

Summary of Notes for CenturyLink Regional Performance Results Report December 2013 Results Dated January 10, 2014

February 28, 2014

General Comments:

- This Summary of Notes is based on the current PID in effect in each state in accordance with state-by-state implementation. Detailed information on which PID (Exhibit B) version is in effect can be viewed on line at <http://www.centurylink.com/wholesale/clecs/nta.html>
- Instances where no CLEC and/or CenturyLink results are reported for a particular month, and instances where no measurement is reported, are due to no CLEC activity.
- Manual Service Order Accuracy (PO-20), New Service Quality (OP-5) and Repair Repeat Report Rate (MR-7) are reported one month in arrears. When a documented code change includes one of these PIDs, the impacted month is one month behind. As an example, if the change applied to OP-3, OP-4, OP-5, and OP-6 as was completed in the June 2005 release, the ">" in the June column would be selected. This would indicate that the change applied to June results going forward for OP-3, OP-4, and OP-6 but since OP-5 is reported one month in arrears, the change applied to the May results reflected on the June report and going forward.
- For notes regarding monthly reports for 2012, see Summary of Notes for January 2012 through December 2012.
- Performance reporting for BI -1 - Time to Provide Recorded Usage Records, begins with the first full month of results after the CLEC provides usage delivery instructions.

PID Numbers	Products (if applicable)	Description of Note/Comment	D	J	F	M	A	M	J	J	A	S	O	N
All	All Applicable	Created new user friendly report to enhance analysis capabilities, 271_Exhibit(14_State_PID)_Regional_Excel_ALL_Jul13, in Excel format presenting results for all 14 states. This month the report is provided in addition to the PDF formatted reports. Report will replace individual state-specific reports in PDF format in a future release.								>				
GA-1 GA-3 GA-4 GA-6 GA-8	N/A	Per Docket No. 02M-259T In the Matter of Qwest Corporation's Colorado Performance Assurance Plan changed names, consolidated, and modified disaggregations of performance metrics to report on the quality of CLEC access to gateway systems regardless of the system in Colorado. Revised standards to diagnostic. Completed for Colorado only.								>				
GA-7	None	Per Docket No. 02M-259T In the Matter of Qwest Corporation's Colorado Performance Assurance Plan changed the standard to diagnostic for Timely Outage Resolution following Software Release. Completed for Colorado only.									>			
PO-2B	Resale Agg, UBL Loop Agg, and LNP	Per Docket No. 02M-259T In the Matter of Qwest Corporation's Colorado Performance Assurance Plan changed the standard to diagnostic for Electronic Flow-through of flow-through-eligible LSRs. Completed for Colorado only.										>		

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PO-2	Line Sharing	Per Docket No. 02M-259T In the Matter of Qwest Corporation's Colorado Performance Assurance Plan implemented code to remove reporting for discontinued product. Completed for Colorado only.																R	R	R	>
PO-2 PO-3 PO-4 PO-5A PO-5B	Resale	Enhanced code to identify Resale records for 1 CLEC and exclude per ICA modification				>															
PO-2A-1, PO-2A-2, PO-2B-1, PO-2B-2, PO-3, PO-5	UNE-P (POTS) and UNE-P (Centrex 21), Line Sharing, Non-loaded Loop 4 Wire, ISDN Capable Loop, Loops types of DS3 & higher, Dark Fiber Loop	1) Per Docket No. 02M-259T In the Matter of Qwest Corporation's Colorado Performance Assurance Plan implemented code change to remove discontinued products from the Excel formatted report. Completed for Colorado only.	>																		
PO-2 PO-3 PO-4 PO-5A PO-5B PO-5C OP-3 OP-4 OP-5 OP-6 OP-15	Resale	Revised code that was implemented last month to identify Resale records for 1 CLEC to assure they are included in aggregate CLEC results Minnesota and South Dakota																			
PO-4	N/A	Per Docket No. 02M-259T In the Matter of Qwest Corporation's Colorado Performance Assurance Plan implemented code to remove reporting for discontinued PID. Completed for Colorado only.																			>
PO-5B	LNP	Per Docket No. 02M-259T In the Matter of Qwest Corporation's Colorado Performance Assurance Plan updated the volume threshold for LNP in PO-5 (FOC Timeliness) to reflect current standard intervals. Completed for all 14 states.																			>
PO-6 PO-7 PO-15 PO-16	All applicable	Per Docket No. 02M-259T In the Matter of Qwest Corporation's Colorado Performance Assurance Plan eliminating these PIDs from Colorado reporting (Work Completion Notification Timeliness, Billing Completion Notification Timeliness, Number of Due Date Changes per Order, Timely Release Notifications). Completed for Colorado only.																			>
PO-6 PO-7 PO-15	None	Enhanced code to identify Resale records for 1 CLEC and exclude per ICA modification				>															

