

**LOCAL TERMS OF SERVICE:
EMBARQ® REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE
(Indiana, Nevada and Ohio Customers)**

The applicable cover agreement, if any, and the Local Terms of Service, which include the Standard Terms and Conditions for Communications Service and these service-specific terms (collectively, the “Agreement”), govern the Reverse Notification Telephone Number Database Service (the “Service” or “Reverse Database Service”). The local operating company providing the Service is identified in the Agreement.

1. GENERAL DESCRIPTION.

1.1 CenturyLink offers Reverse Database Service to support the ability of Public Safety Agency Customers (“PSACs”) to make broadcast notification calls to areas under their jurisdiction in the event of emergencies.

2. SERVICE RULES AND REGULATIONS.

2.1 Reverse Database Service is offered solely for the purpose of permitting PSACs to make broadcast notifications to particular geographic areas and associated local telephone numbers in the event of emergencies. PSACs ordering Reverse Database Service must provide CenturyLink with written certification of their authority to make public emergency notifications and the circumstances in which the PSAC would use the Service.

2.2 PSACs may not use Reverse Database Service information in connection with basic 911 or E-911 services.

2.3 PSACs subscribing to Reverse Database Service will receive CD-ROM downloads of information from CenturyLink’s Automatic Location Identification (“ALI”) database. CenturyLink will provide ten-digit telephone numbers and associated addresses to the extent that information is present in CenturyLink’s ALI database.

2.4 Reverse Database Service may include ALI information obtained by CenturyLink from other local exchange carriers serving a PSAC’s jurisdiction or from customers who operate private switches and have requested that carriers maintain appropriate information in the carrier’s ALI database.

2.5 CenturyLink will provide Reverse Database Service only for the jurisdictional area where a PSAC is authorized to provide emergency services. PSACs may not be able to obtain foreign listings, foreign exchange cross-listings, foreign central office subscriptions, and multiple listings through Reverse Database Service.

2.6 CenturyLink considers all information provided under Reverse Database Service to be confidential and proprietary. Information received through Reverse Database Service may contain the addresses and telephone numbers of individuals whose listings are not published in directories and/or are not listed in the directory assistance offices. The PSAC must:

- A.** Hold the information in confidence and protect it in accordance with the security regulations by which it protects its own proprietary or confidential information;
- B.** Restrict disclosure of the information solely to those employees with a need to know and not disclose it to any other parties;
- C.** Use the information only in connection with delivering broadcast notifications of emergencies; and
- D.** Notify CenturyLink immediately of any confirmed or suspected misuse of Reverse Database Service information.

2.7 The PSAC represents and warrants that it will use information received through Reverse Database Service only in emergency situations. A PSAC may not access, use, import, export, copy, print, distribute or release information for any purpose other than what is necessary to make outbound telephone emergency notifications.

3. LIMITATIONS.

- 3.1** CenturyLink offers no warranty or representation with respect to the accuracy or completeness of the Reverse Database Service. CenturyLink may rely on other local exchange carriers or on customers with private switches for certain information used in the Reverse Database Service.
- 3.2** CenturyLink does not warrant or represent that the Reverse Database Service will be compatible with every type of reverse notification equipment. PSACs are responsible for acquiring their own broadcast notification equipment and for testing the compatibility of that equipment with the Service.
- 3.3** By offering Reverse Database Service, CenturyLink makes no warranties or representations for the operation of Customer's broadcast notification equipment or for the availability or performance of telephone network facilities during a broadcast notification.
- 3.4** By subscribing to Reverse Database Service, a PSAC agrees to hold harmless and indemnify CenturyLink, along with its employees, directors, officers, agents, and subcontractors, from and against all claims or suits arising out of or resulting from the provision of the Service, specifically including, but not limited to, all claims or suits resulting from or allegedly resulting from errors or omissions in the file or the use of such information by the PSAC or its agents.
- 3.5** To the extent that the PSAC claims sovereign immunity or other statutory limitations against third party claims, the PSAC will extend that same protection to CenturyLink in connection with the PSAC's use of the Reverse Database Service.
- 3.6** CenturyLink may immediately terminate a PSAC's use of Reverse Database Service and demand the return of all Service information furnished to the PSAC if, in CenturyLink's sole judgment, the PSAC misuses the information provided or fails to comply with any other provisions of this Agreement.
- 3.7** A PSAC's modification, merger or enhancement of information received through the Reverse Database Service will not relieve the PSAC from any provision of this Agreement.