
Uruguay	2.6590
Uzbekistan	0.5200
Vanuatu	2.3000
Venezuela	0.6700
Vietnam	3.4520
Wallis/Futuna	4.2470
Western Samoa	0.6840
Yemen People Rep	0.7080
Yugoslavia	0.5640
Zaire	0.6420
Zambia	0.6540
Zimbabwe	0.5580

---

## SECTION 109 – OBSOLETE SERVICES II

### H. Embarq Communications (Services grandfathered prior to October 23, 2009)

#### 10. Business AnyTime

Effective October 23, 2009, Business AnyTime is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

Business AnyTime offers business customers a flat rate for Dial-1 and SDS Services. Toll Free Service is available with this product at the rates specified in this section.

The interstate usage rates, which are shown below in full minute increments, are billed in 6-second increments with a per call minimum of 18 seconds for interstate calls. The following usage rates apply to interstate service.

All calls are rated in full-minute increments. Partial minutes will be rounded up to the next full minute.

#### a. Interstate Dial-1 Rate

Per Minute	\$0.09
------------	--------

#### b. Monthly Recurring Charge                    **\$26.95 (I)** ELDL642B-L642

- Applies to Dial-1
- Applies to Toll Free Service if selected by customer

#### c. Toll Free Service Option

Per Minute	\$0.09
------------	--------

Monthly Charge	\$12.95 ELDL642TA-L642RC
----------------	--------------------------

#### d. Interstate SDS Rates and SDS Toll Free

Per Minute	\$0.150
------------	---------

#### e. Long Distance Line Charge

Per Month, Per Line	\$3.99
---------------------	--------

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

10. Business AnyTime (Cont'd)

f. International Dial-1 (T)

The **discounted** international per minute usage rates as found **in** International (C)  
**RATE TABLE 3, Section 4.E.3. apply** to Dial-1. (C)

g. International SDS Rates (T)

The rates found under Business Sense, in this Section, apply.



## SECTION 109 – OBSOLETE SERVICES II

### H. Embarq Communications (Services grandfathered prior to October 23, 2009)

#### 11. Block of Time for Small Business

Effective October 23, 2009, Block of Time for Small Business is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in Section 5 of this Schedule.

Block of Time for Small Business offers small business Customers a block of minutes for a flat monthly fee. This block of minutes can be used for direct dial outbound long distance voice services in the interstate and intrastate jurisdictions. Block minutes will be applied in the following order to qualified domestic Dial-1 outbound, Toll Free Service and qualified residential usage. Block minutes cannot be applied to Operator, international or Switched Data Service ("SDS")<sup>(1)</sup> calls. Each Customer may purchase only one block of minutes for their monthly long distance usage.

Toll Free Service is available with this product. A separate monthly recurring charge for Toll Free Service applies in addition to the Block of Time for Small Business monthly recurring charge. Toll Free usage is included in the block of time.

No international usage can be applied to the block minutes. The Company will charge Customers for any usage in excess of the block minutes (overage minutes) selected at the rates set forth herein. Block minutes that have not been used at the end of the Customer's billing cycle will not carry over to the next month.

The Customer may elect to have employee usage at satellite locations be subscribed to Block of Time for Small Business under the Customer's account via Consolidated Invoicing. No more than ten satellite locations' (e.g. customer's employees' homes) usage can be subscribed under the Customer's account. These satellite locations will receive the applicable per minute rates, including block overage rates, associated with Block of Time for Small Business. The Customer will be financially responsible for the satellite locations' Block of Time for Small Business charges.

Block of Time for Small Business is available only to those Customers who subscribe as well to the intrastate version of this service offering.

**SECTION 109 – OBSOLETE SERVICES II**

- H. Embarq Communications (Services grandfathered prior to October 23, 2009)  
11. Block of Time for Small Business (Cont'd)

In order to subscribe to Block of Time for Small Business, a Customer must pay an interstate monthly recurring charge (MRC). This charge, which affords customers the opportunity to place interstate and intrastate calls, is identical to, and not in addition to, the rate applicable for companion intrastate service.

- a. Dial-1, Toll Free Service and Qualified Residential Rates

<u>Total Block of Interstate and Intrastate Minutes</u>	<u>MRC</u>
100	\$ <b>\$18.00</b> (I) ELDL636B
400	<b>34.00</b> (I) ELDL648B
500	30.00 ELDL665B
600	42.00 ELDL645B
1,000	60.00 ELDL666B
2,000	120.00 ELDL667B
3,500	210.00 ELDL668B
5,000	300.00 ELDL669B
10,000	600.00

- b. Dial-1, Toll Free Service and Qualified Residential Overage Rate

For any qualified domestic minutes of use above a Customer's monthly block of time minutes, the Customer will be charged \$0.10 per minute.

- c. Long Distance Line Charge

Per Month, Per Line \$3.99

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

11. Block of Time for Small Business (Cont'd)

d. Toll Free Service Option

An interstate monthly recurring charge of \$5.00 applies in addition to the Block of Time for Small Business monthly recurring charge. This monthly recurring charge applies in addition to the Block of Time for Small Business monthly recurring charges.

e. Interstate SDS Rate

The following per minute usage rate is billed in 6-second increments with a per call minimum of 18 seconds.

Per Minute     \$0.176

f. International Dial-1

The **discounted** international per minute usage rates as found in International **RATE TABLE 3, Section 4.E.3. apply** to Dial-1. (C)  
(C)

g. International SDS Rates

The international rates below apply to calls from the U.S. Mainland and Hawaii.

<u>Country</u>	<u>Per Minute</u>
Argentina	\$1.7800
Australia	2.4600
Austria	2.1300
Barbados	1.5041
Belgium	2.1100
Bermuda	1.0080
Brazil	1.9400
Canada	0.6100
Cayman Islands	1.3863
Chile	2.0600
China	3.0305
Colombia	2.5313
Costa Rica	2.4701
Czech Republic	1.7155
Denmark	2.0600
Finland	1.7800
France	1.9300
Germany	1.9300
Hong Kong	2.3000
Hungary	1.6485
Iceland	1.4149

## SECTION 109 – OBSOLETE SERVICES II

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

11. Block of Time for Small Businessg. International SDS Rates (Cont'd)

<u>Country</u>	<u>Per Minute</u>
India	3.3995
Indonesia	1.4820
Ireland	2.1300
Israel	2.0600
Italy	2.1100
Jamaica	1.3020
Japan	2.1800
Liechtenstein	2.0000
Lithuania	2.6591
Malaysia	3.3168
Luxembourg (excluding PR/USVI)	2.9348
Luxembourg (from PR/USVI)	1.9500
Malaysia	2.1600
Mexico	1.8125
Netherlands	1.8700
New Zealand	2.4600
Norway	1.8200
Pakistan	3.1238
Panama	\$2.6591
Peru	1.8900
Philippines	1.7586
Poland	4.4415
Portugal	2.6211
Russia	1.6506
Singapore	2.6100
South Africa	1.8940
Spain	1.8700
Sweden	1.7600
Switzerland	2.0000
Taiwan	2.5500
Thailand	2.3389
Turkey	1.7548
United Arab Emirates	2.3389
United Kingdom	1.4600
Uruguay	2.6591
Vatican City	2.1100
Vietnam	3.4519

## SECTION 109 – OBSOLETE SERVICES II

### H. Embarq Communications (Services grandfathered prior to October 23, 2009)

#### 12. Bundled Block of Time

Bundled Block of Time offers small business customers a block of minutes for a flat monthly fee. This block of minutes can be used for direct dial outbound long distance voice services in the interstate and intrastate jurisdictions. Block minutes cannot be applied to Operator, Switched Data Service (“SDS”) or international usage. Each Customer may purchase only one block of minutes per month. Customers must also subscribe to companion intrastate service.

A per minute overage rate applies for all usage in excess of the block minutes. Block minutes that have not been used at the end of the Customer’s billing cycle will not carry over to the next month.

To be eligible for Bundled Block of Time, the Customer must subscribe to: any Embarq LOC or Company-provided T-1 based service, including services such as ISDN-PRI, Digital Trunking Service, and Integrated T-1.

Bundled Block of Time minutes may be shared among voice channels within a T-1 facility (up to 2 voice channels), at a single location that are billed under a single account. A separate monthly recurring charge will apply for each T-1 facility subscribed to Bundled Block of Time, whether at the same or different locations.

The Bundled Block of Time rates will apply as long as the Customer subscribes to a qualifying service. Customers who discontinue the qualifying service(s) will no longer be eligible to subscribe to the Bundled Block of Time and will be switched, upon notice, to Block of Time for Small Business as set forth in this Section.

#### a. Interstate Dial-1 Rates

##### Total Block of Interstate and Intrastate Minutes

1,000 ELDL631B / CLDL606LD  
5,000 ELDL629B / CLDL607LD

##### Monthly Recurring Charge [1]

\$ 25.00

125.00

(Z)

#### b. Interstate Overage Rate

For all minutes of use in excess of the Customer’s selected Bundled Block of Time option, a per minute rate of \$0.04 will apply.

[1] This charge is identical to, and not in addition to, the monthly recurring charge for companion intrastate service.

(Z) **5,000 Block of Time was erroneously omitted when this RSS 10 replaced RSS Schedule No. 7. Terms, conditions and the rates in effect when this service last appeared in the Company’s rate schedule are still in effect.** (N)  
(N)



---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

13. Block of Time for MultiLine Bundle (DML) ELDL649B

Effective October 23, 2009, Block of Time for MultiLine Bundle is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in Section 5 of this Schedule.

Block of Time for MultiLine Bundle offers business customers a block of minutes for a flat monthly fee. This block of minutes can be used for direct dial (Dial-1) outbound long distance voice services in the interstate and intrastate jurisdictions. Block minutes cannot be applied to Operator, Switched Data Service ("SDS") or international usage.

Each line subscribed to Block of Time for MultiLine Bundle must be subscribed to Embarq LOC or Company local exchange service. Block of Time for MultiLine Bundle minutes may be shared among local exchange service lines at a single location that are billed under a single account. Customers may subscribe to multiple Block of Time for MultiLine Bundle plans at a single location; however, each line at a location may only be associated with one block of minutes (i.e., block minutes may not be combined). A separate monthly recurring charge is applicable for each block of minutes.

A per minute overage rate applies for all usage in excess of the block minutes. Block minutes that have not been used at the end of the Customer's billing cycle will not carry over to the next month.

Customers who discontinue the qualifying local exchange service for any lines subscribed to Block of Time for MultiLine Bundle will no longer be eligible to subscribe to the Block of Time for MultiLine Bundle and will be switched, upon notice, to Block of Time for Small Business as set forth in this Section.

Switched Data Service ("SDS")<sup>(1)</sup> is available at the rates specified elsewhere in this Section.

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

13. Block of Time for MultiLine Bundle (DML) (Cont'd) ELDL649B

a. Interstate Dial-1 Rates

Total Block of Interstate  
and Intrastate Minutes  
500

Monthly Recurring Charge  
\$30.00

This charge is identical to, and not in addition to, the monthly recurring charge for companion intrastate service.

b. Interstate Overage Rate

For any qualified domestic minutes of use in excess of the Customer's monthly block of minutes, the Customer will be charged \$0.05 per minute.

c. Interstate SDS Rate

The following per minute usage rate is billed in six-second increments with a per call minimum of 18 seconds.

Per Minute

\$0.176

d. International Dial-1

The **discounted** international per minute usage rates as found in International **RATE TABLE3, Section 4.E.3. apply** to Dial-1. (C)  
(C)

e. Long Distance Line Charge

Per Month, Per Line

\$3.99



---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

14. Business Unlimited Multiline

Effective October 23, 2009, Business Unlimited Multiline is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in Section 5 of this Schedule.

Business Unlimited Multiline Customers will receive unlimited interstate and intrastate Dial-1 usage for a monthly recurring charge. The monthly recurring charge is not prorated for the initial partial month of service or any final partial month upon termination of service.

To be eligible for this service, the Customer must subscribe to one of the following Embarq LOC or Company competitive local exchange services at each location at which Business Unlimited Multiline service is provided: 1) Solutions-Business Package MultiLine Bundle; or 2) Solutions-Business Package Rotary Classic Solution. The qualifying service must be subscribed to any Company long distance plan.

Business Unlimited Multiline service is available under two and three year term commitments. A minimum of two lines per location, up to a maximum of nine lines per location, must be subscribed to this service, with all lines billing under the same account. If the qualifying service is subscribed to this long distance plan, at least one additional single business line or key trunk must be subscribed to this service at each location.

The term "Dial-1" does not include the following types of calls:

- calls to Internet service providers or other data service providers
- multi-party conference calls (except when dialed using a toll free number)
- calls initiated by high volume auto dialers (high volume call centers)
- calls for the purpose of dictation or transcription
- intercom calls / monitoring calls
- calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; the answering party (device) is a facsimile machine and fax usage on the line does not exceed fifty percent of total usage on the line during any billing month.

The Customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line. A line is defined as an Embarq LOC single line business line or key trunk.

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

14. Business Unlimited Multiline (Cont'd)

Business Unlimited Multiline customers who discontinue their service prior to fulfilling their term commitment will be assessed a termination liability charge. The termination liability charge will be the difference between the monthly recurring charges applied during the in-service period and the non-term Small Business Unlimited Solutions II monthly recurring charges for that same period, or \$50.00, whichever is less. If a customer prematurely discontinues this service for only a portion of the lines under a term commitment, the termination liability charge will not apply as long as the customer retains a qualifying service at each location and the minimum number of lines remains subscribed to this service.

If the Company determines the customer has violated any of the terms and conditions of this service, the customer’s plan will be switched, upon notice, to Business Sense as set forth in this Section and the termination liability charge as defined in the preceding paragraph will be assessed.

Upon expiration of the term commitment, the term commitment will automatically renew for an additional twelve months unless either the Company or the customer provides written notification to cancel the existing term prior to the expiration of the term plan.

If a customer desires to commit to a new term period prior to fulfilling the current commitment period, no termination liability charges will apply. However, the number of months accrued under the current term commitment will not apply towards the new term commitment.

- 1. Interstate and Intrastate Dial-1 Rate \$0.00
- 2. Monthly Recurring Charge (ELDL699A3, ELDL699B3, ELDL699B4, ELDL699C)

	Interstate	Intrastate
Two Year Term		
- 3 or Fewer Lines Subscribed	<b>\$24.00 (I)</b>	<b>\$13.00 (I)</b>
- 4-9 Lines Subscribed	<b>\$21.00 (I)</b>	<b>\$11.00 (I)</b>
Three Year Term		
- 3 or Fewer Lines Subscribed	<b>\$21.00 (I)</b>	<b>\$11.00 (I)</b>
- 4-9 Lines Subscribed	<b>\$ 17.50 (I)</b>	<b>\$9.50 (I)</b>

- 3. SDS and SDS Toll Free Rates  
Per Minute 0.10
- 4. International Dial-1 Rate

The discounted international per minute usage rates as found in International RATE TABLE 3, Section 4.E.3. apply to Dial-1.

## SECTION 109 – OBSOLETE SERVICES II

### H. Embarq Communications (Services grandfathered prior to October 23, 2009)

#### 15. Business Sense

Effective October 23, 2009, Business Sense is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in Section 5 of this Schedule.

Business Sense is a packaged telecommunications service which offers small business Customers a flat rated switched product using either domestic and/or international calling for their outbound and switched data service. There is no monthly recurring charge associated with this product.

Toll Free Service is available with this product. A monthly recurring charge for Toll Free Service applies at the rates specified in this section.

This service is available to any Embarq LOC or Company competitive local exchange service business customer who contacts the Company or is contacted by the Company and requests this service plan. Customers may subscribe to another business service by contacting an Embarq LOC representative.

Customers subscribed to any Solutions Service who discontinue any or all of the qualifying services and/or features and consequently no longer meet the eligibility requirements for that service will be switched to this product. Customers may discontinue this product at any time by subscribing to another business service for which they meet the eligibility requirements.

Business Sense customer's employees may subscribe to the customer's Business Sense service for up to 10 satellite locations (e.g., from home). The satellite locations (up to 10) will be eligible to receive the customer's underlying Business Sense rates, for satellite locations.

Unless, otherwise indicated, all Business Sense calls are rated in full-minute increments. Partial minutes will be rounded up to the next full minute.

#### a. Dial-1 & Toll Free Rate

Per Minute Usage Rate	\$0.59
-----------------------	--------

#### b. Toll Free Service Option

An interstate monthly recurring charge (per Service Group Location) of \$5.00 applies

---



## SECTION 109 – OBSOLETE SERVICES II

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

15. Business Sense (Cont'd)f. International SDS Rates

The international rates below apply to calls from the U.S. Mainland and Hawaii.