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MR-3 MR-4 MR-6 MR-7 MR-8 MR-9	Resale	Enhanced code to identify Resale records for 1 CLEC and exclude per ICA modification		R	R	>								R	
MR-3 MR-4 MR-6 MR-7 MR-8 MR-9	Resale	Revised code that was implemented last month to identify Resale records for 1 CLEC to assure they are included in aggregate CLEC results Minnesota and South Dakota							>			R			
MR-3 MR-4 MR-5 MR-6 MR-7 MR-8	Unbundled DS1 Loop Loop Types of DS3 and above UDIT-DS1 level UDIT-Above DS1 level EEL-DS1 level EEL-DS3 level Dark Fiber-IOF Dark Fiber-Loop	Code enhancement in the December 2012 release identified and excluded records determined ineligible for 271 inclusion per non-impaired wire centers (as of February 2011) as determined by the FCC's Triennial Review Remand Order (TRRO), FCC 04-290 (WC Docket No. 04-313 and CC Docket No. 01-338) released February 4, 2005. January 2013 release reran August, September, and October 2012 to apply logic historically.											R	R	
MR-3 MR-4 MR-5 MR-6 MR-7 MR-8	All Applicable Designed Products	Improved accuracy of results through the elimination of a negligible number of duplicate records.			>							>			
MR-6 MR-7 MR-9	Business Resale,UNE-P (POTS, Centrex 21, Centrex),Line Sharing/Line Splitting/Loop Splitting,UDITS,Non- loaded Loop,4 Wire,ISDN Capable Loop,Loops types of DS3 & higher,Dark Fiber Loop,E911/911 Trunks,EELS DS0 & DS3	Per Docket No. 02M-259T In the Matter of Qwest Corporation's Colorado Performance Assurance Plan implemented code to remove reporting for discontinued products. Completed for CO only.												>	
MR-8	All applicable	Adjusted code to assure accurate line counts in the state of Nebraska													

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Explanation for Display of Statistics:**Percentage-type Measurements**

- N/A is displayed when the statistic is not defined and cannot be calculated; i.e., there is no variance.
- Z-score - N/A is displayed when all CenturyLink observations have the same value. Note that the CenturyLink standard deviation is not displayed on the report.
- Parity score - N/A is displayed when all observations from both the CLEC and CenturyLink samples have the same value, e.g., both results are 100% or 0%. Note that this is a parity condition; however a parity score can't be calculated.
- A Blank is displayed when there are no data available on which to calculate the statistic.
- If there are no CLEC data, the CLEC fields are blank, and the z-score and parity fields are blank.
- If there are no CenturyLink data, the CenturyLink fields are blank, and the z-score and parity fields are blank.

Interval-type Measurements

- A blank is displayed when the statistic is not defined and cannot be calculated; i.e., there is no variance, or when there are no data available on which to calculate the statistic.
- Z-score – A blank is displayed when all CenturyLink observations have the same value. Note that the CenturyLink standard deviation is not displayed on the report.
- Parity score – A blank is displayed when all observations from both the CLEC and CenturyLink samples have the same value, e.g., both results are 100% or 0%. (Note that this is a parity condition, however a parity score can't be calculated.)
- If there are no CLEC data, the CLEC fields are blank, and the z-score and parity fields are blank.
- If there are no CenturyLink data, the CenturyLink fields are blank, and the z-score and parity fields are blank.

Please see also the document, "Reading Reports," also on CenturyLink's Wholesale 271 Performance Results reporting website

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<http://www.centurylink.com/wholesale/results/readreports.html>

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