

# Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY	DESCRIPTION <sup>2</sup>	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
<b>QWEST HIGH-SPEED INTERNET® SERVICE WITH MSN® PREMIUM OR WINDOWS LIVE™ FROM QWEST<sup>3</sup></b>			
Qwest Connect® with MSN® Premium or Windows Live™ from Qwest	Connection speeds up to 256Kbps downstream/up to 256Kbps upstream	\$31.99	See below
Qwest Connect® Silver with MSN® Premium or Windows Live™ from Qwest	Connection speeds up to 1.5Mbps downstream/up to 896Kbps upstream	\$44.99	See below
Qwest Connect® Platinum <sup>4</sup> with MSN® Premium or Windows Live™ from Qwest	Connection speeds up to 7Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$54.99	See below
Qwest Connect® Platinum <sup>4</sup> with MSN® Premium or Windows Live™ from Qwest	Connection speeds up to 7Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$59.99	See below
Qwest Connect® Titanium with MSN® Premium or Windows Live™ from Qwest	Connection speeds up to 12Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$64.99	See below
Qwest Connect® Titanium with MSN® Premium or Windows Live™ from Qwest	Connection speeds up to 12Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$69.99	See below
Qwest Connect® Quantum with MSN® Premium or Windows Live™ from Qwest	Connection speeds up to 20Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$74.99	See below
Qwest Connect® Quantum with MSN® Premium or Windows Live™ from Qwest	Connection speeds up to 20Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$79.99	See below
Qwest Connect® Ultimate with MSN® Premium or Windows Live™ from Qwest	Connection speeds up to 40Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$114.99	See below

<sup>1</sup> Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. For residential use only. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. MSN Premium and Windows Live™ from Qwest also require acceptance of either the MSN or Windows Live™ terms and conditions. Other restrictions may apply. MSN and Windows Live™ are registered trademarks of Microsoft Corporation. Norton™ is a trademark of Symantec Corporation. All other trademarks are owned by Qwest.

<sup>2</sup> Connection speeds are based on sync rates. Download and upload speeds may be up to 15% lower due to network requirements and may vary for reasons such as customer location, Web sites accessed, Internet congestion and customer equipment. For up to 12, 20 and 40 Mbps connection speeds, fiber optics exists from the Neighborhood Terminal to the Internet with a DSL copper line connecting the Neighborhood Terminal to the home. Speed tiers of 7 Mbps and lower are provided over fiber optics in selected areas only. Customers qualifying for Qwest Connect Platinum will receive maximum line speeds ranging from 3 to 7 Mbps.

<sup>3</sup> Windows Live™ from Qwest is compatible with Windows® XP (with Service Pack 2 or greater), Windows Vista®, and Macintosh. However, certain features of that service are not available to Macintosh users. Customers with other Windows operating systems will receive MSN Premium. MSN® Premium is not compatible with Macintosh. Residential Macintosh customers may choose to subscribe to Qwest Connect® and choose their own ISP. Qwest Connect® was formerly called Qwest Choice™ DSL; Qwest Connect® Silver was formerly called Qwest Choice™ DSL Deluxe; Qwest Connect® Platinum was formerly called Qwest Choice™ DSL Premier.

<sup>4</sup> Qwest Connect® Platinum 5Mbps Service is called Qwest Connect® Gold in some locations.

<sup>5</sup> 7, 12, 20 and 40 Mbps speed tiers are available only at select locations. Not all speeds qualify for 5 and 20Mbps upstream. Please contact Qwest for details.

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CATEGORY	DESCRIPTION <sup>2</sup>	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
Qwest Connect® Ultimate with MSN® Premium or Windows Live™ from Qwest	Connection speeds up to 40Mbps <sup>5</sup> downstream/up to 20Mbps upstream	\$124.99	See below
Qwest Connect® Silver with MSN® Premium or Windows Live™ from Qwest (no voice line required)	Connection speeds up to 1.5Mbps downstream/up to 896Kbps upstream	\$49.99	See below
Qwest Connect® Platinum <sup>4</sup> with MSN® Premium or Windows Live™ from Qwest (no voice line required)	Connection speeds up to 7Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$59.99	See below
Qwest Connect® Platinum <sup>4</sup> with MSN® Premium or Windows Live™ from Qwest (no voice line required)	Connection speeds up to 7Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$64.99	See below
Qwest Connect® Titanium with MSN® Premium or Windows Live™ from Qwest (no voice line required)	Connection speeds up to 12Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$69.99	See below
Qwest Connect® Titanium with MSN® Premium or Windows Live™ from Qwest (no voice line required)	Connection speeds up to 12Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$74.99	See below
Qwest Connect® Quantum with MSN® Premium or Windows Live™ from Qwest (no voice line required)	Connection speeds up to 20Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$79.99	See below
Qwest Connect® Quantum with MSN® Premium or Windows Live™ from Qwest (no voice line required)	Connection speeds up to 20Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$84.99	See below
Qwest Connect® Ultimate with MSN® Premium or Windows Live™ from Qwest (no voice line required)	Connection speeds up to 40Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$119.99	See below
Qwest Connect® Ultimate with MSN® Premium or Windows Live™ from Qwest (no voice line required)	Connection speeds up to 40Mbps <sup>5</sup> downstream/up to 20Mbps upstream	\$129.99	See below