<u>Country</u>		<u>Per</u> <u>Minute</u>
Afghanistan		\$3.0700
Andorra		2.2900
Argentina		1.6700
Atlantic Ocean Reg	Rate Step 0	9.7500
Atlantic Ocean Reg	Rate Step 1	6.9500
Atlantic Ocean Reg	Rate Step 2	9.7500
Atlantic Ocean Reg	Rate Step 3	5.5000
Atlantic Ocean Reg	Rate Step 4	2.8000
Australia		2.6900
Austria		2.7560
Bahrain		2.8300
Barbados		1.6780
Belgium		2.3400
Bermuda		1.1230
Brazil		2.3000
Canada - National		0.4700
Canada - Regional		0.4700
Cayman Islands		1.6640
Chile		2.2500
China		2.3060
Colombia		2.9650
Costa Rica		1.9670
Cyprus		2.5610
Czech Republic		1.9130
Denmark		2.1600
East Timor		2.1680
Ecuador		1.3300
Egypt		2.9650
Finland		1.9500
France		2.1200
Germany		2.1200
Greece		2.0330
Hong Kong		2.6600

## SECTION 109 – OBSOLETE SERVICES II

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

15. Business Sense (Cont'd)

<u>Country</u>		<u>Per Minute</u>
Hungary		\$1.8390
India		2.5990
Indian Ocean Reg	Rate Step 0	9.7500
Indian Ocean Reg	Rate Step 1	6.9500
Indian Ocean Reg	Rate Step 2	9.7500
Indian Ocean Reg	Rate Step 3	5.5000
Indian Ocean Reg	Rate Step 4	2.8000
Indonesia		2.1680
Ireland		2.1300
Israel		2.1200
Italy		2.3200
Jamaica		1.4510
Japan		2.6900
Liechtenstein		2.1200
Lithuania		2.9650
Luxembourg		2.2280
Malaysia		2.5260
Mexico	Rate Steps 1 - 8	1.9080
Monaco		2.1200
Netherlands		1.9200
New Zealand		2.6900
Norway		1.9500
Pacific Ocean Reg	Rate Step 0	9.7500
Pacific Ocean Reg	Rate Step 1	6.9500
Pacific Ocean Reg	Rate Step 2	9.7500
Pacific Ocean Reg	Rate Step 3	5.5000
Pacific Ocean Reg	Rate Step 4	2.8000
Pakistan		3.4830
Pale Auth		2.1200
Panama		2.9650
Peru		2.1070
Philippines		2.1110
Poland		2.0090
Portugal		1.9860

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

15. Business Sense (Cont'd)

<u>Country</u>	<u>Per Minute</u>
Russia	\$2.6900
Russian Fed	2.2580
Singapore	2.6600
Slovenia	0.4440
South Africa	2.0310
South Korea	2.7100
Spain	2.0500
Sweden	1.9200
Switzerland	2.1200
Taiwan	2.6400
Tajikistan	2.6900
Thailand	2.6090
Turkmenistan	2.6900
Ukraine	1.7880
United Arab Emi	2.6090
United Kingdom	1.9200
Uruguay	2.9650
Uzbekistan	2.6900
Venezuela	2.9650
Vietnam	3.8490

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

16. Enhanced Voice Solutions

a. Description

Effective November 3, 2011, Enhanced Voice Solutions is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

Enhanced Voice Solutions is a domestic and international flat rated service. The service is designed to meet the communications need of mid-large business customers. Dial-1 Solutions, Toll Free Solutions and Switched Data Solutions<sup>(1)</sup> are available. A customer must choose a minimum annual commitment level, set forth in following. One year, two year or three year commitment terms are available. Only associated customer locations are eligible to use Enhanced Voice Solutions services. Enhanced Voice Solutions is available to single and multi-location customers for outbound and inbound calls using switched access facilities.

b. Term Plan Renewal

A term plan will automatically renew for an equivalent term and minimum annual commitment level at the rates in effect under the prior term plan unless either the Company or the customer provides written notification to cancel the plan, with such notification being received by the notified party, not less than 45 days prior to the expiration of the term.

c. Billing Increments

Dial-1 Solutions, Toll Free Solutions, and Switched Data Solutions offer six second billing increments. A state-to-state call has an 18-second minimum. An international call has a 30-second minimum. Toll Free Solutions originating from Canada have an 18-second minimum time requirement per call.

---



**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

16. Enhanced Voice Solutions (Cont'd)

d. Minimum Annual Commitment Levels

An Enhanced Voice Solutions customer must commit to an annual commitment level. The following annual commitment levels of contributory long distance usage charges are available:

\$3,000, \$6,000, \$12,000, \$36,000 and \$60,000

Enhanced Voice Solutions is available for a one year, two year or three year term. Contributory usage charges are aggregated across toll free, switched data (inbound and outbound) and Dial-1. All calling options, all locations and all jurisdictions (intrastate, interstate and international) are included in order for the customer to meet the minimum annual commitment level.

Directory Assistance, features, equipment, non-recurring charges, Operator Services, surcharges, taxes, and any other access charges (including, but not limited to, Carrier Universal Service Charges and Presubscribed Line Charges) not specified above are not contributory to meeting the minimum annual commitment level.

If an Enhanced Voice Solutions customer does not meet their minimum annual commitment level, in addition to all other applicable charges, the customer will be invoiced the difference between customer's actual charges for contributory services (as defined above) and the minimum annual commitment for each year of the term in which customer does not achieve the minimum annual commitment. A customer will be invoiced for such amount in a subsequent invoice and such amount will be due and payable according to the standard payment terms.

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

16. Enhanced Voice Solutions

d. Minimum Annual Commitment Levels (Continued)

If, at any time after the conclusion of the first three months of the term, a customer's aggregate actual contributory usage charges are less than 75% of an amount equal to: (i) such customer's minimum annual commitment; (ii) multiplied by the number of months that have expired in the applicable Contract Year (defined below) and (iii) divided by twelve, The Company reserves the right to migrate the Customer to a lower minimum annual commitment level that is more directly comparable to the customer's aggregate actual contributory usage charges. Thereafter, the customer will receive the rates associated with such lower minimum annual commitment level. For purposes of this section, a Contract Year shall be defined as the twelve month period commencing on the first day of the first complete billing month following the execution of a term plan agreement by both the customer and the Company, with respect to such customers with a greater than one year term, the annual anniversary thereof.

e. Termination Liability

Enhanced Voice Solutions customers terminating service prior to fulfilling their term commitment may be assessed a termination liability. The termination liability will be an amount equal to the minimum annual commitment level, divided by twelve, and multiplied by the remaining number of months in the customer's term plan. The termination liability will be billed in one lump sum and the customer will be invoiced for such amount in a subsequent invoice. The amount will be due and payable according to the standard payment terms.

Customers will not incur this termination liability for their former term plan commitment if: 1) they request a new minimum annual commitment level, 2) agree to sign a new term plan agreement for a period equal to or greater than their current agreement and 3) the customer commits to an equal or greater minimum annual commitment level. The customer will however, be assessed the termination liability if they terminate all Enhanced Voice Solutions service prior to fulfilling their new term commitments.

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

16. Enhanced Voice Solutions (Cont'd)

f. Rate Stability Plan

The interstate switched outbound and inbound service usage rates and the intrastate switched outbound and inbound service usage rates in effect upon the commencement of the customer's term plan will remain in effect for the duration of the term plan. If the Company decreases the interstate or intrastate switched rates for Enhanced Voice Solutions during the term, the customer will receive the lower rates on their first invoice following the effective date of the rate decreases. The customer may add associated locations at any time during the term. All usage from subsequently-added associated locations will be exempt from any rate increases for the remainder of the term.

g. Monthly Recurring Charges

1. Toll Free Solutions

1. Interstate

<u>Access Type</u>	<u>Monthly Recurring Charge (Per Service Group Location)</u>
Switched Access	\$20.00

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

16. Enhanced Voice Solutions (Cont'd)h. Usage Charges1. Interstate Dial-1 Solutions, SDS and Toll Free Solutions Usage Rates

The following interstate rates apply for all inbound and outbound interstate calls originating in the U.S. Mainland and Hawaii.

a. Dial-1 and Toll Free Usage Rates - Switched Access - Term Commitments

Annual Commitment Level	<u>Per-Minute</u>		
	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
\$ 3,000	\$0.0500	\$0.0400	\$0.0350
6,000	0.0450	0.0370	0.0330
12,000	0.0400	0.0350	0.0300
36,000	0.0390	0.0340	0.0290
60,000	0.0380	0.0330	0.0280

b. Switched Data Solutions (SDS) Inbound and OutboundSwitched Access - Term Commitments

Annual Commitment Level	<u>Per-Minute</u>		
	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
\$ 3,000	\$0.1000	\$0.1000	\$0.1000
6,000	0.1000	0.1000	0.1000
12,000	0.1000	0.1000	0.1000
36,000	0.1000	0.1000	0.1000
60,000	0.1000	0.1000	0.1000

---

**SECTION 109 – OBSOLETE SERVICES II**

H Embarq Communications (Services grandfathered prior to October 23, 2009)

1. OBSOLETE BUSINESS SERVICES

16 Enhanced Voice Solutions

h. Usage Charges (Cont'd)

2. International Usage Rates

a. International Dial-1 Rates

The **discounted** international per minute usage rates as found in (C)  
International **RATE TABLE 3, Section 4.E.3. apply** to Dial-1. (C)

3. SDS Outbound - Switched Access

SDS International rates apply as found under Business Sense in this in Section.

4. Toll Free Solutions Usage Rates FROM CANADA

Switched Access - Term Commitments

Annual  
Commitment

<u>Level</u>	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
\$3,000	\$0.0900	\$0.0900	\$0.0900
\$6,000	\$0.0900	\$0.0900	\$0.0900
\$12,000	\$0.0900	\$0.0900	\$0.0900

5. Long Distance Line Charge

Per Month, Per Line \$3.99

SECTION 109 – OBSOLETE SERVICES II

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

17. International Dial-1 Rates

a. International Discount Plan Rates (a.k.a. International Best) (ELDINTBTB)

When a customer is subscribed to a long distance plan that does not include discounted international rates, for an additional monthly recurring charge, they will receive discounted International Dial-1 rates in INTERNATOINAL RATE TABLE 3 of Section 4.E.3.

Monthly Recurring Charge **\$20.95 (I)**

PAGES 192 - 205 OF THIS SECTION 109 WERE DELETED ON JUNE 1, 2023.

OPTION 1 AND 3 RATES PREVIOUSLY APPEARING OR REFERENCED  
ON PAGES 191 – 197, AS REVISED,  
ARE LOCATED IN RATE TABLE 3 OF SECTION 4. E.3.

OPTION 4 RATES PREVIOUSLY APPEARING  
ON PAGES 191 – 197, AS REVISED,  
ARE LOCATED IN RATE TABLE 1 OF SECTION 104. E.1.

[1] Release 3 of Page 191 canceled pages 192-205.

---

## SECTION 109 – OBSOLETE SERVICES II

### H. Embarq Communications (Services grandfathered prior to October 23, 2009)

#### 18. Business Basics ELDL641B / ELDL641R

Effective October 23, 2009, Business Basics is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform and is limited to existing lines in service for current customers whose accounts have been converted. See Business Advantage Plans in Section 5 of this Schedule.

Business Basics offers small business Customers a flat rate for Dial-1 and SDS.

Toll Free Service is available with this product. A monthly recurring charge for Toll Free Service applies at the rates specified in this section.

To be eligible for Business Basics, business customers must: 1) subscribe to any Business Solutions Package; or 2) be a multi-line customer with at least one local exchange service line or trunk provided by Embarq LOC or the Company, with a minimum of four lines presubscribed to this service\*; 3) be a multi-line customer with at least five individual business lines or at least two key trunks provided by Embarq LOC or the Company; or 4) subscribe to MultiLine Bundle provided by Embarq LOC or the Company.

Customers who subscribe to this service and subsequently cancel their qualifying service needed to maintain eligibility will be switched, upon notice, to Business Sense as set forth in this Section.

Business Basics customers' employees may subscribe to the customer's Business Basics service for up to 10 satellite locations (e.g., from home). The satellite locations (up to 10) will be eligible to receive the customer's underlying Business Basics rates for satellite locations. Unless, otherwise indicated, all Business Basics calls are rated in full-minute increments. Partial minutes will be rounded up to the next full minute.

#### 1. Dial-1 Rate

Per Minute Usage Rate	\$0.15
Monthly Recurring Charge	<b>\$15.00 (I)</b>

#### 2. Toll Free Service Option

The rate found above applies to all interstate toll free. An interstate monthly recurring charge of \$5.00 applies.

#### 3. Long Distance Line Charge

Per Month, Per Line	\$3.99
---------------------	--------

## SECTION 109 – OBSOLETE SERVICES II

### H. Embarq Communications (Services grandfathered prior to October 23, 2009)

#### 18. Business Basics (Cont'd)

##### 3. Interstate SDS Rate

The full minute rate shown below is billed in 6-second increments with a per call minimum of 30 seconds.

Per Minute Usage Rate \$.2770

##### 4. International Dial-1 Rates

The International usage rates in **International Rate Table 1 of Section 104.E.1.** (C) apply.



## SECTION 109 – OBSOLETE SERVICES II

### H. Embarq Communications (Services grandfathered prior to October 23, 2009)

#### 19. Unlimited Regional Solutions

Effective November 3, 2011, Unlimited Regional Solutions is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform and is limited to existing lines in service for current customers whose accounts have been converted.

Unlimited Regional Solutions plan offers business Customers unlimited Dial-1 calling within their LATA with either a flat per minute rate or a Block of Time rate applicable for all Dial-1 InterLATA calls. Customers must subscribe to companion intrastate service for the option selected and must select the Company as their interLATA and intraLATA toll provider.

To be eligible for Unlimited Regional Solutions, the customer must meet eligibility requirements specified for the service option selected.

For unlimited calling, a Customer may not use this service for connection to the internet or other data service (including a significant amount of facsimile transmissions or data usage per month) or for any other use that does not involve a single path person-to-person conversation or voice message, e.g. auto dialer lines and call center line. The Customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line.

If the Company determines the Customer has violated the terms and conditions of the service, the Customer will be assessed a \$500.00 charge per line. In addition, the Customer's long distance service will be suspended.

Only Dial-1 calls are eligible for the unlimited and block minutes and for the per minute rates specified herein. The term "unlimited Dial-1" does not include usage from multi-party conference calls.

Toll Free Service <sup>(1)</sup>, which allows up to five (5) toll free numbers, is available for an additional monthly recurring charge as specified below. A separate monthly recurring applies for each additional set of five (or increment thereof) toll free numbers requested by the customer. A Toll Free Service per minute rate applies for all domestically originated Toll Free Service calls. Domestically originated calls do not include calls originated in Canada.

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

19. Unlimited Regional Solutions (Cont'd)

a. Option 1 – Basic (interstate and intrastate unlimited LATAwide calling)

Customers receive unlimited Dial-1 IntraLATA calling (interstate and intrastate) for a monthly recurring charge, with a flat per minute Dial-1 InterLATA rate.

To be eligible for this option, the Customer must be subscribed to two or more of the Embarq LOC MultiLine Bundles (or where MultiLine Bundle is not available, to two or more of the Embarq LOC Solutions Business Package Rotary Classic Solution) at each location for which this option is selected. In addition to subscribing to two MultiLine Bundles (or Rotary Classic Solutions packages), the customer may subscribe up to seven additional lines and/or MultiLine Bundles to this option for a single monthly recurring charge. A separate monthly recurring charge applies per location for every nine lines/bundles subscribed to this option. If a customer discontinues the service(s) that are required to receive these rates, the customer's rates will revert to the rates applicable for Business Basics.

(1) Option 1 – Basic (Unlimited IntraLATA (Interstate and Intrastate) Calling with InterLATA Flat Rate)

(a) Monthly Recurring Charge ELDL670B

Per Service Location **\$21.00 (I)**

This rate affords customers the opportunity to place unlimited interstate and/or intrastate Dial-1 calls within their LATA.

(b) Dial-1 Rate

	<u>Per Minute</u>
- IntraLATA	\$ 0.00
- InterLATA	0.07

(c) Long Distance Line Charge

Per Month, Per Line \$3.99

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

19. Unlimited Regional Solutions (Cont'd)

b. Option 2 – Basic (intrastate unlimited LATAwide calling)

Customers receive unlimited Dial-1 Intrastate IntraLATA calling for a monthly recurring charge, with a flat per minute Dial-1 InterLATA rate.

To be eligible for this option, the customer must be subscribed to two or more of the Embarq LOC MultiLine Bundles (or where MultiLine Bundle is not available to two or more of the Embarq LOC Solutions Business Package Rotary Classic Solution) at each location for which this option is selected. In addition to subscribing to two MultiLine Bundles (or Rotary Classic Solutions packages), the customer may subscribe up to seven additional lines and/or MultiLine Bundles to this option for a single monthly recurring charge. A separate monthly recurring charge applies per location for every nine lines/bundles subscribed to this option. If a customer discontinues the service(s) that are required to receive these rates, the customer's rates will revert to the rates applicable for Business Basics.

(1) Option 2 – Basic (Unlimited IntraLATA (Intrastate only) Calling with InterLATA Flat Rate)

(a) Monthly Recurring Charge ELDL671B

The **\$21.00** monthly recurring charge which affords customers the opportunity to place unlimited intrastate Dial-1 calls within their LATA is located in the Company's intrastate tariff, price or schedule, as is applicable for the state in which the service is located.

(b) Dial-1 Rate

	<u>Per Minute</u>
- IntraLATA	\$ 0.00
- InterLATA	0.07

(c) Long Distance Line Charge

Per Month, Per Line	\$3.99
---------------------	--------

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

19. Unlimited Regional Solutions (Cont'd)

c. Option 3 – Advanced

Customers receive unlimited Dial-1 IntraLATA calling and must select a 500 **or 5,000; minutes** Block of Time for InterLATA (interstate and intrastate) Dial-1 calls. A per minute overage rate will apply for InterLATA Dial-1 calls in excess of the block minutes selected. Each customer may subscribe to only one block of minutes per location per month. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.

To be eligible for this option, the customer must be subscribed to either 1) an Embarq LOC T-1 based service that is not grandfathered (including but not limited to services such as ISDN-PRI, Digital Trunking Service and Translink services) for each trunk or channel subscribed to Option 3 or 2) PBX trunk service. The customer may subscribe to Option 3 for up to three T-1 facilities or 72 PBX trunks per service location, for a single monthly recurring charge. If a customer discontinues the service(s) that are required to receive these rates, the customer's rates will revert to the rates applicable for EMBARQ Business Basics.

(1) Option 3 – Advanced (Unlimited IntraLATA Calling with InterLATA Block of Time [BOT])

(a) Monthly Recurring Charge

Per Service Location		
-500 InterLATA BOT Minutes	\$ 51.00 (I)	ELDL672B
-5,000 InterLATA BOT Minutes	\$361.00 (I)	ELDL673B

The rates above affords customers the opportunity to place unlimited interstate and/or intrastate Dial-1 calls within their LATA.

