

**LOCAL TERMS OF SERVICE:
CENTURYLINK™ SERVICE CHARGES
(Indiana and Nevada Business Customers)**

The following terms and conditions describe the types of Service Charges that CenturyLink may charge Customer for the Services described in the applicable CenturyLink cover agreement, if any, and Local Terms of Service. All Service Charges are in addition to monthly recurring charges or any nonrecurring charges described elsewhere in the cover agreement and Local Terms of Services. The local operating company providing the Service is identified in the Agreement.

1. SERVICE CONNECTION OR INSTALLATION CHARGES.

- 1.1 CenturyLink may charge a Service Connection or Installation Charge at the time Customer applies for a service or facility or when CenturyLink performs work at Customer's request.
- 1.2 Calls performed outside of business hours will be billed at CenturyLink's then-current overtime labor rates.

2. SERVICE ORDERING CHARGE.

- 2.1 CenturyLink will charge a Service Ordering Charge for each Customer request involving the same account, at the same premises, and at the same time.
- 2.2 CenturyLink will charge a Service Ordering Charge for reconnection of a temporarily disconnected service.
- 2.3 One Service Ordering Charge applies for all items included on the service order. CenturyLink will charge one Service Ordering Charge even if CenturyLink elects to issue more than one service order to comply with Customer's request.

3. LINE CONNECTION CHARGE.

- 3.1 CenturyLink will charge a Line Connection Charge for work performed in the Central Office and for work performed in providing or rearranging the dropwire or outdoor circuit on Customer's premises. The charge applies to work including:
 - A. Connection or reconnection of each local exchange line, semi-public exchange line, trunk, Central Office Centrex and SATS main station line, and off premises extension lines.
 - B. Customer Request Number Changes on each local exchange line, CO Centrex and SATS main station line and trunk.
 - C. Restoration of service for vacation or suspended service.
- 3.2 CenturyLink will charge a Line Connection Charge for reconnection of a temporarily disconnected service.

4. PREMISES VISIT CHARGE.

- 4.1 CenturyLink will charge a Premises Visit Charge for each visit to Customer's premises to perform work, other than to disconnect or repair work, at Customer's request.
- 4.2 If CenturyLink requires more than one visit to complete Customer's request only one premises visit charge is applicable.

5. EXCEPTION FOR SERVICE ORDERING CHARGE, LINE CONNECTION CHARGE AND PREMISES VISIT CHARGES.

5.1 CenturyLink will not charge Customer for:

- A.** Moves, Rearrangements or changes initiated by CenturyLink;
- B.** Public Telephones;
- C.** Change in billing and/or directory listing;
- D.** Change in class, grade or type of service;
- E.** The disconnection and removal of one or more items furnished under a directly associated monthly rate; or
- F.** Customer-provided telephone sets or other terminal equipment connected by Customer when no central office line connection is required by CenturyLink.

6. CLASS OF SERVICE CHANGE CHARGE.

- 6.1** Class of Service refers to the capability of assigning to each station or line, a variety of allowable or denied types of calls on both an incoming and outgoing basis.
- 6.2** Each Private Branch Exchange, Centrex or SATS service has a predetermined number of such "classes" available for assignment to stations.
- 6.3** Charges are not applicable during initial installation of a PBX system to establish class of service assignments.
- 6.4** Where additional stations or features are added after initial installation, a Class of Service Change Charge is applicable for each station or trunk requiring programming work.
- 6.5** Where a change in class of service is at the sole request of Customer, a Service Ordering Charge and a Class of Service Change Charge(s) would apply in the case of PBX service or the central office line work in the case of Centrex or SATS service.
- 6.6** A Class of Service Change Charge applies for each access code change, route data change, 3-digit code restriction on trunks or tie lines or changing trunk group access for stations.