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<sup>3</sup> Windows Live™ from Qwest is compatible with Windows® XP (with Service Pack 2 or greater), Windows Vista®, and Macintosh. However, certain features of that service are not available to Macintosh users. Customers with other Windows operating systems will receive MSN Premium. MSN® Premium is not compatible with Macintosh. Residential Macintosh customers may choose to subscribe to Qwest Connect® and choose their own ISP. Qwest Connect® was formerly called Qwest Choice™ DSL; Qwest Connect® Silver was formerly called Qwest Choice™ DSL Deluxe; Qwest Connect® Platinum was formerly called Qwest Choice™ DSL Premier.

<sup>4</sup> Qwest Connect® Platinum 5Mbps Service is called Qwest Connect® Gold in some locations.

<sup>5</sup> 7, 12, 20 and 40 Mbps speed tiers are available only at select locations. Not all speeds qualify for 5 and 20Mbps upstream. Please contact Qwest for details.

## Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY	DESCRIPTION <sup>2</sup>	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
<b>QWEST HIGH-SPEED INTERNET® SERVICE WITH INTERNET BASIC</b>			
Qwest Connect® with Internet Basic	Connection speeds up to 256Kbps downstream/up to 256Kbps upstream	\$24.99	See below
Qwest Connect® Silver with Internet Basic	Connection speeds up to 1.5Mbps downstream/up to 896Kbps upstream	\$37.99	See below
Qwest Connect® Platinum <sup>4</sup> with Internet Basic	Connection speeds up to 7Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$47.99	See below
Qwest Connect® Platinum <sup>4</sup> with Internet Basic	Connection speeds up to 7Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$52.99	See below
Qwest Connect® Titanium with Internet Basic	Connection speeds up to 12Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$57.99	See below
Qwest Connect® Titanium with Internet Basic	Connection speeds up to 12Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$62.99	See below
Qwest Connect® Quantum with Internet Basic	Connection speeds up to 20Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$67.99	See below
Qwest Connect® Quantum with Internet Basic	Connection speeds up to 20Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$72.99	See below
Qwest Connect® Ultimate with Internet Basic	Connection speeds up to 40Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$107.99	See below
Qwest Connect® Ultimate with Internet Basic	Connection speeds up to 40Mbps <sup>5</sup> downstream/up to 20Mbps upstream	\$117.99	See below

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<sup>2</sup> Connection speeds are based on sync rates. Download and upload speeds may be up to 15% lower due to network requirements and may vary for reasons such as customer location, Web sites accessed, Internet congestion and customer equipment. For up to 12, 20 and 40 Mbps connection speeds, fiber optics exists from the Neighborhood Terminal to the Internet with a DSL copper line connecting the Neighborhood Terminal to the home. Speed tiers of 7 Mbps and lower are provided over fiber optics in selected areas only. Customers qualifying for Qwest Connect Platinum will receive maximum line speeds ranging from 3 to 7 Mbps.

<sup>4</sup> Qwest Connect® Platinum 5Mbps Service is called Qwest Connect® Gold in some locations.

<sup>5</sup> 7, 12, 20 and 40 Mbps speed tiers are available only at select locations. Not all speeds qualify for 5 and 20Mbps upstream. Please contact Qwest for details.

## Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY	DESCRIPTION <sup>2</sup>	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
Qwest Connect® Silver with Internet Basic (no voice line required)	Connection speeds up to 1.5Mbps downstream/up to 896Kbps upstream	\$42.99	See below
Qwest Connect® Platinum <sup>4</sup> with Internet Basic (no voice line required)	Connection speeds up to 7Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$52.99	See below
Qwest Connect® Platinum <sup>4</sup> with Internet Basic (no voice line required)	Connection speeds up to 7Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$57.99	See below
Qwest Connect® Titanium with Internet Basic (no voice line required)	Connection speeds up to 12Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$62.99	See below
Qwest Connect® Titanium with Internet Basic (no voice line required)	Connection speeds up to 12Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$67.99	See below
Qwest Connect® Quantum with Internet Basic (no voice line required)	Connection speeds up to 20Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$72.99	See below
Qwest Connect® Quantum with Internet Basic (no voice line required)	Connection speeds up to 20Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$77.99	See below
Qwest Connect® Ultimate with Internet Basic (no voice line required)	Connection speeds up to 40Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$112.99	See below
Qwest Connect® Ultimate with Internet Basic (no voice line required)	Connection speeds up to 40Mbps <sup>5</sup> downstream/up to 20Mbps upstream	\$122.99	See below

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<sup>4</sup> Qwest Connect® Platinum 5Mbps Service is called Qwest Connect® Gold in some locations.

<sup>5</sup> 7, 12, 20 and 40 Mbps speed tiers are available only at select locations. Not all speeds qualify for 5 and 20Mbps upstream. Please contact Qwest for details.

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CATEGORY	DESCRIPTION <sup>2</sup>	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
<b>QWEST CONNECT® (Not Including Internet Access or ISP Features)</b>			
Qwest Connect® not including Internet Access or ISP features	Connection speeds up to 256Kbps downstream/up to 256Kbps upstream	\$15.00	See below
Qwest Connect® Silver not including Internet Access or ISP features	Connection speeds up to 1.5Mbps downstream/up to 896Kbps upstream	\$28.00	See below
Qwest Connect® Platinum <sup>4</sup> not including Internet Access or ISP features	Connection speeds up to 7Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$38.00	See below
Qwest Connect® Platinum <sup>4</sup> not including Internet Access or ISP features	Connection speeds up to 7Mbps <sup>5</sup> downstream/up to 5Kbps upstream	\$43.00	See below
Qwest Connect® Titanium not including Internet Access or ISP features	Connection speeds up to 12Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$48.00	See below
Qwest Connect® Titanium not including Internet Access or ISP features	Connection speeds up to 12Mbps <sup>5</sup> downstream/up to 5Kbps upstream	\$53.00	See below
Qwest Connect® Quantum not including Internet Access or ISP features	Connection speeds up to 20Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$58.00	See below
Qwest Connect® Quantum not including Internet Access or ISP features	Connection speeds up to 20Mbps <sup>5</sup> downstream/up to 5Kbps upstream	\$63.00	See below
Qwest Connect® Ultimate not including Internet Access or ISP features	Connection speeds up to 40Mbps <sup>5</sup> downstream/up to 5Kbps upstream	\$98.00	See below
Qwest Connect® Ultimate not including Internet Access or ISP features	Connection speeds up to 40Mbps <sup>5</sup> downstream/up to 20Kbps upstream	\$108.00	See below

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<sup>4</sup> Qwest Connect® Platinum 5Mbps Service is called Qwest Connect® Gold in some locations.

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## Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY	DESCRIPTION <sup>2</sup>	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
Qwest Connect® Silver not including Internet Access or ISP features (no voice line required)	Connection speeds up to 1.5Mbps downstream/up to 896Kbps upstream	\$33.00	See below
Qwest Connect® Platinum <sup>4</sup> not including Internet Access or ISP features (no voice line required)	Connection speeds up to 7Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$43.00	See below
Qwest Connect® Platinum <sup>4</sup> not including Internet Access or ISP features (no voice line required)	Connection speeds up to 7Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$48.00	See below
Qwest Connect® Titanium not including Internet Access or ISP features (no voice line required)	Connection speeds up to 12Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$53.00	See below
Qwest Connect® Titanium not including Internet Access or ISP features (no voice line required)	Connection speeds up to 12Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$58.00	See below
Qwest Connect® Quantum not including Internet Access or ISP features (no voice line required)	Connection speeds up to 20Mbps <sup>5</sup> downstream/up to 896Kbps upstream	\$63.00	See below
Qwest Connect® Quantum not including Internet Access or ISP features (no voice line required)	Connection speeds up to 20Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$68.00	See below
Qwest Connect® Ultimate not including Internet Access or ISP features (no voice line required)	Connection speeds up to 40Mbps <sup>5</sup> downstream/up to 5Mbps upstream	\$103.00	See below
Qwest Connect® Ultimate not including Internet Access or ISP features (no voice line required)	Connection speeds up to 40Mbps <sup>5</sup> downstream/up to 20Mbps upstream	\$113.00	See below

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<sup>4</sup> Qwest Connect® Platinum 5Mbps Service is called Qwest Connect® Gold in some locations.