(b) Dial-1 Rate

Per IntraLATA Minute	\$0.00
Per InterLATA Minute	
-500 Block of Time, per overage minute	\$0.068
-5,000 Block of Time, per overage minute	0.059

(c) Long Distance Line Charge

Per Month, Per Line	\$3.99
---------------------	--------

---

**SECTION 109 – OBSOLETE SERVICES II**

- H. Embarq Communications (Services grandfathered prior to October 23, 2009)  
19. Unlimited Regional Solutions (Cont'd)

d. Toll Free Service

In addition to the rates specified preceding for the Unlimited Regional Solutions option selected, the following charges apply for Toll Free Service. A monthly recurring charge applies for every five numbers ordered.

(1) <u>Monthly Recurring Charge</u>	\$10.00
(2) <u>Per-Minute Rate</u>	
Per Minute of Use	\$0.07

(M)

(M)

(M) Material moved to Section 3, Page 53, Release 1.

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

20. Diverse Routing

Effective November 3, 2011, Diverse Routing is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

Diverse Routing is available to business customers who subscribe to Embarq LOC IP trunking and IP long distance services. Diverse Routing provides a back-up long distance service for the origination and termination of calls over the Customer's public-switched telephone network in the event of an IP service failure.

Each line subscribed to Diverse Routing must be subscribed to Embarq LOC regulated PBX trunk or Primary Rate Interface (PRI) service.

The Diverse Routing rates will apply as long as the customer subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services will no longer be eligible to subscribe to Diverse Routing and will be switched, upon notice, to Business Sense as set forth in this Section.

If the Company determines the service is not being used for business service or in any other way violates the restrictions of this service, the Subscriber will be ineligible for the service and the Company may terminate the customer's account.

Calls placed using Operator Services are charged at the applicable Operator Services rates in lieu of the rates specified herein for Diverse Routing.

Toll Free Service is not available with Diverse Routing.

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

a. Dial-1 Rates

Per Minute	\$0.03
------------	--------

b. SDS Rate

Per Minute	\$0.10
------------	--------

c. Long Distance Line Charge

Per Month, Per Line	\$3.99
---------------------	--------

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

21. Business Assist Advantage Plans/ Business Anytime II Bundled - DELETED\*

(C)

(D)

(D)

**\*Duplicated content is deleted. See Section 109.G.2. for Business AnyTime II and Business AnyTime II Bundled.**

(N)

(N)

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

22. Business Assist Advantage Plans/ Business Anytime II – **DELETED\***

(C)

(D)

(D)

**\*Duplicated content is deleted. See Section 109.G.2. for Business AnyTime II and Business AnyTime II Bundled.**

(N)

(N)



**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

23. Business Assist Advantage Plans/ Business Complete – Block of Time

**Material previously appearing on this page also appeared in Section 109, G.4. – Complete Business Block of Time.**

(N)

(N)

(D)

## SECTION 109 – OBSOLETE SERVICES II

### H. Embarq Communications (Services grandfathered prior to October 23, 2009)

#### 24. Business Assist Advantage Plans/ Business Basics II

##### a. Service Description

Business Basics II offers business customers a flat rate for Dial-1 and Toll Free Service. A monthly recurring charge applies for each toll free number requested by the customer.

To be eligible for Business Basics II, the customer must also subscribe to an Embarq LOC or Company competitive local exchange service Business Assist Advantage Plan or Hosted Multiline Bundle except that customers who are subscribed to an eligible domestic Dial-1 long distance Business Assist Advantage Plan within this section may subscribe designated fax line(s) to Business Basics II, as long as one of the lines designated for voice usage at the fax line location(s) meets the eligibility requirements specified for that particular Business Assist Advantage Plan.

All domestic Dial-1 Business Assist Advantage Plans except Business Anytime II and Matchmaker service qualify as an eligible domestic Dial-1 long distance Business Assist Advantage Plan.

##### b. Rates

#### (1) Dial-1 and Toll Free Service Per Minute Rate

Per Minute \$0.15

#### (2) Monthly Recurring Charge CLDL539

Per Account  
**All States \$14.00(I)**

(T)

#### (3) Long Distance Line Charge

Per Month, Per Line \$3.99

#### (4) Toll Free Service Monthly Recurring Charge

Per Toll Free Number \$0.99

---

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

25. Business Assist Advantage Plans/ Business Assist Term Discount Plana. Service Description

Business Assist Term Discount Plan (TDP) provides Business Assist Advantage Plan customers with discounted rates when the customers subscribe to a one, two or three-year TDP.

To be eligible, customers must subscribe to an Embarq LOC Business Assist Advantage Plan and one of the following Business Assist Advantage Plans offered by the Company: (1) Business Unlimited, Business Anytime II Bundled, or Business Complete – Block of Time.

Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company-initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.

b. Termination Liability Charges

If customer discontinues service prior to the end of the one, two or three year commitment period, there will be no termination liability charges applicable to the regulated portion(s) of the Business Assist Advantage Plan option.

c. Discounts

The following discount applies for each occurrence of the monthly recurring charge applicable for the service to which the customer is subscribed. Usage charges are not discounted. The discount applies for the initial and each additional bundle at the same location.

<u>One Year</u>	<u>Two Years</u>	<u>Three Years</u>
10%	15%	20%

Upon expiration of the customer's TDP, the discount will expire and the customer will be charged at the prevailing monthly rates unless the customer renews or signs up for a new TDP.

---

**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

26. Choice Monthly Minimum – DELETED\*

(C)

(D)

(D)

\*Duplicated content is deleted. See Section 109.G.3. for Choice Monthly Minimum plan.

(N)

---

## SECTION 109 – OBSOLETE SERVICES II

### H. Embarq Communications (Services grandfathered prior to October 23, 2009)

#### 27. Easy Rate

Easy Rate is a direct dialed long distance offer designed for business customers that make higher volume long distance calls.

This service is provisioned in conjunction with the add-on intrastate Easy Rate service under which the Company provides intrastate long distance calling.

Calls are measured and billed for an initial period of 18 seconds and timed in 6-second increments for usage over 18 seconds. The call rating is rounded to the nearest full cent with a minimum \$0.01 charge for usage. Rate quotes are provided in 60-second increments.

The monthly charge and associated block of minutes apply to domestic Dial 1 and toll free usage only. If during the month the minute of use block is exceeded, the overage per-minute rate will apply to the overage minutes.

This plan includes an option to add toll free (inbound calling) service. The toll free service has a monthly charge for each toll free number.

If an international plan is not selected by the customer, then the **standard International Direct Dial rates in International Rate Table 1 of Section 4.E.1** apply.

(C)  
(C)

#### Contributory Charges

Contributory usage charges are aggregated across monthly charges excluding the monthly charge for each toll free number, block overage usage charges (which includes Dial-1 and toll free), and International Direct Dialed are included in order for the customer to meet the minimum commitment level.

Directory Assistance, features, equipment, non-recurring charges, Operator Services, surcharges, taxes, and any other access charges (including, but not limited to, Carrier Universal Service Charges and Presubscribed Line Charges) not specified above are not contributory to meeting the minimum annual commitment level.

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

27. Easy Rate (Cont'd)Minimum Annual Commitment

This service requires an annual commitment. The customer can change their block of minutes and the associated monthly charge up to 4 times during the annual period but the annual commitment date and amount does not change. The following annual commitment levels of contributory long distance usage charges are available:

\$1,200, \$3,000, \$6,000, \$9,000, \$12,000, \$18,000, \$24,000, \$30,000 and \$60,000

If the customer does not meet their minimum annual commitment level, in addition to all other applicable charges, the customer will be invoiced the difference between customer's actual charges for contributory services (as defined above) and the minimum annual commitment for each year of the term in which customer does not achieve the minimum annual commitment. A customer will be invoiced for such amount in a subsequent invoice and such amount will be due and payable according to the standard payment terms.

Term Commitments and Renewals

Service is available for a one-year, two-year or a three-year term. A term shall be defined as the twelve month period commencing on the first day of the first complete billing month following the execution of a term plan agreement by both the customer and the Company, with respect to such customers with a greater than one year term, the annual anniversary thereof.

A term plan will automatically renew for an equivalent term and minimum annual commitment level at the rates in effect under the prior term plan unless either the Company or the customer provides written notification to cancel the plan, with such notification being received by the notified party, not less than 45 days prior to the expiration of the term.

---

---

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

27. Easy Rate (Cont'd)Early Termination

Customers terminating service prior to fulfilling their term commitment may be assessed a termination liability. The termination liability will be an amount equal to the minimum annual commitment level, divided by twelve, and multiplied by the remaining number of months in the customer's term plan. The termination liability will be billed in one lump sum and the customer will be invoiced for such amount in a subsequent invoice. The amount will be due and payable according to the standard payment terms. Customers will not incur this termination liability for their former term plan commitment if: 1) they request a new minimum annual commitment level, 2) agree to sign a new term plan agreement for a period equal to or greater than their current agreement and 3) the customer commits to an equal or greater minimum annual commitment level. The customer will however, be assessed the termination liability if they terminate all service prior to fulfilling their new term commitments.

a. Rates and Charges

<u>Monthly Charge</u>	<u>Block of Minutes</u>	<u>Overage Per Minute Rate</u>
\$100	2,300	\$0.0435
\$250	5,900	\$0.0424
\$500	12,200	\$0.0410
\$750	18,900	\$0.0397
\$1,000	26,200	\$0.0382
\$1,500	40,700	\$0.0369
\$2,000	56,300	\$0.0355
\$2,500	73,200	\$0.0342
\$5,000	152,800	\$0.0327

Charge for each Toll Free Number

\$0.99

Long Distance Line Charge

Per Line or Key/PBX Trunk	\$3.99
Per Centrex Line	0.72
ISDN, BRI or PRI	5.15
(per 1.544 Mbps facility or fraction thereof)	

---

---

**SECTION 109 – OBSOLETE SERVICES II**

## H. Embarq Communications (Services grandfathered prior to October 23, 2009)

28. Legacy Promotions

The eligibility for these promotions has expired; however, benefits are available until the customer changes or disconnects service. These benefits were in place prior to April 29, 2006.

<b>Promotion Name</b>	<b>Plan</b>
Business AnyTime MRC Waiver	Business AnyTime
100% Block of Time MRC Waiver	Block of Time for Small Business – 100, 400 BOT
16.67% MRC Waiver	Block of Time for Small Business – All BOT
5% Block of Time MRC Waiver	Block of Time for Small Business – All BOT
Fridays Free – Up to \$1,000	Business Sense \$50 Monthly Shortfall
Fridays Free – Up to \$1,000	Business Sense \$50 & \$200 Monthly Shortfall
10% Interstate - Legacy Calls All Day	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
	Calls All Day \$50 Monthly Minimum \$12 Penalty
	Calls All Day No Minimum
30% Interstate - Legacy Calls All Day	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
	Calls All Day \$50 Monthly Minimum \$12 Penalty
	Calls All Day No Minimum
15% Interstate - Legacy Calls All Day	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
	Calls All Day \$50 Monthly Minimum \$12 Penalty
	Calls All Day No Minimum
20% Interstate - Legacy Calls All Day	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
	Calls All Day \$50 Monthly Min \$12 Penalty
	Calls All Day No Minimum
	Business Sense \$50 Monthly Shortfall
10% Intra - Legacy Calls All Day	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
	Calls All Day \$50 Monthly Min \$12 Penalty
	Calls All Day No Minimum
Toll Free MRC Waiver	Business Sense \$50 Monthly Shortfall
	Calls All Day \$50 Monthly Min \$12 Penalty
	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
	Calls All Day No Minimum
Interstate \$0.06 Per Minute	Calls All Day \$50 Monthly Minimum \$12 Penalty
	Calls All Day No Minimum
Interstate \$0.05 Per Minute	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
	Calls All Day No Minimum
	Calls All Day \$50 Monthly Min \$12 Penalty

---



**SECTION 109 – OBSOLETE SERVICES II**

H. Embarq Communications (Services grandfathered prior to October 23, 2009)

28. Legacy Promotions

<u>Promotion Name</u>	<u>Plan</u>
Interstate \$0.05 Per Minute	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
	Calls All Day No Minimum
	Calls All Day \$50 Monthly Min \$12 Penalty
Interstate \$0.067 Per Minute	Calls All Day \$50 Monthly Minimum \$12 Penalty
	Intrastate \$0.085 Per Minute
Legacy - 5% off All Usage	Calls All Day \$50 Monthly Minimum \$12 Penalty
	Business Flex \$500 Monthly Shortfall
	Business Sense \$50 Monthly Shortfall
	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
	Calls All Day No Minimum
	Calls All Day \$50 Monthly Min \$12 Penalty
	Business Sense \$50 Monthly Shortfall
	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
	Calls All Day \$50 Monthly Minimum \$12 Penalty
Legacy - 20% off International Usage \$6.70 Flat Credit	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
	Calls All Day \$50 Monthly Minimum \$12 Penalty
	Calls All Day \$200 Shortfall
10% Interstate Legacy Calls All Day	Calls All Day \$25 Monthly Shortfall
	Calls All Day \$50 Monthly Minimum \$12 Penalty
	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
15% Interstate Legacy Calls All Day	Calls All Day \$50 Monthly Minimum \$12 Penalty
	Calls All Day Monthly Minimum
	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
20% Interstate Legacy Calls All Day	Calls All Day \$50 Monthly Minimum \$12 Penalty
	Calls All Day No Minimum
	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
30% Interstate Legacy Calls All Day	Calls All Day \$50 Monthly Minimum \$12 Penalty
	Calls All Day No Minimum
	Business Sense \$50 Monthly Shortfall
	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
Interstate \$0.12 Per Minute	Calls All Day \$50 Monthly Minimum \$12 Penalty
	Calls All Day No Minimum
	Calls All Day \$200 Shortfall
	Calls All Day \$25 Monthly Shortfall
Legacy-10% off Domestic Usage	Any Legacy service
Legacy-5% off Domestic Usage	Any Legacy service
Canada Toll Free \$0.25 Per Minute	Any Legacy service

---

**SECTION 109 – OBSOLETE SERVICES II****I. Qwest LD Corp. and Qwest Communications, LLC****1. Long Distance Advantage****a. General Description**

Qwest Long Distance Advantage (QLDA) is an offering of business communication services consisting of switched outbound and switched inbound services. The services have flat rates which are based on term, a minimum usage commitment and Contributory Volume. Monthly fees are billed per month without regard to usage. QLDA is intended for the small business segment billing under \$2,500.00 in telecommunications services monthly. It is available to both single location and multiple location businesses. Inbound Toll Free services permit customer to receive domestic inbound calls.

**b. Terms and Conditions**

- (1) QLDA is available in month-to-month and 12-month term plans. There is a minimum monthly usage commitment of \$10.00 for customers receiving service under both the monthly and term plans. Satisfaction of the minimum monthly usage commitment is determined by the Contributory Volume as defined, following. If the customer's Contributory Volume invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This short fall charge will be applied beginning with the customer's first full month's invoice.
- (2) Upon expiration of the initial term and subsequent renewal term(s), the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current RSS rates in effect at the time of such renewal associated with the term and volume of the original agreement.
- (3) The Company will allow a customer to terminate its term agreement prior to its expiration date provided the customer is converting to another Company offer or affiliate Company product with equal or greater term and volume commitment levels.

---

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC

## 1. Long Distance Advantage

## b. Terms and Conditions (Cont'd)

- (4) If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term agreement.
- (5) Contributory Volume on this service shall include the following: domestic outbound and inbound usage, all international outbound and inbound usage, Dedicated Internet Access charges, Business Dial-up Internet access charges, Directory Assistance charges, feature charges both recurring and nonrecurring and affiliate Company local service monthly recurring and usage charges.
- (6) The following usage charges are not contributory towards the monthly minimum usage or Contributory Volume: taxes, tax-like charges and surcharges, Audio Conferencing charges, Operator Service charges, Global Service Provider charges, and data and IP services other than Business Dial-up and Dedicated Internet Access.
- (7) The service is billed in initial 30 seconds and in 6-second additional increments. Calls are rounded to the nearest cent.
- (8) The service is billed in an initial 30-second increment and in additional 6-second increments for domestic service.
- (9) The monthly Long Distance Line Charge is assessed on a per-line basis to all business customers.

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

1. Long Distance Advantage (Cont'd)

c. Rates and Charges

All calls are rounded to the next full minute. The per minute usage rates are as follows:

	<b>CONTRIBUTORY VOLUME</b>	<b>PER MINUTE MONTHLY</b>
• Tier 1 Monthly	\$ 0.00 - \$ 99.99	\$0.0650
• Tier 2 Monthly	100.00 - 499.99	0.0625
• Tier 3 Monthly	500.00 and above	0.0600

	<b>CONTRIBUTORY VOLUME</b>	<b>PER MINUTE TERM</b>
• Tier 1 Term	\$ 0.00 - \$ 99.99	\$0.0600
• Tier 2 Term	100.00 - 499.99	0.0575
• Tier 3 Term	500.00 and above	0.0550

The monthly fees apply to existing customers with at least one year of service. All existing customers who have less than one year will be assessed the fees after they have achieved one year of service.

	<b>MONTHLY RATE</b>
• Per line	<b>\$9.99 (I)</b>
Long Distance Line Charge	
• Per Line	3.99
Charge per 8XX Number	5.00

Enhanced 8XX Features are specified in Section 4, preceding.

Long Distance Advantage Minimum, also billed as Subscription Fee, is the monthly or annual charge for the difference between customer's monthly or annual commitment level and the actual charges billed.

(N)  
|  
(N)

---

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC

## 2. Business Line Unlimited

## a. Description

The Qwest Business Line Unlimited offering will allow a business customer to complete interstate voice calls. The Qwest Business Line Unlimited offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a flat-rated monthly fee.

## b. Terms and Conditions

- (1) This plan is provided in conjunction with the intrastate Qwest Business Line Unlimited.
- (2) The Qwest Business Line Unlimited is available to all business customers who subscribe to various qualifying Retail Qwest Corporation packages of products and services. The Qwest Business Line Unlimited is only available on an interstate basis when the customer has subscribed to the intrastate Qwest Business Line Unlimited. Qwest Business Line Unlimited is available to all business customers that have no more than a total of 10 business lines per location.
- (3) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the Qwest Business Line Unlimited.
- (4) The Company may monitor the customer's usage to ensure that the customer's use of the Qwest Business Line Unlimited is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the Qwest Business Line Unlimited, immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice. If the customer fails to make a choice, then the Company will convert the customer to the Qwest Long Distance Advantage plan.

If the customer's usage exceeds 3,000 minutes of interstate/intrastate usage per line in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

- (5) Qwest Business Line Unlimited is only available on a 12 month term plan. Upon expiration of the initial term, the customer's agreement will automatically renew for another 12-month period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be at the current Scheduled rates in effect at the time of such renewal associated with the term and volume of the original agreement.
- (6) If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay \$10.00 for each remaining month for the remainder of the term agreement.

---

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
2. Business Line Unlimited
  - b. Terms and Conditions (Cont'd)
    - (7) The Company will allow a customer to terminate its term agreement prior to its expiration date and convert the customer to another usage sensitive plan of the customer's choice without penalty; provided the alternative plan is of equal or greater term commitment.
    - (8) The Qwest Business Line Unlimited does not permit the customer to make calls via broadcast fax, chat lines, conference call platforms or non-voice service applications (including, but not limited to, modern data transfer or ISP connections), or to any applications where the services are re-sold to customers (i.e. Hospitality industry). In addition, certain types of applications are not permitted by the plan, including auto dialers, predictive dialers, or use to solicit sales, membership and other usage associated with telemarketing or call centers. The following call types are not permitted by the plan: toll free service, calling card, dedicated access line, directory assistance or international calls.
    - (9) The Company may take any other action permitted by this RSS and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
    - (10) Call detail is not provided unless specifically requested by the customer in writing. Provision of call detail may be subject to a separate charge. Call detail is provided on all other calls excluded from the plan (i.e. Directory Assistance, Operator Assisted calls).
    - (11) Toll-free service is available at the rate specified, following.
    - (12) Enhanced toll-free features are available at the rates specified, following. Descriptions of the features can be found in Section 4, preceding. Enhanced toll-free features are available to month-to-month and term customers.
    - (13) The monthly Access Line Charge is assessed on a per line basis to all business customers. Single line business customers will not be assessed this charge if they subscribe to a qualifying Qwest retail basic local exchange service package or a Qwest retail basic local exchange access line. Qualifying packages are: Qwest Choice Business, Choice Business Plus, and Core Connect.

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
2. Business Line Unlimited (Cont'd)

c. Rates and Charges

	<b>MONTHLY RATE</b>	
• Flat Rate Monthly <sup>[1]</sup>		
- Per Line [QLD3UA / QBLU]	<b>\$36.00</b>	(I)
- With Call Detail [QLD3UB / QBLUCD]	<b>\$36.00</b>	(I)
• Long Distance Line Charge		
- Per Line	3.99	
	<b>PER MINUTE</b>	<b>MONTHLY RATE</b>
• Toll-Free Service	\$0.06	—
• Each toll-free number		
- First number	—	—
- Each additional number	—	\$5.00

[1] Only one monthly rate should apply even though the monthly rate **may be** shown in both interstate and intrastate documents.

Effective: February 1, 2019

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
- 2. Business Line Unlimited
  - c. Rates and Charges (Cont'd)

INSTALLATION/ NONRECURRING FEATURE	MONTHLY CHARGE	CHANGE RATE	CHARGE	SURCHARGE
• Enhanced Toll-Free Features				
- Alternate Call Routing, per 8XX number	\$ 50.00	\$50.00	\$50.00	—
- Day of Week Routing, per 8XX number	50.00	50.00	50.00	—
- Day of Year/Holiday Routing, per 8XX number	50.00	—	50.00	—
- EZ Route – Menu,				
- Per 8XX number	150.00	25.00	—	—
- Per call	—	—	—	\$0.04
- Geo Routing, per 8XX number	50.00	50.00	50.00	—
- Per call	—	—	—	0.05
- Percent Allocation Routing, per 8XX number	50.00	50.00	50.00	—
- Tailored Call Coverage, per 8XX number	\$ 50.00	—	\$ 50.00	—
- Time of Day Routing, per 8XX number	50.00	50.00	50.00	—
- Toll-Free Directory Assistance,				
- Per 8XX number	35.00	3.00	35.00	—
- Expedite Per query	100.00 —	— —	100.00 —	— \$1.25



---

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC

## 3. Choice Long Distance

## a. Description

The Qwest Choice Long Distance offering will allow a business customer to complete interstate voice calls. Monthly fees are billed per month without regard to usage. The Qwest Choice Long Distance offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls.

## b. Terms and Conditions

- (1) This plan is provided in conjunction with the intrastate Qwest Choice Long Distance offering for business customers.
- (2) The Qwest Choice Long Distance offering is available to all business customers who subscribe to various qualifying Retail Qwest local service. The Qwest Choice Long Distance offering is only available on an interstate basis when the customer has subscribed to the intrastate Qwest Choice Long Distance offering for business customers. Qwest Choice Long Distance offering is available to all business customers that have no more than a total of 10 business lines, per location.
- (3) The Company may monitor the customer's usage, if the usage exceeds 3,000 minutes, to ensure that the customer's use of the Qwest Choice Long Distance offering is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the Qwest Choice Long Distance offering upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.
- (4) The Qwest Choice Long Distance offering does not permit the customer to make calls via broadcast fax, chat lines, conference call platforms, or non-voice service applications (including but not limited to, modem data transfer or ISP connections), or to any applications where the services are re-sold to customers (i.e. hospitality industry). In addition, certain types of applications are not permitted by the plan, including auto dialers, predictive dialers, or use to solicit sales, membership and any other usage associated with telemarketing or call centers.
- (5) Call detail is provided.
- (6) Inbound Toll Free services permit customers to receive domestic inbound calls.
- (7) The monthly Long Distance Line Charge is assessed on a per-line basis to all business customers.

---

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
- 3. Choice Long distance (Cont'd)

- c. Rates and Charges

**ALL TIME PERIODS**

With a QC Retail Local Exchange Package

- Per Minute (up to 400 minutes) \$0.05
- Per Minute (401 + minutes) —

With a QC Retail Local Access Line

- Per Minute (up to 500 minutes) 0.05
- Per Minute (501 + minutes) —

The monthly fees apply to existing customers with at least one year of service. All existing customers who have less than one year will be assessed the fees after they have achieved one year of service.

**MONTHLY RATE**

- Per line **\$8.99 \*** (I)
- Long Distance Line Charge
- Per Line 2.99
- Charge per 8XX Number 5.00

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

4. Choice Long Distance Basic

a. Description

The Qwest Choice Long Distance Basic calling plan also known as Qwest Long Distance Basic will allow a business customer to complete interstate direct dialed calls that has a monthly minimum fee.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the intrastate Qwest Choice Long Distance Basic calling plan under which Qwest provides intrastate long distance usage.
- (2) Calls made using the Qwest Choice Long Distance Basic Plan are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.
- (3) The Qwest Choice Long Distance Basic calling plan is only available to customer subscribing to retail local service from Qwest.
- (4) This plan includes inbound Toll Free services which permits customers to receive domestic inbound calls.
- (5) The monthly Long Distance Line Charge is assessed on a per-line basis to all business customers.

c. Rates and Charges

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	<u>Per Minute Rate</u>	<u>Monthly Rate</u>	
• All Time Periods			
- Per Minute	\$0.07		
- Per Account		<b>\$15.95</b>	(I)
(2) Long Distance Line Charge			
• Per Line	—	3.99	
(3) Charge for Each Toll-Free Number			
• Per 8XX Number, per line	—	5.00	

---

## SECTION 109 – OBSOLETE SERVICES II

### I. Qwest LD Corp. and Qwest Communications, LLC

#### 5. Choice Monthly Minimum

##### a. Description

The Choice Monthly Minimum calling plan also known as Qwest Long Distance Plus will allow a business customer to complete interstate direct dialed calls that has a monthly minimum commitment.

##### b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the intrastate Choice Monthly Minimum calling plan under which Qwest provides intrastate long distance usage.
- (2) Calls made using the Choice Monthly Minimum Plan are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.
- (3) The Choice Monthly Minimum calling plan is only available to customer subscribing to retail local service from Qwest.
- (4) If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. Direct Dialed and International Direct Dialed usage will contribute to the monthly minimum<sup>[1]</sup>.
- (5) This plan includes inbound Toll Free services which permits customers to receive domestic inbound calls. Toll Free Service has a monthly charge for each toll free number. The toll free usage and monthly charge do not contribute to the monthly minimum dollar commitment.
- (6) The monthly Long Distance Line Charge is assessed on a per-line basis to all business customers.
- (7) If an International Plan is not selected by the customer, then the **Basic International Service** rates in **INTERNATIONAL RATE TABLE 2, Section 4.E.2.** apply.

(C)  
(C)

[1] Does not include calls which are pay-for-use, including, but not limited to, calls to 900, 976, 555 and 700 numbers, calls to Directory Assistance and Operator Service calls, including Emergency Interrupt Call Completion and in-bound toll free service calls.

---

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC

## 5. Choice Monthly Minimum (Cont'd)

## c. Rates and Charges

	<b>PER MINUTE RATE</b>	<b>MONTHLY RATE</b>
• Monthly Minimum - Per Account	—	\$20.00
• Domestic Switched Access, Outbound and Inbound - Per Minute	\$0.05	—
• Long Distance Line Charge - Per Line	—	3.99
• Charge for Each Toll-Free Number - Per Month		5.00

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

6. Cent Business Long-Distance Plan

a. Description

The Qwest 5 Cent Business Long-Distance Plan will allow a business customer to complete interstate direct dialed calls.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the intrastate Qwest 5 Cent Business Long-Distance Plan under which Qwest provides intrastate long distance usage.
- (2) Calls made using the Qwest 5 Cent Business Long-Distance Plan are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.
- (3) The Qwest 5 Cent Business Long-Distance Plan is only available to customers subscribing to retail local service from Qwest.
- (4) Inbound Toll Free services permit customers to receive domestic inbound calls.
- (5) The Qwest 5 Cent Business Long-Distance Plan is only available if the customer retains the service for at least one year. If a customer terminates the service before the 1-year term expires, a \$75.00 early termination charge will apply, per line.
- (6) The monthly Long Distance Line Charge is assessed on a per-line basis to all business customers.

c. Rates and Charges

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	<b>PER MINUTE</b>
• All Time Periods	
- Per Minute	\$0.05
• Long Distance Line Charge	
- Per Line	3.99

(2) Charge for Each Toll-Free Number

	<b>MONTHLY RATE</b>
• Per 8XX Number	\$5.00

---

## SECTION 109 – OBSOLETE SERVICES II

### I. Qwest LD Corp. and Qwest Communications, LLC

#### 7. Voice Advantage

##### a. General Description

Qwest Voice Advantage (QVA) is a business communication services offering flat rates based on term and minimum usage commitments. QVA consists of switched and dedicated, inbound and outbound voice services and card services. QVA is designed for new businesses with monthly revenue between \$100.00 and \$75,000.00 of Contributory Services. It is available on a month-to-month basis, one-, two- or three-year terms and have commitment levels as set forth, following.

QVA is available for single and multiple location businesses. The customer can receive domestic inbound calls using Inbound Toll-Free Services. Intrastate inbound and outbound, switched and dedicated voice service shall be provided for QVA at the intrastate rates specified for Qwest Total Advantage. Refer to the applicable international rate section within **the CenturyLink Communications, LLC Rates and Services Schedule International No. 2.**

(T)  
(T)

##### b. Billing and Rounding

Rates are quoted in full minutes. Call rounding is 18 initial and 6-second incremental. However, calls are subject to a 30-second minimum average time requirement.

##### c. Directory Assistance

Directory Assistance is available to all QVA customers.

##### d. Enhanced 8XX Features

Enhanced 8XX features are available to all QVA customers.

##### e. Qwest Conferencing Service

Qwest Conferencing Service is available to all QVA customers. Qwest Conferencing Service descriptions and rates are specified in Section 4. Qwest Conferencing usage charges shall contribute towards the overall customer commitment level and are eligible for QVA volume discounts.

##### f. Voice Diversity

Voice Diversity is available on the Qwest Voice Advantage service as specified in Section 4.

---

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC  
7. Voice Advantage (Cont'd)

- g. Virtual Network Service (VNS) Service

VNS is a customized, software defined virtual private network service which provides a unified communication and management features for multi-location customers.

Subscribers to VNS receive the Standard Feature Package which includes the following:

- Availability of dedicated access and termination and switched origination and termination;
- Usage rates with volume discounts;
- International calling to international locations;
- Universal range privileges; and
- 4-digit, 7-digit, 10-digit or combination thereof private dial plans.

- h. Access/Termination Methods

- Switched Access

- Dial 1

Available in Qwest served equal access exchanges. Subscribers can dial VNS 4-digit, 7-digit, 10-digit, or a combination thereof private dial plans, 10-digit off-net numbers and international numbers. Subscribers must dial the 700 prefix before a 7-digit private dial plan number.

- VNS Card

Available from any tone-dial phone via an 8XX number. Subscribers can dial VNS 4-digit, 7-digit, 10-digit, or a combination thereof private dial plans, 10-digit off-net numbers and international numbers.

- VNS 8XX Remote Access

Allows the user to access the customer's VNS network via a customer-assigned 8XX telephone number from anywhere in the 50 United States, Puerto Rico, Canada, U.S. Virgin Islands, Guam, Saipan, and CNMI. This feature is available for on-net calls with 4-digit, 7-digit, 10-digit or a combination thereof private dial plans.

- Dedicated Access (DAL)
  - Analog Access
  - T-1 digital Access
  - ISDN PRI



---

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC  
7. Voice Advantage (Cont'd)

i. Standard VNS Feature Package

The Standard Feature Package, to which all Qwest VNS customers subscribe, includes the availability of dedicated access and termination and switched origination and termination of VNS calls; usage rates with volume discounts; calling to international locations, and the following:

- Private Dial Plans

A customer can create their own 4-digit, 7-digit, 10-digit, or a combination thereof private dial plan to assist in calling between their different locations.

- Universal Range Privileges

A customer can specify the type of VNS call allowable for users on each Dedicated Access Line group, or each VNS card authorization code and for each Dial 1 ANI (originating telephone number) and for each ID code. Refer to the description, following. Range Privileges are defined as follows:

- 0 = No calls
- 1 = VNS calls only (private dialing plan numbers)
- 2 = VNS calls and the United States Mainland, Alaska and Hawaii
- 3 = All calls in the domestic North American Numbering Plan and Canada
- 4 = All calls in the United States Mainland, Alaska and Hawaii and Canada
- 5 = All calls in the domestic North American Numbering Plan

Each customer must have a minimum of one VNS Network ID.

j. Optional VNS Features

- Accounting Codes

The customer can specify that accounting codes are to be dialed from specific dedicated access line group, Dial 1 ANI (originating telephone number), or VNS Remote 8XX Access numbers. The code may be dialed in combination with an ID Code. Both the ID and Accounting Codes may be a customer-specified length between 2 and 11 digits. The customer can designate the Accounting Codes for dedicated access line group or Dial 1 ANI must be dialed for all VNS dial plan calls or must be dialed for only off-net 10-digit and off-net international calls. Accounting codes are non-verified and verified. With verified codes, VNS verifies code is assigned, permits call and records Accounting code number on call detail. There is no monthly or nonrecurring charge for this feature.

---

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
- 7. Voice Advantage
- j. Optional VNS Features (Cont'd)

- Direct Termination Overflow

The customer can control potential congestion of calls by sending any overflow calls from a busy DAL to a pre-specified alternate domestic routing group, dedicated access or switched access, via a customer defined routing table when the target trunk group is busy. Charges on calls include the current VNS interstate rates, plus a per call surcharge. For current interstate rates, monthly rate, surcharge and nonrecurring charge, see Rates and Charges, following.

- ID Codes

The customer can specify that ID codes are to be dialed from specific dedicated access line group, Dial 1 ANI (originating telephone number), or VNS Remote 8XX Access numbers. The code may be dialed in combination with an Accounting Codes and Range Privileges. Both the ID and Accounting Codes may be a customer-specified length between 2 and 11 digits. The customer can designate the ID Codes for dedicated access line group or Dial 1 ANI must be dialed for all VNS dial plan calls or must be dialed for only off-net 10-digit and off-net international calls. ID codes are non-verified and verified, with verified codes, VNS verifies code is assigned, permits call and records ID code number on call detail. For monthly charge and nonrecurring charge, see Rates and Charges, following.

- Customized Range Privileges

This feature allows the user to specify the type of allowable VNS calls for users from a specific dedicated access line group, Dial 1 ANI (originating telephone number), or ID Codes. The user is able to define the allowable area codes, area code-exchange code, and country codes for each specified Customized Range Privilege. There is no monthly or nonrecurring charge for this feature.

- 8XX Remote Access

This feature allows the user to access the customer's VNS network via a customer-assigned 8XX telephone number from anywhere in the 50 United States, Puerto Rico, U.S. Virgin Islands, Guam and CNMI. This feature is available for on-net calls with 4-digit, 7-digit, 10-digit, or combination thereof private dial plans. For per minute rates and per call surcharges, see Rates and Charges, following.

- Calling Station ID (ISDN only)

This feature allows the customer to receive and transmit the origination station number via the Primary Rate Interface (PRI). For monthly rate and nonrecurring charges, see Rates and Charges, following.

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
  - 7. Voice Advantage (Cont'd)

- k. Rates and Charges

Rates and charges for QVA services that require dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the LEC, construction charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premises equipment and related services.

Independent Telephone Company High Usage Surcharge is applicable and is specified in Section 2. For applicable Presubscription Charges, access line charge, see Section 2. Refer to the **applicable international rate section within this rates and services schedule** for international rates.