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CATEGORY	DESCRIPTION	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
<b>QWEST @EASE™ PLANS<sup>6</sup></b>			
Qwest @Ease™ \$0.00 Plan	Includes: <ul style="list-style-type: none"> <li>Qwest limited equipment warranty and 30-day service guarantee</li> <li>Norton™ AntiVirus<sup>7</sup> (covers up to 5 PCs per Qwest High-Speed Internet line)</li> <li>2GB Automatic Online Backup per account (Qwest Personal Digital Vault)<sup>8</sup></li> <li>Access to 24x7 technical support</li> </ul>	\$0.00 <sup>6, 7 and 8</sup>	N/A
Qwest @Ease™ \$4.99 Plan	Includes features of Qwest @Ease™ \$0.00 Plan, plus: <ul style="list-style-type: none"> <li>Upgrade to 50GB of Automatic Online Backup per account (Qwest Personal Digital Vault)<sup>8</sup></li> <li>50% off charge for Qwest certified technician home visits while plan is in effect (see Maintenance of Service charge below)</li> </ul>	\$4.99 <sup>6</sup>	N/A
Qwest @Ease™ \$9.99 Plan	Includes features of Qwest @Ease™ \$0.00 Plan, plus: <ul style="list-style-type: none"> <li>Upgrade to 50GB of Automatic Online Backup per account (Qwest Personal Digital Vault)<sup>8</sup></li> <li>Expanded 24x7 technical support<sup>9</sup></li> <li>Qwest certified technician home visits at no additional charge while plan is in effect (see Maintenance of Service Charge below)</li> <li>Data-Backer® service<sup>10</sup></li> <li>PC Tune Up (1 remote PC tune up per 12-month period)<sup>11</sup></li> </ul>	\$9.99 <sup>6</sup>	N/A
Qwest @Ease™ \$12.99 Plan	Includes features of Qwest @Ease™ \$9.99 Plan, plus: <ul style="list-style-type: none"> <li>Home Networking Setup and Maintenance<sup>12</sup></li> <li>Priority Status for technical support (Customers with this Plan will receive priority treatment from Qwest technical support, including priority in the phone queue, plus same-day or next-day service for Qwest certified technician home visits)</li> </ul>	\$12.99 <sup>6</sup>	N/A

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<sup>6</sup> Qwest @Ease plans are available only to residential customers with new or existing Qwest High-Speed Internet service. Each plan covers one Qwest High-Speed Internet line. Customers with multi-line accounts who order a paid Qwest @Ease Plan are required to purchase a paid Qwest @Ease Plan for each Qwest High-Speed Internet line. Qwest @Ease Plans expire when you discontinue the Plan or your Qwest High-Speed Internet Service. MRCs for Qwest @Ease are in addition to MRCs for underlying Qwest High-Speed Internet service shown above. See the Qwest @Ease Web site at <http://www.qwest.com/ease> for details.

<sup>7</sup> Requires acceptance of Norton Online Software Service License Agreement. Norton AntiVirus is not available to Qwest High-Speed Internet Customers with Internet Basic with the Qwest @Ease \$0.00 Plan. Norton AntiVirus is not available to Qwest High-Speed Internet Customers who do not purchase Internet access or ISP features from Qwest under any Qwest @Ease Plan.

<sup>8</sup> Automatic Online Backup (Qwest Personal Digital Vault) is not available to Customers who do not purchase Internet access or ISP Features from Qwest. Requires acceptance of Qwest Personal Digital Vault™ Terms of Service. Includes 2GB (for Qwest @Ease \$0.00 Plan) or 50GB (for other Qwest @Ease Plans) of storage capacity per account at no additional charge for Qwest High-Speed Internet subscribers. Customer can have more than one account, but can only back up one computer per account.

<sup>9</sup> In addition to technical support for Qwest Services and Equipment, includes support for third-party software installation, non-Qwest Web-based e-mail support, browser support, and third-party security service support. Qwest certified technician results may vary, depending on a number of factors, including but not limited to, the type and condition of Customer-provided software, equipment and other peripherals. Qwest will use reasonable efforts to provide technician support for non-Qwest provided software, equipment and peripherals; however, successful installation and integration are not guaranteed. Please see <http://www.qwest.com/ease> for details.

<sup>10</sup> Data-Backer Service provides maintenance support for the inside wiring and jack associated with your Qwest High-Speed Internet Service line. Includes on site trouble shooting and repair without incurring trip and maintenance charges. Requires acceptance of Qwest High-Speed Internet® Data-Backer® Service Agreement Terms and Conditions.