(T)

- (1) Switched to Dedicated - Outbound and Inbound, per minute rates

<u>Monthly Commitment Level</u>	<u>Month-To- Month</u>	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
\$ 0.00	\$0.1000	\$0.1150	\$0.1150	\$0.1150
100.00	0.1000	0.0750	0.0733	0.0692
500.00	0.1000	0.0742	0.0725	0.0685
1,000.00	0.1000	0.0735	0.0718	0.0679
2,500.00	0.1000	0.0728	0.0665	0.0645
5,000.00	0.1000	0.0719	0.0659	0.0639
10,000.00	0.1000	0.0713	0.0649	0.0629
15,000.00	0.1000	0.0704	0.0642	0.0621
20,000.00	0.1000	0.0690	0.0633	0.0612
30,000.00	0.1000	0.0676	0.0619	0.0604
50,000.00	0.1000	0.0667	0.0605	0.0587
75,000.00	0.1000	0.0658	0.0596	0.0575

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC

## 7. Voice Advantage

## k. Rates and Charges (Cont'd)

## (2) Dedicated to Switched - Outbound and Inbound, per minute rates

<b>MONTHLY COMMITMENT LEVEL</b>	<b>MONTH-TO- MONTH</b>	<b>ONE YEAR</b>	<b>TWO YEAR</b>	<b>THREE YEAR</b>
\$ 0.00	\$0.0800	\$0.0920	\$0.0920	\$0.0920
100.00	0.0800	0.0633	0.0604	0.0575
500.00	0.0800	0.0541	0.0518	0.0489
1,000.00	0.0800	0.0518	0.0500	0.0472
2,500.00	0.0800	0.0506	0.0460	0.0449
5,000.00	0.0800	0.0495	0.0453	0.0440
10,000.00	0.0800	0.0489	0.0445	0.0431
15,000.00	0.0800	0.0483	0.0440	0.0427
20,000.00	0.0800	0.0472	0.0432	0.0419
30,000.00	0.0800	0.0460	0.0426	0.0415
50,000.00	0.0800	0.0449	0.0420	0.0408
75,000.00	0.0800	0.0443	0.0412	0.0403

## (3) Dedicated to Dedicated - Outbound and Inbound, per minute rates

<b>MONTHLY COMMITMENT LEVEL</b>	<b>MONTH-TO- MONTH</b>	<b>ONE YEAR</b>	<b>TWO YEAR</b>	<b>THREE YEAR</b>
\$ 0.00	\$0.0700	\$0.0805	\$0.0805	\$0.0805
100.00	0.0700	0.0522	0.0505	0.0475
500.00	0.0700	0.0485	0.0469	0.0442
1,000.00	0.0700	0.0466	0.0451	0.0424
2,500.00	0.0700	0.0455	0.0414	0.0404
5,000.00	0.0700	0.0445	0.0408	0.0397
10,000.00	0.0700	0.0440	0.0400	0.0389
15,000.00	0.0700	0.0435	0.0397	0.0384
20,000.00	0.0700	0.0424	0.0389	0.0377
30,000.00	0.0700	0.0414	0.0383	0.0374
50,000.00	0.0700	0.0404	0.0378	0.0368
75,000.00	0.0700	0.0399	0.0370	0.0362

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

7. Voice Advantage

k. Rates and Charges (Cont'd)

(4) Reserved

(T)

(D)

(D)

(5) Virtual Network Service (VNS)

	SURCHARGE	MONTHLY RATE	NONRECURRING CHARGE	
(a) Standard Features				
• Network ID, per ID	—	—	\$5,000.00	
(b) Optional Features				
• Direct Termination Overflow,				
- per trunk group	—	\$10.00	150.00	
- per call	\$0.03	—	—	
- ID Codes, per block <b>[1]</b>	—	40.00	40.00	(T)
- Calling Station ID (ISDN only),				
- per trunk group	—	25.00	100.00	

(D)

(D)

[1] A block equals 100 codes.

(T)

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

7. Voice Advantage

k. Rates and Charges (Cont'd)

(c) VNS 1+ and 8XX Remote Access Per Minute Usage Rates

Subject to availability, the following per minute rates will apply to inbound and outbound calls utilizing dedicated access and termination method, including calls both originating and terminating within the Continental U.S., Alaska, Hawaii, Puerto Rico, USVI, Guam and CNMI.

Inbound And Outbound Per Minute Rates

<i>Commitment Level</i>	<i>Month-To-Month</i>			
	<i>1 Year</i>	<i>2 Year</i>	<i>3 Year</i>	
\$ 0.00	\$0.0700	\$0.0700	\$0.0700	\$0.0700
100.00	0.0700	0.0454	0.0439	0.0413
500.00	0.0700	0.0422	0.0408	0.0384
1,000.00	0.0700	0.0405	0.0392	0.0369
2,500.00	0.0700	0.0396	0.0360	0.0351
5,000.00	0.0700	0.0387	0.0355	0.0345
10,000.00	0.0700	0.0383	0.0348	0.0338
15,000.00	0.0700	0.0378	0.0345	0.0334
20,000.00	0.0700	0.0369	0.0338	0.0328
30,000.00	0.0700	0.0360	0.0333	0.0325
50,000.00	0.0700	0.0351	0.0329	0.0320
75,000.00	0.0700	0.0347	0.0322	0.0315

(d) 8XX Remote Access

**PER CALL SURCHARGES**

- Origination/termination to Switched locations in: US/AK/HI/PR/USVI/Guam/CNMI \$0.35
- Origination/termination to Dedicated locations in: US/AK/HI/PR/USVI/Guam/CNMI 0.20

(e) Minimum Usage Charge

Voice Advantage Contract Minimum, also billed as Subscription Fee, is the monthly or annual charge for the difference between customer's monthly or annual commitment level and the actual charges billed.

(N)  
|  
(N)

---

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC

## 8. Q.guaranteed

Q.guaranteed will no longer be available to new customers as of November 30, 2007. Current Q.guaranteed customers can continue to receive services under their existing contract and make any changes as agreed to by customer and Qwest.

## a. General Description

Q.guaranteed is a voice and data service offering flat rates based on term and minimum usage commitments. Q.guaranteed is designed for new businesses with monthly revenue between \$100.00 to \$100,000.00. It is available on a month-to-month basis, one-, two- or three-year term commitment and the terms have 13 commitment levels.

## b. Billing and Rounding

Rates are quoted in full minutes. Call rounding is 6-second initial and 1-second incremental; however calls are subject to a 30-second minimum average time requirement (MATR). For customers who sign-up on or after May 19, 2001, call rounding will be initial 18 seconds and 6-second incremental.

## c. Minimums

There is a minimum monthly usage commitment per month (Monthly Commitment) for all customers. Qwest will count the customer's total Q.guaranteed service usage set forth in the customer's term commitment; less taxes, monthly recurring charges and nonrecurring charges to determine whether a customer satisfies the Monthly Commitment requirement. If, during any month the customer's invoiced usage charges are less than the required Monthly Commitment, the customer will be billed and required to pay the difference between the Monthly Commitment and the actual amount billed. For Month-to-Month customers, this requirement will be applied beginning with the customer's first full month's invoice. For those customers who sign a one-, two-, or three-year term commitment, this requirement will be applied with their fourth full month's invoice.

(D)  
|  
(D)

---

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC

## 8. Q.guaranteed

## c. Minimums (Cont'd)

• 1 Year Contract

Early termination charges for customers who terminate service prior to the expiration of their one (1) year term are calculated by taking the months remaining on the contract and multiplying by the monthly commitment level.

• 2 Year Contract

If the contract is in the first 12 months, the customer will be responsible to Qwest for:

- The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second 12 months.

If the contract is in the 2nd 12 months, the customer will be responsible to Qwest for:

- The remaining number of months multiplied by the monthly commitment level.

• 3 Year Contract

If the contract is in the first 12 months, the customer will be responsible to Qwest for:

- The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second and third 12 months.

If the contract is in the second 12 months, the customer will be responsible to Qwest for:

- The remaining number of months of the second 12 months multiplied by the monthly commitment level plus 35% of months remaining in the third 12 months.

If the contract is in the third 12 months, the customer will be responsible to Qwest for:

- The remaining number of months multiplied by the monthly commitment level.



**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
  - 8. Q.guaranteed (Cont'd)

- d. Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this RSS, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), Qwest reserves the right, at any time and without notice to: (i) pass through to the customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this RSS to reflect the impact of such Regulatory Activity.

- e. Independent Telephone Company High Usage Surcharge

The customer must originate and terminate at least 80% of their total usage of services in a tandem owned and operated by a Regional Bell Operating Company (RBOC) and subject to such RBOC's tariffed access charges. Qwest will apply a surcharge of \$0.02 per minute of use to the number of minutes by which Non-RBOC (originating and terminating) exceeds 20% of the customer's total usage of the services.

- f. Plus Program

If a term customer's usage charges meet or exceed any other higher monthly commitment level, the customer will be credited the difference between the rates at the level/term it committed to and the rates it would have received if it has committed to the second commitment level above their monthly volume commitment level with the same term length. The credit will be applied in the actual month in which the usage occurred. Month-to-Month customers are not eligible for the Plus Program.

- g. Reserved

(T)  
(D)  
|  
(D)

---

**SECTION 109 – OBSOLETE SERVICES II****I. QWEST LD CORP. AND QWEST COMMUNICATIONS, LLC****8. Q.guaranteed (Cont'd)****h. Enhanced Toll-Free Features**

Q.guaranteed offers Enhanced Toll-Free Features for all Q.guaranteed customers. If the customer signs a term commitment, the customer is eligible to receive selected features at a 'packaged' rate or the customer can subscribe to features individually.

**i. Pay Direct/Operator Services**

Pay Direct and Operator Services are available for Q.guaranteed customers. If these services are ordered the Q.guaranteed customer's minimum monthly commitment will be reduced to \$50.00 per month.

**j. Virtual Private Network**

Virtual Private Network (VPN), an unregulated service, is available for Q.guaranteed customers. If ordered, VPN monthly rates apply to the Q.guaranteed minimum monthly commitment.

**k. Web Hosting**

Web Hosting, an unregulated service, is available for Q.guaranteed customers. If ordered, Web Hosting monthly rates apply to the Q.guaranteed minimum monthly commitment.

**l. Voice Diversity**

Voice Diversity is available on the Q.guaranteed service as specified elsewhere in this Section.

(D)

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC  
 8. Q.guaranteed (Cont'd)

## m. Rates

- Switched - Outbound, Inbound Continental US, Alaska, Hawaii, Puerto Rico, USVI, Guam, and (C) CNMI Per Minute Rates

COMMITMENT LEVEL	MTM	ONE YEAR	TWO YEAR	THREE YEAR
\$ 100.00	\$0.1375	\$0.1320	\$0.1265	\$0.1210
250.00	0.1375	0.1276	0.1232	0.1188
500.00	0.1375	0.1243	0.1199	0.1166
1,000.00	0.1375	0.1210	0.1155	0.1133
2,000.00	0.1375	0.1166	0.1111	0.1078
4,000.00	0.1375	0.1144	0.1078	0.1034
7,000.00	0.1375	0.1133	0.1056	0.1023
12,000.00	0.1375	0.1122	0.1045	0.1012
20,000.00	0.1375	0.1100	0.1034	0.1001
35,000.00	0.1375	0.1089	0.1034	0.1001
50,000.00	0.1375	0.1078	0.1034	0.1001
75,000.00	0.1375	0.1056	0.1034	0.1001
100,000.00	0.1375	0.1045	0.1034	0.1001

- Dedicated - Outbound and Inbound Per Minute Rates

COMMITMENT LEVEL	MTM	ONE YEAR	TWO YEAR	THREE YEAR
\$ 100.00	\$0.1100	\$0.1100	\$0.1056	\$0.1012
250.00	\$0.1100	\$0.1067	\$0.1023	\$0.0979
500.00	\$0.1100	\$0.1023	\$0.0957	\$0.0924
1,000.00	\$0.1100	\$0.0968	\$0.0913	\$0.0891
2,000.00	\$0.1100	\$0.0803	\$0.0781	\$0.0748
4,000.00	\$0.1100	\$0.0759	\$0.0737	\$0.0704
7,000.00	\$0.1100	\$0.0737	\$0.0715	\$0.0682
12,000.00	\$0.1100	\$0.0715	\$0.0693	\$0.0671
20,000.00	\$0.1100	\$0.0693	\$0.0671	\$0.0649
35,000.00	\$0.1100	\$0.0660	\$0.0638	\$0.0627
50,000.00	\$0.1100	\$0.0649	\$0.0627	\$0.0616
75,000.00	\$0.1100	\$0.0638	\$0.0616	\$0.0605
100,000.00	\$0.1100	\$0.0627	\$0.0605	\$0.0594

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

8. Q.guaranteed

m. Rates (Cont'd)

(D)

(D)

• Enhanced Toll Free Features

- Basic Features - Standard: Available to month-to-month and term customers:

Enhanced Toll Free (8XX) features are available to all Q.guaranteed customers. Enhanced 8XX Features descriptions and rates are specified in Section 4.

- Toll Free Feature Package 'A' - Available to term customers only:

- Package includes the following features:

- Time of Day Routing
- Day of Week Routing
- Day of Year (Holiday) Routing
- Percentage Allocation Routing

- Package Rates (for all features listed in Package (a)):

- Monthly Charge \$100.00
- Nonrecurring Charge 140.00

- For the month-to-month and one-year term plans, each toll-free number is \$5.00 per month. For the two-year term plan, each toll-free number is \$2.50 per month. For the three-year term plan, each toll-free number is \$1.00 per month.

(D)

(D)

---

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC

## 8. Q.guaranteed

## m. Rates (Cont'd)

(T)

• Private Line Current Rates:

<b>PORT INCREMENT IN KBPS</b>	<b>MONTHLY CHARGE</b>	<b>INSTALL CHARGE</b>	<b>CHANGE CHARGE</b>
64	\$ 235.00	\$25.00	\$25.00
128	440.00	25.00	25.00
192	515.00	25.00	25.00
256	590.00	25.00	25.00
320	690.00	25.00	25.00
384	815.00	25.00	25.00
448	885.00	25.00	25.00
512	975.00	25.00	25.00
576	1,065.00	25.00	25.00
640	1,115.00	25.00	25.00
704	1,150.00	25.00	25.00
768	1,205.00	25.00	25.00
832	1,310.00	25.00	25.00
896	1,410.00	25.00	25.00
960	1,470.00	25.00	25.00
1,024	1,530.00	25.00	25.00
1,088	1,590.00	25.00	25.00
1,152	1,650.00	25.00	25.00
1,216	1,710.00	25.00	25.00
1,280	1,760.00	25.00	25.00
1,344	1,820.00	25.00	25.00
1,408	1,880.00	25.00	25.00
1,472	1,940.00	25.00	25.00
DS1	1,985.00	50.00	50.00
DS3	7,830.00	100.00	10.00

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

8. Q.guaranteed

m. Rates (Cont'd)

(T)

- Private Line – Permanent Virtual Circuits[1]

- Current Rates

<b>QoS</b>	<b>MRC PER 8K DUPLEX OF CIR</b>	<b>INSTALL/CHANGE FEES/PVC</b>
VFR rt	\$21.60	\$15.00
VFR nrt	16.00	15.00
UFR	11.20	15.00
No QoS	11.20	15.00

- Private Line – Switched Virtual Circuits[2]

<b>QoS</b>	<b>PER MEGABYTE (MB) OF TRAFFIC UNDER CIR</b>	<b>PER MEGABYTE (MB) OF DE TRAFFIC</b>
VFR nrt	\$0.0400	\$0.0300

[1] Charges apply to each PVC between two customer Ports, Customer Port and Gateway Connection, and two distinct Gateway Connections.

[2] SVC's will no longer be available to new customers after December 31, 2000. Metered charges are for MB of payload transmitted and accepted at ingress.

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

8. Q.guaranteed

m. Rates (Cont'd)

(T)

- Private Line

Rates and charges for Qwest services described herein requiring dedicated access do not include access and access-related charges (including, without limitation, installation charges, inside wiring charges assessed by the local exchange carrier (“LEC”), construction charges assessed by the LEC and distance and termination charges assessed by the LEC), all of which charges are additional. Further, the rates and charges set forth herein do not include charges for customer premise equipment and related services which may be additional.

- Private Line – Gateway Connection

Customer’s must subscribe to access to a particular Gateway Connection on a monthly basis in capacity increments (available in n x 8 increments up to DS-1 capacity) equal to or in excess of the sum of all simplex CIRs on all customer PVCs connecting to such Gateway Connection (“Total Gateway CIR”). In addition to the Gateway charge, PVC charges also apply, as set forth preceding.

- Gateway Monthly Charge[1]      \$14.00, per 8 kbps,

(Example: 64 kbps/8 kbps[1] x \$14.00 = \$112.00 in addition to applicable PVC charges)

	<b>MONTHLY RECURRING</b>	<b>INSTALL FEES</b>	<b>CHANGE FEES</b>
- Automatic Reconfiguration[2]	\$ 250.00	\$ 250.00	\$250.00
- Authority	1,000.00	2,000.00	500.00

[1] Install Charge of \$500.00 applies for each DS-1 level (1536 Kbps) or fraction thereof of Total Gateway CIR.

[2] Per disaster recovery site.

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

8. Q.guaranteed

m. Rates (Cont'd)

(T)

- Q.guaranteed - Data Services

	FIXED	PER MILE	COC MRC PER END
- Basic Digital Service	\$ 207.00	\$ 0.29	\$ 50.00
- Extended Digital Service 128	414.00	0.58	150.00
- Extended Digital Service 192	621.00	0.87	150.00
- Extended Digital Service 256	828.00	1.16	150.00
- Extended Digital Service 320	1,035.00	1.45	150.00
- Extended Digital Service 384	1,242.00	1.74	150.00
- Extended Digital Service 448	1,449.00	2.03	150.00
- Extended Digital Service 512+	1,550.00	2.30	150.00
- Terrestrial Digital Service	1,550.00	2.30	150.00
- High-speed Digital Service	16,000.00	42.00	500.00

	COC NRC PER END	BRIDGING
- Basic Digital Service	\$ 220.00	\$17.00
- Extended Digital Service 128	500.00	
- Extended Digital Service 192	500.00	
- Extended Digital Service 256	500.00	
- Extended Digital Service 320	500.00	
- Extended Digital Service 384	500.00	
- Extended Digital Service 448	500.00	
- Extended Digital Service 512+	500.00	
- Terrestrial Digital Service	500.00	
- High-speed Digital Service	2,700.00	



**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
  - 8. Q.guaranteed
    - m. Rates (Cont'd)

(T)

(D)

—  
(D)

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

8. Q.guaranteed

m. Rates (Cont'd)

(T)

- Rates set forth herein for Qwest services requiring dedicated access do not include access and access-related charges (including, without limitation, installation charges, inside wiring charges assessed by the Local Exchange Carrier (LEC), construction charges assessed by the LEC and distance and termination charges assessed by the LEC), all of which charges are additional.
- Universal Service Fund

For applicable Universal Service Fund surcharge, see Section 2.

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

9. Q.biz

Q.biz will no longer be available to new customers as of November 30, 2007. Current Q.biz customers can continue to receive services under their existing contract and make any changes as agreed to by customer and Qwest.

a. General Description

Q.biz is a service line consisting of switched outbound, switched inbound and card services. The services have flat rates which are based on term and minimum usage commitments. Q.biz is intended for the small business segment billing a total of \$50.00 to \$2,500.00 in telecommunications services monthly. This service works well with both single locations and multiple location businesses.

b. Billing/Rounding

Rates are quoted in full minutes. Call rounding is 30-second initial and 1-second incremental. Call duration is calculated on a per call basis rounding up to the next full increment.

c. Enhanced 8XX Features

With the exception of Dialed Number Identification Service, Direct Termination Overflow, Real Time ANI and Transfer and Release, Enhanced 8XX features are available to all Q.biz customers. Enhanced 8XX Features descriptions and rates are specified in Section 4.

d. Rates

The per minute usage rates are as follows:

	<b>COMMITMENT LEVEL</b>			
	<b>\$0.00-\$99.00</b>	<b>\$100.00-\$499.00</b>	<b>\$500.00-\$999.00</b>	<b>\$1,000.00</b>
<b>MONTH-TO-MONTH</b>				
(Contract #122260)	\$0.0920	\$0.0920	\$0.0920	\$0.0920
(Contract #122262)	0.0874	0.0874	0.0874	0.0874
(Contract #122266)	0.0640	0.0713	0.0690	0.0690
<b>ONE YEAR</b>				
(Contract #122261)	\$0.0874	\$0.0874	\$0.0874	\$0.0874
(Contract #122263)	0.0840	0.0840	0.0840	0.0840
(Contract #122267)	0.0713	0.0690	0.0667	0.0644

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
  - 9. Q.biz (Cont'd)

e. Reserved

(T)

(D)

(D)

f. Terms and Agreements

Q.biz is available in month to month, 12- and 24-month term plans. There is a minimum monthly usage commitment of \$25.00 for customers receiving service under both the monthly and term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This short fall charge will be applied beginning with the customer's first full month's invoice.

g. Renewals

Upon expiration of the initial term and subsequent renewal term(s), the Customer's Agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current Scheduled rates in effect at the time of such renewal associated with the term and volume of the original Agreement.

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

9. Q.biz (Cont'd)

h. Payphone Use Charge

A \$0.30 charge will apply to calls that originate from any payphone used to access Qwest services. This charge, which is in addition to standard scheduled usage charges and any applicable surcharges associated with Qwest service, applies for the use of the instrument used to access Qwest service and is unrelated to the Qwest service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

i. Long Distance Line Charge

- Per Line, Per Month \$5.99

j. Federal Universal Service Fund

For applicable Universal Service Fund surcharge, see Section 2.

k. Minimum Usage Charge

Revenue Minimum, also billed as Subscription Fee, is the monthly or annual charge for the difference between customer's monthly or annual commitment level and the actual charges billed.

(N)  
|  
(N)

---

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC (Cont'd)

## 10. Q.integrity

Q.integrity will no longer be available to new customers as of November 30, 2007. Current Q.integrity customers can continue to receive services under their existing contract and make any changes as agreed to by customer and Qwest.

## a. General Service Description

Q.integrity is a suite of business communication services for large multi-location companies billing more than \$50,000.00 per month.

Products available under Q.integrity include: Virtual Network Services (VNS); Virtual Private Network (VPN); Enhanced Toll-Free (8XX) Services; Private Line; Dedicated Internet Access (C) Service; Conference Calling; and Directory Assistance Services. Q.integrity offers integrated pricing with cross-discounting based on aggregate revenue of contributing services, billing, and reporting capabilities. Each customer signing an Option D or E agreement must have a minimum of one VNS Network ID.

The term of an Integrity Option D or E agreement shall begin and the applicable discounts or credits will accrue from the first day of the next billing cycle following the date of the customer's signature. After the initial term, a customer's Q.integrity agreement shall automatically renew for successive terms equal to the length of the term of the initial agreement and at the usage minimum selected by the customer in the initial agreement. During the renewal term, the rates and discounts shall be those current rates and discounts in the Qwest Schedule at the time of such renewal; provided, however, that the agreement shall not automatically renew if terminated by the customer or Qwest pursuant to written notice provided 30 days prior to the expiration of the initial or renewal term.

## b. Billing and Rounding

Rates are quoted in full minutes. Call rounding is 6-second initial and 1-second additional increments. Effective March 1, 2001, for new or renewing Q.integrity customers, call rounding is 18-second initial and 6-second additional increments. However, calls are subject to a 30-second minimum average time requirement (MATR).

---

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC

## 10. Q.integrity (Cont'd)

## c. Integrity Options:

Q.integrity offers two different pricing arrangements: Option D and Option E. Either of these two options may be selected by the customer, however, shortfall penalties apply if the customer does not meet the product minimum revenue commitments.

- **Option D** requires that customers sign a term commitment of one, two or three years and meet a minimum monthly volume of \$50,000.00 in contributing services ("Monthly Usage Minimum"). To determine whether a customer satisfies the Monthly Usage Minimum requirement, Qwest will count the customer's total Q.integrity Option D Service charges based on the aggregate amount (prior to the application of discounts or credits) charged by Qwest to the customer for the following: (1) usage of domestic voice usage; (2) usage of 8XX inbound (toll-free) service; (3) directory assistance service; (4) Private Line Interexchange Carrier monthly recurring charges; (5) Dedicated internet access monthly recurring charges (@ccess), and, (6) worldcard usage (collectively defined as "Monthly Revenue"). Monthly Revenue shall not include dedicated access/egress (or related) charges imposed by third parties (such as local exchange carriers), any MRCs (except Qwest @ccess MRCs, Private Line Interexchange Carrier charges, Nonrecurring charges ("NRC's"), taxes, surcharges (except worldcard surcharges), Qwest Conferencing usage charges or integrated voice and fax usage charges (collectively defined as "Excluded Charges"). If, during any month of the term after the third (3rd) month, the customer's total usage of Q.integrity Option D Service falls below the Monthly Usage Minimum, the customer will be billed and required to pay for each such month the actual amount billed for that service plus the difference between the Monthly Revenue and the Monthly Usage Minimum. (C)
- **Option E** requires that customers sign a term commitment of one, two or three years and select a minimum annual volume commitment that must be met during each Annual Period (as hereinafter defined) of the term. Customers must select one of the five (5) Option E Annual Usage Minimums set forth in the table, following. (C)

---

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

10. Q.integrity

c. Integrity Options (Cont'd)

- Q.integrity Option E Annual Usage Minimum tiers available:

**ANNUAL USAGE MINIMUM (OPTION E ONLY)**

\$1,200,000.00

\$1,800,000.00

\$2,400,000.00

\$3,600,000.00

\$4,800,000.00

An “Annual Period” is the 12 month period commencing on the first day of the term and on each successive anniversary thereof. A customer shall pay a shortfall penalty to Qwest at the end of each Annual Period within the term if the Annual Usage Minimum to which the customer committed has not been achieved during that “Annual Period.”

“Annual Revenue” shall be the aggregate amount, prior to the application of any discounts, charged by Qwest, in an Annual Period, to customer for the following: (1) usage of intrastate and interstate voice usage; (2) usage of 8XX inbound (toll-free) service; (3) directory assistance service; (4) Private Line Interexchange Carrier monthly recurring charges; (5) Dedicated internet access monthly recurring charges (@ccess) and (6) worldcard usage (collectively defined as “Monthly Revenue”). Monthly Revenue shall not include dedicated access/egress (or related) charges imposed by third parties (such as local exchange carriers), any MRCs (except Qwest @ccess MRCs, Private Line Interexchange Carrier charges, Nonrecurring charges (“NRC’s”), taxes, surcharges (except worldcard surcharges), Qwest Conferencing usage charges, or integrated voice and fax usage charges (collectively defined as “Excluded Charges”). If, during any Annual Period of the term, customer’s total usage of Q.integrity Option E Service falls below the Annual Usage Minimum, customer shall pay for each such Annual Period the actual amount billed for that service plus the difference between the customer’s Annual Revenue for such period and the Annual Usage Minimum.



---

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC  
10. Q.integrity (Cont'd)

d. Virtual Network Service (VNS) Service Description

VNS is a customized, software defined virtual private network service which provides unified communication and management features for multi-location customers.

Subscribers to VNS receive the Standard Feature Package which includes the availability of dedicated access and termination and switched origination and termination; usage rates with volume discounts; international calling to international locations, universal range privileges and 7-digit and 10-digit private dial plans.

(1) Access/Termination Methods

**Switched Access**

- Dial 1 - Available in Qwest served equal access exchanges. Subscribers can dial either a VNS 7-digit and 10-digit private dial plans, 10-digit off-net numbers and international numbers. Subscribers must dial the prefix "700" before a 7-digit private dial plan number.
- VNS Card - Available from any tone-dial phone via an "800" number. Subscribers can dial either a VNS 7 digit and 10-digit private dial plans, 10-digit off-net numbers and international numbers.
- VNS 800 Remote Access - Allows the user to access the customer's VNS network via a customer-assigned 800 telephone number from anywhere in the 50 United States, Puerto Rico, Canada and the U.S. Virgin Islands. This feature is available for on-net calls with both 7- and 10-digit dialing plans.

**Dedicated Access (DAL)**

- Analog Access
- T-1 digital Access
- ISDN PRI

---

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
- 10. Q.integrity
  - d. Virtual Network Service (VNS) Service Description (Cont'd)

- (2) Standard VNS Feature Package

The Standard Feature Package, to which all Qwest VNS customers' subscribe, includes the availability of dedicated access and termination and switched origination and termination of VNS calls; usage rates with volume discounts; calling to international locations, and the following:

**7 and 10 digit private dial plans** - A customer can create their own to assist in calling between their different locations.

**Universal Range Privileges** - A customer can specify the type of VNS call allowable for users on each Dedicated Access Line group, or each VNS card authorization code and for each "Dial 1" ANI (originating telephone number) and for each ID code (See below). Range Privileges are defined as follows:

- 0 = No calls
- 1 = VNS calls only (private dialing plan numbers)
- 2 = VNS calls and the United States Mainland, Alaska and Hawaii
- 3 = All calls in the domestic North American Numbering Plan and International locations listed below
- 4 = All calls in the United States Mainland, Alaska and Hawaii and Canada
- 5 = All calls in the domestic North American Numbering Plan

In addition to the service pricing, each customer signing an Option D or E agreement shall be charged a one-time fee of \$5,000.00 per VNS Network ID. Each customer must have a minimum of one VNS Network ID.

---

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
- 10. Q.integrity
  - d. Virtual Network Service (VNS) Service Description (Cont'd)

(3) Optional Features:

**Accounting Codes:** Customer can specify that accounting codes are to be dialed from specific dedicated access line group, "Dial 1" ANI (originating telephone number), or VNS Remote 8xx Access numbers. The code may be dialed in combination with an ID Code (see definition, following). Both the ID and Accounting Codes may be a customer-specified length between one and eleven digits. Customer can designate the Accounting Codes for dedicated access line group or "Dial 1" ANI must be dialed for all VNS dial plan calls or must be dialed for only off-net 10-digit and off-net international calls. Accounting codes are non-verified and verified (with verified codes, VNS verifies code is assigned, permits call and records accounting code number on call detail). There is no monthly or installation charge for this feature.

**Direct Termination Overflow:** Customer can control potential congestion of calls by sending any overflow calls from a "busy" DAL to a pre-specified alternate domestic routing group (Dedicated access or Switched Access) via a customer defined routing table when the target trunk group is busy. The following charges will apply:

- Installation Setup - \$150.00 per trunk group
- Monthly (active) charge - \$10.00
- Charges on calls include:
  - Current VNS interstate rates (switched & dedicated); plus
  - \$0.03 per call surcharge

**ID Codes:** Customer can specify that ID codes are to be dialed from specific dedicated access line group, "Dial 1" ANI (originating telephone number), or VNS Remote 8XX Access numbers. The code may be dialed in combination with an Accounting Codes and Range Privileges (see definition, preceding). Both the ID and Accounting Codes may be a customer-specified length between one and eleven digits. Customer can designate the ID Codes for dedicated access line group or "Dial 1" ANI must be dialed for all VNS dial plan calls or must be dialed for only off-net 10-digit and off-net international calls. ID codes are non-verified and verified (with verified Codes, VNS verifies code is assigned, permits call and records ID code number on call detail). The following charges will apply:

- Cost per block of 100 codes:
  - Installation \$40.00 per block
  - Monthly Recurring Charge 40.00 per block

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
- 10. Q.integrity
  - d. Virtual Network Service (VNS) Service Description
    - (3) Optional Features: (Cont'd)

**Customized Range Privileges:** Allows the user to specify the type of allowable VNS calls for users from a specific dedicated access line group, "Dial 1" ANI (originating telephone number), or ID Codes (see above). The user is able to define the allowable area codes, area code-exchange code and country codes for each specified Customized Range Privilege. There is no monthly or installation charge for this feature.

**8XX Remote Access:** Allows the user to access the customer's VNS network via a customer-assigned 8XX telephone number from anywhere in the 50 United States, Puerto Rico, Canada, and the U.S. Virgin Islands. This feature is available for on-net calls with both 7- and 10-digit dialing plans. The following charges will apply:

Per Call Surcharges:

- Origination/termination to Switched locations in:
  - US/AK/HI/PR/USVI/GUAM/CNMI \$0.35
- Origination/termination to Dedicated locations in:
  - US/AK/HI/PR/USVI/GUAM/CNMI 0.20
- US/AK/HI/PR/USVI/GUAM/CNMI Origination:
  - to Canada 0.40
- US/AK/HI/PR/USVI/GUAM/CNMI Origination:
  - To all other international locations 1.30

Per Minute Rates:

- Available VNS switched/switched and/or switched/dedicated interstate rates

**Calling Station ID (ISDN only):** Feature allows the customer to receive and transmit the origination station number via the Primary Rate Interface (PRI). The following charges will apply:

- Installation \$100.00 per trunk group
- MRC/PRI 25.00 per trunk group

- e. Voice Diversity

Voice Diversity is available on the Q.integrity service as specified in Section 4.

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
- 10. Q.integrity (Cont'd)

- f. VNS and 1+ Per Minute Usage Rates

Subject to availability, the following per minute rates will apply to inbound and outbound calls, including calls both originating and terminating within the Continental U.S., Alaska, Hawaii, Puerto Rico, USVI, Guam and CNMI. These charges are based upon the access and termination methods on each call.

	INBOUND AND OUTBOUND PER MINUTE RATES					
	Q.INTEGRITY OPTION D			Q.INTEGRITY OPTION E		
	1 YEAR	2 YEAR	3 YEAR	1 YEAR	2 YEAR	3 YEAR
• Off-Off	\$0.0979	\$0.0974	\$0.0968	\$0.0963	\$0.0941	\$0.0930
• On-Off or Off-On	0.0578	0.0567	0.0556	0.0556	0.0550	0.0528
• On to On	0.0385	0.0363	0.0347	0.0374	0.0352	0.0341

- g. Reserved

(T)  
(D)  
|  
(D)

- h. Toll-Free Service

Toll-Free Sub Fee: A monthly recurring charge applies to each toll-free number reserved for or supplied to a Q.integrity customer depending on the term commitment selected. The monthly charge for each toll-free number is \$5.00 for a one-year term commitment, \$2.50 for a two-year term commitment and \$1.00 for a three-year term commitment.

- i. Enhanced Toll-Free (8XX) Features may be selected as enhancements to Qwest's toll-free Services. Enhanced 8XX Features are available individually or in any combination for both existing and new customers. Enhanced 8XX Features descriptions and rates are specified in Section 4.

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

10. Q.integrity (Cont'd)

(T)

(D)

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

10. Q.integrity

(D)

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
- 10. Q.integrity

(D)



**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

10. Q.integrity (Cont'd)

j. Private Line Service

(T)

See service description for Private Line Service in Section 7. The rates applicable to this service are as follows (origination and termination within the United States Mainland only):

	<b>FIXED</b>	<b>PER MILE</b>	<b>COC MRC PER END</b>
• Basic Digital Service	\$ 207.00	\$ 0.29	\$ 50.00
• Extended Digital Service 128	414.00	0.58	150.00
• Extended Digital Service 192	621.00	0.87	150.00
• Extended Digital Service 256	828.00	1.16	150.00
• Extended Digital Service 320	1,035.00	1.45	150.00
• Extended Digital Service 384	1,242.00	1.74	150.00
• Extended Digital Service 448	1,449.00	2.03	150.00
• Extended Digital Service 512+	1,550.00	2.30	150.00
• Terrestrial Digital Service	1,550.00	2.30	150.00
• High-speed Digital Service	16,000.00	42.00	500.00

	<b>COC NRC PER END</b>	<b>BRIDGING</b>
• Basic Digital Service	\$ 220.00	\$17.00
• Extended Digital Service 128	500.00	
• Extended Digital Service 192	500.00	
• Extended Digital Service 256	500.00	
• Extended Digital Service 320	500.00	
• Extended Digital Service 384	500.00	
• Extended Digital Service 448	500.00	
• Extended Digital Service 512+	500.00	
• Terrestrial Digital Service	500.00	
• High-speed Digital Service	2,700.00	

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
- 10. Q.integrity (Cont'd)

(D)

—  
(D)

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
- 10. Q.integrity

(D)

(D)

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
- 10. Q.integrity

(D)

(D)

- k. Payphone Surcharge

(T)

A per call charge will apply to calls that originate from any payphone used to access Qwest services. This charge, which is in addition to standard scheduled usage charges and any applicable surcharges associated with Qwest service, applies for the use of the instrument used to access Qwest service and is unrelated to the Qwest service accessed from the payphone. Customers will be charged the payphone surcharge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified. Refer to QCC FCC Operator Service Informational Tariff for applicable charges.