<sup>11</sup> Includes annual remote check of up to 5 PCs per account, plus Qwest will attempt removal of items that can cause system crashes or freezing, and system performance enhancement, if possible. Requires acceptance of Remote Assistance Application agreement.

<sup>12</sup> Includes advanced home network setup (wireless or wired) and troubleshooting. Service is only available with networking equipment (e.g., modems and other wireless networking devices) purchased or rented from Qwest. Limited to support of 1 network device, 1 printer and up to 5 computers (with a maximum of 7 peripheral devices, including both computers or game consoles) per high speed Internet connection at no additional charge. Installation charges may apply for support of additional equipment. Wireless encryption is also included if required. Customer must supply appropriate printer driver. Qwest certified technician results may vary, depending on a number of factors, including but not limited to, the type and condition of Customer-provided software, equipment and other peripherals. Qwest will use reasonable efforts to connect customer devices to the network device. However, successful networking setup and maintenance are not guaranteed. Modem port forwarding may need to be configured for specific network devices. Configuration of network devices for specific functionality and demonstration of how to use network devices is not included in the Service. See <http://www.qwest.com/ease> for additional details.

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CATEGORY	DESCRIPTION	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
<b>EQUIPMENT</b>			
Standard High-Speed Internet Modem	Standard high-speed Internet modem + 1 wall mount and 3 inline filters.	\$5.00 Rental (Optional)	\$59.99 (Optional)
Advanced Networking High-Speed Internet Modem	Advanced networking high-speed Internet modem + 1 wall mount and 3 inline filters.	\$8.00 Rental (Optional)	\$99.99 (Optional)
Additional micro filters	Package of 1 Wall Mount + 3 Inline Filters	N/A	\$9.99 for each package
High-Speed Internet 2 Line Filter	High-Speed Internet 2 Line Filter	N/A	\$6.99
Wireless USB Adaptor	USB adaptor for desktop computers	N/A	\$45.00
Wireless Module	Module for M1000 standard modem	N/A	\$19.99
<b>INSTALLATION</b>			
Professional Networking Installation	Qwest certified technician performed installation for up to 5 PCs. Wired connections to the modem must be in the same room and within 50 feet.	N/A	\$149.99
Standard Tech Install	Qwest certified technician performed installation for single PC.	N/A	\$99.99
Self Install	Customer performed installation	N/A	No Charge
<b>OPTIONAL FEATURES</b>			
Static IP <sup>13</sup>	1 (for modem only)	\$5.95	\$25.00
Static IP <sup>13</sup>	8 (5 usable)	\$14.95	\$50.00
Static IP <sup>13</sup>	16 (13 usable)	\$29.95	\$75.00
Static IP <sup>13</sup>	32 (29 usable)	\$59.95	\$150.00
Static IP <sup>13</sup>	64 (61 usable)	\$119.95	\$250.00

<sup>1</sup> Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. For residential use only. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. MSN Premium and Windows Live™ from Qwest also require acceptance of either the MSN or Windows Live™ terms and conditions. Other restrictions may apply. MSN and Windows Live™ are registered trademarks of Microsoft Corporation. Norton™ is a trademark of Symantec Corporation. All other trademarks are owned by Qwest.

<sup>13</sup> Available to MSN Premium, Windows Live™ from Qwest and Internet Basic customers.



## Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY	DESCRIPTION	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
<b>OTHER CHARGES</b>			
Activation	Initial high-speed Internet service set up charge.	N/A	\$99.00
Shipping and Handling: Advanced Networking Modem	Charge for shipping advanced networking modem and installation kit to customer.	N/A	\$14.99
Shipping and Handling: Standard Modem	Charge for shipping standard modem and installation kit to customer.	N/A	\$9.99
Shipping and Handling: Wireless PC Adaptor	Charge for shipping wireless PC adaptor to customer.	N/A	\$4.99
Speed/Destination Channel Charge	Charge for changing speed or ISP provider.	N/A	\$9.99
Maintenance of Service	Charge for Qwest trouble shooting if the trouble is not found in Qwest facilities or Qwest equipment or is found in customer equipment/systems.	N/A	\$100.00 per technician
Time and materials	Maintenance, repair, trouble isolation, and support services	N/A	Charges may be per technician, may vary depending on when services are performed (e.g., time of day and weekday, holiday or weekend), and may include a minimum charge regardless of the actual number of hours worked.
Early Termination Charge	Charge for terminating service before end of term commitment	N/A	\$100 for 1 year term \$200 for 2 year term

<sup>1</sup> Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. For residential use only. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. MSN Premium and Windows Live™ from Qwest also require acceptance of either the MSN or Windows Live™ terms and conditions. Other restrictions may apply. MSN and Windows Live™ are registered trademarks of Microsoft Corporation. Norton™ is a trademark of Symantec Corporation. All other trademarks are owned by Qwest.

## Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY	DESCRIPTION	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
Restoral Charge	If Qwest places your account in "temp deny" status (i.e., your High-Speed Internet Service is temporarily suspended for non-payment), Qwest may charge you a restoral charge in addition to any accrued but unpaid charges you owe before re-activating your High-Speed Internet Service. Note: This fee is in addition to any Domain Name Reinstatement fee that may apply for reinstatement of an expired domain name.	N/A	\$25.00

<sup>1</sup> Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. For residential use only. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. MSN Premium and Windows Live™ from Qwest also require acceptance of either the MSN or Windows Live™ terms and conditions. Other restrictions may apply. MSN and Windows Live™ are registered trademarks of Microsoft Corporation. Norton™ is a trademark of Symantec Corporation. All other trademarks are owned by Qwest.

## Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY	DESCRIPTION	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
<b>SEASONAL SERVICE (ALSO REFERRED TO AS VACATION SERVICE) PRICING (not available for customers purchasing grandfathered CAP or IDSL Services)<sup>14</sup></b>			
Qwest High-Speed Internet® with/without Internet Access and ISP Features	Seasonal Service charge for all packages, including Qwest High-Speed Internet® with MSN® Premium or Windows Live™ from Qwest, Qwest High-Speed Internet® with Internet Basic, and Qwest High-Speed Internet® (not including Internet Access and ISP Features). Customer remains responsible for non-Qwest ISP charges	\$9.99	N/A
Standard High-Speed Internet Modem Rental	Seasonal Service charge for standard modem rental (Applies only if you have placed both your Qwest High-Speed Internet® and Qwest local phone service on Seasonal Service)	\$2.50	N/A
Advanced Networking High-Speed Internet Modem Rental	Seasonal Service charge for advanced networking modem rental (Applies only if you have placed both your Qwest High-Speed Internet® and Qwest local phone service on Seasonal Service)	\$4.00	N/A
Qwest® Home Network Backer® <sup>15</sup>	Seasonal Service charge for Home Network Backer® service (Applies only if you have placed both your Qwest High-Speed Internet® and Qwest local phone service on Seasonal Service)	\$5.00	N/A
Qwest High-Speed Internet Data-Backer® <sup>15</sup>	Seasonal Service charge for Qwest High-Speed Internet® Data-Backer® service (Applies only if you have placed both your Qwest High-Speed Internet® and Qwest local phone service on Seasonal Service)	\$2.50	N/A

<sup>14</sup> Except as otherwise noted, while Service is on Seasonal Service, the charges listed in the table above apply in lieu of the corresponding standard Service charges for your plan. While you are on Seasonal Service, bundle discounts you may be otherwise entitled to will not apply, until you reinstate your Service. If you are on a grandfathered CAP or IDSL Service, you do not qualify for Seasonal Service.

<sup>15</sup> Qwest® Home Network Backer® Service was grandfathered effective August 21, 2008, and is only available to customers who ordered Home Network Backer prior to that date.

<sup>16</sup> Qwest High-Speed Internet Data-Backer® Service was grandfathered as an a la carte Service effective January 17, 2010, and is only available as an a la carte service to customers who ordered Data-Backer prior to that date. Certain Qwest @Ease Plans include Data-Backer Service, as shown on the Qwest @Ease Plans page of this Rate Card and customers may continue to purchase Data-Backer through those plans.

<sup>1</sup> Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. For residential use only. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. MSN Premium and Windows Live™ from Qwest also require acceptance of either the MSN or Windows Live™ terms and conditions. Other restrictions may apply. MSN and Windows Live™ are registered trademarks of Microsoft Corporation. Norton™ is a trademark of Symantec Corporation. All other trademarks are owned by Qwest.

# Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
<b>QWEST HIGH-SPEED INTERNET® GRANDFATHERED SERVICES</b>				
<b>The following Services are available only to grandfathered customers. If you have a grandfathered Qwest High-Speed Internet Service, and request a change to your Service, you will be required to move from the grandfathered Service to a currently available Qwest High-Speed Internet product.</b>				
<b>Carrierless Amplitude/Phase Modulation (CAP) Grandfathered Services</b>				
CAP Qwest DSL Select  256 up to 640 kbps downstream, 272 kbps upstream	Month to Month	\$15.00 Charge is per session connection	N/A	\$69.00
	1 Yr Commitment	\$15.00 Charge is per session connection	N/A	\$69.00
	3 Yr Commitment	\$19.95 Charge is per session connection	N/A	\$69.00
	5 Yr Commitment	\$19.95 Charge is per session connection	N/A	\$69.00
CAP Qwest DSL 640k (dedicated connection)  256 up to 640 kbps downstream, 272 kbps upstream	Month to Month	\$28.00	N/A	\$69.00
	1 Yr Commitment	\$28.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$29.95	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$69.00
	5 Yr Commitment	\$29.95	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$69.00

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## Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
CAP Qwest DSL Pro Deluxe (dedicated connection)  256 up to 640 kbps downstream, 272 kbps upstream	Month to Month	\$55.00	N/A	\$69.00
	1 Yr Commitment	\$55.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$55.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$69.00
	5 Yr Commitment	\$55.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$69.00
CAP Qwest DSL Pro 640kbps (dedicated connection)  640 kbps downstream, 544 kbps upstream	Month to Month	\$66.00	N/A	\$69.00
	1 Yr Commitment	\$64.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$62.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$69.00
	5 Yr Commitment	\$60.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$69.00

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## Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
CAP Qwest DSL Pro 960kbps (dedicated connection)  960 kbps downstream, 816 kbps upstream	Month to Month	\$77.00	N/A	\$69.00
	1 Yr Commitment	\$74.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$71.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$69.00
	5 Yr Commitment	\$68.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$69.00
CAP Qwest DSL Pro 1.2Mbps (dedicated connection)  1.280 Mbps downstream, 1088 kbps upstream	Month to Month	\$88.00	N/A	\$69.00
	1 Yr Commitment	\$84.00	100% MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$80.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$69.00
	5 Yr Commitment	\$76.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$69.00
CAP Qwest DSL Pro 4 Mbps (dedicated connection)  4.480 Mbps downstream, 1088 kbps upstream	Month to Month	\$165.00	N/A	\$69.00
	1 Yr Commitment	\$160.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$155.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$69.00
	5 Yr Commitment	\$150.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$69.00

<sup>1</sup> Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. For residential use only. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. MSN Premium and Windows Live™ from Qwest also require acceptance of either the MSN or Windows Live™ terms and conditions. Other restrictions may apply. MSN and Windows Live™ are registered trademarks of Microsoft Corporation. Norton™ is a trademark of Symantec Corporation. All other trademarks are owned by Qwest.

## Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
CAP Qwest DSL Pro 7 Mbps (dedicated connection)  7.168 Mbps downstream, 1088 kbps upstream	Month to Month	\$275.00	N/A	\$69.00
	1 Yr Commitment	\$269.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$263.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$69.00
	5 Yr Commitment	\$257.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$69.00
<b>Discrete Multitone (DMT) Grandfathered Services</b>				
DMT DSL 640k (dedicated connection)  256 up to 640 kbps downstream, 128 up to 256 kbps upstream	Month to Month	\$28.00	N/A	\$99.00
	1 Yr Commitment	\$28.00	100% of MRC X # months remaining in Term	\$99.00
	3 Yr Commitment	\$29.95	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$99.00
	5 Yr Commitment	\$29.95	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$99.00
DMT Qwest DSL Pro Deluxe (dedicated connection)  256 up to 640 kbps downstream, 128 up to 256 kbps upstream	Month to Month	\$55.00	N/A	\$99.00
	1 Yr Commitment	\$55.00	100% of MRC X # months remaining in Term	\$99.00
	3 Yr Commitment	\$55.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$99.00
	5 Yr Commitment	\$55.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$99.00

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## Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
DMT Qwest DSL Pro 640kbps (dedicated connection)  640 kbps downstream, 128 up to 640 kbps upstream	Month to Month	\$66.00	N/A	\$99.00
	1 Yr Commitment	\$64.00	100% of MRC X # months remaining in Term	\$99.00
	3 Yr Commitment	\$62.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$99.00
	5 Yr Commitment	\$60.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$99.00
DMT Qwest DSL Pro 1 Mbps (dedicated connection)  1.024 Mbps downstream, 128 kbps up to 1.024 Mbps upstream	Month to Month	\$88.00	N/A	\$99.00
	1 Yr Commitment	\$84.00	100% of X # months remaining in Term	\$99.00
	3 Yr Commitment	\$80.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$99.00
	5 Yr Commitment	\$76.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$99.00

<sup>1</sup> Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. For residential use only. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. MSN Premium and Windows Live™ from Qwest also require acceptance of either the MSN or Windows Live™ terms and conditions. Other restrictions may apply. MSN and Windows Live™ are registered trademarks of Microsoft Corporation. Norton™ is a trademark of Symantec Corporation. All other trademarks are owned by Qwest.



## Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
DMT Qwest DSL Pro 4 Mbps (dedicated connection)  4.0 Mbps downstream, 128 kbps up to 1.024 Mbps upstream	Month to Month	\$165.00	N/A	\$99.00
	1 Yr Commitment	\$160.00	100% of MRC X # months remaining in Term	\$99.00
	3 Yr Commitment	\$155.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$99.00
	5 Yr Commitment	\$150.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$99.00
DMT Qwest DSL Pro 7 Mbps (dedicated connection)  7.0 Mbps downstream, 128 kbps up to 1.024 Mbps upstream	Month to Month	\$275.00	N/A	\$99.00
	1 Yr Commitment	\$269.00	100% of MRC X # months remaining in Term	\$99.00
	3 Yr Commitment	\$263.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$99.00
	5 Yr Commitment	\$257.00	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$99.00

<sup>1</sup> Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. For residential use only. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. MSN Premium and Windows Live™ from Qwest also require acceptance of either the MSN or Windows Live™ terms and conditions. Other restrictions may apply. MSN and Windows Live™ are registered trademarks of Microsoft Corporation. Norton™ is a trademark of Symantec Corporation. All other trademarks are owned by Qwest.

## Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
<b>IDSL Grandfathered Service</b>				
IDSL 128k to 144k (data only dedicated connection)	Month to Month	\$69.95	N/A	\$250.00
	1 Yr Commitment	\$69.95	100% of MRC X # months remaining in Term	\$250.00
	3 Yr Commitment	\$65.95	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$250.00
	5 Yr Commitment	\$59.95	100% of MRC X # months remaining in 1 <sup>st</sup> 12 months of Term + 40% of MRC X # months remaining in Term after 1 <sup>st</sup> 12 months	\$250.00
<b>ISP Grandfathered Services</b>				
Internet Prime	Month to Month	\$24.99	N/A	N/A

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## Qwest High-Speed Internet® Service Residential Pricing<sup>1</sup>

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
<b>Other Grandfathered Services</b>				
Qwest® Home Network Backer® <sup>15</sup> Support for connectivity, network security settings, and simple file and print sharing on wireless networks created with Qwest-provided networking equipment and related high-speed Internet application software.	Month to Month	\$9.99	N/A	N/A
Qwest High-Speed Internet Data-Backer® On site trouble shooting and repair without incurring trip and maintenance charges <sup>16</sup>	Month to Month	\$5.00	N/A	N/A
qHome™ <sup>17</sup>	N/A	N/A	N/A	N/A
Dial-Up Charge for Usage above Monthly Allotment. This charge will apply when remote dial-up exceeds the allotment, or when additional User IDs are used as dial-up connections. <sup>18</sup>	N/A	\$1.50 Charge is per hour for every hour or portion thereof in excess of the monthly allotment	N/A	N/A

<sup>15</sup> Qwest® Home Network Backer® Service was grandfathered effective August 21, 2008, and is only available to customers who ordered Home Network Backer prior to that date.

<sup>16</sup> Qwest High-Speed Internet Data-Backer® Service was grandfathered as an a la carte Service effective January 17, 2010, and is only available as an a la carte service to customers who ordered Data-Backer prior to that date. Certain Qwest @Ease Plans include Data-Backer Service, as shown on the Qwest @Ease page of this Rate Card, and customers may continue to purchase Data-Backer through those plans.

<sup>17</sup> qHome Service, provided at no additional charge to customers ordering Qwest High-Speed Internet with MSN Premium and Windows Live™ from Qwest, was grandfathered November 21, 2009. Existing customers with qHome who make a change to their service may lose their grandfathered qHome service.

<sup>18</sup> Dial Up service was grandfathered November 6, 2008, and is only available to customers who ordered Qwest.net dial up or Qwest High-Speed Internet® Service prior to that date.

<sup>1</sup> Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. For residential use only. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. MSN Premium and Windows Live™ from Qwest also require acceptance of either the MSN or Windows Live™ terms and conditions. Other restrictions may apply. MSN and Windows Live™ are registered trademarks of Microsoft Corporation. Norton™ is a trademark of Symantec Corporation. All other trademarks are owned by Qwest.