- I. Long Distance Line Charge
  - Per Line, Per Month

\$5.99

(T)

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

10. Q.integrity (Cont'd)

m. Options D and E Discount Application (T)

- Contributing Services

**Q.INTEGRITY OPTION D**

**Q.INTEGRITY OPTION E**

(D)

Private Line IXC and QCC MRCs[1]

Private Line IXC and QCC MRCs[1]

Internet Access MRCs[1]

Internet Access MRCs[1]

(D)

DA Usage

DA Usage

Domestic Voice Usage

Domestic Voice Usage

Paging MRCs

Paging MRCs

[1] Excluding charges for Local Access Circuits, taxes and tax related surcharges.

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

10. Q.integrity

m. Options D and E Discount Application (Cont'd)

(T)

- Recipient Services

**Q.INTEGRITY OPTION D**

**VOICE DISCOUNT[1]**

**DATA DISCOUNT[1,2]**

DA Usage

Private Line IXC and COC  
MRCs[3] (U.S. Mainland only)

(D)

(D)

Domestic Outbound and  
Inbound Voice Usage

Emergency Usage

[1] Voice Recipient charges may receive only the Voice Discount for Q.integrity. “Eligible Voice Charges” include only the following types of charges: charges for usage of interstate, intrastate, intraLATA and international outbound voice service; charges for usage of interstate, intrastate, intraLATA and international 8XX inbound service; directory assistance service charges; and VNS Card usage.

The following types of charges shall not eligible for the Voice Discount: Private charges; SVC and Gateway Connection charges; Qwest Dedicated Internet access usage charges; SVC charges and Excluded Charges and Qwest Paging.

(C)

(C)

[2] Data Recipient charges may receive only the Data Discount for Q.integrity Eligible Data Charges shall include only the following types of charges: Mainland U.S. Private Line IXC and COC monthly recurring charges; SVC and Gateway Connection monthly recurring and usage charges; and SVC monthly recurring and usage charges.

(C)

(C)

The following types of charges shall not be eligible for the Data Discount: charges for usage of interstate, intrastate, intraLATA and international outbound voice service; charges for usage of interstate, intrastate, intralata and international 8XX inbound service; directory assistance service charges; VNS Card usage; international Private Line IXC charges; international ATM Port, PVC and SVC charges; and Excluded Charges.

(C)

[3] Excluding charges for Local Access Circuits, taxes, and tax related surcharges.

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

10. Q.integrity

m. Options D and E Discount Application (Cont'd)

(T)

Options D and E Discount Schedules

Each month the customer's current Monthly Revenue determines the discount to be applied to the base rate monthly charges for the Recipient Service components, shown in the "Recipient Services" table. Q.integrity D and E each have different Discount Schedules. These schedules are listed below.

- Voice Discount Schedule for Q.integrity Option D.

<b>MONTHLY REVENUE</b>	<b>OPTION D DISCOUNT TO BE APPLIED TO RECIPIENT SERVICES FOR THE VOICE DISCOUNT</b>
\$ 50,000 – \$ 74,999.99	1%
75,000 - 99,999.99	2%
100,000 - 149,999.99	3%
150,000 - 199,999.99	4%
200,000 - 299,999.99	5%
300,000 - 399,999.99	6%
400,000 +	7%

- Data Discount Schedule for Q.integrity Option D

<b>OPTION D DISCOUNT TO BE APPLIED TO RECIPIENT SERVICES FOR THE DATA DISCOUNT</b>			
<b>CURRENT MONTH'S "MONTHLY REVENUE"</b>	<b>1 YEAR TERM</b>	<b>2 YEAR TERM</b>	<b>3 YEAR TERM</b>
\$ 50,000 – \$ 74,999.99	27%	29%	31%
75,000 - 99,999.99	28%	30%	32%
100,000 - 149,999.99	29%	31%	33%
150,000 - 199,999.99	30%	32%	34%
200,000 - 299,999.99	31%	33%	35%
300,000 - 399,999.99	32%	34%	36%
400,000 +	33%	35%	37%

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

10. Q.integrity

m. Options D and E Discount Application (Cont'd)

(T)

- Voice Discount Schedule for Q.integrity Option E.

<b>TARGET AVERAGE MONTHLY REVENUE</b>	<b>MONTHLY REVENUE</b>	<b>OPTION E DISCOUNT TO BE APPLIED TO RECIPIENT SERVICES FOR THE VOICE DISCOUNT</b>
\$100,000.00	\$ 0.00 - \$149,999.99	3%
150,000.00	150,000.00 - 199,999.99	4%
200,000.00	200,000.00 - 299,999.99	5%
300,000.00	300,000.00 - 399,999.99	6%
400,000.00	400,000.00 +	7%

- Data Discount Schedule for Q.integrity Option E

**OPTION E  
DISCOUNT TO BE APPLIED TO RECIPIENT SERVICES FOR THE DATA DISCOUNT[1]**

<b>CURRENT MONTH'S "MONTHLY REVENUE"</b>	<b>1 YEAR TERM</b>	<b>2 YEAR TERM</b>	<b>3 YEAR TERM</b>
\$ 50,000.00 – \$ 74,999.99	27%	29%	31%
75,000.00 - 99,999.99	28%	30%	32%
100,000.00 - 149,999.99	29%	31%	33%
150,000.00 - 199,999.99	30%	32%	34%
200,000.00 - 299,999.99	31%	33%	35%
300,000.00 - 399,999.99	32%	34%	36%
400,000.00 +	33%	35%	37%

[1] Under Q.integrity Option E, the customer commits to an Annual Usage Minimum that must be attained during each Annual Period of a one-, two- or three-year term. Integrity Option E Annual Usage Minimums have a corresponding "Target Average Monthly Revenue". The "Target Average Monthly Revenue" is that Annual Usage Minimum committed to by the customer divided by twelve (see table, following). During each month of the initial term, the customer shall receive the higher of: (1) the Voice Discount and Data Discount (applicable to customer's term selected) associated with Customer's Monthly Revenue for such month, or (2) the Voice Discount and Data Discount (applicable to customer's term selected) associated with the customer's Target Average Monthly Revenue. The Target Average Monthly Revenue provides the Option E customer with a minimum Voice Discount and Data Discount level each month at the corresponding discounts for the Target Average Monthly Revenue set forth in the tables above, regardless of a customer's actual Monthly Revenue for a given month. If the customer's Monthly Revenue in a given month exceeds the Target Average Monthly Revenue, the customer receives the applicable discount from the table above that corresponds to the actual contributing Monthly Revenue for such month.



**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

10. Q.integrity

m. Options D and E Discount Application (Cont'd)

(T)

- Q.integrity E Annual Usage Minimum tiers available

**ANNUAL USAGE MINIMUM  
(OPTION E ONLY)**

**TARGET AVERAGE  
MONTHLY REVENUE**

\$1,200,000.00

\$100,000.00

1,800,000.00

150,000.00

2,400,000.00

200,000.00

3,600,000.00

300,000.00

4,800,000.00

400,000.00

- Universal Service Fund

For applicable Universal Service Fund surcharge, see Section 2.

---

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC

## 11. Afford-A-Call Corp.

Effective April 1, 2009, Qwest is withdrawing Afford-A-Call Service. Customers currently on this service will need to migrate to another service by April 1, 2009. Qwest reserves the right to convert a customer's Afford-A-Call service to an appropriate alternative service such as Qwest Choice Long Distance Basic or Plus Plans.

## a. General Service Description

The following services are only available to those customers that utilize these services as a customer of Afford-A-Call Corp. prior to January 23, 1998. Customers currently utilizing these Afford-A-Call services can at their option continue to utilize them under QCC International Telecom Corp. or sign-up for any other QCC Services(s). New or existing customers will not be permitted to order any of the Afford-A-Call service(s) listed below:

- MTS - Measured Toll Service
  - Equal Access Long Distance (Dial 1+)
  - Wide Area Access Lines Service - WAL
  - Wide Area Access Lines Service – WAL AGY
  - 800 Plus Service
  - Heartland 800 Service
- 
- AAC Powerline
  - Association Service Discount
  - AAC 1 Plus
  - Lucky 13

(D)

The rates for the services in (24) above are listed following.

Payphone Use Charge: A charge of \$0.30 will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard RSS usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

- Long Distance Line Charge
  - Per Line, Per Month \$5.99

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
- 11. Afford-A-Call Corp. (Cont'd)

- b. Rates and Charges

- (1) MTS – Measured Toll Service

MTS provides facilities to complete Intrastate calls between two points. The customer will be assigned unique authorization code(s) that authorize the use of MTS by that Customer. The rates are as follows:

	<b>DAY 1ST ADDL MIN./MIN</b>	<b>EVENING 1ST ADDL MIN./MIN</b>	<b>NIGHT/WKND 1ST ADDL MIN./MIN</b>
<b>MILEAGE</b>			
1 - 10	\$ .1445/\$ .1445	\$ .1085/\$ .1025	\$ .0900/\$ .0878
11 - 22	.1679/ .1679	.1206/ .1206	.1017/ .0990
23 - 55	.1615/ .1615	.1309/ .1309	.1080/ .1080
56 - 124	.1836/ .1828	.1309/ .1309	.1080/ .1080
125 - 292	.1836/ .1828	.1305/ .1305	.1094/ .1094
293 - 430	.1955/ .1955	.1311/ .1311	.1125/ .1103
431 - 925	.2032/ .2032	.1346/ .1346	.1170/ .1134
926 - 1910	.2074/ .2074	.1346/ .1346	.1193/ .1170
1911 - 3000	.2090/ .2090	.1346/ .1346	.1215/ .1193
3001 - 4250	.2550/ .2465	.1869/ .1809	.1485/ .1440
4251 - +	.2805/ .2720	.1990/ .1930	.1575/ .1530

Rates are billed in initial one (1) minute increments and six (6) second increments after the first minute.

- (a) MTS – Association A

	<b>DAY 1ST ADDL MIN./MIN</b>	<b>EVENING 1ST ADDL MIN./MIN</b>	<b>NIGHT/WKND 1ST ADDL MIN./MIN</b>
	\$.1500/\$.1500	\$.0900/\$.0900	\$.0600/\$.0600

Rates are billed in initial six (6) second increments, and additional six (6) second increments.

Business Day: 8AM - 5PM\*\*, Monday - Friday  
 Evening: 5PM - 11PM\*\*, Sunday - Friday  
 Night/Weekend: 11PM - 8AM\*\*, Monday - Friday, All Day Saturday, and 8AM - 5PM\*\*, Sunday

\*\*To, but not including.

Recognized Holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

11. Afford-A-Call Corp.

b. Rates and Charges (Cont'd)

(2) Equal Access Long Distance (Dial 1+)

Equal Access Long Distance provides facilities to complete Intrastate calls between two points. The customer will make calls by dialing 1+. The rates are:

	<b>DAY 1ST ADDL MIN./MIN</b>	<b>EVENING 1ST ADDL MIN./MIN</b>	<b>NIGHT/WKND 1ST ADDL MIN./MIN</b>
<b>MILEAGE</b>			
1 - 10	\$.1445/\$.1445	\$.1085/\$.1025	\$.0900/\$.0878
11 - 22	.1679/ .1679	.1206/ .1206	.1017/ .0990
23 - 55	.1615/ .1615	.1309/ .1309	.1080/ .1080
56 - 124	.1836/ .1828	.1309/ .1309	.1080/ .1080
125 - 292	.1785/ .1785	.1305/ .1305	.1094/ .1094
293 - 430	.1955/ .1955	.1311/ .1311	.1125/ .1103
431 - 925	.2032/ .2032	.1346/ .1346	.1170/ .1134
926 - 1919	.2074/ .2074	.1346/ .1346	.1193/ .1170
1911 - 3000	.2090/ .2090	.1346/ .1346	.1215/ .1193
3001 - 4250	.2550/ .2465	.1869/ .1809	.1485/ .1440
4251 - +	.2805/ .2720	.1990/ .1930	.1575/ .1530

Rates are in cents per minute, rounded and billed in one (1) minute increments.

Business Day: 8AM - 5PM\*\*, Monday - Friday  
 Evening: 5PM - 11PM\*\*, Sunday - Friday  
 Night/Weekend: 11PM - 8AM\*\*, Monday - Friday, All  
 Day Saturday, and 8AM - 5PM\*\*, Sunday

\*\*To, but not including.

Recognized Holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

11. Afford-A-Call Corp.

b. Rates and Charges (Cont'd)

(3) Wide Area Access Lines Service – (WAL)

PRO WALs provides facilities to complete Intrastate calls between two points. PRO WALs is provisioned over dedicated WATS Access Lines facilities leased from and billed by the Local Exchange Carrier (LEC). The LEC's WATS Access Lines connect the Customer's premise to the Customer's serving wire center and the Carrier's shared FG-D switched facilities from the serving wire center to the Carrier's Point of Presence.

**PER MINUTE RATE**

- All Times of Day,  
Evening, Night/Wknd \$0.1949

(4) Wide Area Access Lines Service – (WAL - AGY)

**MONTHLY  
BILLED REVENUE**

	<b>DAY</b>	<b>EVENING</b>	<b>NIGHT/WKND</b>	<b>DISCOUNT</b>
\$0 - \$300.00	\$ .1949	\$ .1657	\$ .1169	0%
\$300.01 - \$2,000	\$ .1656	\$ .1408	\$ .1169	15%
\$2,000.01 +	\$ .1364	\$ .1159	\$ .1169	30%

The rates are billed in initial sixty (60) second increments and additional six (6) seconds increments. Discount will be applied to customer's first \$.01 of monthly billed revenue. Discount is for Day & Evening usage only. There is no discount for night usage.

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

11. Afford-A-Call Corp.

b. Rates and Charges (Cont'd)

(5) 800 Plus Service

800 Plus Service 800 Plus Service provides facilities for the customer(s) to receive Intrastate calls. The customer will be assigned unique 800 Telephone Number(s) that when dialed will be switched over Carrier's network and terminate at customer designated telephone number(s).

	<b>DAY 1ST ADDL MIN./MIN</b>	<b>EVENING 1ST ADDL MIN./MIN</b>	<b>NIGHT/WKND 1ST ADDL MIN./MIN</b>
<b>MILEAGE</b>			
1 - 10	\$.2275/\$.2275	\$.2275/\$.2275	\$.2275/\$.2275
11 - 22	.2275/ .2275	.2275/ .2275	.2275/ .2275
23 - 55	.2275/ .2275	.2275/ .2275	.2275/ .2275
56 - 124	.2275/ .2275	.2275/ .2275	.2275/ .2275
125 - 292	.2275/ .2275	.2275/ .2275	.2275/ .2275
293 - 430	.2275/ .2275	.2275/ .2275	.2275/ .2275
431 - 925	.2275/ .2275	.2275/ .2275	.2275/ .2275
926 - 1910	.2275/ .2275	.2275/ .2275	.2275/ .2275
1911 - 3000	.2275/ .2275	.2275/ .2275	.2275/ .2275
3001 - 4250	.2275/ .2275	.2275/ .2275	.2275/ .2275
4251 - +	.2275/ .2275	.2275/ .2275	.2275/ .2275

Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands:

**PER MINUTE RATE**

- All Times of Day,  
Evening, Night/Wknd \$0.2200

**MONTHLY FEE**

- Exclusive 800  
Number Charge \$12.00

**CHARGE**

- Per 800 Number Sign  
Up Fee, One Time \$25.00

Rates are in cents per minute, rounded and billed in initial thirty (30) second increments, and six (6) second increments after the first thirty (30) seconds.

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

11. Afford-A-Call Corp.

b. Rates and Charges

(5) 800 Plus Service (Cont'd)

(a) 800 Plus Discount Schedule

**ACTUAL DISCOUNTS**

<b>MONTHLY REVENUE</b>	<b>DISCOUNT</b>
\$.01 - \$100.00	0%
\$100.01 - \$350.00	10%
\$350.01 - \$1,000.00	15%
\$1,000.01 – Plus	20%

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

11. Afford-A-Call Corp.

b. Rates and Charges (Cont'd)

(6) Heartland 800 Service

Heartland 800 Service provides facilities for the Customer(s) to receive Intrastate calls. The Customer will be assigned unique 800 Telephone Number(s) that when dialed will be switched over Carrier's network and terminate at Customers designated telephone number(s). The rates are:

	<b>DAY 1ST ADDL MIN./MIN</b>	<b>EVENING 1ST ADDL MIN/MIN</b>	<b>NIGHT/WKND 1ST ADDL MIN/MIN</b>
<b>MILEAGE</b>			
1 - 10	\$.2050/\$.2050	\$.2050/\$.2050	\$.2050/\$.2050
11 - 22	.2050/ .2050	.2050/ .2050	.2050/ .2050
23 - 55	.2050/ .2050	.2050/ .2050	.2050/ .2050
56 - 124	.2050/ .2050	.2050/ .2050	.2050/ .2050
125 - 292	.2050/ .2050	.2050/ .2050	.2050/ .2050
293 - 430	.2050/ .2050	.2050/ .2050	.2050/ .2050
431 - 925	.2050/ .2050	.2050/ .2050	.2050/ .2050
926 - 1910	.2050/ .2050	.2050/ .2050	.2050/ .2050
1911 - 3000	.2050/ .2050	.2050/ .2050	.2050/ .2050
3001 - 4250	.2050/ .2050	.2050/ .2050	.2050/ .2050
4251 - +	.2050/ .2050	.2050/ .2050	.2050/ .2050

**PER MINUTE RATE**

- All Times of Day, Evening, Night/Wknd  
\$.1950

**MONTHLY FEE**

- Exclusive 800 Number Charge  
\$12.00

**CHARGE**

- Per 800 Number Sign Up Fee, One Time  
\$25.00

Rates are in cents per minute, rounded and billed in initial thirty (30) second increments, and six (6) second increments after the first thirty (30) seconds.

(a) Discounts:

<b>MONTHLY REVENUE</b>	<b>DISCOUNT</b>
\$ .01 - \$100.00	0%
\$100.01 - \$350.00	10%
\$350.01 - \$1,000.00	15%
\$1,000.01 - +	20%



**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

11. Afford-A-Call Corp.

b. Rates and Charges (Cont'd)

(7) Reserved

(T)

(D)

(D)

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

11. Afford-A-Call Corp.

b. Rates and Charges (Cont'd)

(8) AAC Powerline

AAC PowerLine is an outbound calling service provisioned over FGA, FGB and FGD switched access facilities. AAC PowerLine is usage sensitive. Calls will be billed in initial thirty (30) seconds increments and additional six (6) seconds increments.

(a) Monthly Usage

**MONTHLY USAGE  
HOURS**

Usage Level 1	0.01 - 10.00
Usage Level 2	10.01 - 75.00
Usage Level 3	75.01 - 200.00
Usage Level 4	200.01 - 500.00
Usage Level 5	500.01 - PLUS

(b) Monthly Usage

**MONTHLY USAGE  
HOURS**

Day Rates Per MOU		Band 1	Band 2	Band 3	Band 4	Band 5
Usage Level 1	0.01 - 10.00	.2175	.2325	.2435	.2525	.2600
Usage Level 2	10.01 - 75.00	.1799	.1950	.2071	.2179	.2270
Usage Level 3	75.01 - 200.00	.1545	.1787	.1931	.2130	.2130
Usage Level 4	200.01 - 500.00	.1440	.1680	.1823	.1900	.1982
Usage Level 5	500.01 - PLUS	.1440	.1680	.1823	.1900	.1982
Evening Rates Per MOU		Band 1	Band 2	Band 3	Band 4	Band 5
Usage Level 1	0.01 - 10.00	.1145	.1500	.1600	.1775	.1850
Usage Level 2	10.01 - 75.00	.1266	.1330	.1360	.1575	.1642
Usage Level 3	75.01 - 200.00	.1210	.1275	.1306	.1518	.1598
Usage Level 4	200.01 - 500.00	.1210	.1275	.1306	.1518	.1598
Usage Level 5	500.01 - PLUS	.1210	.1275	.1306	.1518	.1598
Night/Evening Rates Per MOU		Band 1	Band 2	Band 3	Band 4	Band 5
Usage Level 1	0.01 - 10.00	.0936	.1030	.1081	.1175	.1217
Usage Level 2	10.01 - 75.00	.0936	.1030	.1081	.1175	.1217
Usage Level 3	75.01 - 200.00	.0896	.0990	.1041	.1135	.1177
Usage Level 4	200.01 - 500.00	.0896	.0990	.1041	.1135	.1177
Usage Level 5	500.01 - PLUS	.0896	.0990	.1041	.1135	.1177

---

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC

## 11. Afford-A-Call Corp.

## b. Rates and Charges

## (8) AAC Powerline (Cont'd)

## (c) Accounting Codes

Accounting Codes are available in 2-digit or 3-digit codes.

**ACTUAL RATE**

- |                         |         |
|-------------------------|---------|
| • 2-digit, per location | \$15.00 |
| • 3-digit, per location | 15.00   |

## (d) Customer Authorization Codes

- |                   |      |
|-------------------|------|
| • each additional | 2.00 |
|-------------------|------|

Customers will not incur a subscription charge if their total monthly usage is less than one (1) minute.

## (9) Association Service Discount

The following Association Service Discount terms listed under (a), (b), and (c) following will no longer be available to new customers after November 25, 1990. Existing customers will continue to receive their Association Service Discount pursuant to (a), (b), and (c) following until the expiration of their thirty-six (36) month contract. For customer's subscribing to Association Service Discount on or after November 26, 1990 the terms listed following will apply.

Afford-A-Call's Association Service is available to all legally recognized Associations as set forth in the "Book of Associations." Each Association must provide the Association's Tax ID number to Afford-A-Call at the time that service is established.

- (a) Each Association must sign a minimum of a thirty-six (36) month contract. If any Association terminates its contract prior to the expiration of the contract, Afford-A-Call will assess a termination charge. The termination charge will be determined by applying the Associations average month's revenue to the remaining months of the contract.
- (b) Each Association member is provided Service on a month-to-month basis; however, Association members must provide Afford-A-Call thirty (30) days notice prior to cancellation of its Association Service.
- (c) Associations who sign a contract for a minimum of thirty-six (36) months will receive the RSS rates in effect at the time the contract is signed by Afford-A-Call for the entire term of the contract.

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

11. Afford-A-Call Corp.

b. Rates and Charges

(9) Association Service Discount (Cont'd)

Afford-A-Call's Association Service is available to Trade Associations, Consultants, Business Entities, or individuals within an industry, professional or business classification, commercial organizations with affiliated franchises, or other groups created for the purpose of qualifying for the Association Service.

- (d) The Association sponsor must sign at least a minimum of a thirty-six (36) month contract.
- (e) Each member of the Association who subscribes to the Association Service (subscriber) must sign a Fifteen (15) month contract. Such contract shall allow the subscriber to cancel within the first sixty days without liability for early termination.
- (f) Notification must be made to Afford-A-Call's Customer Service Department via registered mail and post marked no later than 60 days from the date service was initiated.
- (g) The Association sponsor and its members will receive the association R&SS rates set forth following and that are in effect at the time contract is signed by Afford-A-Call for the entire term of the contract.

Within the first twelve (12) months of service the Association and its member's Afford-A-Call monthly usage must reach at least \$15,000 exclusive of taxes and local loop charges. If the Association fails to reach the monthly revenue levels stated above, Afford-A-Call may disqualify the association and/or the association members. Upon disqualification the association and/or its members billing \$300.00 and under at the time of disqualification will become subject to Afford-A-Call's MTS rates. Association and/or its members billing over \$300.00 per month at the time of disqualification will become subject to Afford-A-Call's Pro WALS rates. If only the Association sponsor is disqualified, the individual members will continue to receive the Association Rates for the remaining fifteen (15) month commitment period.

c. Actual Monthly Recurring Charges

All qualified Associations who sign up for Afford-A-Call's Association Service as described previously and its members will receive the following per minute rates:

	<b>DAY</b>	<b>EVENING</b>	<b>NIGHT</b>
• Per Minute Rate	\$.15	\$.11	\$.09

The above rates will be billed in six (6) second increments after the initial full minute

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

11. Afford-A-Call Corp.

b. Rates and Charges (Cont'd)

(10) AAC 1 Plus

**RATE**

- All Times \$ .1150

Rates are in cents per minute, rounded and billed in initial one (1) minute increments, and six (6) second increments after the first minute.

(11) Lucky 13

<b>DAY</b>	<b>ADD'L</b>	<b>EVENING</b>	<b>ADD'L</b>	<b>NIGHT/WEEKEND</b>	<b>ADD'L</b>
\$ .1300	\$ .1300	\$ .1100	\$ .1100	\$ .0900	\$ .0900

Rates are in cents per minute, rounded and billed in initial six (6) second increments, and six (6) second increments thereafter.

---

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC

## 12. Canada Service

Calls placed to Canada will be billed pursuant to the rates and discount schedules set forth below. For billing purposes, calls are billed for an initial period of thirty (30) seconds, usage is rated in six (6) second increments thereafter. The following rate periods are applicable to calls placed to Canada:

- Peak Hours - Monday through Friday from 8:00 AM to, but not including, 6:00 PM.
- Off-Peak Hours - All hours except Monday through Friday from 8:00 AM to, but not including, 6:00 PM.

## a. Direct Dial Services

The following rates are applicable to calls placed to Canada using One Plus Services. Term customers, those who subscribe to Choice Service for a Minimum Service Period of one year or more, receive discounted rates as described below.

- Monthly Subscription \$0.210 per minute
- Term Subscription 0.180 per minute

## b. Dedicated Outbound Services

The rates set forth below applicable to calls placed to Canada using Dedicated Outbound Services. Term customers, those who commit to a Minimum Service Period of one year or more, are eligible for reduced rates as described below.

- Monthly Subscription \$0.190 per minute
- Term Subscription 0.160 per minute

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
  - 12. Canada Service (Cont'd)

c. Reserved

(T)

(D)

(D)

d. 1-800 Service

The following rates and charges are applicable to 1-800 Service between Canada and the United States Mainland. This service is offered in conjunction with the Company's interstate 1-800 offering as set forth in the Company's RSS No. 3. Usage charges vary depending upon the interconnection arrangement selected by the customer and the Minimum Service Period as described below.

- Switched Access
  - Monthly Subscription \$0.3800 per minute
  - Term Subscription 0.3500 per minute
- Dedicated Access
  - Monthly Subscription 0.3500 per minute
  - Term Subscription 0.3200 per minute

---

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC

## 13. Mexico Service

The following rates and charges are applicable to calls placed between the United States Mainland and Mexico. For billing purposes, all calls rated for an initial period on thirty (30) seconds and usage thereafter is timed in six (6) second increments, unless otherwise specified. Rates Steps are consistent with industry standards and tariffs.

The following rate periods are applicable to all calls between the United States Mainland and Mexico.

Standard Hours - Monday through Friday from 7:00 AM to, but not including, 7:00 PM, and from 5:00 PM Sunday through, but not including 12:00 AM, Monday.

Economy Hours - All hours except Monday through Friday from 7:00 AM to, but not including, 7:00 PM and from 5:00 PM Sunday through, but not including 12:00 AM, Monday.

## a. One Plus Services

The following per minute rates are applicable to all calls placed between the United States Mainland and Mexico for One Plus Services. Reduced rates are available to Choice customers whose Minimum Service Period equals or exceeds one year (Term). Customers located in Arizona, California, New Mexico, and Texas (Border states) and whose Minimum Service Period equals or exceeds one year are eligible for additional rate reductions as described on the next page.



**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC

## 13. Mexico Service

## a. One Plus Services (Cont'd)

**STANDARD HOURS**

<b>RATE STEP</b>	<b>MONTHLY</b>	<b>TERM</b>	<b>BORDER</b>
1	\$0.2700	\$0.26 00	\$0.2000
2	0.3200	0.3100	0.3100
3	0.4500	0.4100	0.4100
4	0.5000	0.4400	0.4400
5	0.6500	0.5500	0.5500
6	0.8000	0.6500	0.6500
7	0.9000	0.8000	0.8000
8	0.9900	0.8000	0.8000

**ECONOMY HOURS**

<b>RATE STEP</b>	<b>MONTHLY</b>	<b>TERM</b>	<b>BORDER</b>
1	\$0.2200	\$0.2100	\$0.1800
2	0.2500	0.2400	0.2400
3	0.3400	0.3200	0.3200
4	0.3700	0.3500	0.3500
5	0.4700	0.4200	0.4200
6	0.5700	0.5000	0.5000
7	0.6800	0.6000	0.6000
8	0.7300	0.6500	0.6500

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC  
 13. Mexico Service (Cont'd)

b. Dedicated Outbound Service

The following per minute rates are applicable to all calls placed between the United States Mainland and Mexico for Dedicated Outbound Services. Reduced rates are available to customers whose Minimum Service Period equals or exceeds one year. Customers located in Arizona, California, New Mexico, and Texas (border states) and whose Minimum Service Period equals or exceeds one year are eligible for additional rate reductions as described below.

**STANDARD HOURS**

<b>RATE STEP</b>	<b>MONTHLY</b>	<b>TERM</b>	<b>BORDER</b>
1	\$0.2400	\$0.2300	\$0.1900
2	0.2900	0.2800	0.2800
3	0.4200	0.3800	0.3800
4	0.4700	0.4100	0.4100
5	0.6200	0.5200	0.5200
6	0.7700	0.6200	0.6200
7	0.8700	0.7700	0.7700
8	0.9600	0.7700	0.7700

**ECONOMY HOURS**

<b>RATE STEP</b>	<b>MONTHLY</b>	<b>TERM</b>	<b>BORDER</b>
1	\$0.1800	\$0.2100	\$0.1700
2	0.2200	0.2100	0.2100
3	0.3100	0.2900	0.2900
4	0.3400	0.3200	0.3200
5	0.4400	0.3900	0.3900
6	0.5400	0.4700	0.4700
7	0.6500	0.5700	0.5700
8	0.7000	0.6200	0.6200

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
- 13. Mexico Service (Cont'd)

(D)

(D)

**SECTION 109 – OBSOLETE SERVICES II**

I. Qwest LD Corp. and Qwest Communications, LLC

14. Q.biz

a. Description

Q.biz International rates including Canada and Mexico are listed on a per minute basis. Customers may subscribe to Q.biz – Optional International service. **Q.Biz standard rates are located in INTERNATIONAL RATE TABLE 2 in Section 4.E.2.** (C)  
(C)

Customers subscribing to Q.biz – Optional International service will be charged a fee of **\$6.00** per month. Q.biz – Optional International service rates including Canada and Mexico are listed on a per minute basis **and are located in INTERNATIONAL RATE TABLE 3 in Section 4.E.3.** (I)  
(C)

(D)

(D)

**PAGES 300 - 300.7 OF THIS SECTION 109 WERE DELETED ON JUNE 1, 2023.** (N)

**STANDARD Q.BIZ RATES PREVIOUSLY APPEARING  
ON PAGES 300 – 300.7, AS REVISED,  
ARE LOCATED IN INTERNATIONAL RATE TABLE 2 IN SECTION 4.E.2.**

**OPTIONAL Q.BIZ RATES PREVIOUSLY APPEARING  
ON PAGES 300 – 300.7, AS REVISED,  
ARE LOCATED IN INTERNATIONAL RATE TABLE 3 IN SECTION 4.E.3.**

(N)

[1] Release 3 also cancels Pages 300 – 300.7 of this Section 109. (N)

---

**SECTION 109 – OBSOLETE SERVICES II**

## I. Qwest LD Corp. and Qwest Communications, LLC (Cont'd)

## 15. Simply Business

## a. General Service Description

Simply Business is a service line consisting of switched outbound, switched inbound and card services. The services have flat rates which are based on term and minimum usage commitments. Simply Business is intended for the small business segment billing a total of \$100 to \$2,500 in telecommunications services monthly. This service works well with both single locations and multiple location businesses.

## b. Billing and Rounding

Interstate rates are quoted in full minutes. Call rounding is thirty (30) second initial and six (6) second incremental. Call duration is calculated on a per call basis rounding up to the full increment. Total is rounded to the nearest full cent.

Rates Periods

Peak: Monday through Friday 8:00 A.M. to 5:00 P.M.

Off-Peak: All other times.

## c. Reserved

(T)

(D)

(D)

## d. Optional Features/Available Services

Account Codes (outbound & inbound);; Directory Assistance; Enhanced 800 Features; International Calling Plans; Term & Volume Plans, Audio Teleconferencing; Floppy Diskette Billing with Report Writer.

## e. Terms and Agreements

Available in month to month, twelve (12) and twenty-four (24) month term plans.

Option E - There is no minimum monthly usage commitment for customers receiving service under month-to-month plans. There is a minimum monthly usage commitment of \$25 for customers receiving service under term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This short fall charge will be applied beginning with the customer's first full month's invoice.

## f. Renewals

Upon expiration of the initial term and subsequent renewal term(s), the Customer's Agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current R&SS rates in effect at the time of such renewal associated with the term and volume of the original Agreement.

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
  - 15. Simply Business (Cont'd)

- g. Early Termination Charges

The Company will allow a customer to terminate its term Agreement prior to its expiration date provided the Customer is converting to another CenturyLink product with equal or greater term and volume commitment levels.

If a Customer terminates their service without cause prior to the expiration date of their term Agreement, the Customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term Agreement.

- h. Rates and Charges

Interstate rates are quoted in full minutes. Call rounding is thirty (30) second initial and six (6) second incremental. Call duration is calculated on a per call basis rounding up to the full increment. Total is rounded to the nearest full cent.

Option E Interstate Usage Rates:

Outbound/Inbound Interstate	Monthly	12 Months	24 Months
Peak	\$0.15	\$0.13	\$0.13
Off-Peak	\$0.15	\$0.13	\$0.13

(D)  
|  
(D)

Directory Assistance – see Section 6  
 Payphone Surcharge – see Section 6

Option E Interstate Monthly Recurring Charges:

Standard Service fee per month if customer bills less than monthly commitment level in any month	\$25.00
Outbound Account Codes (non-verified)	\$5.00
Outbound Account Codes (verified)	\$7.50
Inbound Toll-Free Numbers – first toll free number	\$0.00
Inbound Toll-Free Numbers – each add'l toll free number	\$5.00
Floppy Disk billing, per customer	\$35.00
Omit Call Detail	\$5.00
Enhanced Toll-Free Features	See Section 3

**SECTION 109 – OBSOLETE SERVICES II**

- I. Qwest LD Corp. and Qwest Communications, LLC
- 15. Simply Business (Cont'd)

Option E Interstate Non-Recurring Charges:

Outbound Account Codes (non-verified)	\$0.00
Outbound Account Codes (verified)	\$15.00
Account Codes setup/change	\$75.00
Inbound Toll-Free Numbers – each add'l toll free number	\$5.00
Floppy Disk billing, without report writer	\$25.00
Floppy Disk billing, with report writer	\$75.00

International Rates and Charges

**Basic International Service rates in RATE TABLE 2 of Section 4.E.2. apply.**

(C)

Long Distance Line Charge	\$4.25
---------------------------	--------